



November 2023

MULTI-SECTOR
NEEDS
ASSESSMENT
Economic Living
Conditions

OBJECTIVES

The Multi-Sector Needs Assesment (MSNA) is a regional interagency multi-sectoral assessment, seeking to capture and understand:

- the needs of refugees in Poland;
- the current level of access to basic services, and how refugees' needs are met;
- service gaps and refugees' priorities for the coming year.

The MSNA is a key source of information for the **2024 Refugee Response Plan (RRP)** planning, which aims to capture funding and planning requirements for the response.

It should be noted that financial topics are particularly sensitive and difficult due to the lack of adequate knowledge of the respondents. People may have a problem talking about money and thus not giving answers. Providing reliable information on income and expenses is also difficult because few households keep meticulous household budgets.

This summary covers the topic of money, economic inclusion and employment:

- 1. Employment status
- 2. Shelter
- 3. Livelihoods
- 4. Expenses
- 5. Economic inclusion

TWO LEVELS OF COLLECTED DATA

- Household level 5,645 refugee households represented by adult representative of the household (respondent)
- 2. Individual level 13,421 refugee household members of all ages whose situation was described by respondents (adult household representatives)

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METHODOLOGY

| POPULATION | Refugees living in Poland as per sample based on distribution of active PESEL UKR registrations, ZUS insurance and social benefits records, school enrollment |
|--------------------|--|
| DESIGN | Household interviews conducted in person |
| DATA COLLECTION | From 13 July 2023 to 21 August 2023 by enumerators from UNHCR and IOM |
| SAMPLE SIZE | 5,645 households covering 13,421 refugee household membersInhabitants of 223 cities / villages3,883 surveys for 12 biggest cities; 1,762 outside |
| | country-wide stratum plus one for each metropolis |

SAMPLING AND REPRESENTATIVENESS:

Purposively selected (geographical coverage, different accommodation types), but **not statistically representative**. Results are indicative.

More data on the sample are presented in the general MSNA report.

LIMITATIONS:

- Data collection during summer / school holidays most likely affected the sample;
- Lack of comprehensive data and less reach regarding the refugee population outside of urban areas and from under-represented groups;
- Sensitivity around economic questions, therefore, large non-response rate and less reliable data;
- **Respondent bias**: certain indicators may be underreported or over-reported due to the subjectivity and perceptions of respondents.





EMPLOYMENT STATUS

- Refugees from Ukraine who have come to Poland are qualified, with almost 60% of adults having higher education. Before leaving Ukraine, 70% of individuals aged 18-64 for men and 18-59 for women were working. 13% of women and 7% of men are of retirement age.
- Among refugees in working age, over half worked in the past 7 days. Among those who are not working, one in four has taken steps to find employment in the last 30 days, and about a third would be ready to take a job within 2 weeks.
- The most common sectors of employment are various service activities, manufacturing, and hospitality. The sectoral structure of employment in Poland is different from that before leaving Ukraine, with many people now working in new industries.
- More than 70% of individuals aged 18-64 for men and 18-59 for women encountered difficulties in finding work (women more likely than men). The most frequently mentioned barrier is the lack of knowledge of the language (36%). The next frequently mentioned difficulties concern the mismatch of employment opportunities to skills lack of decent employment opportunities (22%) and lack of employment opportunities suited to person's skills (16%).

SHELTER

- About 60% of all households have an accommodation on their own. 86% of such households have a written tenancy agreement, compared to 50% of those who share their accommodation with others. Respondents who have an accommodation on their own are the least likely to report any problems.
- 62% of households pay for their accommodation in full, 12% cover their rent only partially and 19% do not pay for their accommodation thanks to support from the government, NGOs or family/friends. Among those who do pay their rent, 14% have had problems paying on time in the last 3 months.
- 4% of respondents are under pressure to leave their accommodation. This number is significantly higher among households with disabled refugees (7%). The most common reason for feeling pressure to leave was the belief that the landlord would no longer make the house available.



LIVELIHOODS

- The Central Statistical Office reported the average monthly disposable income in Poland for 2022 as PLN 6,594. The average income of refugee households is significantly lower than this, amounting to PLN 4,314. Elderly-only households are particularly affected, with their income falling below PLN 2,000.
- The majority of refugee households, 66%, primarily rely on employment in Poland for their income. 8% receive income from remote work in Ukraine. Social protection benefits from the Polish government (42%) and the Ukrainian government (18%) also play a significant role as income sources. However, 4% of the respondents revealed that their households have no income at all. This issue affects every tenth household of the elderly.
- The structure of income differs based on household type. Households with children benefit significantly from Polish government child or family grants. Households with disabled or only elderly members have a lower share of income from work and a larger share from social benefits.

EXPENSES

- The average expenditure of refugee households is PLN 3,601. Households with one adult and children have on average the highest expenditure.
- Housing and food are the largest expense categories (PLN 1,440 and PLN 1,378 respectively). Vulnerable households spend less on average on food or housing, but their expenses on medicine and health products are higher.
- as 38% of households can afford fewer goods and services than last year, particularly those with special needs. Improved income comes primarily from better-paid work for 78% of households, whereas cost of living increases (68%) was the main reason for financial strain.
- One third of households use savings to cover expenses; 16% cut health expenses; and 8% resort to degrading income sources. In general, almost half of the households employ coping strategies to deal with expenses, with 9% using emergency coping strategies, especially households with disabled members.

Regional Refugee Response for the Ukraine Situation

ECONOMIC INCLUSION

- Approximately 90% of households have a bank account or an account at a formal financial institution in Poland, with a lower percentage (70%) among households consisting only of the elderly. The absence of such an account is indicative of financial exclusion.
- Almost all households have access to a telephone, but only half have access to new clothes to replace worn ones, dropping to 17% for elderly-only households.
- Nearly half of all households reported challenges in obtaining sufficient money to meet their needs in the past 30 days, with higher percentages (64% and 59%) among households with disabilities and elderly-only households.
- The top two services reported to increase economic opportunities are language training (44%) and job matching (42%). Specific needs vary by household type, with households with disabilities and elderly-only households more likely to require support for accessing social assistance (35% and 47%) and financial services (25%), while households with one adult caring for children prioritise childcare (30%).



REFUGEES EMPLOYMENT STATUS

REFUGEES FORMAL EDUCATION



Highest level of formal education (in %)

n=8,410, refugees aged 18+, women n=6,754, men n=1,649

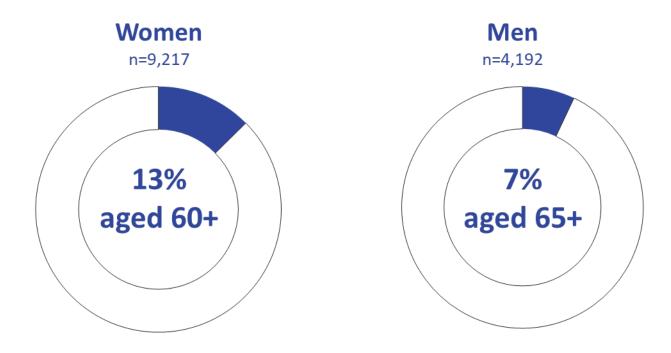
| n=0,410, rerugees age | d 101, Wollieli II-0 | ,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,, | <u> </u> | |
|---|----------------------|--|----------|---------|
| Higher/First Doctoral Degree / Doctoral Candidate | 1 | 1 | 1 | ■ Total |
| Master | 22 | 23 | 17 | Women |
| Specialist (equal to masters) | 22 | 22 | 21 | Men |
| Bachelor | 12 | 13 | 8 | |
| Technical or Vocational | 28 | 27 | 32 | |
| Secondary education | 14 | 13 | 18 | |
| Primary education | 0 | 0 | 1 | |
| No education | 0 | 0 | 0 | |
| No answer | 0 | 0 | 1 | |
| | | | | |

People who came to Poland are relatively highly qualified. Among adult refugees, 56% have higher education (women 59% compared to men 48%).

REFUGEES IN RETIREMENT AGE



Refugees in retirement age by gender (in %)



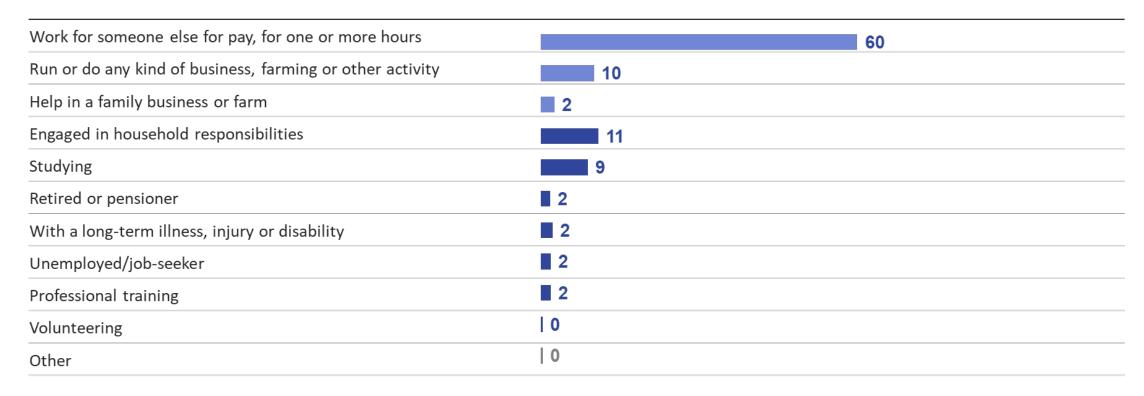
13% of all women in the sample are of retirement age (60 years and over). For men, the retirement age is higher at 65 and over, with 7% of male refugees being of this age.

WORK STATUS BEFORE LEAVING UKRAINE



Main activity before leaving Ukraine (in %)

n=6,944, women aged 18-59 and men 18-64



Before leaving Ukraine, about 70% of individuals aged 18-64 for men and 18-59 for women were employed, run business or helped in family business.

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SECTORS OF EMPLOYMENT BEFORE LEAVING UKRAINE



Main activity of the place of work before leaving Ukraine* (in %)

n=4,971, women aged 18-59 and men 18-64 who worked before leaving Ukraine

| 11-4,371, Women's | aged 10-33 and men 10-04 who worked before leaving ordanic |
|-----------------------------------|--|
| Education | 11 |
| Trade and Repair | 11 |
| Healthcare | 8 |
| Finances and insurance | 8 |
| Administration and support | 6 |
| Secondary Industries | 6 |
| Communication | 6 |
| Hospitality | 5 |
| Transportation and storage | 4 |
| Construction | 3 |
| Recreation | 3 |
| Primary Industries | ■ 3 |
| Public administration and defence | ■ 2 |
| Other service activities | 15 |
| Other | 9 |
| | |

In Ukraine refugees worked in various sectors, with the largest number of people in education (11%) and trade and repair (11%). In general, people have experience mainly in the various services sector.

WORK STATUS IN POLAND AND AGE



| | TOTAL | | | AGE | | |
|--|--------------------|-------------|-------|---------|---------|-------|
| | WORKING AGE | 15-17 | 18-24 | 25-39 | 40-59 | 60-64 |
| Work type during the past week | n=7,760 | n=816 | n=967 | n=3,143 | n=2,676 | n=161 |
| Work for someone else for pay, for one or more hours | 52% | 6% | 53% | 58% | 60% | 24% |
| Run or do any kind of business, farming or other activity | 4% | 1% | 2% | 6% | 4% | 2% |
| Help in a family business or farm | 1% | 0% | 2% | 1% | 1% | 1% |
| None of above | 42% | 91% | 42% | 35% | 35% | 73% |
| Do not know / no answer | 1% | 2% | 2% | 1% | 1% | 1% |
| Done anything to find a job or to start a business during the last 30 days | n=3,286 | n=741 | n=405 | n=1,097 | n=926 | n=117 |
| Yes | 27% | 9% | 24% | 32% | 38% | 19% |
| No | 71% | 90% | 73% | 66% | 60% | 79% |
| Do not know / no answer | 2% | 2% | 3% | 2% | 2% | 3% |
| Ability to start working within the next 2 weeks | n=3,004 | n=459 | n=405 | n=1,097 | n=926 | n=117 |
| Yes | 36% | 24% | 38% | 36% | 45% | 24% |
| No | 58% | 72 % | 56% | 58% | 49% | 73% |
| Do not know / no answer | 6% | 4% | 6% | 6% | 7% | 3% |

Among refugees aged 15-64 for men and 15-59 for women, more than half worked in the past 7 days. Among those who are not working, one in four has taken steps to find employment in the last 30 days, and about a third would be ready to take a job within 2 weeks. Among refugees aged 25 and above, men are more likely to be employed than women.

LABOR FORCE PARTICIPATION



In relation to labor force and people of working age, over 70% are part of it – the vast majority are employed, 11% are unemployed. Among boys and girls aged 15 to 17, 23% are inside the labor force – 12% are employed and 11% unempoyed.

Unemployed

The definitions below are based on the core ILO Labor Force Survey (LFS) questions.

Employment: Employment includes individuals of working age who have engaged in income-generating activities in the past week. This encompasses formal employment, self-employment, agricultural/fishing work, diverse income generation, temporary absence from paid roles, and unpaid contributions to family businesses.

Unemployment: % of working-age individuals who were not employed during the past week (as per the definition above), who looked for a paid job or tried to start a business in the past 4 weeks, and who are available to start working within the next 2 weeks if ever a job or business opportunity becomes available.

Outside labor force: % of working-age individuals who were not employed during the past week, and who either cannot start working within the next 2 weeks if a job or business opportunity becomes available or did not look for a paid job or did not try to start a business in the past 4 weeks.

Inside labor force: Employed and Unemployed

Labor Force Participation Working age population -Boys and girls aged 15 Men aged 18-64 and 15 to 59 (women) and 15 to 64 women aged 18-59 to 17 (men) n=496 n=6,666 n=7,162 61 65 Inside the labor force Outside the labor force Employed

WORK STATUS IN UKRAINE AND IN POLAND



| | TOTAL | AGE | | | |
|--|--------------------|-------|---------|---------|-------|
| | WORKING AGE | 18-24 | 25-39 | 40-59 | 60-64 |
| | n=6,944 | n=965 | n=3,142 | n=2,676 | n=161 |
| Working before leaving Ukraine and working in Poland | 52 % | 19% | 58% | 60% | 19% |
| Not working neither before leaving Ukraine nor in Poland | 18% | 39% | 15% | 12% | 48% |
| Working before leaving Ukraine before and <u>not</u> working in Poland | 20% | 5% | 21% | 24% | 25% |
| Not working before leaving Ukraine and working in Poland | 10% | 38% | 6% | 5% | 7% |

More than half of the refugees worked in Ukraine and work in Poland as well. One fifth do not work in Poland, although they had a job in Ukraine. Almost the same number, 18%, only started working in Poland. Among refugees aged 18-24, there is a significant group (almost 40%) who, despite not having worked in Ukraine, have found employment in Poland. This proportion is noticeably larger compared to older age groups.

SECTORS OF CURRENT EMPLOYMENT AND WORKING HOURS



Main activity of the place of work* (in %)

n=4,367, women aged 15-59 and men 15-64 who work

| Secondary Industries – manufacturing | 15 |
|--------------------------------------|----------|
| Hospitality | 12 |
| Trade and Repair | 6 |
| Transportation and storage | 5 |
| Communication | 5 |
| Education | 5 |
| Construction | 5 |
| Healthcare | 4 |
| Administration and support | 4 |
| Recreation | 3 |
| Primary Industries | 2 |
| Other service activities | 22 |
| Other | 12 |

| Average working hours per week |
|--------------------------------|
| (median): |
| 40 hours |

| AGE | FEMALE | MALE |
|-------|----------|----------|
| 15-17 | 20 hours | 22 hours |
| 18-24 | 40 hours | 40 hours |
| 25-39 | 40 hours | 45 hours |
| 40-59 | 40 hours | 42 hours |
| 60-64 | - | 40 hours |

The most common sectors of employment are various service activities, manufacturing, and hospitality. The sectoral structure of employment in Poland is different from that before leaving Ukraine. Many people now work in new industries. On average, people work 40 hours, however men aged 25-59 are more likely to work more than that.

FLOWS BETWEEN SECTORS OF EMPLOYMENT IN UKRAINE AND IN POLAND



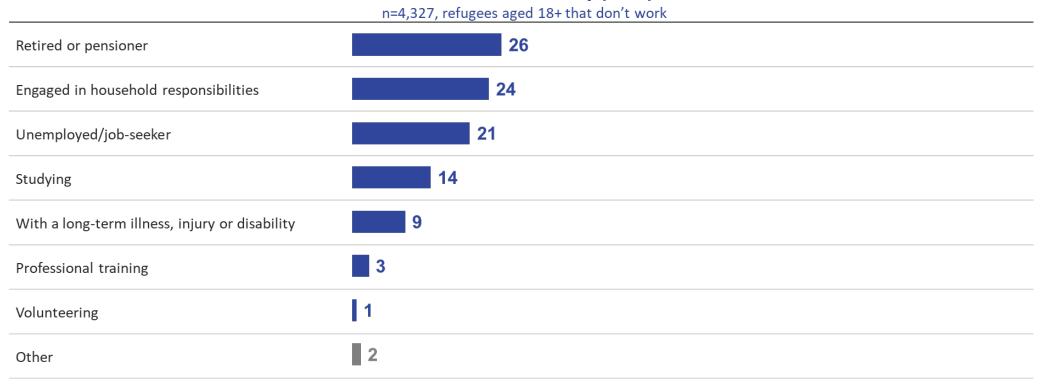
| Sector of work in Ukraine | | % of people who stay at the same sector in Poland | The main sector to which workers flowed in Poland |
|----------------------------|-------|---|---|
| Education | n=386 | 38 | Other service activities (19%) |
| Trade and Repair | n=370 | 22 | Secondary industries (20%) |
| Finances and insurance | n=296 | 17 | Other service activities (20%) |
| Healthcare | n=282 | 40 | Other service activities (17%) |
| Communication | n=234 | 60 | Other service activities (7%) |
| Secondary Industries | n=225 | 44 | Other service activities (16%) |
| Administration and support | n=220 | 23 | Other service activities (22%) |
| Hospitality | n=173 | 42 | Other service activities (21%) |
| Transportation and storage | n=161 | 42 | Secondary industries (17%) |
| Construction | n=137 | 62 | Secondary industries (11%) |
| Recreation | n=116 | 37 | Other service activities (15%) |
| Primary Industries | n=104 | 18 | Secondary industries (24%) |

Refugees who are most likely to continue working in the same sectors are those in construction and communication (62% and 60% respectively). The largest number of workers who left their sectors worked in primary industry, as well as in finance and insurance. Refugees who changed their employment sector are most likely to engage in various types of service activities.

STATUS OF PEOPLE WHO DO NOT WORK



Current main activity (in %)



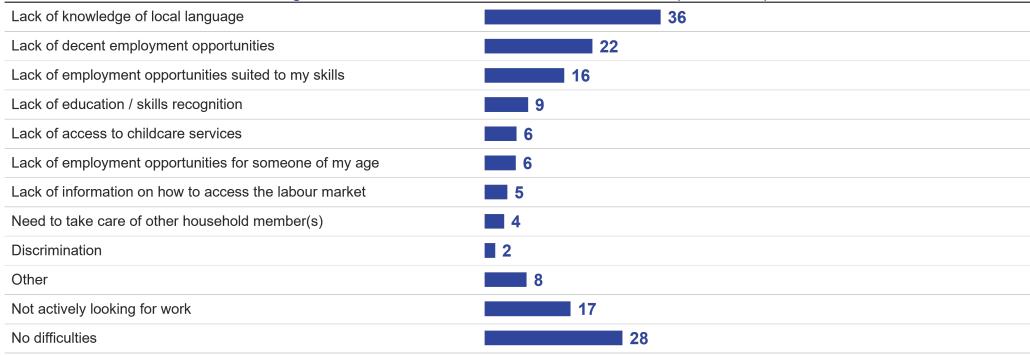
Among those not working, every fourth person is retired. For a similar proportion of respondents, the main occupation is engagement in household responsibilities. Every fifth person is out of work and looking for it. People aged 40-59 are most likely to be looking for work (39%).

DIFFICULTIES IN FINDING WORK IN POLAND



Difficulties encountered while finding work* (in %)

Women aged 18-59 and men 18-64 who work, n=6,944, multiple choice question



More than 70% of people – 64% of men and 74% of women – encountered difficulties in finding work. The most frequently mentioned barrier is the lack of knowledge of the language (34%). The next frequently mentioned difficulties concern the mismatch of employment opportunities to skills – lack of decent employment opportunities (21%) and lack of employment opportunities suited to person's skills (16%).

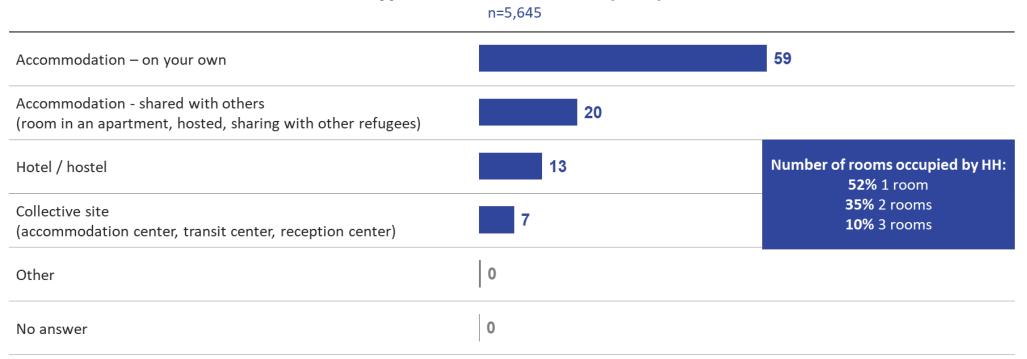


ACCOMMODATION

ACCOMMODATION ARRANGEMENT 1/3



Type of accommodation (in %)



59% of all households have an accommodation on their own. More than half of the households occupy 1 room, 35% have 2 rooms available.

^{3.2} What type of accommodation arrangement is the household residing in?

^{3.5.} How many rooms (excluding kitchens, bathrooms and toilets) are occupied by your household?

ACCOMMODATION ARRANGEMENT 2/3



| | TYPE OF HOUSEHOLD | | | |
|--|-----------------------------|--------------------------------------|-------------|---------------------------------------|
| | HHs with disabled member | HHs with member with chronic illness | Elderly HHs | HHs with only one adult with children |
| Type of accommodation (in %) | n=535 | n=2,747 | n=482 | n=1,907 |
| Accommodation – on your own | 60 | 57 | 31 | 65 |
| Accommodation - shared with others (room in an apartment, hosted, sharing with other refugees) | 17 | 19 | 31 | 20 |
| Hotel / hostel | 9 | 14 | 18 | 9 |
| Collective site (accommodation center, transit center, reception center) | 13 | 10 | 20 | 6 |
| Other | 1 | 0 | 0 | 0 |
| No answer | 0 | 0 | 0 | 0 |

Households of elderly people are the least likely to have an accommodation on their own. Such households more often share their accommodation with others, as well as live in collective sites.

ACCOMMODATION ARRANGEMENT 3/3



Questions about experienced difficulties are the basis for calculating the Washington Group Disabilities indicators. For the 2023 MSNA, Disability3 is used as the cut-off, meaning that 5% of refugees are considered to have a disability severely affecting their daily functioning in at least one domain of physical difficulty. Among refugees over the age of 60, this rate is 18%.

Arrangement of household accommodation (in %)

n=5,645

| Full payment covered by household | | 62 |
|---|----|----|
| No payment covered by household – free accommodation | 14 | |
| Partial payment (hosted by relatives/close friends) | 7 | |
| Partial payment (subsidized by government) | 6 | |
| Subsidized by employer | 5 | |
| No payment covered by household – hosted by local person/family | 5 | |
| Other | 1 | |
| Do not know / not answer | 0 | |
| | | |

Written agreement for the rent or hosting arrangement (in %)

Yes

No

Do not know / no answer



Paying the rent on time in the last 3 months
n=4,268, those who pay the rent
79% paid on time
14% paid late

^{3.3.} What is the arrangement for your household accommodation?

^{3.4.} Do you have a written agreement for the rent or hosting arrangement?

^{3.6.} In the last 3 months, how many times did you have problems paying the rent on time?

STAYING OR LEAVING ACCOMMODATION

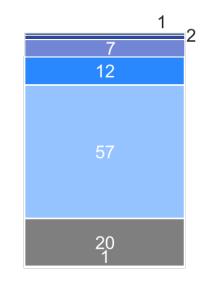


Staying in current accommodation if necessary (in %)





- For up to 1 month
- Between 1 and 3 months
- 4-6 months
- Longer than 6 months
- I am not sure
- No answer



4% are under pressure to leave accommodation

The majority of respondents believe that they could stay in their current accommodation for longer than 6 months if necessary. A fifth are not sure about this. 4% of respondents are under pressure to leave their accommodation. This number is significantly higher among households with disabled refugees (7%).

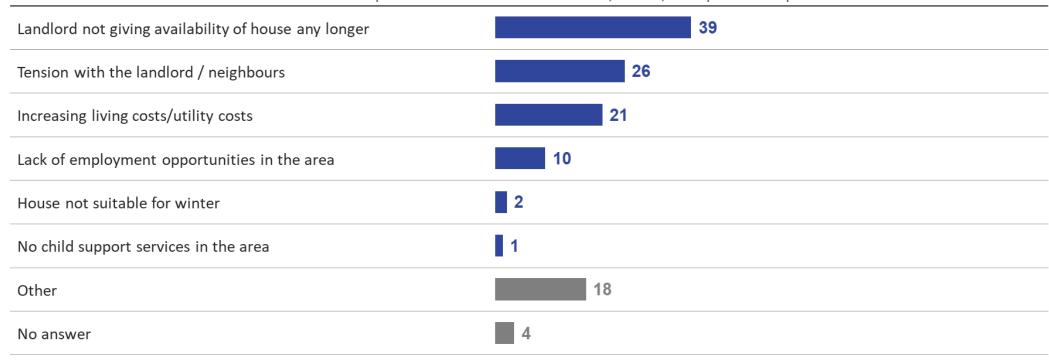
^{3.7.} How long do you believe you can stay in this accommodation if you need to? (in months) 3.7.1. Are you under pressure to leave your accommodation?

REASONS FOR PRESSURE TO LEAVE ACCOMMODATION



Reasons for pressure to leave accommodation (in %)

Those who are under pressure to leave accommodation, n=228, multiple choice question



The most common reason for feeling pressure to leave was the belief that the landlord would no longer make the house available. One in four households experiences tension with the landlord or neighbours, and one in five faces increasing living costs.

ISSUES IN ACCOMMODATION

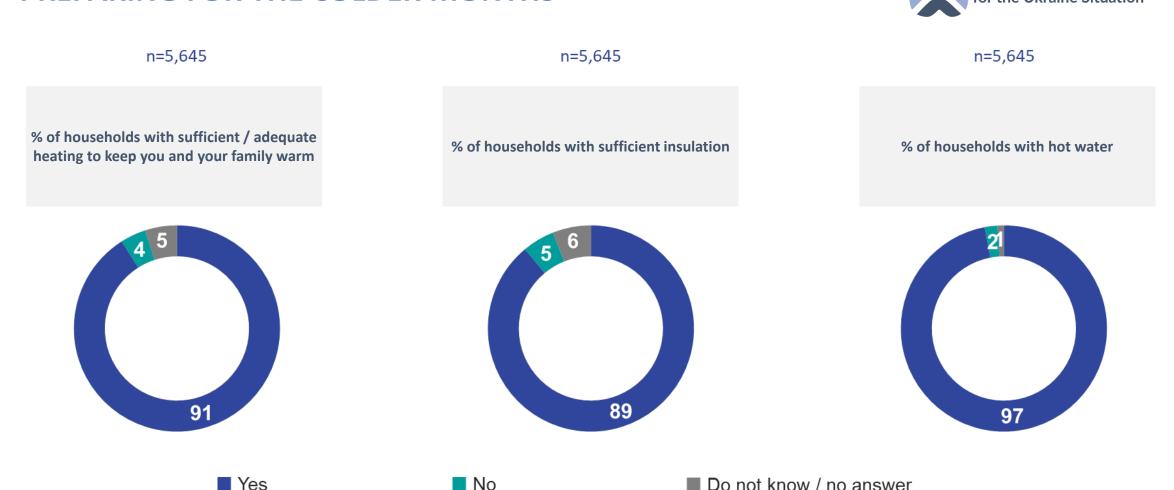


Living condition issues facing in accommodation (in %)

| n=5,6 | 545, multiple choice question |
|---|-------------------------------|
| Do not have enough space | 16 |
| Lack of separate showers and/or toilets | 8 |
| Insufficient privacy | 7 |
| Unable to cook and/or store food properly | 5 |
| Insufficient sleeping materials | 3 |
| Space is not sufficiently clean | ■ 3 |
| Do not feel protected | 2 |
| Lack of sufficient hot water | ■ 2 |
| Unable to keep warm or cool | ■ 2 |
| Space is not easily accessible using local transportation | ■ 2 |
| Place is not accessible to persons with disabilities | ■ 1 |
| Space doesn't have an organized disposal of waste system | I 0 |
| Do not know / no answer | ■1 |
| No issues | 72 |

Among housing-related problems, the most common is lack of sufficient space (16%). The vast majority of households report no problems. Respondents who have an accommodation on their own are the least likely to report any problems.

PREPARING FOR THE COLDER MONTHS



Households are generally prepared for the colder months. About 5% report problems heating or insulation.

^{3.9.1.} Thinking about coming colder months in autumn or winter, does this site/flat have: 1) sufficient / adequate heating to keep you and your family warm 3.9.2. Thinking about coming colder months in autumn or winter, does this site/flat have: 2) sufficient insulation (ex: double glassed windows, insulated doors, wall/roof or floor insulation)

^{3.9.3.} Thinking about coming colder months in autumn or winter, does this site/flat have: 3) hot water



LIVELIHOODS

TOTAL HOUSEHOLD INCOME AND TOTAL INCOME PER HOUSEHOLD MEMBER



| | | HOUSEHOLD TYPE | | | | | HOUSEHOLD SIZE | | | | ACCOMODATION TYPE | | | |
|-----------------------------------|----------------------------|--------------------------------|--|----------------|--|-----------|----------------|-----------|-----------|---------------|------------------------------------|----------------|--------------------|------------------|
| Type of income | TOTAL AVERAGE INCOME | HHs with disabled member | HHs with member with chronic illness | Elderly HHs | HHs with only one adult with children | 1 | 2 | 3 | 4 | 5 and more | Accommod ation – on your own | with others | Collective site | Hotel/ hostel |
| | n=3,545 | n=342 | n=1,724 | n=305 | n=1,308 | n=595 | n=1,179 | n=947 | n=543 | n=278 | n=1,988 | n=752 | n=273 | n=518 |
| Household income | 4,314 PLN | 3,618 PLN | 3,790 PLN | 1,852 PLN | 4,074 PLN | 2,895 PLN | 3,630 PLN | 4,673 PLN | 5,898 PLN | 5,905 PLN | 5,279 PLN | 3,342 PLN | 2,512 PLN | 2,986 PLN |
| | n=3,542 | n=342 | n=1,720 | n=304 | n=1,305 | n=595 | n=1,179 | n=947 | n=543 | n=278 | n=1,985 | n=752 | n=273 | n=518 |
| Income per household member | | 1,379 PLN | 1,493 PLN | 1,372 PLN | 1,517 PLN | 2,895 PLN | 1,815 PLN | 1,557 PLN | 1,475 PLN | 1,056 PLN | 1,967 PLN | 1,902 PLN | 1,067 PLN | 1,503 PLN |

According to the Central Statistical Office, the average monthly disposable income in Poland in 2022 amounted to PLN 6,594. The average income of refugee households is significantly lower than this, amounting to PLN 4,314. In particular, the income of elderly households is very low, falling below PLN 2,000. People living in collective cities and hotels are also in a more difficult situation.

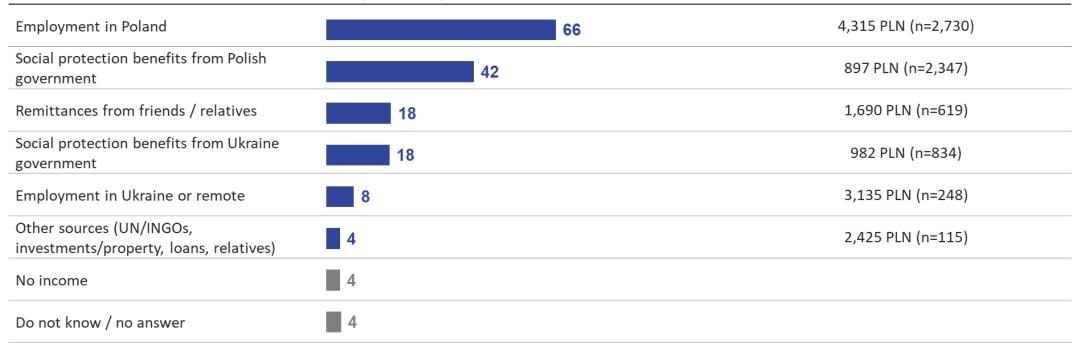
GENERAL SOURCES OF INCOME



Sources of household's income in the last 30 days (in %)

Average amount





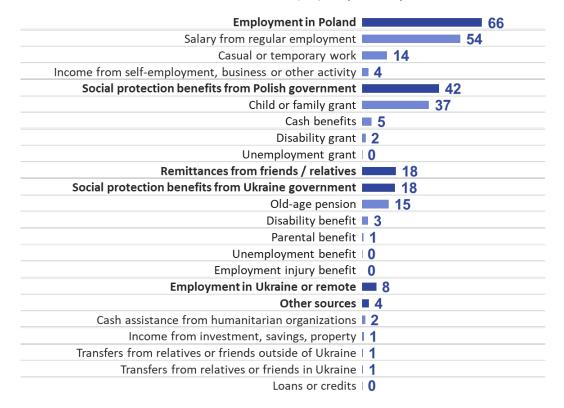
The source of income for refugee households is most often funds from employment in Poland (66%). Employment from remote work in Ukraine is received by 8% of households. An important source of income are social protection benefits – from the Polish government (42%) and the Ukrainian (18%). One out of five households receive remittances from friends / relatives.

DETAILED SOURCES OF INCOME



Sources of household's income in the last 30 days (in %)

n=5,645, multiple choice question



Looking closely at the sources of income for households, over half of them (54%) rely on salaries from regular employment. The next most common sources of income are child or family grants from Polish government (37%) and remittances from friends/relatives (18%).

^{15.1.1.} How do you receive your income from employment in Poland?

^{15.4.} Which social protection benefits do you receive from the Polish government?

^{15.5.} Which social protection benefits do you receive from the Ukrainian government?

^{15.6.} Which other forms of income do you have?

GENERAL SOURCES OF INCOME, AVERAGE INCOME PER SOURCE AND TYPE OF HOUSEHOLD



| | | | | | USEHOLD | | | | | |
|--|-----------------------------|----------------------|---|------------------------|-------------|----------------------|---------------------------------------|----------------------|-------------------------------|----------------------|
| | HHs with disabled member | | HHs with member with chronic illness | | Elderly HHs | | HHs with only one adult with children | | HHs with no one employed** | |
| Sources of household's income in the last 30 days (in %) | n=535 | Avarage amount | n=2,747 | Avarage amount | n=482 | Avarage amount | n=1,907 | Avarage amount | n=2,094 | Avarage amount |
| Employment in Poland | 52 | 3,985 PLN (n=200) | 58 | 3,994 PLN (n=1,168) | 18 | 3,352 PLN (n=57) | 66 | 4,027 PLN (n=990) | 24 | 4,228 PLN (n=366) |
| Social protection benefits from Polish government | 43 | 1,094 PLN (n=216) | 42 | 952 PLN (n=1,124) | 8 | 560 PLN (n=33) | 68 | 830 PLN (n=1,289) | 46 | 986 PLN (n=950) |
| Remittances from friends / relatives | 19 | 1,800 PLN (n=58) | 17 | 1,555 PLN (n=296) | 20 | 1,155 PLN (n=55) | 26 | 1,923 PLN (n=80) | 28 | 976 PLN (n=362) |
| Social protection benefits from Ukraine government | 48 | 973 PLN (n=200) | 32 | 976 PLN (n=735) | 71 | 993 PLN (n=284) | 4 | 767 PLN (n=61) | 29 | 1,127 PLN (n=506) |
| Employment in Ukraine or remote | 8 | 2,360 PLN (n=14)* | 7 | 3,104 (n=95) | 1 | 11,389 PLN (n=3)* | 7 | 3,782 PLN (n=54) | 8 | 1,699 PLN (n=79) |
| Other sources (UN/INGOs, investments/property, loans, relatives) | 9 | 1,479 PLN (n=25)* | 5 | 1,325 PLN (n=77) | 9 | 1,170 PLN (n=35)* | 3 | 1,944 PLN (n=23)* | 8 | 2,749 PLN (n=90) |
| No income | 4 | | 5 | | 10 | | 2 | | 9 | |
| Do not know / no answer | 1 | | 5 | | 3 | | 3 | | 5 | |

Households of elderly people derive their income less often from work and more often from social benefits from Ukraine. Every tenth such household has no income at all. Single care giver households rely on employment income and social protection benefits from Polish government.

^{15.} What were the sources of YOUR HOUSEHOLD income in the last 30 days (over the last 30 days (or since arrival in case arrival was less than 30 days ago)?

[•]Very small percentage base

^{**}Information on employment applies only to people who came to Poland after February 2022. Households may contain people who are not refugees and work.

HOUSEHOLD AVERAGE INCOME FROM EMPLOYMENT IN POLAND PER WORKING HOUSEHOLD MEMBER



Type of income

Income from employment per working household member

| NUMBER OF WORKING REFUGEE HOUSEHOLD MEMBERS | | | | | | | | | | |
|---|-----------|-----------|-----------|--|--|--|--|--|--|--|
| 1 | 2 | 3 | 4 | | | | | | | |
| n=1,815 | n=430 | n=36* | n=4* | | | | | | | |
| 3,986 PLN | 2,851 PLN | 2,531 PLN | 2,623 PLN | | | | | | | |

The minimum wage in Poland in 2023 is approximately PLN 2,700 net. In households where there is one working person, the income from work (regardless of its type) is about PLN 4,000. In households where there are more working people, the income per working person is smaller.

^{15.1.4.} How much money do you receive from your employment in Poland, from casual temporary work?

^{15.1.5.} How much money do you receive from your employment in Poland, from self-employment, business or activities generating money?

^{15.1.6.} How much money do you receive from your employment in Poland, from other income?



EXPENSES

TOTAL HOUSEHOLD EXPENSES AND TOTAL EXPENSES PER HOUSEHOLD MEMBER



| | | TYPE OF HOUSEHOLD | | | | HOUSEHOLD SIZE | | | | | TYPE OF ACCOMODATION | | | | |
|--|------------------------------|--------------------------------|--|----------------|--|----------------|-----------|-----------|-----------|---------------|------------------------------------|---|-----------|------------------|--|
| Type of expenses | TOTAL AVERAGE EXPENSES | HHs with disabled member | HHs with member with chronic illness | Elderly HHs | HHs with only one adult with children | 1 | 2 | 3 | 4 | 5 and more | Accommod ation – on your own | Accommod ation - shared with others | | Hotel/host el | |
| | n=3,684 | n=342 | n=1,853 | n=321 | n=1,303 | n=695 | n=1,230 | n=936 | n=507 | n=301 | n=2,139 | n=729 | n=245 | n=559 | |
| Household expenses | 3,601 PLN | 3,576 PLN | 3,493 PLN | 1,625 PLN | 3,643 PLN | 1,990 PLN | 3,087 PLN | 4,149 PLN | 4,885 PLN | 5,659 PLN | 4,586 PLN | 2,494 PLN | 1,733 PLN | 2,127 PLN | |
| | n=3,670 | n=342 | n=1,839 | n=321 | n=1,289 | n=695 | n=1,230 | n=936 | n=507 | n=301 | n=2,136 | n=718 | n=245 | n=559 | |
| Expenses per household member | 1,495 PLN | 1,282 PLN | 1,315 PLN | 1,099 PLN | 1,391 PLN | 1,970 PLN | 1,543 PLN | 1,382 PLN | 1,221 PLN | 1,010 PLN | 1,739 PLN | 1,385 PLN | 776 PLN | 1,025 PLN | |

The average expenditure of refugee households is PLN 3,601. Among vulnerable households, households with one adult and children have on average the highest expenditure. Those living on their own and the smallest households report higher expenditure per household member.

AVERAGE MONTHLY HOUSEHOLD EXPENSES PER PERSON BY TYPE OF EXPENSES



| | | Average expenses per person | | | | | | | | |
|----------------------------|---------------------------|-----------------------------|-----------------------------|--------------------------------------|-------------|---------------------------------------|--|--|--|--|
| | | | TYPE OF HOUSEHOLD | | | | | | | |
| A | verage household expenses | Total | HHs with disabled member | HHs with member with chronic illness | Elderly HHs | HHs with only one adult with children | | | | |
| Food items | 1,378 PLN | 553 PLN | 466 PLN | 502 PLN | 486 PLN | 522 PLN | | | | |
| Food items | n=4,457 | n=4,443 | n=404 | n=2,133 | n=354 | n=1,572 | | | | |
| Accomodation | 1,440 PLN | 588 PLN | 467 PLN | 484 PLN | 285 PLN | 579 PLN | | | | |
| Accomodation | n=4,744 | n=4,742 | n=466 | n=2,322 | n=403 | n=1,636 | | | | |
| Household Bills | 160 PLN | 60 PLN | 74 PLN | 55 PLN | 20 PLN | 65 PLN | | | | |
| Household Bills | n=4,509 | n=4,506 | n=440 | n=2,243 | n=395 | n=1,562 | | | | |
| Medicine & health products | 201 PLN | 85 PLN | 112 PLN | 108 PLN | 144 PLN | 55 PLN | | | | |
| Wedterne & nearth products | n=4,570 | n=4 567 | n=457 | n=2,246 | n=411 | n=1,580 | | | | |
| Hygiene items | 156 PLN | 66 PLN | 53 PLN | 55 PLN | 43 PLN | 59 PLN | | | | |
| riygielle itellis | n=4,446 | n=4,432 | n=439 | n=2,199 | n=397 | n=1,528 | | | | |
| Communication | 91 PLN | 37 PLN | 33 PLN | 35 PLN | 41 PLN | 33 PLN | | | | |
| Communication | n=4,800 | n=4,787 | n=467 | n=2,321 | n=400 | n=1,667 | | | | |
| Other | 272 PLN | 123 PLN | 66 PLN | 91 PLN | 122 PLN | 91 PLN | | | | |
| Other | n=4,329 | n=4,325 | n=434 | n=2,173 | n=398 | n=1,472 | | | | |

The largest part of monthly household expenses is food and housing costs. In particularly vulnerable households (i.e. those with people with disabilities or elderly people), the average expenses on food or accommodation are lower, however, the expenses on medicine and health products are higher.

OTHER AVERAGE HOUSEHOLD EXPENSES



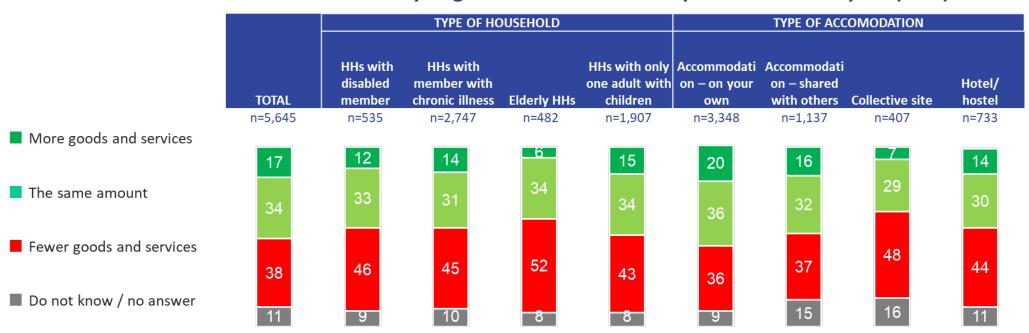
| | | | | Average expenses per person | | | | |
|--------------------------------------|------------------------------------|----------------------------|---------|--------------------------------|--|-------------|---|--|
| | | | | TYPE OF HOUSEHOLD | | | | |
| | Having such expenses [% of HHs] | Average household expenses | Total | HHs with disabled member | HHs with member with chronic illness | Elderly HHs | HHs with only one adult with children | |
| Household expenses in Ukraine in the | 26% | 891 UAH | 383 UAH | 280 UAH | 356 UAH | 249 UAH | 410 UAH | |
| past 30 days in UAH | n=5,645 | n=4,583 | n=4,583 | n=428 | n=2,270 | n=393 | n=1,589 | |
| Health services | 33% | 516 PLN | 213 PLN | 327 PLN | 258 PLN | 259 PLN | 190 PLN | |
| in the past 6 months in PLN | n=5,645 | n=4,176 | n=4,176 | n=420 | n=2,039 | n=333 | n=1,440 | |
| Expenses on debt repayment | 6% | 117 PLN | 56 PLN | 102 PLN | 65 PLN | 18 PLN | 42 PLN | |
| in the past 6 months in PLN | n=5,645 | n=4,574 | n=4,574 | n=448 | n=2,266 | n=388 | n=1,596 | |
| Expenses on education in the past 12 | 28% | 981 PLN | 392 PLN | 269 PLN | 321 PLN | 354 PLN | 459 PLN | |
| months in PLN | n=5,645 | n=4,267 | n=4,267 | n=432 | n=2,149 | n=369 | n=1,481 | |

Few households confirm that they have debt-related expenses. Every fourth household incurs monthly fees related to maintaining a house in Ukraine. In the last six months, 33% have incurred expenses related to health services, and 28% have incurred costs related to education in the last 12 months.

HOUSEHOLD FINANCES COMPARED TO THE LAST YEAR



Affordability of goods and services compared to the last year (in %)



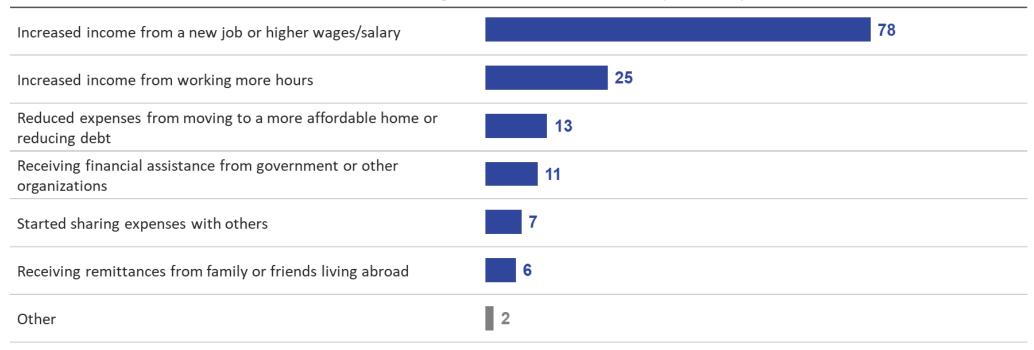
Compared to the last year, 38% can afford fewer goods and services. The situation has worsened more often among households with special needs: with disabled people (46%), chronically ill people (45%), consisting of elderly people only (52%), or single care givers (43%). Those living in collective sites or hotels and hostels are also more likely to afford fewer goods and services compared to the last year – respectively 48% and 44%.

REASONS FOR BEING ABLE TO AFFORD MORE



Main reasons for being able to afford more goods and services (in %)

Those who can afford more goods and services, n=972, multiple choice question



The main reason why some households can afford more goods is better-paid work. This is mentioned by almost 80% of respondents. The second most frequently mentioned is income from additional work (25%).

REASONS FOR BEING ABLE TO AFFORD MORE AND TYPE OF HOUSEHOLD



| | | | TYPE OF HO | OUSEHOLD | |
|---|-------|--------------------------|--------------------------------------|-------------|---|
| | TOTAL | HHs with disabled member | HHs with member with chronic illness | Elderly HHs | HHs with only one adul with children |
| Main reasons for being able to afford more goods and services (in %) | n=q// | n=66 | n=390 | n=28* | n=286 |
| Increased income from a new job or higher wages/salary | 78 | 65 | 72 | 43 | 83 |
| Increased income from working more hours | 25 | 15 | 32 | 31 | 18 |
| Reduced expenses from moving to a more affordable home or reducing debt | 13 | 12 | 16 | 6 | ■ 8 |
| Receiving financial assistance from government or other organizations | 11 | 18 | 19 | 14 | 6 |
| Started sharing expenses with others | 7 | 6 | 10 | 17 | 5 |
| Receiving remittances from family or friends living abroad | 6 | 11 | 7 | 17 | 7 |
| Other | 2 | 2 | 1 | 5 | 1 |

Among households with special needs, the increase in income from work is also responsible for the better financial situation.

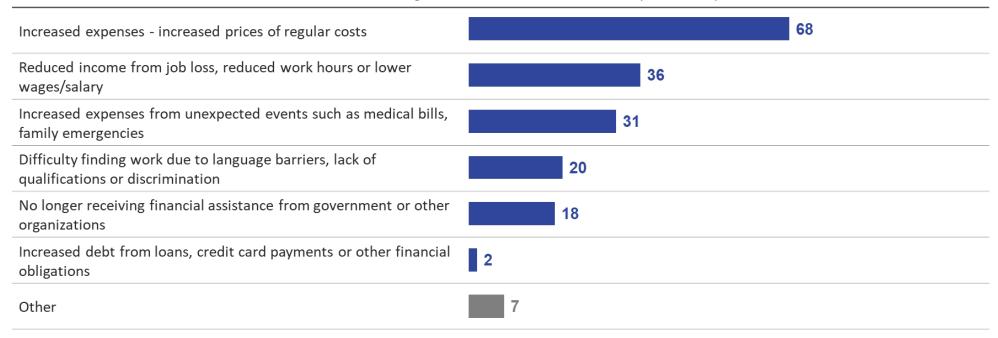
^{13.2.1.} What are the main reasons you are able to afford more goods and services compared to last year? *Very small percentage base.

REASONS FOR BEING ABLE TO AFFORD LESS



Main reasons for being able to afford less goods and services (in %)

Those who can afford less goods and services, n=2,169, multiple choice question



The reasons why households are doing worse are more complex. First of all, the increase in the cost of living associated with high inflation is felt (68%). In addition, every third household that can afford less has worse working conditions or has experienced unforeseen expenses. In one in five households, the problem is finding work or losing financial support from the government or other organizations.

REASONS FOR BEING ABLE TO AFFORD LESS AND TYPE OF HOUSEHOLD



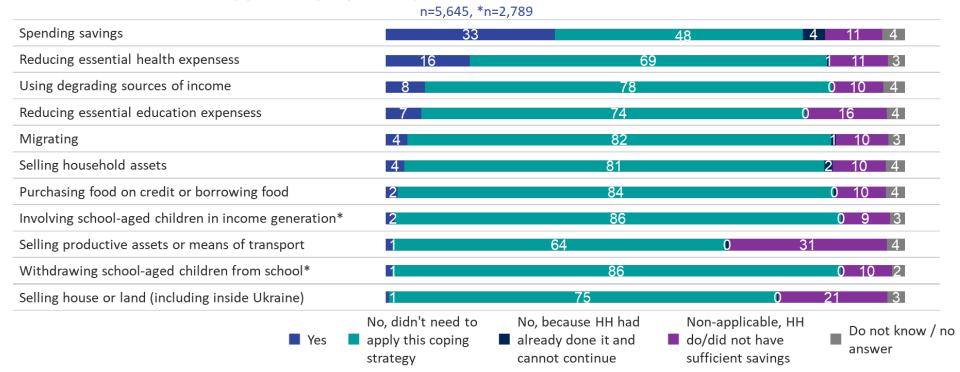
| | | TYPE OF HOUSEHOLD | | | | | |
|--|---------|--------------------------|--------------------------------------|-------------|--|--|--|
| | TOTAL | HHs with disabled member | HHs with member with chronic illness | Elderly HHs | HHs with only one adult with children | | |
| Main reasons for being able to afford less goods and services (in %) | n=/ 169 | n=244 | n=1,225 | n=250 | n=812 | | |
| Increased expenses - increased prices of regular costs | 68 | 65 | 68 | 58 | 74 | | |
| Reduced income from job loss, reduced work hours or lower wages/salary | 36 | 32 | 38 | 22 | 36 | | |
| Increased expenses from unexpected events such as medical bills, family emergencies | 31 | 41 | 37 | 35 | 34 | | |
| Difficulty finding work due to language barriers, lack of qualifications or discrimination | 20 | 23 | 17 | 8 | 20 | | |
| No longer receiving financial assistance from government or other organizations | 18 | 22 | 19 | 27 | 17 | | |
| Increased debt from loans, credit card payments or other financial obligations | 2 | 4 | 2 | 5 | 1 | | |
| Other | 7 | 8 | 6 | 3 | 4 | | |

Higher prices affect primarily households with singe care givers (74%). Unexpected expenses particularly affect households with people with disabilities (41%) or those with chronic illness (37%).

COPING STRATEGIES



Applied coping strategies due to a lack of resources (in %)



Many households have to take special measures to cope with current expenses. One third spends savings. 16% save on health expenses, while 8% admit to using degrading sources of income. Although it is not known exactly what this means, it is certainly an important indicator.

^{*}Households with school-aged children

^{12.} In the last 30 days, did your household [...] due to a lack of resources to cover basic needs (such as food, shelter, health, education, etc.) / because of a lack of food or money to buy food?

LIVELIHOODS COPING STRATEGY - ESSENTIAL NEEDS



The Livelihood Coping Strategies –
Essential Needs (LCS-EN) is an indicator used to understand the medium and longer-term coping capacity of households and their ability to overcome challenges in meeting their essential needs in the future. The indicator is derived from a series of questions regarding the households' experiences with livelihood stress and asset depletion to cope with

Emergency coping strategies

food shortages.

- Crisis coping strategies
- Stress coping strategies
- HH not adopting coping strategies

LCS-EN Indicator (in %)

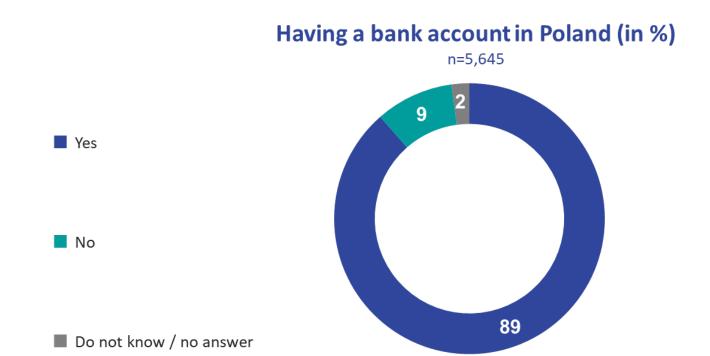
n=5,645

| | TYPE OF HOUSEHOLD | | | | TYPE OF ACCOMODATION | | | | |
|---------------|--------------------------------|--|-------------|---|----------------------|---|-----------------|------------------|--|
| TOTAL | HHs with disabled member | HHs with member with chronic illness | Elderly HHs | HHs with only one adult with children | | Accommodatio n – shared with others | Collective site | Hotel/ hostel | |
| n=5,645 | n=535 | n=2,747 | n=482 | n=1,907 | n=3,348 | n=1,137 | n=407 | n=733 | |
| 9 16 22 | 12 27 25 | 10 23 25 | 26 25 | 11 14 22 | 8 14 21 | 9 15 21 | 19 36 | 12 21 21 | |
| 53 | 35 | 42 | 46 | 53 | 56 | 55 | 38 | 45 | |

According to the Livelihoods Coping Strategy Index, almost half of households use coping strategies. 9% are emergency coping strategies, with this rate being higher for households with disabled people (12%) or living in hotels of hostels (12%).



ECONOMIC INCLUSION

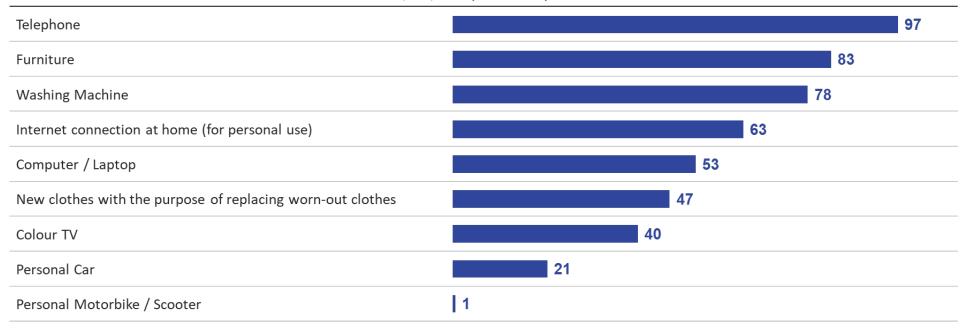


About 90% of households have a bank account or account at a formal financial institution in Poland. Among households consisting only of the elderly, only 70% have an account. The absence of such an account implies financial exclusion.

НН

Owning or having access for private use to household assets (in %)

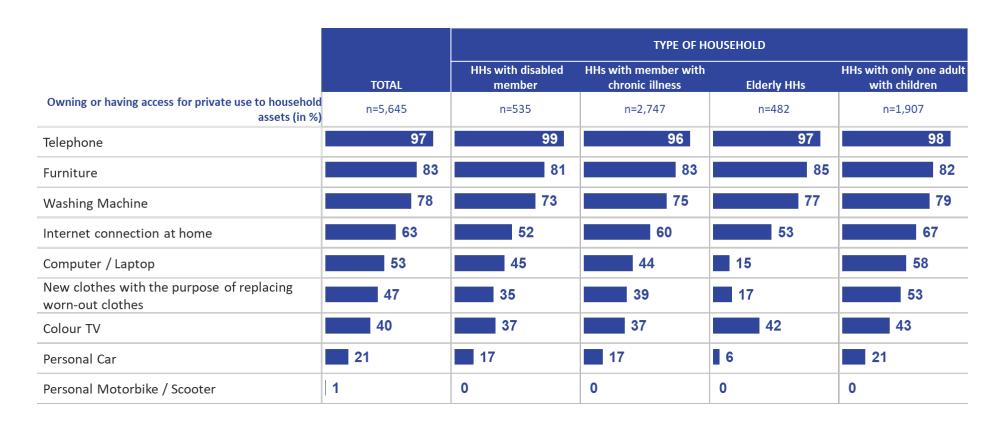




Almost every household has access to a telephone. When it comes to other goods, households have some deficits. For example, only half have access to new clothes for the purpose of replacing worn-out clothes.

HOUSEHOLD ASSETS AND TYPE OF HOUSEHOLD



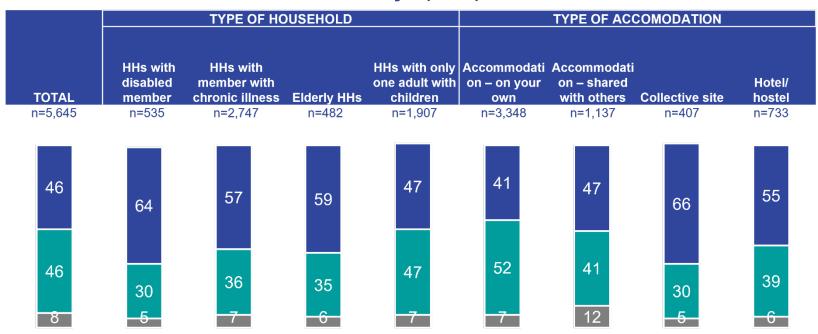


Regarding the access to assets, the households of the elderly stand out the most – they are less likely to have access to the Internet connection at home, a computer, but also to new clothes for the purpose of replacing worn-out clothes. Older people may have lower digital skills and be less familiar with new technologies, which may explain the less frequent access to the Internet and computers.

CHALLENGES IN MEETING THE HOUSEHOLD'S NEEDS



Facing challenges in obtaining enough money to meet the needs over the last 30 days (in %)



Almost half of households admit that they faced challenges obtaining enough money to meet their needs over the last 30 days. In households with people with disabilities and those consisting only of the elderly or living in collective sites, these percentages are higher – 64%, 59% and 66% respectively.

Yes

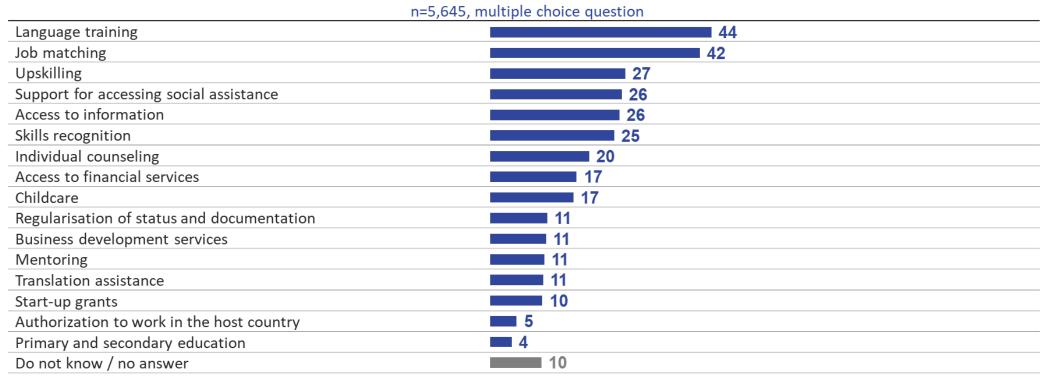
No

Do not know / no answer

IMPROVING ECONOMIC OPPORTUNITIES IN POLAND



Services that would help improve economic opportunities in Poland (in %)



The two most frequently reported services that would increase the economic opportunities of households are language training (44%) and job matching (42%).

IMPROVING ECONOMIC OPPORTUNITIES IN POLAND AND HOUSEHOLF TYPE



| | | TYPE OF HOUSEHOLD | | | | | | |
|--|------------|--------------------------|--------------------------------------|-------------|--|--|--|--|
| | TOTAL | HHs with disabled member | HHs with member with chronic illness | Elderly HHs | HHs with only one adult with children | | | |
| Services that would help improve economic opportunities in Poland (in %) | n=5,645 | n=535 | n=2,747 | n=482 | n=1,907 | | | |
| Language training | 44 | 42 | 43 | 22 | 47 | | | |
| Job matching | 42 | 42 | 42 | 18 | 44 | | | |
| Upskilling | 27 | 22 | 24 | ■ 5 | 29 | | | |
| Support for accessing social assistance | 26 | 35 | 33 | 47 | 25 | | | |
| Access to information | 26 | 27 | 27 | 30 | 23 | | | |
| Skills recognition | 25 | 25 | 25 | 1 0 | 27 | | | |
| Individual counseling | 20 | 29 | 17 | 1 3 | 19 | | | |
| Access to financial services | 17 | 25 | 21 | 25 | 17 | | | |
| Childcare | 17 | 16 | 16 | 0 | 30 | | | |
| Regularisation of status and documentation | 1 1 | 1 1 | ■ 9 | I 4 | 1 2 | | | |
| Business development services | 11 | ■ 5 | ■ 8 | I 4 | 1 3 | | | |
| Mentoring | 1 1 | 1 1 | 1 0 | 1 3 | 1 2 | | | |
| Translation assistance | 11 | 16 | 1 1 | ■ 9 | 1 1 | | | |
| Start-up grants | 1 0 | ■ 8 | ■ 8 | 11 | 1 3 | | | |
| Authorization to work in the host country | ■ 5 | ■ 5 | ■ 4 | 11 | ■ 5 | | | |
| Primary and secondary education | ■ 4 | ■ 5 | ■ 4 | 0 | ■ 7 | | | |

The needs are specific depending on the type of household. Households with people with disabilities and only with the elderly, are more likely to talk about support for accessing social assistance (35% and 47% respectively), but also about access to financial services (25%). Where one adult cares for children, attention is in turn drawn to childcare (30%).

MULTI-SECTOR NEEDS ASSESSMENT 2023 POLAND



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