

## WASH Sector Coordination

### Minutes of weekly Zaatari camp WASH sector coordination meeting

**Date:** Sunday, 15 June 2014

**Venue:** UNICEF Meeting Room 4, Zaatari Base Camp

**Time:** 11:00 - 12:50

**Duration:** 1.50 hours

**Present:** Francis Ndivo - Chair (UNICEF), Matthew Richard - minutes (UNHCR), Sharuh Ibragimov (ACTED), Chiaki Ota (JEN), Rana Harbawi (UNICEF), Tasuku Futamura (JEN), Tabata Floretto (ACTED), Ashraf Al-Saber (JEN), Diana Elfawarir (UNHCR), Giselle Hall (REACH), Hester Clark (UNHCR), Maria Coady (Oxfam), Reihaneh Mozaffari (IPA, innovation hub), Sophie Ramm (ACTED).

- ❖ For WASH info & documents, refer to the WASH Working group page on the UNHCR portal:  
[http://data.unhcr.org/syrianrefugees/working\\_group.php?Page=Country&LocationId=107&Id=18](http://data.unhcr.org/syrianrefugees/working_group.php?Page=Country&LocationId=107&Id=18)
- ❖ REACH's maps and weekly WASH reports can be found on the on-line "Drop Box" storage:  
<https://www.dropbox.com/sh/n9ngx1oy848q644/v6gd24hWRa>

Agency updates	
<p><b>UNICEF</b> (Francis Ndivo)</p>	<p><b>Fogging campaign:</b> UNICEF have secured funding for the fogging campaign and are waiting to sign a contract with the Municipality of Zaatari. Advised to conduct fogging in the early morning when there is no wind (03:00-05:00) for 6 hours over 7 days for 3 months.</p> <p><b>Turbid water proposals:</b> UNICEF requested a soft copy of the JEN turbid water reuse proposal. No further proposals submitted from agencies.</p> <p><b>WASH Minimum Standards Monitoring Framework:</b> This is still work-in-progress. This will be finalised next week when Habib returns, Jamal Shah (UNICEF WASH coordinator) will also attend this session.</p> <p><b>Maintenance activities:</b> Agencies reminded to inform UNICEF of any major maintenance issues for WASH facilities.</p> <p><b>Hygiene update (Rana Harbawi):</b> The fifth round of the Oral Polio Vaccination (OPV) campaign will start today in Zaatari camp. From 15 June, 40 vaccination teams will go from shelter to shelter to give OPV (2 drops) to all children under 5 year old. Ongoing discussions for hygiene promotion activities on World Refugee Day. Today marks the last day of the school term with a graduation ceremony in School 3. Hygiene promotion activities have been suspended in schools since the start of exams but cleaning resumes.</p> <p><b>Borehole 1:</b> Borehole 1 was handed-over to UNICEF from Mercy Corp last week. UNICEF are looking for a long-term solution for continued operation and maintenance. Agencies advised to contact Bab El-amood on the hotlines provided for current operational issues.</p>
<p><b>JEN</b> (Tasuku Futamura)</p>	<p>Last week JEN handed-over greywater projects in districts 3, 4 &amp; 5 to 10 refugees. JEN continues to receive interests on the greywater system from households across their districts</p> <p>JEN reports that 78 septic tanks in their districts have missing covers. UNICEF requested this information by email.</p>
<p><b>ACTED</b> (Tabata)</p>	<p><b>Hygiene:</b> ACTED have finished messaging for the fifth polio campaign with support from the health sector. ACTED have started messaging on pest control and safety. ACTED are supporting the roll-out of the grey water projects across Zaatari with demonstrations and training in district 12. ACTED continues training of</p>

<p>Floretto &amp; Shahruh Ibragimov)</p>	<p>WASH committees.</p> <p>Discussion on bins: ACTED reminded partners that bins are disinfected through power-cleaning twice a year throughout the camp. Lids for the bins are unlikely to be installed.</p> <p><b>Water supply:</b> ACTED need to discuss with UNHCR site planning the proposed site for the new water supply network reservoir in districts 10 and 11. ACTED will conduct a soil investigation.</p> <p>ACTED and Oxfam have met to discuss messaging for implementation and use of the water supply network. They will meet again at the end of this week to continue.</p> <p>Water shortages reported last week in districts 1, 2, 5, 6 &amp; 11.</p> <p>Boreholes 1 and 2 are operating well and trucking schedule is operating under extended working hours.</p> <p>A flow meter has been installed at borehole 1.</p> <p>The piloting of the community water supply mechanism in district 9 is on-going. ACTED have met with the community mobilisers to explain the new system but some problems have been reported. Issues with the focal points responsible for signing for water once it has been delivered. ACTED are currently training the 10 recently recruited field water monitors.</p> <p>Private water trucks and tanks in the camp continue to put pressure on internal boreholes. Recommended to 1) stop smuggling of water tanks into the tank, and 2) stop private tankers from entering the camp.</p> <p>UNHCR have approved a new site for ACTED to assemble a small-rub-hall for cleaning and disinfection of water tanks. This has never been conducted in the camp however the process of disinfection will discharge high volumes of chlorinated water, max 10M<sup>3</sup> per day. The water will be discharged into a natural channel next to the site (district 8, next to borehole number 2) however this channel flows towards the camp. Advised to link plans for the removal of this water with proposals for discharged turbid water.</p> <p>Concerns that refugees are connecting directly to the borehole storage tanks from the pipe tap stands. Need a monitoring system to track the impact of this behaviour. Refugees are asking the guard to help them connect directly to the tap which is secured inside the borehole compound. There is photographic evidence from ACTED.</p>
<p><b>Open Hands</b> (Yousef Ibrahim)</p>	<p>Open Hands have received complaints from refugees regarding water shortages and have reported to JEN and Oxfam. Missing septic tank covers reported in districts 9, 10 &amp; 11.</p> <p><b>De-sludging update:</b> Last week there was a reduced volume of wastewater de-sludged from the camp related to lack of water. Reported 1,300-400M<sup>3</sup> every day, this should be much higher considering the volume of water delivered. Francis to discuss with Open hands after meeting regarding a de-sludging monitoring system. This is an opportunity to learn from ACTED's new monitoring system.</p>
<p><b>Oxfam</b> Maria Coady</p>	<p>Oxfam are also helping with the roll-out of grey water projects in their districts.</p> <p>Oxfam report concerns about missing covers on septic tanks. Pipes are easily blocked if they do not have covers.</p> <p>Oxfam continues work to remove illegal connections in district 8.</p> <p>Oxfam are conducting residual chlorine water testing.</p> <p>Oxfam will soon start a recycling programme in their districts, but are unable to recycle glass. Diana (UNHCR) has contact details of someone who recycles glass in Jordan – she will share with Oxfam.</p>
<p><b>UNHCR</b> Diana Elfawarir</p>	<p><b>Fly traps:</b> UNHCR field officers are distributing fly traps in districts 9, 10 &amp; 11. Agencies are requested to provide further locations by the end of today. We need to ensure that someone is responsible for emptying or removing the traps once they are full. Reports that the poison is weakened after exposure to sun, advised to re-activate with water. This project will continue throughout the summer.</p>
<p><b>REACH</b></p>	<p>REACH final headcount of Zaatari camp population is 86,040. The breakdown by district will be shared by</p>

Giselle Hall	<p>REACH and circulated with the Minutes of Meeting.</p> <p>The WASH weekly monitoring report was shared with the group and is available on the UNHCR inter-agency data portal. REACH have requested feedback. The main finding from this report is that district 6 had the highest number of WASH facilities meeting the minimum standards.</p> <p>REACH are looking into an online interactive initiative for agencies to explore WASH data further.</p> <p>Suggested to include key findings each week from weekly WASH report in REACH meeting update.</p>
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AOB	
<b>MoU UNICEF-UNHCR</b>	UNICEF suggested that UNHCR to consult LoU between UNICEF and UNHCR to see where to take action regarding maintenance issues of WASH facilities, e.g. lights in the toilets.
<b>Illegal water tank storage</b>	In district 2 there is a large storage area for water tanks smuggled into the camp. We need to be more proactive on reporting these issues. All complaints should be submitted to UNICEF security. Last week Yara (UNICEF) said she would circulate a concept note to be submitted to SRAD, in order for SRAD to take appropriate action. Agencies would benefit from data on public and private water tanks. UNICEF to discuss with REACH.
<b>WASH district committees</b>	Last week Irene presented the proposal for planned WASH committees under the Zaatari Governance plan. The governance plan will create sector committees (WASH, Health, Women's forum, education) within each of Zaatari's 12 districts. Oxfam attended the community mobilization meeting last Tuesday to get more information. Oxfam report that IRD have similar problems with the kitchens as WASH has with WASH blocks. Opportunity to learn from this model. Irene to update next week.
<b>Vandalism of WASH in schools</b>	<p>Ashraf (JEN) and Yara (UNICEF) found the missing doors. Now windows are a problem; incidents of broken windows in schools.</p> <p>Need replacement 3" septic tanks valves. UNICEF to discuss later with JEN.</p>

Action points	
1)	JEN to submit soft-copy of turbid water proposal to UNICEF so it can be shared with partners.
2)	WASH agencies to report to UNICEF on the number of septic tanks with missing lids and inform of any major maintenance issues for WASH facilities.
3)	REACH to share district level population data.
4)	UNHCR to consult MoU between UNICEF and UNHCR to see where to take action regarding maintenance issues of WASH facilities

### **WASH Hotline Numbers:**

#### **REPAIRS Important Number(s):**

- 079 926 2551 Mr. Wajdi Abu Saif from Open Hands (English speaker)

#### **WATER Supply Important Number(s): (8 AM to 5 PM)**

- 077 740 6672
- 077 707 8564
- 077 954 8702

- 077 725 0971

**DESLUDGING Important Number(s) (06:30-21:00):**

- 079 542 2632 Mr. Mohammed (Open Hands)
- 079 914 8753 Mr. Khalil (Open Hands)
- 079 651 6618 Mr. Yousuf Ibrahim (English/ German speaker - Open Hands)

**Solid Waste Important Number(s)**

- 079 802 1475 Yanal Nasaa (ACTED)

**JEN storm water desludging Important Number(s):**

- 079 569 4125