

# Assistance to Syrian Refugees outside of camps in Jordan

4 April 2012



## Outreach and Assessments

UNHCR Jordan, Amman

Assistance to urban refugee is provided through 4 channels:

### Help Desk



Physical presence where refugees can seek assistance from UNHCR staff members

### Home Visit



Assessment of refugee vulnerability to allocate cash assistance

### Infolines



8h / 5 days service to answer questions and petitions from refugees

### Registration

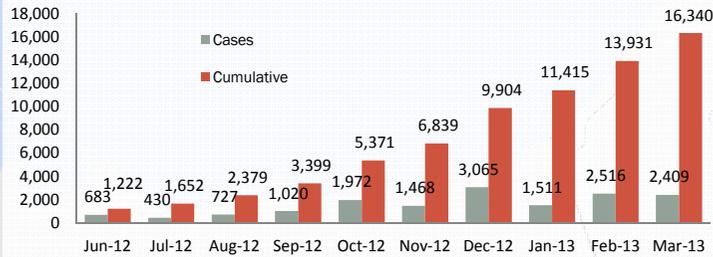


Mobile registration & renewal for extremely vulnerable refugees & UNHCR certificate distribution

|                                      |                |
|--------------------------------------|----------------|
| Registered Refugees outside of camps | <b>158,593</b> |
| Person Received at Help Desks        | <b>127,189</b> |
| Home Visits Conducted                | <b>16,340</b>  |
| Calls on Info Line                   | <b>49,811</b>  |

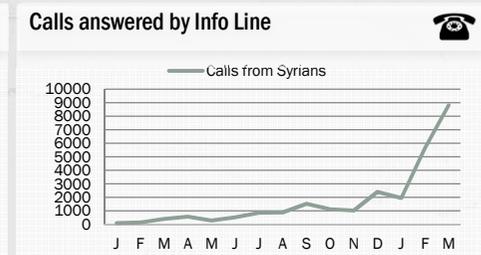
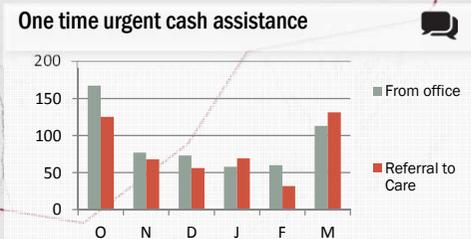
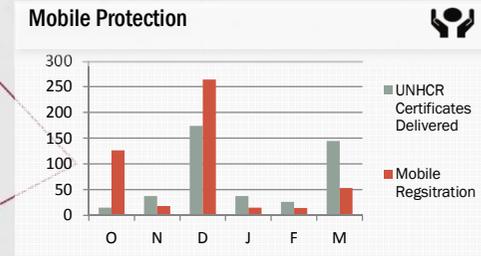
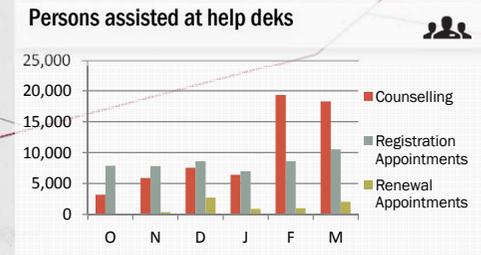
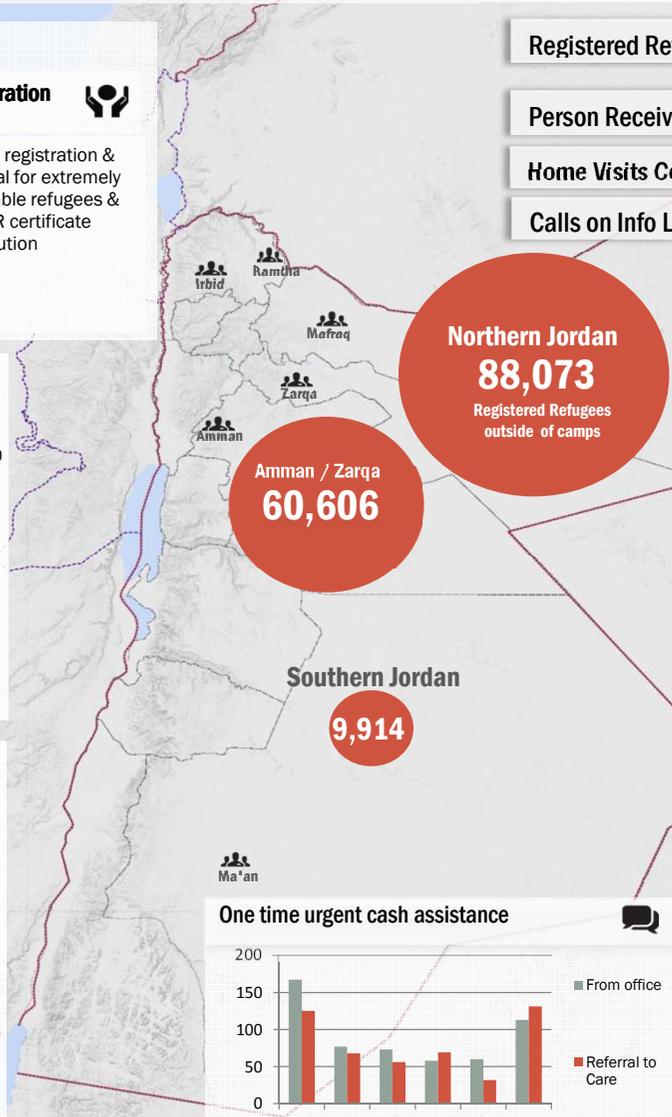
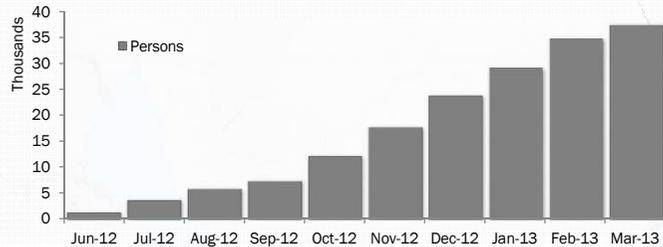
## Home Visits

Aggregate totals



## Beneficiaries from Cash Assistance

A cash assistance lumpsum is defined according to the family size and number of children or specific needs (in '000)



Sources UNHCR

For more information, consult [schimmel@unhcr.org](mailto:schimmel@unhcr.org), [batarseh@unhcr.org](mailto:batarseh@unhcr.org)

<http://data.unhcr.org/syrianrefugees>