



UNHCR staff member speaks with Lidiia and her family. In March 2022, Lidiia (62) had to flee her home in Snigurivka – a town in southern Ukraine, when the war and fighting came too close. August, 2022 © UNHCR/ Igor Karpenko

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KEY FIGURES

7,004,781

refugees from Ukraine recorded across Europe



3,964,011

refugees from Ukraine registered for Temporary Protection or similar national protection schemes in Europe

More details: Operational Data Portal Ukraine Refugee Situation

6,975,000

estimated number of IDPs in Ukraine Source: Internal Displacement Report

BACKGROUND

Since the beginning of hostilities, nearly one-third of Ukrainians have been forced from their homes. This is one of the largest displacement crises in the world today. Within Ukraine, nearly 7 million people remain displaced by the war. As of today, UNHCR estimates there are over 7 million refugees present across Europe. Over 3.9 million refugees from Ukraine have registered for temporary protection or similar national protection schemes. More than 11.9 million movements out of Ukraine have been recorded since 24 February, with over 5.3 million movements back into the country.

UKRAINE SITUATION UPDATE

- The estimated number of internally displaced persons (IDPs) in Ukraine has increased by 330,000 between end July and end August, from 6.645 million to 6.975 million, according to the latest Internal Displacement Report. The current IDP figure of 6.975 million equates to around 16 % of Ukraine's population being internal displaced. More than 60 % of the IDPs are from eastern oblasts, 20 % are from southern oblasts and 10 per cent are from Kyiv, while around 70 per cent of the total IDP population are women.
- While the number of IDPs arriving in Zakarpatska oblast is gradually increasing—with at least 100,000 new estimated IDP arrivals since July-some IDPs in both Zakarpattia and Ivano-Frankivsk have reportedly returned to their areas of origin due to relocations from collective centres as they were unable to find affordable accommodation outside of collective centres. Employment in Zakarpatska and Ivano-Frankivsk oblasts is also a mounting issue for IDPs. According to partners however, IDPs have not yet turned to taking alternative jobs and prefer to continue seeking opportunities in their areas of expertise. Moreover, partners report that the accommodation

and employment challenges IDPs are facing are exacerbating mental health needs and, in some locations, leading to tensions with host communities.

- Fighting remains intense in eastern Ukraine, with ongoing advice from authorities for people to evacuate. Up to 2,500 evacuees arrive daily by bus from different oblasts and by train from Pokrovsk in Donetska oblast, while more than 2,000 people, mainly from Khersonska oblast, evacuate to Zaporizhzhia daily.
- On 24 August, a missile attack near the train station in Chaplyne, Dnipropetrovsk oblast, resulted in at least 25 people killed, including children, according to Ukrainian authorities. UN RC/HC in Ukraine Denise Brown issued a statement condemning the violence and highlighting the ongoing hostilities and loss of life occuring in Ukraine, noting recent intense shelling and destruction of frontline cities, including Nikopol and Zelenodolsk, in Dnipropetrovska oblast.
- On 18 August, missiles fell close to two collective centres, with around 50 IDPs inside, in Kharkiv city. According to preliminary data, 17 people were killed and 8 injured. UNHCR partner Proliska provided psychosocial support (PSS) and humanitarian assistance to the affected people.

KEY FIGURES IN UKRAINE (AS OF 30 AUGUST)

1.76M people reached with assistance to date



723.619 people reached with essential food and nonfood items, winter clothes and shelter materials



535.579

people have received cash assistance to support their basic needs



protection

and referrals at

border crossing

and through

hotlines

505,385 people received

people received assistance assistance, advice through humanitarian convoys delivered points, transit and to hard-hit areas reception centres

147.842



93.899 Sleeping spaces

created / improved in

308

reception centres and collective centres

UNHCR RESPONSE TARGETS*

4.3 million The number of people UNHCR aims to reach



people will receive protection assistance and information

1.5 million people will be

supported with essential food and non-food items

1.08 million people will receive multipurpose cash assistances

. . .

140.000 people to receive shelter support, including through refurbishment of 40

reception and collective centres*

*The targets are subject to the receipt of the funding requirements detailed on the last page

UNHCR RESPONSE IN UKRAINE



- 505,385 people received protection assistance, advice and referrals at border crossing points, transit and reception centres and through hotlines.
- This includes protection counselling and services, including psychosocial support and legal aid.
 218,469 people received protection information, support or counselling; 147,594 people received information and counselling through hotlines;
 61,055 people received legal counselling or assistance; 50,452 people received psychosocial support or psychological first aid; 10,358 received social support. This is in addition to 5,362 protection monitoring missions which have been conducted.
- Over the past week, UNHCR and partners conducted 64 monitoring visits to border crossing points with Poland, Slovakia, Hungary, Romania, and Moldova. In the process, 334 people on the move received protection counselling, 78 received legal assistance, and 9 were supported through social accompaniment.



- Over the reporting period, UNHCR delivered 1,000 emergency shelter kits to hard hit areas in Dnipropetrovska and Sumska oblasts. Among these were emergency shelter kits and materials which were delivered to three dormitories hosting 200 IDPs affected by recent missile strikes in Dnipro.
- UNHCR delivered 200 ESKs to finish the repair of the dormitories at the Pivdenmash (formerly Yuzhmash) plant in Dnipro that were destroyed by missile strike. UNHCR also provided additional construction materials to repair the dormitories. As a result of UNHCR's immediate emergency response, around 200 IDPs will be able to return to their place of residency before the winter.
- Between 22 and 29 August, UNHCR delivered 6,021 relief items to address the needs of 750 IDPs staying in collective centres in Mykolaiv oblast. The items included mattresses, pillows, kitchen sets, blankets, jerry cans and solar lamps.

😳 Multipurpose Cash Assistance

- Since the beginning of cash enrolment in Ukraine on 17 March, cash assistance has been disbursed to 535,579 people.
- Cash assistance is one of the most efficient and effective ways to support people who have been forced to flee from their homes. It serves as a transitional safety net before people find a job or are included in national social protection schemes.
- An interactive Cash Working Group dashboard showing overall progress can be accessed <u>here</u>. A cumulative 3.49 million people have received cash assistance through 30 Cash Working Group partners.
- As part of winter preparedness and response, enrolment criteria for cash assistance has been amended to include conflict-affected persons and returnees. The decision follows extensive discussion and agreement on the strategy with Cash Working Group partners and key donors. The Ministry of Social Policy <u>announced</u> the expansion of the MPCA programme on 25 August, and will be sharing additional lists with UNHCR to facilitate assistance for conflict-affected persons.

- To date, 723,619 people have benefitted from core relief items and food assistance across eastern, central and western Ukraine. This includes 159,472 people who received food assistance and 27,206 who were in receipt of shelter kits.
- 147,842 people have received assistance through 241 humanitarian convoys delivered to hard-hit areas. Access to people in these areas remains extremely challenging with continuing security risks, both for affected civilians as well as humanitarian actors.
- So far, UNHCR has supported **308 reception** and collective centres run by the Government to increase their capacity to host IDPs. A total of **93,899 additional sleeping spaces** at these centres have so far been created.

KEY FIGURES - REFUGEE HOSTING COUNTRIES

398,931

people received cash assistance in Moldova, Poland, Romania and Slovakia as of 23 August

36

Blue Dots established with UNICEF in Bulgaria, Hungary, Italy, Moldova, Poland, Romania and Slovakia

HUNGARY

KEY FIGURES - HUNGARY

29,027

refugees registered for temporary protection

26,081

people provided with protection support by UNHCR and partners

3

Blue Dots

82,411

visits to the UNHCR Hungary Help Page

Protection

- UNHCR and partners have provided information, counselling, psychosocial support and protection referrals to 26,081 refugees from Ukraine at border crossing points, help/info points and temporary shelters countrywide.
- UNHCR has a daily presence at the Záhony train station in order to ensure adequate information provision for newly arriving refugees, while waiting for registration by the police. A shipping container at the station, which was provided by the local mayor, is being used as a temporary office space and for individual counselling sessions with refugees. Counselling is being provided to refugees traveling into Hungary as well as back to Ukraine.
- There are currently three Blue Dots operational in Hungary. To date, some 6,450 people have received assistance provided by UNHCR, UNICEF and partners at Blue Dots.

 On 23 August, new community centre in Budapest for people fleeing Ukraine opened its doors, run in cooperation with the Budapest Municipality, UNHCR and IOM.

- UNHCR has distributed 6,675 hygiene kits as of 30 August. During the reporting period, UNHCR, Lexis and the Foundation of the Ukrainian Greek Catholic Church distributed hygiene kits throughout the Budapest Municipality.
- Pre-positioned regional stock in warehouses in Hungary currently includes:
 - 309,400 bedding sets
 - 11,520 blankets
 - 283,288 hygiene kits
 - 82,880 mattresses
 - **154,800** quilts
 - 2,000 tarpaulins
 - 10,000 sleeping bags

KEY FIGURES - REPUBLIC OF MOLDOVA

90,525

refugees from Ukraine estimated to have remained in the country

78,864

people have received cash assistance

2,000

refugees departed by air to other European countries as part of the Solidarity Platform

8

Blue Dots

54,955

refugees received protection information or counselling through UNHCR and partners

32,183

people received protection support via the UNHCRmanaged 'Green Line' helpline

305,193

visits to the UNHCR help page



- There are currently eight Blue Dots operational in Moldova. 27,840 people have received support provided by UNHCR, UNICEF and partners at Blue Dots, with some 13,671 children supported. Within the context of legal services, queries regarding documentation and the asylum procedure have been the most frequently asked questions.
- UNHCR manages the Green Line, a free helpline (0800 800 11) to address refugees' and host communities' questions, needs and concerns. Since mid-April, 32,183 calls have been received. UNHCR has supported the training of over 90 per cent of Green Line call centre staff on handling PSEA (Prevention of Sexual Exploitation and Abuse) disclosures and how to report on them.
- 2,503 people have been trained on protection issues across the Republic of Moldova. This includes 1,968 frontline partners, government and NGO staff who

have been trained on GBV (Gender Based Violence) safe disclosure and referral mechanisms in order to support the rollout of guidelines on referral pathways. Several referral pathways covering the entire country have been updated, while the <u>GBV pocket guide</u> has been translated into Romanian and distributed among partners.

- Twelve Member States of the European Union Austria, Bulgaria, France, Germany, Greece, Ireland, Italy, Latvia, Lithuania, the Netherlands, Portugal and Spain – as well as Iceland, Liechtenstein, Norway and Switzerland have made pledges to transfer **17,870** refugees from Moldova as part of the EU Solidarity Platform. So far, over **2,000 persons** have transferred to European countries from Moldova. Among the transfers coordinated in the context of the Solidarity Platform, **1,836 vulnerable refugees** have been transferred to Austria, France, Germany, Ireland, Italy, Latvia, the Netherlands, Norway, Portugal, Spain and Switzerland by flight. In addition, Lithuania transferred over 200 persons from Moldova by bus, on a bilateral basis.
- UNHCR's partner INTERSOS continues to identify people most in need of protection assistance, including those in need of psychological first aid and specialized psychosocial support (PSS). The services are provided at the main border crossing points -Palanca, Tudora, as well as in the Palanca Bus Hub. To date, 2,646 refugees have been provided with PSS/PFA assistance, with those presenting severe psychological symptoms being referred to specialized mental health and psychosocial support (MHPSS).

Multipurpose Cash Assistance

• 78,864 refugees have received cash assistance.

- Pre-positioned regional stock in warehouses in Moldova currently includes:
 - **132,287** blankets
 - 121,065 hygiene kits
 - 32,780 jerry cans
 - 14,989 mattresses
 - 24,823 kitchen sets
 - 7,110 quilts
 - 56,455 sleeping bags
 - 7,055 tents
 - 20,088 winterization kits
 - 3,050 tarpaulins
- UNHCR has also provided significant material assistance to the Government of Moldova to increase their capacity. Items, including vehicles, laptops and

generators were donated to the Bureau for Migration and Asylum (BMA) and to the General Inspectorate for Emergency Situations (GIES) among others.

POLAND

KEY FIGURES - POLAND

1,353,338

refugees registered for temporary protection

273,344

people have received cash assistance

8

Blue Dots

2,522,042

visits to the UNHCR Poland help page

Protection

- 2,522,042 visits have been made to the UNHCR Poland help page as of 28 August. UNHCR continues to develop its approaches to communicating with communities, with a new counselling helpline established. 7,645 calls have been received since the line opened in late July, 96% being in relation to the CBI programme. The counselling lines have countrywide coverage and operate in four languages with the phone numbers available via the HELP website. Among the main issues queried by refugees relate to school enrolment challenges, cash assistance, employment and housing issues.
- Blue Dots: There are eight Blue Dots operating in Poland, including two in Warsaw and two in Krakow and one newly established mobile Blue Dot. 33,688 people have been counselled through the Blue Dots as of 29 August, with protection teams making 19,763 interventions. The largest number of queries and referrals were related to health and medical services, transport, financial support, protection and social services, child protection services and MHPSS.



Multipurpose Cash Assistance

 As of 29 August, 273,344 individuals have received cash assistance. A total of seven cash enrolment centres are operating either directly by UNHCR or by partners.

- Pre-positioned regional stock in warehouses in Poland currently includes:
 - 128,176 bedding sets
 - 158,880 blankets
 - 164,503 hygiene kits
 - 84,059 mattresses
 - 3,070 quilts
 - 69,680 sleeping bags
 - 15,000 solar lamps

KEY FIGURES - ROMANIA

55.911

refugees registered for temporary protection

14,886

refugees received cash assistance

33,492

refugees provided with information and counselling in person or over the phone

6

Blue Dots

12,442

people supported to travel to Romania from Moldova

67,429

visits to the UNHCR Romania Help page

Protection

- UNHCR continues to provide protection information and counselling in person as well as through hotlines. As of 26 August, over **33,492 people** have received protection support, advice, referrals and information in person or remotely through helplines. This includes **21,141 people** who were supported in person and over **12,351 people** who received support through helplines.
- The UNHCR Help website has received 67,429 visits as of 22 August. A telegram channel has been activated with gradually increasing outreach.
- There are six Blue Dots in operation in Romania. Some 45,000 people have been assisted at the hubs as of 18 August. The main queries received by refugees relate to temporary protection and related rights, including access to the labour market, housing and medical services.
- As of 28 August, space to accommodate 50,577 people has been made available by local authorities and civil society; out of these, 8,020 are occupied. UNHCR continues to conduct regular reception monitoring visits and assessments of reception sites and residential care facilities.

 UNHCR and IOM continue to jointly facilitate fast-track transfers from Palanca BCP with Ukraine in Moldova, to Huşi, Romania. As of 27 August, **12,442 people** had been transported to Romania through this mechanism.

Multipurpose Cash Assistance

14,886 people have received cash assistance as of 26 August. The cash assistance enrolment centre in RomExpo, Bucharest is fully operational, with additional legal and health referral services available from sister UN Agencies and NGOs on site. In addition to the enrolment centre in Bucharest, there are four others in Brasov, Galati, lasi and Suceava. UNHCR plans to open either an additional enrolment site or deploy a mobile enrolment team in Constanta.

- Pre-positioned regional stock in warehouses in Romania currently includes:
 - 50,748 quilts
 - **79,887** blankets
 - 55,005 mattresses
 - 116,001 bedding sets
 - 2,700 solar lamps
 - 95,949 hygiene kits
 - 2,677 tarpaulins

KEY FIGURES - SLOVAKIA

90,416

refugees registered for temporary protection

30,207

refugees have received cash assistance

3

Blue Dots

292,978

visits to the to the UNHCR Slovakia Help page

Protection

- The UNHCR Slovakia Help page has received 292,978
 visits since the beginning of the Ukraine emergency. Information for people coming from Ukraine, including on the implementation of the temporary protection directive, has been published on the UNHCR Slovakia Help website, in Slovak, Ukrainian, Russian and English.
- As of 30 August, 3,244 Protection Profiling interviews were completed in Slovakia. UNHCR conducted training of partners on the new protection profiling form on 30 August. During the training the issue of diversifying locations was also addressed.

- UNHCR and UNICEF continue to operate a helpline for refugees, which is staffed by operators who have received guidance on dealing with sensitive issues such as sexual exploitation and abuse. 5,270 calls have been received as of 26 August. The main topics of queries from refugees relates to registration for temporary protection, employment, cash assistance, food and all other protection services including access to health care and education.
- Three Blue Dots are in operation in Bratislava, Michalovce and Košice. Between 15 and 19 August, 2,807 people were provided with assistance on a wide range of services at the Blue Dot in Bratislava, out of which 2,579 were adults and 1,206 were children. Between 22–26 August, 690 persons (350 women, 142 men and 198 children) were assisted at the Blue Dot in Michalovce and 382 (244 women, 48 men and 90 children) at Košice.
- UNHCR has trained **479 people** on core protection issues since the onset of the current situation. Topics covered include humanitarian standards, basics of protection, PSEA, and GBV prevention.

Multipurpose Cash Assistance

• Enrolment is ongoing at five registration centres across the country. As of 31 August, **30,207 people** have received cash assistance.

COORDINATION

Ukraine

UNHCR leads the Protection and Shelter Clusters as well as the Camp Coordination Camp Management (CCCM) Cluster which was activated as of 1 March in Ukraine. In addition, as co-lead of the Logistics Working Group in Ukraine, UNHCR is facilitating the movement of humanitarian coordination convoys in with OCHA (Office for the Coordination of Humanitarian Affairs). The UNHCRled Protection Cluster has established a national coordination office in Lviv and plans to establish sub-national coordinators in Dnipro, Lviv, Uzhhorod and Vinnytsia. Both the Child Protection and GBV Sub-Clusters are similarly expanding their presence.

Regional Refugee Response

UNHCR has facilitated the establishment of coordination structures in line with the Refugee Coordination Model, in order to support the overall coordination of relevant governments. A Regional Refugee Response Plan (RRP) was developed in early March. A revised version of the RRP extending through December 2022 has since been published, bringing together the joint efforts of 142 partners. Inter-agency Refugee Coordination Forums (RCFs), led by UNHCR, and specific sectoral groups, have been established at country level in Belarus, Bulgaria, the Czech Republic, Hungary, the Republic of Moldova, Poland, Romania and Slovakia to support the efforts of the concerned governments. The structures are intended to be agile and will be adjusted as the situation evolves.

UNHCR leads the Refugee Coordination Forum (RCF) at country-level in **Hungary** to ensure a harmonized response within existing government structures and among inter-agency partners, NGOs, volunteers and other stakeholders, with associated working groups (Protection, including Child Protection and Education, and Basic Needs – including Shelter, Food, and Non-Food Items) and two cross-cutting task forces (the Prevention of Sexual Exploitation and Abuse and Mental Health and Psychosocial Support) to effectively coordinate interagency partners' response.

In **Moldova**, an Inter-Agency Coordination Group has been established with more than 70 participating members. UNHCR leads the RCF and co-chairs the Cash, Education, Information Management (IM), Protection, Accommodation & Transportation, and Logistics & Supply Working Groups; GBV and Child Protection Sub-Working Groups; the Gender Task Force; and the PSEA Network. The Government of Moldova has established a Single Emergency Management Centre under the

Blue Dots

UNHCR and UNICEF are jointly establishing 'Blue Dots' in multiple countries receiving refugees fleeing Ukraine. To date, a total of 36 are already operational including in:

Bulgaria	6	Moldova	8	Slovakia	3
Hungary	3	Poland	8		
Italy	2	Romania	6		

UNHCR has reinforced staffing for the Blue Dot roll-out with one coordinator to ensure consistency in approach, provide support, and enhance assessment and quality assurance.

UNHCR is rolling out an accessibility checklist to make sure Blue Dot locations are accessible to everyone, including persons with disabilities. UNHCR is developing a joint Monitoring Framework and Feedback and Complaints Mechanism for all Blue Dots, together with UNICEF and other partners.

Prime Minister's Office, where UNHCR represents the Inter-Agency Coordination Group, ensuring coordination between the two.

In **Poland**, UNHCR leads the overarching refugee coordination structure in Poland, in support of the Government-led response. The thematic sector working groups include Protection (with sub-sector working groups on Child Protection, Gender-based Violence, Counter-trafficking, Third-Country Nationals, and Mental Health and Psychosocial Support); Health; Education; Shelter; Basic Needs, including Food Security, Water and Sanitation and Core Relief Items; and Logistics. In addition, there are transversal working groups on Cash, Information Management, Accountability to Affected Populations and Prevention of Sexual Exploitation and Abuse.

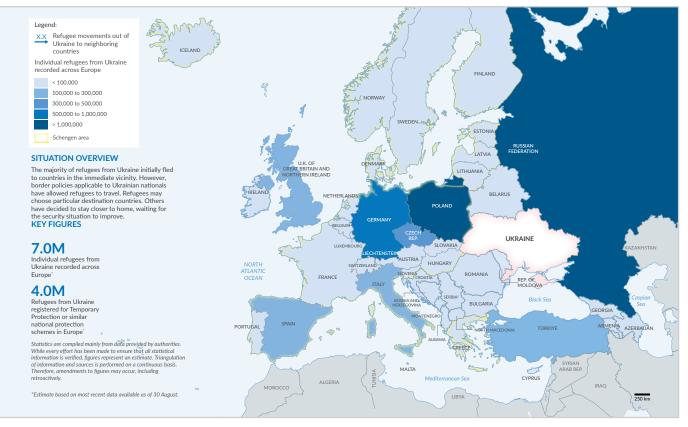
In **Romania**, UNHCR has set up the Refugee Coordination Model structure made up of eight sector Working Groups, one Anti-Trafficking Task Force and a PSEA network, which are co-led by UNHCR and other UN agencies, government counterparts and NGOs. UNHCR leads the Protection Working Group and PSEA network, and co-leads the Child Protection Sub-Working Group, Information Management Working Group, Cash Working Group and Basic Needs Working Group. Leads and coleads attend the governmental sectoral Working Group meetings. As such, governmental and humanitarian coordination structures are operating to mutually reinforce each other, under governmental leadership. A total of 23 international and national partners are part of the Refugee Response Plan for Romania. In **Slovakia**, a response-wide Refugee Consultation Forum (RCF) is in place that meets alternatively in Bratislava and in eastern Slovakia and is co-chaired by the Government and UNHCR. Within the RCF, seven working groups and sub-working groups are operating (Anti-Trafficking, Cash, Child Protection, Health, Information Management, MHPSS, Protection and Inclusion) as well as a UNHCR-led PSEA Task Force while Accountability to Affected Persons (AAP) is mainstreamed across all groups and made an RCF standing agenda item. UNHCR also convenes a regular humanitarian and development Donor Group. In early June, the Prime Minister announced the reactivation

of a Steering Committee dedicated to integration. This body, created in 2014, to 'find solutions for foreigners and looking at ways to integrate them', is now being reactivated and tasked with the inclusion and integration of Ukrainian refugees. RCF partners are furthermore supporting the ongoing engagement of the Slovak Republic with the Global Compact on Refugees (GCR) as a means of systematizing and sharing good practices with other countries facing similar challenges, and in view of cultivating pledges related to its national response for the Global Refugee Forum in 2023.





Refugees from Ukraine across Europe (as of 30 August 2022)



Disclaimer: The boundaries and names shown and the designations used on this map do not imply official endorsement or acceptance by the United Nations. *Serbia and Kosovo (S/RES/1244 [1999]) Source: UNHCR Regional Bureau for Europe