



This ISWG monthly update is a coordination tool that aims to improve communication between refugee sectors, share information between the sectors and with the UNHCR Representative. More information is available through the Inter-Agency Operational Data Portal at: <https://data.unhcr.org/en/working-group/43?sv=4&geo=36> and through the Inter-Agency Coordination Interface at: <https://iacu.tools/>.

A. General Updates

- UNHCR Jordan announced the release of the 2022 Vulnerability Assessment Framework (VAF) population studies. The 2022 VAF study is the fifth bi-annual exercise conducted by UNHCR to explore multi-sectoral vulnerability from a representative sample of registered refugees in Jordan. In 2022, the expansion has been made to include data on all refugee population groups: Syrians in and out of camps, and non-Syrian refugees. By exploring relationships between vulnerability indicators and other data collected, the report outlines key trends of the overall situation and the impact of COVID-19 for the refugee population. The VAF Unit thanks members of the ISWG on their continuous support on this exercise over the last 2.5 years. The VAF **final report** for refugees in host communities and **report** for refugees in camps are uploaded at the UNHCR Operational Data Portal.
- Under the leadership of the Ministry of Education (MoE) and the Higher Council for the Right of Persons with Disabilities (HCD), UNESCO and GIZ organized high-level policy dialogues (HLPD) on 'Inclusion and Diversity in Education'. The HLPD brought together more than 70 officials and representatives from the MoE and other international and national stakeholders resulting in the adoption of Jordan's 'Declaration on Inclusion and Diversity in Education'. The Declaration highlights the definition of inclusion and diversity in education as well as ten groups of children most vulnerable to exclusion. The Declaration also outlines nine areas of action to achieve greater inclusion and diversity in Jordan, specifically through system strengthening; operationalized legal frameworks; better data collection and access; improved equitable funding and sustainable programming; systematic capacity and professional development; better and safer learning environments, coordinated advocacy and planning; removing barriers and mainstreaming inclusion; and better and more relevant learning.

B. Sectors' Updates



BASIC NEEDS

- The Basic Needs Working Group is preparing to launch the 2022-2023 Winterization Task Force, as well as the 2021 Minimum Expenditure Basket Revision Task Force in July/August. The organizations interested in participating in these task forces are invited to contact UNHCR.
- As of June 2022, 6,945 families received UNHCR monthly basic needs assistance through refugee-owned mobile wallet accounts.
- In June, UNHCR monthly cash recipients received their COVID-19 vaccination incentive compensation jointly with their June basic needs assistance which reduced the number of trips the POCs took to cash out their assistances.
- In June, the total number of individuals who received UNHCR COVID-19 vaccination incentives/compensation in support of the Government of Jordan's COVID-19 response, is 5,181 individuals (4,870 Syrians and 314 non-Syrians) with a total assistance value of JOD 47,595.



EDUCATION

- In June, with UNICEF support, the Ministry of Education (MoE) conducted National Diagnostic Assessment for students in Grades 4-11 in Za'atari Refugee Camp. The exercise was conducted due to low participation of Za'atari students in the March assessment.
- A reading recovery programme was piloted for students in Grade 6 across four schools in Za'atari and Azraq Refugee Camps to inform implementation across all camp schools for children in Grade 4 to 6 from September 2022.
- In June, UNICEF supported 10,675 school-aged children (50% female; 14% with disabilities) from 3,032 households (82% Syrian) in host communities through the Hajati programme. Hajati provides vulnerable families in Jordan with cash transfers of JOD 25 per child/per month for the full school year. Hajati cash transfers support enhancement of school attendance and enrolment, and as well contribute to reduction of drop out and negative coping strategies. In addition, UNICEF supported transportation of 2,416 students (51% female) from Informal Tented Settlements to school.
- UNICEF provided 35,282 children (55% female) in Makani Centres with an accelerated programme in Arabic and Mathematics to enable them to begin to catch up and recover learning from the post COVID-19 school closures.
- In June, UNESCO provided technical support to the MOE to develop and launch the Education Management Information System (EMIS) Policy with more than 130 MOE officials, national stakeholders and education partners attending. The EMIS Policy will ensure quality assurance, accountability, inclusion, and resilience for the education system in Jordan and provide a framework that mandates the integration of different datasets and software across different MOE departments allowing the Ministry to consolidate its digital education ecosystem.
- UNESCO/IIEP continues providing the MoE with technical assistance to maintain consultations for the 'Crisis and Risk Management Plan' development. In June, the ME and the Field Directorates identified current and absent crisis preparedness, capacities, and response strategies at central and sub-central levels, and listed the actions for crisis and risk management at the field directorate and school levels.
- In June, the MoE continued updating their Education Strategic Plan's (ESP) Monitoring and Evaluation (M&E) Framework. Through a technical workshop, the MoE finalized the ESP domain results matrices, in addition to reviewing the ESP core structure roles and responsibilities, as well as key ESP processes and individual indicator sheet templates.
- In June, UNHCR Jordan organised a panel discussion on the 'Pathways to Success', with attendees from more than 30 embassies and partners. During the discussion, good practices of countries that offer complementary pathways as well as stories from the refugees were shared, generating interest and engagement from other countries.
- With UNHCR support, JOHUD provided 124 students (56% female) with transportation fees for the months of May and June. In June, UNHCR also supported 162 non-Syrian refugees (53% female) with the school tuition fees.
- In June, UN Women supported 370 women in Za'atari Refugee Camp and six host communities to enhance their digital literacy through the 'Second Chance Education' online learning platform. In addition, UN Women provided 6 women with illiteracy courses and 38 students (50% female) with the afterschool classes on Mathematics, Handwriting, and Science.
- COOPI has been providing cash assistance to support children aged 12-17 years who have dropped out or are at risk of dropping out of school due to child labour, having reached 99 students (45% female) in June.
- In June, the 'Save the Children Consortium Syria Crisis Response' in Jordan project provided inclusive education and socio-economic support to 279 children (41% female; 75% Syrian) in host communities and refugee camps.
- The 'Collateral Repair Project' continues provision of education programmes in two community centres in Amman. In June, 248 (52% female; 73% Syrian) Syrian and non-Syrian youth and vulnerable Jordanians, received support across several programmes, including the afterschool life skills and the academic support.
- In June, Caritas Jordan (CJ) conducted three online awareness sessions for 296 Syrian parents (50% female) on good parenting practices and enrolled them in the 'Learning Support Service' programmes to enhance their parenting skills. In addition, CJ conducted awareness and self-relief sessions for 50 Syrian parents (50% female) of children with disabilities as well as the peer-to-peer psychosocial activities benefitting 450 Syrian refugees (52% female) across three governorates.
- Relief International (RI) provided 730 students (63% female) in grades 7-11 in Azraq and Za'atari Refugee Camps with remedial education revision classes to prepare them for their final school exams. In addition, RI provided 1,610 (52% female; 84% Syrian) vulnerable students with the remedial education classes across four governorates.
- In June, the War Child's 'Can't Wait to Learn' project provided 216 children (42% female) aged 7-12 years across four sites in Refugee Camps with Arabic and Mathematics lessons as well as weekly interactive sessions to ensure their learning, creating a safe space for them to play and express themselves.



FOOD SECURITY

- In June, WFP provided food assistance to more than 462,308 vulnerable refugees residing in camps and host communities through cash-based transfers. Most refugees come from Syria, with a minority from Iraq, Yemen, Sudan, and Somalia.
- WFP began distribution of date packs donated by King Salman Humanitarian Aid and Relief Center (KSRelief) in the Camps of Azraq, Za'atari, and in King Abdullah Park. The distribution will be completed by Eid Al-Adha in early July.
- As part of WFP's initiative to transition general food assistance (GFA) beneficiaries from electronic cards to mobile money, WFP conducted 56 info sessions targeting 3,247 households in the governorates of Ajloun, Aqaba, Balqa, Karak, Tafileh). The attendees learnt about mobile wallets and WFP's new delivery mechanism. Following the info sessions, a total of 1,654 households opened an e-wallet. It is planned that 787 cases (4,222 individuals) will receive their first mobile money payment in July.
- Results of the Food Security Outcome Monitoring for Q1/2022 were finalized and the report is being drafted.



HEALTH

- Declining trend in COVID-19 cases has continued in the refugee camps for the last 15 epidemiological weeks after the surge in the number of cases starting in January 2022 and causing the 4th wave in the country. No active cases were reported in the last epidemiological week in the refugee camps.
- UNHCR continues to advocate for a policy change aiming at improving access of refugees to essential health services. In December 2021, UNHCR jointly with Ministry of Health (MoH) developed a new detailed Health Care Access Policy Manual that includes guiding principles for health care providers and frontline administrative staff which support understanding of eligibilities and entitlements of refugees in terms of their access to health services. Implementation of this Manual is expected to address the barriers to essential health services, improve utilization rate, and thus connect refugees to the public health care system.



LIVELIHOODS

- The Durable Solutions Platform (DSP), together with Jordan River Foundation and DRC alongside its other members, published a research report '[Youth Aspirations Versus Reality: Assessing youth's pathways towards empowerment and self-reliance in Jordan](#)'. This research explores the displacement-affected young people's aspirations for their current and future education and livelihood options, and the reality of the choices they are faced with in Jordan today. Further dissemination activities are planned to support the collective take-up and operationalization of key recommendations over the course of this year.
- The Cash For Work coordination meeting discussed the latest CFW SOPs adjustments. The remarks are incorporated in the SOPs.
- The Social Security Corporation confirmed via email to the Ministry of labour (MoL) that Social Security payment contribution will start with the beginning of the current, applied for work permit date until the end of the work permit date and that no retrospective fees payment will be charged. This, according to the Head of Migrant Workers Department, has been also translated to the respective IT system. Furthermore, the imposed penalties by the Social Security Corporation are considered not valid and should not be further pursued.
- The Vocational Training taskforce meeting included presentations on the Cash for Trainings programme by the Collateral Repair Project (CRP); Training refugees on data collection programme by Bridge Outsource Transform (B.O.T) , and Job Search Club programme by Business Development Centre.
- Total number of beneficiaries currently engaged with the IBV programme in Azraq Camp is 1,726 (45% females), and 2,773 in Za'atari Camp (34% females).

- The Resilient Youth, Socially & Economically (RYSE) Consortium and the Durable Solutions Platform (DSP) organized an event launching a joint research study 'Barriers and Opportunities for the Use of the Graduation Model in Jordan', which included a moderated expert discussion with the Livelihoods sector lead, the Chef of Party-RYSE Consortium, and the NAF.
- The Konexio, a France-based NGO that upskills refugees and vulnerable host country youth for job opportunities in the global digital economy, will launch its first programmes in Jordan in Amman in collaboration with the Jesuit Refugee Service (JRS).
- The Durable Solution Platform together with its six members and in partnership with Talent Beyond Boundaries (TBB) has published a new research report on 'Opportunities and Barriers for Labour Mobility for Syrian Refugees in Lebanon and Jordan'. The study is exploring the challenges faced by Syrian refugees living in both countries at different stages of the labour mobility process as part of the complementary pathways and is highlighting solutions to overcome the identified barriers.
- The Blumont through Jordan Livelihoods Project signed agreements with six CBOs which had been selected to support the Home-Based Business (HBBs) project in Balqa, Mafrqa, Irbid, Ajloun, Maan, and Karak in 2022.



PROTECTION

Protection Working Group (PWG)

- At the PWG meeting on 14 June, the PWG partner National Council of Family Affairs (NCFA) made a presentation on the role of NCFA in mobilizing the implementation of the National Standard Operation Procedures. The manual was presented to the staffs in all governorates dealing with gender-based violence, domestic violence, and child protection cases to enhance the referral system, partnership, and collaboration among all protection service providers on GBV and CP.
- The PWG partners are implementing the Survivor-Centred Approach creating a supportive and empowering environment based on rights and treatment for survivors. The PWG Co-Chairs are advocating for survivors and those at risk of gender-based violence to be included and be able to access multi-sectoral services and safe spaces. The PWG partners are ensuring the refugees and Jordanians alike in benefiting from the safe spaces/shelters. The community centres, case management and psychosocial support services are provided by the PWG partners at all locations supporting management of psychological consequences of violence and appropriating referral of cases.

PSEA Network

- The Jordan Sexual Exploitation and Abuse (SEA) Case Management Services SOP was presented by INTERSOS to partners during the PSEA meeting of 30 June 2022. The CM Services SOP consist of Five main parts; Guiding principles; Six Core Standards. Case Managers must uphold the principles of confidentiality, anonymity, informed consent, impartiality, dignity, safety, and welfare in implementing this protocol. All humanitarian workers commit to a Zero-Tolerance approach to any form of sexually exploitative and abuse.
- During the PSEA meeting, UNHCR shared its good practices on PSEA. Database of Products on Community Engagement: UNHCR created Fund to bolster the critical work of non-governmental organizations in working with communities make sure that everyone can access protection and assistance without fear of sexual exploitation or abuse. A yearly call for proposals where communities are invited and NGOs to submit their proposals which are viewed very carefully by the IAC and the grants are in the amount of 20 thousand dollars and the projects are implemented in about 4 months. The database has 40 material types in 30 languages for 20 age different Age, Gender, Diversity profiles Check the manual of the database
- UNHCR Policy on a Victim-Centered Approach to Sexual Misconduct: the purpose of the policy are as follows: Define victim-centered approach. Confirm UNHCR's commitment to apply VCA for all allegations of sexual misconduct (SEA and SH). Designate who is responsible for implementing VCA. Systematically focus on safety, rights, well-being, expressed needs and choices; to thereby give back as much control as feasible and ensure empathetic and sensitive delivery of services and accompaniment in a non-judgmental manner Check the link for more detailed information on the policy of VCA here
- Investigating Allegations of Sexual Exploitation and Abuse (e-learning course for partners). This is an online training that is structured as a course, it consists of 5 modules that can be taken over a week. Module 1

introduction is based on definitions; what is sexual exploitation, what is sexual abuse, what is sexual harassment and what is gender-based violence. Module 2 principles of SEA investigation; module overview, checklist on a victim centered approach, checklist on fundamental standards of investigation, checklist on due process rights and checklist on principles, rights and responsibilities. Module 3 methodology and case management: module overview, what are administrative investigation, checklist on the main steps of the investigation, how to write an investigation report? And case management. Module 4 conducting interviews; who should be interviewed, working with an interpreter, checklist on interview formalities, how to plan and prepare for an interview, recommendations on how to conduct an interview, vulnerable interviewees PEACE- Module; P: planning and preparation, E: engage and explain, A: account, C: clarification, challenge and closure, E: evaluation. Module 5 analysis and report drafting: assessment of the evidence gathered, legal consideration, how to draft an investigation report.

- Partner Assessment Process PSEA Community Outreach and Communication Fund | IASC /PSEA Background Toolkit: operationalization of the UN protocol on allegations of sexual exploitation and abuse involving implementing partners. Working with the United Nations system: key information for UN implementing partners completing the protection from sexual exploitation and abuse capacity assessment- the tool will soon be shared with all partners publicly. The tool focuses on 8 core standards: Organizational policy. Organizational management-subcontracting. Human resources system. Mandatory training. Reporting. Assistance and referrals. Investigation and Corrective measures

Child Protection (CP) Sub-Working Group

- On 13 June, the GoJ the government of Jordan officially recognized the updates to the National Strategy to reduce child labour. The UNHCR has been a part of the Steering Committee and an active advocator for the Strategy.
- The UNHCR Representative in Jordan Mr. Dominik Bartsch participated on behalf of UNHCR in the event organized by the national child labour task force where he presented UNHCR's role, vision and response to child labour. The event, being part of the national task force's week of activism against child labour, was
- attended by several GoJ Ministers and Heads of UN agencies.
- The Alternate to detention guide was discussed with the NCFA Committee and members of the CPSWG. The CPSWG partners remain in the research and identification stage of the current laws and applications.
- The CPSWG identified activities and themes for the 2nd half of the 2022, including updating the referral mechanism, to be approved by the group at the July meeting.

GBV Sub-Working Group

- The GBV partners are actively encouraged to accurately report in the ActivityInfo 2022 Plan Database.
- GBV SWG capacity building needs assessment: The survey results and steps forward were presented to the GBV members.
- The Sector Gender Focal Points of the GBV Sub-Sector presented contributions to the Sub-Sector Work Plan vis-à-vis strengthening gender accountability and mainstreaming across the sector performance. The SGFPs explained how they can enhance usage of Amaali App by sending gender mainstreamed messages; identify gaps in gender mainstreaming; ensure inclusion of intersectoral activities in the sector strategy; etc.

Cash for Protection Taskforce

- The Cfp TF has developed and finalized key coordination tools to map cash for protection services and a referral pathway that will be integrated in the referral pathway of the protection WGs. Tools will be available on the UNHCR portal.

Disability and Age Taskforce

- On 13 June, an Advocacy workshop was conducted by the 'Humanity and Inclusion' for 15 refugees with different types of disabilities and older refugees (10 men and 5 women) at UNHCR office in Amman. The training focused on advocacy, and invited refugees to identify key challenges and elaborate advocacy messages they would like to share with humanitarian, development, and Government actors.

- On 15 June, the Disability and Age Taskforce organized its first Gap Analysis workshop with the participation of 37 attendees, including humanitarian actors, refugees with disabilities, older refugees, and the Higher Council for the Rights of Persons with Disabilities (HCD). The 'Humanity and Inclusion' provided an overview of humanitarian inclusion standards, HCD shared their services and national inclusion standards/strategies, and participants conducted an assessment of disability and age inclusion across the Refugee Response.
- On 22 June, under the umbrella of the Disability and Age Taskforce an Inclusion Webinar to mark World Refugee Day was organized by UNHCR, Humanity and Inclusion, IOCC, MPDL, NHF and JOHUD. 51 persons participated in the webinar during which two refugee representatives shared the advocacy messages developed by refugees with disabilities and older refugees during the 13 June workshop; the humanitarian actors, HCD, and other stakeholders discussed disability inclusion and the related challenges in Jordan.
- On 29 June, the Disability and Age Taskforce in Irbid conducted a virtual meeting attended by UNHCR, Medair, IMC, IRC and IOCC, and shared update on their ongoing activities and services.



SHELTER

- With support from UNHCR, NRC continues to implement the ongoing construction, quick fix, and maintenance activities in Azraq and Za'atari Camps.
- In Azraq Camp, following arrival of refugees from the urban area and refugees relocating from Village 5 to the camp's open area, NRC built 24 new shelters and completed 132 quick fix activities and installation of 28 new concrete floors.
- In Azraq Camp, NRC's 'Equitable distribution of energy to refugees' pilot project is continuing in Village 2 with the use of devices that control electricity consumption in shelters while allowing refugees all-day access.
- With support from UNHCR, NRC is in the transitional phase of empowering refugees to take on additional responsibilities for shelter activities in Azraq Camp. NRC is piloting use of a team of IBVs who can be contacted for shelter repair (with shelter materials provided by NRC), as well as activities that involve refugees in taking more ownership and minimizing incidents of vandalism of shelters.
- In Za'atari Camp, UNHCR and NRC are working to complete addressing of shelters.
- UNHCR continues rodent and vector control campaigns in Azraq and Za'atari Camps.
- UNHCR is in the process of providing RHUs (Refugee Housing Units) to actors in need (i.e., Caritas, Ministry of Education) for clinics in the urban areas and for cash distributions.
- Responding to the needs of the Syrian refugees living in the host communities in Amman, the IOCC continues implementation of cash-for-rent activities for vulnerable households, finalizing the selection of the refugee households that will receive three months' cash assistance.



WASH

- UNICEF, as the Humanitarian WASH sector lead, continued to ensure live-saving WASH interventions are provided to all 117,000 residents of the Azraq and Za'atari Camps and King Abdullah Park (KAP).
- Although UNICEF provided critical hygiene items to the families in the transit area and in self-isolation in Za'atari and Azraq Camps, given the low numbers of COVID-19 cases, the distributions, as well as self-isolation areas continued to be suspended for the time being.
- In Za'atari Camp, UNICEF maintained supply around 4,500 m3 per day clean and safe water. Whilst the demand for water significantly increased during June, UNICEF was unable to fulfil camp's water demand from the internal boreholes, and thus, an additional bulk water supply was arranged through water trucking, in effort to meet camp's summer water need at a household level and to ensure safe water availability in institutions and schools. Furthermore, 16,591 students have benefitted from the distribution of 30,820 soap bars in Za'atari institutions. Additionally, in early June, the Menstrual Hygiene Management sessions were held targeting in total 12 adolescent girls and 13 women.
- In Azraq Camp, UNICEF maintained supply of 2,450 m3 per day clean and safe water. Community mobilization activities are on-going partnering with ACF, focusing on the World Menstrual Hygiene Management (MHM) Day program in June. During June, 552 individuals (129 girls, 93 boys, 257 women, 73 men) participated in the world MHM program, moreover 884 individuals received messages on MHM via WhatsApp. Eight workshops of

menstrual awareness sessions for children were arranged reaching 222 children including interactive activities, such as theatre, dialogue or menstrual bracelet crafting.

- In June, safe and sufficient water provision via trucking and wastewater desludging services continued in King Abdullah Park.

C. Contacts and Links

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Refugee Response || Inter-Agency Coordination Operational Data Portal || Jordan: <https://data2.unhcr.org/en/working-group/251?sv=4&geo=36>

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