

Assistance to Syrian Refugees outside of camps in Jordan

27 February 2012



UNHCR Jordan, Amman

Outreach and Assessments

Assistance to urban refugee is provided through 3 channels:

Help Desk



Physical presence where refugees can seek assistance from UNHCR staff members

Home Visit



Assessment of refugee vulnerability to allocate cash assistance

Infolines



8h / 5 days service to answer questions and petitions from refugees

Registered Refugees outside of camps **112,972**

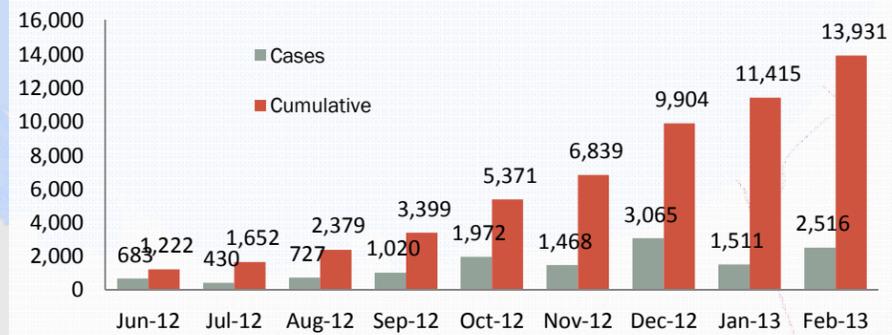
Person Received at Help Desks **121,493**

Home Visits Conducted **13,931**

Calls on Info Line **49,811**

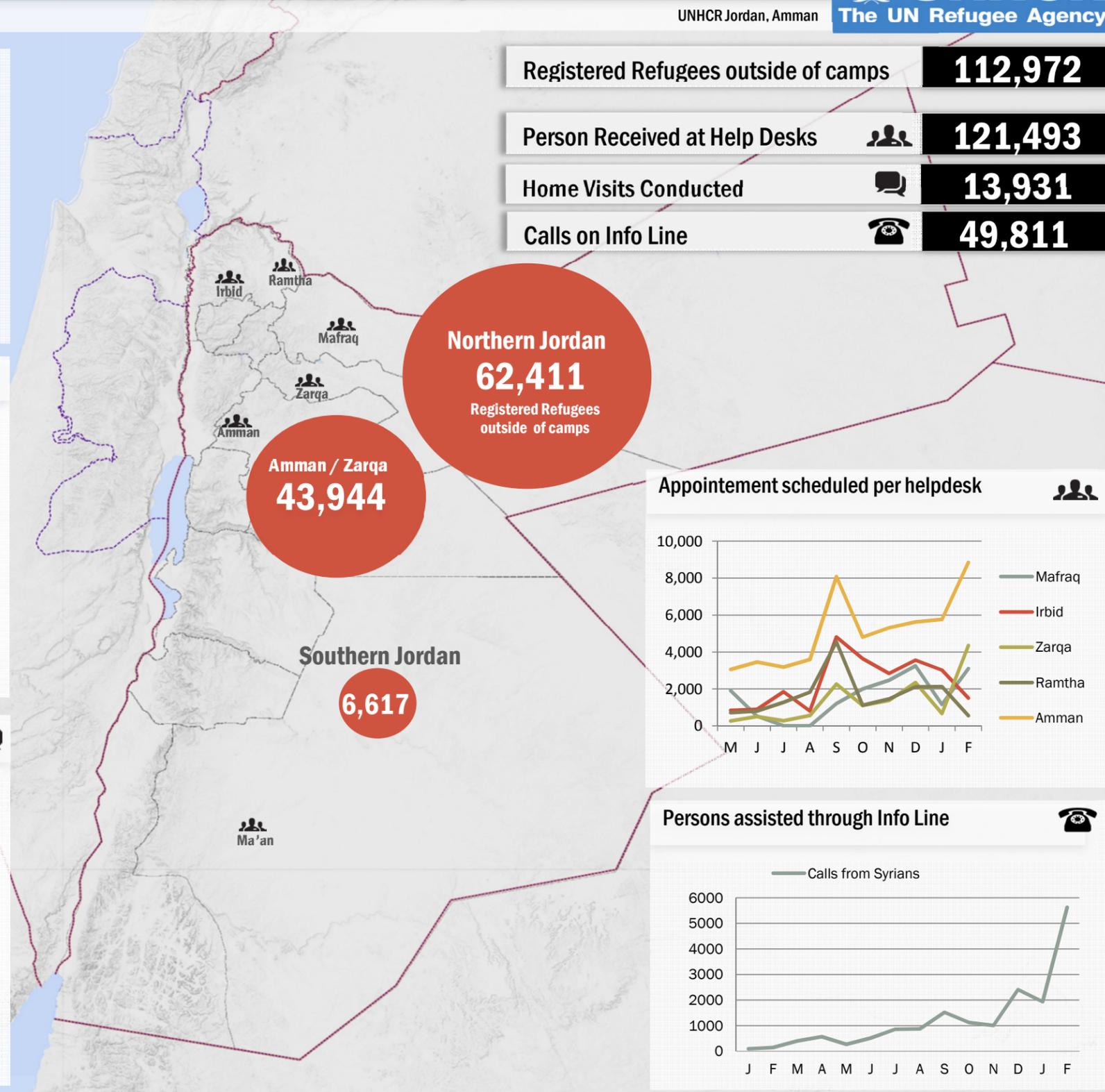
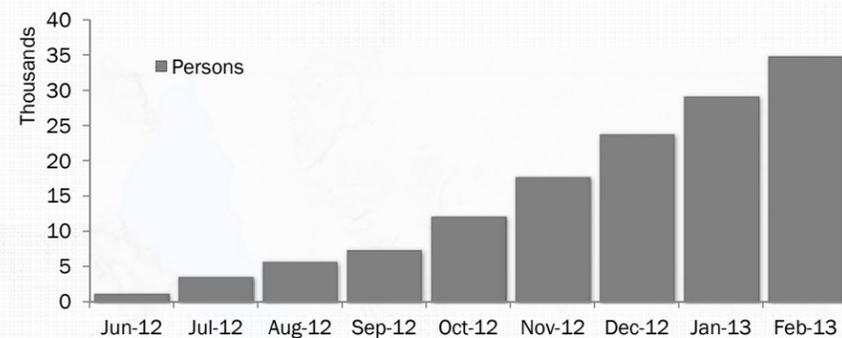
Home Visits

Aggregate totals

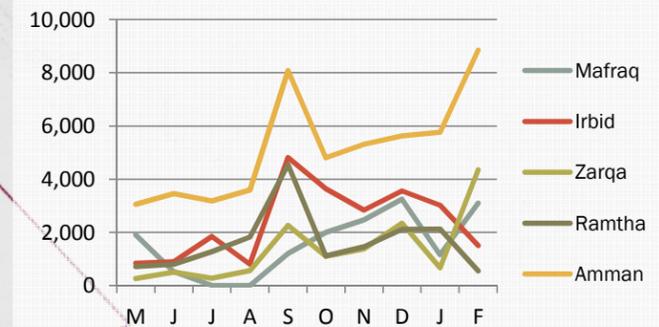


Beneficiaries from Cash Assistance

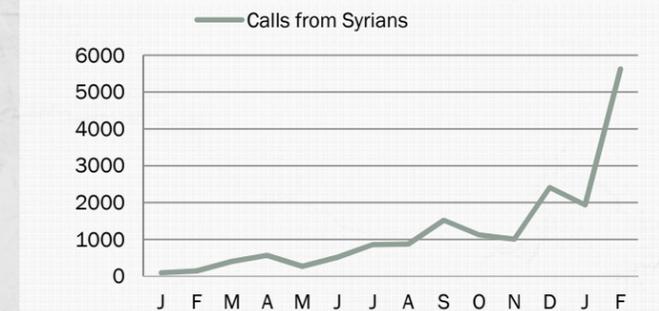
A cash assistance lumpsum is defined according to the family size and number of children or specific needs (in '000)



Appointment scheduled per helpdesk



Persons assisted through Info Line



Sources UNHCR

For more information, consult schimmel@unhcr.org, batarseh@unhcr.org

<http://data.unhcr.org/syrianrefugees>