

WASH Sector Coordination

Minutes of weekly Zaatari camp WASH sector coordination group

Date: Sunday, 30th March 2014

Venue: UNHCR Caravan (F-1A) Buffer Zone of Zaatari Base Camp

Time: 11:00- 12:30

Duration: 1.30 hours

Present: Habib ur Rehman - Chair (UNICEF), Matthew Richard - minutes (UNHCR), Wajdi Abu Saif (Open hands), Francis Ndvio (UNICEF), Ashraf Al-Saber (JEN), Mohammed Al-Hahamwa (UNICEF), Hester Clark (UNHCR), Fernando Marin (UNHCR), Einar Sorevik (UNICEF), Peter Wereh (Oxfam), Tabata Flotetto (ACTED), Jafer Shraideh (Bab El-Amood), Romain Briey (JEN), Tom Garsfalo (UNICEF), Murad Shishani (UNHCR), Mirno Pasquali (ACTED), Suheil Al Mousa (WVI), Mohamed Ugool (UNICEF), Naser Abuhalmeh (Mercy Corps).

- ❖ For WASH info & documents, refer to the on-line “Box” storage, https://www.box.com/signup/collablink/d_528023294/7a4a32df9e549, and the WASH Working group page on the UNHCR portal: http://data.unhcr.org/syrianrefugees/working_group.php?Page=Country&LocationId=107&Id=18
- ❖ REACH’s maps and weekly WASH reports can be found on the on-line “Drop Box” storage: <https://www.dropbox.com/sh/n9ngx1oy848q644/v6gd24hWRa>
- ❖ REACH’s maps on the latest wastewater assessment (currently only Ds 1,2,3,4 and 12): <https://www.dropbox.com/sh/n9ngx1oy848q644/c5Hjdii1j0/Waste%20Water%20Assesment%20-%20All%20Camp>

1.0 Update on WASH Block Handover	
Summary of discussions	<p>1.1 Handovers update. The Excel file created by Wajdi (Open Hands) on WASH block handover is being used as a helpful document to monitor WASH block handover. The table is colour coded. Green relates to ‘WASH blocks handed-over that meet minimum standards’, yellow relates to ‘WASH blocks awaiting handover’, and red relates to ‘vandalised facilities’. The updated WASH block handover chart is attached to the minutes. There are 27 facilities waiting for handover. The handover process will be finalised by the end of April with an evaluation expected in June 2014. No WASH committees have yet been established in districts 1 & 2. The majority of THW WASH blocks in these districts have been vandalised and not used as toilet facilities, only as water storage facilities. In districts 1 and 2 ACTED, UNHCR, and UNICEF will meet with the contractor tomorrow and conduct a walk-through to assess the hand-over process. The Dalal WASH blocks in districts 1 & 2 are well maintained but they are often not de-sludged. In district 8 WASH committees are being established to support the new WASH facilities.</p> <p>1.2 WASH committee monitoring. Carried forwards: Catherine (UNHCR) proposed a review of the handover process to evaluate its success and failures. It has been over 6 months since it started in District 7. Advised to meet and develop checks, indicators and what to monitor. This could be used as a learning tool for partners in the future. Rana (UNICEF) has sent email to partners requesting focal points for evaluation but has not yet received any feedback. JEN have shared the information with Rana. ACTED have not received an email from Rana. This process needs further coordination.</p>
Action Points	<p>1.3 Handovers update. Relates to 1.1, (rolling action): Open Hands to provide weekly update on WASH block handovers using the excel file and UNICEF to distribute with along with MoM through email.</p> <p>1.4 Relates to 1.1: ACTED, UNHCR field, and UNICEF to meet (31 March) and conduct walk-through assessment of districts 1 and 2.</p> <p>1.5 WASH Committee Monitoring. Relates to 1.2 (rolling action): Rana Harbawi to follow-up.</p>

2.0 Update on water supply	
Summary of discussions	<p>2.1 Boreholes 1 & 2: Working fine. Issue of tank leakage at borehole 1 which is scheduled for repair tomorrow (31 March). At the borehole training 2 weeks ago ACTED confirmed they are receiving 2,200M³ per day from boreholes 1 & 2. The boreholes have a maximum output of 2,400M³ per day but there is some loss from tanks and truck leakage and the filtration system consumes 200M³ per day. Water delivery is scheduled from 0600-1800 everyday. On some days tanks are dry by 16-1700. The tanks are re-filled at a rate of 100M³ per hour. There is 1,350M³ of storage at borehole number 2 but only 800M³ at borehole number 1. This is insufficient so additional tanks are planned.</p> <p>2.2 WASH FAQ: Request for UNICEF to get WASH FAQ translated into Arabic for staff. Catherine handed-over FAQ and Habib has circulated to the group for final comments by tomorrow (31 March).</p> <p>2.3 WASH FAQ summary: There are concerns that district team members have neglected to read the document due to its length. It was agreed that the WASH FAQ will be summarized into a 1-page document. Hester Clark (UNHCR) has agreed to do this with support from district field staff to develop unique summaries in relation to each district.</p>
Action Points	<p>2.4 Borehole operation. (Rolling action). Relates to 2.1, Babel Amood to give weekly update on the operation of boreholes 1 & 2.</p> <p>2.5 WASH FAQ in Arabic. Relates to 2.3: Unicef will make arrangement for translation of FAQ into Arabic language after getting the summarized version from Hester.</p> <p>2.6 WASH FAQ. Relates to 2.3: Hester Clark (UNHCR) to develop draft WASH FAQ 1-page summary by Friday 4 April 2014.</p>

3.0 Update on waste water drainage – all areas	
Summary of discussions	<p>3.1 Grill on drainage line: The rains from early March have forced the grill off at the end of the stormwater drainage line. This is a health and safety risk and should be reinstalled. This is now fixed and UNICEF are waiting to inspect.</p> <p>3.2 Private pits: Issues regarding private pit de-sludging. Pits of up to 20 litres are difficult to access for de-sludging trucks as they are too small. They need to be bigger or regulated but raising awareness on this issue is a challenge as private pits are not permitted in the camp. This issue needs to be addressed especially with the arrival of summer and potential for disease to spread from stagnant water. The planned wastewater network will not arrive until next year due to lack of funding - the camp cannot wait for this. What can we feasibly do to improve situation? Suggestions to invest in additional private water storage facilities. But this is a serious funding commitment requiring estimated 22,000 containers. Earlier initiatives for extra water storage in the camp have failed, e.g. water barrels, red tanks – we need a more innovative solution. A sub-working group in Zaatari has been established to address the issue and to bring forward a suitable solution at the Amman level. The sub-working group met last Thursday with Oxfam (chair), JEN, IMDAD and UNICEF. It was decided that all partners will conduct an assessment and report on the most suitable solution based on findings.</p>
Action Points	<p>3.3 Sub-Working group meeting: Related to 3.3: Oxfam to share the Minutes of Meeting by the end of today and update on way forward.</p>

4.0 Hygiene briefing by Rana Harbawi (UNICEF)	
Summary of discussions	<p>Focus areas for the month:</p> <ul style="list-style-type: none"> The monthly garbage collection in the various districts supervised by ACTED/Oxfam & JEN been carried on

	<p>Wednesday 26 March 2014.</p> <ul style="list-style-type: none"> • There have been 200 reported cases of scabies per the health coordination meeting. Upon UNHCR request the various organizations ACTED, Oxfam & JEN been asked to include and highlight the scabies theme within their daily awareness sessions. As well each organization been asked to nominate a candidate to participate in a training in this theme in Al Mafraq. • JEN will provide the chlorine and UNICEF will provide used water tanks to apply the jerry cans cleaning in cooperation with all WASH partners in Zaatari.- • In cooperation with the JHAS hospital, UNICEF-health unit and the health unit/UNHCR today 30/3/2014 awareness sessions will be carried for the teachers in schools 2 (Saudi Hospital) in support of JEN as about 1000 cases of head lice been reported. Head lice spray and combs will be provided to the infected cases.
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5.0 AOB	
Summary of discussions	<p>5.1 Oxfam requested UNHCR to provide information on institutions in districts 5, 6, 7, 8 & 9. This will enable a cross-check on the design of the new water supply network for these districts. REACH have sent the coordinates but Oxfam need detailed information and planning figures in order to assess demand. Suggested to speak to Mohammed and/or Ghada from UNHCR site planning.</p> <p>5.2 REACH weekly monitoring reporting: On 9 March Nadia Kevlin (REACH) presented data from REACH weekly WASH monitoring report. Suggested that it is a good time to review data collected and incorporate with WASH minimum standards. Every week REACH has a team of 12 staff who monitor conditions of WASH blocks. The team collects data and compiles into a weekly report however there has been no analysis overtime. Type of data collected includes: levels of heavy damage, functionality of taps, missing doors, presence of fasces, existing blockages. Reports are available on the WASH dropbox and the UNHCR portal. Giselle Hall (REACH) has re-designed the questionnaire and will circulate to the Zaatari WASH coordination group for comments.</p> <p>5.3 Habib (UNICEF) has circulated email to the Unicef WASH partners in Zaatari defining the roles and responsibilities of WASH partners in Zaatari. All are invited to review and send comments to Habib so it can be circulated broadly at Za’atari level.</p> <p>5.4 World Vision roads: WVI have finished all roads in districts 12, 3 & 1 but there is already damage to some roads due to water stagnation. On roads 5 and 6 in district 12 there is damage due to the roads proximity to a water tank. WVI have spoken to the street leader and requested that the tank be relocated however this process would need further assistance from ACTED. In districts 2 & 4 the roads are in the final phase and will be finished by next week. WVI have started the installation of traffic signs for the new roads but some have gone missing already.</p> <p>5.5 Oxfam received 12 additional water tanks from UNICEF for district 8. Oxfam have installed 8 so far with installation on-going. Every new WASH block in district 8 has 2 water storage tanks. The Dalals are now open and ready for use however the locks were broken on the doors as Oxfam did not have the keys.</p> <p>5.6 Question concerning the damaged holding tanks still remaining in Zaatari – they are scheduled to be removed by Wednesday.</p> <p>5.7 Question concerning the end date of Babel Amood contract – 30 June 2014.</p>
Action Points	<p>5.8 Relates to 5.1, (rolling action): UNHCR site planning to provide Oxfam with required information.</p> <p>5.9 REACH Weekly reporting, relates to 5.2: REACH to circulate revised weekly monitoring questionnaire to the Zaatari WASH Coordination group following comments from last week’s first review.</p> <p>5.10 Relates to 5.4: Unicef WASH partners to provide feedback to Habib on WASH roles and responsibilities.</p>

Proposed agenda for next meeting:

- Review of action points
- Briefing by Nadia on REACH report on “Preliminary findings of social profiling assessment and service delivery priorities”

WASH HOTLINES

REPAIRS HOTLINE:

- 079 926 2551 Mr. Wajdi Abu Saif from Open Hands (English speaker)

WATER HOTLINES:

- 079 802 1479 Mr. Ramiz Morqus (ACTED Water Manager)
- 079 802 1357 Mr. Nasar Abu Daher (ACTED, Deputy Water Manager, water caravan)
- 079 802 1511 Mr. Muhammad / Abu Daher (ACTED, Supervisor of Water Delivery, water caravan)

DESLUDGING HOTLINES (06:30-21:00):

- 079 542 2632 Mr. Mohammed (Open Hands)
- 079 914 8753 Mr. Khalil (Open Hands)
- 079 651 6618 Mr. Yousuf Ibrahim (English/ German speaker - Open Hands)

Solid Waste Hotline

- 079 802 1475 Yanal Nasaa (ACTED)

JEN storm water desludging hotline:

- 079 569 4125