

Assistance to Syrian Refugees outside of camps in Jordan

4 April 2012



Outreach and Assessments

Assistance to urban refugee is provided through 4 channels:

Help Desk



Physical presence where refugees can seek assistance from UNHCR staff members

Home Visit



Assessment of refugee vulnerability to allocate cash assistance

Infolines



8h / 5 days service to answer questions and petitions from refugees

Registration



Mobile registration & renewal for extremely vulnerable refugees & UNHCR certificate distribution

Registered Refugees outside of camps **158,593**

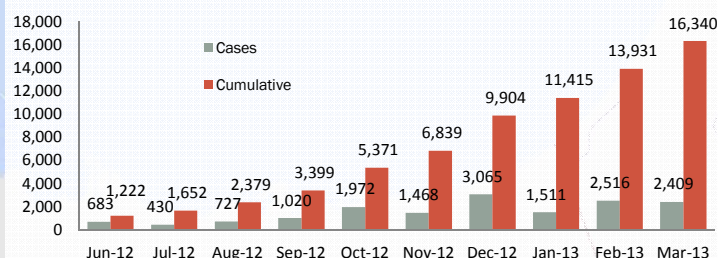
Person Received at Help Desks **127,189**

Home Visits Conducted **16,340**

Calls on Info Line **49,811**

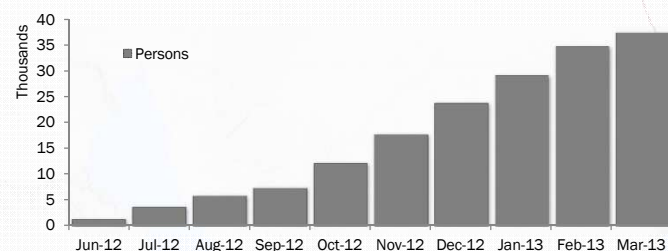
Home Visits

Aggregate totals



Beneficiaries from Cash Assistance

A cash assistance lumpsum is defined according to the family size and number of children or specific needs (in '000)



Northern Jordan

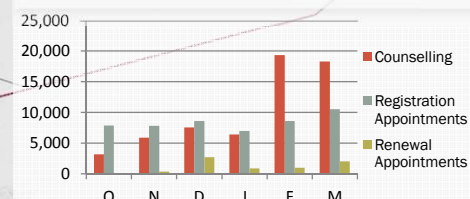
88,073
Registered Refugees outside of camps

Amman / Zarqa
60,606

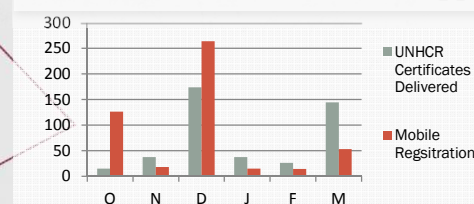
Southern Jordan

9,914

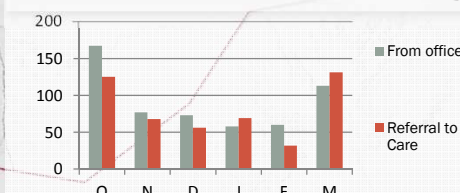
Persons assisted at help desks



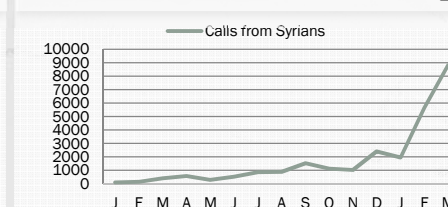
Mobile Protection



One time urgent cash assistance



Calls answered by Info Line



Sources UNHCR

For more information, consult schimmel@unhcr.org, batarseh@unhcr.org

<http://data.unhcr.org/syrianrefugees>