



## Syria Refugee Response Plan Field Report

<b>NAME: ----</b>	<b>Agency/NGO: UNHCR</b>
<b>TRAVELLING FROM-TO and DATE:</b> Amman to Ramtha on 14 May 2012	<b>OTHER STAFF/PARTNERS</b>
<b>PURPOSE OF TRAVEL:</b> Serve refugees at the info desk	

### **ACTUAL RESULTS/CONSTRAINTS:** *(by sector)*

We received 86 cases as follows:

- Registration appointments on 24 May 2012 were given to 78 cases/ 198 individuals, 39 cases entered Jordan legally while the others entered illegally
- Many registered Syrian cases approached to ask about financial assistance and was counseled about our services
- One Syrian case approached the info desk to take appointments to add a new baby to his file
- One Syrian case has a son with a disability, the mother asked about potential help and medication and was counseled
- One Syrian case had a new baby by C-section surgery. The mother she first went to Ramtha hospital but they did not receive her so she went at the same night to King Abdullah Hospital and carried out the surgery. The invoice is 700JD so far, he paid 500, the mother is still in the hospital and the baby is in the incubator. The case was referred to UNHCR health unit for further assistance.
- Three registered Syrian families approached the help desk and asked about migration options, they were counseled and told that migration programs are not available at the mean time
- Two Syrian cases approached the help desk and explained their bad financial situation, added to PRO11

### **BRIEF DESCRIPTION OF PERSONS MET/PLACES VISITED/CHANGE FROM PREVIOUS VISIT (ACTIVITIES IMPLEMENTED/CONDITION OF SYRIAN/HOST COMMUNITIES):**

**RECOMMENDATIONS/ACTION POINTS:**

All Syrian refugees are asking about cash assistance  
Referrals will be made to related units.  
ProGress updated  
Applicants were counselled in-site

**DATE AND SIGNATURE OF TRAVELLER:**

16 May 2012

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