

Jordan

November 2024

The **#WithRefugees Bazaar**, organized by UNHCR, the UN Refugee Agency, in Amman, provided an opportunity for refugees to showcase their contribution to the Jordanian economy through handicrafts, clothes, and food products, and to earn a living.

Key highlights

The Socio-Economic Update on Refugees in Jordan for the second quarter of 2024 showed some increased vulnerabilities around shelter while other parameters remained stable. It is based on interviews with households of different nationalities

As part of the 16 Days of Activism campaign against gender-based violence, UNHCR conducted and supported a series of **awareness raising activities**, such as information sessions, discussions, and **the dedicated walk “Yalla Nimshi”** in Irbid.



UNHCR's #WithRefugees Bazaar provides a platform for refugees to demonstrate their creative and business skills. © UNHCR



PROTECTION

- UNHCR interviewed over 43,000 refugees in-person and remotely in November to ensure that they have **proper and updated documents** and can access basic services and support such as education and healthcare.

**COMMUNITY EMPOWERMENT**

- The Community Support Committees and the Women Empowerment Network organized over 70 educational, cultural, and social activities for over **2,100 refugees and Jordanians**, most of them women.
- As part of the 16 Days of Activism campaign against gender-based violence, UNHCR conducted and supported a series of **awareness raising activities**, such as information sessions, discussions, and **the dedicated walk “Yalla Nimshi” in Irbid**, reaching both refugees and Jordanians.

In Azraq camp, 190 refugee volunteers support **environmental activities** by participating in the work of the Green Centre on waste recycling and picking litter.

**CASH ASSISTANCE AND SELF-RELIANCE**

- UNHCR organized the twelfth **#WithRefugees Bazaar** which provides a unique opportunity for refugees to show their business skills, while contributing to the Jordanian economy. All proceeds from the Bazaar went to participating vendors helping nearly 100 families pay for rent and other necessities as winter approaches. The Bazaar was held in Swefieh Village, an outdoor shopping and dining area in Amman, in partnership with Careem ridesharing and delivery app as well as other local companies such as YoGo, 73 Water Solutions, and Coffee BLK.
- In November, UNHCR distributed \$4.91 million in **basic needs cash assistance** benefitting some 113,000 individuals in communities.

**HEALTH**

- UNHCR, through its partners, provided support to over **560 people with specific needs**, including the elderly and people with disabilities. The support includes provision of assistive devices, community-based rehabilitation services, counselling and psychosocial support.
- In November, UNHCR published **the baseline Health Access Utilization Survey (HAUS)** for **Syrian** and **non-Syrian** refugees in communities. The HAUS findings indicate that refugees are moderately aware about access to services supported by the Ministry of Health. Refugees continue to express preference to receive medical services in private health facilities despite affordability being a main barrier for accessing healthcare.

In November, UNHCR responded to **132,000 calls** received through the refugee helpline, with **40 per cent** of callers having specific needs.

**EDUCATION**

- Amman Arab University joined **the Higher Education Alliance**, a network of philanthropic, education, and business stakeholders established with the goal to ensure that refugees and vulnerable Jordanians have access to educational opportunities.

**SOLUTIONS**

- In November, over 615 women, men and children left Jordan to third countries through **resettlement**.

**SHELTER**

- UNHCR and partners have finalized **the communal latrine usage assessment** in Azraq. Results show that most households have private latrines but not all meet sanitation standards. This shows the need to upgrade these facilities prioritizing the most vulnerable families.
- In November, UNHCR installed over **100 new shelters** in Zaatari Camp, benefitting approximately 555 individuals.

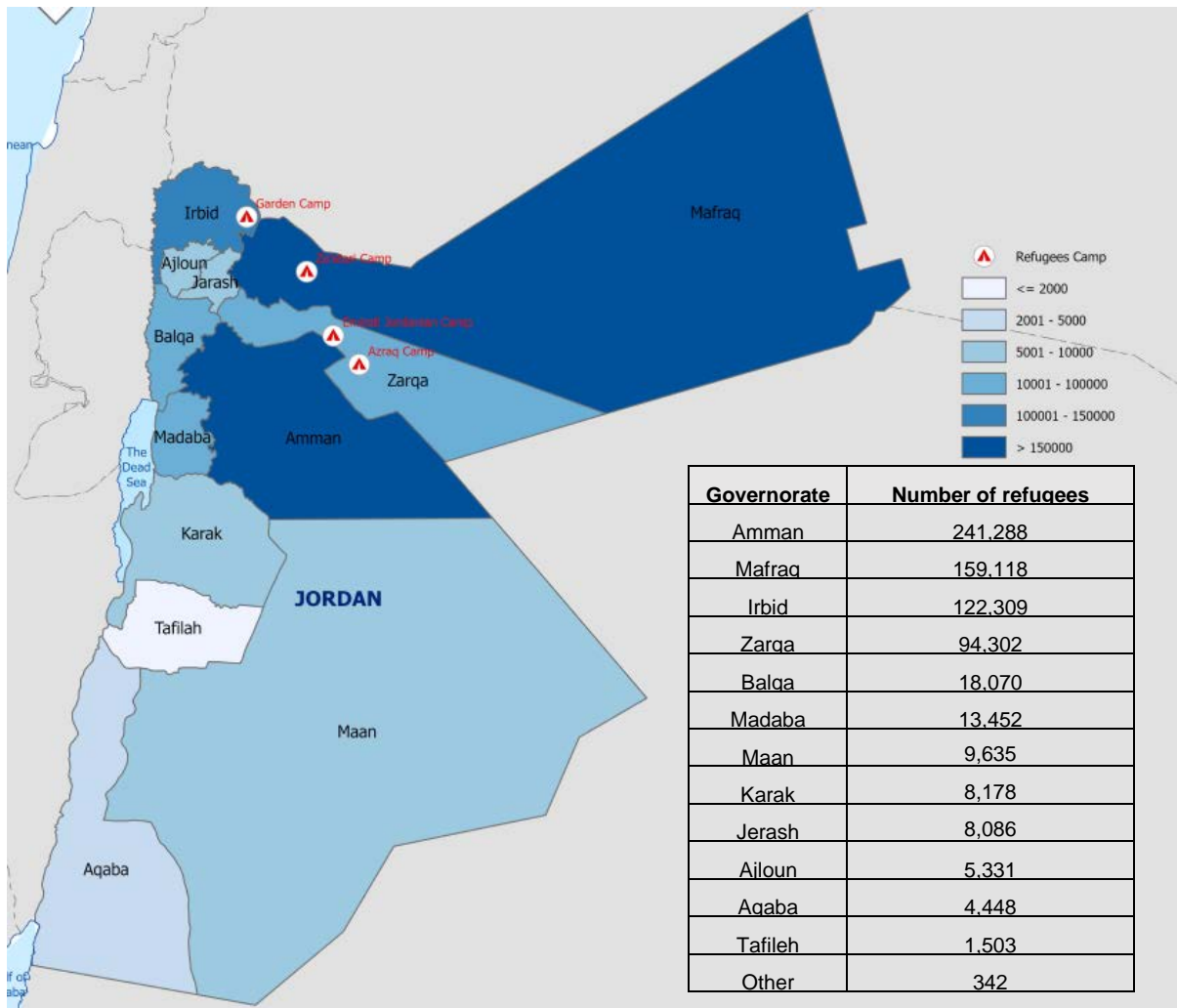
**INTERAGENCY COORDINATION**

- UNHCR through the Interagency Coordination Unit supported the Government of Jordan in updating **the Jordan Response Plan (JRP)** for 2025 by coordinating review and input from partners within the UNHCR-led refugee response, ensuring completeness of inputs and alignment of government and refugee response priorities.

HIGH-PROFILE VISITS, PUBLIC EVENTS AND DONOR ENGAGEMENT

- In November, UNHCR issued **the Socio-Economic Update on Refugees in Jordan** for the second quarter of 2024. The update includes analysis of data reported by refugees between April and June 2024. Findings show that food and rent remain highest expenditures, while accumulated debt levels continue to increase. On a positive note, those camp refugees who sought healthcare services outside the camp reported having no challenges in accessing these services. The Socio-Economic Update captures trends between the biennial cycles of the Socio-Economic Survey on Refugees, previously also known as the Vulnerability Assessment Framework (VAF), tracking the same families interviewed for VAF.
- In November, UNHCR hosted **high-level meetings and visits** for representatives from Australia, Canada, Finland, Germany, Kuwait, the United Kingdom, and the US. The visitors held consultations with UNHCR and met refugees in communities and camps to hear first-hand about their challenges and achievements.

Key Refugee Figures (as of 30 November 2024)



* The boundaries and names shown and the designations used on this map do not imply official endorsement or acceptance by the United Nations.

- 81.5% refugees live outside camps **in communities**

Financial Information

Total recorded contributions for the operation in 2024 amount to some **\$154.9 million**. UNHCR is grateful for the critical support provided by donors, including those who have contributed to UNHCR programmes with unearmarked and softly earmarked funds.

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