ISWG
Inclusion & Solutions Working Group Moldova

Regional Refugee Response for the Ukraine Situation

Inclusion & Solutions

Working Group Moldova

Internal Workshop:

Operationalizing the Action Plan

September 16, 2025
Chisinau
mdachiswg@unhcr.org

MINISTERUL MUNCII ȘI PROTECȚIEI SOCIALE

UNHCR The UN Refugee Agency

unicef

UNDP

WFP World Food Programme

Agenda

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09:00 – 09:30 | Welcome & Framing

09:30 – 11:00 | Operationalising the ISWG Action Plan – Part I

11:00 – 11:15 | Coffee Break #2

11:15 – 12:15 | Operationalising the ISWG Action Plan – Part II

12:15 – 12:35 | Presentation of Final Indicators for RRP 2026

12:35 – 13:00| Wrap-Up & Next Steps

Presentation of the three key ISWG strategic products

Three ISWG products

Social Protection Roadmap

A government-owned product that operationalises and helps to fund-raise for the NPPIF

(2025-2027)

ISWG Action Plan

A ISWG Plan that structures and prioritises the actions of ISWG members

(2025-2026)

Integrated Indicators Framework

Comparison of indicators across the NPPIF, UNSDCF and RRP to track duplication and synergies of actions

(2025-2027)

Today we focus on the:

ISWG Action Plan

A ISWG Plan that structures and prioritises the actions of ISWG members

(2025-2026)

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Regional Refugee Response for the Ukraine Situation

National Program for Phased Integration of Foreigners

Putting together the Social Protection Roadmap

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O2. Increasing access to social assistance measures for foreigners in difficulty and improving their level of social inclusion, with a focus on the specific needs of women and girls.

- 7 of 14 activities are protection-focused (child protection, SGBV, trafficking).
- Limited scale up in access to social assistance for adults and other key vulnerable groups
- Capacity-building efforts lack clarity on targeted competencies.
- No clear transition strategy to government-funded support

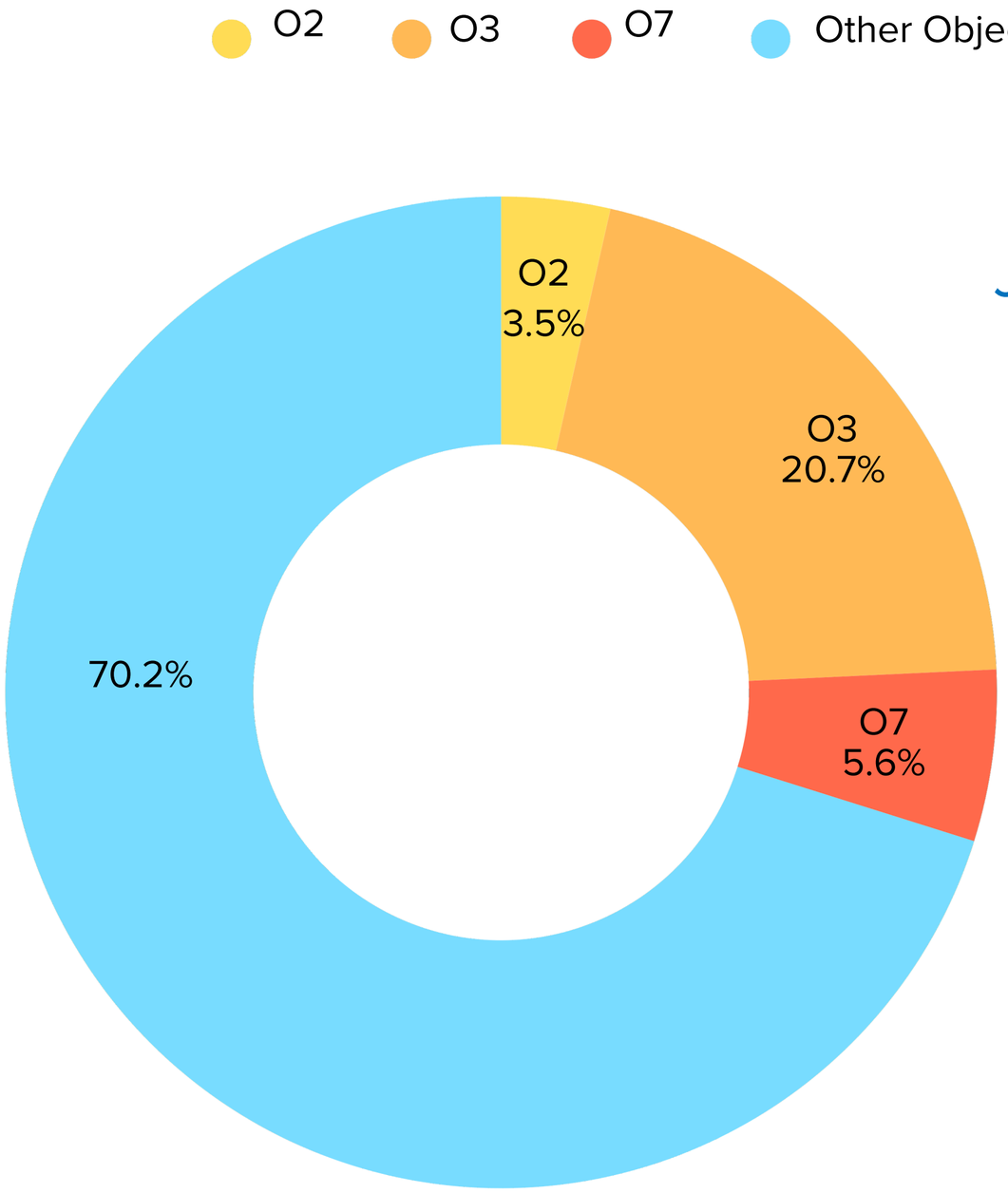
O3 Implement three mechanisms to stimulate economic development for the integration of foreigners into the labor market by 2027

- The focus on capacity building for NEA and information-sharing is important, but lacks specificity on which beneficiarly competencies or agency processes need strengthening.
- Entrepreneurship support is highlighted, yet concrete measures (e.g., access to credit, mentorship, legal reform) are missing from the activity list.
- Active employment measures rely on legislation that currently excludes TP beneficiaries.

O7 Increase the capacity to meet the housing needs of vulnerable displaced persons, ensuring their right to decent housing

- The focus on supporting RACs is not coherent with the closure strategy of RACs by the MLSP.
- Alternative access to shelter is missing: transitional housing models, rent support, and affordable housing.

NPPIF Social Protection Objectives and budget allocation



Joint Budget Share of O2, O3 and O7 = **“Social Protection Roadmap” Budget**

Funding streams for refugees?

Streams of refugee support

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RRP
2025-2026

UNSCDF
2025-2027

FUNDING FOR UN AGENCIES, NGOs AND PARTNERS

Support for critical legal and government coverage gaps

Humanitarian aid

Refugee window?

MPTF

Development Cooperation

NPPIF
2025-2027

Fiscal Space allocation

Inclusion funded by the Government & international donors

GOVERNMENT FISCAL SPACE

Workshop sessions

Objectives

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RRP Planning
Social Protection and Economic Inclusion

HDP Nexus 2025 Workshop
Action Plan

ISWG Roadmap Objectives

1. Economic inclusion
2. National social protection inclusion for refugees
3. Targeted MPCA + shock responsive
4. Essential services and infrastructure
5. Localization and community driven solutions
6. Investment case building and advocacy

Action Plan Structure

NPPIF

Activities directly supporting actions in the NPPIF

Transition

Transitional activities not in the NPPIF but required to expand government capacity for inclusion

Humanitarian

Purely humanitarian activities covered under the RRP in parallel

Group Work:
Operationalizing the Action Plan.
Programmatic Objectives 1-4

Working Groups

- **1st group: Objective 1**. Economic inclusion (Zina Adam)
- **2nd group: Objective 2.** Social Protection (Andrew Mitchell)
- **3rd group: Objective 3.** Cash (Yigit Gurer)
- **4th group: Objective 4.** Housing and basic services (Andrea Cuisana)

Structure of Action Plan Matrix

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	Activities under NPPIF	Transitional Activities (Government & International Actor Partnering)	Humanitarian Activities in parallel to National Systems
Objective 1			
Objective 2			
Objective 3			
Objective 4			
Objective 5			
Objective 6			

Prioritization scoreboard

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1 = Very Low Alignment 3 = Very High Alignment	3	2	1
Legal Space	Fully within existing legal frameworks for TP	Requires minor legal adjustments or clarifications for TP	Outside current legal framework or requires legislative change for TP
Feasibility & Criticality	Technically and logistically feasible, and essential to the response	Feasible but not urgent, or urgent but complex	Difficult to implement or low impact
Timeframe	Can be fully implemented within 9 months	Partially implementable within 9 months	Requires long-term planning beyond 9 months
Political Risk	Broad political support, unlikely to be blocked	Moderate risk of political resistance	High risk of being blocked or reversed
Government Co-Funding	Strong co-funding commitment	Some support	No support
External Fundraising Potential	High likelihood of donor interest	Moderate potential	Low or unlikely

Coffee break 15 minutes

Plenary Discussion: Operationalising the Action Plan. Objective 5-6

Programmatic & cross-cutting objectives

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Objective 1

Objective 2

Objective 3

Objective 4

Objective 5: Localization

Objective 6: Building the investment case and funding

Localisation - the What?

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Operationalize the Cities of Solidarity Initiative as a Local Integration Platform

Cities of Solidarity Initiative

- Filling Gaps in Services and Access
- Building Local Partnerships and Community Networks
- Investing in Social Infrastructure and Spaces for Connection
- Strengthening Local Capacity and Governance
- Enabling Civic Participation and Co-Design of Solutions
- Unlocking Development Finance and Donor Engagement
- Driving the Transition to Sustainable, Locally-Led Solutions
- Incubating Innovation and Strategy Recalibration

Promote Localisation Initiatives that Empower CSOs and RLOs

- Establish formal partnership frameworks between MLSP and CSOs/RLOs
- Build capacity of CSOs and RLOs to deliver social services

Expand and Upgrade Social Service Infrastructure

- Invest in community centres for integrated service delivery

Localisation - the How?

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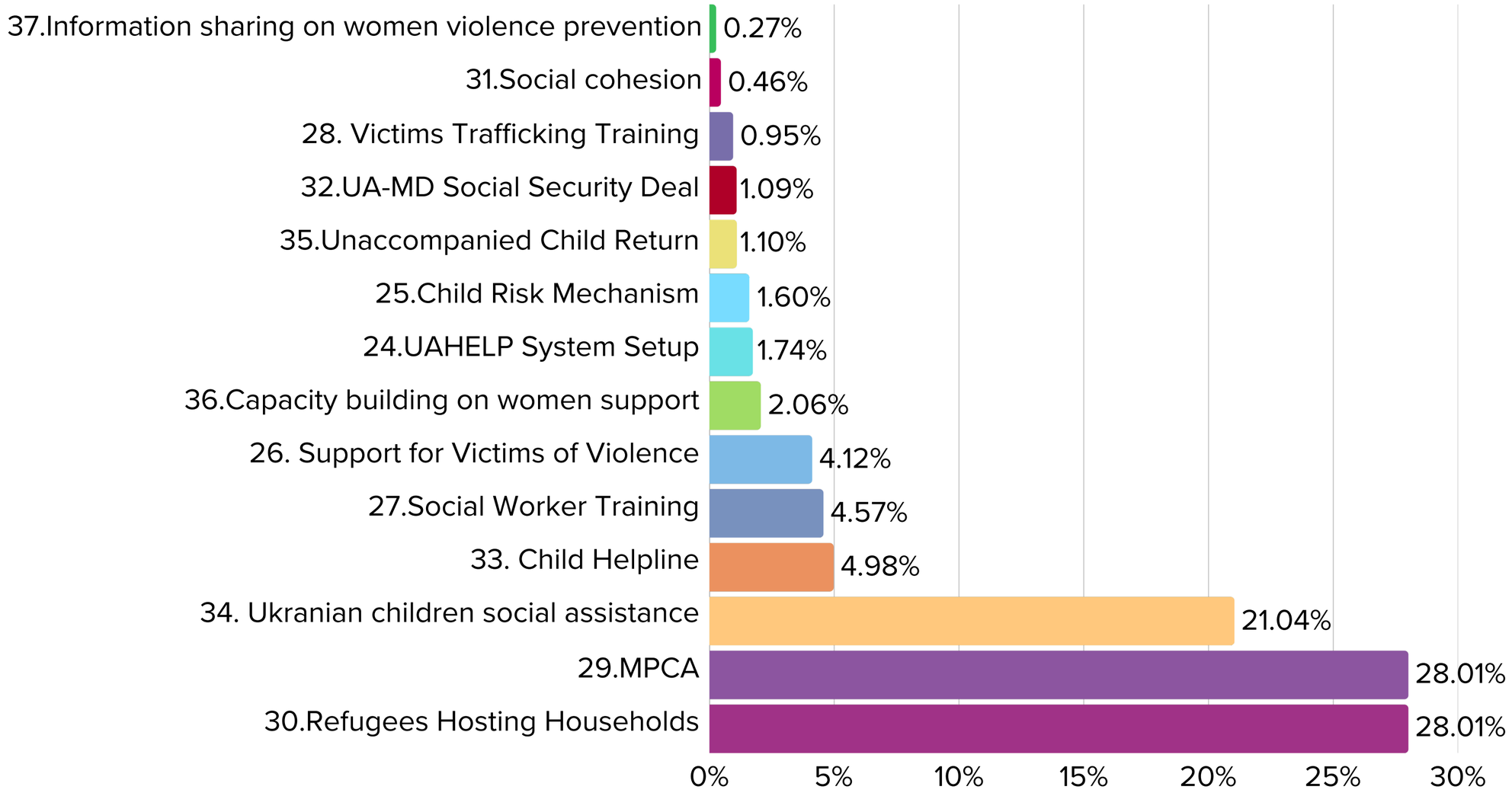
- How can we go beyond the signed MoUs to put the Cities of Solidarity initiative into practice—by supporting municipalities to implement refugees-inclusive services, while also creating clear criteria and incentives for other municipalities to join and transition into the initiative?

- How can technical assistance be tailored to the diverse capacities and needs of municipalities to not only access but also effectively use funds to strengthen services for both refugees and hosts?

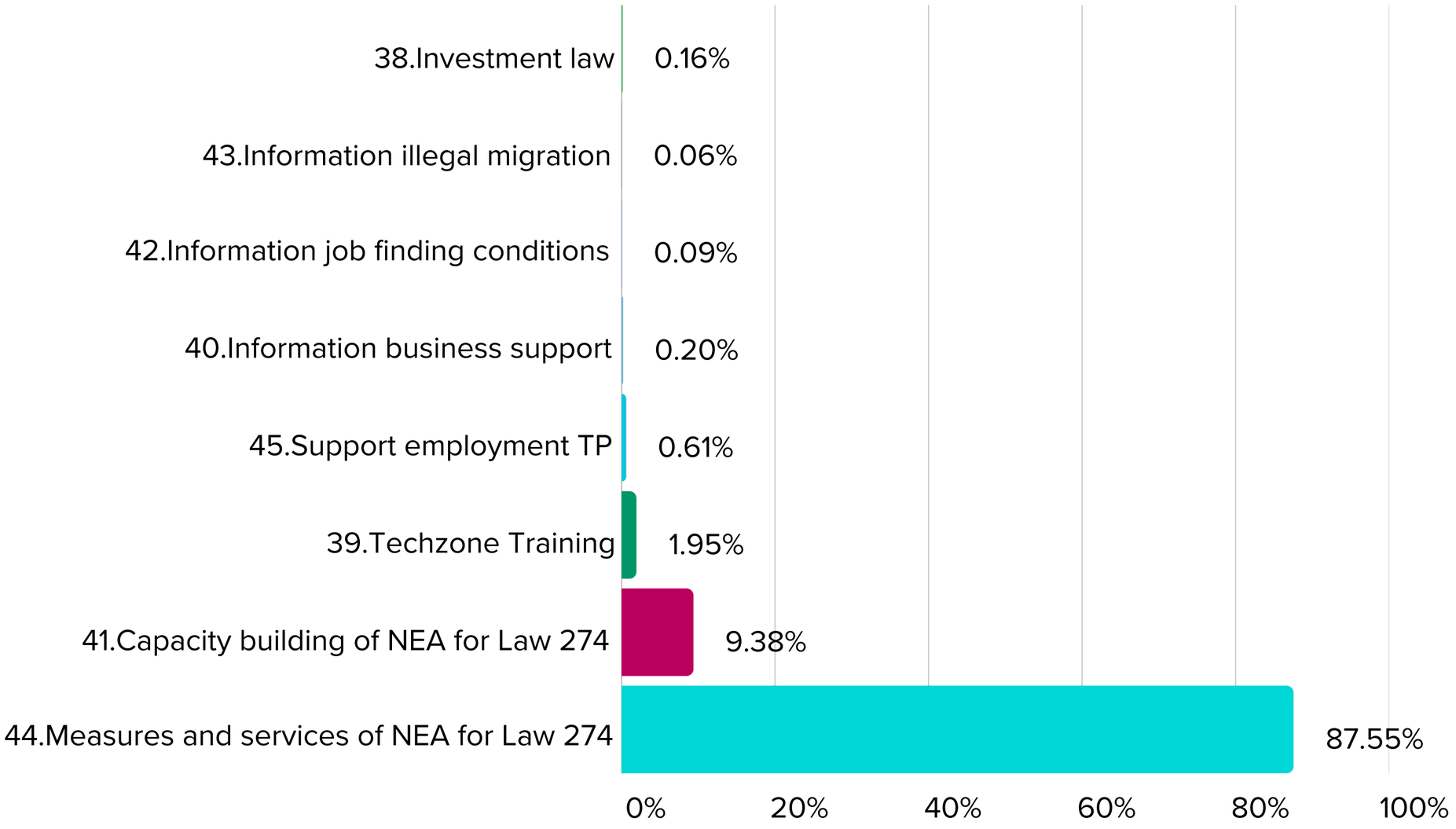
- How can CSOs and Refugee-Led Organizations (RLOs) be empowered through formal partnerships, funding models, and capacity-building to play a sustained role in local service delivery and planning?

- How can joint service delivery models be piloted in a way that builds trust and complements MLSP's existing capacities?

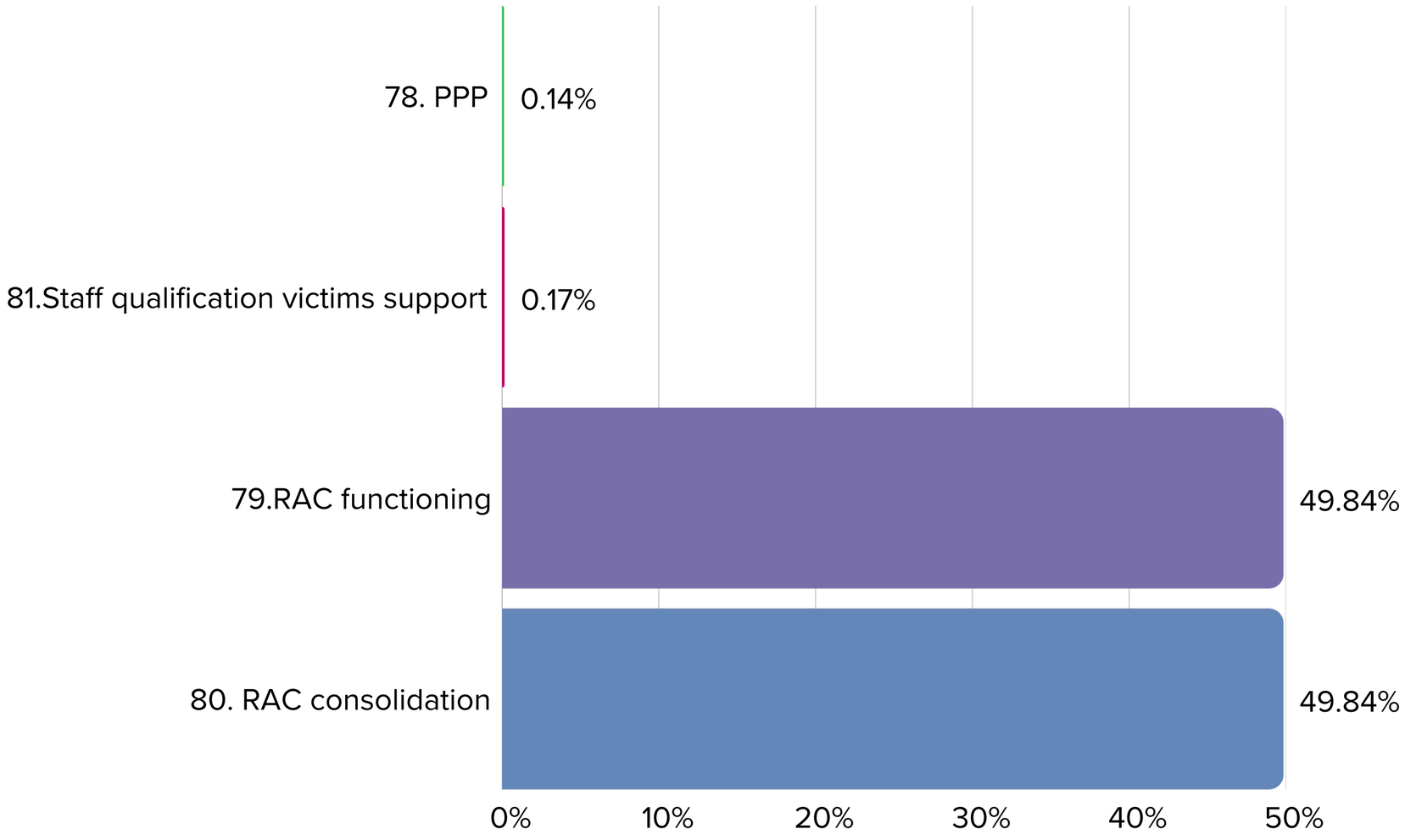
Breakdown of Budget per activity under Objective 2



Breakdown of Budget per activity under Objective 3



Breakdown of Budget per activity under Objective 7



Breakdown of Budget per source of funding

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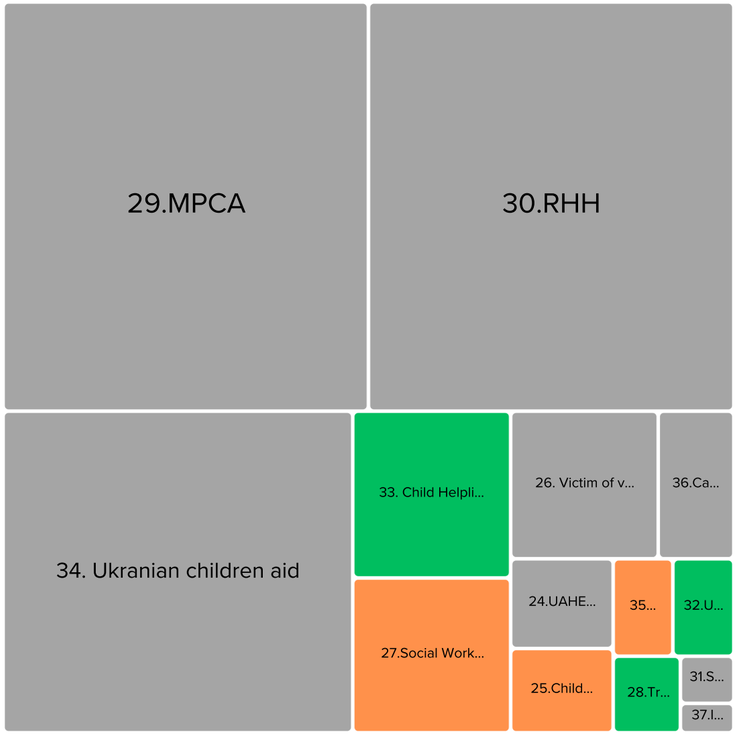
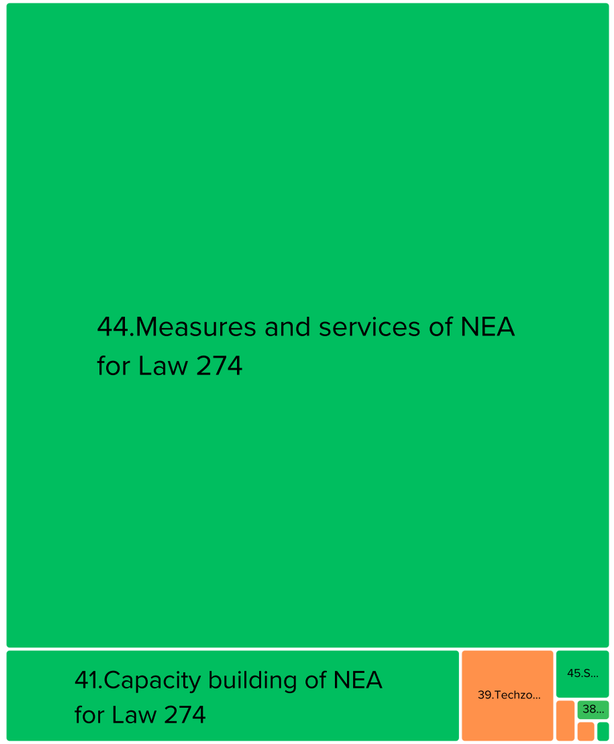
Breakdown of Budget per source of funding under Objective 2



Breakdown of Budget per source of funding under Objective 3



Breakdown of Budget per source of funding under Objective 7

Covered as a share between the Government and the Donors

Covered entirely by the Donors

Covered entirely by the Government

Streams of refugee support

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RRP
2025-2026

UNSCDF
2025-2027

Transfer of longer-term transitional support and government partnership

FUNDING FOR UN AGENCIES, NGOs AND PARTNERS

Support for critical legal and government coverage gaps

Humanitarian aid

Refugee window?

MPTF

Development Cooperation

NPPIF
2025-2027

Support government capacity to absorb international funds

Develop an Investment Case and help promote funding

GOVERNMENT FISCAL SPACE

Include refugee budget lines in Mid-Term Budget Framework

Fiscal Space allocation

Inclusion funded by the Government & international donors

Plenary Discussion: Operationalising the Action Plan. Objective 5-6

Investment case and funding advocacy - the How?

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- How can the ISGW support the development of a national investment case for refugee inclusion that promotes fiscal space from the Government and that meets international donor expectations and priorities? (Vicente)
- What mechanism can be supported to raise budget support for inclusion and what is the role of the ISWG to develop this?
- How can ISWG support advocacy and influence actors to help the MLSP raise funds for inclusion?
- How can refugee inclusion be mainstreamed into the UNSDCF - through concrete actions in each Results Group, dedicated budget lines (MPTF window?), and indicators aligned to the RRP?

Joint work with the Protection Working Group?

Context

Shared Focus: 7 out of 14 activities in Objective 2 activities of NPPIF are protection-focused, including child protection, SGBV, and anti-trafficking—core areas of the Protection WG.

Overlap in Service Delivery: Both groups are working on access to social services for children and adults, which requires joint planning to avoid duplication and ensure comprehensive coverage.

Institutional Alignment: Many protection-related activities fall under the mandate of MLSP, reinforcing the need for coordinated efforts across both working groups.

Proposal

Add a 7th Objective to the Action Plan: Collaborate with the Protection Working Group to Develop a Common Social Protection Roadmap.

Purpose of the Objective:

- Align protection and social protection interventions under a unified framework.
- Facilitate joint planning, budgeting, and advocacy.

Final indicators RRP

Activity	Indicators
1. Promote access to formal employment, entrepreneurship, and financial services for refugee economic inclusion.	# of individuals placed in formal employment # of individuals who received employment services and assistance (e.g., job matching, skills/vocational/ language training, matching, employment-related legal advice, etc.) # of individuals who received entrepreneurship/ self-employment training or business development support (grants or microfinance support to start or expand their own businesses) # of individuals supported with access to banking and financial services # of government staff that benefited from employment and economic inclusion related training and other forms of capacity building
2. Strengthen refugee inclusion into the national social protection system	# of eligible individuals enrolled in national social assistance schemes # of eligible individuals enrolled in social insurance programs and benefiting from full employment protections # of government staff trained on social assistance mechanisms for refugees # of collective accommodation structures rehabilitated, including specialized institutions and social housing
3. Deliver targeted Multi-Purpose Cash Assistance to vulnerable refugees to meet their essential needs and reduce protection risks whilst strengthening refugee inclusion into national social assistance programmes and shock-responsive mechanisms.	# of vulnerable individuals supported with MPCA or tailored cash assistance addressing specific protection needs # of vulnerable individuals supported with cash assistance for winter related needs

Activity	Indicators
4. Provide access to essential services and infrastructure, including housing, food, water, and sanitation, for refugees and vulnerable host communities.	# of individuals who received food assistance # of individuals who received non-food items # of individuals supported with access to safe and appropriate sanitation facilities # of individuals supported with rental subsidies or financial assistance for housing # of individuals supported through housing repairs or the rehabilitation of affordable housing units
5. Promote localization and community-driven solutions.	# of refugee-hosting municipalities developing local action plans for refugee inclusion # of Civil Society Organizations (CSOs) and Refugee-Led Organizations (RLOs) capacitated to enhance service delivery # of infrastructure projects implemented in support of peaceful coexistence # local initiatives facilitating inter-community dialogue, promoting tolerance, and acceptance of refugee inclusion
6. Support access to development funding, strengthen refugee inclusion investment case, and engage in advocacy on positive impact of refugee inclusion	

Wrap-Up and Next Steps

Feedback Integration: Feedback will be analyzed and integrated into the Final Action Plan Matrix.

Sharing the Matrix: The Final Action Plan Matrix will be shared with partners.

Follow up meetings: A series of bilateral and multilateral follow-up meetings will be convened to facilitate in-depth discussions on key issues.

Thank You!

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Contact us:
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