



Safe Disclosure and Referrals to GBV Services

Updated GBV Referral Pathways



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What constitutes Gender-based Violence?

- **Harmful act** perpetrated against a person's will – based on socially ascribed norms of the female and male in the society.
- Can be in **public or private sphere** (intimate partner or domestic violence).
- Common types of GBV include **rape, including marital rape, sexual assault, physical assault, emotional/psychological abuse, child marriage, denial of resources.**
- Significant negative impact on the emotional and physical wellbeing of survivors of GBV – hence **access to GBV services can be lifesaving**

What is the GBV Referral Pathway?

- **Coordination tool** to ensure updated **information on, and contact for, GBV services and related specialized services** are accessible to all actors across the response.
- **Target audience:** GBV specialized service providers and non-specialized service providers, i.e. other sectors.
- Consists of **guiding principles, do's and don'ts, as well as the actual service contact information.**

GBV Referral Pathway



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- Includes information on **locations, agencies' presence, referral focal point contacts, specialization of agencies, target groups, and duration of project.**
- **Services include:**
 - ✓ GBV Case management – dedicated social worker/ case worker who supports/ psychosocial support, undertakes the assessment, develops a care plan, implements planned actions, including referral to other specialized services such as health, MHPSS, legal/ access to justice, cash/ social support, access to safety/ security services and livelihood services.
 - ✓ Health including Clinical management of Rape
 - ✓ Psychosocial support and mental health services
 - ✓ Legal aid and representation
 - ✓ Safety and security
- For **non-GBV specialized actors (your sector)**: if you receive a disclosure in one area and with the consent of the survivor you can refer the survivor/victim to the listed GBV case management agency (entry point for all other services) in line with the Ref Pathway
- For **children who were exposed to GBV**, as a general guidance, cases below 12 years to be referred to Child Protection actors and +12 years to GBV service providers (noting availability of services)

Role of non-specialized service providers



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Apply survivor-centred approach – supportive environment based on needs and wishes of survivor

Building trust

- Be supportive and non-judgemental

Giving information on services/the case management process

- Correct and simple information on information
- For non-specialized – refer to case management services unless survivor does not wish to receive services

Obtaining informed consent/ assent

- For adults seek consent for referral/ information sharing
- For children, seek assent to share information

Gathering basic information

- Share information that is relevant and on need-to-know basis

GBV Referrals – Steps to support access to GBV services



Disclosure



Information on Services



Seek informed consent/ assent



Referral to GBV case management agency in line with confidentiality standards



Acknowledgment by receiving agency



Follow up by receiving/ CM agency

Information on GBV Referral Pathway?



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For access to the GBV Referral Pathway, please contact the GBV WG coordinators:

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