



UKRAINE SITUATION FLASH UPDATE #11

5 May 2022

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UNHCR PUBLICATIONS

(28 April – 5 May)

Statement: High Commissioner's Statement at the High-Level International Donors' Conference for Ukraine (5 May)

Story: Cloud of uncertainty starts to lift for Ukrainian sisters fleeing war

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Flash Update #4 (18 March) available [here](#)
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The UNHCR [Moldova portal](#) page
The UNHCR [Poland portal](#) page

The latest Ukraine Emergency: [UNHCR Operational Response and Delivery Update](#) as of 2 May

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REFUGEES FLEEING UKRAINE

5,707,967

Data as of 4 May 2022

More details: [Operational Data Portal](#)
[Ukraine Refugee Situation](#)

BACKGROUND

In the 10 weeks since the Russian invasion, a third of Ukrainians have been forced from their homes. This is the largest human displacement crisis in the world today. As of today, more than 5.7 million refugees have fled Ukraine. A further 7.7 million people have been displaced internally within Ukraine.

Some 13 million people are estimated to be stranded in affected areas or unable to leave due to heightened security risks, destruction of bridges and roads, as well as lack of resources or information on where to find safety and accommodation.

Many people who are trapped are unable to meet their basic needs including food, water and medicines. The delivery of life-saving aid remains challenging, with a lack of safe humanitarian access. UNHCR and partners continue striving to reach hard-hit areas with life-saving assistance as part of inter-agency humanitarian convoys.

UNHCR continues to call for the protection of civilians and civilian infrastructure, respect for international humanitarian law, and for neighbouring countries to continue keeping their borders open to those fleeing.



Key figures - UKRAINE

As of 3 May:

- **365,391** people reached with essential food and non-food items, winter clothes and shelter materials
- **125,058** people received protection assistance, advice and referrals at border crossing points, transit and reception centres and through hotlines
- **215,114** people enrolled for multipurpose cash assistance. **131,205** already received first payment
- **53,244** people received assistance through humanitarian convoys delivered to hard-hit areas
- **35,395** sleeping spaces created / improved in **149** reception centres and collective centres

SITUATION UPDATE

- On 3 May, the Humanitarian Coordinator for Ukraine [announced](#) the **successful evacuation of 101 civilians from the Azovstal steel plant in Mariupol** in a safe passage operation coordinated by the UN and ICRC that began on April 29. An additional 58 people had joined the convoy in Manhush town on the outskirts of Mariupol, and 127 people in total proceeded to Zaporizhzhia. **UNHCR has a team on the ground to help receive the IDPs and provide basic relief items and support.**
- Another UN–ICRC safe passage operation was completed on 4 May, with over 300 civilians evacuated from Mariupol, Manhush, Berdiansk, Tokmak and Vasylivk to Zaporizhzhia
- As of 3 May, the Office of the UN High Commissioner for Human Rights (**OHCHR**) **recorded 6,546 civilian casualties in the country: 3,193 killed and 3,353 injured.** OHCHR notes that the **actual figures are likely considerably higher.**
- **The UN Secretary-General held a [press conference](#) with President Volodymyr Zelensky on 28 April**, during which he emphasized ongoing efforts to scale up UN operations and to push for effective humanitarian corridors. He also visited Borodyanka, Bucha and Irpin outside Kyiv; his remarks on the visits are available [here](#).
- **Heavy fighting continues across eastern and southern Ukraine, particularly affecting Donetsk, Luhansk and Kharkiv oblasts, while attacks were reported in Vinnystia, the Kyiv region, the Dnipropetrovsk region, Odesa and Kharkiv as well as in Lviv.**
- Reports from **Mariupol continue to underscore the dire conditions**, with **no centralized water supply** leading to people relying on open reservoirs and ponds. Phone connection remains extremely limited. Local authorities report that **up to 100,000 people still remain trapped within the city.**
- Since the beginning of the war in Ukraine, **UN and partners have cumulatively reached at least 4.1 million people** with humanitarian assistance as of 28 April.

TARGETS – 6 MONTH EMERGENCY RESPONSE*



1.2 million people will receive protection assistance and information



1.5 million people will be supported with essential food and NFIs



1.08 million people will receive multipurpose cash assistance



140,000 people to receive shelter support, including through refurbishment of **40** reception centres and collective centres

**Targets updated to cover a 6-month period and subject to fulfilment of new funding requirements*

UNHCR RESPONSE IN UKRAINE

Multipurpose Cash Assistance

- Since the beginning of cash enrolment in Ukraine on 17 March, **215,114 people have been enrolled** by UNHCR to receive cash assistance **and 131,205 of them have received their first payments**.
- **Enrolment for cash assistance continues in eight oblasts** - Chernivtsi, Dnipropetrovsk, Ivano-Frankivsk, Khmelnytskyi, Lviv, Ternopil, Vinnytsia and Zakarpattia. On 1 May, **enrolment was piloted in three initial sites in Poltava Oblast**; preparations also continue to also roll out enrolment in **Cherkasy, Kirovohrad and Zaporizhzhia** oblasts.
- An **interactive Cash Working Group dashboard** showing overall progress can be accessed [here](#). A total of 472,000 people have received cash assistance cumulatively from all 15 Cash Working Group partners.

Protection

- **Over 125,00 people have received targeted protection assistance** at border crossing points, online and in locations where people have fled.
- This includes **protection counselling and services**, including **psychosocial support and legal aid**. The overall figure includes over **54,000** people who received protection information, support or counselling; more than **40,300** people who received information and counselling through hotlines; over **12,200** people who received legal counselling or assistance; over **11,000** people who received psychosocial support or psychological first aid; more than **4,500** who received social support. This is in addition to some **1,400** protection monitoring missions.
- In Chernivtsi city, a UNHCR partner **visited a psychiatric clinic accommodating 82 patients** evacuated from Popasna, a city in Luhansk oblast in eastern Ukraine, and is working with the institution to **restore identity documents and resolve issues with social payments**.
- **UNHCR and partner Rokada will provide protection services and psychosocial support to some 450 IDP children from orphanages in Kyiv, Kharkiv, Donetsk, and Zhytomyr oblasts** who are currently staying in Khmelnytskyi Oblast.

Core Relief Items

- To date, **almost 365,400 people have benefitted from core relief items and food assistance across eastern, central and western Ukraine**. This includes **70,765** people who received food assistance and **23,400** who received emergency shelter assistance; the remaining **271,200** people received core relief items or winter clothes.
- Access to the hardest hit areas remains extremely challenging with continuing security risks, both for affected civilians as well as humanitarian actors. Despite this, **UNHCR, as part of interagency humanitarian convoys, has reached more than 53,200 people in the hardest hit areas with life-saving assistance since the beginning of the war**.
- On 30 April, UNHCR was able to deliver core relief items to **15,000 people in need and emergency shelters to benefit 2,000 people** in Borodyanka, Bucha, Irpin, and Makariv.
- **In Odesa oblast**, which has incurred recent strikes on infrastructure and residential buildings, UNHCR partner TTA delivered 50 double bunk beds to a collective centre, **increasing its capacity to 250 spaces**, as well handing over 50 kitchen sets and more than 200 pillows, blankets, bed linen sets and towels to a partner for onward distribution to displaced families.
- So far, UNHCR has provided core relief items to **149 reception centres and collective centres** run by the Government. A total of **35,395 additional sleeping spaces** at these centres have so far been created.

REGIONAL UNHCR KEY FIGURES

- **84,382** people enrolled for cash assistance in Moldova, Poland and Romania so far
- **19 Blue Dots** established with UNICEF and operating in Bulgaria, Italy, Moldova, Poland, Romania and Slovakia
- **16 newly established warehouses** for core relief items in the region, including in Hungary, Moldova, Poland and Romania
- **340+ UNHCR staff** mobilized for the Regional Refugee Response so far

HUNGARY



Key figures - HUNGARY

- **35,200 core relief items** dispatched to Chop, Dnipro and Lviv in Ukraine
- **6,322** people provided with protection support including legal information provision, counselling and psychosocial support

Protection

- UNHCR and partners have provided **information, counselling, psychosocial support and protection referrals to 6,322 refugees, including more than 1,500 people in the past week.**
- Of those receiving support, some **60% were women, 38% children** and 2% older men. **Approximately 70% were suffering from psychological distress** and were referred for additional psychosocial support. UNHCR has observed **an increasing number of older people** arriving at Zahony train station.
- On 28 April, UNHCR held a **'training of trainers' session for NGO staff and volunteers at Tiszabecs Help Point on temporary protection status and rights.** UNHCR also assessed legal training needs at Zahony railway station, and a legal 'training of trainers' session will be conducted in order to improve information provision to affected persons. UNHCR also created leaflets explaining the border and entry procedure for people arriving by train at Zahony. The leaflets are distributed on the trains.
- On 28 April, UNHCR's partner organization, Cordelia provided **capacity building to volunteers at the Záhony train station on psychological first aid and vicarious trauma prevention,** and shared handouts for further dissemination with practical tips. Some 20 humanitarian partners and volunteers active at the train station benefitted.
- **UNHCR continues visiting shelters across the country to identify persons residing there who need assistance** in facilitating their registration with the National Directorate-General for Aliens Policing (NDGAP) and access to services. **UNHCR is following up on multiple cases in this regard and is organizing transportation to NDGAP offices and government offices with the assistance of its partner HHC.**
- In addition to existing partnership agreements, **UNHCR has established a new partnership with Hungarian Baptist Aid** to expand the capacity and reach of various protection and integration activities. Several more partnerships will be established in the coming weeks, including with Ukrainian refugee-led organisations.
- UNHCR is enhancing protection from sexual exploitation and abuse (PSEA) through the vetting and registration of volunteers. **PSEA trainings were conducted** and a Code of Conduct established for volunteers last week. The PSEA Task Force is developing an **Interagency Complaints Referral System.**
- UNHCR partner Menedek also organized **integration sessions focused on Hungarian language skills,** so far attended by 20 refugees.
- On 30 April, **NGO Lexis — a refugee-led organization supported by UNHCR —** organized a community event in Budapest attended by more than 120 Ukrainian refugees, as well as members of the Ukrainian community, that included an **information session on temporary protection and access to rights** alongside recreational activities.

Core Relief Items

- In the last week of April, **UNHCR dispatched core relief items from the warehouse in Hungary to warehouses in Ukraine** (Chop, Dnipro and Lviv) to benefit some **35,200 people** including: **13,248** thermal blankets; **14,800** jerry cans; **2,448** solar lamps; **2,467** kitchen sets and **2,300** plastic tarpaulins.
- Between 25 April and 2 May, UNHCR partner Next Step provided **hot meals, core relief items and legal aid to 200 refugees.**



Key figures - REPUBLIC OF MOLDOVA

- **37,761** people have received multipurpose cash assistance as of 3 May from a target of **150,000 people**
- **41,650** people have benefitted from core relief items distributed in Moldova
- **1,162** refugees departed to Austria, France, Germany, Latvia and Lithuania as part of the EU Solidarity Platform
- **6 Blue Dots** operational
- **5,614 refugees have been supported at the Blue Dots so far**

Protection

- The **Referrals Pathways Task Force** has published a comprehensive **Emergency [Inter-Agency Referrals Package](#)**. The package provides guiding principles and procedures to be followed when referring refugees from Ukraine for assistance and protection.
- The package includes the **national-level referral pathways for protection, gender-based violence, and child protection cases**, and introduces the Inter-Agency referral form for Moldova together with the **guiding principles for case management and a case management flowchart**. **UNHCR will organize trainings for service providers to enable them to use the kits and form.**
- **There are currently six Blue Dots operational in Moldova. Some 5,614 people** (more than 50 per cent children) received support provided by UNHCR, UNICEF and partners at Blue Dot centres.
- In April, a **Field Unit was created at Palanca border crossing point with Ukraine to enable closer monitoring of the site**. A revised site plan has been prepared for the Palanca bus station including an extension of the waiting area, improved positioning of toilets, improved bus route within the station for safety reasons, installation of new containers, and better lighting. Security systems are also being installed and security guards positioned **to enable UNHCR and partners to implement a controlled entry procedure at the station to mitigate protection risks by preventing unauthorized access.**
- **Comprehensive GBV referral pathways have been developed**, shared and continue to be updated based on service mapping for all regions. **To date 212 frontline partner, government and NGO staff have been trained on GBV safe disclosure and referral to operationalize the referral pathways and increase access to support.** Further orientation is planned for all sectors to promote GBV mainstreaming across the response.

- **Training materials have been adapted to the context, translated and shared with the GBV Sub Working Group (SWG) to increase access to adapted GBV training tools. The GBV SWG is co-led by UNHCR and UNFPA and includes some 45 members who meet on a weekly basis.**
- Since March, UNHCR partner ACTED has **distributed 2,971 SIM cards to refugees at border crossing points and refugee accommodation centres** to enable their communication and access information.
- So far (as of 3 May), in the context of the **Solidarity Platform**, 12 Member States - including Austria, Bulgaria, France, Germany, Greece, Ireland, Italy, Latvia, Lithuania, the Netherlands, Portugal and Spain - as well as Norway, Liechtenstein and Switzerland have made pledges to transfer **19,770 refugees from Moldova**.
- Out of the pledges made so far, a total of **1,162 persons were transferred** from Moldova, including to Austria, France, Germany, and Latvia by air and to Lithuania by bus. **UNHCR provided support to the vulnerability screening process** and collaborated with IOM on assistance to the organization of departure procedures, including through counselling refugees.

- UNHCR partners Law Center of Advocates (LCA), ACTED, and INTERSOS are stationed **at border crossing points and refugee accommodation centres to provide transportation, protection monitoring, vulnerability screening and counselling**. LCA also operates a **legal help desk for refugees at MoldExpo**. UNHCR intends to open additional legal help desks at key refugee accommodation centres. In the first quarter, **some 10,000 people have received support**.

Multipurpose Cash Assistance

- **Some 37,761 refugees have been enrolled and issued bank cards for multipurpose cash assistance in Moldova since 25 March.** This number continues to increase rapidly as the programme is scaled up in coordination with the Government of Moldova, WFP and other partners. **So far, eight enrolment centres are operational, with mobile teams covering other locations.** Each cash centre now has one **Protection Help Desk** to assist in the identification of persons with specific needs and to provide referrals to specialized services as needed.

Core Relief Items

- **UNHCR has handed over stocks of core relief items to the Government for onward distribution. To date, the Government has distributed items**, including blankets, tents, baby kits, winterization kits, solar lamps and respiratory masks, **to benefit over 41,650 people.** These have been distributed at border crossing points and at MoldExpo.



Moldova. Refugees from Ukraine accommodated in Chisinau exhibition space 26 April 2022.
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- **UNHCR currently has a stockpile in Moldova** of more than **77,600** high thermal blankets; **13,450** solar lamps; **11,600** jerry cans; **5,470** regular blankets; **4,852** sleeping bags; **4,650** family tents; **3,100** winterization kits; **6,550** kitchen sets, and **2,150** plastic tarpaulins.
- **UNHCR has also provided significant material assistance to the Government of Moldova** to increase capacities in the form of vehicles, laptops, generators and other office equipment.

POLAND



Key figures - POLAND

- **44,995 refugees enrolled for multipurpose cash assistance** as of 3 May from a target of **360,000 people**
- **5 Blue Dots operating** and scale up to other locations underway
- **4,521 refugees have been supported at the Blue Dots so far**
- **125 trucks** have been dispatched from Poland to Ukraine with core relief items to benefit some **438,000 people**

Protection

- There are currently **5 Blue Dots operating in Poland, including at the UNHCR cash enrolment centres in Warsaw and Krakow, at the Tesco reception centre in Przemyśl and 'Light' Blue Dot points at the Medyka Border Crossing Point and Korczowa.** UNHCR Protection staff specialised in Blue Dots arrived to support the establishment of additional Blue Dots across the country. Additional Blue Dots are currently being set up jointly with the cash enrolment centres in Poznan, Gdansk, and Gdynia.
- **A total of 4,521 individuals (2,056 families) have been counselled through the Blue Dots from 23 March to 2 May. Protection teams provided 2,300 interventions and over 1,100 referrals.** Most interventions included the provision of information and mental health and psychosocial support. Most referrals were to protection/social services, medical and mental health services. UNHCR also conducts **remote counselling for refugees** by phone and email and responds to queries mainly about cash assistance.
- On 2 May, **UNHCR trained 31 volunteers** at the Tesco Przemyśl reception centre **on protection from sexual exploitation and abuse (PSEA), as well as GBV and Child Protection referrals.** Further **training of Blue Dot staff was carried out** in Krakow on legal questions arising at the Blue Dot, including best interest assessments and referral pathways in health. UNHCR also proposed to conduct PSEA trainings for Polish military personnel.

- The **Accountability to Affected Populations (AAP) Working Group** finalized a Package of minimum AAP questions to identify information and communication preferences among refugees and circulated a draft 'Do No Harm Guide'.
- The majority of cash beneficiaries are women and children with adult women making up **48%** of those enrolled and **children making up 47%**. **Older people make up 6%** of those enrolled.

Core Relief Items

- UNHCR co-leads the **Mental Health and Psychosocial Support (MHPSS) Technical Working Group (TWG)**. Last week the TWG organized a webinar on "The Role in Providing Access to Mental Health Services for Displaced Population" delivered by the Director of the National Office for the Pilot of the National Mental Health Program, which has recently joined the TWG as co-lead.
- UNHCR has been present at border crossing points, reception centres and transit points since the onset of the crisis. **Field teams have conducted over 77 field monitoring visits**. In the past week, monitoring missions were undertaken to various locations in Warsaw and Krakow, Jaroslaw and Radmyno train stations, the Korczowa Reception Point, the Medyka Border Crossing Point and Tesco Reception Point.
- **125 trucks have travelled from the logistics hub in Rzeszow, Poland to Ukraine to dispatch** hundreds of thousands of core relief items to five warehouses in Ukraine for distribution to the increasing numbers of IDPs in need.
- **These include: 147,105** high thermal blankets; **55,000** regular blankets and bed linen; **51,800** solar lamps; **47,500** sheets of tarpaulin to repair shelters; **30,000** towels; **19,800** quilts **15,900** kitchen sets; **14,800** winter clothing kits/boxes; **14,700** pillows; **12,500** jerry cans; **10,000** sleeping bags; **8,800** hygiene parcels; **5,700** mattresses; **5,175** winter jackets; **20** Rubb halls.

ROMANIA



Key figures - ROMANIA

- **1,626** refugees enrolled for cash assistance as of 2 May from a target of **80,000** people
- **13,700** people received protection support and information in person or remotely through helplines
- **3 Blue Dots** operating in Romania
- **10,128** people supported to travel to Romania from Moldova through fast track transfers

- The **UNHCR Help Poland** page continues to be the most visited UNHCR Help country site globally. It has surpassed **1.17 million visits and 2.7 million page views**, with some 100,000 visitors from Ukraine. Most visitors access the site from a mobile device. The Help site has been updated with additional health and MHPSS-related content and contacts and key GBV referral numbers and services. **UNHCR also launched its child-friendly page on HELP** (in Polish and Ukrainian).
- Ukrainian refugees continue to register for a **PESEL (Polish ID number)** to access to services. As of 1 May, according to Poland's Office for Foreigners, over **one million Ukrainian nationals (1,047,556) have registered for the national PESEL number** allowing them access services such as health and social support. **47% of those who registered are children**.
- On 28 April, UNHCR and UNICEF **met with** several high-level representatives of the Polish Ministries of **Interior**, Health, Education, Labour, Family and Social Policy and Digitization to discuss potential support for **national vaccination programmes, inclusion of refugee children in schools, as well as Polish language classes, vocational training and access to the labor market, as well as child protection**.

Multipurpose Cash Assistance

- **As of 3 May, 49,995 (23,859 families) have been enrolled for cash assistance in Poland** through **three cash enrollment centres** in Warsaw and Krakow. Coordination continues to open centres soon in Gdynia, Gdansk, Ostroda, Poznan and Wroclaw.
- **Coordination with the Blue Dot teams continues** to ensure protection presence at cash centre sites and integrated referral processes.

Protection

- UNHCR continues to provide in-person protection information and counselling as well as through hotlines. **To date, over 13,700 people have received protection support and information in person or remotely through helplines**. Information requested focused on accommodation, transportation, medical services, school enrolment support, job opportunities and temporary protection.
- There are currently **three Blue Dots operational in Romania** including in Sighet, Siret and at Isaccea border crossing point. **UNHCR and UNICEF, in collaboration with the Government, are expanding the services and the child friendly space available at the Isaccea border crossing point Blue Dot**.
- On 28 April, **UNHCR participated in a training on child trafficking organized by the network of NGOs for social services (FONSS) in Iasi**. **Nearly 70 participants attended the training**, which covered trafficking definitions, early identification and prevention and response measures.

- UNHCR is working with partners to coordinate and scale up multi-sectoral response services to GBV risks and vulnerabilities faced by the refugees. **Partners are working on finalizing GBV referral pathways and preparing for capacity building of frontline workers on core concepts and safe disclosures.**
- **UNHCR and IOM continue to jointly facilitate fast-track transfers from Palanca, Moldova, to Husi, Romania. As of 3 May, more than 10,120 people had been transported to Romania through this mechanism.** UNHCR partner ACTED also provides transportation for persons from border crossing points to other locations in Moldova and Romania.

Multipurpose Cash Assistance

- Since the rollout of the cash distribution and enrolment pilot in Bucharest which began on 4 April, **1,626 individuals (600 families) have been enrolled to receive multi-purpose cash assistance, of which 93% are women and children.** Cash distributions began as of 26 April, **with 837 individuals already receiving their first payment.**
- The pilot will be scaled up to full implementation by early next week, with **UNHCR aiming to support 80,000 individuals.** A second, larger enrolment centre was opened in Bucharest last week. Additional sites for enrolment in Brasov, Galati and Suceava have been identified and will be opened in the next two weeks. UNHCR is seeking to secure Government agreement to ensure enrolment in the cash programme is harmonized with the issuance of temporary protection documentation

Core Relief Items

- **UNHCR has three warehouses in Bucharest for storing core relief items.** UNHCR uses its storage hub to deliver humanitarian assistance inside Ukraine and pre-position items for contingency needs in Romania.
- Pre-positioned stock in Romania for **needs in Ukraine** currently includes: **75,700** blankets; **28,200** jerry cans; **9,164** solar lamps; **2,025** kitchen sets. On 18 April, **8,800** jerry cans, **21,408** blankets, **2,340** kitchen sets and **5,400** solar lamps from the Romania Hub for Ukraine were delivered into Uzhorod and Chernivitsi.
- On 14 April, the following core-relief items arrived in the Romania Hub for delivery to Ukraine: **26,856** fleece blankets, **4,200** plastic tarpaulins, **15,200** jerrycans and **2,304** solar lamps. In addition, on 19 April, UNHCR procured and stockpiled **18,000 quilts and 12,500 thermoses** in the Romania Hub as part of **contingency preparedness** for a potential escalation of hostilities in **Odesa.**

SLOVAKIA



Key figures - SLOVAKIA

- **2 Blue Dots** operating in Slovakia
- **Cash enrolment launched this week at 5 enrolment centres** in Slovakia

Protection

- **Two Blue Dots have been set up at a registration centre at Bottova in Bratislava, and in Gabčíkovo. Further approval has been secured from the Vice President of the Police to set up Blue Dots at additional registration centres including in Kosice, Humenné, Michalovce and Nitra.**
- UNHCR implementing partners Human Rights League and Slovak Humanitarian Council are present at the Blue Dots **providing legal assistance and information services.**
- Within the purview of the **Child Protection Sub Working Group, UNHCR has taken the lead on consolidating existing service mappings and directories at the local level to develop a service mapping and define referral pathways.**
- **UNHCR and partners conducted** a GBV training focusing on specific risks, the role of border police in the GBV response, GBV disclosures and safe referrals for **240 police and frontline authorities operating at border crossing points in eastern Slovakia.**
- In Bratislava, UNICEF and UNHCR have agreed to develop **a joint child protection capacity building plan for implementing partners and other stakeholders in child protection, inclusion and education.** Colleagues report improved set-up for the identification of unaccompanied and separated children at the border crossing points.
- Assessments are underway to understand **GBV risks, vulnerabilities and services available for GBV survivors.** The Health Ministry has expressed interest in working with UNHCR on capacity building and improving referral pathways for refugees.
- UNHCR conducted a **GBV training targeting frontline humanitarian workers** on risks, vulnerabilities and practical skills in safe handling of disclosures and well as referrals. Some **36 partners attended the training** held in Michalovce in a hybrid format.



Moldova. Emergency accommodation includes “Blue Dot” hub for refugees, 26 April 2022.
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- A resource repository with policy guidance, training materials and other tools has been launched for the PSEA Task Force, with training resources being translated also into Slovak. Furthermore, **a mapping of Feedback Response Mechanisms and needs for enhancing them was launched with the Protection Working Group.**
- Issues regarding lack of access to reliable information, in particular regarding temporary protection are prevalent. **AAP is being mainstreamed across the response to ensure all sectors incorporate AAP into their design and implementation. A dedicated workshop on AAP is being planned for local partners and government counterparts next week.**
- On 2 May, UNHCR attended the first session of the **newly established Steering Committee for Coordination of the Humanitarian Relief Actions focused on people fleeing Ukraine**, a coordination body created to link the Government with the inter-agency RCF structure, with participation of IOM, IFRC and the Ministry of Interior. The group will meet weekly moving forward.
- UNHCR is in the process of finalizing partnership with five new partners to extend protection and other services in Slovakia.

Multipurpose Cash Assistance

- **UNHCR enrolment activities for cash assistance started on 2 May at five registration centres** (Michalovce, Nitra, Humenné, Žilina and Bratislava).

- **UNHCR is coordinating with other agencies to harmonize cash assistance in country and develop an interagency document on the cash assistance strategy in support of the Government.**

COORDINATION

Ukraine

UNHCR leads the Protection and Shelter Clusters as well as the Camp Coordination Camp Management (CCCM) Cluster which was activate as of 1 March in Ukraine. In addition, as co-lead of the Logistics Working Group in Ukraine, UNHCR is facilitating the movement of humanitarian convoys in coordination with OCHA.

The UNHCR-led Protection Cluster has established a national coordination office in Lviv and plans to establish sub-national offices in Chernivtsi, Dnipro Lviv, Uzhhorod and Vinnytsia. Both the Child Protection and GBV Sub-Clusters are similarly expanding their presence.

Regional Refugee Response

UNHCR has facilitated the establishment of coordination structures in line with the Refugee Coordination Model, in order to support the overall coordination of the relevant governments. A Regional Refugee Response Plan (RRP) was developed in early March. A [revised version of the RRP](#) extending through December 2022 was published bringing together the joint efforts of 142 partners.

Inter-agency Refugee Coordination Forums (RCFs), led by UNHCR, and specific sectoral groups, have been established at country level in **Belarus, Bulgaria, the Czech Republic, Hungary, the Republic of Moldova, Poland, Romania** and **Slovakia** to support the efforts of the concerned governments. The structures are meant to be agile and shall be adjusted as the situation evolves.

In **Hungary**, UNHCR chairs the RCF and co-chairs coordination groups on Basic Needs, Health, Protection, Child Protection, GBV, and Cash, as well as PSEA and MHPSS task forces, which work with the Government's National Humanitarian Coordination Council.

In **Moldova**, an Inter-Agency Coordination Group has been established with more than 100 participating members. UNHCR leads the RCF and co-chairs the Cash, Education, Information Management (IM), Protection, Accommodation & Transportation, and Logistics & Supply Working Groups; GBV and Child Protection Sub Working Groups; the Gender Task Force; and the PSEA Network. The Government of Moldova has established a Single Emergency Management Centre under the Prime Minister's Office, where UNHCR represents the Inter-Agency Coordination Group, ensuring coordination between the two.

In **Poland**, UNHCR has established a Refugee Coordination Forum that includes local and international actors across eight sectors and working groups. UNHCR leads the RCF and co-chairs AAP, Basic Needs, Cash, IM, Logistics, and Protection Sector Working Groups, Child Protection and GBV Sub-sectors, the MHPSS Working Group, and the PSEA Network.

In **Romania**, UNHCR has set up the Refugee Coordination Model structure with several sector Working Groups co-led by UNHCR and other UN agencies, government counterparts and NGOs. UNHCR leads the RCF and co-chairs Basic Needs, Cash, IM and Protection Working Groups; the Child Protection Sub Working Group; and the PSEA Network

In **Slovakia**, the refugee coordination structure has been streamlined to better complement government systems. UNHCR leads the RCF-Central and RCF-East and the Working Groups and Sub-Working Groups for Health, IM, Child Protection, Protection, Inclusion and Cash.

FINANCIAL NEEDS

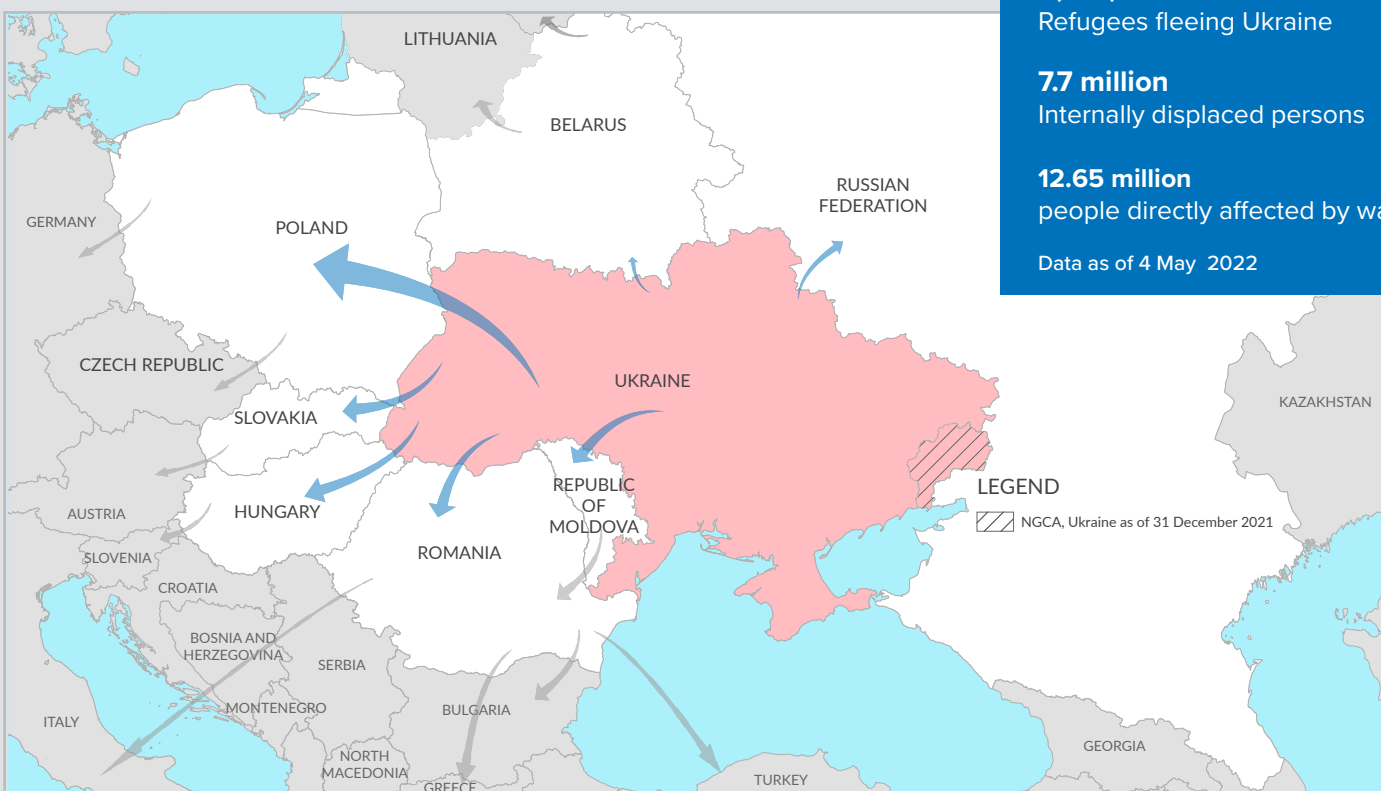
Links

Revised: [Ukraine Situation: Regional Refugee Response Plan](#)

Revised: [UN Flash Appeal \(Ukraine\)](#)

Revised: [UNHCR Ukraine Situation Revised Supplementary Appeal](#)

▶ UKRAINE REFUGEE SITUATION



Disclaimer: The boundaries and names used on this map do not imply official endorsement or acceptance by the United Nations.