

Przemyśl Reception Point Meeting

Date: Wednesday 15th February

Time: 12:00 – 14:00

Venue: City Office in Przemyśl

General Discussion Highlights:

Opening Remarks	
<p>Wojciech Bakun – Mayor of Przemyśl; and Kevin Allen – UNHCR Representative in Poland</p> <p>Both the Mayor and Representative of UNHCR in Poland highlighted the importance of the collaboration between authorities and humanitarian actors, expressed the importance of the Bilana Street shelter and acknowledged the efforts to strengthen coordination at both the provincial (Voivode-level) and Przemyśl, which remains a key operational location for assistance as a reception point. Further, the Representative expressed appreciation for City's leaderships and response to the refugee situation and thanked other partners for their ongoing support.</p>	
3W for Przemyśl - Presentation	Action Points
<p>Bryant Castro – IA Coordination Officer, UNHCR</p> <p>A Przemyśl area 3W document was presented that includes details on activities carried out by humanitarian organizations and UN Agencies specific to Przemyśl reception area and key shelters in vicinity. It is available in the Podkarpackie Inter-Agency Coordination ShareDrive.</p>	<ul style="list-style-type: none"> • UNHCR: upload Przemyśl 3W to ShareDrive - COMPLETED • All Partners in Przemyśl: verify and update ShareDrive, add new info as necessary.
Transition Plan for Bilana & Tesco Humanitarian Center	Action Points
<p>Alicja Bobola – Polish Red Cross (PCK)</p> <p>PCK cannot provide a specific date for the operational opening (for refugees) of the Bilana 2 Street shelter and coordinated closed of Tesco yet. PCK has ongoing negotiations with the City for technical approvals related to safety, city code standards, etc., that must be signed. Regarding the admission rules and regulations of the shelter (which will be different from those of the current Tesco center) stress that per the City's request the shelter focus primarily on persons with to onwards travel thus accommodation will be offered for 48 hours, with the possibility of extension to 14 days per individual case needs.</p> <p>PCK requested the Danish Refugee Council (DRC) provide psychological services/MHPSS in Bilana and a room inside the facility will be available (note same room will be used in case of isolation for communicable sickness). PCK suggests all other humanitarian services, including information provision be provided at the Train Station Reception Point (in accordance with the City's suggestion).</p> <p>PCK requested CORE to provide site management support for the first 3 months of the Bilana center's operation. Further CORE is assessing possibility to provide bunk beds, which will increase the capacity of the facility to about 120 people (current cots limited capacity to 70 people).</p>	<ul style="list-style-type: none"> • PCK: To prepare list of material needs for Bilana and provide to Bryant/UNHCR for onwards sharing to partners. • PCK: To prepare written document with transition plan/dates, layout of facility indicating purpose of each room and admission rules of Bilana to Bryant/UNHCR for onwards sharing to partners. • CORE: To determine feasibility of installing external container(s) that can be used for services for refugees.

Additional information: Animals (with the exception of guide dogs) will not be allowed in facility. Do not anticipate the need for on-site kitchen equipment (e.g. refrigerators, stoves, etc.). NFI for refugees, materials and some furniture currently stored/used at Tesco Center/warehouse which will be transferred to Bilana per the City's decision as they manage stocks.

Pending Needs at Bilana include: closets or drawers for refugees to store their luggage, plus furniture and office material for the administration room, day room and dining hall. PCK will prepare a detailed list of all material needs or services, thus partners can determine how they can best contribute.

Questions: Giannis Antrias – Action Contra la Faim:

- Access to Cash Assistance in Bilana?
Reply: Alicja Bobola – PCK: Not encourage CBI activities in Bilana as insufficient physical space to facilitate.
- Access to Meals in Bilana?
Reply: Alicja Bobola – PCK: PCK will provide refugees with three meals - breakfast, lunch and dinner. Refugees will not be able to prepare their own meals, food service will be provided by an external company (TBC) delivering ready meals to the facility.
- Explain selection criteria of MHPSS partner (DRC) in Bilana?
Reply: PCK did not expressly clarify, nevertheless DRC representative suggested would prefer a joint approach to address PSS between DRC, ACF and Soleterre.

Question: Jay Rivera – Hope Foundation: Why isn't there more capacity in the Bilana facility, considering Tesco has current operational capacity for #300 persons plus contingency?

Reply: Alicja Bobola – PCK; and Jack Haffner – CORE: Aim to provide comfortable space thus limited on capacity of #120 due to available physical space and respecting the shelter national standards (min. 5m² / person). However, in influx scenario could expand to emergency standards and accommodate more persons by converting two communal rooms.

Question: Magdalena Kuška – IOM: IOM conducts case management of persons identified up arrival at train station and require follow-up at their accommodation, thus how this can be addressed at Bilana given limited space?

Reply: Jack Haffner – CORE: CORE will determine feasibility to install an (additional) external container in empty yard within Bilana compound where various organizations could provide their services to refugees, thus not taking space from sleeping areas. Needs to be discussed with the City and PCK bilaterally and will inform partners.

- **DRC:** To coordinate with ACF and Soleterre on jointly providing MHPSS and IOM for case management.
- **IOM:** To verify available furniture / equipment in stock to provide to Bilana.
- **MEDAIR:** To identify furniture it can donate to Bilana.



<p>Reply: Eleonore Dupre – DRC: DRC will meet with other MHPSS providers (ACF and Soletierre) plus IOM to determine possibility of joint MHPSS provision in facility, e.g. rotating presence and/or sharing space, and coordination of case management.</p>	
<p>Reception Point Train Station - Identify Ongoing Gaps to Address</p>	<p>Action Points</p>
<ul style="list-style-type: none"> • Access to Sanitary Services Alex Wójtowicz – MEDAIR: Access to sanitary services (toilets) at the train station is challenging as refugees must pay. There are free toilets outside the building, but not accessible for people with disabilities or children. Medair uses petty cash to give to refugees to cover toilet fee. Reply: Marta Maj–Urban – City of Przemyśl: Management of toilets inside railroad station are responsibility of the railroad station operator (private company). The fees are related to the high cost of keeping area maintained, however City will discuss with facility manger to identify potential solution. <p>Access to Medical Services Agnieszka Kubiak – UNHCR: Clarify how refugees can receive provision of minor medical help (not an emergency), including non-prescription medication?</p> <ul style="list-style-type: none"> • Reply: Andrzej Dobrowolski – Voivodship Reception Point Coordinator: Only have stock of bandages and patches for refugees but cannot administer any medications. For all situations where qualified medical assistance is required, ambulance from hospital is requested and refugees can access non-prescription medications from nearby pharmacy. • Reply: Maciej Szeremeta – City of Przemyśl: Provision of medical services is strictly regulated by law and actors must consider liability. All decisions regarding the operation of medical services at reception center are made by the Voivode, which has stated that it should only be provided by nearby hospital for the moment. <p>Access to Information Provision (including on onwards travel) Jay Rivera – Hope Foundation: Important to reinforce information about onwards travel from Przemyśl (not just Hanover), this is a gap. Alicja Bobola – PCK: Highlighted example of disinformation when persons from the Czech Republic arrived at train station with for free train to Hanover; highlights importance of sensitization and reliability of information.</p> <ul style="list-style-type: none"> • Reply: Bryant Castro – UNHCR: Per discussions at the PCG and addressing this point, UNHCR to send an invitation for workshop on the Harmonization of Information Provision taking place on 8 March at the Protection Hub. Aim will be to take stock of info provided and start to jointly consolidate and harmonize amongst all actors. Further, provision of information may still be necessary in Bilana and only providing at the reception point may not address gaps. 	<ul style="list-style-type: none"> • Marta Maj–Urban – City of Przemyśl: To discuss with railroad operator to determine potential solution to help refugees access toilets. • UNHCR – To provide invitation on Harmonization of Information Provision taking place on 8 March – COMPLETED • UNHCR – To convene preliminary meeting with IOM and Oxfam for Shelter Listing update and Shelter Managers meeting – COMPLETED, on 21 Feb.

Access to Shelter (Referrals)

- **Bryant Castro – UNHCR:** To improve shelter referrals, propose that UNCHR and IOM jointly update on systematic basis the Podkarpackie Shelter Listing available on the ShareDrive. Currently have contact information and addresses, but the challenge is updating, especially for admission criteria and availability. Further, to strengthen engagement with communal shelter managers, UNHCR and IOM will jointly facilitate a Podkarpackie Shelter Managers meeting in mid-March; more information on this to follow.
- **Camille Pajor – Oxfam:** Oxfam’s mobile team visits shelters and can help update existing shelter listing, thus please include Oxfam in above shelter support.

AOB

Alex Wójtowicz – MEDAIR:

Medair is closing operations in Podkarpackie, thus invite all orgs to contact us if recruiting staff as the Medair team has substantial experience and could respond to your organization’s needs.

Reply: Magdalena Kuśka – IOM:

IOM can take over any unclosed/unresolved case management cases from Medair if necessary.

Participants:

Organization	Name	Surname	Organization	Name	Surname
ACF	Ioannis	Antrias	Oxfam	Camille	Pajor
ACF	Sofia	Papadoupolou	PCK	Alicja	Bobola
CORE	Jack	Haffner	UNHCR	Shkelqim	Shehu
CORE	Ewelina	Bosak	UNHCR	Tomasz	Pajda
DRC	Jacob	Dinneen	UNHCR	Małgorzata	Chmielnik
DRC	Eleonore	Dupre	UNHCR	Bryant	Castro
Global Christian Connexion	Tina	Bruner	UNHCR	Agnieszka	Kubiak
Hope Foundation	Jay	Rivera	Via Vitae Foundation	Wojtek	Jakubas
Hope Foundation	Chris	Williams	ZHP - UNICEF	Mariusz	Bezdziety
IOM	Magdalena	Kuśka	Przemysł Crisis Management	Maciej	Szeremeta
IOM	Aleksander	Besijowski	Przemysł Social Affairs Department	Marta	Maj-Urban
Medair	Alex	Wojtowicz	Voivodship Coordinator	Andrzej	Dobrowolski
Oxfam	Yevheniia	Ivanova			

Contact: Bryant Castro, UNHCR Inter-Agency Coordination Officer, castro@unhcr.org

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