



MINISTERUL MUNCII ȘI
PROTECȚIEI SOCIALE AL
REPUBLICII MOLDOVA



Ukraine crisis - Moldova response

Accommodation and Transport Sector

Chaired by Ms. **Felicia Bechtoldt** and Mr. **Vasile Cușcă**
Secretaries of State, Ministry of Labor and Social Protection

March 14th, 2022

Opening speech and key operational principles

- **Government of Moldova has deployed its utmost to respond to the UKR crisis from day 1**
- Need to **complement and scale up our effort** put so far by the Government, CSOs and Moldovans
- **Strong coordination** is adamant to ensure meeting needs and avoid duplications
- **Harmonized assistance** strategy to avoid unbalanced aid
- Consider the **needs of hosting communities** too



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Intentions of People fleeing UKR

1. Only **transit** in the country: will stay for the time necessary to move from BCP to TS or to other BCP
2. **Short stayers**: only to rest few days and proceed onwards (outside the country)
3. **Long stayers/undecided**

Accommodation type:

- People who afford **private accommodation** (hotels, apartments/houses, etc.)
- **Family/relatives/volunteers**
- **RAC**

Urban setting → integrated approach



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Where the aid is needed

Thousands of people

- **Transit Hotspots (THS):**

- 8 Border Crossing Points (BCP)
- 2 Train Stations (TS): Chisinau and Causani
- 1 Bus station (BS): near Palanka border
- 2 Tented transit centers set up near the BCPs

Majority of stayers

- **Host Community**

< 5,000 individuals

- **Refugee Accommodation Centers (RACs)**



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Transit Hotspots (THS)

Needs:

- Hot meals (incl. garbage collection)
- Waiting areas
- Toilet facilities (incl. cleaning & maintenance)

* Specific needs of elderly, persons with reduced mobility, babies, pets, etc.

Responders:

- Volunteers, UNHCR/ACTED (soon WFP)
 - Govt, UNHCR/ACTED
 - Govt, UNHCR/ACTED
- + SDC on technical site planning

Info points, counselling,
MHPSS, health care:
Protection & Health sectors



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UNHCR
The UN Refugee Agency

Needs in the Host Community - Household level

In-kind or CVA/CBI

- NFI
- HK
- Dignity kits
- Clothes

Responders?

- IOM – vouchers
-

* Specific needs of elderly, persons with reduced mobility, babies, pets, etc.



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Needs in the Host Community - Municipal level

- Solid Waste Management
- Water systems?
- Sewage?
- Electricity?

Responders?

- UNDP?
-



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RACs

- Government has established an **accreditation** process to authorize RACs
- Most RACs are **public buildings, unused before the UKR crisis**
- < 5,000 ind. accommodated: 5% of overall refugee pop. in Moldova
- Overall capacity: 8,000+ ind., augmenting every day as the Government accredits more centres
- Need to gradually empty centres that need to be returned to their initial purpose (e.g. universities, Moldexpo, etc.)



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Needs at RACs

Integrated sectorial approach (SNFI, WASH, etc.)

- Heated living space
 - Beds & NFI
 - HK, dignity kits, clothes
 - Food
- } “Consumables”
- Access to electricity and connectivity
 - Access to WASH facilities (toilet, bathing, laundry)
 - Basic repairs and maintenance (toilets, kitchens, doors and windows, electricity, privacy screens, accessibility, etc.). Only essential fixing (not cosmetic)

* Specific needs of elderly, persons with reduced mobility, babies, pets, etc.



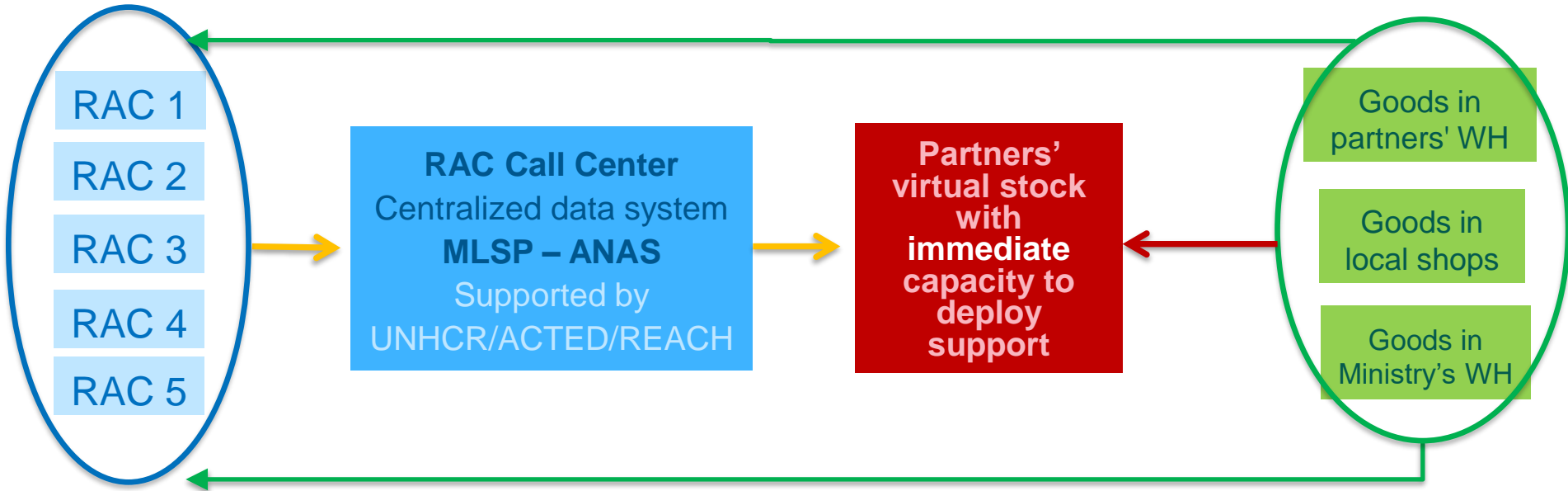
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UNHCR
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RACs – Needs data collection & delivery

Via **virtual stock management** (for consumables)



needs
→

goods
→

virtual stock
→



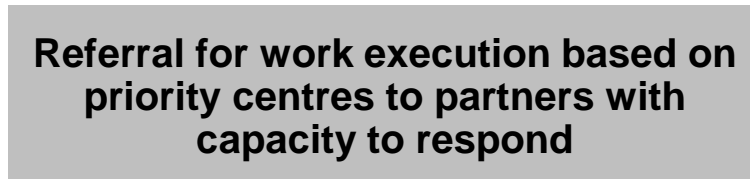
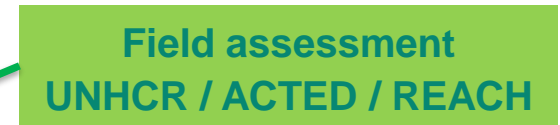
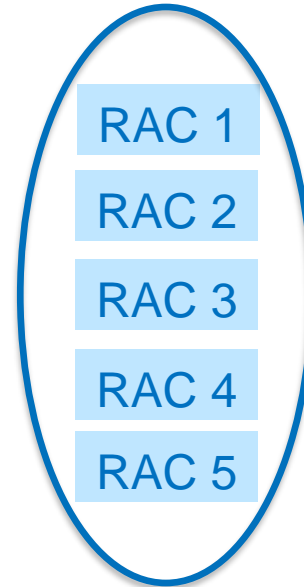
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RACs – Needs for rehab works

Basic repairs and maintenance
Only essential fixing (not cosmetic)

- Toilets
- Kitchens
- Doors and windows
- Electricity
- Privacy screens
- Accessibility



Transport

Organised transport

- From BCP to
 - other BCP
 - TS
 - RACs
- From RACs to
 - TS
 - BCP

Intervening actors:

Government, UNHCR / ACTED



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Muțumesc - Thank you

For any question / contact please write to

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