



# ROBOTA

КАР'ЄРНЕ КОНСУЛЬТУВАННЯ

І ЗАХИСТ ТРУДОВИХ ПРАВ

БІЖЕНЦІВ



Проект пропонує повний цикл безкоштовних консультаційних послуг по трудоустройству - кожен біженець в Молдові може звернутися до РАБОТИ і отримати допомогу юриста, HR-менеджера, рекрутера і відкрити для себе нові можливості в Молдові.

## “ROBOTA: Career Counselling and Protection of Labour Rights of Refugees“

The aim of this project is to provide the necessary support for refugees to engage in the labour market in Moldova. The project is a pilot one and is implemented initially in Chisinau. Later, the project team plans to extend the project's services to other cities.

The project will last until January 2023 and offers several services:

- Information and legal consultation on labour rights provisions and their protection in the Republic of Moldova (Guide on labor rights, ida.md - anonymous whistleblowing platform, face to face/on-line legal assistance etc);
- identification and mapping of refugees' competences and skills in order to engage in positions as close as possible to their experience (career counseling);
- assistance and support for refugees regarding the equivalence of documents and certificates (skills, training, education, others) for their employment;
- assistance to refugees in preparing their employment files (CV, motivation letters, etc.)

The first working unit with lawyers and career counsellors was created in Chişinău in the building “Press House”, 22 Pushkin Street, office 210.



Raportează încălcările cu care te-ai confruntat la  
locul de muncă

[Accesează](#)

Сообщить о нарушениях на рабочем месте

[Перейти](#)



## **“ROBOTA: Career Counselling and Protection of Labour Rights of Refugees“**

The **10 steps pathway for career counseling** for the refugees.

- Initial friendly discussion and getting to know each other. Presenting the services of Robota.
- For the refugees who are not decided and don't know in which sphere they would like to work, together with the career counselor they are completing the questionnaire for establishing the skills profile.
- The career counselor helps the refugee to identify the skills and strong features that would help them to get employed.
- The career counselor helps the refugee to identify the need to follow some additional professional trainings.
- support is being offered to the refugee to compile his/her CV by the career counselor.
- support is being offered to the refugee to write a motivation letter by the career counselor.
- the refugee gets information about the platforms to find jobs
- the refugee gets support about how to choose among various job offers.
- the refugee can benefit from group trainings related to employment in Moldova, organized by the career counselors.

## Preliminary results:

- 80 people benefited from an interaction with a career/legal counselor.
- 39 persons have received an offer for a job
- 8 of them are already working in various sectors (Horeca, construction, IT).
- 2 trainings at the Community Center of Moldova for Peace on CV writing and preparation for job interviews.
- During November - December we intend to organize information sessions in Bălți, Comrat, Cahul, Soroca, Ocnița, Ștefan Vodă, Căușeni.

## **“ROBOTA: Career Counselling and Protection of Labour Rights of Refugees“**

### **Challenges:**

- the lack of the mechanism of temporary protection is a real barrier for refugees to access jobs and to plan their lives in longer term.
- in order to maximize the outreach of the project we need to organize information sessions at refugee accommodation centers, at the border crossing points etc - refugees do not know about the possibility to work, their rights etc.
- language/professional courses have to be organized on-line, with flexible hours, so that refugees can access them after work.
- difficulties for people that want to start their business (SME) - in order to be able to open a business on a patent they have to get working residency permit, which in turn can be obtained only if they have a labor contract, i.e. in order to be able to work for themselves, refugees have to work for somebody else!
- there is no clear mechanism to check the employers beforehand so that we are sure we are referring the refugees to decent and correct employers (the only mechanism is National Agency of Occupancy of Labor, but even it does not have an in-built mechanism for checking the employees). Other resources - internet websites - do not have any mechanism to check on the employers.