WASH Dashboard

Uganda Country Refugee Response Plan 2024 - 2025

Quarter 2
April - June

Quarter
Multiple s…

Overview of the sector and narrative

The Sector Overview:

The WASH sector ensures that refugees and hosting populations have improved, equitable and sustainable access to safe water, sanitation, and hygiene services through the inclusion of services to National systems and innovative approaches to prepare new arrivals and established populations to achieve self-reliance. This is being achieved by implementing the broader water and environment sector refugee response plan (WERRP), which expired in June 2023. A new plan has, however, been completed and awaits its launch in August 2025. The approach is to transition all services to national systems (district local government, water supply utilities area service providers, and communities). The Process of transition to national utility is ongoing with one settlement (Rwamwanja) fully under the management of a national utility, several water systems (24) are under the direct management of the utilities in Uganda. This is equivalent to 10% of all motorized systems in Ugandan refugee settlements. The MoU for the transition of Bidibidi Zone 1 has been signed, which is being considered a proof of concept. Parties will now focus on operationalizing the MoU, with a joint technical mission planned for August 2025.

The Result Analysis:

On average, sanitation service level has been maintained at 69% during this quarter compared to the first quarter of 2025. But there is a vast disparity between settlements receiving new arrivals and those that are not. For instance, receiving settlements of Kiryandongo, Nakivale, and Rhino have household latrine coverage at just about 60%. Emergency latrine needs have been met effectively during the quarter at a latrine per person ratio of 1:48. Access to water supply was maintained at an average of 18 litres per person per day (lpd) despite increased population. WASH partners responded to refugee influxes in Southwest, Northern and West Nile regions. Water access was maintained at an average of 9 lpd in Southwest and 15lpd in Northern settlements receiving new arrivals. This is within the emergency threshold of 7.5-15lpd. While latrine per persons ratio were kept within the target of 1:50 through construction of 512 emergency latrines bringing total emergency latrines constructed since January 2025 to 1,176 stances. To promote personal hygiene and environmental sanitation amongst the newly arrived, WASH partners deployed community hygiene promoters (Village Health Teams) at a ratio of 715 persons per hygiene promoter against a target of 1:500.

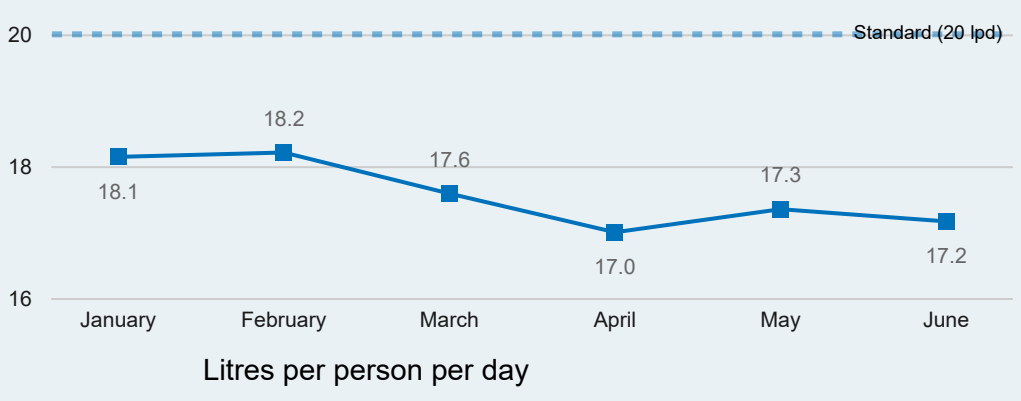
The Key Challenges/Opportunities:

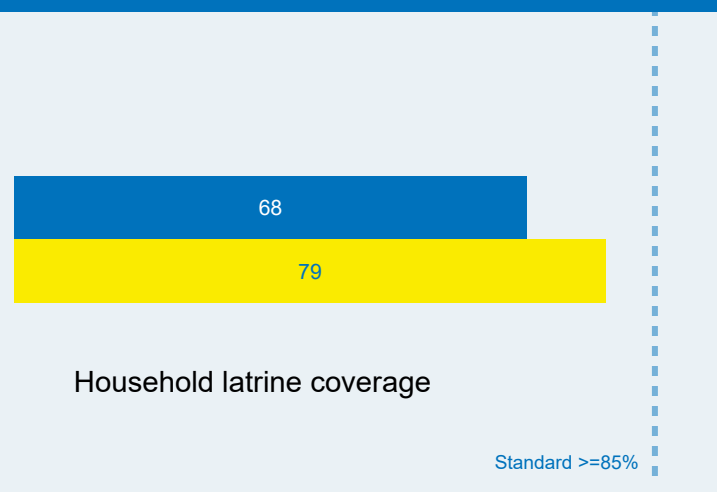
Due to aged electromechanical equipment (generators, pumps, and inverters), the frequency of breakdown has increased hence the high cost of operation and maintenance of water systems. During the quarter, two very strategic boreholes broke down leading to reduced water production in Nakivale and Bidibidi. Lake Nakivale has consistently receded in size, this required constant shifting of the water intake structure, increasing the cost of operation and maintenance. In West Nile, flash flood continues to wash away water pipes, disrupting the supply for longer periods. The number of Village Health Teams (VHTs) have been reduced due to budget constraints and a new target of 1:1000 is being considered for protracted refugee areas, in line with the Ugandan standards.

The Sector Priorities:

- Emergency WASH services provision to new arrivals with priority to transit and reception centres.
- Continue with HH latrine construction to increase coverage.
- Operationalizing the signed water transition MoU with MWE and OPM
- Completion of the UCRRP WASH plans.

Key Indicators





Achievements data: ActivityInfo (reported by sector lead)

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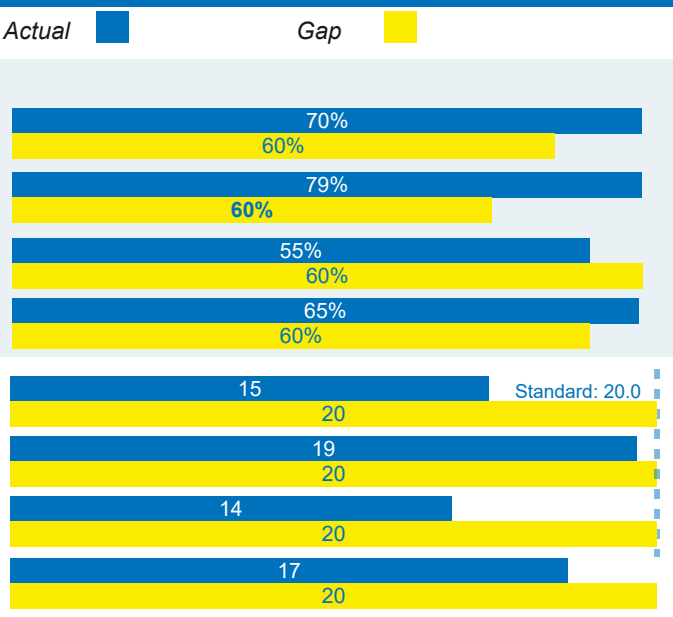
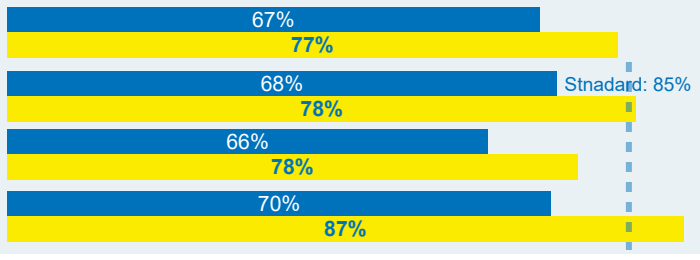
Outcome: Improved equitable and sustainable access to water supply for refugees and hosting population

Indicator	*Actual*	*Target/Standard ('25)*
Water pumped through renewable energy		
- Congolese Refugees	**70%**	**60%**
- South Sudanese Refugees	**79%**	**60%**
- Sudanese refugees	**55%**	**60%**
- Other refugees	**65%**	**65%**
Litres per person per day		
- Congolese Refugees	**14.8**	**20**
- South Sudanese Refugees	**19.4**	**20**
- Sudanese refugees	**13.4**	**20**
- Other refugees	**17.2**	**20**



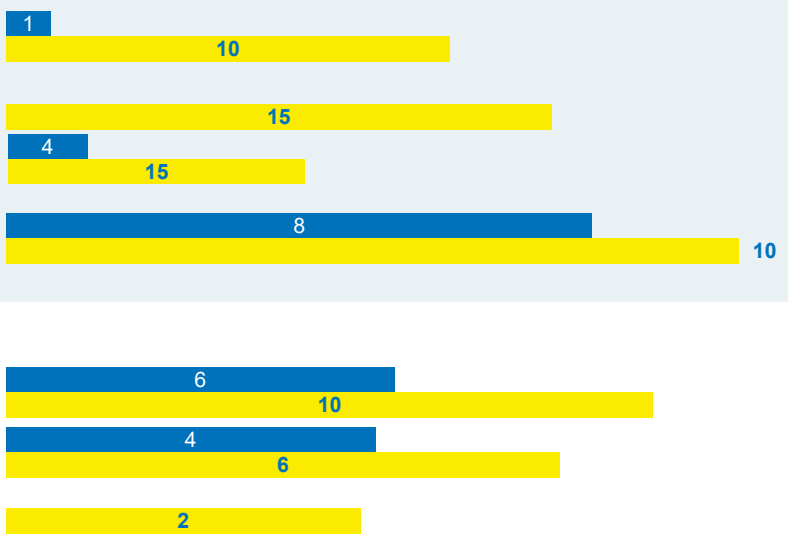
Outcome: Improved equitable and sustainable access to sanitation and hygiene services for refugees and hosting population

Household latrine coverage		
- Congolese Refugees	**67%**	**77%**
- South Sudanese Refugees	**68%**	**78%**
- Sudanese refugees	**66%**	**78%**
- Other refugees	**70%**	**87%**

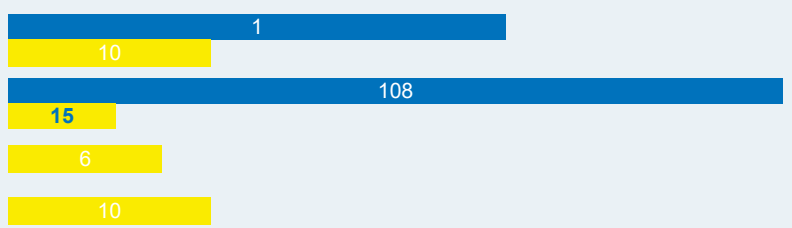


Outcome: Improved equitable and sustainable access to water supply for refugees and hosting population

Indicator	*Actual*	*Target/Standard ('25)*
Water abstraction permits acquired for motorized systems		
- Congolese Refugees	**1**	**10**
- South Sudanese Refugees	**0**	**15**
- Sudanese refugees	**13**	**15**
- Host community	**8**	**10**
Water schemes under management of utilities (e.g NWSC and Umbrella authorities)		
- Congolese Refugees	**6**	**10**
- South Sudanese Refugees	**4**	**6**
- Other refugees	**0**	**2**



Water resource monitoring stations installed and frequently monitored		
- Congolese Refugees	**1**	**10**
- South Sudanese Refugees	**108**	**15**
- Other refugees	**NR**	**6**
- Host community	**NR**	**10**



NR - *Indicate that no reports were received under the indicator for the situation.*

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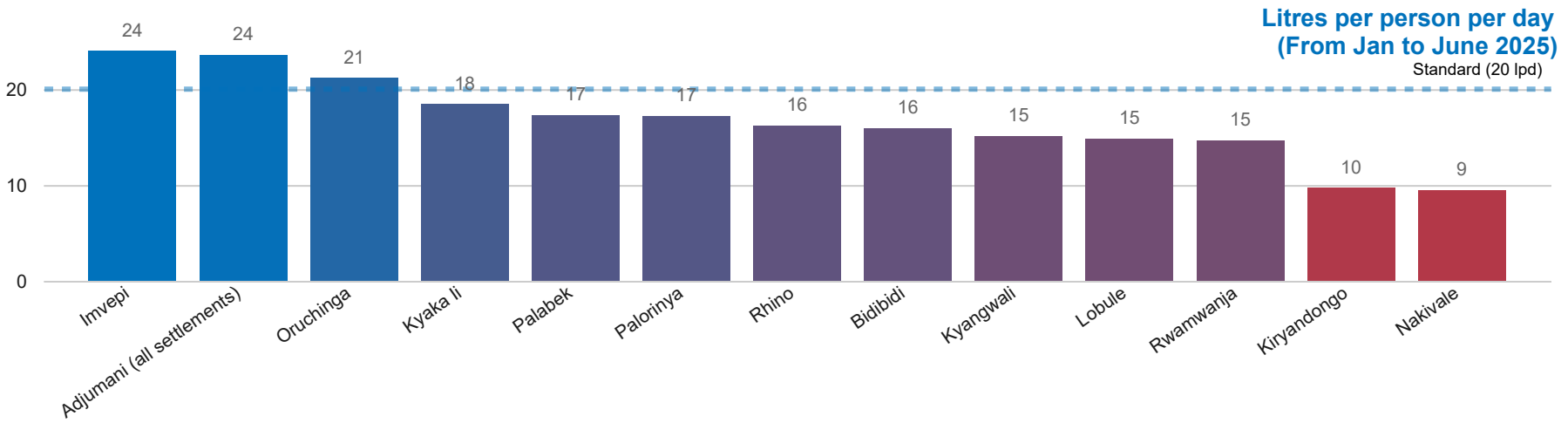
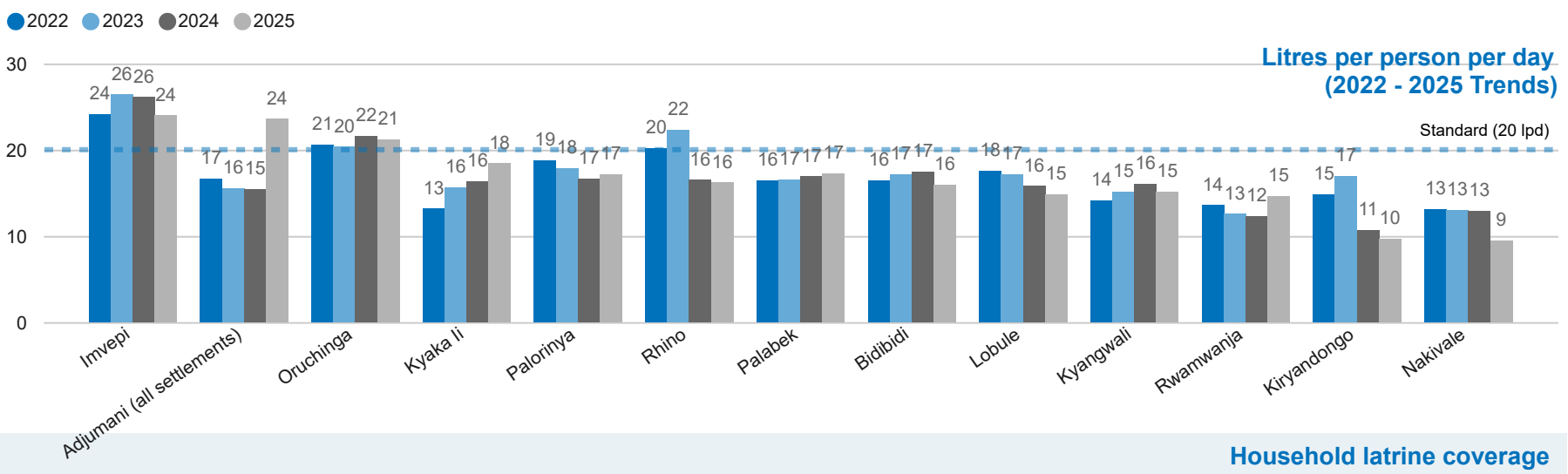
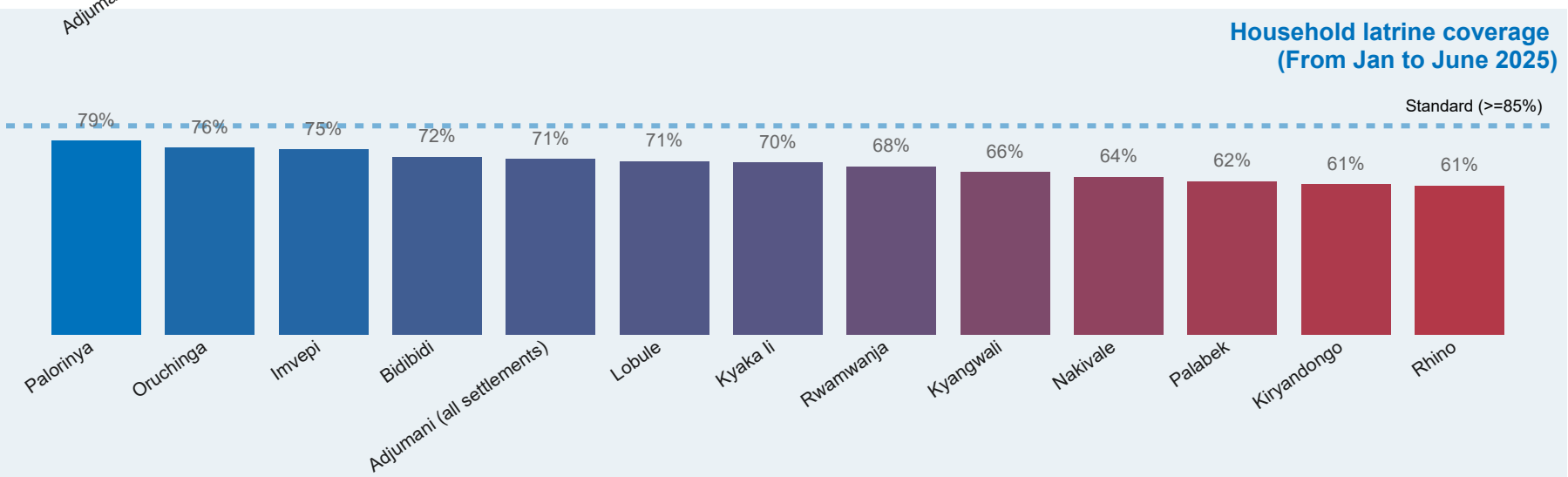
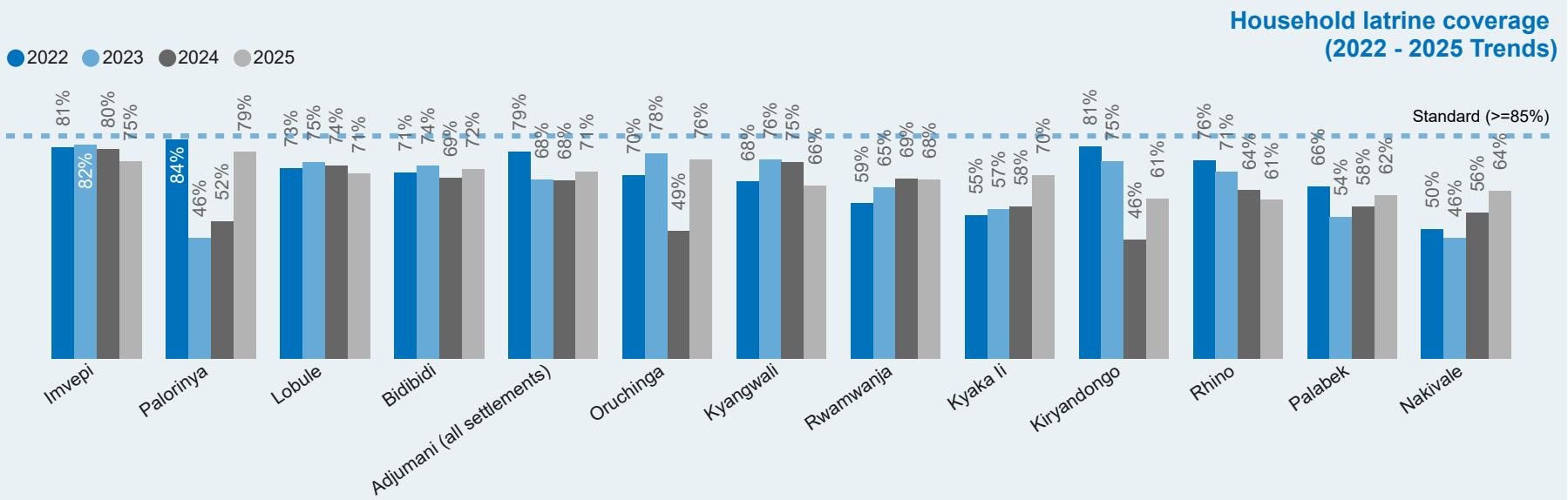
Key Indicators | Settlement Comparison









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Funding

$44M
Total Requirement

$7.0M	$37.0M

Received **15.9%** Gap **84.1%**

Partner Reporting

Partners
Action Against Hunger
Caritas Uganda
Community Empowerment for Rural Development
IsraAID
Kulika Uganda
Swiss Church Aid

Partners
LM International
Lutheran World Federation
Malteser International
Nsamizi Training Institute for Social Development
Oxford Committee for Famine Relief

Partners
Uganda Red Cross Society
United Nations Children's Fund
Water Mission Uganda
Welthungerhilfe

15 Partners | **11** INGOs | **3** NGOs | **1** UN Agencies

Partner Presence by District

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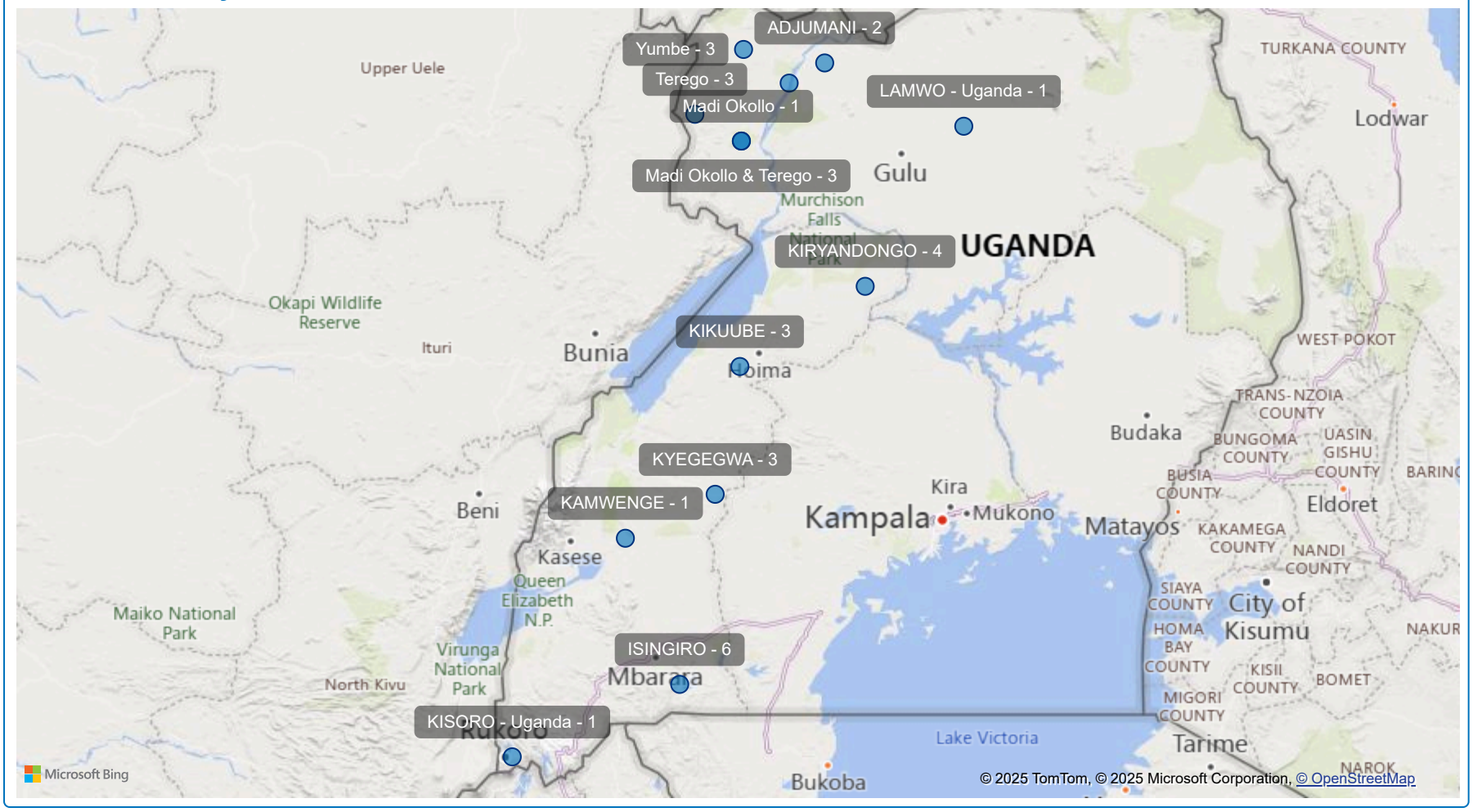
Operational Presence

Location District	Location Type	Location Name	Partner Type	Reporting Entity Name
All	All	All	All	All

Location District	Location Type	Location Name	Partner Type	Reporting Entity Name
ADJUMANI	Settlement	Adjumani (all settlements)	International NGO	LWF
ADJUMANI	Settlement	Pagirinya	International NGO	ACF
ISINGIRO	Settlement	Nakivale	International NGO	ACF
ISINGIRO	Settlement	Nakivale	International NGO	IsraAID
ISINGIRO	Settlement	Nakivale	International NGO	LWF
ISINGIRO	Settlement	Nakivale	International NGO	Malteser
ISINGIRO	Settlement	Nakivale	International NGO	URCS
ISINGIRO	Settlement	Nakivale	National NGO	Nsamizi
ISINGIRO	Settlement	Oruchinga	National NGO	Nsamizi
KAMWENGE	Settlement	Rwamwanja	National NGO	Nsamizi
KIKUUBE	Settlement	Kyangwali	International NGO	ACF
KIKUUBE	Settlement	Kyangwali	International NGO	LMI
KIKUUBE	Settlement	Kyangwali	National NGO	Nsamizi
KIRYANDONGO	Settlement	Kiryandongo	International NGO	ACF
KIRYANDONGO	Settlement	Kiryandongo	International NGO	LWF
KIRYANDONGO	Settlement	Kiryandongo	International NGO	URCS
KIRYANDONGO	Settlement	Kiryandongo	UN Agency	UNICEF
KIRYANDONGO	Subcounty	BWEYALE TOWN COUNCIL	International NGO	ACF
KIRYANDONGO	Subcounty	Kiryandongo RS	International NGO	URCS
KISORO - Uganda	Transit centre	Nyakabande TC	International NGO	IsraAID
KYEGEGWA	Settlement	Kyaka II	International NGO	Caritas
KYEGEGWA	Settlement	Kyaka II	International NGO	Oxfam
KYEGEGWA	Settlement	Kyaka II	National NGO	Nsamizi
LAMWO - Uganda	Settlement	Palabek	International NGO	LWF
Madi Okollo	Subcounty	Rhino Camp	National NGO	Kulika
Madi Okollo	Subcounty	Rigbo	National NGO	Kulika

No of Partners by District

Note that a bigger bubble represents a higher number of partners operating in the district and vice versa



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