



**UKRAINE SITUATION
FLASH UPDATE #62**
27 December 2023

UNHCR is supporting displaced people in Ukraine such as Victoria (right) and her son with technical and legal advice on housing, cash assistance to pay rent and utilities, and livelihoods assistance. As part of UNHCR's winter response, the Rental Market Initiative also provides cash for rent to people in collective sites, allowing vulnerable families to move into safe, warm and dignified accommodation. © UNHCR/Denys Kovalskyi

PEOPLE FORCED TO FLEE:

5,931,500¹

refugees from Ukraine recorded in Europe (as of 19 Dec)

403,600

refugees from Ukraine recorded beyond Europe (as of 28 Nov)

6,335,100

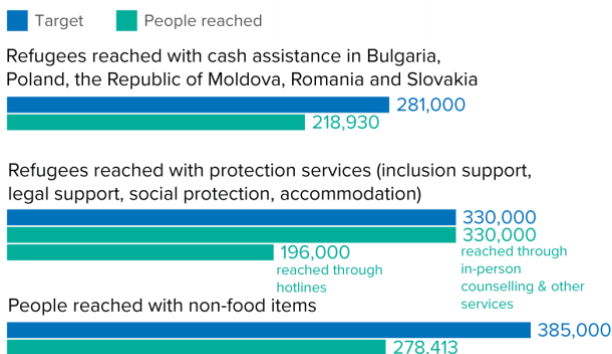
refugees from Ukraine recorded globally (as of 19 Dec)

3,674,000²

Estimated number of internally displaced people (IDPs) in Ukraine (as of 6 Nov) Source: IOM

For more details, see: [UNHCR Operational Data Portal Ukraine Refugee Situation](#)

UNHCR REFUGEE RESPONSE 2023:



REGENT HIGHLIGHTS:

- **Following attacks on Kyiv** in mid-December, UNHCR provided support to affected families. In **response** to missile strikes on Kyiv on 13 December, UNHCR's local partner Right to Protection (R2P) enrolled 777 people for multi-purpose cash assistance, while providing legal assistance to affected populations in Dniprovsykyi and Darnytskyi, Kyiv. UNHCR partner Rokada provided 32 families with emergency shelter kits, while survivors were also provided with mental health and psychosocial support (MHPSS).
- In coordination with the Government of Ukraine, and contributing to the broader [Ukraine Winter Response Plan](#), UNHCR's **winterization response** targets 900,000 vulnerable, displaced and war-affected people between 1 September 2023 - 29 February 2024. Since 1 September, in line with its [2023-2024 winterization plan](#), UNHCR has helped:
 - **463,627** people in Ukraine with **cash support** for winter energy needs (surpassing its 450,000 target)
 - **76,484** people with essential and winterized **non-food items** (NFIs), out of 416,000 targeted.
 - **8,647** people received **heaters, rapid thermal kits** or **cash assistance** to cover rent.
 - **17,895** people in collective sites benefitted from **care and maintenance interventions**.
 - **147 generators** were distributed across the country to help families and communities stay warm in the face of possible power cuts.

For more about the situation and the response in Ukraine and the region, see [UNHCR's Ukraine Emergency website](#)

¹ Europe corresponds to all Europe sub-regions as identified by Eurovoc ([European Union, Thesaurus Eurovoc. Volume 2, Subject-oriented version, Publications Office, 2005](#)), therefore including EU and non-EU countries belonging to Central and Eastern Europe, Northern Europe, Southern Europe, and Western Europe, plus Türkiye.

² There has been a significant reduction in the IDP figure in Ukraine based on the latest [IOM Internal Displacement Report](#), from 5.1 million to 3.7 million. It is important to note that this is not due to a significant return of IDPs, but rather primarily to a change in the methodology used in calculating the number of IDPs. The new baseline population figure used to extrapolate IDP estimates now takes into account the absence of some 6.2 million refugees from Ukraine who are no longer in the country. Baseline data is consolidated by UNFPA.

UKRAINE SITUATION UPDATE

- Missile attacks on Kyiv have increased.** An attack by Russian forces on 11 December injured at least **four** civilians and damaged power supply lines, leaving an **estimated** 120 homes without power. On 13 December, further attacks on Kyiv injured over 50 people. Although all missiles were reportedly downed by air defence systems, debris caused damage to four neighbourhoods, impacting a residential building, children’s hospital and a kindergarten. People were temporarily **evacuated** from the damaged residential building.
- Increased strikes on Kyiv come after continued fighting and daily attacks in the south and east of the country,** which is impacting communities close to the frontline. Attacks on Odesa **injured** 11 civilians on 13 December and **killed** one civilian on 17 December. In Khersonska oblast, repeated attacks caused **two** civilian deaths, damaged residential buildings, an administrative building and a medical facility. On 20 December, strikes by Russian Federation forces **damaged** facilities and critical supplies of at least three humanitarian organizations in Kherson.

UNHCR RESPONSE AND TARGETS INSIDE UKRAINE 2023* (as of 21 December 2023)



*Reached figures are subject to data cleaning and retro-active corrections may occur.

UNHCR RESPONSE HIGHLIGHTS

- On 14 December, following an attack on **Odesa city** and **Odeska oblast**, UNHCR and local partner Tenth of April (TTA), in coordination with other humanitarian actors and the authorities, were on the ground to quickly assess and respond to the most urgent needs. TTA provided emergency shelter support, psychosocial support and essential items to people whose homes were damaged in the attack.
- In **Kharkiv**, through UNHCR’s partner Proliska, people affected by the attacks on 8 December received wooden boards and tarpaulins to quickly cover damaged doors and windows. Sleeping bags were provided to over 130 affected families (around 280 individuals), and psychosocial support was also provided.
- Child protection:** On 8 December, UNHCR partner Rokada, in collaboration with the local city council, **opened** a child friendly space in a local library in Tlumach, Ivano-Frankivska oblast in west Ukraine. The space was equipped with computers, educational games, stationery and furniture. Through the space, UNHCR aims to promote the self-development of children and facilitate the inclusion of internally displaced children and adults. An estimated 480 local and displaced children will benefit from the activities provided.
- Cash assistance:** So far in 2023, UNHCR has distributed cash assistance to **739,944** war-affected and internally displaced families, returnees, and people with specific vulnerabilities. This includes **538,950** people who have benefited from a three-month **multi-purpose cash assistance** payment. Furthermore, in September UNHCR began distributing cash for winter energy requirements at a rate of UAH 6,660 (US\$ 180) per person, to help cover additional costs associated with winter, reaching **463,627** displaced and vulnerable people³, and exceeding the initial target of 450,000. A total of **US\$ 192.4 M** has been disbursed so far this year (including through all cash modalities).
- Interagency convoys:** Helping war-affected families living close to the frontline meet their basic needs remains a priority. On 8 December, UNHCR contributed 500 plastic tarpaulins to an interagency convoy to Siverska, Donetska oblast, as well as 430 plastic tarpaulins and 174 solar lamps to a second UN interagency convoy on 15 December to Beryslav, Khersonska oblast. The south and east of Ukraine are witnessing constant attacks, and as conditions become more difficult during winter, continued support to people in frontline communities remains critical.
- Social cohesion:** On 15 December, a new ‘integration hub’ **opened** in Rivne, Rivnenska oblast, to support the integration of displaced people. UNHCR and Rokada helped refurbish the building, ensuring accessibility for persons with disabilities and replacing windows. The hub will serve as a space where people can access services provided by partners, local

³ This includes a significant number of families with specific vulnerabilities who benefited from both cash assistance programmes.

NGOs and the Government including legal and psychological counselling, humanitarian aid, employment support, and assistance to relocate.

REGIONAL UNHCR KEY FIGURES AND UPDATES

BLUE DOTS:

25 Blue Dot hubs are operational in:

Bulgaria	5
Hungary	2
Moldova	7
Poland	4 *
Slovakia	6
Slovenia	1

* All Blue Dot hubs in Poland will conclude activities by 31 December 2023, with activities to shift to Community Centers in 2024.

285,096

refugees were reached through the Blue Dot Hubs in **Bulgaria, Hungary, the Republic of Moldova, Poland and Slovakia** so far in 2023 (as of 23 November).

The **Digital Blue Dot** is a regional website providing localized and up-to-date information about services available in **Bulgaria, Hungary, Republic of Moldova, Poland, Romania and Slovakia**. The website provides a map of existing Blue Dot Hubs with information on accommodation, childcare, disability support, education, legal stay, livelihood, medical care, protection services, social assistance, employment and other services.

REFUGEES FROM UKRAINE ACROSS EUROPE (as of 19 December 2023)



The boundaries and names shown and the designations used on this map do not imply official endorsement or acceptance by the United Nations.

* Serbia and Kosovo (S/RES/1244 [1999]) Source: UNHCR Regional Bureau for Europe

For more information, see UNHCR’s [Operational Data Portal](#) for the Ukraine Refugee Situation.

UPDATE ON THE GLOBAL REFUGEE FORUM 2023



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The [Global Refugee Forum \(GRF\)](#) took place in Geneva, Switzerland on 13 - 15 December 2023, with over 4,200 participants from 168 countries – including over 300 refugee delegates. As the largest international gathering on refugees, the forum saw over 1,600 pledges made to support refugees and their host communities

During a parallel high-level event on 14 December ‘[Ukraine Refugee Situation – Access to Rights](#)’, participants including UNHCR Regional Bureau for Europe Director Philippe Leclerc (centre) [praised](#) solidarity shown by states, civil society and the private sector for refugees from Ukraine.

COUNTRY UPDATES

BULGARIA

UNHCR OPERATIONAL DELIVERIES 2023 (as of 19 December 2023)

51,860

refugees have been recorded

102,707

refugees have received protection information or counselling through UNHCR and partners

82,955

refugees have been reached through **5** Blue Dot Hubs

13,932

refugees received cash assistance

11,174

visits to the UNHCR Bulgaria [Help Page](#)

- **Capacity-building:** On 18 December, UNHCR and the Embassy of Ukraine organized a consultation with 15 Ukrainian volunteers, who shared thoughts on key areas of concern. Feedback included further support for refugee-led organizations, basic needs, and the government humanitarian assistance program. UNHCR underscored points for further advocacy and relayed the planned launch of grants for refugee-led organizations in 2024. Additional consultations are planned for 2024.
- **Inclusion:** On 13 December UNHCR partner Foundation for Access to Rights (FAR) organized a presentation on social inclusion and access to social protection for beneficiaries of temporary and international protection. Some 30 representatives from the authorities took part, including the Agency for Social Assistance, State Agency for Child Protection, Agency for Persons with Disabilities, National Bureau for Legal Aid, as well as social workers from NGOs. FAR will develop Information materials for social workers and refugees with the aim of ensuring their inclusion into the national social protection system.
- **Socioeconomic inclusion:** On 18 December, UNHCR and the Ministry of Labour and Social Policy (MLSP) signed a Memorandum of Cooperation to enhance socioeconomic inclusion of refugees. UNHCR and MLSP will set an action plan in January and will discuss a technical multi-functional team to undertake a policy review to inform amendments and develop areas for capacity-building.

CZECH REPUBLIC

UNHCR OPERATIONAL DELIVERIES 2023 (as of 19 December 2023)

373,080

refugees have been recorded

14,991

refugees from Ukraine have received protection services

7,065

Refugees have been provided with psychosocial support and psychological first aid

26,393

visits to the UNHCR Czech Republic [Help Page](#)

- **Capacity-building:** On 12 December, UNHCR staff received in-house training from the Regional MHPSS Officer to support partners MHPSS interventions and the adoption of the MHPSS approach in their work with refugees from Ukraine. The interventions will focus on the provision of basic services and security, and the strengthening of community and family support.
- **GBV:** On 5 December, UNHCR and partner SIMI conducted a focus group discussion with female refugees from Ukraine, who reported incidents of violence including harassment and physical assault following their arrival to Czech Republic. Participants also expressed concerns with the administration of humanitarian benefits and flagged discrimination in accessing services based on their foreign nationality and language barriers. The participants stressed the need for quality language classes and support in securing employment. Many were largely unaware of the presence of the NGOs supporting refugees from Ukraine. UNHCR will organize a follow-up discussion in January.

HUNGARY

UNHCR OPERATIONAL DELIVERIES 2023 (as of 19 December 2023)

61,445

refugees have been recorded

31,102

refugees have received protection information or counselling through UNHCR and partners

21,729

refugees have been reached through 2 Blue Dot Hubs

61,288

Visits to the UNHCR Hungary [Help Page](#)

- **Protection:** On 5 December, UNHCR met with the Head of the Ministry of Interior counter-trafficking unit to seek feedback on draft identification and referral pathways, as well as an update on the drafting of the national anti-trafficking strategy. This was an opportunity to present UNHCR's 'Safe Online' initiative for its proposed inclusion on the Ministry of Interior website. A field visit to a safe shelter was also conducted to monitor the needs of residents.
- **Socioeconomic inclusion:** Since January 2023, 13,781 refugees have been provided with access to information, legal assistance, and various social services by UNHCR and IOM at the Budapest Helps! Community Center. The centre provides key services such as language classes, community support and cultural activities. UNHCR provides counselling services and information, in addition to developing the weekly schedule and staffing on-site. Most requests for information were related to financial aid and assistance, accommodation, registration and documentation. Additionally, 96 refugees attended Christmas-themed workshops and events on 16 December, including 63 children.
- **Cash assistance:** UNHCR's winter cash payments began on 15 December and will be accessible until 29 December. So far in 2023, 504 individuals have been provided with cash assistance in Hungary.
- **Mental Health and Psychosocial Support (MHPSS):** So far in 2023, 1,774 refugees have received psychosocial support through UNHCR's partners in Hungary.

POLAND

UNHCR OPERATIONAL DELIVERIES 2023 (as of 19 December 2023)

956,635

refugees have been recorded

54,990

refugees were provided with protection support over the telephone

100,735

refugees have been reached through **4** Blue Dot Hubs

35,623

refugees received cash assistance

245,994

visits to the UNHCR Poland [Help Page](#)

- **Education:** On 15 December, UNHCR, John Paul II Catholic University of Lublin and the Maria Curie-Skłodowska University renewed their Letters of Understanding (LoUs) until end-2024. Both universities committed to support the global pledge '15by30' for refugee inclusion in higher education, and establish a dedicated admissions programme in Lublin. The ceremony awarded a volunteer group from each university for its commitment to supporting refugees. As part of the 2023 LoUs, UNHCR and the two universities concluded a joint competition for the best thesis in the field of forced displacement and refugee studies. In total, six graduates at the Bachelors, Masters, and Doctoral levels were recognized and awarded laptops and vouchers for educational aids, with a follow up event planned for 2024.
- **Protection:** On 5 December, UNHCR visited a detention centre for families in Lesznowola with partner Empowering Children Foundation (FDDS) to support border authorities in adapting and operationalizing best interest procedures for children. 61 people are currently in the detention centre, which has a total capacity of 200. Child protection concerns identified by authorities include: challenges in identifying appropriate placements within the foster care system for unaccompanied children resulting in their detention as the only safe alternative; free access to legal and psychosocial services; and a lack of professional translation/interpretation services. There are currently six detention facilities in Poland holding third country nationals—including asylum-seekers—with limited access to alternatives to detention.
- **MHPSS:** So far in 2023, 10,787 refugees have received psychosocial support through UNHCR's partners in Poland.

REPUBLIC OF MOLDOVA

UNHCR OPERATIONAL DELIVERIES 2023 (as of 19 December 2023)

112,810

refugees have been recorded

64,043

refugees have received protection information or counselling through UNHCR and partners

11,316

refugees have been reached through **7** Blue Dot Hubs

85,911

refugees received cash assistance

283,007

visits to the UNHCR Moldova [Help Page](#)

- **Capacity-building:** On 5 December, UNHCR and IOM organized a workshop on Establishing Local Referral Pathways for refugees from Ukraine in Tiraspol, to build the capacity of participants in key protection areas and facilitate knowledge sharing on good practices and protection gaps. 28 representatives of the NGO sector and international organizations working in Transnistria region took part. A comprehensive Referral Pathways document encompassing all relevant contact information and referrals will be distributed through the Local Coordination Forum structure.
- **Child Protection:** On 4 – 5 December, UNHCR partner CNPAC provided two workshops for refugee accommodation centre (RAC) staff, during which participants were provided with inputs to draft standard operations procedures (SOPs) for child protection in RACs. A psychologist also provided a session on conducting interviews with children. On 15 December, a final roundtable event was organized to validate the SOPs with the Ministry of Labour and Social Protection and the Ministry of Internal Affairs.
- **MHPSS:** On 4 December, the GBV Sub-Working Group, and the MHPSS Technical Reference Group trained 30 participants on psychological first aid to GBV survivors, with a focus on developing and enhancing capacity to safely refer survivors. Practical exercises were carried out to ensure participants were aware of the GBV referral pathways.
- **EU+ Air Transfer programme:** UNHCR assisted in the departure of 15 individuals to the Netherlands and Switzerland through the EU+ Air Transfer program. UNHCR referred an additional 26 new arrivals for review, clearance and onward processing to pledging states. Clearance has been received for 21 individuals to Norway and Liechtenstein, while the remaining are still being processed.

ROMANIA

UNHCR OPERATIONAL DELIVERIES 2023 (as of 19 December 2023)

83,765

refugees have been recorded

89,797

refugees have received protection information or counselling through UNHCR and partners

62,486

refugees received cash assistance

2,608

refugees have been provided with psychosocial support and psychological first aid

83,452

visits to the UNHCR Romania [Help Page](#)

- **Inclusion:** On 15 December, UNHCR together with AIDRom conducted an online information session on accessing UNHCR funding opportunities for Refugee Led Organisations, and a step-by-step guide on how to register in Romania. The session was attended by Ukrainian refugees based in Arad and Timisoara, as well as by UNHCR partner Aradul Civic.
- **Protection:** On 14 December, UNHCR participated in a meeting convened by the Inter-ministerial Committee to discuss the first draft of the Romanian National Strategy against Trafficking in Persons for 2024 - 2028. The session, which was attended by UN Agencies and embassies, focused on shaping the draft paper that outlines strategic and specific objectives to combat trafficking. During the session, UNHCR provided insights and expertise towards the development of the draft paper.

SLOVAKIA

UNHCR OPERATIONAL DELIVERIES 2023 (as of 19 December 2023)

113,255

refugees have been recorded

44,837

refugees have received protection information or counselling through UNHCR and partners

68,361

refugees have been reached through **6** Blue Dot Hubs

21,098

refugees received cash assistance

210,699

visits to the UNHCR Slovakia [Help Page](#)

- **Capacity-building:** On 15 December, UNHCR conducted a capacity-building workshop for 22 border authorities at Vyšné Nemecké border crossing point. The workshop aimed to reinforce positive engagement with refugees from Ukraine and other displaced people by encouraging effective communication, working with interpreters and identifying persons with specific vulnerabilities.
- **Education:** On 8 December, UNHCR organized a one-day orientation for students participating in the DAFI scholarship programme in Slovakia. During the event co-hosted by the German embassy, key information was shared about the scholarship programme and activities for the coming months. Students discussed their experiences and relayed the need for additional support through internships, trainings and job opportunities. The DAFI programme expanded from an initial eight students during the 2022/23 academic year, to a total of 31 students during the current academic year.
- **Inclusion:** On 14 December, UNHCR held a training aimed at strengthening the capacity of refugee-led and community-based organizations in Bratislava. 13 participants from five organizations participated, which touched on UNHCR's mandate in Slovakia, sexual exploitation and abuse (SEA), identification and referral of children at risk, and good practices of UNHCR national partners SME SPOLU and Mareena.

OTHER COUNTRIES

BELARUS:

- As of 1 November, **37,040 refugees** from Ukraine have been recorded in Belarus.
- Coordination:** On 5 December, UNHCR met with the State Border Committee (SBC) to discuss a pilot project for increasing awareness among non-Belarusian nationals and stateless people arriving in Belarus. UNHCR proposed providing first aid kits and blankets. SBC shared a planned pilot project in Brest (western Belarus) covering information and awareness, capacity-building for border authorities, psychological support, financial assistance and phone-based family link restoration. SBC also proposed a referral mechanism, infrastructure upgrades for detention facilities, and a voluntary return component. UNHCR is reviewing the pilot and will provide feedback in January.

ESTONIA

- As of 3 December, **50,450 refugees** from Ukraine have been recorded in Estonia.
- Protection:** During the third week of December, UNHCR undertook protection monitoring at Luhamaa border crossing point (southern Estonia), where border authorities confirmed the situation remained calm, with few arrivals from Ukraine. Of those who recently arrived, many informed that they were transiting through Estonia en route from St. Petersburg, Russia to Riga, Latvia.

GEORGIA

- As of 9 October, **27,400 refugees** from Ukraine have been recorded in Georgia.
- Cash assistance:** So far in 2023, more than 1,080 refugees from Ukraine have been provided with multi-purpose cash assistance.
- MHPSS:** So far in 2023, over 550 refugees from Ukraine have been provided with MHPSS support and healthcare counselling/referrals by UNHCR's partner World Vision Georgia. During the same period, around 4,700 Ukrainians received protection counselling from UNHCR and partners.
- Socioeconomic inclusion:** Over 400 refugees from Ukraine have benefitted from job counselling in 2023.

LATVIA

- As of 12 December, **46,610 refugees** from Ukraine have been recorded in Latvia.
- Protection:** The Riga Support Centre for Ukraine Residents will relocate to a new location outside the city centre, which is predicted to be challenging for refugees to reach. The agency will provide the same government and municipal services, though several organizations confirmed they will not move to the new location. Additionally, NGO Tavi Draugi announced it will close the last support point at Grebneva border crossing by end-2023, due to lower crossings along border with Russia. UNHCR is following this closely, and any possible impact on refugees.

LITHUANIA

- As of 15 December, **51,810 refugees** from Ukraine have been recorded in Lithuania.
- Protection:** On 8 December, UNHCR visited a refugee reception centre in Naujininkai, south of Vilnius, and met with some of the refugees accommodated at the centre (eight accommodated in total). The administration informed there are currently no limits for stays at the centre, though changes are foreseen in 2024 including a potential payment for accommodation based on income. The staff flagged a lack of knowledge on the case management of GBV cases; UNHCR will follow up with necessary support.

RUSSIAN FEDERATION

- Capacity-building:** On 15 December, UNHCR held a seminar for the Russian Red Cross, attended by colleagues from 21 regions, most of whom joined UNHCR in monitoring missions to assess reception conditions for refugees from Ukraine accommodated in temporary accommodation points (TAPs) and other sites. Discussions were held on identifying solutions, as well as sharing of good practices. Participants also discussed access to social, humanitarian and financial support for refugees as well as family reunification, MHPSS, and access to information on rights.
- Counselling:** So far in 2023, 17,897 refugees from Ukraine have been counselled in person in urban areas by UNHCR and partners, while 13,660 have been counselled in the border regions of Belgorod, Kursk, Rostov-on-Don and Voronezh. Over 54,592 refugees have been counselled via the telephone hotline by UNHCR and partners.
- MHPSS:** So far in 2023, 25,900 refugees have received psychosocial support through partners in the Russian Federation.

COORDINATION

UKRAINE

In Ukraine, UNHCR leads three Clusters, namely Camp Coordination and Camp Management (CCCM), Protection, and Shelter and Non-Food Items (NFIs). The CCCM Cluster was activated in March 2022 and coordinates eleven UN and NGO partners across three hubs, with the aim of supporting 400,000 people in collective sites in 2023. The Protection Cluster consists of 136 partners, including sub-clusters (57 partners under General Protection) and operates through five coordination hubs to reach an anticipated seven million people in 2023. The Shelter and NFI Cluster coordinates 97 active partners across five coordination hubs, targeting 3.3 million people in 2023 with NFI kits, emergency shelter and housing repairs. UNHCR also co-chairs the Protection Strategy Working Group under the Humanitarian Country Team, and the Accountability to Affected Populations (AAP) Working Group. Through its leadership in these areas, UNHCR promotes the centrality of protection, as well as meaningful engagement and participation across the response.

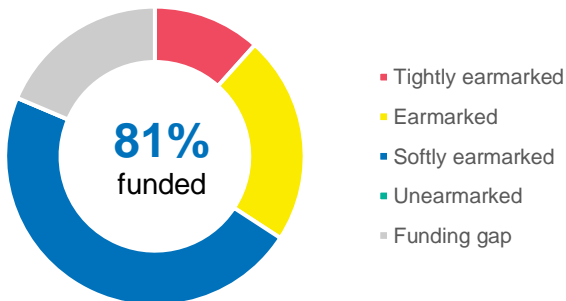
REGIONAL REFUGEE RESPONSE

The 2023 RRP aims to ensure refugees' access to protection and assistance on a non-discriminatory basis, with a particular focus on vulnerable refugees, as well as those at risk of becoming vulnerable. The 2023 plan also places an emphasis on refugees' socioeconomic inclusion, in recognition of the challenges faced by refugees due to their prolonged displacement. Support is foreseen to institutions, services and facilities used both by refugees and members of host communities, which remain crucial for promoting solidarity and social cohesion between refugee and host communities. Inter-agency Refugee Coordination Forums led by UNHCR, as well as specific sectoral groups, will continue working at country level in Belarus, Bulgaria, Estonia, the Czech Republic, Hungary, Latvia, Lithuania, Poland, the Republic of Moldova, Romania, and Slovakia to support the efforts of the concerned governments.

FINANCIAL UPDATES

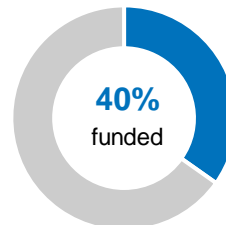
UNHCR UKRAINE SITUATION FINANCIAL UPDATE

US\$ 1.19 billion
required (as of 12 December 2023)



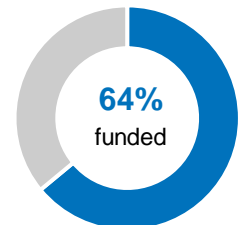
INTER-AGENCY FINANCIAL UPDATES

US\$ 1.68 billion
required (as of 23 November 2023)



Revised:
Ukraine Situation: Regional
Refugee Response Plan

US\$ 3.95 billion
required (as of 11 November 2023)



Revised:
UN Flash Appeal (Ukraine)

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