

Protection Working Group Jordan

Date: 1st of March 2022, Teams online meeting

Agencies present: Care, DRC, Generations for Peace, ICMC, IMC, INTERSOS, IRAP, JOHUD, JRF, Medair,

Oxfam, Reclaim Childhood, Relief International, Save the Children, TDH-Italy, UNHCR, US Embassy PRM, Vento Di Terra, WVI

AGENDA:

- Update from the Co-Chairs
- Presentation on the general MHPSS services
- Update from Partners
- Update from PWGs in the field, GBV/CP/PSEA/CfP/DATF/coordination in the south/MHPSS
- AOB

Agenda item	Discussion points	Follow up action and focal point
Update from the Co- Chairs	 Welcoming participants and provide a brief on the agenda and housekeeping rules. Planned activities in the 4Ws were analysed and presented to members. 103 services provided by the Protection Sector Partners during COVID-19 pandemic including UN agencies, INGOs and NGOs. Total number of PoCs targeted by the sector 187,502 in 2022. 19 Agencies are providing different types of 48 general and emergency protection services. 9 Agencies are providing different types of 17 CP services. 11 Agencies are providing different types of 19 GBV services. 5 Agencies are providing different types of 7 MHPSS services. 5 Agencies are providing different types of 5 Education services. 3 Agencies are providing different types of 5 Education services. 4Ws will be updated quarterly and shared with members. 	- MoM: http://data 2.unhcr.org /en/workin g- group/50?s v=4&geo=3 6
Presentation on the general MHPSS services	 New innovative idea about relaxed mobile application to deliver MHPSS services remotely. IMC is active since 2008 providing services on protection, health, and mental health countrywide. MHPSS focus areas: mental health, case management, PSS activities and building capacity for stakeholders. One of the highest diagnoses is epilepsy. Relax mobile application is a free of charge App for MHPSS services available on android and IOS, it is user friendly and complimenting the current running services for MHPSS. A video call feature is available. Objectives: 1. Raising awareness and Improve MH literacy. 2. Improve access and self-care seeking behaviors for the vulnerable population during the COVID19 pandemic. 	- To circulate the application with members.



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	 3. Strengthen and capacity building in MH &PSS. The application will help to overcome barriers like stigma, financial and physical barriers. Statistics showed that a big number of beneficiaries from different nationalities tried to access MHPSS service. The breakdown was as following: 51% male, 41% females, 93% adults, 6% under 18 years old, and 1% above 60 years old. Anonymous accounts and callers who are under 18 years old tried to access services. The main barrier is fearing social stigma and many cases need safe spaces to reach MHPSS services. Conducted 8 blended modality trainings and trained health care staff from MoH. A training on referrals targeting MoSD staff. Available online trainings for government stakeholders and participants showed acceptance. Working on marketing strategies to access and inquire available services. Social media campaigns are used. Would like to support with circulating this application to all beneficiaries. Members to contact alshibi@internationalmedicalcorps.org for any inquiries. 	
Updates from partners	 Medair: PSS focus groups are starting in March; received referrals for persons in need. Medair social protection case management including multipurpose cash assistance is also opened to receive referrals. Referrals must be for cases in need of cash assistance. JRF update for February 2022, with the support of UNHCR, UNICEF and OCHA: continue providing case management, PSS services and community-based activities in different locations. JRF Helpline 110 call centre expanded. JRF offered Prevention activities covering GBV and CP topics through community committees, reaching out to 3600 Women throughout the awareness sessions in Amman, Karak, Mafraq, Maan and Aqaba. Makani provided services in 15 centres. Offering Capacity Building trainings for frontline workers on CP and GBV Safe referrals, which was announced through the SWGs, interested members can send an email to Y.ghnaim@irf.org.jo. JRF posted several awareness videos as part of the second media campaign for Online Sexual Exploitation that was launched recently. Link: https://fb.watch/brgsdbD5M7/ JOHUD: CSCs component: started to implement the monthly social, awareness, recreational activities through the CSCs. JOHUD and UNHCR in cooperation with MOH and Epidemiology Committee, has launched the Vaccination Campaign targeting the Syrian, Non-Syrian and Jordanian PoCs in different locations in Nuzha centre, Karak, Maan and Aqaba CDCs. JOHUD started with school fees and educational kits services. Around (180) non-Syrian students were targeted in February 2022. Activating the kolibri online platform in seven locations and the connected learning hubs in six locations, targeting around 1200 until Feb 2022. Inclusion component: started to target the PoCs with disabilities and elderly by providing medical assistive devices through home visits in different location. Rehabilitation services including 	



physiotherapy, occupational therapy, and speech therapy. Will start implementing the psycho-social support activities in March 2022. JOHUD has finalized the last stage of UNHCR evaluation to get the membership of CPIMS.

IMC: As per the strategic planning to increase the collaboration and national capacity with governmental actors, IMC conducted a training for FPD and MoSD in the south on 16 February 2022, the training was about communication techniques with children, introduction to case management steps and principles. The training had interactive modality role plays, exercises, and open discussions to enhance CPCM best practices and experience between the governmental child protection actors and IMC. On the other hand, IMC and FPD finalized the joint brochure and video on the protection services both organizations provide, these communication materials will be used in raising community awareness on Child Protection services as well as introducing the main principles IMC and FPD follow. This material will be distributed in different IMC and FPD centres and during the awareness sessions. Each field location will coordinate with other organizations and child/ family centres to use these materials as needed.

- IOCC: opened new clinic in Karak for persons with disability and their caregivers. Available rehabilitation services and hearing aids and eyeglasses in Amman, Zarqa and other locations. Will add physical therapy services. Providing Low vision devices, peer counselling and awareness sessions.
- **TDH**: PSS services are available in Mafraq, cash for protection is available. Will conduct awareness sessions on inclusion in Mafraq during February 2022.
- Save the Children: projects starting soon on child labour in the streets and protection of adolescence girls. Closing out a national project called mind power and a GBV project. Conducted protection strategy for the next 3 years, will focus on child protection through different aspects like cyber bullying child marriage, and child labour. MHPSS and disabilities services all with a gender lens.
- Care: for next PWG to provide a presentation on annual needs assessment.
- World Vision: protection interventions in Azraq camp, recent research published a report for children and women empowering them by connecting gender and empowering women. Education needs of Syrian refugees focusing on children with disabilities and how it effects their willingness. A study on multisectoral needs assessment in urban and camps. Link for the full report of the Behavioural Barriers to Inclusive Education: https://www.nolostgeneration.org/reports/yearning-learn-behavioral-barriers-and-enablers-inclusive-education-jordan
- Empowered Women. Empowered Children: https://www.wvi.org/publications/research/syria-crisisresponse/empowered-women-empowered-children



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	- Behavioural Barriers to Inclusive Education: https://www.wvi.org/stories/syria-crisis-response/behavioural- barriers-inclusive-education
Updates from the subworking groups and task forces	- GBV SWG is organizing on the International Women's Day under the global theme "Gender equality today for a sustainable tomorrow" a learning dialogue with experts and women leaders and contributors from the community to tackle the interlinkages between climate change in Jordan and the exacerbation of violence against women and girls. The event will be held virtually on Zoom Webinar. The panel discussion will be live streamed from the office of the Institute for Family Health. The event will be shared on UNHCR social media accounts. GBV SWG is launching a recycling competition to allow adolescent girls and young women in Jordan (age 15 - 35) living in both host and refugee communities to submit their recycling products and initiatives. The competition will have 4 winners who will receive prizes with the support of Zain Jordan. - CP SWG: revamped activities for the first quarter. Had the CP SWG yesterday and shared gap analysis with members for their updates. Updating referral pathways and looking for thinking of new solutions. Dedicating Q1 to review activities and during Q2 will move to thematic activities and different implementations. - DATF meeting with the participation of over 30 persons discussing the launch of a remote application, providing psycho-social services by IMC, revision of the workplan, presentation of Rafeeq organization, and DATF members updates. A WhatsApp group was created for DATF members to facilitate information sharing. On 15 February, the DATF organized a training which was facilitated by HelpAge International on "Gender-based violence among older people in humanitarian programs". On 21 February, DATF co-chairs met with the Disability and Age inclusion sector focal points to discuss 2021 challenges, identify 2022 priorities, and draft an action plan for 2022. It was agreed to organize a ToT training on Disability and Age Inclusion of DATF sector focal points, as well as remote trainings on disability and age inclusive programming for DATF and protection staff. - CPTE: The final ve
	be implemented by INTERSOS this year. Will share the invitation for the next meeting. TF members developed advocacy messages of PSEA that



- will be shared. Presentation by INTERSOS will be shared. UNHCR conducted a meeting with all implemented partners and discussed planning PSEA for 2022.
- South coordination: UNHCR and DRC had first meeting on the 3rd of February. Updates were provided on activities in the south and vaccination updates and available vaccination stations. Training needed for 2022 updates. Available protection and livelihoods services in Karak and Maan. New services will be available in Tafile. Project in Maan targeting Syrian and Jordanian beneficiaries. Candidates will be eligible to apply for financial grants for home based businesses. Health services in Karak, family planning methods, general health cares. Blumont provides services in Karak and Maan for home business programs. ARCS, cultural and agricultural projects in Maan and Aqaba. UN WOMEN have projects for IBVs for 6 months in Aqaba. JOHUD rehabilitation services in south including assistive devices and speech therapy for children.
- Q: Will the MHPSS assessment results be available in case someone is interested to learn more about responses per nationality? You spoke of increased anxiety and depression across all populations, what are the responses per nationality, Syrian, Iraqi, Yemeni, Sudanese, Somali and other minority refugee responses.
- A: it will be shared before the next PWG. 4Ws was shared with all members.
- Zatari camp: merged protection, CP, and GBV meeting, endorsed ToRs and Workplan. Will update all feedback and share anti-fraud messages in the camp. Strengthen CoC for IBVs. Child marriage preliminary results in Zatari were discussed during a meeting. Finalizing report and strategy by the end of March. International Women's Day and GBV gap analysis, improved coordination between protection and MHPSS.
- **Irbid office**: Conducted Irbid CP GBV SWG meeting, 18 staff representing 14 organization attended the meeting, the discussion focused on PSS activities which are implemented in Irbid. Conducted Irbid coordination working group (ICWG) meeting last week, the discussion focused on the referral mechanism and improving the referral pathway. Conducted GBV safe referral session. Planning to conduct virtual session on recycling next week in coordination with CSCs to commemorate international women day (IWD).
- Azraq camp: protection unit has conducted the Joint PWG and CP-GBV SWGs chaired by UNHCR and co-chaired by DRC and IRC.
- The EJC monthly protection coordination meeting took place on 17 February 2022 several topics were discussed including safe referral training, International Women's Day, Schools (UNICEF), challenges, and agency updates. A separate meeting was conducted with protection agencies to discuss the joint event to mark the International Women's Day on 8 March 2022 at the UN Women Oasis. ARDD has conducted two legal awareness sessions for refugees in EJC camp on 17 February 2022. UNHCR Protection Unit has conducted two GBV Safe Referral trainings targeting national staff and IBV's.

AOB N/A