



UN Weekly Inter-agency Situational Report - JORDAN

Syrian Refugee Response update

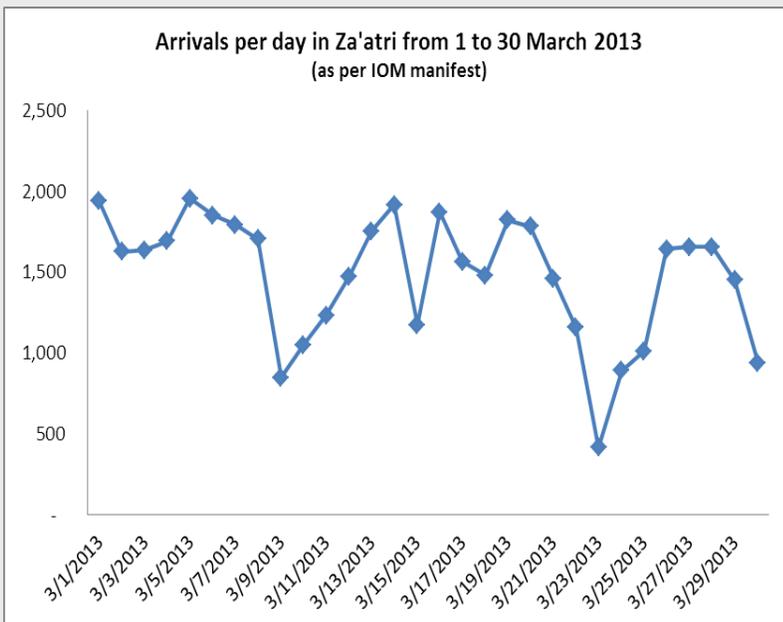
25 March – 31 March 2013



This update provides a snapshot of the United Nations inter-agency response to the influx of Syrians into Jordan. The response is led by UNHCR, the UN Refugee Agency, and is undertaken in full coordination with the Government of Jordan.

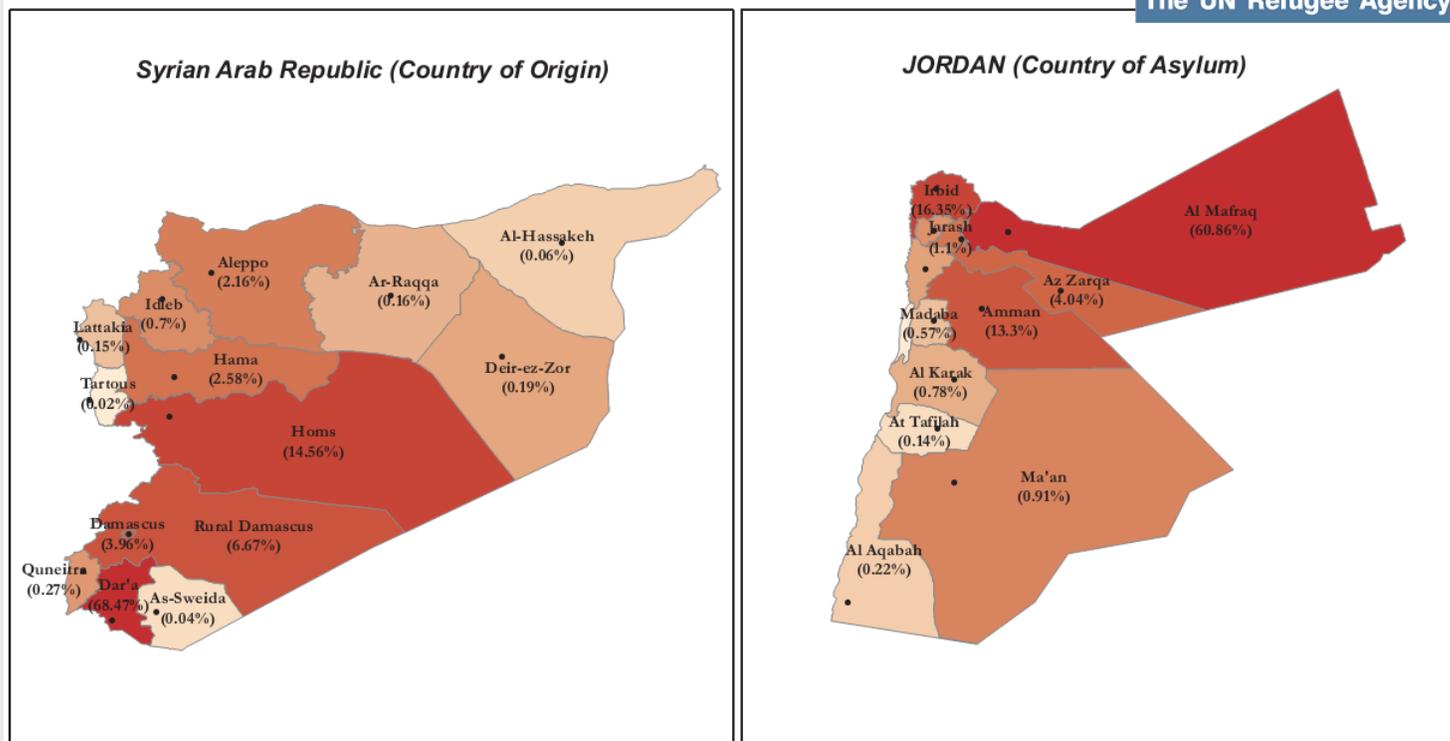
I. Facts and Figures (as at 31 March 2013)

- Number of Syrians either registered as refugees or being assisted as such has now reached almost 1.2 million mark.
- Government of Jordan estimates that there are over 450,000 Syrians of concern to UNHCR in the Kingdom.
- Government's approval for the opening of Azraq new refugee camp was received. Works have already commenced with the support of the Ministry of Public Works.
- Funding situation regionally and at Jordan level remains rather stable. Only 33% of the RRP is funded to-date
- Total **registered and waiting registration Syrian individuals in Jordan** : 385,545 out of which:
 - Total **Syrians registered**: 323,993
 - Total **Syrians in contact with UNHCR Jordan awaiting registration** (vast majority in urban areas): 61,552
- Total **arrivals in Za'atri** from 1 to 30 March 2013: 44,463



- Total **Syrian population registered in Za'atri camp**: 174,307
- Total Syrian population registered outside the camp: 139,262
- Majority of registered Syrians in Jordan **originate from city of Dar'a** and represent **67% of all registered Syrians**.
- **Majority of registered Syrian people of concern** are in Za'atri camp with 54% of total registered individuals, followed by 16% in Irbid and 14% in Amman.

Percentage of Syrian Registered in Jordan & Place of Origin -31 March 2013



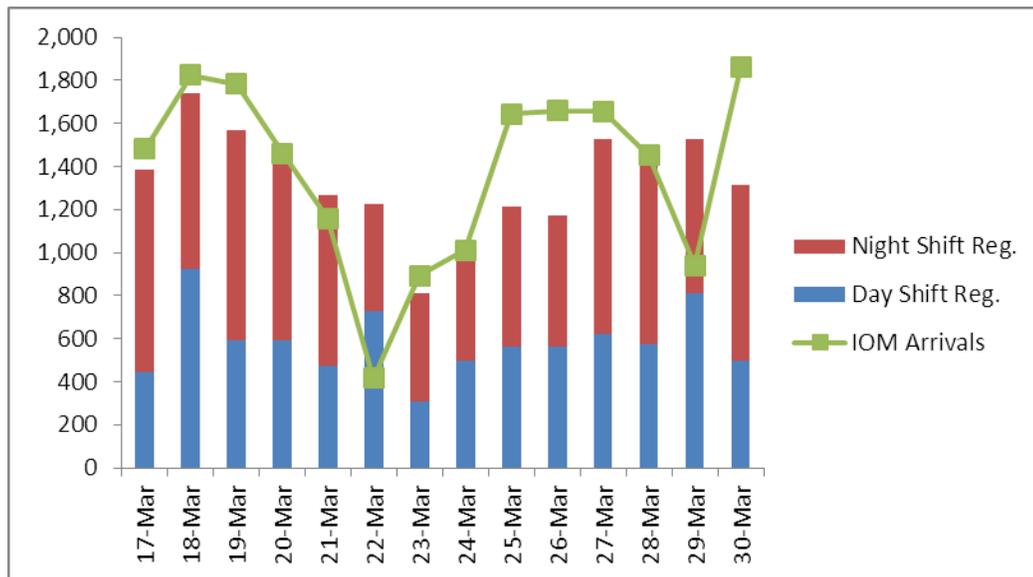
- The Ambassador of Korea visited on 26/3 Za'atri - in preparation of a visit of a Korean Parliamentary delegation on 28/3 - accompanied by Korean private sector representatives. Korea confirmed the donation of 1,300 caravans to be placed in Module 6. This will bring the total number of caravans donated by the Korean private and public sector to 1,700. The Korean private sector representatives from the energy sector expressed interest in re-organizing the electricity network and promised to explore possibilities of installing pre-paid meters.
- The Ambassador of Kuwait visited the camp twice during the week to review location and progress of the Kuwait donation some 1,500 caravans, a hospital and a school.
- An Italian TV crew worked on a documentary. A Dutch TV team, accompanied by UNICEF, spent 2 days in the camp in preparation of a fund raising programme in support of Syrian refugees.
- On 25/3 the Minister of Health of Jordan, health officials and parliamentarians visited the camp to review Health systems.

II. Situation Overview:

The regional figure total number of Syrians registered and pending registration: **1,221,491** This number can be higher given that the Government of Jordan estimates over 470,000 Syrians of concern in the Kingdom.

Demographics:

The following chart gives information from over two weeks on the number of new arrivals in Za'atri (as per IOM manifest), per day, in comparison with UNHCR registration's number of individuals (broken down by shifts)/



During the reporting time, the sex and age breakdown was very similar between Za'atri and urban areas: the majority of the registered individuals were female and some 54% of the total registered population was represented by children. When looking more precisely amongst the adult population, the largest age group is 18-35 years old.

Funding Situation

Contributions

The percentage of RRP funding as at 21 March 2013 has increased by 1% compared to last week, i.e **33%** as per below compared to previous week.

2013 Funding level	
UNHCR RRP Requirements	\$493,768,013
% funded	33%

The top three donors are the United States of America, the European Commission and Japan. The total contributions of these three major donors equal to USD 124,726,477 and represent some 80% of the grand total.

During the reporting period, Lithuania contributed USD 26,237 for the regional level. With the addition of a few increases, the total of contributions for the RRP amounts to USD 161,972,234.

Jordan's current level of funding equals to USD 51.4 million, which is slightly higher than last week where the situation was at USD 49.9 million. This increase is due to an additional funding of USD some 77,501 from the EC.

DONOR	Regional*	EGYPT	IRAQ	JORDAN	LEBANON	TURKEY	Grand Total **
AUSTRALIA	\$4,081,633						\$4,081,633
BELGIUM				\$1,356,852			\$1,356,852
CHINA						\$1,000,000	\$1,000,000
ESTONIA				\$135,685			\$135,685
EUROPEAN UNION	\$15,707		\$4,513,747	\$13,822,435	\$21,652,108	\$5,576,465	\$45,580,461
FINLAND	\$1,356,852						\$1,356,852
GERMANY				\$1,356,852	\$1,293,661		\$2,650,513
IRELAND	\$1,356,852						\$1,356,852
JAPAN			\$4,000,000	\$12,000,000	\$3,000,000	\$7,000,000	\$26,000,000
KUWAIT	\$2,000,000						\$2,000,000
LITHUANIA	\$26,237						\$26,237
NETHERLANDS	\$6,250,000			\$783,231			\$7,033,231
NORWAY	\$1,825,151				\$3,650,301		\$5,475,452
PRIVATE DONORS	\$436,243			\$50,000			\$486,243
REPUBLIC OF KOREA					\$300,000		\$300,000
SWITZERLAND	\$1,619,870						\$1,619,870
UNITED KINGDOM				\$4,552,352			\$4,552,352
UNITED STATES OF AMERICA	\$5,000,000	\$1,700,000	\$8,560,000	\$17,500,000	\$15,600,000	\$8,600,000	\$56,960,000
GRAND TOTAL	\$23,968,545	\$1,700,000	\$17,073,747	\$51,557,408	\$45,496,070	\$22,176,465	\$161,972,234

* If not specified by the donor, regionally earmarked funds will also cover needs inside Syria

** 7% overhead costs will be charged on income towards this UNHCR Supplementary Budget

Protection

Documentation / Early Marriage

UNHCR Protection liaised with the Head of the Sharia'a Court in Mafraq on the undocumented marriages in Za'atri camp. As an agreed follow up, the Mafraq Court will seek the opinion of the Chief of the Religious Judges Department on the possibility of establishing - subject to the approval of MOI and MOH - a "Limited Court" in Za'atri camp. Some of the Limited Court's duties would be to investigate the age of those requesting the marriage and the circumstances of those requesting early marriage. UNHCR will continue to follow up on the matter.

A Legal Awareness session about marriage and divorce regularization procedures was conducted, by UNHCR, in Za'atri for camp based staff of different organizations and international NGOs. The session tackled legal constraints encountered by Syrians. An explanatory document was handed out to all participants in both Arabic and English to be used as reference in their counseling activities.

UNHCR continued its regular follow up on individual cases that have problems with their civil registration documentation issuance.

A training was provided to the Civil Registration Department. Participants were civil registration staff from offices in Amman, Irbid, Ajloun, Ramtha, and Beni Kenanah. UNHCR presented the challenges that the Syrians are facing obtaining civil registrations documents because the GOJ retains their identity documents upon entry into the county. Alternative solutions were sought and recommendations were made. The Civil registration staff agreed to accept a UNHCR attestation as a form of ID for the Syrians and would facilitate their procedures. Other recommendations were made but will have to be approved by the Head of the Civil Registration Department before implementation.

Detention

Detention/ emergency phone line kept receiving high number of calls (high majority Syrians). The queries were addressed, counseling and referred to appropriate units.

Unaccompanied minors

Increasing number of Separated Children (SC), Unaccompanied Minors (UAMs), and an early marriage case have been approaching UNHCR protection at the registration center in Irbid. All cases were interviewed, provided with the necessary advice and referred to other UNHCR units for their follow up.

Overview of Protection activities and interventions for Za’atri Camp and Settlement Centers

Za’atri

Overall Protection

Documentation

PoCs interviewed during monitoring raised the issue of their documents, which have been allegedly confiscated by the Police. Retrieving these documents is necessary to return to Syria or enter urban areas. PoCs whose documents were lost or not easily located will face protection problems.

According to the Camp Administration, all seized documents will be transferred to a new place (currently under the Mafraq Police Directorate responsibility) where it will be easy to retrieve them.

Birth notification

New born babies were verified by UNHCR registration and protection. UNHCR will submit the birth notification notes to Civil Registry for appointments to issue birth certificates. The contentious issue is related to obtaining photocopies of PoCs’ identity documents submitted upon entry to Jordan to the authorities. This week, 88 copies were handed over to the Mafraq Civil registry and 23 birth notifications were processed and referred to Registration.

Bail out

This week, the SRCD started requesting the return of tents and caravans before giving the bail out clearance. While UNHCR certainly welcomed this initiative, it raised many logistics concerns. Tents are now picked up at the SRCD on a daily basis by NRC. Return of caravans is being worked out.

Spontaneous returns

PoCs continued to return to Syria since the opening of Za'atri camp, the latest figure obtained was 19,137 individuals returned to Syria as of 5 March 2013, according to JHCO.

Protection presence at the voluntary return process/facility is necessary to monitor the reasons for return and the voluntary nature of the return.

Other issues

Litigation cases continue to be processed by Protection Unit, focusing on individuals who are returning to the camp; after either fleeing or after having been bailed out.

Referral from hospitals or Police station: the Za'atri Police Station agreed to provide UNHCR with the referrals documents related to PoCs, who are sent to Za'atri from hospitals, police stations, etc.

New arrivals:

- During the reporting period, UNHCR continues to counsel new arrivals prior to the registration process. PoCs crossing via entry points hand over their documents and receive pink receipts from the authorities, while Jordanian authorities take fingerprints and iris scans.
- The profile of the new arrivals continues to be female heads of household, elderly, few single men who have families in Za'atri or Jordan and injured individuals.

Registration:

The total number of arrivals from Sunday 24th to Saturday 30th of March (night shift) amounted to 10,222 individuals. Out of these, UNHCR registered 9,222 individuals.

Compared to last week where some 1,290 arrivals in average were arriving per day, there is a visible increase in the number of new arrivals during the reporting week with an average of 1,460 arrivals per day.

Dara'a remains the main city of origin for those registered (70.81%) followed by Homs (16.51%), Rural Damascus (5.17%), Hama (2.21%) and Damascus (1.62%).

New arrivals registration during the reporting week

	Date	24- Mar	25- Mar	26- Mar	27- Mar	28- Mar	29- Mar	30- Mar	TOTAL
UNHCR*	Day Shift	495	561	562	623	573	813	498	4,125
	Night Shift	478	650	608	903	928	714	816	5,097
	Total	973	1,211	1,170	1,526	1,501	1,527	1,314	9,222
IOM**		1,011	1,644	1,658	1,657	1,452	940	1,860	10,222

* Individuals registered by UNHCR

**Individuals transported by IOM during the same time period

Age-Gender breakdown of registered population in Za'atri

Sex	0-4	5-11	12-17	18-35	36-59	60+	Total Size
Female	887	849	700	1,442	887	194	4,959
Male	916	919	674	1,119	509	126	4,263
Grand Total	1,803	1,768	1,374	2,561	1,396	320	9,222

Women between the ages of 18-35 remained the majority. Out of the total of registered individuals during the week, 53% were women.

Registration staff in Za'atri also dealt with lost ration cards, their replacement, damaged cards and missing registration forms, inactivation of cards of those bailed out, distribution of NFIs and the process to obtain birth certificates.

Community Services and mobilization in Za'atri Camp

Basic Services and referrals

- UNHCR counseled 183 individuals on various services (caravans, portable toilets, wheelchairs, baby care, medical services) available in the camp and were referred to relevant organizations (HI, IMC, NHF, JHAS) as well as to other UNHCR units (Field, Protection, Registration).

Identification of vulnerable individuals among new arrivals:

- Vulnerable individuals with special needs continued to be identified by UNHCR among the new arrivals (i.e. people with Disabilities, female headed households (FHHs), elderlies) in Za'atri. They were prioritized and assisted with registration, tents and NFI reception items. 88 cases (disabled, female head of household) were identified at the new arrivals' area. They were prioritized and assisted with registration, tents and NFIs reception.

Caravans distribution support:

- UNHCR Community Service, along with IRD social workers, Field and Site Planning participated in the allocation of caravans in various modules. A total of 262 caravans in Module 6, 103 caravans in Module 7. UNHCR community services supported relocation of vulnerable elderly couples.

Community Mobilization:

- UNHCR met with street leaders and inhabitants of street 16, 17, 18, 19, 20, 22 (west) to discuss issue related to lack of electricity, lack of services, caravans. Following discussion between camp management and THW, 5 portable toilets were distributed in the area as a temporary solution.

- UNHCR also met with street leaders of old camp (east) to discuss issues related to caravans, tent congestion, re-organization of the area.
- One communal tent was pitched in module 3; 1 communal tent to be pitched in Mod 5 shortly; the identified area were to pitch the 3rd communal tents in Module 2 is occupied by refugees who refuse to move – negotiations are ongoing.
- UNHCR community services participated in a meeting with the Health Committee.
- UNHCR met with refugees who pitched their tents next to Fin Church Aid to discuss about their relocation; as of now they do not agree to remove their tents – negotiations are ongoing.

Coordination and Meetings

- The HCR team Leader along with field and CS units conducted a series of meetings with refugee leaders from different sectors. The meetings were productive and went smooth. The refugees were pleased to learn about the future plans for Za’atri and seemed committed to cooperate with HCR and other partners. Follow up meetings took place with west street leaders on power supply and lack of latrines.
- Ties with the refugee community are strengthened which will hopefully result in better communication and improved the security in the camp. A Community Mobilization meeting has been held on a regularly basis from now on.

Visits

- Various media crews visited Za’atri for development of documentaries.

Urban Context

- **Registration**

Amman

The total registered Syrian applicants during the reporting week in Amman comes to 1,545 cases 5,747 individuals, bringing the grand total registered in the ProGres database (since March 2011 up to 31 March 2013) to 129, 637 Syrian asylum seekers.

The average daily output was 1,150 individuals, registered through the emergency registration process; these numbers are expected to increase within the next 2 weeks with the new 7 interviewers, who started working on 24th of March; they are currently being trained; we increased the target to 1,400 individuals for the first week of April, which is yet to increase once the new team is fully trained.

A total of 4,735 appointments were given during the week. 48.38% of them were from Za’atri camp, as opposed to 47.78% recorded last week.

By 27 March, a total of 61,552 Syrian applicants were on the waiting list; these numbers tend vary continuously due to the delayed updates coming from the field which are not done automatically as in Amman and in Irbid.

Arrival dates:

This week, those arriving in 2012 were the majority with (54.28%) of the total, but the registered number of those arriving in 2013 went down to 38.2%.

Age-Gender breakdown:

There is about 2 %t decrease in the number of registered women as opposed to last week: 51.2%, of the week's total registered, were women and 48.8% were men. Women between the ages of 18-35 remained the majority.

Governorate of residence in CoO :

There was a 6% increase in the numbers registered from Dara'a, followed by Damascus and Rural Damascus (19 %), Homs (16.8%) and Aleppo (5.1%).

Governorate of residence in CoA :

As opposed to last week, this week, the majority stay in Amman (51%), Irbid (15%), and Mafraq (12%).

Religion, Ethnicity:

This week, the majority of those registered were Sunni Muslims (99.94%); there were 2 Christians and one Shiah registered this week. Small numbers of Circassians, Kurds, Chechen and Turkmen were amongst the ethnic minorities registered.

Education,

3.1% of the applicants had university and post university education, so with about bit less than 1% increase as compared to last week.

Vulnerabilities:

This week, 309 individuals had a specific need recorded. The majority (49.19%) were women at risk category, followed by those with serious medical condition and disability categories, and then older persons at risk. In addition, 19 unaccompanied or separated children were registered.

Entry status:

Unlike last week, 63.82% entered legally (about 20% increase from last week), while 34.6% entered illegally. The remainder represents babies born in CoA.

Irbid

A total of 634 cases / 2,377 Syrian individuals were registered during the reporting week in Irbid. This brings the grand total registered in ProGres (since the opening of the registration center on the 10th of Feb. 2013 up to 28 March. 2013) to 21,022 Syrian asylum-seekers or 5,540 cases.

The average daily output for the period is (475 individuals, 127 cases) registered including biometrics capture (Iris Scan). It is obvious that the average daily output has decreased 50% since we have started the renewal procedures last week for more than 50 cases (150 – 170 individual) per day in addition to registration.

The no-show rate increased to almost 13% when compared to previous weeks.

Arrival dates:

As observed last week, the majority, i.e. 49.8 % of those registered, arrived in 2013 while the rest arrived in 2012.

Age-Gender breakdown:

55% of the total Syrians registered during the week were women.

Governorate of residence in CoO :

The majority of those registered were coming from Dar'aa (86.3%). The main villages of origin for Dara'a governorate were Dara'a town, Izra and Mzeireb. Rural Damascus and Homs were (2.6%).

Governorate of residence in CoA :

The majority of those registered reside in Irbid (80.9%), Jarash (7.9%) and Ajlun (5.7%).

Religion, Ethnicity:

Religion	Individuals	%
Shiah	5	0.2%
Sunni	2,372	99.8%
Total	2377	100.0%

Ethnicity	Individuals	%
Arab	2,377	100.0%
Total	2,377	100.0%

Education:

Education levels are still extremely low for the majority although few of them were either university graduates (2.2%) or post university graduates.

Vulnerabilities:

340 individuals had a specific need registered: the majority remaining falling under the serious medical condition and disability categories. In addition, 31 unaccompanied or separated children were registered.

Helpdesks

Registration Appointment and Renewal Slips

Mafraq, Zarqa, Ramtha, Maan

During the reporting time, over 2,600 appointment slips were given to people of concern and more than 130 appointments were renewed.

	Mafrq		Zarqa		Ramtha		Maan		Total
Registration Appointment Slips									
Cases	401		232		0		29		662
Individuals	1,570		983		0		92		2,645
Renewal Appointment Slips									
	Syrian	Non-Syrian	Syrian	Non-Syrian	Syrian	Non-Syrian	Syrian	Syrian	Non-Syrian
Cases	43	0	57	0	0	0	55	155	0
Individuals	150	0	182	0	0	0	176	332	176
Counseling	137								

- **Reception** (Sundays, Tuesdays & Thursdays)

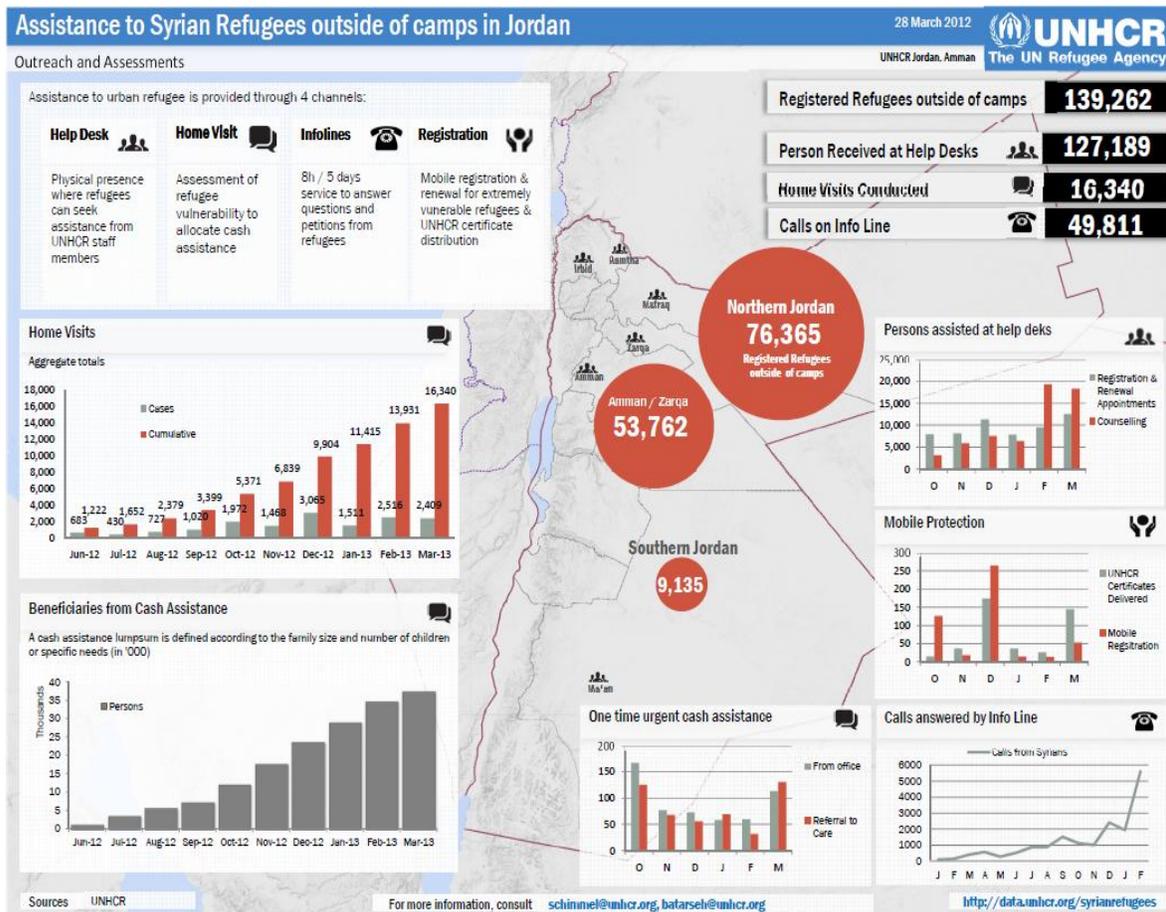
Phone Counseling

Petitions cases

Tracing

	Field			
Number of Total Cases	175	10	07	0
Number of Syrian Cases	125		Info line	
Number of Cases Referred to CS	02		89	

The map below shows the main locations where Syrians of concern receive assistance outside the camp.



Aqaba: 118 cases (533 individuals) were registered, 46 cases asked for financial assistance and 96 cases will be renewed during the next visit.

Community Services and community mobilization

Urban Context

○ *Assistance provided to People with Specific Needs (PSNs):*

- Daily Counselling: UNHCR team has been providing counselling services at BO Amman to vulnerable individuals with specific needs referred by registration, RSD, RST, and Field units regarding basic social services including health, education, legal and financial services provided by UNHCR and partners.
- Urgent Cash Assistance (UCA): UNHCR provided vulnerable families/individuals with UCA both directly or through referrals to Care International. (Only for Syrians in Amman and Ma'raq, and Iraqis in Amman).
- Elderly: UNHCR conducted home visits for older persons. 3 Syrian cases were in need of medical follow up. Also, a regular visit was conducted to Dar Al-Amal (a Ministry of Social Development elderly home) to check on a vulnerable Syrian old woman also in need of medical care.
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- Women at risk (Dar Al Wifaq): UNHCR multifunctional team (Protection/Community Services) conducted a regular visit to Dar al Wifaq shelter to reach out for the vulnerable persons of concern there. 5 interviews were conducted. 3 single mothers (2 Iraqis and 1 Somali), and 2 minors (1 Syrian and 1 Somali). The Syrian minor is being followed up closely by the team due to issues related to potential early marriage, she is not 18 yet.
- Coordination and Outreach Mission :UNHCR multifunctional team (Community Services/ Field) conducted a field mission to Ma'an for the fortnightly UNHCR help desk there. The team assessed the eligibility of 148 cases asking for UNHCR monthly financial assistance. Majority of counselled Syrians were from Ma'an with a number from Al-Tafeelah governorate.

Ramtha

UNHCR's Community Services team had its regular visit to King Abdullah Park KAP in **Ramtha** where the monthly KAP coordination meeting was held. The meeting was attended by PSD, Ministry of Health, MoH, WHO, Save the Children Jordan, Save the Children International and Finn Church Aid. A

referral system It was agreed to refer serious medical condition cases to the Community Services team who will bring them to the attention of the health unit for Exceptional Care Committee at Amman level. The team also shared a list of 18 Community Leaders with all partners at the site. A meeting between PSD (camp management) and the community leaders will be organized by Community Services soon. The team identified 2 cases with disabilities in need for portable toilets and is in the process of referring them for a relevant organization for assistance.

Madaba

Community services visited 7 Syrian cases in **Madaba** governorate, mostly with specific needs and medical conditions. 2 cases of older persons with brain stroke and physical disability were referred to registration unit for urgent registration in order for them to have access to medical service

○ *Irbid registration center:*

- Community Services continued to provide counselling services regarding different services provided by UNHCR and partners at **Irbid** registration center for vulnerable Syrian cases identified during registration. Syrians approached Irbid center from different governorates mainly: Irbid, Ajloun, and Jarash. A trend of mothers accompanied by their children and other relatives while husbands remained in Syria was identified during the week while around 25 medical cases were interviewed on Thursday. 246 cases were counseled in total and eligible ones were recommended to the Field unit for Monthly Financial Assistance.

○ *Joint Assessment Mission (JAM):*

- WFP and UNHCR have jointly revised the TORs of JAM in light of Ministry of Planning and International Cooperation MoPIC comments, the revised version of JAM was sent to MoPIC on Thursday.

Urban Outreach

UNHCR is stepping up its efforts to reach Syrian refugees residing in urban settings using Multi-Functional Teams (MFT) and reviewing its overall urban outreach strategy. As part of this review, a comprehensive analysis work has started, through enhanced inter-agency coordination, in particular each working group (3Ws).

A slight shift of MFTs' focus is also taking place: over the past few months, MFTs have been primarily used as front desks for registration, thereby playing an important role (handing out of new appointments and renewal slips). They are now expected to be more engaged in protection-related activities and monitoring.

These elements are carefully taking into consideration as part of a review of MFTs' Terms of Reference.

In addition, MFTs and Helpdesks, have also increasingly faced additional challenges over the last few weeks (ever-increasing crowds, space and security issues).

- **Education**

In Za'atri camp, some 10,000 school children are currently enrolled in Za'atri I and Za'atri II Schools, whilst in host communities, over 30,000 students are enrolled, mainly in Irbid, Amman, Ramtha and Mafraq.

Preparations for Za'atri III School are still underway and more pre-fab classrooms are being erected. Upon completion, the schools will accommodate 5,000 students.

An inter-agency education assessment for Za'atri camp, aiming at identifying key education priorities will be finalized by mid-April.

The Ministry of Education (MoE), supported by UNICEF, completed four psychosocial support training workshops on March 30th at the Bahraini School in Za'atri camp. The training targeted a total of 109 teachers, of whom 50 were Syrian and 12 were Jordanian male teachers, while all 47 female teachers were Syrian.

In host communities, additionally, five psychosocial support training workshops for teachers started in five double-shifted schools – two in Ramtha, two in Irbid and one in Mafraq. Each workshop has lasted six days, ending on March 28th.

Preparation for starting remedial classes in Za'atri has been completed. UNICEF and RI will start targeting 600 children in three shifts on Sunday. The infrastructure rehabilitation for the three pre-fabricated sites is completed.

WFP started the school feeding program in School II in Za'atri camp, while the programme is still proceeding in the Bahraini school.

UNICEF has activated three sanitation units in the Za'atri second School and continues working on additional units.

The MoE has established a new double-shifted school in Irbid directorate in addition to two schools in Amman (2nd directorate). This brings the total number of double-shifted schools to 18 schools in Amman, Irbid, Mafraq and Ramtha. These schools currently accommodate over 5,600 Syrian students.

- **Child Protection**

UNICEF/Mercy Corps receive approximately 2,000-2,500 children each day throughout the five playgrounds operating in different modules of Za'atri camp. This week the approximate attendance showed that 43% of children were girls aged 2-13, and 57% were boys aged 2-13.

In partnership with UNICEF, the Islamic Charity Centre Society (ICCS) conducted 35 training sessions on basic life skills, recreational activities, learning through playing methodology, psychosocial support, child labour and better parenting in Irbid, Ramtha, Mafraq, Zarqa, Kirak, Ma'an, Deir Alla and three other centres in Amman. Approximately 250 beneficiaries – Syrian, Iraqi and Jordanian – attended the training sessions and a graduation ceremony will be held on April 24th for the participants.

UNICEF/IMC continue to reach 300 adolescents and youth through three adolescent-friendly spaces in Za'atri with stricter PSS activities.

The IMC team has conducted two separate psychological support sessions and 12 home visits to UAM/S children for case management in Amman.

During 14-26 March, Clowns Without Borders (CWB)-Spain performed shows in KAP and Cyber City Syrian refugee camps, as well as in host communities, at UNICEF-supported centres and Child-Friendly Spaces. A total of 3,000 Syrian, Iraqi and other displaced children and parents, together with Jordanian children attended the performances, which were held in Ramtha, Irbid, Mafraq, Zarqa, Amman, Maan, Madaba, and Aqaba and were received with applause and laughter.

UNICEF/Save the Children International continue to reach over 1500 children between the age of 5 and 11 through 29 Child-Friendly Spaces in Za'atri and KAP (1). Additionally, over 300 children between 12 and 15 years old continue to attend child resiliency activities.

UNICEF/Noor al-Hussein Foundation reached 128 children through psychosocial activities in one Child Friendly Space in Cyber City and 22 fathers attended a session on psychosocial support in stressful situations. A meeting of the female child protection committee was organised in the same community.

UNICEF and Save the Children Jordan (SCJ) continue to implement the 'Safe you, Safe me' awareness-raising sessions, as part of the Amman project. The sessions, which target Syrian and Jordanian children and parents/caregivers in Amman and Ma'an, focus on child rights and violence against children. So far, seven awareness-raising sessions were conducted in Amman and Ma'an, reaching more than 200 beneficiaries.

Case management

- Best Interest Assessments (BIA) conducted: 21, out of which 2 in urban context.
- Best Interest Determination (BID): 4 cases have been submitted for the next BID panel.
- Family reunification: 5, out of which 1 in urban context.

Access to appropriate services: medical, psychosocial, legal, physical security .

A severely injured child who arrived to Za'atri camp was referred to the health services. Upon family tracing and completion of the Best Interest Assessment, the same child was bailed out and reunified with his mother in Amman.

A girl head of household complained of sexual abuse from her younger brother. The family was counselled about the psycho-social and legal services available. The girl requested UNHCR to refer her case to the Family Protection Department, which resulted in the detention of her younger brother.

Referral to relevant UNHCR units:

One case of a child who had been detained at the Juvenile Centre was referred to UNHCR Legal Unit to ensure that due process is followed. UNHCR's Child Protection team will make sure that psycho-social and medical services are accessible for child while in detention, if needed.

Engagement from the Jordanian authorities through:

Family Protection Department (FPD-MOI): The case of a child who allegedly perpetrated a GBV offence on her sister was referred to the Family Protection Department (FPD).

Coordination and capacity building

Development of UASC SOPs

Inputs from different partners on the current draft of the SOPs were received from different partners. UNICEF and UNHCR will meet next week to work on the inputs submitted by the other agencies.

Coordination Meetings

The weekly CPGBV sector meeting took place in Za'atri. Involvement of the members in the upcoming Participatory Assessment (PA) was discussed. The PA will be organized and coordinated by UNHCR.

Capacity Building

UNHCR and UNICEF facilitated one-day training on UASC focused on Best Interest Determination and alternative care for 10 newly recruited case workers of Jordan River Foundation (JRF) and International Medical Corp (IMC). The event was held at the JRF offices in East Amman.

Information sharing systems:

Under the umbrella of the CP&GBV sub-working group(s), the roll out of two information sharing systems for the emergency was initiated to strengthen data gathering on CP and GBV. Two trainings were conducted in the last reporting period.

The IRC/CP Technical Advisor conducted a four-day inter-agency training on the Inter-Agency Child Protection Information Sharing System (IA CP IMS) key staff in child protection organisations. The aim of the training was to introduce the database to child protection organisations for future use in their programmes and to start customising the database for Jordan.

A five-day inter-agency training for key staff working in GBV organisations on the Inter-Agency Gender based Violence Information Sharing System (IA GBV IMS) was conducted by the GBV IMS surge team. The IMS will be piloted by key GBV organisations for their programs in camps and host communities in both Irbid and Mafraq and will capture trends and patterns on GBV for the emergency.

SGBV/GBV

In UNFPA / IFH Women and youth spaces in Za'atri, there is an increasing number of beneficiaries (mostly female) who attended the below sessions. Individuals benefitted from awareness raising sessions on GBV / RH, individual psychosocial support sessions, support groups RH, individual counseling sessions RH, and recreational activities for youth.

Identification / Participatory or other Assessments

The SGBV working group is planning to participate in the upcoming Participatory Assessment with a view to mainstreaming GBV prevention and response in the protection planning process.

A family verification interview was also conducted by the SGBV team to facilitate the registration process of a refugee woman with her family.

Referrals

To UNHCR units: registration, RSD, BID, Legal Unit, RST, health unit, family cash assistance. A girl head of household and survivor of SGBV was referred to field unit for shelter assistance. A woman was referred to the registration unit after the verification of her family status.

To other organizations:

A sexual abuse case was referred to the Family Protection Department. A girl was referred to International Medical Corps (IMC) for psychological assistance

Coordination and capacity building / Meetings with partners

The weekly CPGBV sector meeting took place in Za'atri. The members discussed their role in the upcoming Participatory Assessment organized and coordinated by UNHCR.

Development of SGBV data analysis system is underway.

A four-day training on GBVIMS for interested organizations working in the field of SGBV took place in Amman. UNHCR, UNFPA, International Rescue Committee (IRC), International Medical Corps (IMC) and Jordanian Women participated in the event. An additional fifth day focused on discussions about the GBVIMS information sharing protocol (ISP)

Health and Nutrition

Operational Highlights and Situation update

- Two confirmed measles cases in Za'atri one is a 23 year old woman and one is a 5 month old infant. The five month old infant had been in the camp for only two days when diagnosed which means he had clearly acquired measles before arrival.
- Planning continues for the mass vaccination campaign against measles and polio in Za'atri starting the 13th of April and in refugees in host community starting 27th of April. UNICEF is finalizing a microplan with the Ministry of Health and other actors; approximately 16 teams will be needed for 10 days in Za'atri. The campaign will be done in and out of the camp.
- MSF France pediatric hospital opened in Za'atri on Friday the 22nd of March. They have two 14-bed wards and one three-bed emergency room. MSF have agreed to provide isolation facilities if pediatric measles cases require admission. Adult isolation facilities need to be identified.
- Three Jordan referral hospitals reported during the week about a 100% bed occupancy illustrating the limited capacity to absorb more cases in the public health system. JHAS referred patients to the Islamic hospital.

- The Ministry of Health has started to receive equipment donated by UNHCR to hospitals in the north. These include incubators, dialysis machines and blood bank equipment as part of a large project strengthening MoH facilities.

Coordination

- Health Sector's planning meeting was held in Amman on the 27th of March for the regional response plan chaired by UNHCR and WHO. Main outcomes:
 - agreed to put greater emphasis on primary health care and aim for universal access to primary health care;
 - secondary and tertiary care need to be better targeted for those most vulnerable;
 - agencies should aim to support the Ministry of Health as much as possible to address the needs of Syrians whilst ensuring vulnerable Jordanians are included in project design.

Secondary and tertiary care

- The Referral Committee in Za'atri was approved on 27th of March. The pre-committee was launched on December between UNHCR Public Health Unit and referral facilities JHAS, MdM, PAC, GSF, RMS, FFH and MFH reviewed and finalized the SOP with the presence of the new camp referral provider MSF. The aim of the committee is to review all non-urgent requests for referral with an estimated costs of less than 500 JD. Those over 500 JD will go to Exceptional Care Committee. The committee, chaired by JHAS referral doctor, will meet bi-weekly. The secretary is JHAS health coordinator. In addition, five out of 6 referral providers clinical coordinators members were present. UNHCR co-chaired session and secured technical assistance. Consultants will be invited when the complexity of the referral case requires.

Mortality and Morbidity

- JHAS and all hospitals are reporting an increase in the number of injured and trauma cases in the evenings. Increase in the cases is due various factors out of which car accidents, individual and youths gangs civil offences, stampedes and tear gas from clashes between camp authorities and refugees.

New arrivals

- From 20 March 2013 until the 26 March 2013, the IOM medical team provided health checks for Syrian refugees upon arrival to Za'atri camp for 8,105 individuals. They referred 1,300 (13%) new arrivals to JHAS for triage. JHAS triaged 949 (73%) of the IOM screened refugees.

Communicable diseases and outbreak prone diseases

- An outbreak rapid response team meeting was held in Za'atri on the 26th of March and co-chaired by the Ministry of Health and UNHCR to discuss measles cases. Main recommendations:
 - enhance active case finding at clinic and community level;

- ensure adequate stocks of Vitamin A;
- start measles line list and integrated case based surveillance;
- plan for mass measles campaign starting 13th April;
- explore options of how to vaccinate new arrivals in Za'atri.
- The ongoing vaccination of children under 15 against measles and polio continues through the French Field Hospital (FFH) in Za'atri camp, with vaccines provided by UNICEF/Ministry of Health (MoH). 2,870 children were vaccinated against measles. This brings the total number of vaccinated children to over 16,466 since the start of 2013 (over 27,111 since the start of the programme in 2012).
- The screening of all children under five who visited the IYCF caravans indicated that 322 out of 683 children were identified not immunized against Measles. All of them were referred by UNICEF to the FFH measles and Polio vaccination team.
- Two suspect cases of pertussis (whooping cough) were reported by the MSF hospital. Efforts will be made to get laboratory confirmation before deciding on next steps.
- Exam was negative for polio virus

Tuberculosis

- From 20 March 2013 until the 26 March 2013, IOM's medical team delivered TB awareness sessions for 4,299 refugees and screened another 8,752. The total number of TB cases is 41. No new cases were reported during this week.

Reproductive health

- A new JHAS/UNFPA RH Unit opened on Sunday March 24th with a midwife to provide family planning services. The Unit is located in Za'atri 3, in the Saudi Caravan Area. Normal delivery, ANC and PNC services will hopefully begin at the beginning of April.
- Preliminary results of assessment and evaluation of the Minimum Initial Service Package (MISP) for reproductive health presented on 24th of March are:
 - regarding prevention and management sexual violence in camp there is inadequate lighting of latrines, distance and lack of knowledge of availability of sexual violence services was a problem; mobile toilets are not separated for males and females and women very reluctant to use at night ; distance to schools in Irbid a risk factor; community had very little knowledge of service availability;
 - regarding prevention of maternal and newborn morbidity/mortality; skilled birth attendants are available; basic and comprehensive emergency obstetric care and newborn care available 24/7 and while referral services are established they are not always functioning well.

Food Security/ Nutrition

- Distribution of micronutrient-fortified porridge continues in Za'atri to all children between 6 and 23 months.
- Medair and JHAS provided data on MUAC screening in JHAS clinics outside of camps for February. The global acute malnutrition rates are very low (less than 0.2%). The expected rates are approximately 5%. This may be related to measurement error, insufficient coverage of services or vulnerable populations not accessing services. This will be explored further.
- UNICEF/Save the Children Jordan continue to implement the Infant and Young Child Feeding programme (IYCF) in Za'atari. Last week (21-28 March), 1199 mothers and 683

children under five visited the two IYCF caravans currently operational in the camp. In addition, 63 lactating mothers attended one-on-one counseling sessions on breastfeeding and 390 children under five, as well as lactating mothers, received nutritional snacks.

Food Security and Nutrition

Food Assistance for Syrians in Jordanian Communities

WFP reached a total of 121,581 beneficiaries (36,295 households) with food assistance through vouchers in Jordanian communities during March and plans to reach a total of 145,215 beneficiaries (44,548 households) during April, while continuing to add those individuals that are registered on a daily basis by UNHCR to April voucher distribution. The WFP voucher programme in Jordan has more than doubled in less than three months and in April it will include more shops in the northern governorates of Jordan in order to accommodate the increasing beneficiary population and to reduce transportation expenditures for beneficiaries.

Food Assistance for Syrians in Za'atri camp

WFP launched school feeding in two schools in Za'atri camp to increase enrolment and attendance while also addressing short-term hunger, thereby improving students' concentration and performance during lessons. Initial feedback for the 80g (344 kilocalories) fortified date bars has been overwhelmingly positive. Teachers have noted that school attendance has increased (by 20 percent during the first week of school feeding) and that students have been able to concentrate for the entire duration of lessons. WFP, through partner Save the Children International, started with the second distribution of dry food rations and UNHCR complementary food on 17 March and ended on 26 March. Preliminary distribution figures show that during the ten day cycle WFP reached a total of 103,766 beneficiaries that were included in the planning figure of 160,916. The difference between the planning figure and the number of beneficiaries actually reached is due to inaccuracies in the Za'atri camp manifest resulting from the lack of recording of camp departures. WFP is now distributing more than half a million pieces of pita bread (28mt) every day to the entire population in Za'atri camp. Due to the growing beneficiary population and the eagerness of beneficiaries to receive their daily bread rations, distributions start at 5:30am and take place from three different locations spread throughout the camp. This arrangement has successfully reduced beneficiary crowding and waiting time during distributions of bread.

WFP distributed over 11,000 welcome meals to new arrivals during the past week.

Transition to Food Assistance through Vouchers in Al Za'atri camp

A logistics mission from WFP HQ continues to support the creation of markets and establishment of shops in Za'atri camp, paving the road for WFP's food voucher programme. The mission met with camp management to discuss the way forward, including operational conditions and security for shops in the camp. Three areas in Za'atri camp have been allocated for establishing shops, including two areas along the perimeter of the camp and one area in the WFP distribution site. Twelve community-based organizations (CBOs) have already begun establishing shops in the locations.

Coordination

As the population in Za'atri camp continues to increase, distributing items to the entire camp population, or even selected groups, has become a major challenge. UNHCR and ACTED distributed specialized nutritious porridge and diapers to children in Za'atri camp between the ages of 6-23 months from the WFP distribution site, which provided beneficiaries with an orderly and dignified distribution process in a familiar environment.

WFP chaired the thirteenth Food Sector Meeting with twelve organizations in attendance. The main topics that were discussed were contingency planning for food assistance in new refugee camps and inputs for the fifth revision of the Regional Response Plan (RRP).

Funding

WFP currently has sufficient resources to cover food and voucher assistance for Syrian refugees through June for food and April for vouchers. Starting in May, WFP requires USD 19 million for voucher assistance to cover beneficiary needs through June 2013.

Water, Sanitation and Hygiene (WASH)

UNICEF and THW have installed 81 pre-fab shower cabins, with five shower units each, to serve 20,250 people, as part of the rehabilitation of 90 WASH blocks in areas 1a & 1b in Za'atri refugee camp. The repairs have been undertaken together with the local communities living around these facilities, with the aim of improving ownership.

UNICEF and the Ministry of Public Works have completed 64 WASH blocks, each with seven toilet and seven shower units, enough to serve 22,40 people in Phase 5 and Modules 6 and 7 in Za'atri camp. These units will only be open for use once the WASH committees are established among the refugee population. ACTED is in the process of creating these committees.

UNICEF and Relief International (RI) have distributed 2,500 family hygiene kits to vulnerable refugee households in Mafraq city. An additional 2,500 kits will be distributed in the coming weeks in the same area.

UNICEF and partners are planning WASH services and requirements in the new identified camp in Azraq. The analysis is taking into consideration lessons learnt from the previous experience in Za'atri camp. The overall WASH operation for 47,000 refugees for the next six months would cost approximately 8 million US dollars.

Shelter, Site Coordination and Management

In Za'atri, UNHCR and its partners undertook the following activities:

- Placed and handed 384 prefabs/caravans to families (from various donors.)
- Demarcated 300 plots in Module 6 and 7 for caravan placement.
- Demarcated 10 wash blocks plots in Module 7.
- Commenced fencing works at the visitors' car park and registration area.

From 15-22 March, there were 12,256 new arrivals in Za'atri and total of 2,019 tents were erected.

Breakdown as follows:

Number of new arrivals (IOM report)	Number of tents erected	Cumulative number of tents in 2013	Number of Families moving into tents	Number of singles moving into tents	Total Number of individuals (family members & singles) moved into Tents
1,158	267	23,278	265	8	1179
416	250	23,708	246	11	1019
891	248	23,952	244	16	1051
1,011	216	24,332	212	17	965
1,644	250	24,647	246	16	1126
1,658	225	24,997	222	13	1045

In addition to the tents, UNHCR and its partners allocated a total of more than 8,300 prefabs/caravans to people in Za'atri.

Security- Events and incidents

Za'atri Camp:

Demonstrations: Over the last 4 days, multiple demonstrations took place in Za'atri due to shortage of buses for return to Syria. Over 100 refugees became unruly when not enough buses were made available to transport those who wished to travel back to Syria. The group threw stones at the police station and the Gendarmes responded by dispersing the crowd. On 27 March, 2 police officers received stones and had head injuries were evacuated to Mafraq hospital. On 28 Mar a group of children from this demonstration stoned the UNHCR Registration compound breaking the window of one an HCR vehicle.

Arrest and detention of two unauthorized crane operators. Unauthorized relocation of caravans (and tents) within Za'atri has been an ongoing concern for several months. A formal complaint is being made to SRCD to have the men investigated and possibly charged.

Attempts of smuggling items out of the camp. Attempts to depart the camp with several items including is occurring frequently. Security and police are monitoring this situation and ensure items are returned to the NGO.

Civil unrest at NFI distribution center. On 26 March, a group was irritated due to the slow pace of distribution which was as a result of problems with the online distribution system (RAIS). Police and Gendarmes responded and order was restored. The system was re-booted and the distribution continued without incident.

Caravan distribution continues to be problematic. UNHCR continues to experience harassment and threats against its staff and partners distributing caravans in the camp. Even with police presence, large groups of refugees swarm the distribution site, threaten staff with violence and have attempted to forcibly occupy the new caravans. One two occasions this week, stones were thrown at staff.

Urban: Irbid Office and Amman Office: No major incidents to report.