

# Ukraine

July 2022



High Commissioner for Refugees Filippo Grandi visits the destroyed home of Liudmyla, 65, in Makariv in the Bucha district of Kyivska Oblast. Liudmyla lives with her elderly mother Vira, 85, and is distraught as she stands in the ruins of her home. ©UNHCR/Andrew McConnell

## OPERATIONAL CONTEXT

Five months since the start of the war against Ukraine, deadly shelling and missile attacks continue, causing destruction, civilian injuries and deaths. Hostilities have destroyed more critical infrastructure during the month of July, leaving millions without access to basic lifelines such as health services, water, electricity, and gas supplies. Following an earlier slight decrease in the total number of internally displaced persons (IDPs) in Ukraine, [IOM estimates](#) the number has once again grown to **6,645,000 IDPs** in the country, largely fuelled by new displacements in the East, South, and North of Ukraine.

Winter is just a few months away and with temperatures predicted to plummet as low as – 20 degrees Celsius in parts of the country, the impact will be felt by millions living in sub-standard conditions or without sufficient personal insulation or access to heating.

## JULY HIGHLIGHT

- Around 1.6 million people have been reached with protection services, assistance through cash or essential items, and shelter support. UNHCR continues to work to support and complement the authorities' response and contribute to sustainability.
- In close collaboration with the local authorities, UNHCR quickly provided emergency shelter support and relief items to communities affected by the recent missile attacks in Vinnytsia and Dnipro.
- The High Commissioner for Refugees visited Ukraine from 5 to 8 July for the second time to meet with Government, partners and people impacted by the war, living in Bucha, Iprin, Lviv and Makariv. Discussions were held on preparation for the upcoming winter and supporting future sustainable refugee returns.
- The winterization response is UNHCR's top priority for the next six months. UNHCR is prioritizing the scale-up of programmes that will enable IDPs, conflict-affected persons and returnees to access safe, warm and dignified accommodation during the winter months.

## KEY FIGURES

**15.7 million**

People in urgent need of humanitarian assistance and protection\*

**6.6 million**

Internally displaced persons in Ukraine\*\*

**4.3 million**

People targeted to be reached with UNHCR assistance.

**1.6 million**

People reached with UNHCR assistance to date.

Delivered with partners from 24 February to 31 July:

 **450,078**

People received targeted protection assistance and information at border points, transit and reception centres and through hotlines.

 **647,511**

People received essential items, clothes, shelter materials and food assistance.

 **436,095**

People were assisted with disbursement of multi-purpose cash.

 **85,207**

Sleeping places were created or improved with items such as beds and mattresses in a total of 278 reception and collective centres.

 **160**

Humanitarian convoys, both UNHCR and inter-agency, with assistance in hard-hit areas.

Source: \*International Organization for Migration; \*\*Flash Appeal Ukraine (March-August 2022)

 **PROTECTION**

- UNHCR, with NGO partners, is providing [integrated protection advice and services to support and complement local social services](#), targeting IDPs, other conflict-affected people, refugees and stateless persons with specific needs, including women at risk of gender-based violence (GBV) and trafficking, older persons, unaccompanied and separated children, and persons with disabilities.
- During this month, UNHCR has further strengthened coordination with local authorities in Cherkaska, Kirovohradska, Odeska, Vinnytska, and Zhytomyrska oblasts to deliver assistance.
- [5,087 protection monitoring missions](#) have been conducted since the start of the emergency and a total of [450,078 people have received protection assistance, advice and referrals](#) at border crossing points, transit and reception centres and through hotlines to date. This includes protection counselling and services, such as psychosocial support and legal aid.
- UNHCR supported the local authorities in Zakarpatska oblast with [legal assistance to develop guidance for IDP accommodation in order to prevent the eviction of IDPs currently residing in educational facilities](#), which are some of the biggest collective shelters in the region.
- To strengthen capacity to identify child protection risks and needs, and to mainstream child protection in the humanitarian response and ensure adequate referrals, UNHCR has been holding a series of in-person training workshops for staff members, partner organisations, departments of social protection, and NGOs on the protection of children in emergencies. In July, [three workshops were held in Chernivtsi and Kyiv with a total of 149 participants](#).
- Stabilisation Support Service (SSS) and UNHCR, in collaboration with IOM and the Ministry of Social Policy, kickstarted a [project to support the registration of IDPs by Ukrainian authorities](#). Under the project, technical support including setting up laptops and equipment will be offered to [44 departments of social protection in 11 oblasts of Ukraine](#).
- In Chernivtsi, UNHCR partner KRYMSOS has initiated a [programme of social cohesion between IDPs and host community](#). Meetings and roleplays are part of the project to bring together the two communities and sensitize participants on the hardship faced by both in the context of forced displacement.

Every Saturday, [psychosocial support sessions, counselling and legal assistance](#) are offered to internally displaced persons in Uzhhorod by UNHCR's local NGO partner Neemia. Many questions raised by IDPs are answered each weekend, for example on lost documents, accessing compensation and assistance for accommodation.

30 July 2022. ©NGO Neemia





### Protection at Borders

- UNHCR continues to improve conditions at border crossings, including information support. In coordination with the State Border Guard Service, [information stands were installed at various border points in Zakarpatska and Odeska oblasts](#). The stands consist of posters and QR codes, which lead to UNHCR's help page and social media channels supporting IDPs with information on temporary protection and assistance in EU countries as well as accommodation and social assistance available for IDPs in Ukraine, amongst others.
- [Regular cross border meetings](#) with UNHCR and partners in Poland, Romania, Slovakia, and Hungary took place during the month to share information on services available, trends regarding movements, and protection cases encountered at borders.

### Protection of Refugees, Asylum-seekers, & Stateless

- UNHCR and partners continue working to [identify and support refugees and asylum-seekers who remain in Ukraine](#). In July, [102 persons](#), mainly asylum-seekers, received

services such as psychosocial support, legal assistance, and counselling.

- UNHCR and partners are working closely with the [12 regional refugee departments of the State Migration Service \(SMS\)](#), including in Kharkivska oblast despite the ongoing hostilities. UNHCR is aware of [several new asylum-seekers who have not yet been able to register their refugee claims](#) with the SMS, and partner attorneys are following up on their access to the asylum procedure. At the same time, [18 new asylum-seekers were registered](#) in Ukraine by partners in July.
- On 13 July, [27-year-old Leonid from eastern Ukraine](#), was the first recognized stateless person in Zakarpatska oblast to receive his temporary residence permit. He was represented by partner NEEKA during the statelessness determination procedure.
- With the intensified new wave of COVID-19 in Europe, UNHCR and partners have renewed advocacy efforts to the Ministry of Health to [ensure refugees, asylum-seekers and stateless persons have access to vaccinations](#).

## DELIVERY OF NON-FOOD ITEMS

- [647,511 people have received non-food items \(NFIs\)](#) such as blankets, mattresses, winter clothes, and hygiene kits as well as food assistance to date. UNHCR and partners continue to deliver NFIs where [they are most needed throughout Ukraine](#) to support IDPs, conflict affected populations and vulnerable families hosting IDPs.
- Following a call for support from the local authorities in communities expected to receive new IDPs from areas under military offensive, UNHCR is positioning NFIs in the warehouses to be ready for distribution. In July, [33,447 NFIs were stocked in the warehouse in Vinnytsia](#) and [47,088 NFIs in Dnipro](#).
- UNHCR is making all efforts, in coordination with other UN Agencies and NGOs, to deliver

assistance to the hardest-hit areas. On 7 July, [more than 2,000 people received relief items such as sleeping bags and mattresses in Okhtyrka](#), a city that suffered extensive damage from shelling in Sumska oblast. During the month of July, 23,058 people in heavily affected areas were supported with critical items through 64 convoys, including those in Doneska, Kharkivska and Mykolaivska oblasts.

- In line with the Government's strategy, UNHCR is working with the local authorities to increase accommodation places for IDPs and improve the quality of reception and collective centres. UNHCR has [created or improved 85,207 sleeping places in 278 centres](#) with beds, mattresses, blankets and other essential items.

## SHELTER & HOUSING

- UNHCR’s shelter programmes aim to ensure that the most vulnerable people affected by the war have 1.) [access to adequate housing and](#) 2.) [receive shelter support that contributes to long-term recovery and durable solutions.](#)
- As part of the ongoing emergency shelter support efforts and to cover the needs shared by the local authorities, [1,150 emergency shelter kits were dispatched to partners in Dnipropetrovska, Kyivska, Mykolaivska, and Odeska oblasts in July for distribution.](#)
- In close coordination with local authorities, UNHCR and the Shelter Cluster were able to [quickly provide tarpaulins and roof sheeting to help protect and repair buildings](#) affected by the missile attack in central Vinnytsia on 14 July. More than 700 flats in over 70 buildings, including private homes, were damaged.
- The beneficiary selection for light and medium repairs continues with over [600 entries for both damage and beneficiary assessment concluded](#) and another 500 are expected shortly. Over [150 households in Kyivska and Chernihivska oblasts have so far been selected for repairs.](#)
- UNHCR continues to carry out technical and needs assessments of potential collective centres in coordination with local authorities, as part of a wider Shelter/NFI cluster effort to expand accommodation for IDPs. Tenders have been launched for the [refurbishment of eight CCs](#) (five in Vinnytsia and three in Lviv). In addition, small scale refurbishments in [six CCs in Zakarpattia](#) were concluded and work has started in [15 CCs in Lvivska and Zakarpatska oblasts.](#)
- As IDPs currently living in schools and dormitories will be expected to move before the next semester starts in September, ensuring availability of [sustainable housing options and winterization support](#) is a priority. As lead of the Protection, Shelter/NFI and CCCM clusters, UNHCR led the development of the [2022 Interagency Ukraine Winterization Plan](#) in support of the government efforts. In addition, together with the Education cluster, a [multi-cluster Guidance Note](#) was developed on supporting the relocation of IDPs from reception and collective centres located in educational institutions and to find alternative housing solutions for them together with local and regional authorities.
- UNHCR will contribute to the winterization efforts with light and medium housing repairs, collective centre improvements and expansions, winterized NFIs and cash supporting repairs, utilities and heating.



On 28 July, **200 emergency shelter kits** were provided to **repair dormitories hosting more than 300 IDPs in Dnipro** affected by the missile strikes on 15 July.

The blast destroyed all windows and caused significant damage to the roof of three IDP dormitories.

©UNHCR/Yaroslav Berezovskyi

 **CASH ASSISTANCE**

- In coordination with the Ministry of Social Policy (MoSP) and humanitarian cash actors, UNHCR is implementing a multi-purpose cash assistance programme to reach **vulnerable IDPs with 2,220 Hryvnia per person per month**.
- The programme complements the national social protection system and helps forcibly displaced people in Ukraine meet their immediate basic needs. So far, UNHCR has **disbursed cash assistance to 436,095 individuals**.
- In addition to previous referrals from MoSP, **62,000 conflict affected pensioners with low income in affected territories** of Donetsk, Luhanska, Khersonska and Zaporizka oblasts were referred to UNHCR. This development follows the signing of a memorandum of understanding between UNHCR and the MoSP on 19 April, in pursuit of strengthened collaboration and coordination with the MoSP.
- **UNHCR is maintaining its own direct enrolment** to ensure those not registered with the government for diverse reasons are also reached and applies vulnerability criteria to ensure that those most in need receive the assistance. Enrolments are ongoing in **seven oblasts through enrolment centres** in Cherkaska, Dnipropetrovska, Kirovohradska, Lvivska, Poltavska, Zaporizka, and Zhytomyrska oblasts and **five mobile teams** in Kyivska oblast.
- The enrolment centres have been **transformed into multi-service protection centres** (“one stop shops”) where IDPs can access a range of services, including legal aid, psycho-social support, and information and counselling on accommodation. All IDPs accessing the centres are interviewed to assess eligibility and are **offered access to protection services and referrals on the spot**.
- **A new multi-purpose cash enrolment centre opened in Zhytomyr city** on 25 July. Jointly with the Zhytomyr local authorities, an information campaign was launched to inform communities about the programme.
- UNHCR actively participates in the **Cash Working Group** (CWG) and is leading the CWG Task Team on De-duplication and Registration.

**UNHCR's cash assistance programme supports four generations in Ukraine.**

Amidst increasing fighting, Lilia and her family packed their most essential belongings and took an evacuation bus to Kramatorsk and then an evacuation train to the city of Vinnytsia in central Ukraine, where they found shelter in one of the students' dorms.

'Thanks to UNHCR support, we can buy medicines for grandmother. This support is critical for us,' said Lilia.

Read the story [here](#).

©UNHCR/ Victoria Andrievska





## CAMP COORDINATION & CAMP MANAGEMENT (CCCM)

- UNHCR, with NGO partners, is working to support the **effective management of collective accommodation sites and ensuring IDPs have safe access to services**. This is done through assessing and monitoring needs at collective centres, building capacities of CCCM actors and stakeholders involved in managing collective centres, and facilitating the use of common standards to improve the quality of life and dignity of IDPs during displacement.
- **300 collective centres have been visited** by UNHCR and partners throughout the country to assess and monitor the needs, as part of the wider CCCM cluster effort.
- **Capacity building activities for 81 collective centres in Dnipropetrovska and Kirovohradska oblasts and a training session in Lviv** were conducted on minimum standards of site management.



## DURABLE SOLUTIONS

- UNHCR is emphasizing the importance of **durable solutions from the start**, supported by early recovery and humanitarian-development nexus approaches.
- In the Humanitarian Country Team (HCT), Inter-cluster Coordination Group (ICCG) and in discussions with line ministries and partners, UNHCR is promoting the design and implementation of protection, shelter/housing and assistance programmes that **not only address an immediate humanitarian need, but also lay the groundwork for sustainable access** to, for example, social services and durable solutions for the individual.
- UNHCR is working with UNDP to **tailor the planned Human Impact Assessment to fit the context of Ukraine**. The assessment will help the Government of Ukraine, national and international organizations assess the impact of the current emergency across different pillars, focused on living conditions, access to basic services, livelihoods, food security, gender equality and social inclusion.
- **UNHCR participated in several working groups under the National Recovery Council** established by the Government to coordinate the planning of recovery and solutions from the effects of the war. These working groups cover the return and reintegration of Ukrainian refugees and displaced persons, housing policy, and human rights.



## WORKING WITH PARTNERS

Since the emergency, UNHCR has expanded partnerships to enlarge coverage and capacity and now works with **13 NGO partners, including 10 local NGOs**, inside Ukraine to deliver assistance and support the localization of the response.



## COORDINATION

### Protection Cluster

- The Protection Cluster (PC) led by UNHCR has [103 partner organizations](#), who have reached a total of **4.2 million individuals** with protection services since late February 2022 in the areas of General Protection, Child Protection, Gender-Based Violence and, particularly, Mine Action.
- The PC continues to coordinate the humanitarian response at the **National Coordination Office** temporarily located in Lviv and at **Field Hubs** in Chernivtsi, Dnipro, Lviv, Uzhhorod, and Vinnytsia.
- **Key protection concerns and needs** raised by the PC partners relate to the [winterization of IDP collective centres](#); finding [alternative housing](#) for IDPs living in schools and kindergartens in preparation for the school year; the increased demand for [legal assistance](#) to recover missing documents and register for compensation for damaged and destroyed properties; the need for [psychosocial support](#); [medical support](#) for people with disabilities; the [lack of employment](#); and [mine contamination](#) in areas with most frequently observed return movements.
- The PC contributed to developing the [Guidance Note on Support in the Identification of Alternative Housing Solutions for IDPs Living in Educational Facilities](#). The Note aims to support and encourage partners to advocate before the authorities for finding housing solutions that will prevent and mitigate protection risks for IDPs.

### Shelter and NFIs Cluster

- [The Shelter and NFI Cluster \(SC\)](#), led by UNHCR and consisting of 106 partners (80 of whom report), is providing emergency shelter support and distribution of NFIs and is scaling up every week. A key priority of the shelter cluster was the development of a coordinated [Winter Priority Procurement & Repair Plan](#) which outlines the types of support that the humanitarian actors will seek to provide to families to help them stay warm during the coming winter.

- As an immediate response, the SC partners focus on the distribution of NFI kits to collective centres and to individual households as well as shelter kits to areas directly affected by the war. [As of 27 July, 960,585 people](#) have received shelter and NFI support.
- As IDPs stay for longer in central and eastern oblasts, the SC is working with local officials to focus on **providing more sustainable housing solutions** that will focus on long-term needs. Given the scope and scale of destruction of many urban areas, extensive reconstruction and repairs will be needed in the medium and long term.
- **Six active technical working groups (TWiGs)** have been working on collective centres, light and medium repairs, assessments, winterization, cash for rent and housing, land, and property rights.

### CCCM Cluster

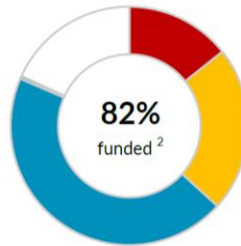
- [The CCCM Cluster](#), led by UNHCR now comprises **14 partners** and is working to ensure a coordinated multi-sectoral response for the protection of IDPs residing in communal settings, improving their quality of life and dignity during displacement, while advocating for **durable solutions**.
- To provide the CCCM cluster and other partners with regularly updated and reliable data on the numbers, location, and needs of IDPs living in collective sites, the CCCM cluster, with the support of REACH, launched the **Collective Site Monitoring (CSM) survey**. [The first round of CSM](#) was conducted from 6 to 25 June. In total, **1,541 sites were monitored** across 18 oblasts.
- CCCM Cluster provided an **online CCCM training** to partners and representatives from the Ministry of Regional Development and Ministry of Reintegration.
- CCCM Cluster launched the **Capacity Development Working group** with the objective of harmonizing CCCM training materials, establishing a capacity development strategy and strengthening the site management response in Ukraine.

## FINANCIAL INFORMATION

UNHCR is grateful for the critical support provided by donors who have contributed to this emergency as well as those who have contributed to UNHCR programmes with softly earmarked and unearmarked funds.



**\$729.3 million**  
 UNHCR's financial requirements 2022 <sup>1</sup>



FUNDING UPDATE | 2022

**UKRAINE**  
 as of 3 August 2022

- Tightly earmarked
- Earmarked
- Softly earmarked (indicative allocation)
- Unearmarked (indicative allocation)
- Funding gap (indicative)



Given the immense needs and the expanded scale and scope of the humanitarian response, UNHCR is continuing to seek support to deliver assistance inside Ukraine in the revised [Supplementary Appeal](#).

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### INFORMATON

For more information, please visit:

[Ukraine Country Operational Data Portal](#)  
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