

## WASH Sector Coordination

### Minutes of weekly Zaatari camp WASH sector coordination group

**Date:** 15th December 2013

**Venue:** UNICEF caravan 2, Base Camp

**Time:** 12:15 PM

**Duration:** 2:00 hours

**Present:** Syed Yasir Ahmad (Oxfam, taking minutes), Juan Frechilla (UNICEF, Chair), Ahmad Ibrahim (Open Hands), Wajdi (Open Hands) Catherine Sherwood (UNHCR), Gwenola Grouhel (OXFAM), Cyril Cappai (JEN), Romain Briey (JEN), Suranga Mallawa (ACTED), Mohammed Ugool (UNICEF), Murad Alshishani (UNHCR), Haley Rogers (ACTED).

- ❖ For WASH info & documents, refer to the on-line "Box" storage:  
[https://www.box.com/signup/collablink/d\\_528023294/7a4a32df9e549](https://www.box.com/signup/collablink/d_528023294/7a4a32df9e549)
- ❖ REACH's maps and weekly WASH reports can be found on the on-line "Drop Box" storage:  
<https://www.dropbox.com/sh/n9ngx1oy848q644/v6gd24hWRa>
- ❖ REACH's maps on the latest wastewater assessment (currently only Ds 1,2,3,4 and 12):  
<https://www.dropbox.com/sh/n9ngx1oy848q644/zWLXyXMBEM/Waste%20Water%20Assesment%20-%20Old%20Camp>

1.0 Update on WASH Block Handover	
Summary of discussions	<p><b>1.1</b> JEN and ACTED are still conducting the weekly assessment in the old areas of the camp to update and work with Open Hands for devising the minimum standards.</p> <p>1.1.1 The scheduled FGDs by JEN to facilitate the process are currently delayed</p> <p>1.1.2 Challenges are mentioned by ACTED for disappearing the WASH blocks, the refugees to be consulted through FGDs</p> <p>1.1.3 Discussion with Open Hands for next round of repairs, it was also discussed to have repair works in alternate districts from JEN and ACTED</p>
Action Points	<p><b>1.2</b> JEN and ACTED to update on the outcome of FGDs with the Refugees</p> <p><b>1.3</b> Separate meeting is to be held between JEN, ACTED and Open Hands to agree on repairs for next districts</p> <p><b>1.4</b> ACTED to send names of people on WASH committees to UNHCR (Catherine) who will compile this information and share with relevant field officers. She is missing information from districts 1, 2 &amp; 12. This is a re-establishment exercise and important to enhance a sense of ownership and responsibility for WASH committees.</p>

2.0 Update on water supply	
Summary of discussions	<p><b>2.1</b> Open Hands gave updates on new specifications on reinforcement of the water tanks stands</p> <ul style="list-style-type: none"> <li>- They advised the WASH actors to inspect the towers before they leave Open Hands warehouse</li> <li>- Works on existing 90% of the towers are now complete</li> </ul> <p><b>2.2</b> Discussion on water provision for the coming governance compounds</p> <ul style="list-style-type: none"> <li>- Each will have 2 prefabs (one for workers, another for refugee use) with 4 latrines each</li> </ul>

	<ul style="list-style-type: none"> <li>- Once installed, they should be supplied with water on the regular water distribution basis.</li> </ul> <p><b>2.3</b> ACTED has requested camp agencies to update their water requirement for each district and add if new locations have been added recently.</p> <ul style="list-style-type: none"> <li>- The MoUs from agencies would be required for effective support by ACTED</li> <li>- Clause on “not using water for cleaning” just as a deterrent factor to avoid misuse</li> </ul>
Action Points	<p><b>2.4</b> Open Hands to share the new specifications for the water towers</p> <p><b>2.5</b> ACTED: Water to be supplied to the governance areas once they are built</p> <p><b>2.6</b> Agencies to update the location for water delivery and update MoUs</p>

### 3.0 Update on waste water drainage - all areas

Summary of discussions	<p><b>3.1</b> JEN distributed tools to the agencies further distribution to WASH committees for drainage</p> <p><b>3.2</b> JEN has hired five desludging trucks and currently working on de-watering of flooded areas</p> <p><b>3.3</b> Drainage falls under UNHCR’s site planning competencies, actors were advised to keep Mohammad Jertila (UNHCR) in the loop for any activity related to drainage, as he is the focal and any intervention should be green lighted by him</p> <p><b>3.4</b> Currently ACTED is reporting drainage related activities to Shelter and NFIs and WASH sector</p> <p><b>3.5</b> Open Hands reported that the storm drain pipe has worked properly during the weekend rains. It was reported that all wastewater/rainwater from the storm water drain pipe was taken to the treatment plant by diverting 11 desludging tracks to the area.</p> <p><b>3.6</b> Concern was raised about possibility of contaminated water from private/illegal household pits overflowing due to the rain posing a public health risk. Disinfecting contaminated pools of water or soil left from the rains with chlorine or other means was discussed but no final way forward was decided.</p> <p><b>3.7</b> Septic tanks: Discussions over the digging up and replacing other septic tanks, as one of the sites that seemed ok according to agreed standards collapsed last week (THW 211). OHs stated that it is likely that steel thickness in some of the ones in D11 would be thin (under 3mm).</p>
Action Points	<p><b>3.8</b> From 3.1: More discussion with UNHCR and a written request from UNHCR that they need WASH support in dealing drainage inside the districts</p> <p><b>3.9</b> From 3.3: UNHCR to be informed for any drainage works in the camp and advice to be followed by all the WASH actors</p> <p><b>3.10</b> From 3.7 Open Hands and UNICEF to re-evaluate and advise the contractor to replace the septic tanks at risk of collapse (D11).</p> <p><b>3.11</b> WASH lead agencies to survey their areas and notify of communal septic tanks that have been pierced into by population, to weld them and minimize risks during rainfall of the rainwater getting into the septic tanks and making them overflow.</p>

### 4.0 Hygiene and environmental sanitation

Summary of discussions	<p><b>4.1</b> The multi organization KAP survey for the whole camp is complete and data is now analyzed by the participating organizations. The finding of the survey would be shared in coming days (dates to be confirmed)</p> <p><b>4.2</b> Rumors are spread around the camp for death of 4 children due to the serve weather conditions, UNHCR confirmed that no such incidents has happened in recent harsh weather</p> <p><b>4.3</b> Rat poisoning campaign is delayed due to clash in timing with heaters distribution and need for a dry environment for for the poison dissemination</p>
Action Points	<p><b>4.4</b> Hygiene strategy (IEC) yet to be received from partners - only Oxfam sent this</p> <p><b>4.5</b> TOT for menstrual hygiene to be conducted – date to be announced</p> <p><b>4.6</b> Head lice campaign for school to be done – date to be announced</p>

	<b>4.7</b> Rat poisoning campaign dates to be announced, NRC to update UNHCR
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<b>5.0 AOB</b>	
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Summary of discussions	<p><b>5.1</b> UNICEF has recently hired and 16 field assistants to act as field teams in the camp. They are briefed on how to operate in the field. The link between the team and Oxfam is already established. JEN and ACTED to call Mohammed AlHamwan to confirm the time to connect with them</p> <p><b>5.2</b> Wider discussion was held on the role of these teams and what tasks are supposed to perform and how they will be briefed by individual WASH Actors</p> <p><b>5.2.1</b> Role of teams is to collect information from the refugees and not to monitor the program activities</p> <p><b>5.2.2</b> The team are divided into 6 geographical locations to interact with community to know the views on Unicef theme programs (WASH, Education and Child Protection)</p> <p><b>5.2.3</b> The teams report their findings to the concerned UNICEF staff. It was clearly mentioned that they don't give instructions to partners and they don't report to partners</p> <p><b>5.2.4</b> WASH Actors to individually brief the Unicef field teams on organizational complaint mechanisms being established and general briefs on the works being conducted by them</p> <p><b>5.3</b> Safety Audit of facilities will be started next week</p> <p><b>5.4</b> Discussion was held on electrical safety during the rainy period and organizations were asked to raise awareness in refugee community to stay safe</p> <p><b>5.5</b> Agencies to check the septic tank conditions during the rainy period and inform team connect and Open Hands for additional dislodging schedules</p> <p><b>5.6</b> JEN proposed the idea for having a monthly newsletter for Za'atari on <i>technical</i> issues + others, containing articles from beneficiaries. The same platform can be used in future to disseminate key message to the refugee community</p> <p><b>5.7</b> Discussion was held on the Issue on decontaminating soil after flooding. Organizations were asked to explore further and come up with ideas</p> <p><b>5.8</b> A concern was raised that due to the Jordanian regulations chemicals can't be disposed off to the ground, and other ideas were discussed</p> <p><b>5.9</b> Discussion was held on truck (water and dislodging) access to the camp. ACTED stated they wouldn't be using the West gate access. ACTED got a compactor Thurs morning on site for repair works.</p> <p><b>5.10</b> Oxfam, JEN and ACTED have devised a clear plan to agree on future maintenance works in the camp, the works are dived into three folds and would be shared with wider cluster before the next meeting</p>
Action Points	<p><b>5.6</b> Mohammed Ugool (UNICEF) to share ToR of new team with partners</p> <p><b>5.7</b> WASH actors to contact Ahmad Alhamwan to fix a time to brief the teams</p> <p><b>5.8</b> Updates from the Safety Audit of facilities to be shared</p> <p><b>5.9</b> Organizations to inform team connection for requirement for additional dislodging</p> <p><b>5.10</b> WASH sector partners were asked to submit their available contingency resources for heavy rainfall events again, and provide staffing over christmas</p> <p><b>5.11</b> WASH Actors to explore further and come up with innovative ideas to disinfect the surface areas and explore the Jordanian regulations</p> <p><b>5.12</b> The final maintenance sheet to be shared before next meeting</p> <p><b>5.13</b> ACTED (Ramiz) to inform on conversations held with Zaatari village representative, after accusations that trucks had ruined infrastructure in the village</p>

Suggested Agenda Items for coming meeting: