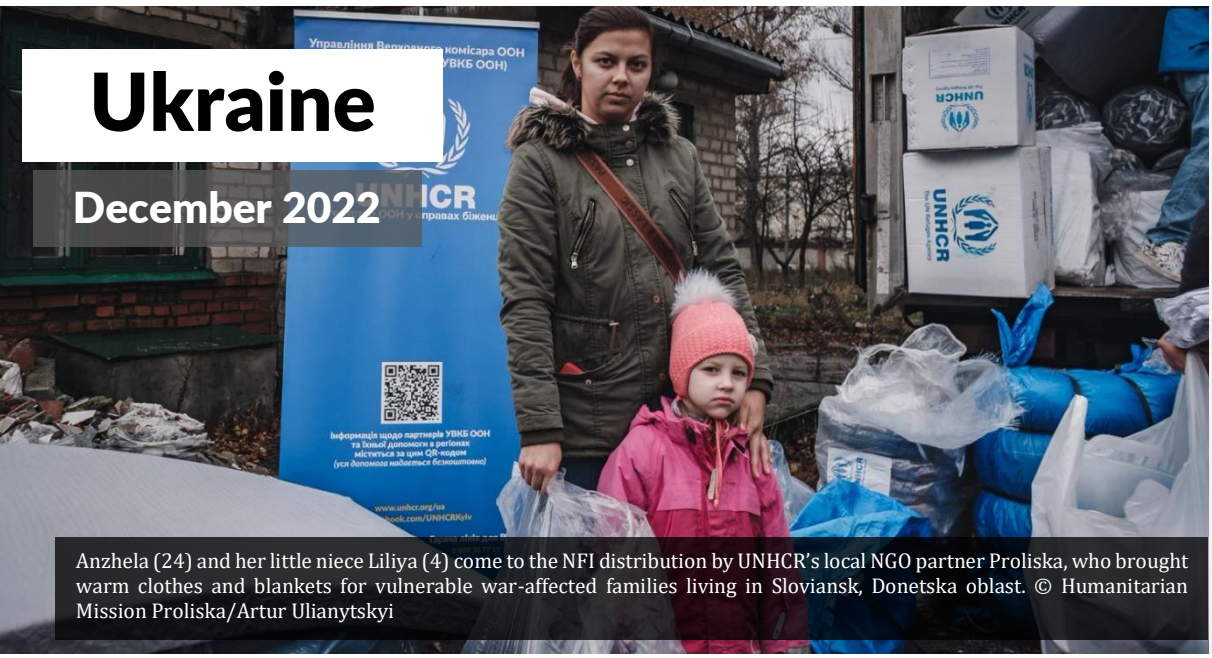
Ukraine

December 2022



Anzhela (24) and her little niece Liliya (4) come to the NFI distribution by UNHCR's local NGO partner Proliska, who brought warm clothes and blankets for vulnerable war-affected families living in Sloviansk, Donetska oblast. © Humanitarian Mission Proliska/Artur Ulianytskyi

KEY FIGURES

17.7 million
People in urgent need of protection and humanitarian assistance*

5.91 million
Internally displaced persons in Ukraine**

11.5 million
People targeted for humanitarian assistance in the Ukraine Flash Appeal 2022.

4.3 million
People targeted to be reached with UNHCR assistance in 2022.

4.32 million
People reached with UNHCR assistance by end of 2022.

*Source: *Flash Appeal Ukraine (March - December 2022) **International Organization for Migration.*

OPERATIONAL CONTEXT

The full-scale invasion of Ukraine has brought unimaginable deaths, destruction, loss, and human suffering. During the month of December 2022, the country continued to experience large-scale attacks on civilian and critical energy infrastructure causing widespread blackouts and disruption of heating and water supplies. The attacks and damage to homes left millions at risk of freezing temperatures. The situation remained critical in the east and south with scores of civilians killed and injured. As of 26 December, the OHCHR recorded 17,831 civilian casualties in the country: 6,884 killed and 10,947 injured. The actual numbers are likely to be much higher. UNHCR continued to work closely with local and national actors to reach more people with services and supplies that will keep them warm and protected during the winter while also supporting the early recovery and durable solutions for IDPs, returnees, and people who remained in heavily affected areas.

YEAR IN REVIEW: 2022

The pace and scale of the humanitarian crisis that was caused by the Russian Federation's full-scale invasion on 24 February 2022 were unprecedented and required UNHCR to continue adapting its response to ensure it prioritised the people who needed this support the most, at any point in time. UNHCR worked to support and complement the Ukrainian authorities' efforts with protection services, emergency shelter and housing support, and cash and in-kind assistance. ***Some 4.32 million people impacted by the war were reached with various forms of assistance from UNHCR and its partners by the end of the year.***

Reaching people in heavily affected and frontline areas remained a priority. In 2022, UNHCR participated in 27 inter-agency convoys to hard-to-reach areas and delivered 626 convoys on its own, including to frontline areas like Kherson city, assisting a total of 556,971 people. Since September, UNHCR prioritized programmes that enabled IDPs, non-displaced war-affected persons, and returnees to access safe, warm, and dignified accommodation during the winter months. ***Over 1.5 million people in vulnerable situations had received winter assistance from UNHCR by the end of the year****, including winter items, housing repairs, and cash to cover additional winter costs. Strengthened protection referrals, with a particular focus on psychosocial support and legal assistance, accompanied UNHCR's winterization response.*

Following the massive missile strikes on energy infrastructure across the country in October, ***UNHCR added the provision of essential items and generators to heating points and 'Invincibility Points' to its response.*** *By the end of December, UNHCR had delivered* ***81 generators*** *to areas like Khersonska, Kharkivska, and Donetska oblasts.*

In 2022, UNHCR concluded ***three Memoranda of Understanding with central ministries and six with Oblast Administrations*** *and led the coordination of the* ***Protection, the Shelter/Non-Food Items, and the Camp Coordination and Camp Management humanitarian clusters.***

2022 RESPONSE IN FIGURES: (Delivered with partners from 24 February to 31 December)

4.32M People reached with assistance to date

Protection

1,239,401 — Received targeted protection assistance and information

103% — 1.20M Targeted

MPC

987,308 — Supported with multi-purpose cash assistance to meet basic needs

91% — 1.08M Targeted

NFI

1,778,452 — Reached with essential items, including in hard-to-access areas by humanitarian convoys

119% — 1.50M Targeted

Shelter/Housing

164,129 — Received shelter support through interventions for collective centres and damaged homes

114% — 0.14M Targeted

CCCM

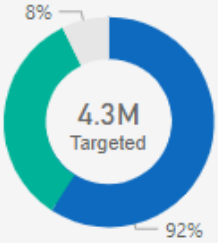
153,782 — Safe access to multi-sectoral services at the site level

38% — 0.40M Targeted

* The targets are subject to the receipt of the funding requirements

People Reached

4,323,072



Winterization Response Plan

MPC

409,495 — Supported with cash assistance to meet winter needs

100% — 337K Targeted

NFI

1,130,644 — Reached with essential and winterized items such as quilts, thermoses, heaters and clothes

100% — 567K Targeted

Shelter/Housing

25,065 — Received shelter support through repairs & insulation of homes and expansion of spaces in collective centres

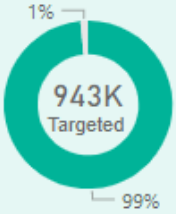
64% — 39K Targeted

Overall reach

1,565,204

Achievements against target

929,031



Sources: UNHCR Ukraine Partner Reporting Portal (ActivityInfo); Contact: UkraineInfoManagement@unhcr.org

KEY ACHIEVEMENTS in 2022:

653 humanitarian convoys delivered life-saving assistance to hard-hit areas for **556,971 people**.

5,435 damaged homes repaired in six oblasts through UNHCR's shelter programme.

9,317 spaces created/improved in 100 collective sites through construction works.

193,946 sleeping places created/improved with NFIs such as beds and mattresses.

5,700 metric tons of construction materials mobilized for shelter support.

138,228 legal consultations provided to help with access to rights and services.

114,393 psychosocial support sessions provided to help with trauma and stress.

300+ collective sites supported by CCCM activities.

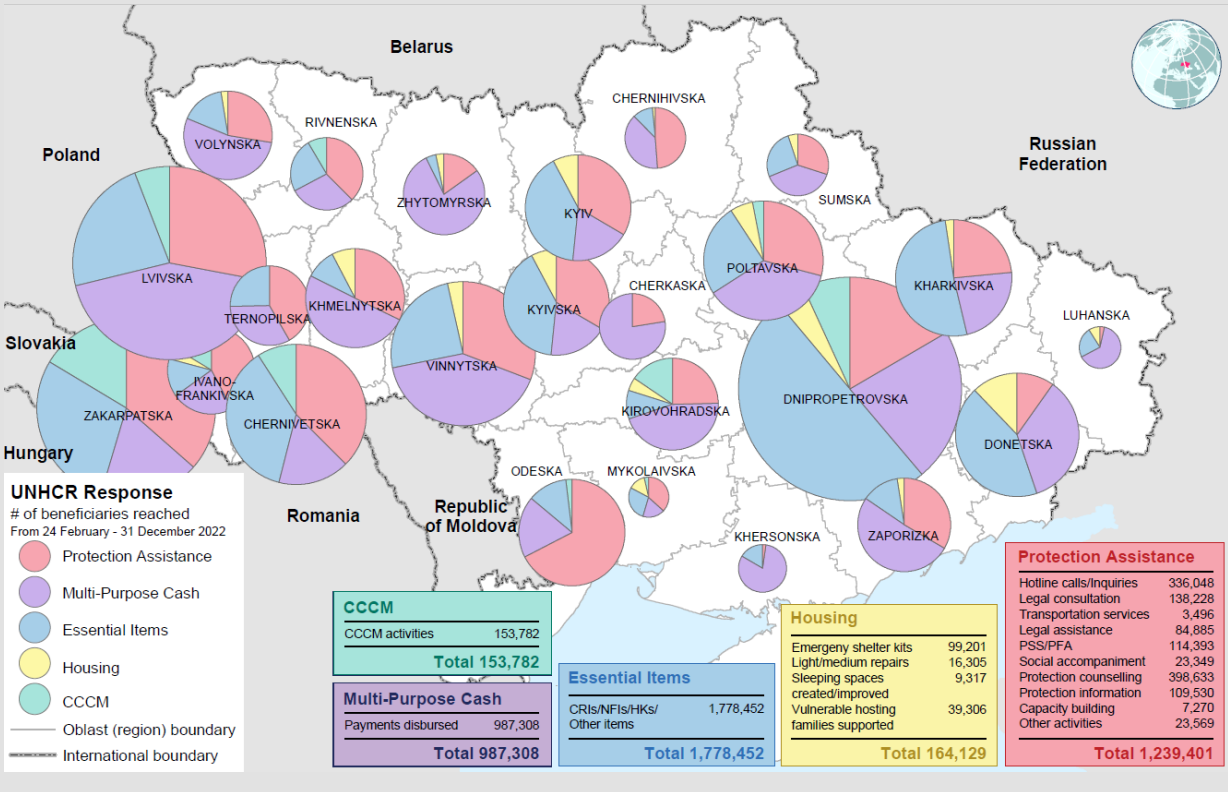
USD 248 million disbursed through the multi-purpose cash assistance programme supporting **987,308 people** cover basic needs.

MoUs with **3 central ministries** & **6 Oblast Administrations.**

UNHCR worked with **12 local NGOs** & **200+ community organizations.**

327 staff working in 10 locations across Ukraine.

RESPONSE AT GLANCE:



PROTECTION

- A total of 1,239,401 people has received protection assistance, advice, and referrals at border crossing points, collective sites, multi-service protection centres, and through hotlines and mobile teams by the end of 2022. This includes protection counselling and services, such as psychosocial support and legal aid.
- Increased anxiety continued to be observed among IDPs and war-affected people due to frequent electricity cuts, water cuts, and lack of access to heating, which brings an additional layer of vulnerability. During December, 11,000 persons received psychosocial support, including on child protection and gender-based violence (GBV). 14,000 legal aid consultations were provided to people affected by the war.
- The first round of capacity building for community-based outreach facilitators mobilized across the country was completed in December. Facilitators were briefed on critical standards of conduct, including protection from sexual exploitation and abuse, and received training on child protection to be able to identify children at risk and advise referrals to relevant services. Some 200 outreach facilitators will be the extended team of UNHCR and partners in the field linking people to the services they need, as well as helping them to understand the services available and how to access them.
- IDPs evacuating from Khersonska oblast continued to receive support from UNHCR's partners INTERSOS and The Tenth of April at the Odesa railway station during the evacuation process. To support particularly vulnerable individuals, different activities are organized such as psychological first aid sessions for war-affected children.
- UNHCR intensified efforts to reduce the barriers experienced by people with disabilities to access the assistance we provide. In collaboration with organizations of people with disabilities and disability rights advocates, solutions to common barriers to access programmes are identified and efforts are made to ensure that our shelter/housing interventions are inclusive and adapted to the needs of people with disabilities. Read more here.
- UNHCR has expanded its capacity-building efforts on Protection against Sexual Exploitation and Abuse (PSEA), targeting not only its own staff and partners, but also offering full-day PSEA training to an open audience, targeting members of all clusters, volunteer organizations, civil society, academia, government, and donors. In 2022, a total of 1,151 individuals from more than 100 organizations were trained on PSEA.

UNHCR's local NGO partner Neema is providing protection services such as legal aid, counselling, and psychosocial support to help IDPs who arrive in Uzhhorod at the main reception point. This humanitarian centre serves as a one-stop shop of services for IDPs and war-affected people.

Photo credit: UNHCR

Protection at the Border

- UNHCR Ukraine is conducting regular cross-border meetings with UNHCR offices in all five neighbouring countries along the Western border of Ukraine to strengthen joint cross-border monitoring. During December, 313 monitoring visits were conducted at the border crossing points with Poland, Slovakia, Hungary, Romania, and Moldova by protection teams.
- UNHCR continued to support the improvement of border crossing conditions. For example, a generator was delivered to the State Border Guard Service in Uzhhorod to strengthen the capacity to facilitate border crossings and freedom of movement during power outages. UNHCR also erected a Relief Housing Unit at the border crossing point with Romania that will serve as a counseling space for those crossing the border.

Protection of Refugees, Asylum-seekers, & Stateless and Legal Developments

- UNHCR and partners continue working to identify and support refugees and asylum-seekers who remain in Ukraine. In December, 195 persons from 16 different countries of origin received services such as psychosocial support, legal counselling, social accompaniment in accessing state medical assistance, and enrollment of children into kindergartens and schools. Six new applicants from three countries were registered by UNHCR partners.
- In December, UNHCR jointly with partners continued advocacy with the State Migration Service (SMS), as well as other authorities such as judges, Free Legal Aid Centres, and the State Border Guard Service to ensure access to asylum procedures. This was done through the organization of inter-agency meetings on asylum and statelessness issues, training for free legal aid attorneys, and seminars for judges of the eastern regions of Ukraine organized by UNHCR's partner Right to Protection in collaboration with the National School of Judges of Ukraine.
- UNHCR continued to support stateless and undocumented persons. UNHCR partners provided assistance to 70 individuals who are either stateless or with undetermined nationality to obtain birth certificates, temporary residence permits, and IDs during the month.

On 1 December, UNHCR handed over another 70 laptops to increase the capacity of the Departments of Social Protection (DoSP) in Dnipropetrovska oblast, which provide services to over 81,000 newly arrived IDPs.

In 2022, UNHCR gave a total of 784 laptops to Departments of Social Protection across Ukraine to help local administrations enhance their capacity to conduct registration and improve the quality of services available to support IDPs and others affected by the war.

Photo credit: UNHCR/Yaroslav Berezovskyi

DELIVERY OF NON-FOOD ITEMS

- UNHCR continued to provide non-food items (NFIs), including beds, mattresses, blankets, bed linen, kitchen sets, hygiene kits, solar lamps, and other essentials, in particular in areas along the front line to support those who continue to flee and those who have been living under constant shelling in newly accessible areas after they have been regained by the Government of Ukraine.
- In 2022, nearly 1.8 million people were reached with essential items across Ukraine to support basic needs. Life-saving assistance to frontline areas was delivered through some 653 humanitarian convoys – 27 inter-agency and 626 organized by UNHCR – to support communities enduring heavy hostilities.
- The demand for winter items such as blankets and heaters as well as for solar lamps remained high due to temperature drops and frequent electricity cuts. At the end of December, over 1.1 million people were reached with winterized items packs, comprising three thermal blankets, three quilts, three sleeping bags, and two thermos flasks per family in addition to the standard NFIs. More than 9,000 heaters were delivered across the country to support families and communities survive the cold.
- UNHCR worked with the local authorities to improve the quality of reception and collective sites through the distribution of NFIs. By the end of December, UNHCR had improved 193,946 sleeping places by providing beds, mattresses, blankets, and other essential items.
- Following the massive missile strikes on energy infrastructure across the country, the need for generators at heating points, Invincibility Points, and social facilities became acute. By the end of 2022, UNHCR had delivered 81 generators across 19 oblasts to be installed at identified facilities. For example, on 24 December, two generators were delivered to a collective site in Dnipropterovska oblast to support more than 120 people, primarily older people who are residing there. In Chernihiv city, a generator reached the Chernihiv Medical Centre where 400 people can stay during blackouts.

Humanitarian aid delivered to the frontline cities and areas where the Ukrainian Government regained control

UNHCR is responding quickly to reach communities who are living close to the frontline of hostilities as well as areas that were under the temporary military control of the Russian Federation.

On 1 December, UNHCR contributed to a UN inter-agency convoy with 4,500 essential items, including blankets, sleeping bags, and bed-linen sets to help 1,500 people in the local communities of the retaken areas in Chornobaivka and Bilozerka in Khersonska oblast.

On 16 December, UNHCR joined another inter-agency convoy to deliver aid to the frontline city of Bakhmut in Donetska oblast. The convoy carried emergency supplies for 10,000 people including medicine, water, solar lamps, hygiene supplies, shelter kits, and blankets.

To complement the efforts of the Government to reach people living on the frontline and in newly accessible areas, UNHCR will continue to deliver humanitarian aid through inter-agency convoys and local partners.

UN and partners delivered 10 trucks of supplies to the two communities on the outskirts of Kherson city including health kits, hygiene kits, and winter supplies on 1 December. ©OCHA

Emergency shelter materials continued to be delivered so that provisional repairs can be carried out to people's homes and temporary shelters providing protection and a thermal envelope from the wind, rain, and snow.

By the end of December, 99,201 people (33,067 households) have been supported with emergency shelter kits (ESKs.) In newly retaken areas by the Government of Ukraine, ESKs have provided a quick fix to the homes of people who had been living under constant bombardment.

Photo credit: UNHCR

SHELTER & HOUSING

- UNHCR's shelter and housing programme supports people impacted by the war through three activities: 1) emergency shelter for those with immediate needs, 2) light and medium repairs of damaged houses, including insulation for winter, and 3) expanding access to accommodation for IDPs who cannot live at home.
- By the end of the year, 164,129 people had received shelter assistance including emergency shelter, repairs of damaged houses, and expansion of access to accommodation in collective sites for those who cannot live at home.
- UNHCR continued to work fast to repair damaged homes. By the end of December, UNHCR and its partners completed repairs for 5,435 houses, mainly in Chernihivska, Kyivska, and Sumska oblasts so families can stay warm in their own homes during the winter months. Light and medium repairs, including insulation and window glazing, are important component of UNHCR's winterization response to minimize exposure to freezing winter temperatures.
- To support IDPs living in collective sites, UNHCR and its partners finished works to improve conditions and create additional beds in collective sites. These works in Ivano-Frankivska, Lvivska, and Odeska oblasts, improve the water supply, sanitation, heating, and general conditions of the buildings. By the end of 2022, 6,290 sleeping spaces were created or improved through construction work in some 100 collective sites.
- In 2022, more than 5,700 metric tons of construction materials were mobilized by UNHCR for the emergency response inside Ukraine to support repairs of damaged homes and social infrastructure.

©UNHCR/Victoria Andrievska

UNHCR shelter programme repairs homes damaged by airstrikes and shelling

Tamara (65) and her granddaughter Melania (6)'s house was damaged by the hostilities in Bobrovytsya, Chernhivska oblast. Every day the family heard loud shelling and explosions around them. When hostilities subsided, Tamara and her family were able to finally assess the damage to their home and to their street. Miraculously, the home remained standing but significantly damaged.

The family was enrolled in UNHCR' s shelter programme in the autumn of 2022 and soon after, the house was repaired – receiving new windows, a roof, and doors - to help keep the warmth during the harsh winter months in Ukraine.

Read the story here.

CAMP COORDINATION & CAMP MANAGEMENT (CCCM)

- CCCM teams conduct regular visits to collective sites to assess and monitor the needs and coordinate with humanitarian partners and local authorities to provide services. UNHCR, through its partners, supported IDPs hosted in 321 collective sites in 11 oblasts of the country during the month of December.
- In December, UNHCR partners conducted training for authorities, site managers, and other stakeholders in 503 collective sites. The training aimed to raise awareness about the roles and responsibilities of key stakeholders involved in collective site accommodation, site improvement, and information management.
- The living conditions of IDPs residing in 261 collective sites were significantly improved through care and maintenance projects. For example, activities like electrical wiring and replacement of sockets and switches mitigated fire safety risks. Installation of locks to shower and toilet doors reduced GBV risks. At the same time, the installation of windows and doors and the replacement of heating batteries helped to provide warm and dignified accommodation during the winter months.
- 57 community events were organized for IDPs living in collective sites such as workshops for children, theatre and concerts, and activities aimed at strengthening social cohesion with the local community. 203 awareness sessions for IDPs were held in collective sites on topics such as medical first aid and fire safety during the month.

CASH ASSISTANCE

- Eligible IDPs who enrol for UNHCR's cash programme receive UAH 2,220 per person per month for a period of three months, in alignment with the Ukraine Cash Working Group multi-purpose cash (MPC) guidance. IDPs, returnees, or people who remained in heavily affected regions enrolled as of 1 September received a top-up of UAH 6,660 per person in addition to the MPC assistance to help meet increased costs associated with the winter period.
- In 2022, 987,308 people were supported with cash assistance to cover basic needs. This includes 354,880 people with specific vulnerabilities that were referred by the Ministry of Social Policy in line with the MoU, and a Cabinet decision.
- In December, MPC payment processes started for asylum-seekers and refugees who are registered with UNHCR and remain in Ukraine. The first payments should be completed in January 2023 covering more than 300 individuals.
- In 2022, UNHCR maintained active enrolment in 14 oblasts through multi-service protection centres and/or mobile teams with Mykolaivska as the latest addition to Cherkaska, Chernihivska, Dnipropetrovska, Kharkivska, Kirovohradska, Kyivska, Lvivska, Odeska, Poltavska, Sumska, Vinnytska, Zaporizka, and Zhytomyrska oblasts.
- The enrolment centres served as multi-service protection centres ("one-stop shops") where persons can access a range of services, including legal aid, psychosocial support, information on accommodation, enrolment, and other services and assistance programmes.
- UNHCR actively participates in the Cash Working Group (CWG) and is leading the CWG Task Team on De-duplication and Registration.

A sewing centre was established as a joint project with UNHCR partner Neeka, the University of Mukachevo, and a local community-based organization led by IDP women named "Nadiya" in Zakarpatska oblast.

At the centre, IDP women receive free sewing classes to gain skills to seek livelihood opportunities. © UNHCR

DURABLE SOLUTIONS

- UNHCR continues to promote, and integrate into its own response, an approach that seeks to not only address immediate needs but also support early recovery and durable solutions and is engaging with key development partners to ensure coherence, complementarity, and collaboration of the humanitarian response in the context of Ukraine.
- Support to recovery is vital to ensure that key enabling conditions for returns and reintegration are met. It will require both the coordination and complementarity of the humanitarian and development responses to help address barriers to return, such as damaged housing, loss of economic opportunities and disrupted public services.
- In December, UNHCR Ukraine was represented at two key fora focused on early recovery in Ukraine. One focused specifically on housing, including a discussion on both policy and regulatory needs. The second was location-based, discussing the development of a comprehensive recovery programme and how to ensure that the needs of all were recognized and included.
- To obtain information on the main barriers and enabling factors influencing the return intentions of people displaced inside Ukraine, UNHCR launched periodic IDP Intention Surveys in collaboration with the World Bank. The findings of the first periodic survey conducted in December 2022 indicate that 80% of internally displaced people wish to return to their place of origin. The main barrier to return is safety and security in the area of origin, followed by access to adequate housing, as many respondents have had their homes destroyed or damaged. Access to basic services like water, electricity, and health care are also raised as current barriers to dignified return.
- UNHCR co-leads the Durable Solutions Steering Group with IOM, OCHA, and UNDP.

WORKING WITH THE GOVERNMENT

At the signing ceremony, Mr. Vitaliy Bunechko, Head of the Zhytomyr Regional State Administration, emphasized that the collaboration with UNHCR is important for the restoration of the Zhytomyr region. © Zhytomyr State Oblast Administration

UNHCR continues to strengthen collaboration with authorities

On 20 December, UNHCR and the Zhytomyr Regional State Administration signed a Memorandum of Understanding (MoU) that sets out concrete areas of cooperation aimed at responding to the humanitarian needs of people living in and returning to the Zhytomyr region and supporting them to recover and rebuild their homes and lives.

This is the sixth MoU with an Oblast State Administration to solidify ongoing collaboration following MoUs signed in Chernihiv, Khmelnitsky, Kyiv, Odesa, and Zakarpattia.

In 2022, UNHCR also signed MoUs with three key Ministries—the Ministry of Social Policy, the Ministry of Reintegration of the Temporarily Occupied Territories of Ukraine and the Ministry of Communities and Territories Development of Ukraine —to align UNHCR's activities with Government social programme and reinforce national systems.

COORDINATION

In Ukraine, UNHCR leads the **Protection, Shelter and Non-Food Item (NFI), and Camp Coordination Camp Management (CCCM) Clusters.** UNHCR also leads the Legal Aid Task Force under the national protection cluster, co-leads the accountability to affected people (AAP) Task Force with OCHA, and is an active member of the PSEA and Cash Working Group.

Protection Cluster

- The Protection Cluster (PC) led by UNHCR has 132 partner organizations. In December 2022, PC partners reached 423,247 people with protection services, including psychosocial support, material assistance, legal aid, case management, transportation services and cash for protection. **In 2022, 7.3 million people were reached with protection services by PC partners.**
- By the end of December, **PC partners completed the pilot phase of the revised Protection Monitoring Tool** to assess safety and security; right to life, physical and mental integrity; liberty and movement; civil status and documentation; protection issues for elderly persons; protection issues for people with disabilities; social cohesion; gender-based violence; child protection; housing, land and property; standard of living; access to remedies; return and displacement; and trafficking in persons.
- **2,145 Key Informant interviews have been completed in more than 900 communities in 24 oblasts of Ukraine.** The most striking protection risks identified are: (1) lack of legal documentation severely hampers access to social protection services; (2) issues in social cohesion between IDPs, members of host communities and/or returnees, particularly disputes over access to humanitarian assistance, employment, and livelihood opportunities; (3) difficulties in accessing specific mechanisms to remedies/compensations for conflict-related injuries.

Shelter and NFI Cluster

- The Shelter and NFI (SNFI) Cluster consists of 94 active partners across five coordination hubs covering North, South, East, West, and Centre.
- An estimated 11.2 million people in Ukraine were in need of Shelter & NFI assistance in 2022, out of which the Shelter and NFI cluster (SNFI) targeted 4.1 million people. By the end of December 2022, the SNFI cluster has reached **3.6 million individuals with assistance**. In the newly retaken areas of Kherson, 99,623 people have been reached by SNFI partners, primarily through emergency NFI and shelter interventions.
- **1,131,184 individuals were reached with winterization support in 2022 by SNFI partners**. In general, winterization activities faced different challenges due to extreme weather conditions, for example, trucks and other vehicles being stuck in ice. In addition, there is a remaining challenge in rolling out cash for repairs, given the limited number of financial institutions in newly retaken areas, causing significant delays.

CCCM Cluster

- The CCCM Cluster, which was activated in March 2022 following the invasion of Ukraine, ensures a coordinated multi-sectoral response for the protection of internally displaced people residing in communal settings and improving their quality of life and dignity during displacement.
- **The Cluster's nine partners supported some 245,000 people residing in collective sites by December 2022**, with a focus on Central and Western parts of the country where the majority of collective sites are located. Key activities included site monitoring; establishing site management support teams, CCCM systems, community projects, and feedback and complaint mechanisms; and conducting capacity building for site managers and other stakeholders.
- The CCCM Cluster published findings from the Collective Sites Monitoring: sixth round conducted in December 2022. The findings showed that collective sites in Dnipropetrovska, Lvivska, Poltavska, and Zakarpatska oblasts host the highest numbers of IDPs. Older persons, people with disabilities, and female-headed households remain the most represented vulnerable groups in collective sites. Unaccompanied children were registered in 42 collective sites.
- Administrators of the collective sites continue reporting **challenges and needs associated with the winter season and electricity power cuts** – 67% of the monitored collective sites reported the need for generators.

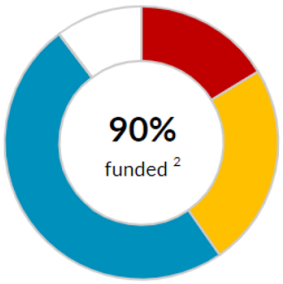
UNHCR & PARTNERS' COVERAGE

FINANCIAL INFORMATION

FUNDING UPDATE | 2022

UKRAINE

as of 29 December 2022



$729.3 million

UNHCR's financial requirements 2022 [1]

- Tightly earmarked
- Earmarked
- Softly earmarked (indicative allocation)
- Unearmarked (indicative allocation)
- Funding gap (indicative)

UNHCR is grateful for the critical support provided by donors who have contributed to this emergency as well as those who have contributed to UNHCR programmes with softly earmarked and unearmarked funds in 2022.

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INFORMATON

For more information, please visit:
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