



Key messages:

All new activities in the camp MUST be approved and coordinated with: (a) the government (b) camp management. Camp management will approve requests supported by the relevant sector and if they are cost effective, focused, constructive and have the greatest possible impact. All activities in the camp have an effect on overall security, so it is imperative to go through the correct procedures before commencing any activity in the camp. Any organisation that does not respect this condition will have their permission to operate in the camp revoked by camp management.

Contact Sobia Oberg oberg@unhcr.org or Kilian Kleinschmidt kleinsch@unhcr.org

Actions:

Ref	Actions from previous meetings	Who	When	Done?
Emerging issue				
Security				
2/7	Incident reports should be completed for all incidents, and shared with UNHCR FSA	All	Ongoing	Ongoing
Camp Management				
06/08	Any meetings with refugees should now take place in the shared meeting area in the buffer zone. Pedestrian gate is open.	All	Ongoing	Ongoing
03/09	Agencies planning to have a regular physical presence in the compounds should express their interest to UNHCR camp management	Mohamed Jertila@unchr.org	Ongoing	
03/09	Base Camp Management: Team Connect Contact details across Please Fill RFO in advance of any issues.	Azmi Alhasany Team Connect azmi@team-connect.co 0798021719		
10/09	Meeting rooms to be booked 48 hours in advance	Irene Omondi omondii@unhcr.org 0796324611		
17/09	Electricity contact	John Simpson simpson@unhcr.org 0796304667		
29/10	Press Officer/ External Relations	Andy Needham Needham@unhcr.org 0798175813		
29/10	Mass Information Contact	Naserddine Touaibia touaibia@unhcr.org 0798611914		
03/12	All agencies planning to distribute any NFI item in the camp must get prior approval from camp management.	Sobia Oberg oberg@unhcr.org 0796324737		

Despite repeated reminders, still not all agencies are attending the CMC. At times, events have been initiated without informing security and camp management in time. Need to remind agencies that any new activity has to be approved by the sector coordination and camp management. All the assessments and surveys have to be coordinated with the sector working groups and camp management. Endorsement from SCRD has to be coordinated by Sobia Oberg of UNHCR (Oberg@unhcr.org). SCRD does not approve any assessments/surveys in the camp without their approval.

Security:

The general security situation in the camp for the past week was relatively calm. Gas bottles are still an issue with refinery. Securing the governance district compounds by SRCD is still not solved as they are in lack of man power. Attack at Islamic Relief's office in Mafraq was reported, details to be followed.

- 10th Jan, at 2040hrs, a fight erupted between two clans at the main market road (Mahajah and Al-Sawarah) over business, as a result many injured and some shops were destroyed, gendarme interfered and launched tear gas to disperse the fight.
- 13th Jan, at 1830 hrs a gathering of 300 refugees at main market demonstrating against the arrest of wanted refugee in district 3.
- 14th Jan, at 1100hrs a refugee passed away due to falling from vehicle. The driver was arrested by police.

Caravans/Shelter:

700 caravans were delivered this week. Omani caravans will be completed next Monday as well as the EJC caravans. 1000 caravans from One Body are expected to start next week. 1000 caravans from Kuwaiti donor are expected to start next week. More than 5 individual donors expressed their willingness to donate small quantities (100 caravans and less each). The number of families in need of caravans is estimated at 1500.

Site Planning and Infrastructure:

Ongoing demarcation of shelter plots in district 8 to be used for new arrival and decongestion of the old part of the camp. The asphalt work is completed for the new east access road; water trucks and returnees bus station. Fence work and entrance/ exist gates is under way.

WASH:

Upgrade of WASH blocks to certain standard is ongoing to prepare them for handover to the communities. There has been some problems with the chlorination pump in BH 2, causing too high residual chlorine in the water. The issue is being solved. There have been reports about a high level of rust dissolving from the tanks of the watertrucks. ACTED is looking into the matter with their contractors.

Health:

Third polio vaccine campaign is likely to start on 03 March. Routinely every person up to the age of 15 is to be immunized. IOM is starting to have new arrivals vaccinations in Raba'a Sarhan. On Sunday routine EPI programme will start to ensure that children under the age of five have no whooping cough. Nine days awareness campaign on how to use gas heaters finished.

Protection

1. Raba Sarhan

Raba Sarhan Joint Registration Center opened on 29 December 2013. Since then, UNHCR registers all new arrivals in Raba Sarhan, prior to arrival in Za'atari. Refugees in Raba Sarhan are now allowed to keep their Syrian documents, and they are also given a Jordanian (MOI) Service Card to identify them in Jordan. They are also given a proof of registration (print out from the database with family composition) and their ration card.

The service card does not enable refugees to move freely in the country; their address of residence is mentioned as Za'atari and they are still required to go through official bail out procedures to leave the camp, and then re-register with official authorities in etjri new area of residence in Jordan.

Referral system is being improved currently between Raba Sarhan and Za'atari, involving partners.

2. Bail out

There is an important decrease in the number of people benefiting from the bail out process. The authorities explained that they have put additional scrutiny on bailers. This seriously affects new arrivals and "old" arrivals coming to Za'atari to regularise their stay in urban settings (who had previously left the camp illegally).

3. Verification

The verification site is ready. Modalities are fine tuned with UNHCR units and Partners, the issue of transition during distributions from VAC to ID cards is being worked on with partners

4. Complaints' boxes

Boxes have been ordered and will be placed as follows:

- 1 in UN women
- 1 or 2 in verification area
- 1 in UNHCR helpdesk (protection/registration area, to be moved to buffer zone)

An info campaign needs to be prepared ahead of the placement of the boxes.

5. District 8 new arrivals

Group of people there coming from 9, 10 and 11. Conflict last week between 2 clans.

Need extra wash blocks in eastern district 8 (check assessment) and between 6 and 9. JEN and ACTED need to support neighbouring districts.

Distributions:

Second cycle of food distribution is to start on 18 January. Safeway supermarket is operational in the camp in addition to the 16 CBOs already operational. 22 MT daily bread distributions continue from four sites. School feeding programme covered 3041 students.

WASH kits distribution is to start on 19 January. Diaper and jacket distribution finished.

Next meeting will be on Tuesday 21 January 2014, at Za'atari Base Camp meeting room 4, at 14:00.