

UNHCR Regional Bureau for Europe



Sofia, 13, a Ukrainian refugee, attends a geography class at a primary school in Warsaw, May 2022 © UNHCR/Rafal Kostrzynski

UNHCR PUBLICATIONS

(2 to 9 September)

Story: <u>Aspiring Ukrainian architect is</u> building her future in a Polish school

Previous Ukraine Situation Flash Updates are available <u>here</u>

More information

The UNHCR Hungary portal
The UNHCR Moldova portal
The UNHCR Poland portal
The UNHCR Romania portal
The UNHCR Slovakia portal

The latest Ukraine Emergency: UNHCR
Operational Response and Delivery
Update as of 7 September

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KEY FIGURES

7,154,448

refugees from Ukraine recorded across Europe



4,005,806

refugees from Ukraine registered for Temporary Protection or similar national protection schemes in Europe

More details: Operational Data Portal Ukraine Refugee Situation

6,975,000

estimated number of IDPs in Ukraine

Source: Internal Displacement Report

BACKGROUND

Since the beginning of hostilities, nearly one-third of Ukrainians have been forced from their homes. This is one of the largest human displacement crises in the world today. Within Ukraine, nearly 7 million people remain displaced by the war. More than 7 million refugees from Ukraine have been recorded across Europe. Over 4 million refugees from Ukraine have registered for temporary protection or similar national protection schemes. More than 12.3 million movements out of Ukraine have been recorded since 24 February, with over 5.5 million movements back into the country.

UKRAINE SITUATION UPDATE

- IDP arrivals are increasing in several oblasts across the country. While IDPs in Kharkivska oblast arrive mainly from within the oblast, IDPs in Sumska and Poltavska oblasts are arriving from Luhanska. Donetska, Khersonska and Kharkivska oblasts, Over the coming months, some 70,000 new IDPs are expected in Lvivska oblast and 50,000 new IDPs each in Rivnenska, Ternopilska, and Volynska oblasts in western Ukraine.
- The new school year commenced on 1 September. In-class and e-learning modalities vary from location to location, depending on the security situation. In parts of Dnipropetrovska, Kharkivska and Sumska oblasts with e-learning modalities, access to education is affected by limited connectivity or lack of laptops.

KEY FIGURES IN UKRAINE (AS OF 7 SEPTEMBER)



2 million people reached

with assistance to date



745,467

people reached with essential food and nonfood items, winter clothes and shelter materials



559,216

people have received cash assistance to support their basic needs



705,998

people received protection assistance, advice and referrals at border crossing points, transit and reception centres and through hotlines



151,142

people received assistance through humanitarian convoys delivered to hard-hit areas



104,830

sleeping places were improved with items such as beds and mattresses in a total of

379

reception and collective centres

UNHCR RESPONSE TARGETS*



4.3 million

The number of people UNHCR aims to reach



1.2 million

people will receive protection assistance and information



1.5 million

people will be supported with essential food and non-food items



1.08 million

people will receive multipurpose cash assistances



140,000

people to receive shelter support, including through repairs and insulation of

8,200

*The targets are subject to the receipt of the funding requirements detailed on the last page

UNHCR RESPONSE IN UKRAINE



- 705,998 people received protection assistance, advice and referrals at border crossing points, transit and reception centres and through hotlines.
- This includes protection counselling and services, including psychosocial support and legal aid. 289,310 people received protection information, support or counselling; 208,942 people received information and counselling through hotlines; 66,719 people received legal counselling or assistance; 65,655 people received psychosocial support or psychological first aid; 11,922 received social support. This is in addition to 8,329 protection monitoring missions which have been conducted.
- Over the past week, UNHCR and partners conducted 57 monitoring visits to border crossing points with Poland, Slovakia, Hungary, Romania, and Moldova. In the process, 288 people on the move received protection counselling, 82 received legal assistance, and 21 were supported through social accompaniment.



- Over 1,000 Emergency Shelter Kits (ESKs) were delivered by UNHCR and partner Proliska to the most hard-hit areas in Dnipropetrovska and Sumska oblasts. UNHCR also provided ESKs to conflict-affected households in Odeska and Mykolaivska oblasts to support the quick repairs of damaged homes.
- On 29 and 30 August, UNHCR in coordination with Khmelnytskyi Social Protection authorities assessed collective centres for potential winterization support and agreed to dispatch 1,380 NFIs to support IDPs which will be delivered next week.



Multipurpose Cash Assistance

- Since the beginning of cash enrolment in Ukraine on 17 March, cash assistance has been disbursed to 559,216 people.
- Cash assistance is one of the most efficient and effective ways to support people who have been forced to flee from their homes. It serves as a transitional safety net before people find a job or are included in national social protection schemes.
- An interactive Cash Working Group dashboard showing overall progress can be accessed here.
 A cumulative 3.64 million people have received cash assistance through 30 Cash Working Group partners.
- As part of winter preparedness and response, enrolment criteria for cash assistance has been amended to include conflict-affected persons and returnees. The decision follows extensive discussion and agreement on the strategy with Cash Working Group partners and key donors. The Ministry of Social Policy announced the expansion of the MPCA programme on 25 August, and will be sharing additional lists with UNHCR to facilitate assistance for conflict-affected persons.



- To date, **745,467 people have benefited from core** relief items and food assistance across eastern, central and western Ukraine. This includes **159,472** people who received food assistance and **27,206** who were in receipt of shelter kits.
- 151,142 people have received assistance through 244 humanitarian convoys delivered to hardhit areas. Access to people in these areas remains extremely challenging with continuing security risks, both for affected civilians as well as humanitarian actors.
- So far, UNHCR has supported 379 reception and collective centres run by the Government to increase their capacity to host IDPs. A total of 104,830 additional sleeping spaces at these centres have so far been created.

KEY FIGURES - REFUGEE HOSTING COUNTRIES

399,381

people received cash assistance in Moldova, Poland, Romania and Slovakia as of 9 September

34

Blue Dots established with UNICEF in Bulgaria, Hungary, Italy, Moldova, Poland, Romania and Slovakia



KEY FIGURES - HUNGARY

29,170

refugees registered for temporary protection

26,081

people provided with protection support by UNHCR and partners

3

Blue Dots

82,204

visits to the UNHCR Hungary Help Page

Protection

- UNHCR and partners have provided information, counselling, psychosocial support and protection referrals to 26,081 refugees from Ukraine at border crossing points, help/info points and temporary shelters countrywide.
- UNHCR has a daily presence at the Záhony train station in order to ensure adequate information provision for newly arriving refugees, while waiting for registration by the police. A shipping container at the station, which was provided by the local mayor, is being used as a temporary office space and for individual counselling sessions with refugees. Counselling is being provided to refugees traveling into Hungary.
- There are currently three Blue Dots operational in Hungary. To date, some 6,450 people have received assistance.

Core Relief Items

- Pre-positioned regional stock in warehouses in
 - 425,300 bedding sets

Hungary currently includes:

- 11.520 blankets
- **390,516** hygiene kits
- **130,880** mattresses
- 154,800 quilts
- 2,000 tarpaulins
- 10,000 sleeping bags

KEY FIGURES - REPUBLIC OF MOLDOVA

90,439

refugees from Ukraine estimated to have remained in the country

78,864

people have received cash assistance

2,000

refugees departed by air to other European countries as part of the Solidarity Platform

8

Blue Dots

56,005

refugees received protection information or counselling through UNHCR and partners

33,458

people received protection support via the UNHCR-managed 'Green Line' helpline

312,559

visits to the UNHCR help page

Protection

- There are currently eight Blue Dots operational in Moldova. 28,712 people have received support provided by UNHCR, UNICEF and partners at Blue Dots, with some 14,090 children supported. Within the context of legal services, queries regarding documentation and the asylum procedure have been the most frequently asked questions.
- UNHCR manages the Green Line, a free helpline (0800 800 11) to address refugees' and host communities' questions, needs and concerns. Since mid-April, 33,458 calls have been received. UNHCR has supported the training of over 90 per cent of Green Line call centre staff on handling PSEA (Prevention of Sexual Exploitation and Abuse) disclosures and how to report on them.
- 2,503 people have been trained on protection issues across the Republic of Moldova. This includes 1,968 frontline partners, government and NGO staff who have been trained on GBV (Gender Based Violence)

- safe disclosure and referral mechanisms in order to support the roll out of guidelines on referral pathways. Several referral pathways covering the entire country have been updated, while the GBV pocket guide has been translated into Romanian and distributed among partners.
- Twelve Member States of the European Union Austria, Bulgaria, France, Germany, Greece, Ireland, Italy, Latvia, Lithuania, the Netherlands, Portugal and Spain as well as Iceland, Liechtenstein, Norway and Switzerland have made pledges to transfer 17,870 refugees from Moldova as part of the EU Solidarity Platform. So far, over 2,000 persons have transferred to European countries from Moldova. Among the transfers coordinated in the context of the Solidarity Platform, 1,836 vulnerable refugees have transferred to Austria, France, Germany, Ireland, Italy, Latvia, the Netherlands, Norway, Portugal, Spain and Switzerland by flight. In addition, Lithuania transferred over 200 persons from Moldova by bus, on a bilateral basis.
- UNHCR's partner INTERSOS continues to identify people most in need of protection assistance, including those in need of psychological first aid and specialized psychosocial support (PSS). The services are provided at the main border crossing points Palanca, Tudora, as well as in the Palanca Bus Hub. To date, 2,729 refugees have been provided with PSS/PFA assistance, with those presenting severe psychological symptoms being referred to specialized mental health and psychosocial support (MHPSS).

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Multipurpose Cash Assistance

78,864 refugees have received cash assistance.



- Pre-positioned regional stock in warehouses in Moldova currently includes:
 - 132,287 blankets
 - **121,065** hygiene kits
 - 32,780 jerry cans
 - **14,989** mattresses
 - 24,823 kitchen sets
 - 7,455 quilts
 - 56,455 sleeping bags
 - 7,055 tents
 - 4,074 winterization kits
 - 3,050 tarpaulins
- UNHCR has also supported the Government of Moldova to increase its capacity. Items, including vehicles, laptops and generators were donated to the Bureau for Migration and Asylum (BMA) and to the General Inspectorate for Emergency Situations (GIES) among others.



KEY FIGURES - POLAND

1,365,810

refugees registered for temporary protection

273,467

people have received cash assistance

8

Blue Dots

2,536,633

visits to the UNHCR Poland help page

Protection

- 2,536,633 visits have been made to the UNHCR Poland help page as of 28 August. UNHCR continues to develop its approaches to communicating with communities, with a new counselling helpline established. 9,121 calls have been received since the line opened in late July, 97% being in relation to the CBI programme. The counselling lines have countrywide coverage and operate in four languages with the phone numbers available via the HELP website. Among the main issues queried by refugees relate to school enrolment challenges, cash assistance, employment and housing issues.
- Blue Dots: There are eight Blue Dots operating in Poland, including two in Warsaw and two in Krakow and four others across the country. 34,738 people have been counselled through the Blue Dots as of 1 September, with protection teams making 20,351 interventions. The largest number of queries and referrals were related to health and medical services, transport, financial support, protection and social services, child protection services and MHPSS.

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Multipurpose Cash Assistance

 As of 9 September, 273,467 individuals have received cash assistance. A total of seven cash enrolment centres are operating either directly by UNHCR or by partners.

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- Pre-positioned regional stock in warehouses in Poland currently includes:
 - 138,144 bedding sets
 - 70.940 blankets
 - **110,386** hygiene kits
 - **71,025** mattresses
 - 79,093 quilts
 - 48,120 sleeping bags



KEY FIGURES - ROMANIA

59.056

refugees registered for temporary protection

16,881

refugees received cash assistance

35,865

refugees provided with information and counselling in person or over the phone

4

Blue Dots

12,537

people supported to travel to Romania from Moldova

69,332

visits to the UNHCR Romania Help page

Protection

- UNHCR continues to provide protection information and counselling in person as well as through hotlines. As of 26 August, over 35,865 people have received protection support, advice, referrals and information in person or remotely through helplines. This includes 23,311 people who were supported in person and over 12,554 people who received support through helplines.
- The UNHCR Help website has received 69,332 visits as of 4 September. A Telegram channel has been activated with gradually increasing outreach.
- As of 28 August, space to accommodate 50,127
 people has been made available by local authorities
 and civil society; out of these, 7,595 are occupied.
 UNHCR continues to conduct regular reception
 monitoring visits and assessments of reception sites
 and residential care facilities.
- UNHCR and IOM continue to jointly facilitate fasttrack transfers from Moldova to Romania. As of 4 September, 12,537 people had been transported to Romania through this mechanism.

Fig. 1

Multipurpose Cash Assistance

16,881 people have received cash assistance as of 5 September. The cash assistance enrolment centre in RomExpo, Bucharest is fully operational, with additional legal and health referral services available from other UN Agencies and NGOs on site. In addition to the enrolment centre in Bucharest, there are four others in Brasov, Galati, lasi and Suceava. UNHCR plans to open either an additional enrolment site or deploy a mobile enrolment team in Constanta.



- Pre-positioned regional stock in warehouses in Romania currently includes:
 - 50,748 quilts
 - **51,644** blankets
 - **55,005** mattresses
 - 118,929 bedding sets
 - 95,949 hygiene kits
 - 112 tarpaulins



KEY FIGURES - SLOVAKIA

92,295

refugees registered for temporary protection

30,169

refugees have received cash assistance

3

Blue Dots

298,873

visits to the to the UNHCR Slovakia Help page



- The UNHCR Slovakia Help page has received 298,873
 visits since the beginning of the Ukraine emergency.
 Information for people coming from Ukraine, including on the implementation of the temporary protection directive, has been published on the UNHCR Slovakia Help website, in Slovak, Ukrainian, Russian and English.
- As of 4 September, 3,411 Protection Profiling interviews were completed in Slovakia. UNHCR conducted training for partners on the new protection profiling form on 30 August. During the training the issue of diversifying locations was also addressed.

- UNHCR and UNICEF continue to operate a helpline for refugees, which is staffed by operators who have received guidance on dealing with sensitive issues such as sexual exploitation and abuse. 5,388 calls have been received as of 2 September. The main topics of queries from refugees relates to registration for temporary protection, employment, cash assistance, food and all other protection services including access to health care and education.
- Three Blue Dots are in operation in Bratislava, Michalovce and Košice. Between 15 and 19 August, 2,807 people were provided with assistance on a wide range of services at the Blue Dot in Bratislava, out of which 2,579 were adults and 1,206 were children. Between 22–26 August, 690 people (350 women, 142 men and 198 children) were assisted at the Blue Dot in Michalovce and 382 (244 women, 48 men and 90 children) at Košice. Between 30 August–2 September, 464 people were registered in Bottova centre (252 women, 125 men, 87 children).
- UNHCR has trained 512 people on core protection issues since the onset of the current situation. Topics covered include humanitarian standards, basics of protection, PSEA, and GBV prevention.

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Multipurpose Cash Assistance

 Enrolment is ongoing at five registration centres across the country. As of 9 September, 30,169 people have received cash assistance.

COORDINATION

Ukraine

UNHCR leads the
Protection and Shelter/
NFI Cluster as well as the
Camp Coordination Camp
Management (CCCM) Cluster
which was activated as of 1
March in Ukraine. As lead of
the three clusters, UNHCR led
the development of the 2022
Interagency Ukraine Winterization
Plan to support vulnerable families
ahead of winter.

In addition, as co-lead of the Logistics
Working Group in Ukraine, UNHCR is
facilitating the movement of humanitarian
convoys in coordination with OCHA (Office
for the Coordination of Humanitarian Affairs).
The Protection Cluster continues to coordinate the
humanitarian response at the National Coordination
Office temporarily located in Lviv and at Field Hubs in
Chernivtsi, Dnipro, Lviv, Uzhhorod and Vinnytsia. Both
the Child Protection and GBV Sub-Clusters are similarly
expanding their presence.

Regional Refugee Response

UNHCR has facilitated the establishment of coordination structures in line with the Refugee Coordination Model, in order to support the overall coordination of relevant governments. A Regional Refugee Response Plan (RRP) was developed in early March. A revised version of the RRP extending through December 2022 has since been published, bringing together the joint efforts of 142 partners. Inter-agency Refugee Coordination Forums (RCFs), led by UNHCR, and specific sectoral groups, have been established at country level in Belarus, Bulgaria, the Czech Republic, Hungary, the Republic of Moldova, Poland, Romania and Slovakia to support the efforts of the concerned governments. The structures are intended to be agile and will be adjusted as the situation evolves.

UNHCR leads the Refugee Coordination Forum (RCF) at country-level in **Hungary** to ensure a harmonized response within existing government structures and among inter-agency partners, NGOs, volunteers and other stakeholders, with associated working groups (Protection, including Child Protection and Education, and Basic Needs – including Shelter, Food, and Non-Food Items) and two cross-cutting task forces (the Prevention of Sexual Exploitation and Abuse and Mental Health and Psychosocial Support) to effectively coordinate interagency partners' response.

In **Moldova**, an Inter-Agency Coordination Group has been established with more than 70 participating members. UNHCR leads the RCF and co-chairs the Cash, Education, Information Management (IM), Protection, Accommodation & Transportation, and Logistics & Supply Working Groups; GBV and Child Protection Sub-

Blue Dots

UNHCR and UNICEF are jointly establishing 'Blue Dots' in multiple countries receiving refugees fleeing Ukraine. To date, a total of 34 are already operational including in:

Bulgaria 6 Moldova 8 Slovakia 3 <u>Hungary 3</u> Poland 8

Italy 2 Romania 4

Responding to the critical need of safety, stability, updated and accurate information and specialised protection services, UNHCR and UNICEF have jointly established the Blue Dot Safe Space, Protection and Support Hubs, spaces where refugees can find information, support and referrals for health care, education, psychosocial support and more, all under one roof. Services available at Blue Dot hubs aim to assist all refugees, with a specialised focus on children and those at greatest risk, people with disabilities, people who might have been trafficked, survivors of violence and refugees from the LGBTQI+ community.

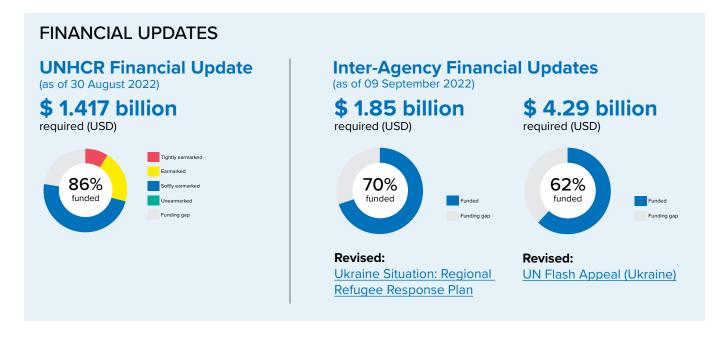
Working Groups; the Gender Task Force; and the PSEA Network. The Government of Moldova has established a Single Emergency Management Centre under the Prime Minister's Office, where UNHCR represents the Inter-Agency Coordination Group, ensuring coordination between the two.

In **Poland**, UNHCR leads the overarching refugee coordination structure in Poland, in support of the Government-led response. The thematic sector working groups include Protection (with sub-sector working groups on Child Protection, Gender-based Violence, Counter-trafficking, Third-Country Nationals, and Mental Health and Psychosocial Support); Health; Education; Shelter; Basic Needs, including Food Security, Water and Sanitation and Core Relief Items; and Logistics. In addition, there are transversal working groups on Cash, Information Management, Accountability to Affected Populations and Prevention of Sexual Exploitation and Abuse.

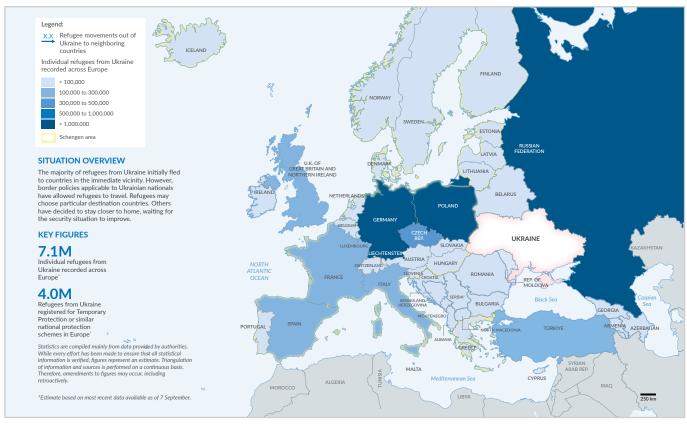
In Romania, UNHCR has set up the Refugee Coordination Model structure made up of eight sector Working Groups, one Anti-Trafficking Task Force and a PSEA network, which are co-led by UNHCR and other UN agencies, government counterparts and NGOs. UNHCR leads the Protection Working Group and PSEA network, and co-leads the Child Protection Sub-Working Group, Information Management Working Group, Cash Working Group and Basic Needs Working Group. Leads and co-leads attend the governmental sectoral Working Group meetings. As such, governmental and humanitarian coordination structures are operating to mutually reinforce each other, under governmental leadership. A total of 23 international and national partners are part of the Refugee Response Plan for Romania.

In **Slovakia**, a response-wide Refugee Consultation Forum (RCF) is in place that meets alternatively in Bratislava and in eastern Slovakia and is co-chaired by the Government and UNHCR. Within the RCF, seven working groups and sub-working groups are operating (Anti-Trafficking, Cash, Child Protection, Health, Information Management, MHPSS, Protection and Inclusion) as well as a UNHCR-led PSEA Task Force while Accountability to Affected Persons (AAP) is mainstreamed across all groups and made an RCF standing agenda item. UNHCR also convenes a regular humanitarian and development Donor Group. In early June, the Prime Minister announced the reactivation

of a Steering Committee dedicated to integration. This body, created in 2014, to 'find solutions for foreigners and looking at ways to integrate them', is now being reactivated and tasked with the inclusion and integration of Ukrainian refugees. RCF partners are furthermore supporting the ongoing engagement of the Slovak Republic with the Global Compact on Refugees (GCR) as a means of systematizing and sharing good practices with other countries facing similar challenges, and in view of cultivating pledges related to its national response for the Global Refugee Forum in 2023.



Refugees from Ukraine across Europe (as of 7 September 2022)



Disclaimer: The boundaries and names shown and the designations used on this map do not imply official endorsement or acceptance by the United Nations. *Serbia and Kosovo (S/RES/1244 [1999]) Source: UNHCR Regional Bureau for Europe