Inter-Agency Coordination Lebanon

National LCRP Social Stability Sector Working Group- Minutes of Meeting

Meeting location	MS Teams	**Meeting time**	11:00 AM
Led by	Randa Hobeiche- MoIM (Ministry of Interior and Municipalities)	**Meeting date**	26 September, 2023
Coordinated by	Rasha Akil- UNHCR William Barakat – UNDP		
Minutes by	William Barakat	**Meeting duration**	2hrs

AGENDA

1- 2024 Planning – Brief Updates.
2- Tension Updates – Related to Pressure on and Access to Resources and Services.
3- SWM Updates – Key Trends based on Quarterly SWM Task Forces meetings.
4- Save The Children's Presentation – Best Practices on CFM under the Social Stability sector.

1- 2024 Planning – Brief Updates

In 2024, there will be one response plan to look at the needs of all populations in Lebanon with more synergy and efficiency in responding to needs. Sector Leads and Coordinators will help in leading the formulation of the response planning. Further details are to be shared as soon as they are ready, on the 2024 planning preparations with sector partners, to ensure the engagement of partners in informing the planning process of next year.

2- Tension Updates – Related to Pressure on and Access to Resources and Services

The UNDP Chief Technical Advisor of the Crisis Response, Elina Silen, presented an overview of the tension situation in Lebanon, based on the tension monitoring system (TMS) updates, and specifically around services. Please find the presentation here and for further information contact Elina.silen@undp.org and Nisreen.jaafar@undp.org. The TMS was initiated in 2017 to serve partners under the LCRP, by collecting and analyzing tension data from different resources, including the quarterly UNDP/ Ark regular perception survey, which assesses the tension situation across the population, with solid quantitative data (-/+ 2.5% margin of error), and findings representative on community relations at national, Governorate as well as District level. Other data resources include the four Tension Task Forces at the sub-national level, the incidents monitoring data, etc. The TMS is a UNDP project in partnership with UNHCR, MoSA, and MoIM including the engagement through field coordination teams that react to some of the real-time conflicts (evictions, clashes...), to prevent further escalation and measures from taking place. The Tension Monitoring Dashboard provides quantitative snapshots of relationships between host communities and displaced Syrians as well as between Lebanese communities throughout Lebanon. The dashboard also contains data on trust in institutions, perception of services, remittances, socio-economic vulnerabilities, and safety and security.

3- SWM Updates – Key Trends based on Quarterly SWM Task Forces meetings

The Social Stability sector presented a brief on the SWM situation in Lebanon based on compiled inputs from the Quarterly SWM Task Forces meetings at the four regions in September 2023. Kindly find the presentation Here for further details and contact William.barakat@undp.org for more information. The presentation included updates on key trends, sector partners' capacities, and area-specific challenges and hotspots, affecting all communities, including the Lebanese, displaced Syrians, and Palestinian refugees. The SWM is placed under the 2023 LCRP Social Stability sector strategy (p. 167 in the Lebanon Crisis Response Plan 2023). The Social Stability sector supports integrated SWM in close coordination with the MoE (Ministry of Environment) to reduce pressure on services, mitigate environmental risks, and decrease social tensions. Various elements of the integrated approach include: waste reduction, reuse, sorting at source, recycling, upcycling, collection and

treatment, safe disposal, provision of equipment and bins, capacity building to municipalities, raising awareness, and rehabilitation/construction of SWM facilities. Solid waste interventions are coordinated under the SWM Task Force (TF) – led by the MoE and supported by UNDP- For technical support contact Basma.el-arab@undp.org. The mandate of the TF is to coordinate solid waste interventions and provide technical support, in line with the MoE's priorities and guidelines. The Task Forces meet every quarter at each area, to discuss updates & emerging priorities, and area-specific challenges with ways forward. **Next Steps include:**

- → The sector will continue to follow up on major trends and closely monitor the hotspot areas.
- → To join the SWM TF at Field level at the four regions, kindly contact Tonina.frangieh@undp.org for the North & Akkar; Marianne.alhaibe@undp.org for Beirut & Mount Lebanon; Hadia.ghadban@undp.org for the Beqaa & Baalbeck/ El Hermel; and Fida.safieddine@undp.org for the South & Nabatieh.

4- Save The Children's Presentation – Best Practices on CFM under the Social Stability sector

The Programme Quality & Impact Advisor at Save the Children (SCI) presented key highlight of their project related Complaints and Feedback Mechanisms (CFM) as a key element of the AAP (accountability to affected populations. The aim of the discussion was to share experiences and best practices under Social Stability programming related CFM. Please find the presentation here and for further information contact Mazen.Yachoui@savethechildren.org. The CFM process aims at processing and tracking down individual concerns and feedback and identifying trends to inform and improve the response.

[Data Collection Level] –Key challenges at the data collection level include: 1) Accessibility to CFM channels specifically by women, elderly and PwDs. 2) Perception that they will not be listened to and there will not be real changes. 3) Fear of retaliation. This affects the size and quality of CFM data collected and the contribution of CFM in informing and improving the response, based on people's feedback and concerns.

- → Current CFMs need to overcome challenges to improve their effectiveness and ensure a better-quality data collection, through for instance the exchange of lessons learnt and resources among key partners.
- → The sector needs to map out existing CFMs under the SoST sector, then, harmonize current systems and exchange lessons learnt with pragmatic ways forward.

[Data Processing & Analysis Level] – One of the key gaps in processing and analyzing collected data, is the shortage of human and financial resources and technical capacities, specifically at smaller size NGOs and programmes. Human, technical, and financial resources are crucial to process the large amount of collected data and follow-up on individual concerns and ultimately share the final feedback with affected populations and close the loop. In addition, if programmes do not analyze properly collected CFM data on trends, they will not be able to ensure desired impacts, specifically in a context of increased tensions.

- → The sector will prioritize the contribution to the collective AAP, based on existing resources, specifically during the 2024 planning process, under the commitment of the SoST sector to the AAP.

5- AOB-

Partners have been encouraged to ensure their Social Stability related cross-sectoral activities with the Water sector, are featured under both sectors (through relevant and distinguished indicators) via the Activityinfo reporting database. Once reported under the Water sector, this will be visible automatically on the **2 multi-sectoral dashboards** i) Supporting Water Stations and WWTPs and ii) Mapping of Solarization Projects. For further information on reporting under the Water sector please contact Michele Citton at m.citton@leb-relief.org; Jacob Pajak at jpajak@unicef.org; and Mahdi Wehbi at mwehbi@unicef.org.

Inter-Agency Coordination Lebanon

6- Attendance Sheet

Organization	Name	e-mail	Mobile
ACTED	Lea Mascaro	lea.mascaro@acted.org	3130219
Action Against Hunger	Teresa Caterino	tcaterino@accioncontraelhambre.org	03887801
ALEF	Eleonore Cassano	Eleonora Cassano <Intern.eleonora@alefliban.org>	
AMEL	Marion Fabre	programs@amel.org	76602906
ARCS Culture Solidali	Pietro Cireddu	cireddu@arcsculturesoidali.org	81710748
COOPI	Carlotta Fiorino	Carlotta Fiorino <pm.swam.lebanon@coopi.org>	
Dorcas	Houssam Zeineddine	h.zeineddine@tabithalb.org	71140590
Gate Lebanon	Nagham Nasrallah	n.nasrallah@gatelebanon.org	76934340
GIZ	Rola Wanna	rola.wanna@giz.de	81083404
Hariri Foundation	Nisrine Itani	nisrine.i@hariri-foundation.org	03-526271
Inter-Agency	Michael Schaadt	Michael Schaadt <michael.schaadt@undp.org>	
International Alert	layal assaad	LAssaad@international-alert.org	3689023
International Alert	Maria Geagea	Maria Geagea <mgeagea@international-alert.org>	
International Orthodox Christian Charities - IOCC	Darine Hajj	delhajj@iocc.org	3500885
IOM	Racha Challita	rchallita@iom.int	71333043
Irshad & Islah	Ali Mteirek	ali.mteirek@irshad-islah.org	70618026
Leb Relief	Michele Citton	Michele Citton <m.citton@leb-relief.org>	
Live Love Lebanon	Nabil Barbir	nabil@livelove.org	71224120
Makhzoumi Foundation	Dana Kutiech	d.kutiech@makhmoumifoundation.org	
Mercy Corps	Nour Nassif	nnassif@mercycorps.org	3553387
Michel Daher Foundation	Lara Samaha	lara.samaha@daherfoundation.org	76786890
MoIM	Randa Hobeich	randahobeiche@yahoo.com	3822584
SCI	Mazen Yachoui	Yachoui, Mazen <Mazen.Yachoui@savethechildren.org>	
SHIELD			
SHIELD			
Tearfund	Farah		
The Lebanese Organisation for Studies and Training (LOST)	Rabieh Allam	rallam@lostlb.org	71019960
UNDP	Sarah Marie Juliachs	sarah.marie.juliachs@undp.org	71 351 068
UNDP	Mouna Ramadan Braidi	mouna.ramadan@undp.org	81 312332
UNDP	Garo Haroutunian	garo.haroutunian@undp.org	03-503990
UNDP	Joelle Wakim	joelle.wakim@undp.org	03-762764
UNDP	William Barakat	william.barakat@undp.org	
UNDP	Tonina Frangieh	tonina.frangieh@undp.org	
UNDP	Nisreen Jaafar	nisreen.jaafar@undp.org	
UNDP	Jinan Chinder	Jinan.chinder@undp.org	76374712
UNDP	Hadia Ghadban	hadia.ghadban@undp.org	
UNDP	Fida Safieddine	fida.safieddine@undp.org	
UNDP	Elina Silen	elina.silen@undp.org	
UNDP	Nisreen Jaafar	nisreen.jaafar@undp.org	
UNDP	Nadine Makarem	nadine.makarem@undp.org	
UNDP	Mohammad Dbeibo	mohammad.dbeibo@undp.org	
UNHCR	Farah Khawaja	farah.khawaja@unhcr.org	
UNHCR/IA	Rasha Akil	akil@unhcr.org	71258307
UNICEF	Sarah El Zayyat	sarah.zayyat@unicef.org	
UNOPS	Stephanie El Rayess	stephaniee@unops.org	70251153
UNOPS	Diana kujok	diana.kujok@unops.org	
UNRWA	Ahmad	ahmad.ahmad@unrwa.org	
UNRWA	Nidal	nidal.nidal@unrwa.org	
USPEaK	Tharwat Nazha	tharwat.nazha@gmail.com	70945802
WHH	Tommaso Portogalli	Tommaso.Portogalli@welthungerhilfe.de	70437655
WVI	Georges Abi Rizk	georges_abirizk@wvi.org	3765108
YMCA of Lebanon	Tony El Mir	tony.elmir@ymca-leb.org.lb	9613433612