

**Inter-Agency
Coordination
Türkiye**

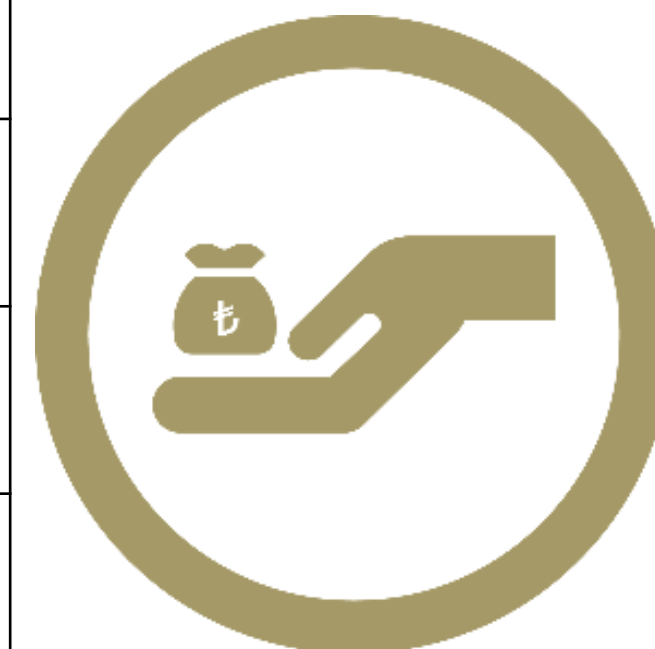
Cash-Based Interventions Technical Working Group

Gaziantep

April 24, 2024

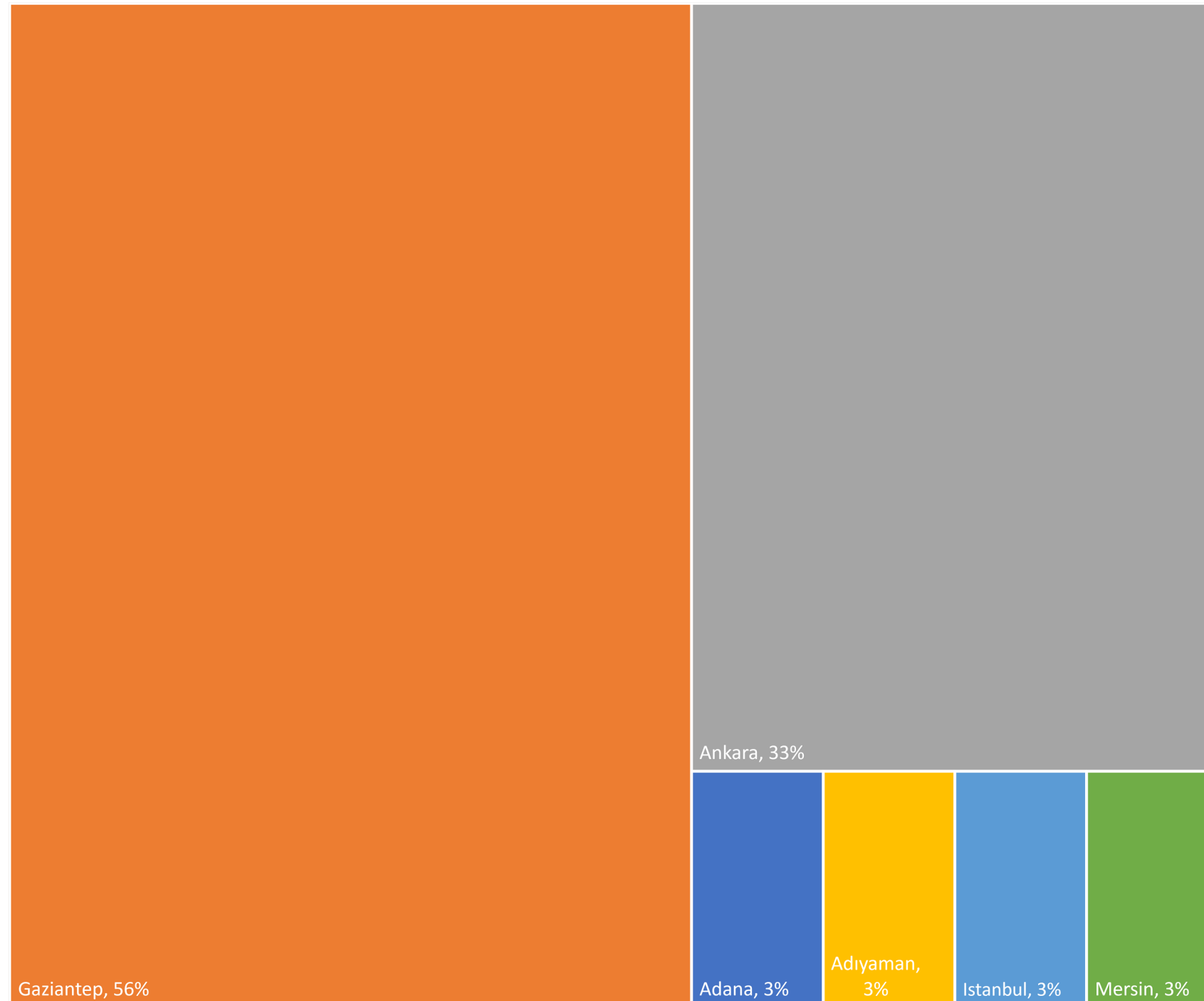
Agenda

Agenda Items	Time	Responsible	Details
1. Welcome & Introductions	10.00 – 10.05	All partners	Welcome & Introductions
2. Review: Action Points & Announcements	10.05 – 10.15	UNHCR/TRC	Review of Action Points Announcements
3. Operational Planning	10.15 – 10.30	All partners	Learning and Sharing <ul style="list-style-type: none"> • Partner CVA Updates • CVA Updates from sectors/hubs
	10.30 – 11.20	UNHCR, Orange/ IOM	Post-distribution Monitoring of CVA <ul style="list-style-type: none"> • Presentation of PDM Guidance Note by CBI TWG (10 mins) • PDM Results Presentations by various partners; Orange, IOM (30 mins) • Q&A, Next Steps (10 mins)
	11.20 – 11.30	UNHCR/TRC	CVA Mapping 2023 <ul style="list-style-type: none"> • Updates on CVA Mapping
	11.30 – 11.45	UNHCR/TRC	Skills Gap Analysis <ul style="list-style-type: none"> • Capacity Building Plan
4. AoB	11.45 – 12.00	All partners	Any other Business <ul style="list-style-type: none"> • Suggestion for coming meeting • Other issues





Welcome & Introductions



Action Against Hunger

CALP Network

CARE International

DG ECHO

FAO

FCDO

GeniusTags

IBC

IFRC

IOM

Muslim Hands

Olive Branch

Orange

SARD

SEVKAR

UNFPA

UNHCR

US Embassy – PRM

Violet

WHH



Review Action Points

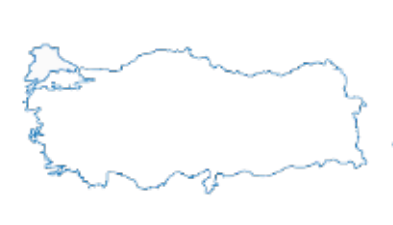
Action Points	Progress
Partners to complete their reporting for CBI Mapping 2023	Done
A dedicated meeting on cross-checking with the TAG and interested partners to be organised	In Progress



Announcements

➤ Announcements





Learning & Sharing

- Partner CVA Updates
- CVA Updates from sectors/hubs





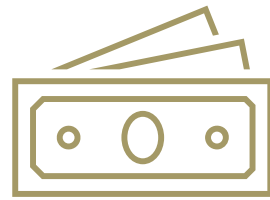
Post Distribution Monitoring of CVA

- Presentation of PDM Guidance Note
- PDM Results Presentations by various partners;
Orange, IOM
- Q&A, Next Steps





CBI TWG PDM Guidance Note



[INTER-AGENCY GUIDANCE DOCUMENT](#) [for the UTILISATION of PDM TOOLS in](#) [CBI CONTEXTS](#)

- Purposes and scope of PDM tools in CBI contexts
- Good practices and lessons-learnt pertaining to PDM in CBI based on the previous discussions and insights of CBI TWG partners
- Further suggestions for the way-forward based on partners' own experiences and lessons learnt
- Possibility to enhance the guidance with new PDM findings shared by partners – living document





CBI TWG PDM Guidance Note



Good Practices & Lessons Learnt

- PDMs should be **systematically** conducted to utilise findings for **course-correction**.
- **Disaggregated data** should be collected to adopt an AGD approach to enhance **inclusion**.
- **AAP** should be central in terms of **information sharing** and linking with relevant **FCRMs**.
- PDM reports/findings should be **disseminated** at the inter-agency level to promote peer learning and dissemination of good practices.

Suggestions & Next Steps

- Follow-ups on the current levels of **face-to-face data collection** and creating opportunities for peer learning on improvements concerning **remote modalities**.
- **Advocacy with donors for multi-year funding**, budgeting key staff including M&E experts **beyond completion of cash distribution** to enable more in-depth PDM analyses.
- Greater inter- and intra agency advocacy for sharing at least pre-selected highlights of PDM reports **at the inter-agency level and with the affected populations**.



Power BI

CBIVV Program - IRC PDM Report

Last data refresh:
02/10/2023 13:37:59 UTC

Downloaded at:
02/10/2023 13:39:26 UTC



Earthquake Emergency Response - Cash-Based Intervention through Value Vouchers Post-Distribution Monitoring Report

1. Introduction:

This report presents a comprehensive analysis of data collected as part of the Post Distribution Monitoring Survey conducted in the Marash and Hatay regions of Turkey. The survey was designed to assess the impact and effectiveness of the Cash-Based Intervention through Value Vouchers (CBIVV) project through the examination of beneficiary feedback. The methodology employed for data collection aimed to ensure representation across key demographic variables, including gender, location, and nationality. This section provides a detailed description of the data collection methodology utilized for this survey.

2. Sampling Strategy:

The data collection process utilized a stratified sampling approach to ensure a well-balanced representation of the target population. The stratification was carried out based on the following key criteria:

- a. Gender:** To capture gender-specific perspectives and experiences, the sample was divided into two strata - male and female beneficiaries.
- b. Location:** The geographic distribution of beneficiaries was considered, creating two strata representing the Marash and Hatay regions.
- c. Nationality:** Given the diverse population in the survey area, the sample was divided into two strata representing Syrian and Turkish beneficiaries.

3. Sample Size and Selection:

The sample size was determined with a confidence level of 95% and margin of error of 4.6% . The overall sample space consisted of 1288 potential respondents who were beneficiaries of prepaid vouchers within the CBIVV project. From this pool, 380 cases were selected for inclusion in the survey. Ultimately, the survey successfully reached 341 beneficiaries, ensuring a representative sample size for meaningful analysis.

4. Data Collection Method:

Data collection for the Post Distribution Monitoring Survey was conducted remotely via phone interviews. This approach allowed for efficient and timely data gathering while maintaining direct communication with beneficiaries. The following key points outline the data collection process:

- a. Survey Duration:** The survey was conducted over a period of 5 days to collect responses from a diverse set of beneficiaries. The average time for each survey is 16 minutes.
- b. Direct Communication:** Trained field personnel directly contacted beneficiaries, ensuring that questions were asked in a clear and consistent manner.

5. Survey Instrument:

The survey instrument, comprising a structured questionnaire, was designed to elicit valuable information from beneficiaries regarding their experiences with the CBIVV project. The questionnaire encompassed a range of topics, including:

1. Overall satisfaction with the project.
2. Utilization and ease of use of prepaid vouchers.
3. Perceived impact on household well-being.
4. Feedback on the distribution process.

6. Data Quality Assurance:

To ensure the accuracy and reliability of the collected data, a series of quality control measures were implemented. These measures included:

1. Rigorous training of data collection personnel to maintain consistency and professionalism during interviews.
2. Regular review and validation of collected data to identify and address any anomalies.
3. Monitoring of the data collection process to ensure adherence to established protocols.

7. Ethical Considerations:

The data collection process adhered to ethical standards, ensuring informed consent from all participants. Confidentiality and data privacy were maintained throughout the survey to protect the identities and responses of beneficiaries.

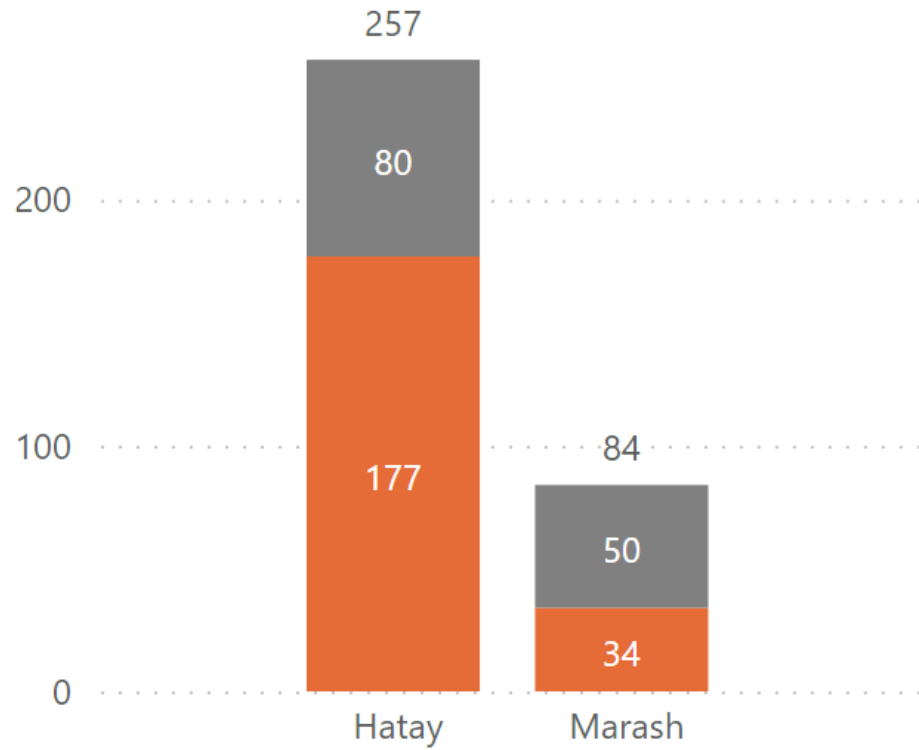
8. Beneficiary Suggestions for Improvement:

The invaluable feedback gathered from beneficiaries through the Post Distribution Monitoring Survey conducted in the Marash and Hatay regions of Turkey has provided essential insights into their perspectives and needs. This section outlines the key suggestions made by beneficiaries, which offer valuable guidance for enhancing the effectiveness and impact of the Cash-Based Intervention (CBI) project.

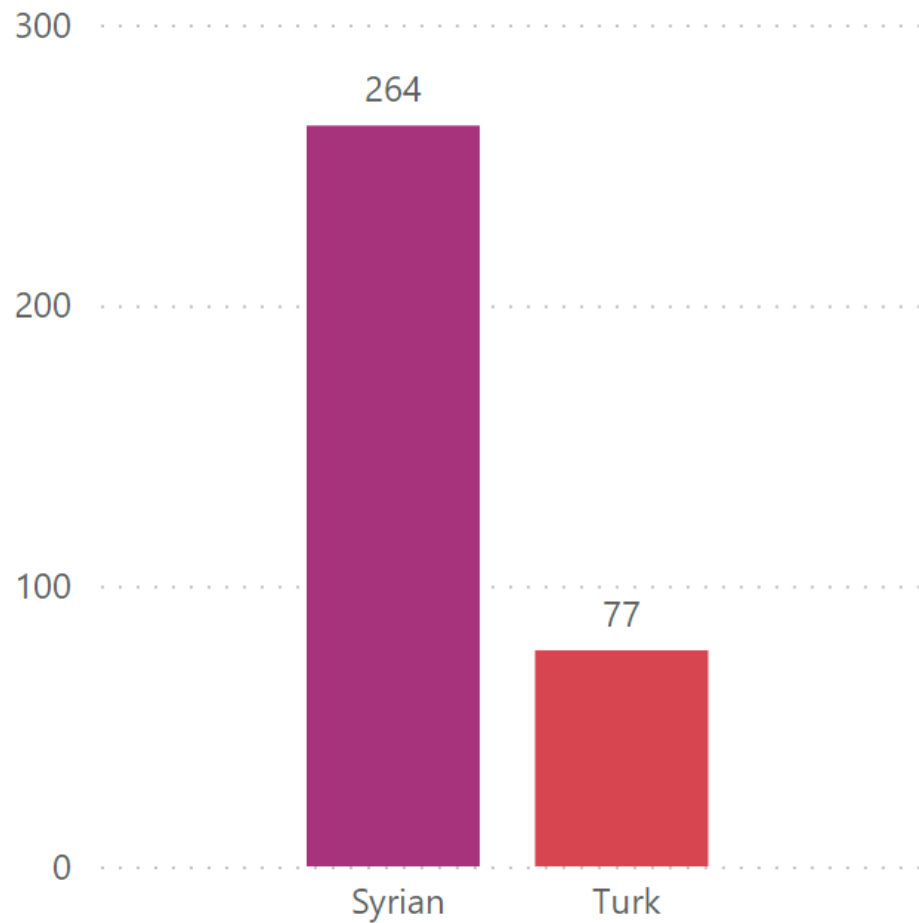
1. **Inclusion of Electrical Appliances and Kitchen Utensils:** A significant portion of beneficiaries expressed a desire for the inclusion of electrical appliances and kitchen utensils in addition to the existing voucher items, particularly clothing, with a specific focus on children's clothing. These suggestions highlight the importance of addressing the broader household needs beyond the immediate provisions offered by the CBI project. To further enhance the project's impact, it is recommended to consider expanding the voucher items to encompass essential household items that contribute to improved living conditions and overall well-being.
2. **Increase in Assistance Amount** The beneficiaries' feedback also emphasized the pressing issue of rising food prices in the Turkish market. Many beneficiaries noted that the current assistance amount provided via the card may not fully cover the escalating costs of essential food items. As such, a substantial number of respondents recommended an increase in the assistance amount. This suggestion reflects the changing economic dynamics and the need for the project to adapt to the evolving circumstances to ensure that beneficiaries can access an adequate and nutritious diet.
3. **Regular Price Monitoring and Adjustment:** To address the challenge posed by fluctuating food prices, it is advisable to establish a mechanism for regular price monitoring. This would allow the project to adapt proactively to market dynamics by adjusting the assistance amount accordingly. Such an approach would not only mitigate the impact of rising prices on beneficiaries but also demonstrate a commitment to responsiveness and flexibility in meeting their needs.

Geographic/Demographic distribution

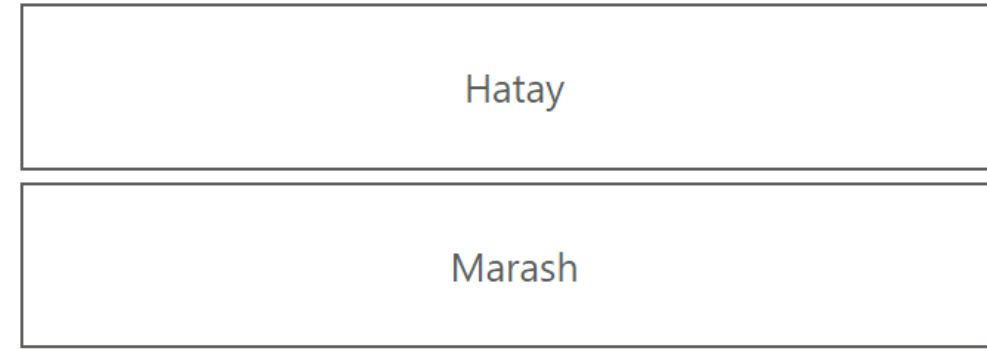
Gender ● Female ● Male



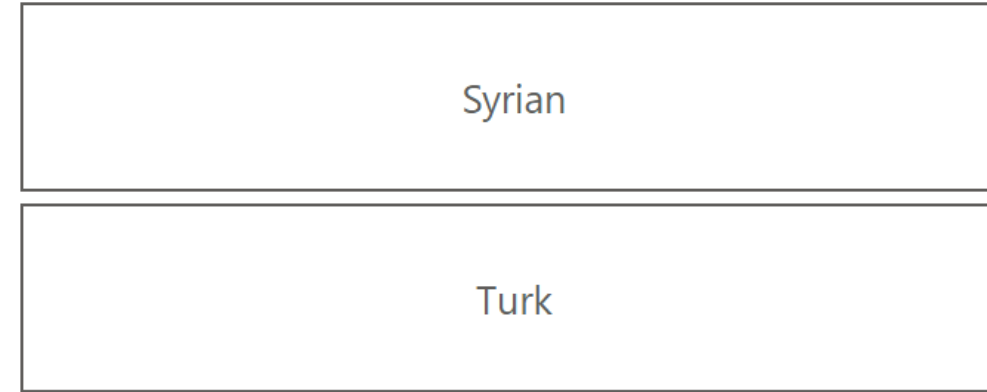
Nationality



Province

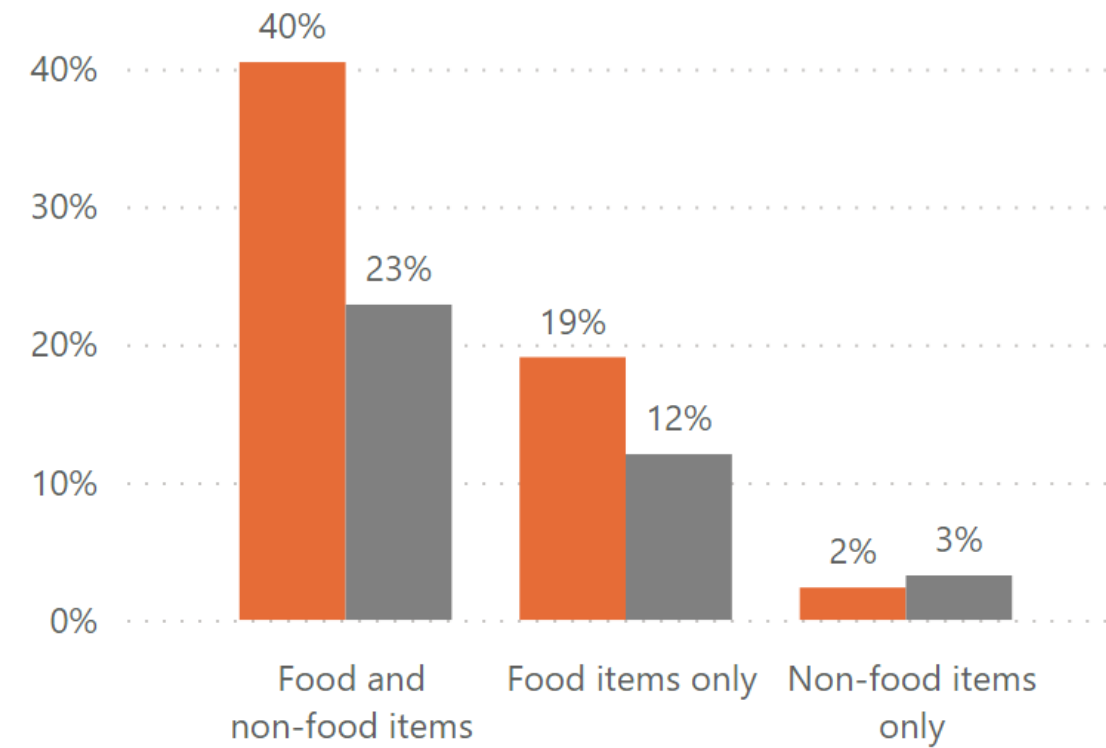


Nationality



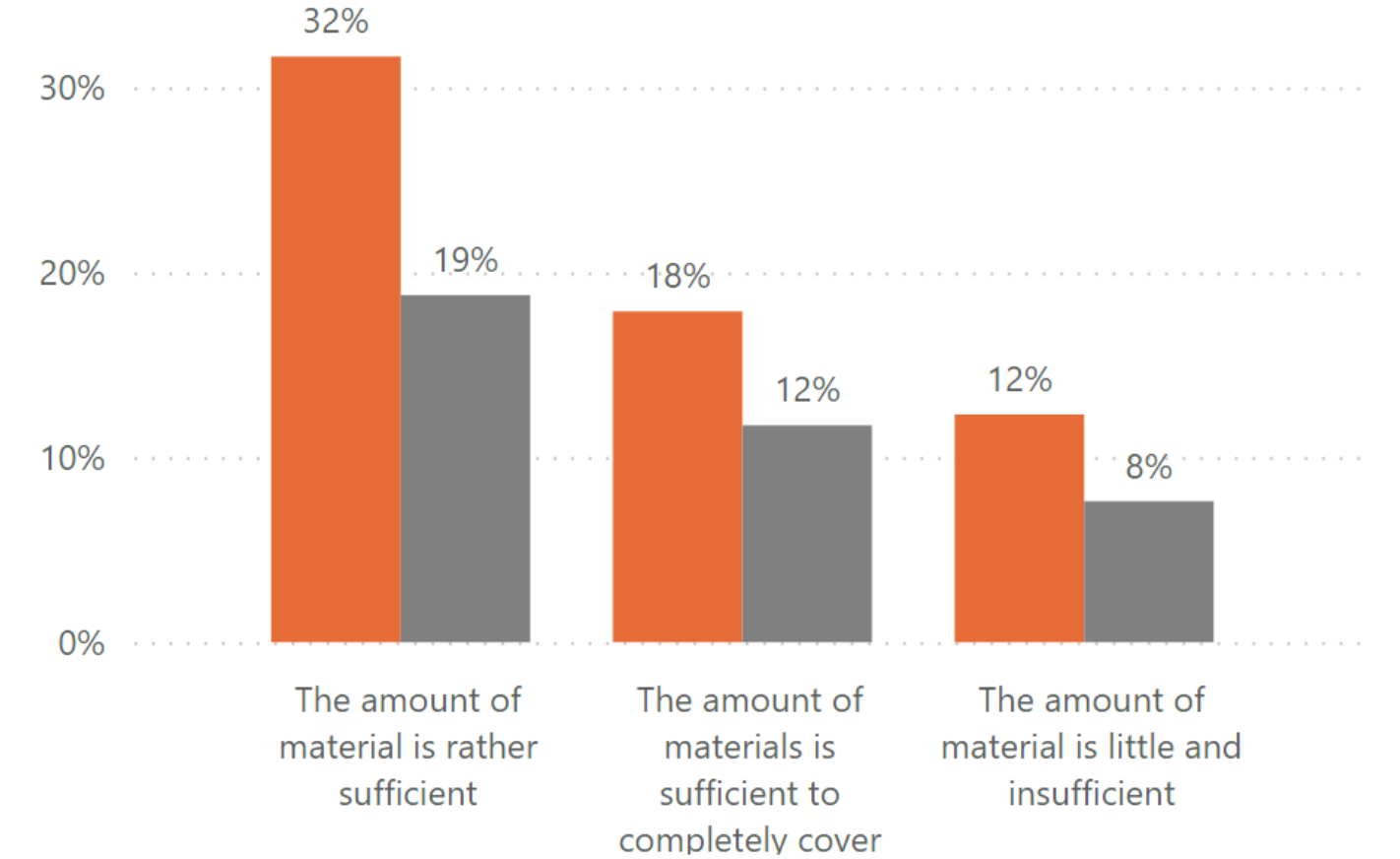
What are the items you redeemed through the voucher?

Gender ● Female ● Male



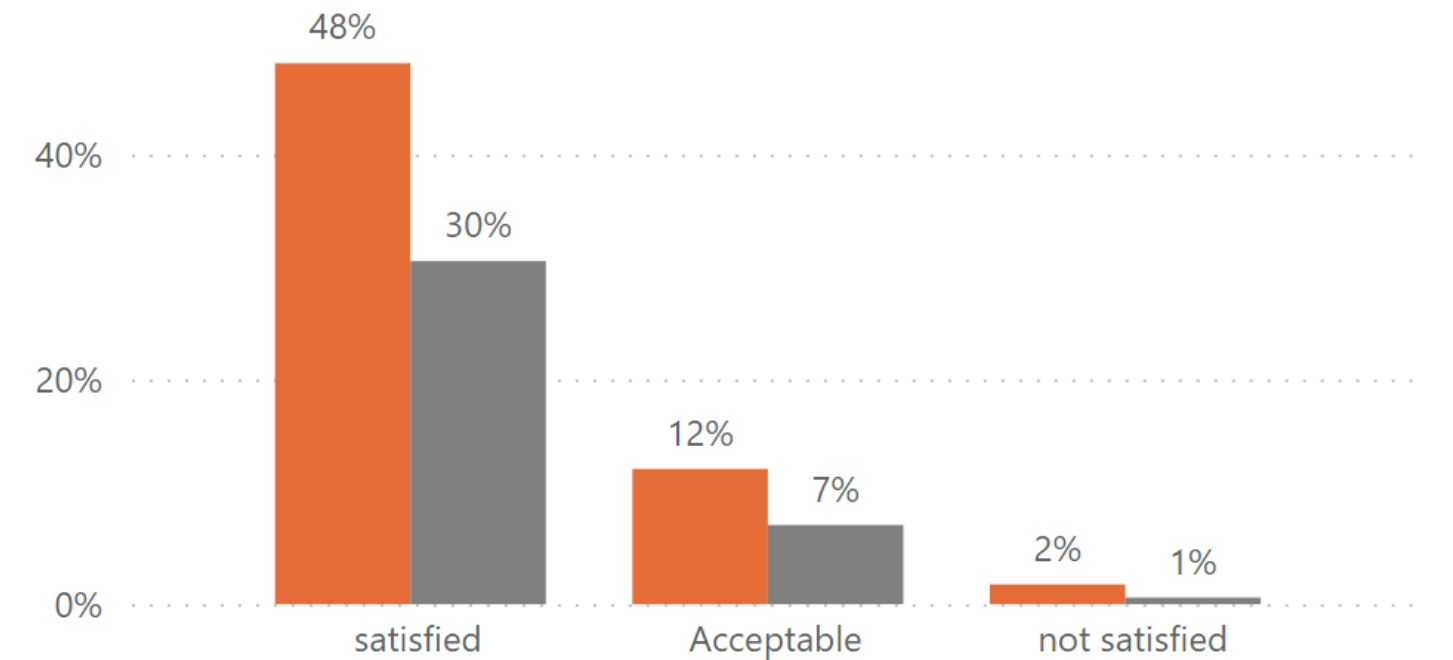
How do you evaluate the amount of items that you redeemed through the voucher during the benefit period?

Gender ● Female ● Male

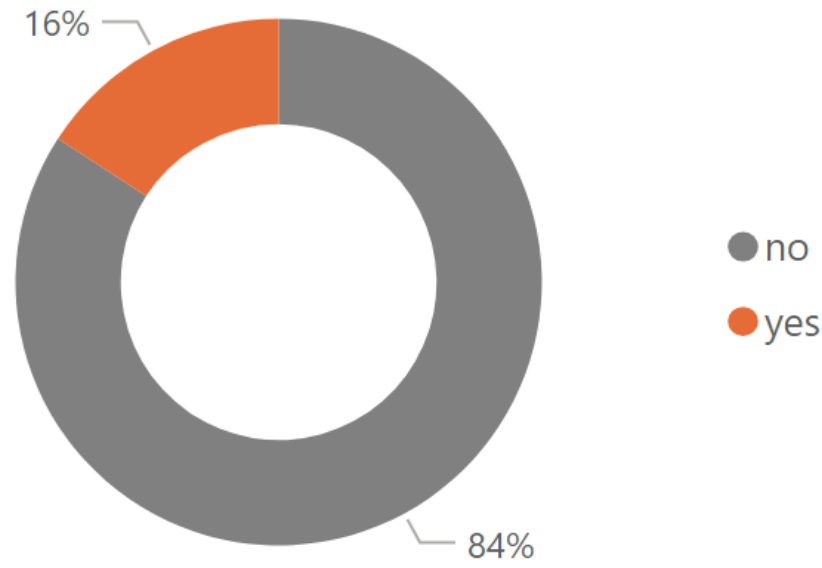


How satisfied are you with the variety of materials available for redeeming through the voucher?

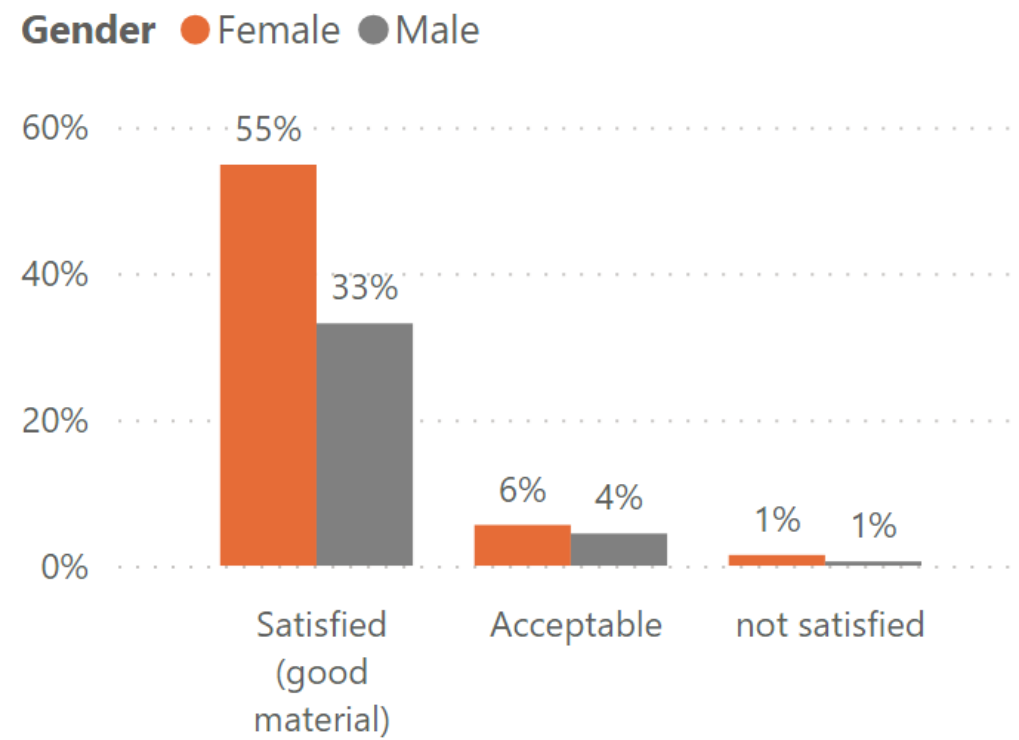
Gender ● Female ● Male



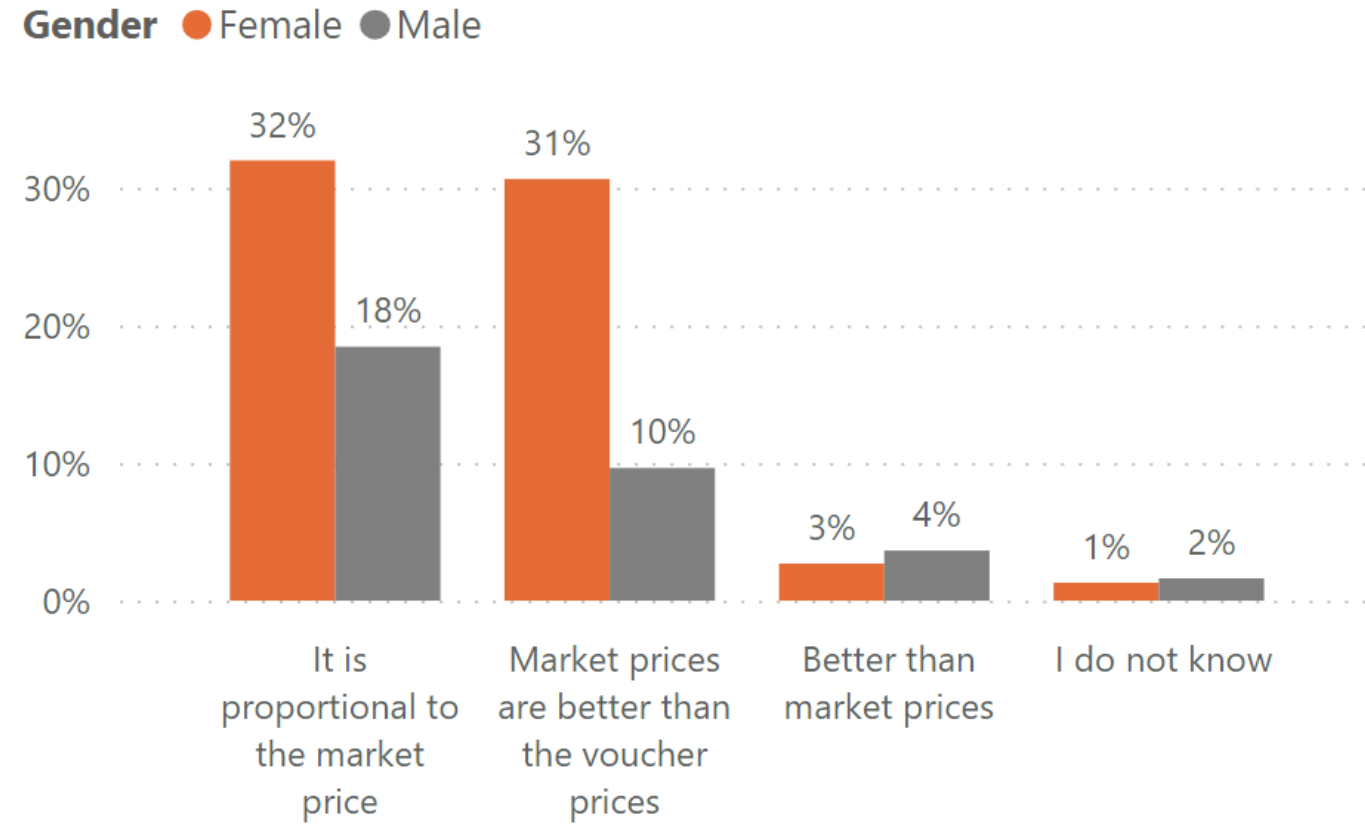
Are there additional items you would like to add to the items available for redemption?



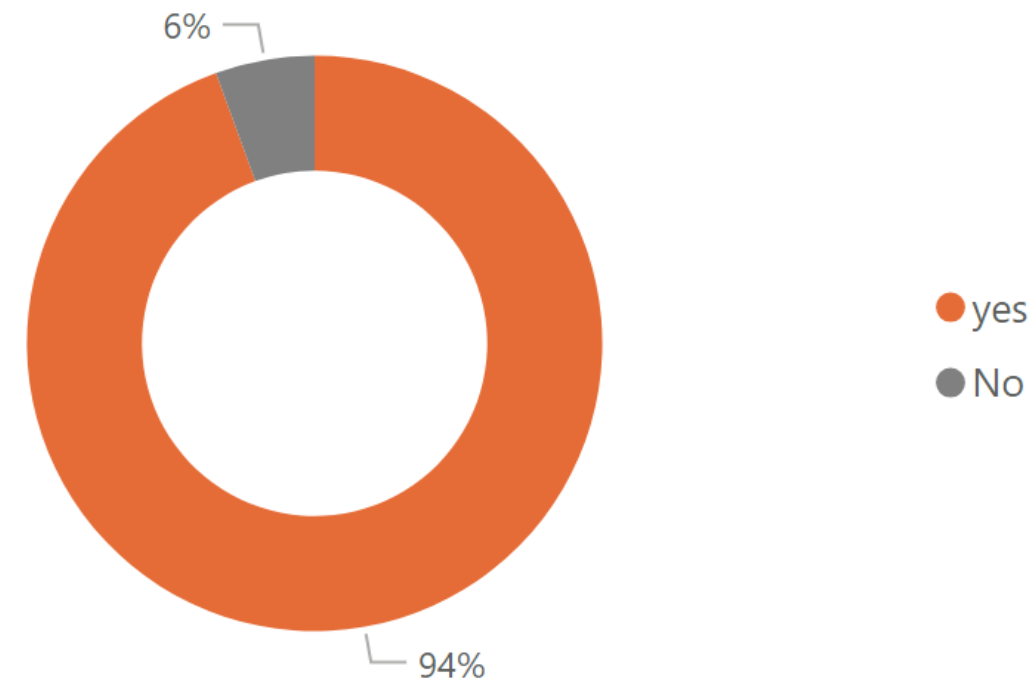
What is your satisfaction with the quality of the food that you redeemed and benefited from? and Gender



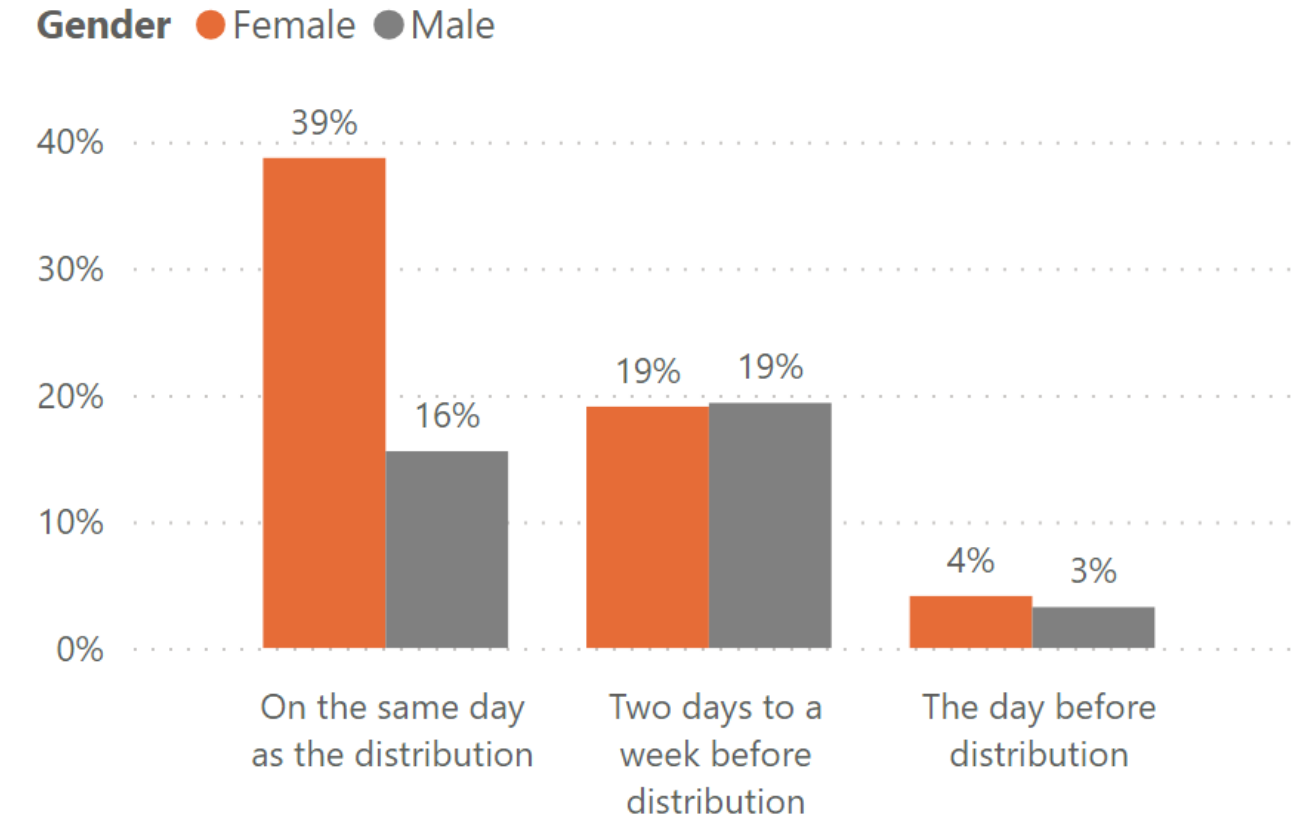
How do you rate the prices of the food items you redeemed through the voucher compared to market prices?



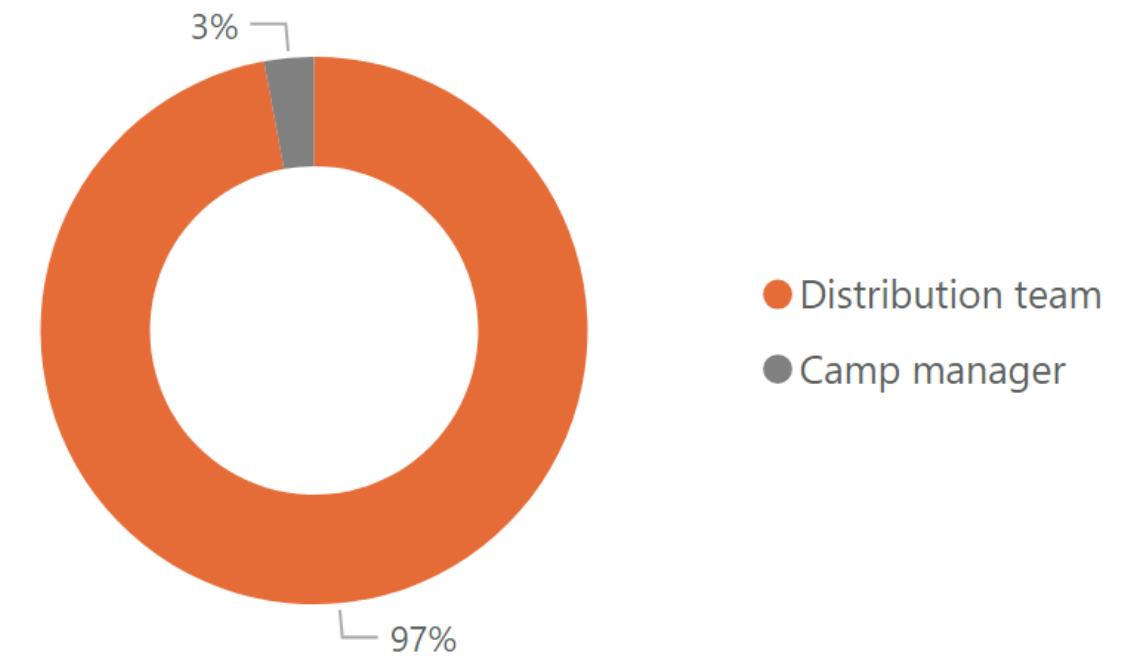
Have you been informed of the names and locations of the stores from which you can redeem the voucher in advance?



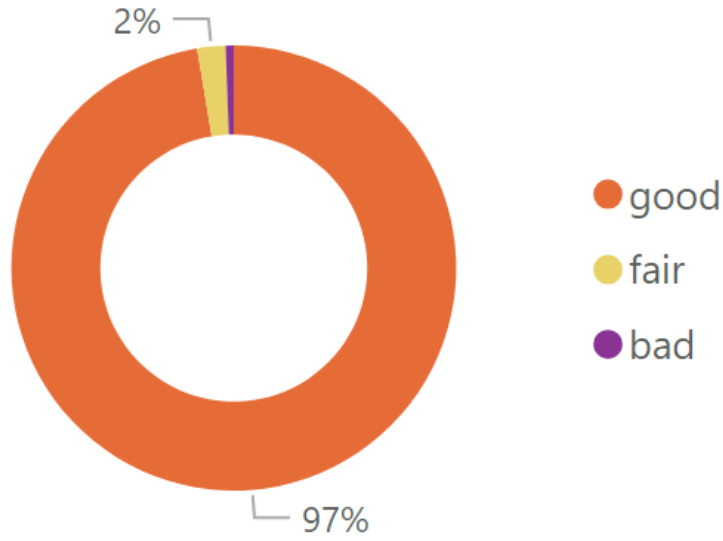
What is the period during which you were informed of the date of distribution?



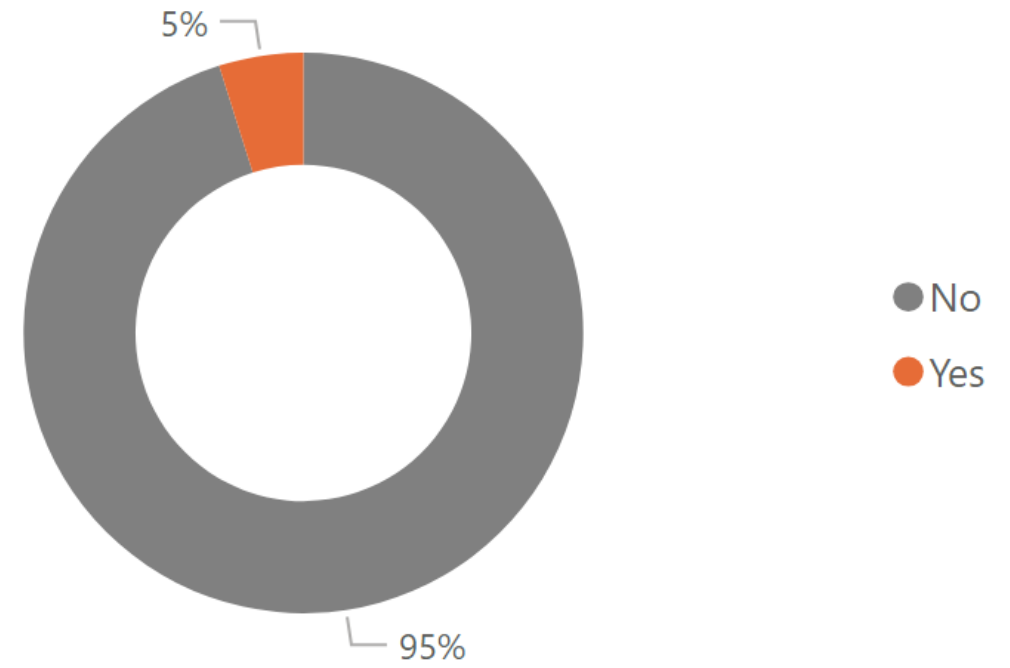
Who informed you?



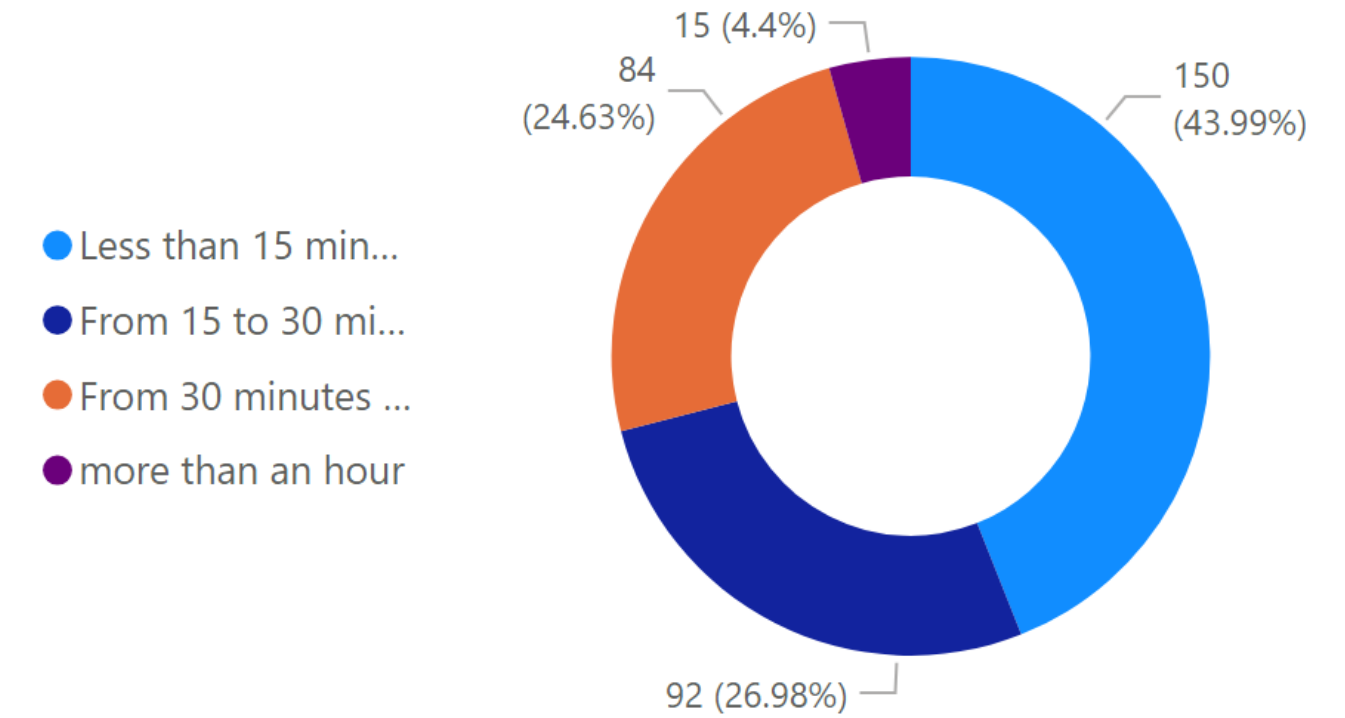
How do you evaluate the distribution mechanism?



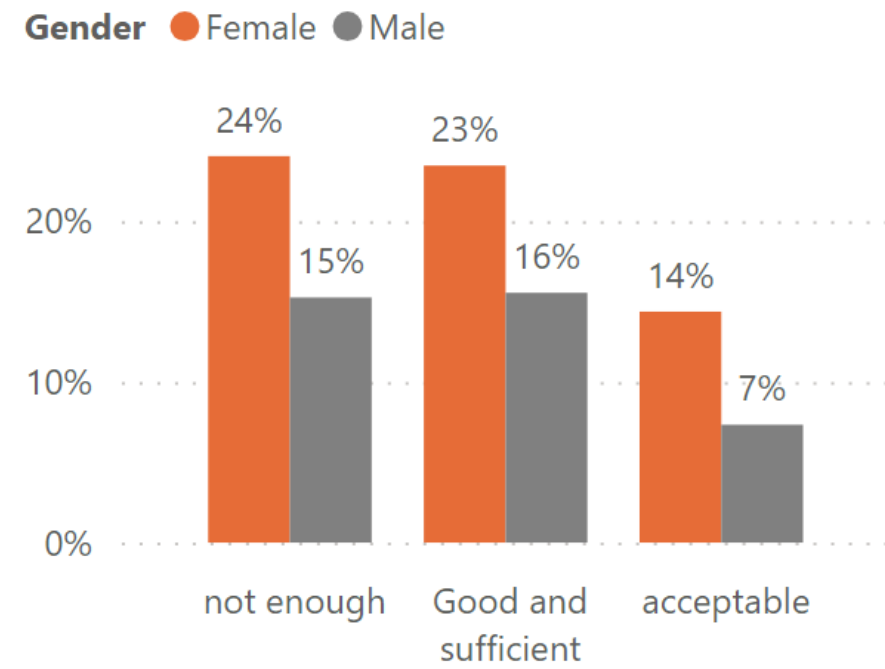
Did you have to buy items that you just don't need to complete the balance before the redemption period ends?



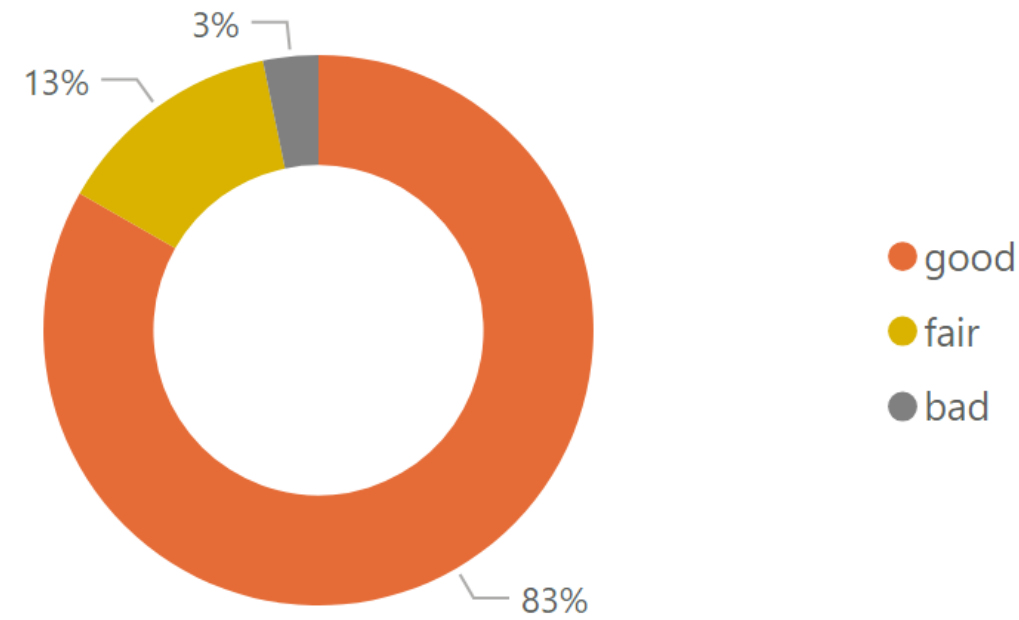
How long did you have to wait in the store to exchange the voucher ??



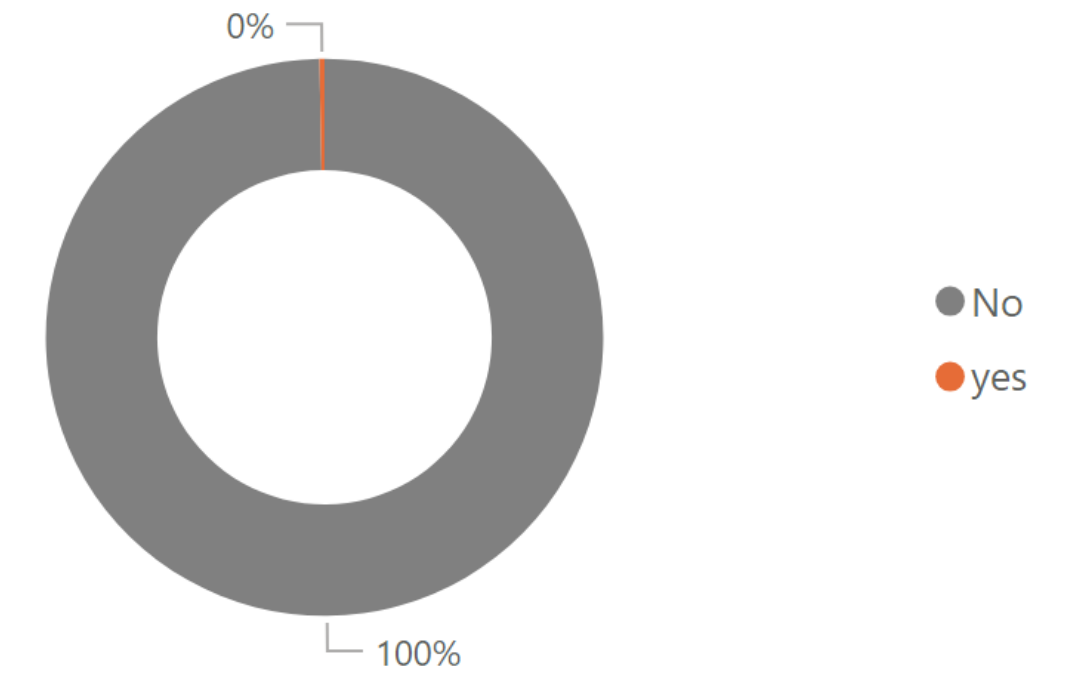
How would you rate the redemption period granted to you to redeem the voucher? and Gender



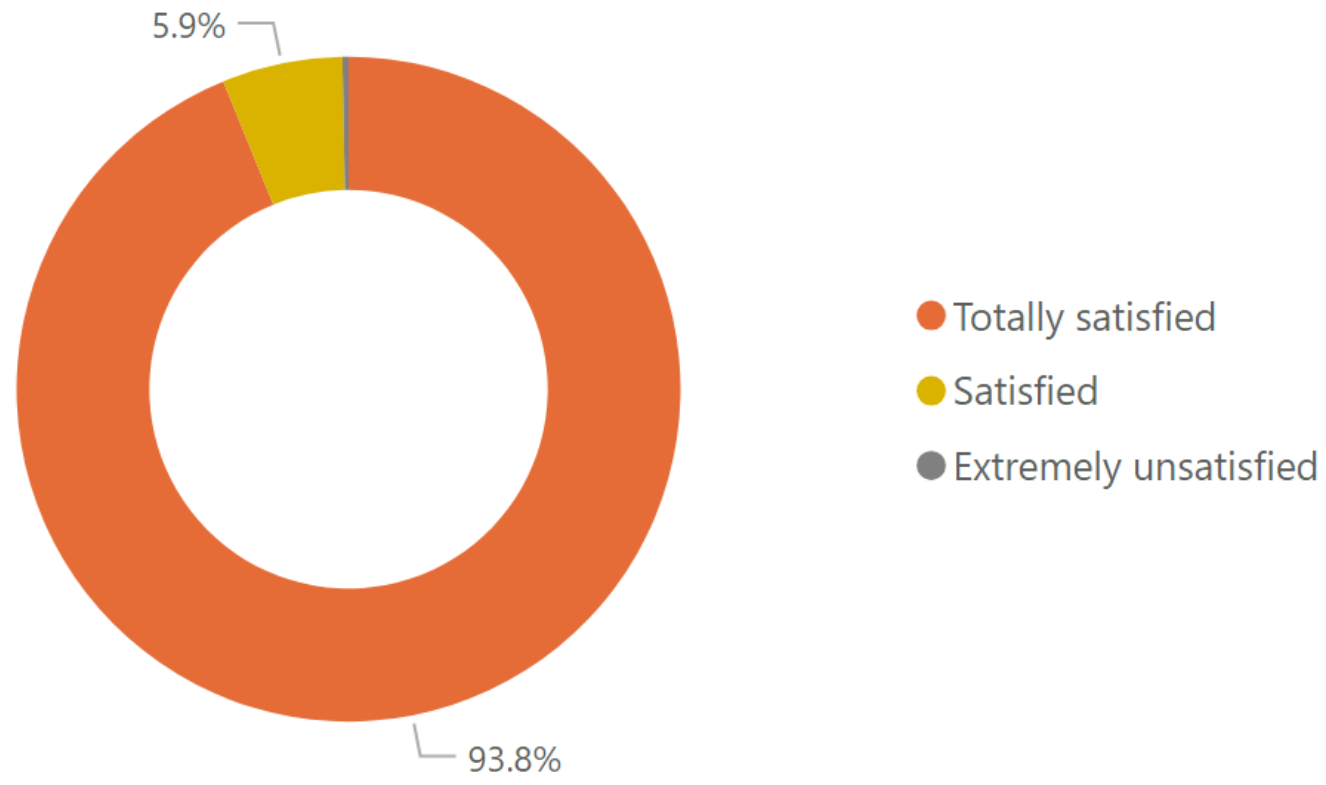
How do you evaluate the behavior of the distributor?



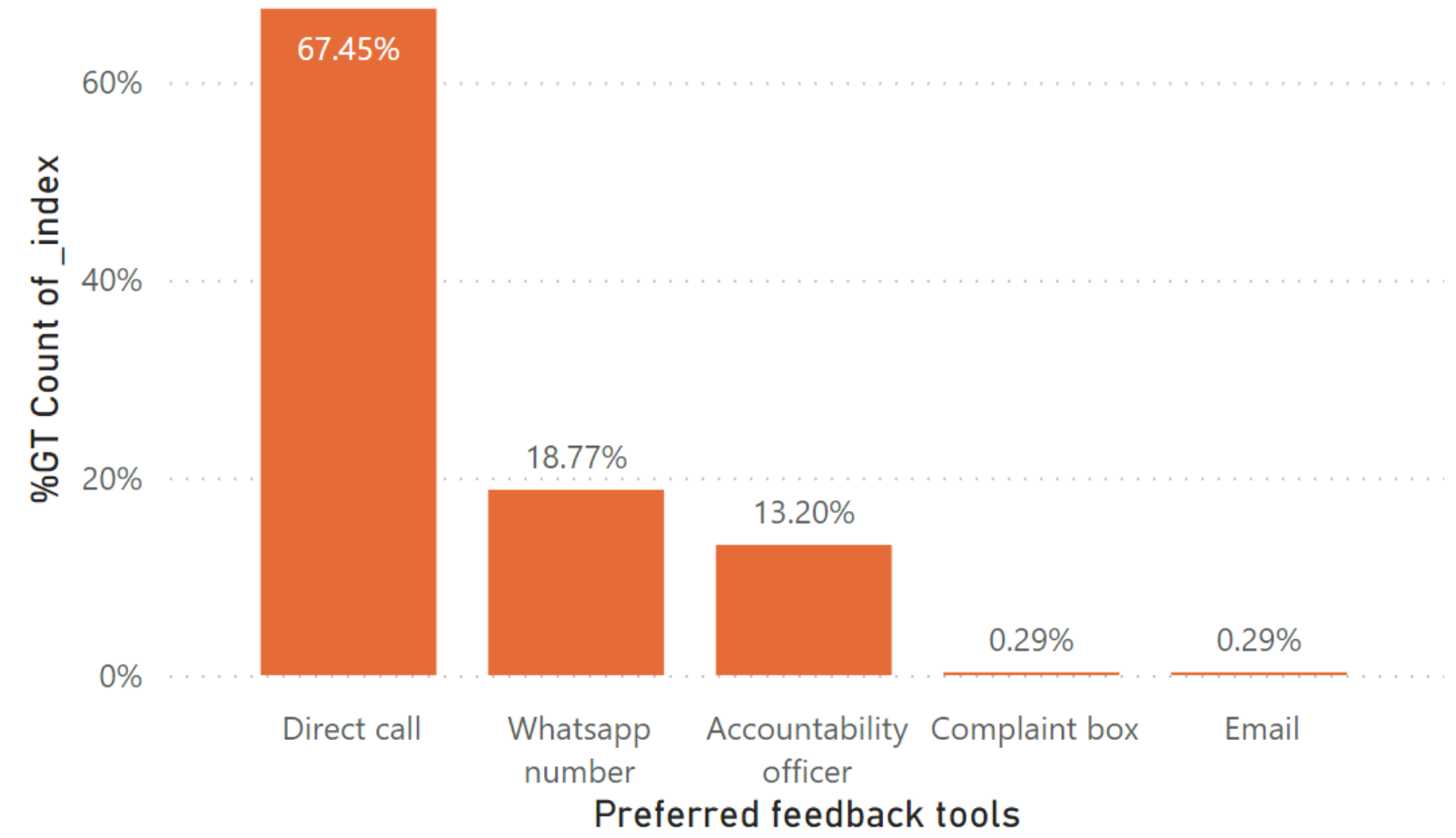
Did you face any issue during the distribution process?



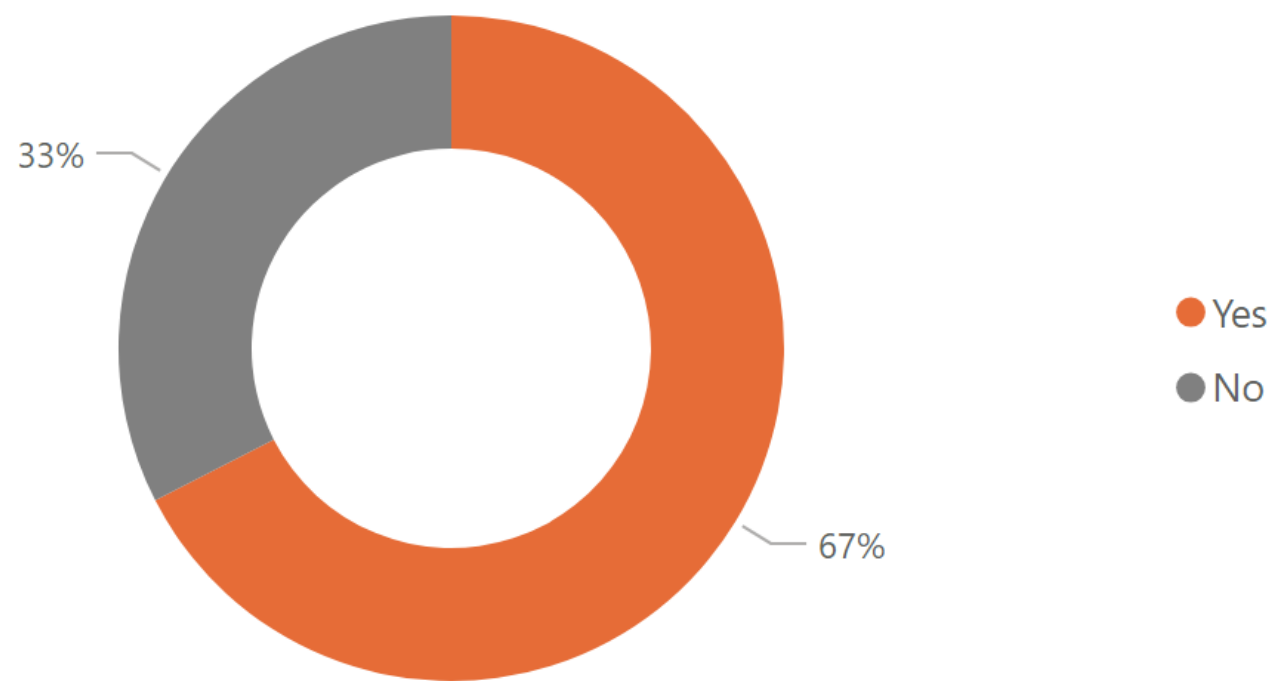
Satisfaction of beneficiaries with the way of treating of project team



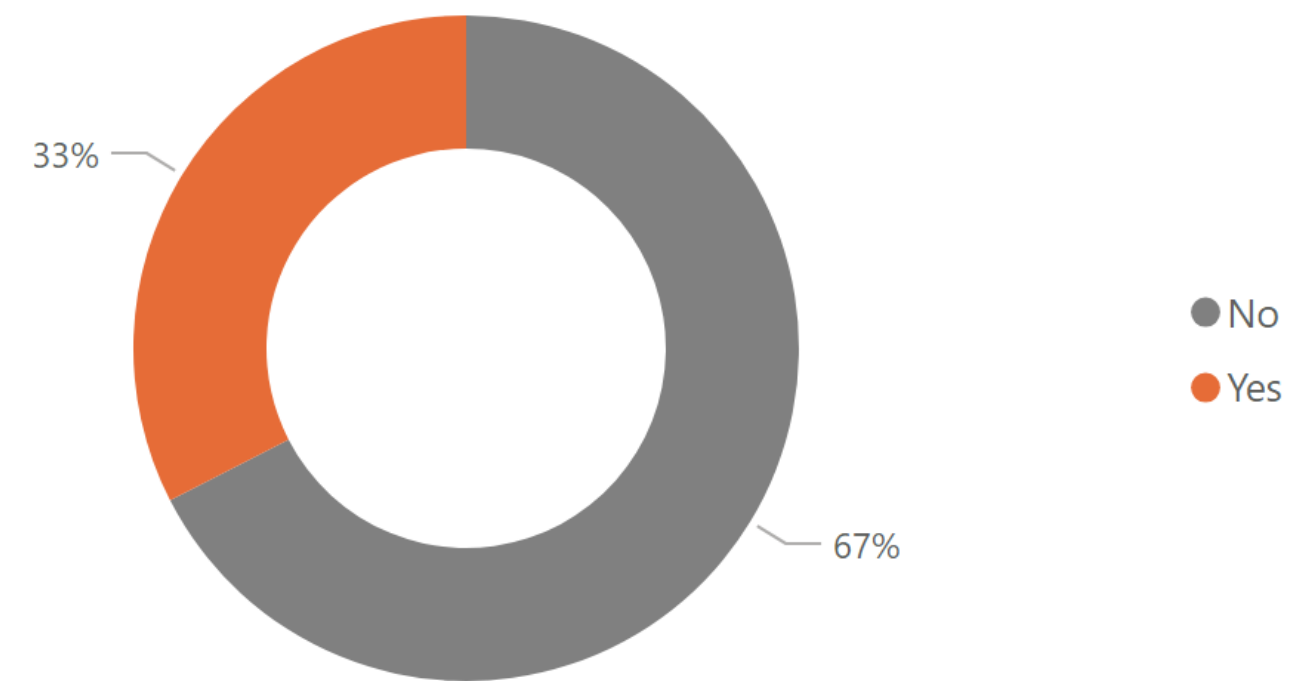
Preferred feedback tools



Beneficiaries' knowledge about feedback mechanisms



Beneficiaries submitted feedback to Orange

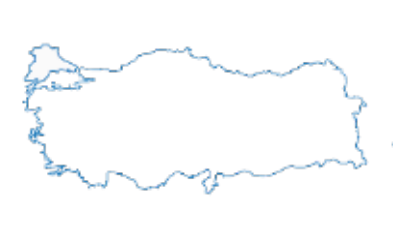




CVA Mapping 2023

- Updates on CVA Mapping





Skills Gap Analysis

- Capacity Building Plan





Inter-Agency
Coordination
Türkiye

Learning Pathways,
Capacity Building Plan and Resources
for
Türkiye CVA Community of Practice

CBI TWG Meeting

24 April 2024

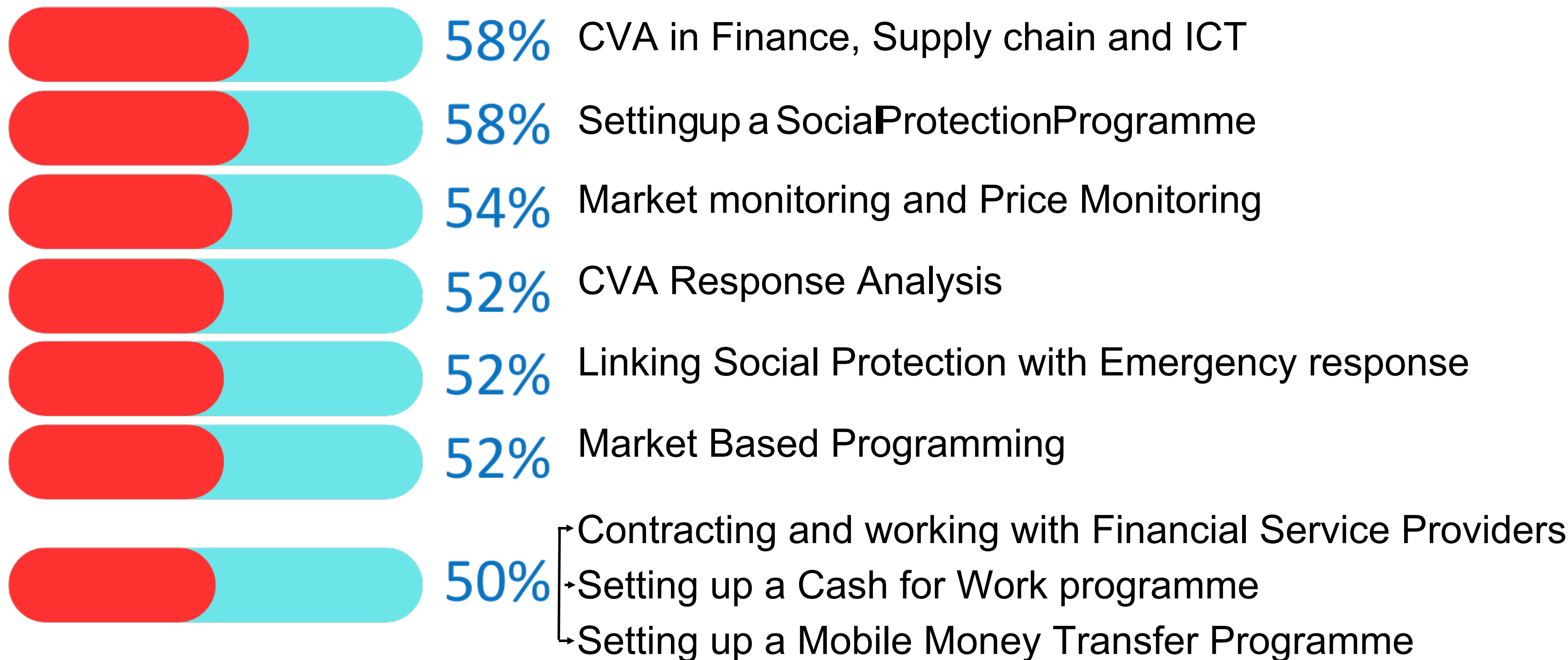
Skill Gap



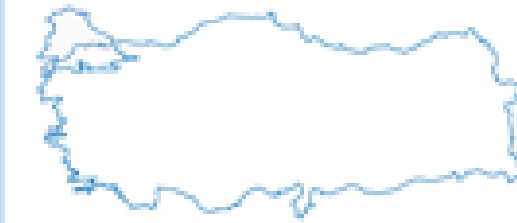
Inter-Agency
Coordination
Türkiye

48 Responses

SOME SKILLS WITH GAPS TO NO SKILLS



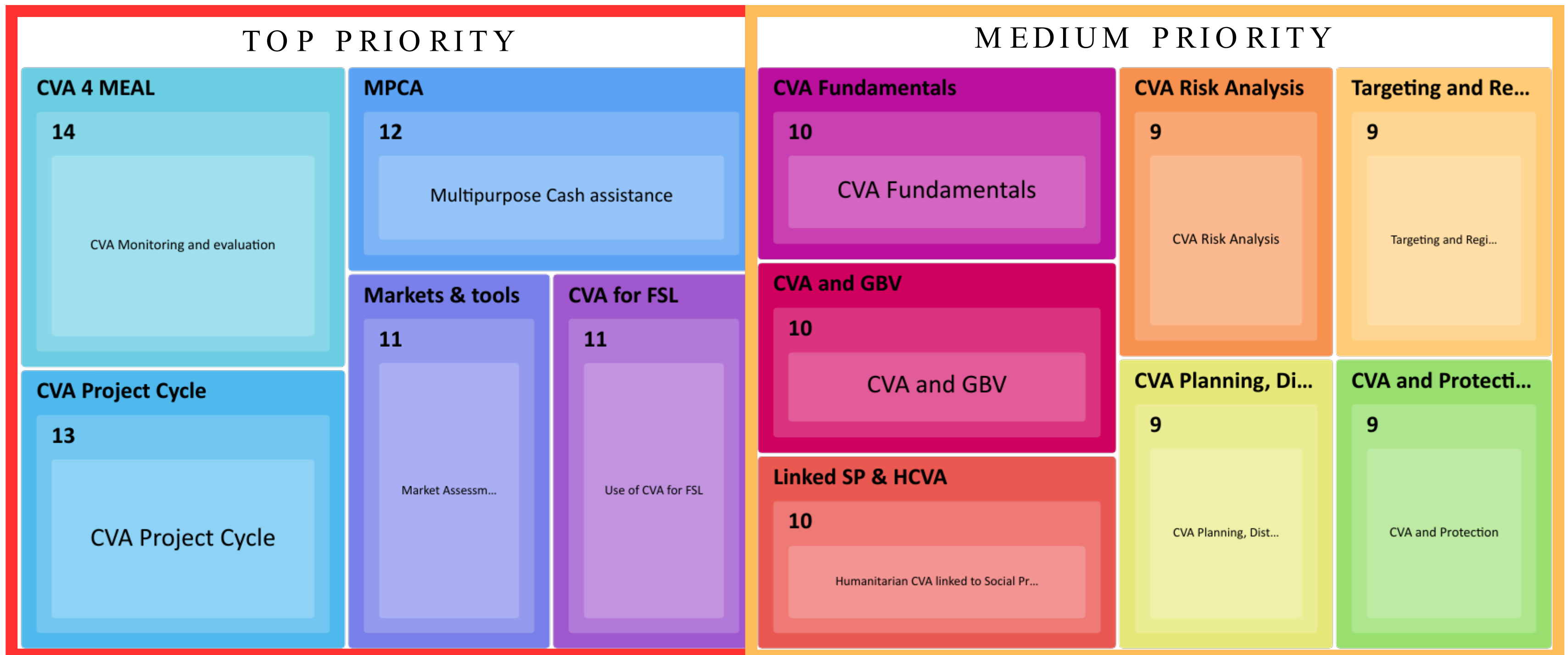
Areas of interest



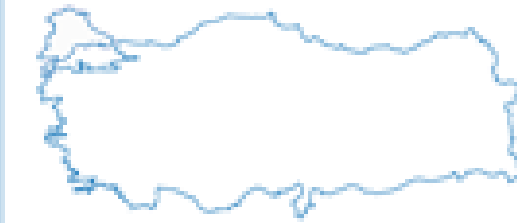
Inter-Agency
Coordination
Türkiye

48 Responses

PLEASE INDICATE THE AREAS OF INTEREST YOU WOULD LIKE TO EXPLORE
FURTHER IN CASH AND VOUCHER ASSISTANCE



Skills Gap Analysis Dashboard



Inter-Agency
Coordination
Türkiye

To know more please visit the CBI TWG SGA Dashboard

Türkiye: CVA Skills Gap Analysis - Overview

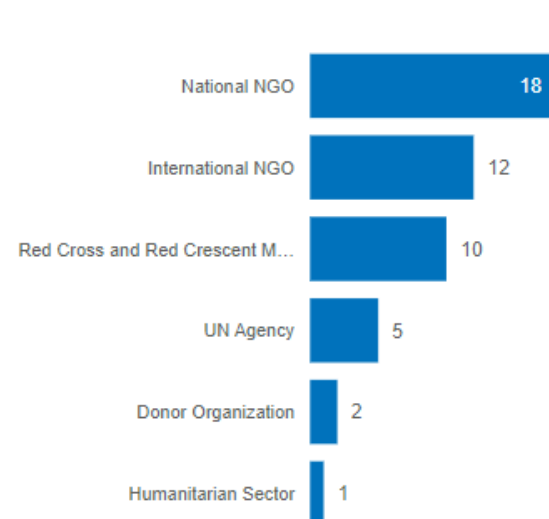
Breakdown by Province



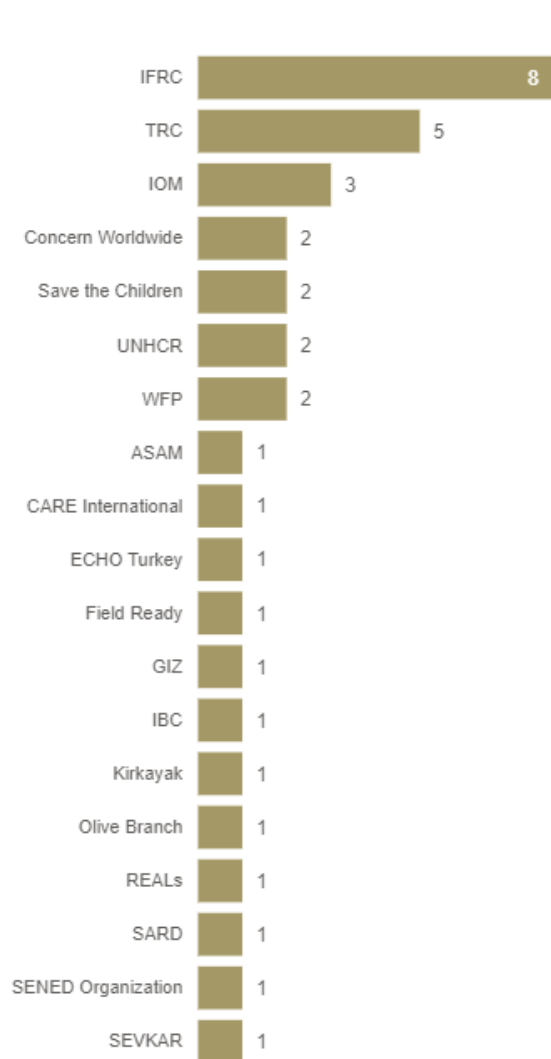
48

of participants

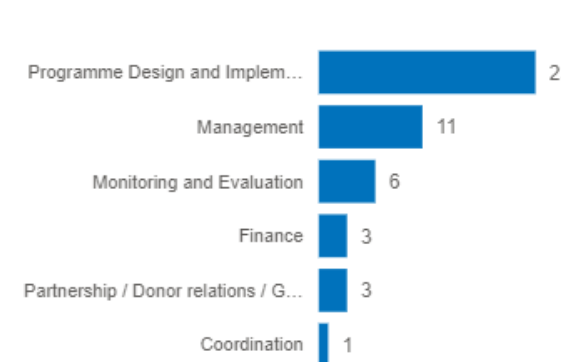
Breakdown by Type of Organization



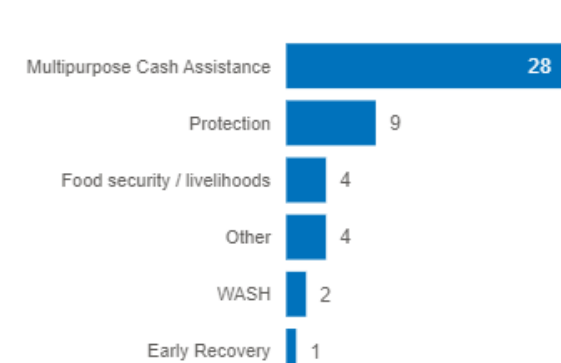
Breakdown by Organization



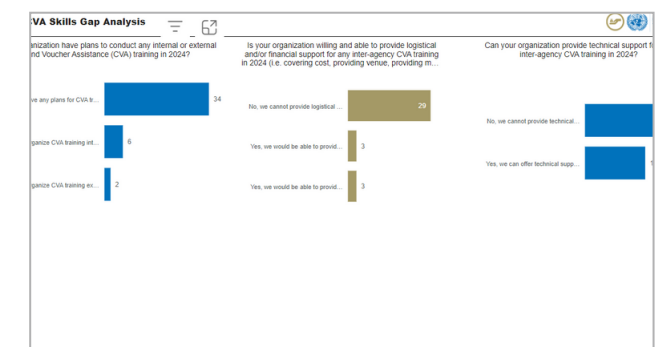
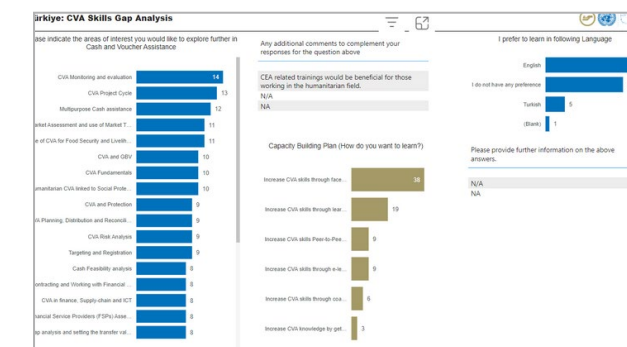
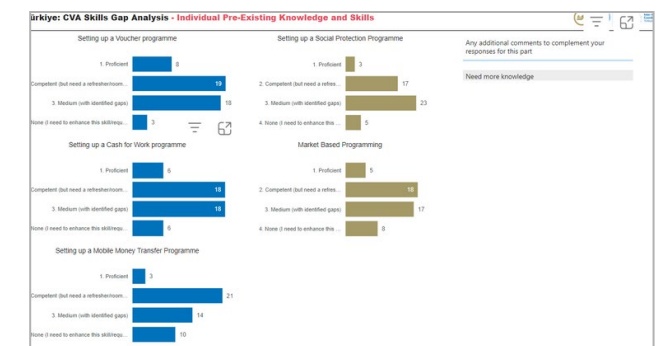
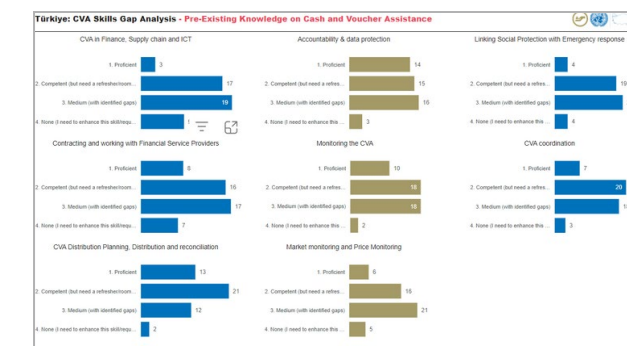
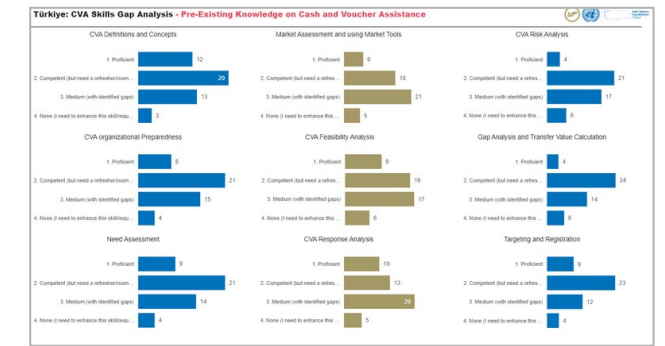
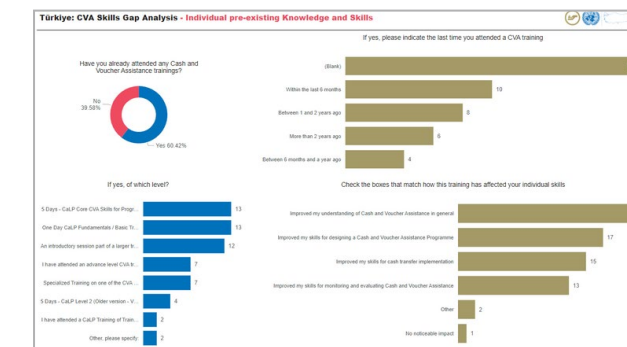
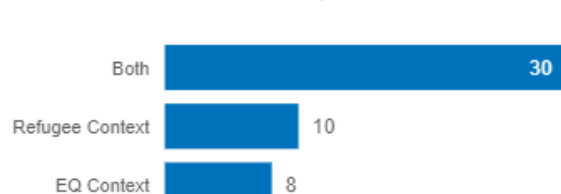
Breakdown by Job Category



Breakdown by Specialism

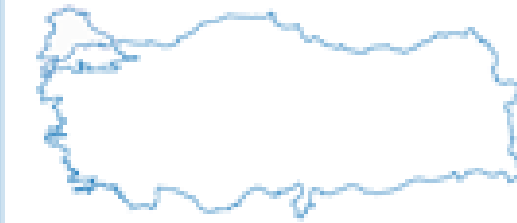


Breakdown by Context



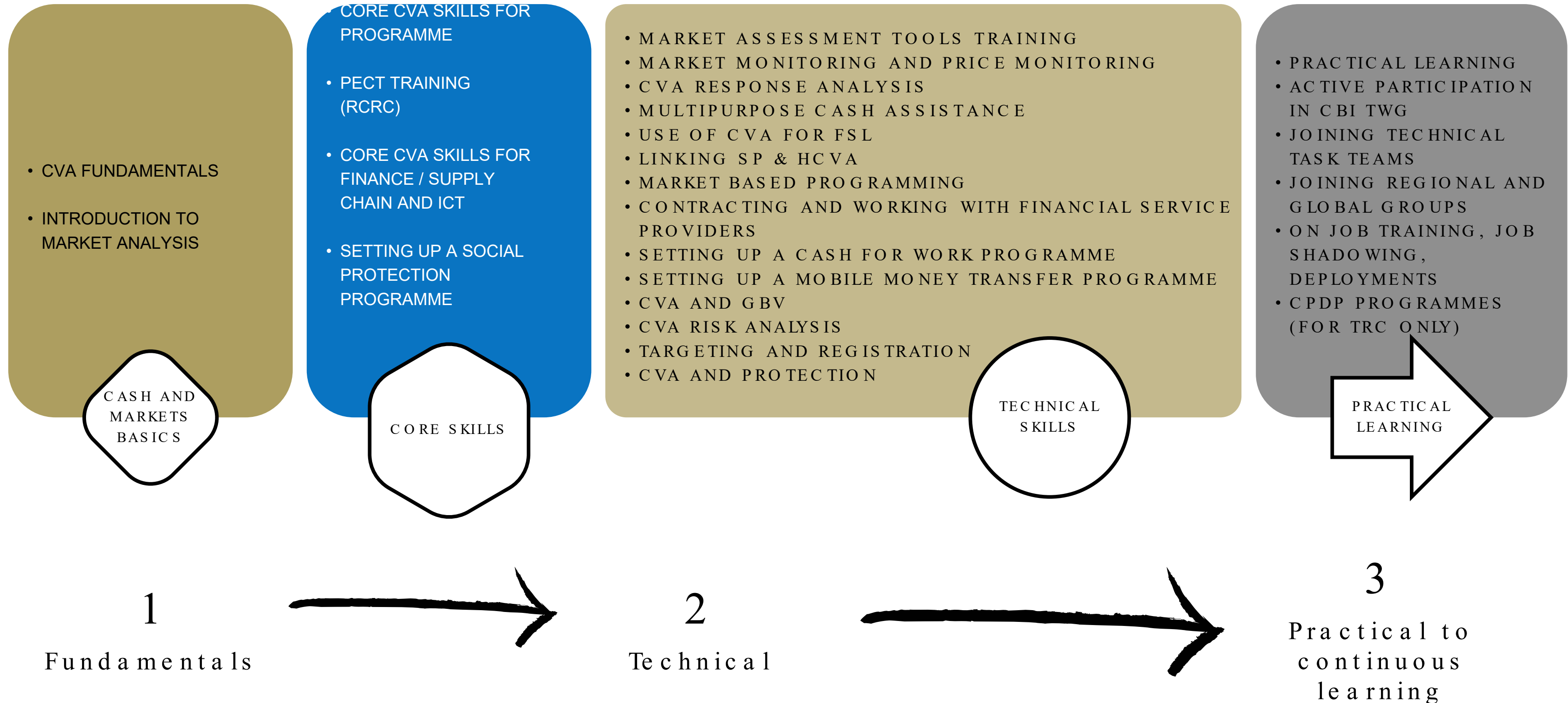
CLICK HERE FOR INTERACTIVE
[DASHBOARD](#)

Learning Pathways



Inter-Agency
Coordination
Türkiye

Individual Learning



CBI TWG CAPACITY BUILDING PLAN



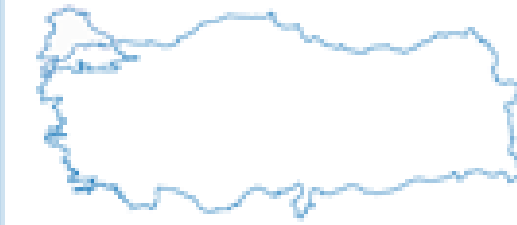
Inter-Agency
Coordination
Türkiye

CBI TWG tentative Capacity Building Plan in coordination with CALP and other partners

ACTIVITIES	MAY 2024	JUNE 2024	JULY 2024	AUGUST 2024	SEPTEMBER 2024	OCTOBER 2024	NOVEMBER 2024	DECEMBER 2024
Core Trainings and Market Tools Training			Core CVA Skills for Programme Staff in Gaziantep	Market Assessment Tools Training	Core CVA Skills for Supply Chain, Finance and ICT Staff in Ankara		TOT (TBD)	
Specialised Training				Linking SP and HCVA Monitoring for CVA				
Sector Trainings		CVA for FSL				CVA for GBV	CVA for Protection	
Webinars	Multipurpose Cash assistance	CVA Risk Analysis	Market Based Programming	Contracting and working with FSPs	Price Monitoring	Setting up a Cash for Work programme		
Learning Event								Learning Event

Face to Face Events and Webinars are subject to availability of resources

Resource Management



Inter-Agency
Coordination
Türkiye

48 Responses

INTERNAL PLAN	INTERNAL PLAN	WILLING TO COLLABORATE WITH OTHER ORG	FINANCIAL	LOGISTICAL	TECHNICAL
IFRC	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
UNHCR	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
TRC	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
GIZ	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
ASAM	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
SAVE	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
WHH	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
SHAFAK	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
IBC	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Learning Platforms



Inter-Agency
Coordination
Türkiye



CBITWG



CALP NETWORK



CASH LEARNING HUB



PQ TOOLBOX



CASH HUB - British RC



PHAP CVA CERTIFICATION



SOCIAL PROTECTION.ORG



BEAM EXCHANGE



IFRC LEARNING PLATFORM



DISASTER READY

MATERIALS TO USE IN FACE TO FACE TRAININGS BY ORGANISATIONS

CALP STANDARD COURSES

CALP SPECIALISED COURSES

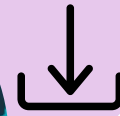


DOWNLOAD FROM CASH LEARNING HUB



CVA
THE
FUNDAMENTALS

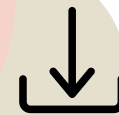
CORE CVA
SKILLS FOR
SUPPLY CHAIN,
FINANCE AND
ICT STAFF



CORE CVA
SKILLS FOR
MANAGERS



CORE CVA
SKILLS FOR
PROGRAMME
STAFF



SP AND HCVA
TRAINING
MATERIALS
PART 1 AND 2



PROTECTION
IN CVA

CASH AND
VOUCHER
ASSISTANCE &
LIVELIHOODS



MARKET
ASSESSMENT
TOOLS
TRAINING



RESPONSE
ANALYSIS AND
CVA

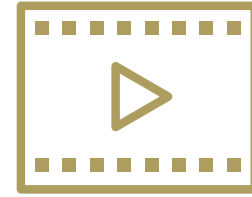


MONITORING
4 CVA

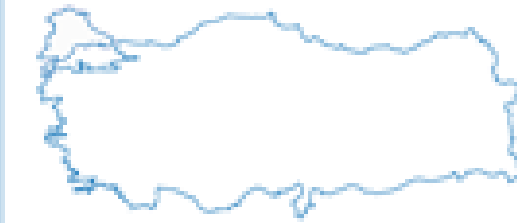




E - LEARNING



Learn how to access
CALP courses on Kaya:
KeyAid



Inter-Agency
Coordination
Türkiye

CASH & VOUCHER ASSISTANCE ONLINE COURSES



FUNDAMENTALS

- [Cash and Voucher Assistance - The Fundamentals](#)
- [Introduction to Cash Transfer Programming \(IFRC\)](#)
- [Introduction to Market Analysis](#)
- [The Remote Cash Course](#)
- [Humanitarian Cash Transfers \(HCT\)](#)



CORE COURSES

- [CALP Online: Core CVA Skills for Programme Staff \(Kaya\)](#)
- [Core CVA Skills for Supply Chain, Finance and ICT Staff - E-learning Modules](#)



DONORS

- [CVA Training for Donors](#)



PRACTICAL SCENARIOS

- [Practical Scenario: Coordinating multi-sector Cash and Voucher Assistance](#)
- [Practical Scenario: Monitoring and Adapting Cash and Voucher Assistance](#)

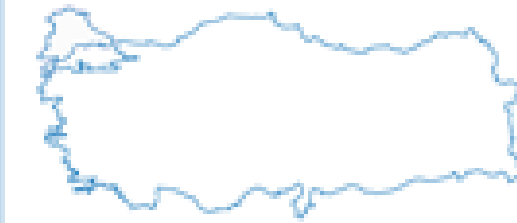


OTHER CVA 1

- Data Protection:
 - [Why Data Rights Matter](#)
- [Implementing a Successful Voucher Program](#)
- [Harmonized Approach to Cash Transfers \(HACT\)](#)
- [Vulnerability Assessment and Analysis](#)
- [Targeting](#)



E - LEARNING



Inter-Agency
Coordination
Türkiye

CASH & VOUCHER ASSISTANCE ONLINE COURSES



OTHER CVA 2

- [Cash and Voucher Assistance \(CVA\) in humanitarian coordination](#)
- [Cash Assistance through Financial Service Providers](#)
- [Cash in Emergencies](#)
- [Advanced Certificate in Cash Transfer Programming](#)
- [Urban Cash Transfer Programming and Livelihoods E-learning](#)



OTHERS 3

- [Cash for Work](#)
- [Implementing a Successful Voucher Program](#)
- [Mobile money enabled cash aid delivery: Mobile operator course](#)
- [Mobile money enabled cash aid delivery: Humanitarian practitioner course](#)
- [Digital Humanitarian Payments](#)



MARKET ANALYSIS

- [A Practical Guide to Market Analysis](#)
- [Market Assessments: Rapid Assessment for Markets \(RAM\) \(IFRC\)](#)
- [Market Assessments: Introduction \(IFRC\)](#)



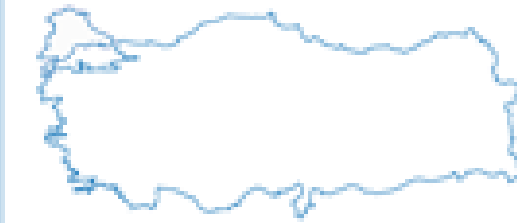
MEB

- [MEB, gap analysis and calculating the transfer value](#)



DISASTER MANAGEMENT

- [Global Disaster Risk Reduction and Management Pathway](#)
- [Environment in Humanitarian Action](#)
- [DRRM101: Philippine Disaster Risk Reduction and Management System](#)



CASH & VOUCHER ASSISTANCE ONLINE COURSES



SECTORS

- [Basics of Livelihoods](#)
- [CVA and GBV Online Training](#)
- [Cash and Voucher Assistance in Education in Emergencies](#)
- [Community Engagement and Accountability \(CEA\) in Cash and Voucher Assistance \(CVA\)](#)
- [Market Based Programming for WASH in Emergencies](#)

CVA AND SOCIAL PROTECTION



BASICS

- [What is Social Protection? An introduction \(micro-course\)](#)
- [Social protection programmes \(micro-course\)](#)
- [Introduction to Social Safety Nets](#)
- [Linkages between food security, nutrition and social protection: An introduction to basic concepts and principles](#)



LINKING SP WITH HCVA

- [Linking Humanitarian CVA with Social Protection](#)
- [Adaptive Social Protection \(micro-course\)](#)
- [Social Protection across the Humanitarian-Development Nexus. A Game Changer in Supporting People Through Crises](#)
- [Shock-Responsive Social Protection in the Caribbean](#)
- [ASPECTS 1: Programmes and Delivery Systems](#)

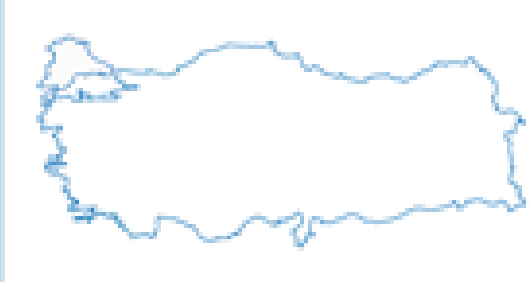


OTHERS

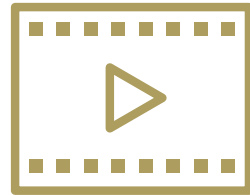
- [Managing climate risks through social protection](#)
- [Integrated and digital social protection information systems \(micro-course\)](#)
- [Social Protection and Rural Poverty \(micro-course\)](#)



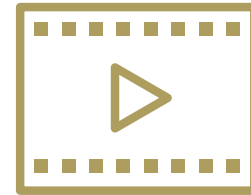
ONLINE LEARNING VIDEOS



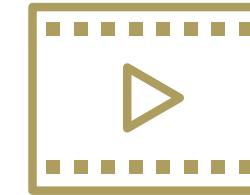
Inter-Agency
Coordination
Türkiye



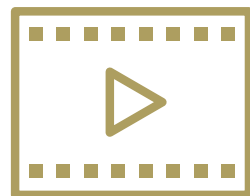
CALP TRAINING
VIDEOS



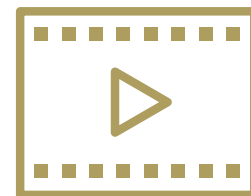
MAPPING OF CVA
IN TÜRKIYE 2023
WORKSHOP



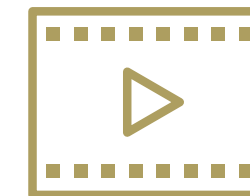
CALP ONLINE
TRAINING VIDEO
TUTORIAL



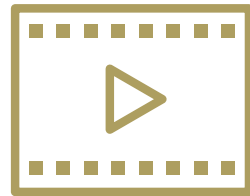
MONITORING CVA



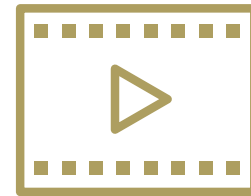
GENDER AND CVA



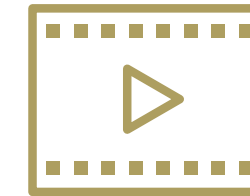
PREPAREDNESS AND
ORGANISATIONAL
CAPACITY BUILDING



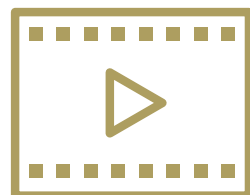
DIGITAL PAYMENTS
AND CVA



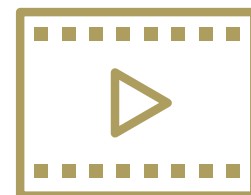
MARKET-BASED
PROGRAMMING AND
CVA



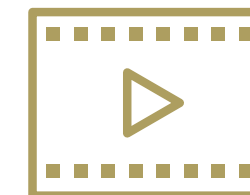
CVA AND COVID-19
VIDEOS FOR
PRACTITIONERS



DATA
RESPONSIBILITY/ DATA
RIGHTS & CVA



MULTIPURPOSE CASH
GRANTS (MPC)



CASH
COORDINATION

JOIN NETWORKS, GROUPS AND COMMUNITY OF PRACTICE ON CVA



CBI TWG TÜRKIYE



SUB-CWG HATAY

To join CWG contact: bjgarkava@iom.int



MENA REGIONAL TECHNICAL FORUM

To join contact: sara.shouib@calpnetwork.org

GLOBAL DISCUSSION GROUPS



CALP DGROU P ON CVA



SOCIAL PROTECTION DGROU P



MARKET IN CRISES DGROU P



JOBS AND CONSULTANCIES DGROU P



COMMUNITY OF PRACTICE

MENA REGION COP

MENA LOCALLY LED RESPONSES

To join CoP contact: alessia.mj.volpe@gmail.com



MENA SP LINKAGES TO CVA

To join CoP contact: mireia.termes@norcap.nrc.no



MENA MPCA DESIGN COP

To join CoP contact: cgenovese@mercy Corps.org



GLOBAL COP

CASH AND LOCALLY LED RESPONSE WORKING GROU P



CVA, ENVIRONMENT AND CLIMATE CHANGE COP



Inter-Agency
Coordination
Türkiye

For more information: <https://data.unhcr.org/en/working-group/75>

CBI TWG Coordination Team

- Ahmet Unver | Co-Chair | UNHCR | unver@unhcr.org
- Ali Mansoor | Co-Chair | TRGCashCap | Ali.Mansoor@kizilay.org.tr
- Busra SerayDuzyol | IA Coordination Assistant | UNHCR | duzyol@unhcr.org
- Umay Atik | IA Coordination Assistant | UNHCR | atik@unhcr.org
- Ozgur Savascioglu | Information Management Officer | savascio@unhcr.org

Co-Chairs



Technical Support



AoB

- Suggestions for coming meeting
- Other issues



• THANK YOU !

