

Assistance to Syrian Refugees outside of camps in Jordan

17 October 2013



Outreach and Assessments

UNHCR Jordan, Amman

Assistance to urban refugee is provided through 4 channels:

Help Desk



Physical presence where refugees can seek assistance from UNHCR staff members

Home Visit



Assessment of refugee vulnerability to allocate cash assistance

Infolines



8h / 5 days service to answer questions and petitions from refugees

Registration



Mobile registration & renewal for extremely vulnerable refugees & UNHCR certificate distribution

Registered refugees outside of camps **419,007**

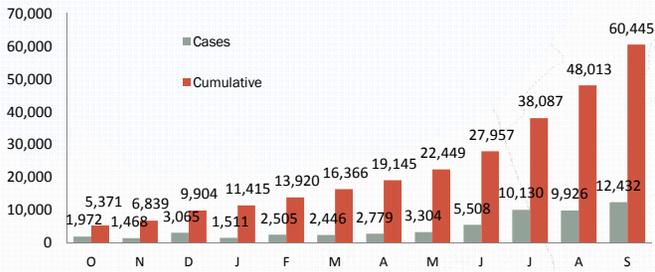
Persons received at help desks **257,810**

Home visits conducted **60,445**

Calls on info line **121,538**

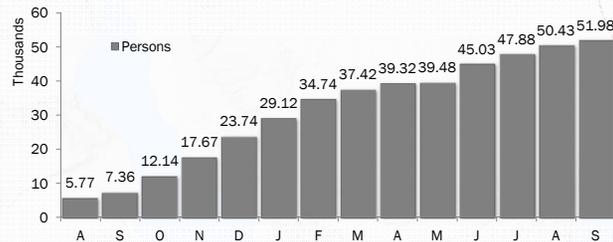
Home Visits (started in Sep. 2012)

Aggregate totals



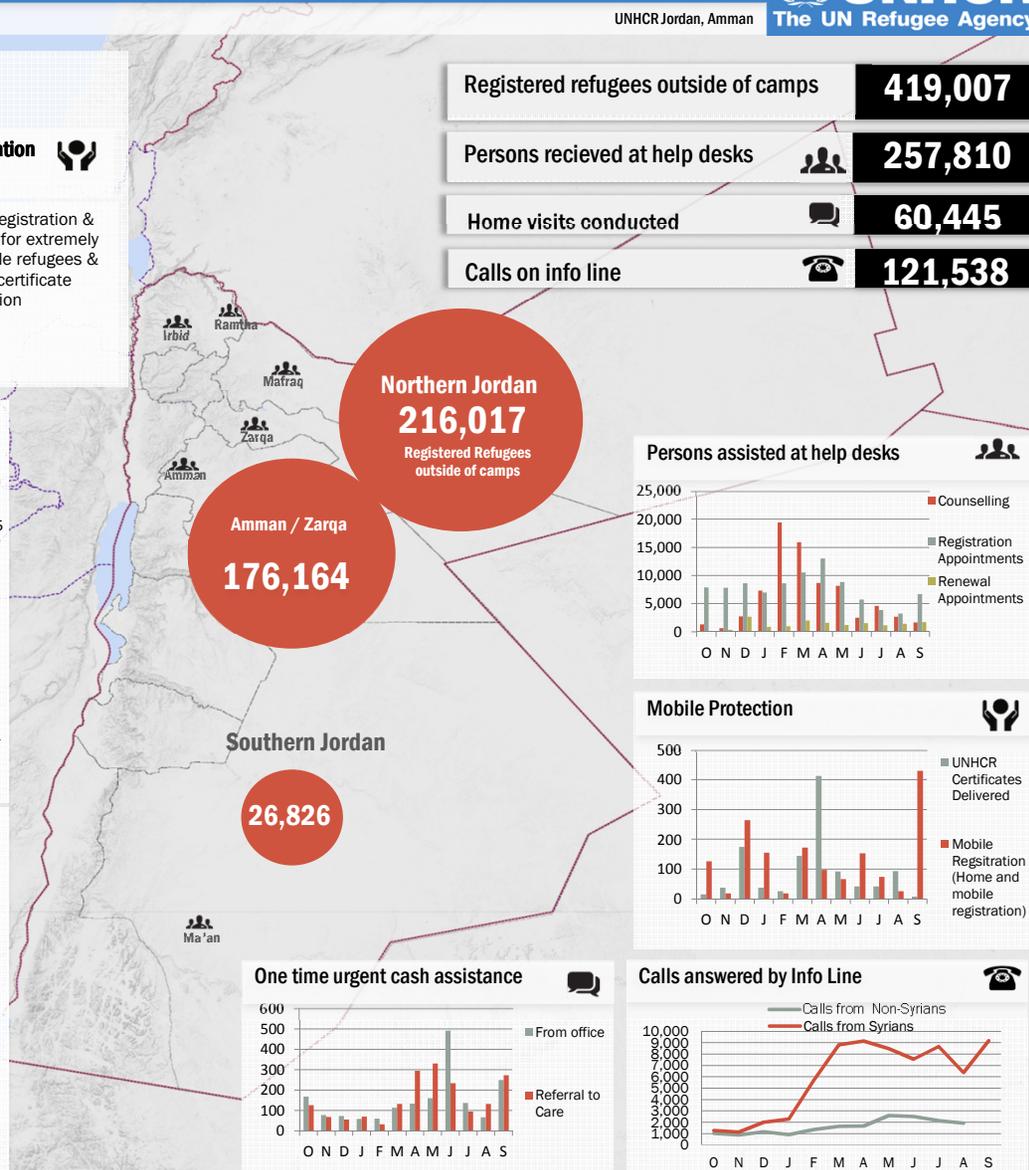
Beneficiaries from Cash Assistance (started in July 2012)

A cash assistance lumpsum is defined according to the family size and number of children or specific needs (in '000)



Sources UNHCR

For more information, consult schimmel@unhcr.org, batarseh@unhcr.org



Northern Jordan

216,017

Registered Refugees outside of camps

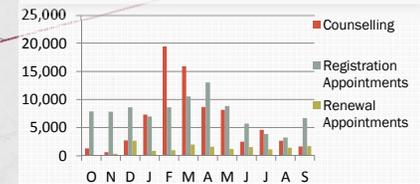
Amman / Zarqa

176,164

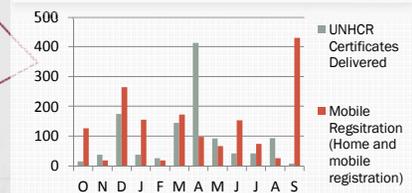
Southern Jordan

26,826

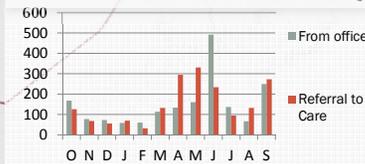
Persons assisted at help desks



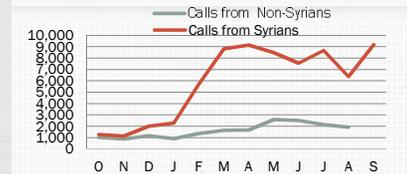
Mobile Protection



One time urgent cash assistance



Calls answered by Info Line



<http://data.unhcr.org/syrianrefugees>