



UN Weekly Inter-agency Situational Report - JORDAN

Syrian Refugee Response update

10 March – 17 March 2013

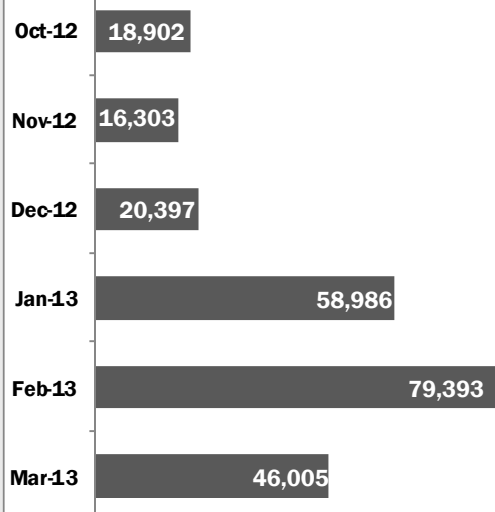


This update provides a snapshot of the United Nations inter-agency response to the influx of Syrians into Jordan. The response is led by UNHCR, the UN Refugee Agency, and is undertaken in full coordination with the Government of Jordan.

I. Facts and Figures (as at 17 March 2013)

- Number of Syrians either registered as refugees or being assisted as such has now reached the 1.1 million mark.
- Government of Jordan estimates that there are some 450,000 Syrians of concern to UNHCR in the Kingdom.
- Total **registered and waiting registration Syrian individuals in Jordan** : 355,493 out of which:
 - Total **Syrians registered**: 298,025
 - Total **Syrians in contact with UNHCR Jordan awaiting registration** (vast majority in urban areas): 57,468
- Total **Syrian population registered in Za'atri camp**: 164,365
- Total Syrian population registered in **urban locations**: 133,660
- **Majority of registered Syrian people of concern** are in Za'atri camp with 55.2% of total registered individuals, followed by 15.8% in Irbid and 13.2% in Amman.
- Majority of registered Syrians in Jordan **originate from city of Dar'a** and represent **67% of all registered Syrians**.

Registration Trend for Last Six Months



In a visit to Jordan on 13 March, UN High Commissioner for Refugees António Guterres expressed his grave concern that funding was falling far short of the vast resources required to aid the hundreds of thousands of refugees hosted here.

Addressing a press conference following meetings with Prime Minister Abdullah Ensour and Foreign Minister Nasser Judeh, Mr. Guterres said, "this is not just any crisis. It requires a special mechanism of support."

He appealed to governments and parliaments of donor countries to approve extraordinary funds to support Syrian victims and host communities. "There is no way this can be funded by normal humanitarian aid budgets," he said. If significant funding is not forthcoming, he noted, "the consequences could be devastating for the Syrian people and for regional stability."

Meeting with the King Abdullah II Bin Al Hussein, Mr. Guterres reiterated UNHCR's commitment to supporting Jordan in managing the refugee crisis as Syrians continue to stream across the border at an average rate of over 1,500 a day.



الملك يستقبل المفوض السامي للأمم المتحدة لشؤون اللاجئين

His Majesty the King receives the UN High Commissioner for Refugees, Al-Rai



UN Commissioner for Refugees António Guterres (left) meets with Jordan's

Prime Minister Abdullah Ensour in Amman, 13 March 2013. ©UNHCR/J. Kohler

Jordan is now host to over 450,000 Syrian refugees. The majority live in towns and cities. Some 100,000 live in the Za'atri refugee camp. Further camps are planned and UNHCR is working with the Jordanian government on contingencies in the case of a "catastrophic scenario" in which a mass exodus occurs.

At the current influx, and if the war is not put to an end, Mr. Guterres believes there the numbers count double or triple by the end of the year. The Jordanian Government estimates there could be as many as hundreds of thousands of Syrians across the border in the Dera'a province who are potential refugees if fighting there continues or gets worse.

Jordan is facing its own severe economic issues and its water resources are extremely limited. Despite this, Mr. Guterres noted Jordan has been a "pillar of stability" in the region, and an impressive host to large groups of Palestinian and Iraqi refugees in recent history. In this context, Mr. Guterres said, it is essential that the Jordanian government and its people are supported. "Their sacrifice and generosity is something the international community should recognize and support. This cannot be dealt with in a business as usual attitude."

Mr. Guterres also supported the government's call for significantly more humanitarian support inside Syria. "It is critical humanitarians can reach people in need wherever they are, whoever they are and whomever they support."

The visit by UN High Commissioner for Refugees António Guterres coincided with a visit to Jordan by Prince Charles and his wife. Prince Charles and his wife, Camilla, Duchess of Cornwall, paid an hour-long visit to the small King Abdullah Park camp in a bid to highlight the human cost of the crisis in Syria, which has forced more than 1.1 million people to flee the country over the past two years, with about one third of them in Jordan.

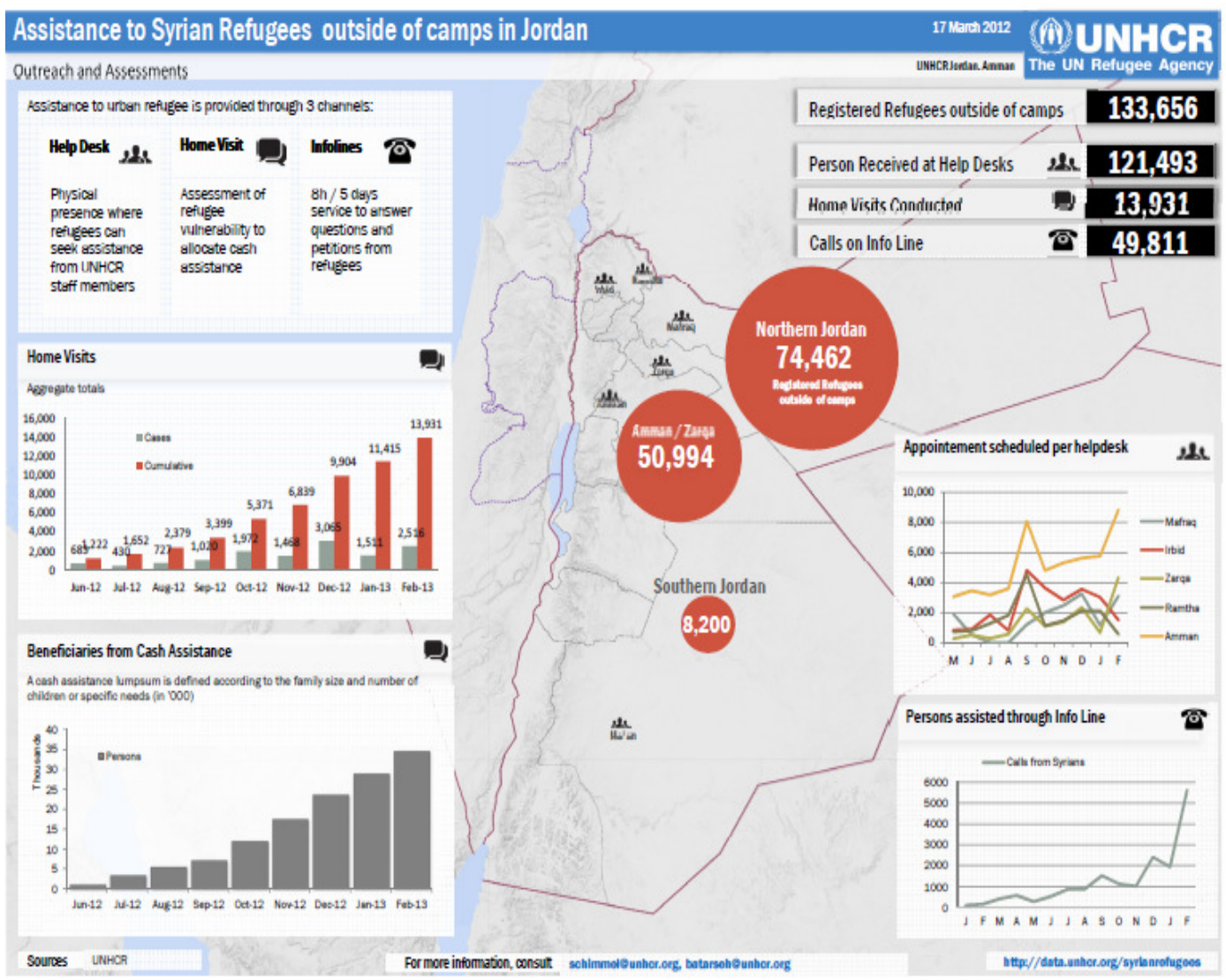
The Prince of Wales also expressed "enormous respect for what Jordan and the humanitarian community have done for refugees. The Jordanian people are truly remarkable in what they manage to cope with."

II. Situation Overview:

The regional figure total number of Syrians registered and pending registration: over 1 million. This number can be higher given that the Government of Jordan estimates over 450,000 Syrians of concern in the Kingdom.

Demographics:

The refugee influx continues. There are now 1,500 arrivals per day when the average in the past 180 days was 924 persons/day. There are now 345,593 persons either registered or in contact with UNHCR.



Funding Situation

Contributions

The percentage of RRP funding as at 14 March 2013 was **32%** as per below.

2013 Funding level	
UNHCR RRP Requirements	\$493,768,013
% funded	32%

As mentioned thereafter, UNHCR's RRP funding level amounts to USD 156,196,526. The top three donors are the United States of America, the European Commission and Japan. The total contributions of these three major donors equal to USD 124,726,477 and represent 80% of the grand total.

SYRIA REGIONAL RESPONSE PLAN 2013 Income as of 14 March 2013							
DONOR	Regional*	EGYPT	IRAQ	JORDAN	LEBANON	TURKEY	Grand Total **
AUSTRALIA	\$4,081,633						\$4,081,633
BELGIUM				\$1,356,852			\$1,356,852
CHINA						\$1,000,000	\$1,000,000
ESTONIA				\$135,685			\$135,685
EUROPEAN COMMISSION	\$12,000		\$4,180,755	\$12,174,850	\$19,844,440	\$5,554,432	\$41,766,477
FINLAND	\$1,356,852						\$1,356,852
GERMANY				\$1,356,852	\$1,308,900		\$2,665,752
IRELAND	\$1,356,852						\$1,356,852
JAPAN			\$4,000,000	\$12,000,000	\$3,000,000	\$7,000,000	\$26,000,000
KUWAIT	\$2,000,000						\$2,000,000
NETHERLANDS	\$6,250,000			\$783,231			\$7,033,231
NORWAY	\$1,825,151				\$3,650,301		\$5,475,452
PRIVATE DONORS	\$405,388			\$50,000			\$455,388
UNITED KINGDOM				\$4,552,352			\$4,552,352
UNITED STATES OF AMERICA	\$5,000,000	\$1,700,000	\$8,560,000	\$17,500,000	\$15,600,000	\$8,600,000	\$56,960,000
GRAND TOTAL	\$22,287,876	\$1,700,000	\$16,740,755	\$49,909,823	\$43,403,641	\$22,154,432	\$156,196,526

* If not specified by the donor, regionally earmarked funds will also cover needs inside Syria

** 7% overhead costs will be charged on income towards this UNHCR Supplementary Budget

Firm pledges

In addition to the income, there are currently 5 donors that made firm pledges mounting to a total of USD 30,561,801. The majority of these pledges is earmarked to Lebanon. Jordan would receive some USD 5.38 million from the EC and France

2013 FIRM PROJECTIONS	Regional	EGYPT	IRAQ	JORDAN	LEBANON	SYRIA	TURKEY	Grand Total
EUROPEAN COMMISSION	\$12,000		\$936,198	\$5,085,577	\$5,639,259	\$3,215,288	\$59,521	\$14,947,843
FRANCE			\$200,000	\$300,000	\$500,000			\$1,000,000
GERMANY					\$11,780,105			\$11,780,105
LUXEMBOURG	\$974,026							\$974,026
SWITZERLAND	\$1,619,870					\$539,957		\$2,159,827
SUB TOTAL FIRM PROJECTIONS	\$2,605,896	\$0	\$1,136,198	\$5,385,577	\$17,919,364	\$3,755,245	\$59,521	\$30,861,801

Protection

General / Interagency coordination

- UNHCR Protection met with UNICEF, UNFPA and IMC to coordinate the preparation of the protection chapter of the Regional Response Plan.

Legal and Training

- UNHCR provided training to 22 PSD officers from different sites where UNHCR camp and transit facilities are located. The training was about International Refugee Law and the UNHCR's mandate as well as the Jordanian national legislation and laws regarding refugees and asylum seekers.
- UNHCR conducted training for the Civil Status Dept. (21 participants). The training tackled UNHCR's mandate alongside legal challenges encountered by Syrian refugees with the issuance birth certificates. Practical solutions were discussed and adopted
- Training was conducted by CVT in Zarqa Governorate on how to deal with victims of torture, including communication elements, effective vs ineffective communication, and successful communication and interview techniques. The training was attended by Ministry of social development, National Forum for Women, Engineers Association, Professional Associations Complex and UNHCR.

Documentation issues

- In the course of the mentioned training with the Civil Status department, practical solutions were agreed. In particular, it was preliminary agreed the possibility for border guards to certify when babies are born at the border (or during the crossing) for the Civil Status department to rely on these reports to issue birth certificate as a substitute for the normal hospital birth notification. Details will be worked out and follow upon by UNHCR.
- Nine Syrians were followed up regarding issues related to documentation and other protection concerns: 1 was holding a fake bail out document, 5 related to issuance of birth certificate and prove the marriage in Country of Asylum (COA) , 1 was married to a Jordanian, 1 case was subject to threats over the phone from unknown numbers, 1 minor has an ongoing lawsuit in COA.

Access to territory

- UNHCR Protection unit made an intervention with relevant authorities to secure access to the territory for a Syrian arriving from a third country and intending to seek protection in Jordan. The decision of the authorities is still pending at the time of reporting.

Detention

- UNHCR followed up on the 7 Syrian cases that have been in detention at Zarqa, Irbid, and Mouwaggar Correction and Rehabilitation Centres since last September 2012 for unrest in Za'atri camp. They remain in detention and court proceedings are pending.
- One case of detention in Marka of a Syrian male working without a work permit was reported to UNHCR. UNHCR requested to visit him soon.

- In addition, UNHCR requested access to 3 Syrians in detention in the Mafraq police Directorate and the Southern Amman Police directorate, apprehended for working without holding work permit

Overview of Protection activities and interventions for Za'atri Camp and Settlement Centers

Za'atri

Registration:

Total arrivals from Sunday 10th to Saturday 16th of March night shift, amounted to 10,986 individuals. Out of these, 10,675 were registered by UNHCR

New arrivals registration during the reporting week

	Date	10-Mar	11-Mar	12-Mar	13-Mar	14-Mar	15-Mar	16-Mar	TOTAL
UNHCR*	Day Shift	418	732	844	916	862	1,314	1,162	6,248
	Night Shift	699	567	824	742	214	696	685	4,427
	Total	1,117	1,299	1,668	1,658	1,076	2,010	1,847	10,675
IOM*		1,232	1,474	1,755	1,917	1,173	1,871	1,564	10,986

* individuals registered by UNHCR

**individuals transported by IOM during the same time period

The night shift was initially cancelled due to security reasons on March 14th. Later in the evening, clearance was sent to proceed to the camp. Only a few members of the registration team were able to proceed to the camp at such a short notice. These factors explain the low number of refugees registered during the night shift compared to previous nights.

Age-Gender breakdown

Sex	0-4	5-11	12-17	18-35	36-59	60+	Total
Female	1,081	979	764	1,699	972	210	5,705
Male	1,103	968	751	1,382	632	134	4,970
Grand Total	2,184	1,947	1,515	3,081	1,604	344	10,675

Females between the ages of 18-35 remained the majority. Out of the total of registered individuals during the week, 53% were women.

The low number of refugees registered by UNHCR during the reporting period mentioned above as compared to previous days (as well as the low number of refugees transported by IOM during the same period) is linked to the security incidents that occurred during the previous day.

During the reporting time, the sex and age breakdown was very similar between Za'atri and urban areas: the majority of the registered individuals were female and some 54% of the total registered population was represented by children. When looking more precisely amongst the adult population, the largest age group is 18-35 years old.

Registration staff in Za'atri also worked on issuing of lost ration cards, replacing damaged cards and missing registration forms, verification of families affected by fire on March 8th (58 families verified, 302 individuals), and inactivation of cards of those bailed out.

Identification of vulnerable individuals among new arrivals:

- Vulnerable individuals with special needs continued to be identified by UNHCR among the new arrivals (i.e. people with Disabilities, female headed households (FHHs), elderlies) in Za'atri. They were prioritized and assisted with registration, tents and NFI reception items.

Special Cases

- UNHCR assisted in the referral & transfer of a complex pre natal case (woman living alone in the camp) to KAP. The family living in KAP, requested she was transferred for care and support in the camp.
- A case with compounded vulnerabilities was identified at new arrival area. The person of concern was referred to IMC for assessment and support on family identification.

Community Services and community mobilization

Basic Services and referrals

- UNHCR counseled individuals on various services (caravans, portable toilets, wheelchairs, baby care, medical services) available in the camp and were referred to relevant organizations (HI, IMC, NHF, JHAS) as well as to other UNHCR units (Field, Protection, Registration).

Counseling

- UNHCR was approached by 11 individuals and were counseled by protection staff on different documentation issues such as lack of documentation and issuance of marriage and birth certificates.

Caravans distribution support:

- UNHCR Community Service, along with IRD social workers, Field and Site Planning participated in the allocation of caravans in Module 2, 7 6 and 24. .
- UNHCR discussed caravan allocation with two street leaders from Module 2. Assistance of refugees in the allocation remains crucial. Individuals were counseled on issues regarding caravans, portable toilets, wheelchairs, diapers, medical services provided in the camp and were referred to relevant

Coordination and Meetings

- The Weekly Protection Meeting was convened in Za'atri and many partner agencies attended. Discussions on how to improve coordination and protection focus were carried out.

- During the Protection Sector Meeting on 13 March it was agreed that a training plan will be prepared by UNHCR for the Police (General Police, FPD, and Juvenile Police), in collaboration with UNFPA.
- UNHCR met with the representative of a Jordanian NGO called 'Al-U'rwah Al-Wuthqa' who is interested in providing services related to psycho-social assistance in the camp. They were briefed of NGOs already operating in the in the camp and their services.
- UNHCR Community Services in the weekly coordination meeting introduced the upcoming AGDM/ Participatory Assessment, the Joint Assessment Mission (JAM), the need to enhance engagement in Community Mobilization the need to strengthen CS/Protection presence in the camp in coordination with various actors were primarily discussed. As an action plan: An enhanced Referral System is being considered.

Community Mobilization

- UNHCR's community services finalized the list of King Abdullah Park refugees' committee members. The committee consists of 15 members; 11 Men and 4 Women. Field Protection team will pursue with this committee.

Mass Information

- UNHCR is in the process of preparing a leaflet on the bail-out information for camp residents which aims at raising awareness on early marriage in Za'atri. The campaign targets Sheikhs, girls, boys, women and men living in Za'atri Camp.

Visits

- UNHCR Community services assisted PI unit in facilitating the visit of the High Commissioner in Za'atri and identified the family to be met by the HC.

Urban

- **Registration**

Amman

The total registered Syrian applicants (active) during the reporting week in Amman comes to 1,435 cases 4,967 individuals, bringing the grand total registered in the proGres database (since March 2011 up to 7 March 2013) to 118,245 active Syrian asylum seekers. In addition, the mobile team registered a total of 133 cases/533 individuals in Aqaba between 13-14 March, but the data has not yet been consolidated into the main proGres server.

Output:

Registration Date	Cases	Individuals
10/03/2013	298	1039
11/03/2013	272	932
12/03/2013	343	1167
13/03/2013	217	779
14/03/2013	305	1050
Total	1,435	4,967

The average went down slightly to 933 individuals registered through the emergency process. The lower average was due to fewer applicants received from Ma'an and Tafila by bus on Wednesday as compared to the expected number.

Appointments given during the week:

Date	Cases	Individuals
10/03/2013	247	918
11/03/2013	188	785
12/03/2013	191	784
13/03/2013	238	930
14/03/2013	236	830
Total	1,100	4,247

46.09% of them escaped from Za'atri camp, same as recorded last week.

By 14 March, a total of 57,468 Syrian applicants were on the waiting list; 36,044 of them pending processing in Amman and another 21,424 pending processing in Irbid. For Amman, the figure includes 3,413 individuals that were rescheduled from April, May, June and July to the current week. New registration cases were given appointments for the last week of April.

Arrival dates:

The trend where the majority (52.47%) arrived in 2012 continued unchanged, but the number registered in 2013 went up by 5% to reach 40.87%.

Age-Gender breakdown:

There were no major changes as compared to last week: 50.59% of the total registered during the week were women. Females between the ages of 18-35 remained the majority.

Governorate of residence in CoO :

There was a 1% decrease in the numbers registered from Daraa, though the governorate remains the main city of origin (30.74%); followed by Damascus and Rural Damascus (24.96%), Homs (11.92%) and Aleppo (6.93%).

Governorate of residence in CoA :

The majority stay in Amman (43.53%), Zarqa (11.78%) and Ma'an (7.51%). The Ma'an cases were transported by busses coordinated by Field.

Religion, Education, Ethnicity:

2 Christians were registered while the rest were Sunni Muslims. Small numbers of Circassians, Kurds and Turkmen were amongst the ethnic minorities registered.

Education:

3.58% of the applicants had university and post university education, hence no changes as compared to last week.

Vulnerabilities:

As was the case last week, 78 individuals had a specific need entered, the majority remaining in the serious medical condition and disability categories. In addition, 10 unaccompanied or separated children were registered.

Irbid

A total of 800 cases, 3043 Syrian individuals were registered during the reporting week in Irbid bringing the grand total registered in proGres (since the opening of the Registration Center on the 10th of Feb. 2013 up to 14 March. 2013) to 15,475 active Syrian asylum seekers, 4031 cases.

Date	Cases	Individuals
Mar 10 2013	179	649
Mar 11 2013	146	550
Mar 12 2013	143	531
Mar 13 2013	183	755
Mar 14 2013	149	558
Total	800	3043

-The average daily output for the period is (608 individuals) registered .

Appointments:

Appointments Given during the week:	
Appt Date	Ind.
10/03/2013	470
11/03/2013	416
12/03/2013	464
13/03/2013	437
14/03/2013	832
G. Total	2619

72% of them are from Za'atri Camp.

Arrival dates:

As observed last week, (54%) of those registered arrived in 2012 while (44.3%) arrived in 2013.

Age-Gender breakdown:

(55.1%) of the total Syrians registered during the week were females and (44.9%) were males.

Governorate of residence in CoO :

The majority of those registered were from Dar'aa (81.7%) followed by Damascus and Rural Damascus (5.2%), Aleppo (2.8%) and Homs (2%).

Governorate of residence in CoA

The majority of those registered stay in Irbid (79%), Jarash (7.7%) and Ajlun (6.3%).

Religion, Ethnicity:

Religion	Individuals	%
Sunni	3,043	100.0%
Total	3,043	100.0%

Ethnicity	Individuals	%
Arab	3,043	100.0%
Total	3,043	100.0%

Education:

Still low for the majority although few of them were either university graduates (3.3%) or post university graduates.

Vulnerabilities:

246 individuals had a specific need entered, the majority remaining in the serious medical condition and disability categories. In addition, 21 unaccompanied or separated children were registered.

Helpdesks

Registration Appointment and Renewal Slips

Mafraq, Zarqa, Ramtha, Maan

	Mafraq		Zarqa		Ramtha		Maan		Total	
Registration Appointment Slips										
Cases	350		331		-		-		681	
Individuals	1,750		1,538		-		-		3,288	
Renewal Appointment Slips										
	Syrian	Non-Syrian	Syrian	Non-Syrian	Syrian	Non-Syrian	Syrian	Non-Syrian	Syrian	Non-Syrian
Cases	49	-	194	15	-	-	92	-	335	15
Individuals	161	-	222	16	-	-	368	-	751	16
Counseling	388									

Information Line

Calls Received	3,070
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Counseled by Infoline	3,000		RST	PRT	CS/Field	REG	TOTAL
			178	76	1710	386	2,350
		Syrians					
		Registered	15	11	1599	312	1,937
		Unregistered*	1	0	168	481	650
		Calls from Non-Syrians	162	65	57	407	691
Referred to Other Units	70		39	3	24	4	70
Total			179	76	1878	867	3,000
Calls Made			34	0	0	0	34

*Calculated manually

Geographic Overview:

Irbid

- In Irbid, UNHCR staff identified vulnerable People of Concern (POCs) in need of urgent protection interventions (i.e. Victims of Torture, Single women HoH, Child labor), individually counseled 10 families and followed up for each family with relevant services within UNHCR (i.e. urgent registration, urgent cash assistance, intervention re. child labor).
- In Irbid, UNHCR multi-functional team (Protection/Community Service) conducted counseling to Syrian refugee families and secured the admission into health services of two 9 months old pregnant women. UNHCR shared with CBOs information on registration, legal aid and services available with UNHCR and other partners.
- UNHCR also agreed to organize with its legal Aid partner a monthly counseling session for protection-related cases referred by CBOs in Irbid
- As part of the mobile team effort to reach out to communities and CBOs, a follow up meeting took place between 4 CBOs involved in Syrian refugee assistance and UNHCR. CBOs shared their concern over the increasing numbers of refugees seeking registration and assistance. They are receiving increasing numbers of new arrivals per day, three to four hundreds only in Irbid center, most of them coming from Zaatari after having spent a few days in the camp. CBOs mentioned the need to get a more systematic support from private or institutional donors to allow them to support urgent cases, notably when these families are not yet registered or receiving assistance from UNHCR.
- In addition, UNHCR conducted a focus group discussion with women single head of household having lost their husband before or during the current conflict and collected information on their specific needs. While some of them benefit from community-based or faith-based assistance, two families needed urgent support and fell through any assistance network. The majority is in dire need of direct cash assistance support to avoid falling into extreme vulnerability. They also need access to psycho social assistance and have an almost inexistent network of friend/neighbor (mostly Syrians), occasionally receiving ad hoc support from them. All of them have been referred for cash assistance (urgent and regular one), if they were not already receiving it from UNHCR.

Ma'an

- UNHCR undertook a mission to Ma'an for the operational inauguration of help desks in the Southern Governorates. Ma'an authorities have been continuously supportive and helped UNHCR open this helpdesk in their premises, as well as efficiently liaising with Syrian refugee communities hosted in the south.

- Ma'an hosts a refugee population predominantly originating from Homs and Dar'a, with links between families pre dating the conflict (mixed Jor/Syr marriages). Several charities and NGOs (community and faith based, as well as international and national organisations) are operational in the area. A more precise mapping of services, focal points and type of assistance is in the making.
- The Syrian refugee community was well informed of UNHCR's presence and a record of 217 families was received in one day. The majority came to get their Asylum certificate renewed (155 cases), as southern governorates do not authorize Syrians with expired Asylum Certificates to access public health and schools.
- Additionally, all new arrivals were identified with the help of the authorities and a committee composed of Syrian volunteers (set up in collaboration with the Governorate). Subsequently, more than some 1200 individuals will benefit from transportation assistance and will be transported by busses to Amman to be registered with UNHCR within the next few days.

Amman

- UNHCR Community Service team continued to provide counseling assistance and information on services to refugees and individuals with special needs identified at Registration level.
- UNHCR team visited Nour Al Hussein Foundation and provided 4 Syrian families with counseling: four Syrian families in need for cash and medical assistance.
- UNHCR Community Service provided a large Syrian family with 100 JOD urgent cash assistance from the office, and attended to one Syrian woman at risk. She has been referred to Care International for emergency cash assistance.
- UNHCR and Handicap International(HI)met to maximize efforts on coordinating assistance to persons with disabilities. In-kind donations of equipment's were considered. Currently HI is supporting UNHCR and IP HHH in complementing support for PWD.
- **Education**

UNICEF met with MoE and NRC this week to discuss the scope of NRC's work at the Za'atri school, including the coordination and management of teaching staff. In addition, UNICEF/WFP/Save the Children International met to discuss the implementation of a school feeding programme in Za'atari. It was decided that the distribution of school snacks will begin once the second school is opened next week. The programme is anticipated to provide parents with an additional incentive to send their children to school. The number of Syrian students registered in school in the camp has now reached over 5,400.

UNICEF/MoE are finalizing the recruitment of teachers and principals for the second school in Za'atri, due to open next week. The school is expected to be staffed by 172 Jordanians teachers and 4 principals. 700 school desks have been delivered and UNICEF is awaiting the delivery of the remaining school furniture. Once opened, the school will have the capacity to host some 5,000 students in 74 classrooms. UNICEF is also working on the construction of a third school in Za'atri, to accommodate the growing number of school-aged children in the camp. The school site has been fenced and gravelled and construction will start soon. However, UNICEF is still facing a critical funding shortfall for the running costs of the school.

UNICEF met with partners Noor Hussein Foundation in Cyber City (CC) and subsequently with Save the Children International (SCI) in King Abdullah Park (KAP) to discuss the challenges facing school-age children from the camps, who are currently bussed to schools in neighbouring communities.

UNICEF is coordinating with two schools in Ramtha currently hosting KAP students in order to ensure children in need are provided with essential school supplies including school bags.

- **Child Protection and Gender Based Violence (GBV)**

Child Protection:

UNICEF/Save the Children International hosted a visit by the Prince of Wales and the Duchess to Cornwall to a Child Friendly Space (CFS) in King Abdullah Park (KAP) camp on 13 March, during which staff highlighted the plight of Syrian refugee children and the importance of child protection interventions.

An average 1,200 children (50% girls) per day attended psychosocial support sessions facilitated by 60-70 animators in Child Friendly Spaces (CFS) in Za'atri and King Abdullah Park this week. There are currently 9 operational CFS sites in Za'atri, with two tents in each site. This brings the total amount of CFS in the camp to 18, in addition to 2 Adolescent Friendly Spaces (AFS). A further 2,000 children attend the three UNICEF/Mercy Corps playgrounds and the Dreamland movie tent in the camp each day.

In host communities, UNICEF/Save the Children Jordan (SCJ) continue to implement awareness-raising sessions on child rights and eliminating violence against children under the Aman project. The sessions target Syrian and Jordanian children as well as parents/caregivers in Amman and Ma'an. Furthermore, UNICEF partner IMC conducts regular home visits in Irbid, Zarqa, Ramtha and Mafrq, to offer psychosocial support and referrals to specialized services providers where necessary. This week, 15 cases were referred to the appropriate service providers.

On the same date, IMC conducted 8 home visits to provide psychosocial support, of which 5 cases were referred for follow-up through the referral system.

A total of 1,282 children (50% girls) attended psychosocial support sessions facilitated by 69 animators in Child Friendly Spaces (CFS) in Za'atri and King Abdullah Park yesterday, 10 March.

There are currently 9 operational CFS sites in Za'atri, with two tents in each site. This brings the total amount of CFS in the camp to 18, in addition to 2 Adolescent Friendly Spaces (AFS).

Two UASC were identified in the camp. One of them was bailed out and reunited with his family. Medical treatment was also secured. The other one will be recommended for BID as it has been assessed that the child is at serious protection risk.

A further 2,166 children (57% boys) attended the three UNICEF/Mercy Corps playgrounds and the Dreamland movie tent in the camp yesterday, 11 March.

A total of 1,138 children (53% girls) attended psychosocial support sessions facilitated by 57 animators in Child Friendly Spaces (CFS) in Za'atri and King Abdullah Park yesterday, 13 March.

In addition, 493 youth participated in activities facilitated by 32 adult volunteers at the two UNICEF/IMC Adolescent Friendly Spaces (AFS) in Za'atri yesterday.

Child protection cases involving detention issues were followed up by protection staff in liaison with UNHCR Jordan Bar Association Lawyers and UNHCR Legal Aid partner.

The Child Protection Working Group held an ad hoc meeting to develop UASC SOPs for Jordan. UNHCR, IRC, IMC, NHF and UNICEF discussed the procedures that should be implemented in conjunction with the National Child Protection SOPs.

A Best Interest Determination (BID) Panel meeting that took place in King Abdallah Park Centre in order to determine care arrangements for three unaccompanied sisters. UNHCR received a child in need of urgent medical surgery. He and his sister were registered under emergency procedures. The child will be reunited with his family in Amman where he will receive the required medical treatment. Two children aged 6 and 7 year-old and their father passed away in Mafraq Hospital. The members of the family had been transferred to the hospital after the fire that broke out in Za'atri camp last Friday 8 March. UNHCR and its partners are making efforts to locate the mother of the two children.

UNHCR supported a Syrian boy residing with his parents in Irbid that approached UNHCR in Za'atri to request assistance and to report about sexual abuse and physical assault. The Family Protection Department (MOI) has temporarily placed him in a Juvenile Centre for survivors, while the police and judicial procedures are taking place. UNHCR will continue monitoring and supporting the boy.

A total of 1,208 children attended psychosocial support sessions facilitated by 63 animators in Child Friendly Spaces (CFS) in Za'atri and King Abdallah Park yesterday, 12 March.

Update from the Child Protection and Gender-based Violence sub-working group:

The inter-agency Child Protection and GGV sub working group (CP/GBV WG) has released the findings of its assessment in Za'atri camp. The assessment collected information on: access to services; exploitation of women and children; unaccompanied and separated children; children associated with armed forces; GBV including domestic violence and sexual violence; early marriages; safety concerns and disability issues. Key recommendations included: strengthening of coordination between actors, the need to ensure sufficient lighting in the camp, especially WASH facilities (to address issues of violence, harassment and sexual violence); the need to improve the identification of vulnerable cases (women and children); as well as targeted assistance and support offered to children engaged in child labour and their families. The report has been uploaded to the UNHCR portal and can be found on the Jordan page, under the 'Updates' tab: <http://data.unhcr.org/syrianrefugees/country.php?id=107>.

The inter-agency Child Protection and Gender-Based Violence sub working group (CP/GBV WG) has released the findings of its assessment in Za'atri camp (here attached). The assessment collected information on: access to services; exploitation of women and children; unaccompanied and separated children; children associated with armed forces/groups; GBV including domestic violence and sexual violence; early marriages; safety concerns and disability issues.

Key recommendations included: the strengthening of coordination between actors, the need to ensure sufficient lighting in the camp, especially WASH facilities (to address issues of violence, harassment and sexual violence); the need to improve the identification of vulnerable cases (women and children); as well as the targeted assistance and support offered to children engaged in child labour and their families.

SGBV/GBV

- In UNFPA / IFH Women and youth spaces in Za'atri, there is an increasing number of beneficiaries (mostly female) who attended the below sessions. Individuals benefitted from awareness raising sessions on GBV / RH, individual psychosocial support sessions, support groups RH, individual counseling sessions RH, and recreational activities for youth. On 12 March, 224 beneficiaries (222 women / 2 men), 122 of them were under 24 years old. benefitted from the following activities
- In addition, during a UNHCR protection interview, a male reported about sexual abuse. Legal, medical and psychological support is being provided.
- The draft plan for an awareness raising campaign on Early Marriage in Za'atri was prepared. The campaign targets Sheikhs, girls, boys, women and men living in Za'atri Camp.
- GBV IMS surge mission was requested by UNFPA, UNHCR, UNICEF, IRC and IMC. The mission will explore the best mechanism to roll out the data base in Jordan.
- UNHCR, IRC, NHC and SCI participated in the decision making process.

Health and Nutrition

Operational Highlights and Situation update

- Four people including three children died in two separate household fires in Za'atri on March the 9th and 11th.
- All hospitals and primary health care clinics functioning in Za'atri; number of consultations continues to be very high placing considerable strain on services (17,811 compared to 18,347 in W9). Utilization rates and consultations per clinician per day continue to exceed standards
- MSF Hospital in Za'atri expected to open on the 20th of March
- French Field Hospital in Za'atri vaccinated 1,292 children during week 10
- Mortality indicators stable.

Coordination

- UNHCR and Ministry of Health co-chaired two Health Coordination meetings that were held in Za'atri on the 11th and 14th. Main outcomes:
 - Need to strengthen immunization of pregnant women against tetanus;
 - All Antenatal care providers (ANC) are being asked to refer pregnant women to MoH routine immunization for tetanus toxoid;
 - Blood storage capacity needs to be established in Za'atri to deal with occasional needs for urgent transfusions - discussions are underway with MSF and the Moroccan Field Hospital.

Mortality and Morbidity

- Mortality rates week 10 stable.
- There were two fatal fires in the camp during the reporting period. Both were associated with candles left burning during the night. In one fire a father and two children died and in another a three month old baby died. UNHCR plans to undertake, in conjunction with the Civil Defense and NGOs, a mass communication campaign further to these incidents. The

- messages will concentrate mainly on electric tapping, safe use of gas cylinders, candles and cooking inside tents.
- Large increase in number of injuries were also observed - up from 527 in W9, to 943 in W10. Majority of injuries (59%) are among men. Most seen in age group 18-59. Assault with weapon most frequent reported cause.

New arrivals

- UNHCR Health, Handicap International and Help Age International and IOM screened and monitored new arrivals. In addition, orientation of new staff of clinics/hospitals in Za'atri to new arrivals health screening process was undertaken.

Communicable diseases and outbreak prone diseases (see additional info under WASH)

- Outbreak alert issued for Acute Jaundice Syndrome in Za'atri - health providers should ensure that the case definition is followed and that blood is taken for hepatitis serology on selected cases.
- Results pending on stool cultures from 10 year old girl with Acute Flaccid Paralysis (AFP) reported in week 9
- Large increases recorded in consecutive weeks in incidence of lower respiratory tract infection.
- 1,292 children have been vaccinated by French Field Hospital (FFH) during week 10 with total of 211,891 vaccinated children since 11th September 2012. Attendance continues to increase gradually during immunization sessions in FFH. This is most likely due to efforts to promote vaccination, especially the daily broadcasting of messages in the mosque by IRD. UNICEF recruited an interpreter for the French team to further facilitate the vaccination session and improve the communication between Syrian refugees and immunization service providers.
- From 2nd March 2013, SCJ team started screening of all under five children visiting the IYCF caravan for their immunization status, as a result of that they found 67% (150 out of 223) were not vaccinated, all these children were referred to French Field Hospital vaccination team for Measles and Polio and for routine Expanded Programme on Immunization (EPI) to MoH vaccination team with in the Za'atri camp. The vaccination status of the referred children will be re-checking up on their next visit to the IYCF caravan.
- UNICEF, UNHCR/MOH/(Medecins du Monde (MDM) and the French Field Hospital, held a training session on the clinical management of measles for 18 health service providers in Za'atri last week. This emphasized early diagnosis and reporting, detection of complications, and the importance of vitamin A.

Reproductive health

- The reproductive health working group meeting was held in Za'atri on March 13th. Key outcomes:
 - Agreement was reached to modify the ANC card and present to MoH and partners to accept the modifications;
 - Reproductive health referral pathway was reviewed by partners and will be changed per Gynecologues Sans Frontieres (GSF), Physicians Across Continents (PAC) and JHAS recommendations on services provided at the respective clinics/hospitals.

- UNHCR and UNFPA will be hosting the Inter-agency Working Group on RH in Crisis settings research initiative to conduct an assessment and evaluation of the Minimum Initial Service Package (MISP) for reproductive health among Syrian refugees living in Za'atri and Irbid city. A briefing of the assessment goals will be held at the health meeting on Monday and a debriefing of the preliminary findings will be held on Sunday March 24th at 10:00 at UNFPA in Amman.

Food Security/ Nutrition

- UNICEF/Save the Children Jordan (SCJ) continues the implementation of the Infant and Young Child Feeding programme (IYCF) in Za'atri, which includes the promotion of breastfeeding, complementary child feeding, one-to-one counselling and health education sessions for pregnant and lactating women. Last week (28 Feb - 07 March 2013), 575 mothers and 338 children under 5 visited the two IYCF caravans currently operational in the camp. A total of 38 lactating mothers attended one-to-one counseling sessions on breastfeeding. In addition, 1,131 children under five and lactating mothers received nutritional snacks. Each day, between 78 and 80 mothers attend the caravans.

Secondary and tertiary care

- UNHCR met with Islamic Relief Worldwide (IRW) to discuss their proposal for referral project. IRW will use similar hospitals to UNHCR in order to facilitate referral of emergency cases from Za'atri and urban areas. The planned project will include war-wounded and other cases in order to fill current gaps. The referral protocol will be collaboratively developed between JHAS and IRW once approved.
- The influx of Syrians has nearly exhausted UNHCR's referral budget and additional funds are being urgently sought.

Food Security and Nutrition

Voucher distribution for March food assistance for beneficiaries living in Jordanian communities ended in all governorates in Jordan. The total planning figure for March is 129,215 individuals (40,239 households). The next round of voucher distribution will begin in early April. Due to the increasing number of voucher beneficiaries in the north of Jordan, Islamic Relief identified a new site for distribution to beneficiaries in Irbid. WFP and Islamic Relief will meet with the Governor of Irbid to request approval for the new location.

The second March distribution of dry food rations and UNHCR complementary food packages began on 17 March in Za'atri camp. WFP is prepared to reach 160,916 beneficiaries during the nine day cycle, as requested by UNHCR manifest.

WFP is now distributing 27mt of bread (450,000 pitta bread) to the entire population in Za'atri camp on a daily basis. As the population in Za'atri camp increases, distributions have become increasingly challenging due to the large crowds of beneficiaries. WFP is now distributing bread from four different locations spread throughout the camp. The use of multiple distribution sites has significantly reduced crowding, congestion, and the amount of time that beneficiaries are made to wait in the main bread distribution site.

WFP chaired the twelfth Food Sector Meeting with ten organizations in attendance. The main topics that were discussed were contingency planning and the review/endorsement of draft scenarios to form the basis of the Regional Response Plan Five (RRP5) revision.

The Prince of Wales and the Duchess of Cornwall visited King Abdullah Park (KAP) in Ramtha and received a briefing on WFP's voucher programme which provides food assistance for the 1,000 Syrian residents of KAP. Prince Charles and the Duchess appreciated the way the voucher system works and how it assists beneficiaries in coping with the difficult situation and, given their farming interests, they particularly liked that the shop uses fresh produce from local suppliers.

WFP currently has sufficient resources to cover food and voucher assistance for Syrian refugees through May for food and until mid-April for vouchers. Starting in mid-April, WFP requires \$US 21 million for voucher assistance and \$US 3.6 million for food assistance to cover beneficiary needs through June 2013.

Water, Sanitation and Hygiene (WASH)

UNICEF met with the Ministry of Public Works this week to finalize arrangements for the hand-over of the first 15 prefabricated WASH blocks, out of the planned 110 blocks (770 latrines and 770 showers). These 15 blocks (120 latrines and 105 showers, for 6,000 beneficiaries) were handed over to UNICEF this week and will be opened as soon as UNICEF/ACTED have identified caretakers/community leaders to be responsible for the cleaning and maintenance of each block. This is part of a new strategy deployed by UNICEF/partners to increase community ownership and reduce vandalism of WASH facilities in the camp.

Due to the increasing number of reports that some refugees are installing private makeshift latrines in/near their shelters, UNICEF/partners are exploring different options to avoid water contamination and other related issues. ACTED/Oxfam, facilitated by UNICEF, are holding Focus Group Discussions (FGDs) during hygiene promotion sessions with camp residents, in order to assess the viability and community acceptance of "PeePoo bags" as one alternative for personal hygiene. The PeePoo is a personal, single-use, self-sanitizing and fully biodegradable toilet that prevents faeces from contaminating both the immediate area and surrounding ecosystem. It has been widely used in refugee camps and other emergency situations around the world, including Haiti and Pakistan.

UNICEF/ACTED's hygiene promotion team have discussed and reviewed the key hygiene messages to be disseminated during hygiene promotion sessions in the camp. Last week, UNICEF/ACTED hygiene promoters reached some 18,800 beneficiaries during over 3,700 tent-to-tent sessions.

UNICEF/ACTED currently employ a total of 490 Syrian Cash-for-Work cleaners and 55 supervisors to ensure cleaning in Za'atri. This brings the total number of Cash-for-Work cleaners and supervisors currently working in the camp to 545. In King Abdullah Park and Cyber City camps, UNICEF/ACTED have a team of 33 Cash-for-Work cleaners and supervisors (15 in KAP and 18 in CC).

Shelter, Site Coordination and Management

In Za'atri, UNHCR and its partners undertook the following activities:

- Placed and handed to families 486 prefabs (from various donors.)
- Construction of fencing in reception area is in progress.
- Demarcated 500 plots for tents and prefabs in phase 5 and module 6 and 7.
- 46 kitchens are constructing roofs in various modules.

- 571 families have been moved module 6 and 7.
- Laying base course for visitors car park commenced on 16 March
- Laying base course for WFP food distribution places commenced on 17 March
- Handed over of last 8 wash facilities which brings a total of 234 wash facilities in the whole camp
- Completion of UNHCR's visibility activities
- Construction of 8 water points, total in camp 361.
- Beginning of reconstruction 90 old wash facilities.
- 16 sanitation containers delivered from UNICEF. THW will install needed water tanks, stands and connections. Containers are distributed in temporary area (stage 1), module 2 and module 6
- Completion of fence in school 2
- Completion of fence in school 3

OXFAM will take ten shower containers from UNICEF / THW to use them in module 4

UNICEF / THW gave three shower containers to gendarmerie.

UNHCR and NRC continued erecting tents. A total of 1,647 tents were pitched during the reporting period for a total of 7,123 individuals

Number of tents erected during rep. period	Cumulative number of tents in 2013	Number of Families moving into tents	Number of singles moving into tents	Total Number of individuals (family members & singles) moved into Tents
306	21,637	301	3	1,315
349	21,986	345	17	1,563
270	22,256	267	14	1,154
372	22,628	365	8	1,706
350	22,978	346	7	1,445

Security

Za'atri Camp: During the reporting period, there were two fire incidents caused by burning candles in the tents in the camp during the week. There were also security threats caused by protests organised on the commemoration of the second anniversary of Syrian uprising on Friday 15 March. UNHCR and its partners were initially evacuated from the camp at night but after 2 hours, everybody resumed work.

Urban: Irbid Office and Amman Office: No major incidents to report.