

# UKRAINE EMERGENCY

## UNHCR Delivery Updates

4 May 2023

Following the attack on Pavlohrad, a city in central Ukraine, on 1 May, UNHCR and local partner Proliska delivered more than 1,000 tarpaulins to affected people and the Emergency Department of Social Protection. Psychological support was also provided at four locations when aid was being distributed. © UNHCR

### KEY FIGURES:

**4.32 million**

people reached with UNHCR assistance in 2022 (24 February - 31 December 2022)

**17.6 million**

People in need of humanitarian assistance and protection in 2023 (source: OCHA)

**11.1 million**

People targeted for humanitarian assistance in the [Humanitarian Response Plan](#)

**3.6 million**

People aimed to be reached with 4.6 million services in 2023, some of whom will receive several forms of support\*\*

\*\*The total number of services UNHCR aim to deliver is 4.6 million. Approximately 20% of the people are expected to receive multiple forms of assistance.

### OPERATIONAL CONTEXT:

- Over the past week, attacks with cruise missiles intensified across the country, increasing the civilian toll of the war. On 28 April, Russian forces launched the first widespread aerial assault in more than a month, [killing more than 20 people](#) in the small central city of Uman alone. On 1 May, dozens of buildings were damaged, including schools and homes in Pavlohrad, a city in central Ukraine. UNHCR and partners were on the ground to provide [immediate assistance](#).
- As a result of the increased hostilities and violence, humanitarian needs are growing more acute. The UN and humanitarian partners are trying to provide as much assistance as possible. Since January, almost 40 humanitarian convoys have [delivered aid](#) to areas as close as a couple of hundred meters from the front lines.
- On 20 April, the UNHCR Representative in Ukraine [participated](#) in the **International Summit of Cities and Regions** where a total of 141 participants from 17 countries and international organizations joined the event and shared their commitment to contribute to the recovery, restoration, and rebuilding of Ukrainian war-affected communities.

### WORKING WITH PARTNERS:



### 2023 RESPONSE in NUMBERS\*:

(Delivered with partners from 1 January to 30 April 2023)

**1.07M**

People reached with assistance to date

#### Protection

**485,876**

Received protection information, counselling, and support

**1.90M**  
Targeted

#### MPC

**231,967**

Supported with multi-purpose cash assistance to meet basic needs

**0.80M**  
Targeted

#### NFI

**372,519**

Reached with essential items, including in hard-to-access areas by humanitarian convoys

**1.00M**  
Targeted

#### Shelter/Housing

**73,323**

Received emergency shelter and housing support, including in collective sites

**0.72M**  
Targeted

#### CCCM

**36,955**

Supported with safe access to multi-sectorial services in collective sites

**0.15M**  
Targeted

\* The targets are subject to the receipt of the funding requirements

#### People Reached

**1,074,584**

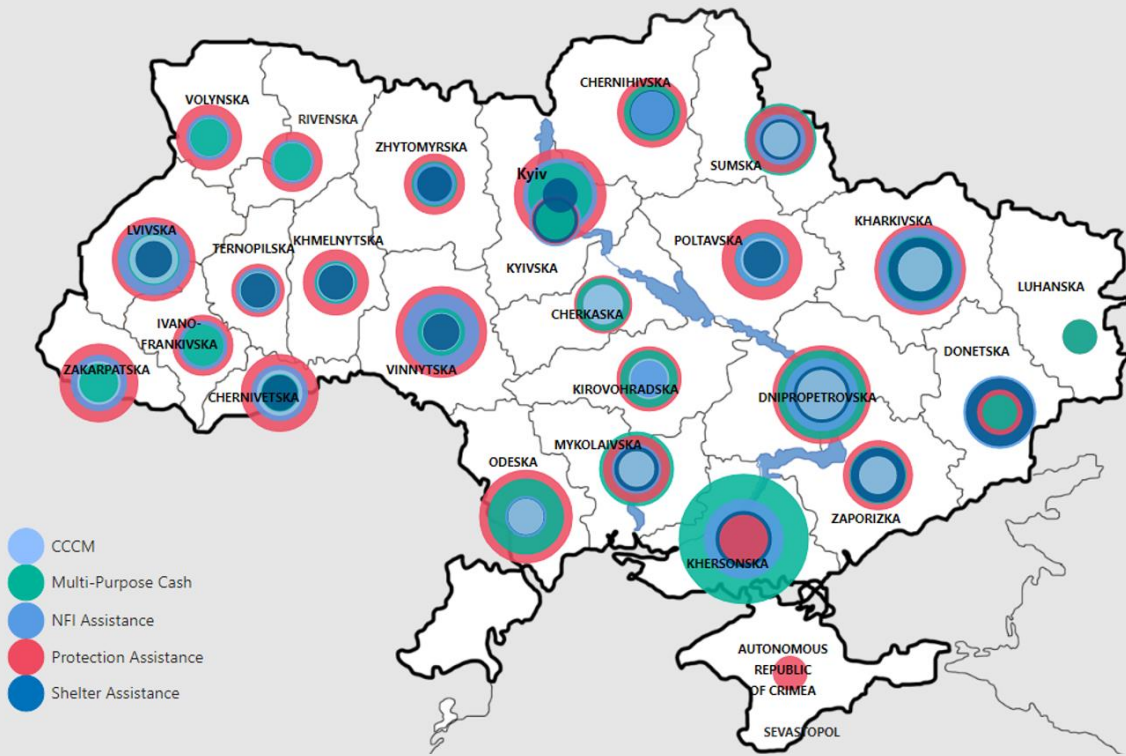
**1.07M**

0

3,600,000

Country target

Reached figures are subject to data cleaning and retro-active corrections may occur.



**NFI Essential Items &  Housing/Shelter**

- Emergency shelter support:** UNHCR continues to deliver emergency shelter assistance to those with immediate needs in areas directly impacted by shelling and attacks. Over the past two weeks, UNHCR partner Proliska distributed emergency shelter kits (ESKs) to residents whose homes were damaged or destroyed by the shelling in Nikopol raion of Dnipropetrovska oblast and in Kurakhove communities in Donetsk oblast and delivered construction materials for emergency repairs to war-affected communities in Beryslav city in Khersonska oblast.
- Humanitarian convoys:** Reaching heavily affected communities in areas close to the frontline remains a priority. On 26 April, UNHCR participated in an interagency convoy to Orikhiv, Zaporizka oblast, and delivered items such as sleeping bags, jerrycans, solar lamps, and tarpaulins to support some 1,800 residents, mostly older people, who remain in the area.
- Housing solutions:** In early April, UNHCR reached a milestone of repairing 10,000 houses since the full-scale invasion to help people return to their homes and communities where possible. Just over 5,000 houses were repaired in 2022 and another 5,000 this year, through a combination of light and medium repairs, cash for repairs, and shelter materials for repairs, with more houses being repaired every day.
- Collective sites repairs:** On 24 April, the Tomashiv Village Council in Kyivska oblast opened a new collective site for 50 IDPs in Didivshchyna village so that IDPs can stay and rebuild their lives in their new community, including seeking employment and sending their children to kindergarten or school. UNHCR refurbished the building by repairing and renovating the roof, rooms, and bathrooms and installing ramps to ensure accessibility of persons with disabilities to the building.



**Immediate assistance to civilians impacted by missile strike**

UNHCR is responding immediately with partners on the ground to new attacks impacting civilians.

More than 20 people were killed in Uman, a small city in central Ukraine, when their apartment building collapsed after it was hit on 28 April, according to international media reports.

Following the destruction of some 45 apartments, UNHCR delivered immediate assistance, including tarpaulins, so that residents could cover their damaged homes and protect themselves from the elements.

## Construction materials delivered through the 'Ukraine is Home' platform for repairing damaged homes



© Ministry for the Restoration of Ukraine / UNHCR

As part of the [Ukraine is Home](#) cooperation platform between the Ministry of Communities, Territories and Infrastructure Development and UNHCR, the Vysokopillia community in Khersonska oblast received 19 trucks of construction materials to repair homes damaged by shelling.

Quick repairs of damaged homes to keep people protected is essential. Ukraine is Home seeks to ensure that people can quickly access the materials, technical and legal expertise, and resources to rebuild and remain.

Watch the video [here](#).

## Protection

- **Gender-based violence:** On 20 April, UNHCR participated in the first coordination forum in Zakarpatska oblast on risk mitigation and combating, preventing, and responding to GBV, organized by our local NGO partner Neemia. The forum was attended by 70 representatives from territorial communities, social protection services, the education and health department, lawyers, police, NGO partners, and the IDP community. In order to address problems related to IDPs' limited access to GBV-targeted services, UNHCR and partners will work in cooperation with local authorities to explore solutions such as enhancing protection work within the communities. UNHCR has been conducting training on GBV and, in 2023, have trained more than 170 GBV specialist as well as non-GBV actors across the country to enhance their capacity on survivor-centered case management, safe disclosure, referral pathways, and GBV guiding principles.
- **Protection against sexual exploitation and abuse (PSEA):** With the support of the Ukraine Humanitarian Fund, UNHCR's local partners took a four-day training of trainers during the second week of April on PSEA to raise awareness on aid workers' standards of conduct

and ensure accountability to people we serve remains at the core of our work.

- **Protection at borders:** Over the past two weeks, **more than 140 monitoring visits were conducted at the border crossing points** with Hungary, Moldova, Romania, Slovakia, and Poland. During the visits, over **400 people were supported** with protection counseling, legal assistance, transportation and social accompaniments, which entails comprehensive assistance to access services. Due to stricter rules applied by neighboring Schengen countries, more cases have been observed where third-country nationals fleeing hostilities are denied to cross the border. The border protection teams are extending support to these cases to ensure their rights to seek safety abroad.
- **Capacity building:** UNHCR partner SSS conducted a series of online and offline workshops on themes such as "compensation for damaged/destroyed housing," and "restoration of lost documents" attended by more than 80 IDPs and war-affected community members in Kyivska and Chernihivska oblast to support their knowledge on accessing available social protection programmes.

## Working towards ensuring the protection and dignity of those who live in collective sites

On 2 May, a [joint advocacy event](#) was organized by the Office of the Ombudsman of Ukraine and Camp Coordination and the Camp Management (CCCM) Cluster led by UNHCR on the "Right to dignity in collective sites."

The CCCM Cluster and UNHCR, jointly with the Ombudsman Office of Ukraine, conduct monitoring of collective sites to identify and address cases of undignified or unsafe living conditions. Systematic collection and analysis of information are crucial for developing strategies, policies, and programmes to protect IDPs and support them in accessing durable housing solutions.

During the event, [data and findings](#) on the humanitarian situation in the collective sites were presented as a basis for discussion on how to ensure dignified living conditions while seeking long-term housing solutions.



Lack of infrastructure for people with disabilities, inadequate sanitary conditions, and insufficient furnishing of rooms are some of the primary concerns identified during monitoring conducted in collective sites around Ukraine. © UNHCR

## Acute needs of older Ukrainian refugees and those with disabilities must not be overlooked



UNHCR published a new Regional Protection Analysis report, [Displacement Patterns, Protection Risks and Needs of Refugees From Ukraine](#), based on recent interviews with over 17,700 refugees in countries neighboring Ukraine, including Hungary, the Republic of Moldova, Poland, Romania, and Slovakia.

As the full-scale war in Ukraine continues into its second year, a significant number of the most vulnerable Ukrainian refugees in Europe are **struggling to access decent housing, employment, and assistance in displacement**, despite the remarkable welcome offered by host countries.

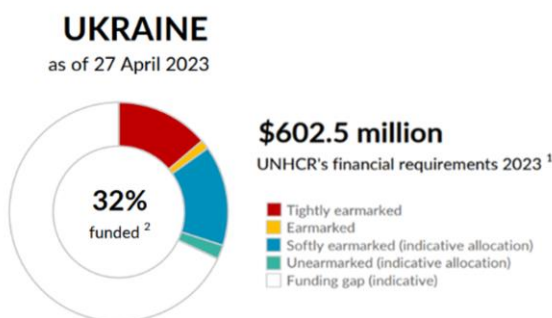
According to the analysis, those with a disability are less likely to find employment, affecting their overall income and, subsequently, their access to secure housing. Sadly, some 92 per cent of older people report struggling to meet their basic needs. Both groups are more likely to reside in collective sites or with relatives rather than in rented accommodation, with many state emergency accommodation programmes coming to an end in the near future.

UNHCR stands ready to support host states in overcoming the existing gaps and barriers to inclusion for the most vulnerable.

## PUBLICATIONS

- Lives On Hold: Intentions and Perspectives Of Internally Displaced Persons in Ukraine
- UNHCR Ukraine Participatory Assessment - November 2022
- Thematic update on PSEA in the Ukraine emergency (March 2023)

## FUNDING UPDATE | 2023



UNHCR is grateful for the support from our top government donors and for the generous contributions from individuals and the private sector. Given the immense humanitarian needs, UNHCR continues to seek support to deliver assistance inside Ukraine in the [2023 Supplementary Appeal](#).

## FOR MORE INFORMATION:

- Visit Ukraine's [Operational Data Portal](#) for more information products [here](#).
- UNHCR's [Regional Flash Update](#) on the Ukraine situation can be found [here](#).
- [Ukraine Protection Cluster Response Dashboard](#) can be found [here](#).
- [CCCM Cluster Collective Sites Mapping](#) [here](#)
- [Shelter Cluster Response Dashboard](#) [here](#).

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