

JORDAN REFUGEE RESPONSE - Key events in Zaatari camp: September 2014



What? Protection and community services, site planning, shelter and camp coordination
Who? UNHCR
Where? All districts
When? Daily, Sept, on-going

What? Taekwondo classes for children
Who? KFHI
Where? Korea taekwondo academy, district 11
When? Sat & Tues (9:00-11:00am), Sept, on-going

What? 24/7 maternal delivery services
Who? UNFPA/JHAS
Where? Reproductive health centre, district 5
When? Daily, Sept, ongoing

What? GBV case management, individual and group counselling support, and youth activities
Who? UNFPA/IRC
Where? Women & girls centre in districts 3, 5, & 8
When? Daily, 09:00-16:00, Sept, on-going

What? NFI replenishment and distribution (diapers, WASH kits & soap)
Who? NRC/UNHCR
Where? NRC distribution centre
When? Sat-Thurs, Sept, on-going

What? GBV case management and individual/ group counselling for survivors under 18yrs
Who? IMC
Where? Youth friendly spaces in districts 4,6,10 & 12
When? Daily, 09:00-16:00, Sept, on-going

What? Informal education, and mentoring, English literature, Mobile phone maintenance, circus.
Who? Questscope/ Finn Church Aid
Where? District 4
When? Sept, on-going

What? Launch of E-vouchers pilot project
Who? WFP
Where? All districts
When? 10 September

What? Primary healthcare screening for new arrivals
Who? JHAS
Where? JHAS clinic, district 3
When? Daily (08:00-16:00), Sept

What? Post-operative care for war-injured
Who? MSF Holland
Where? MSF compound, district 5
When? Sept, on-going

What? Primary health care
Who? MdM/JHAS/MoH
Where? Primary healthcare centres in districts 4 & 5
When? Sat-Thurs, 0900-16:00, Sept, on-going

What? Reproductive health services
Who? UNFPA/JHAS
Where? Reproductive health centres in districts 3, 5, 6 & 8
When? Daily, Sept, on-going



REACH An initiative of IMPACT Initiatives ACTED and UNOSAT

What? Secondary healthcare: support to people with disability and the elderly
Who? Handicap International
Where? JHAS clinic in district 3 and HI clinic in district 5
When? Sun-Thurs, 10:00-16:00, Sept, on-going

What? Water trucking, cleaning (CFW) and garbage removal
Who? ACTED
Where? All districts
When? Daily, Sept, on-going

What? Remedial education and informal education
Who? Relief International
Where? Districts 3, 5 & 8
When? Sun-Thurs, 08:30-15:00, Sept, on-going

What? Tailoring, hair-dressing, mosaic and handicraft workshop
Who? UN Women
Where? Oasis centre, district 3
When? Daily (tailoring and hair-dressing), every Sunday, 12pm (mosaics) and every Tuesday, 11:30 (handicrafts)

What? Protection and psychological services for adolescents
Who? IMC
Where? Youth friendly spaces in districts 4, 6, 10 & 12
When? 09:00-16:00, Sept, on-going

What? GBV awareness through community outreach
Who? IRC outreach volunteers
Where? All districts
When? Sun-Thurs, 09:00-16:00, Sept, on-going

What? De-sludging of wastewater and WASH facility maintenance
Who? UNICEF
Where? All districts
When? Daily, Sept, on-going

What? Informal education (computer literacy, English literacy, physical education)
Who? Finn Church Aid
Where? District 8
When? Sept, ongoing

What? Legal services
Who? ARDD-Legal Aid
Where?
When? Daily, Sept, on-going

What? Mental health services
Who? IMC
Where? Clinics in districts 4 & 5
When? Sun-Thurs, 09:00-16:00, Sept, on-going

What? Infant and young child feeding, education & counselling
Who? Save the Children Jordan
Where? IYCF caravans, districts 3, 4 & 8
When? Sat-Thurs, 09:00-15:00, Sept, on-going

What? IRD has 2 community mobilisers, 2 social workers and 1 health worker for each district
Who? IRD
Where? All districts
When? Sun-Thurs, Sept, on-going

What? English classes
Who? UN Women
Where? Oasis centre, district 3
When? Advanced: everyday @ 10:30, Beginners: Mon, Weds, Thurs @ 11:45

What? Youth group, library (daily), English lessons, and a music group
Who? IRD
Where? IRD tent, Districts 10
When? Every Weds @ 13:00, Sept, on-going

What? Community awareness sessions on GBV basics, risk identification and mitigation, and referral services
Who? IRC/UNFPA
Where? Women and girls centres, districts 2, 3 & 5
When? 09:00-16:00, Sept, on-going

What? Primary healthcare
Who? RAF foundation
Where? Qatari clinic, district 8
When? Sept, on-going

What? Child and Family Centres
Who? Save the Children International
Where? All districts
When? Shift 1 (boys): 09:30-11:30. Shift 2 (girls): 12:20-15:30.

What? Playgrounds, after-school programmes, youth centres and boreholes
Who? Mercy Corps
Where? Districts 2,4,7,8,9,10 & 11
When? 08:00-18:00, Sept, on-going

What? Water tank disinfection
Who? Oxfam/JEN/ACTED
Where? All districts
When? Sun-Thurs, Sept, on-going

What? Youth multi-activity centre (ages 14-25)
Who? Save the Children
Where? Districts 11 (boys) and 5 (girls)
When? Daily, 9:00-15:00, Sept, on-going

What? Football training with Syrian coaches
Who? IRD
Where? Football pitches in districts 5, 7, 8, 9 & 11
When? Daily, Sept, on-going

What? Bread distribution (17.3 MT/day)
Who? WFP/ Save the Children
Where? WFP distribution centres
When? Daily from 06:30. Sept, on-going

What? Kitchen gas distribution, cleaning and maintenance
Who? IRD
Where? Kitchens in all districts
When? Sept, on-going

Sector highlights from August

WASH:

- UNHCR have received US\$ 2million from the UAE to implement an interim wastewater management project in Zaatari camp. This project is a **temporary solution** until the installation of the planned wastewater collection network.
- UNICEF and ACTED have finalised the new water distribution and monitoring mechanism for Zaatari camp.
- Distribution of **3,800M³ of water** is ongoing every day (06:00-18:00)
- De-sludging of **1,700M³ of wastewater** is ongoing everyday
- Collection of **750M³ of solid waste** is ongoing everyday
- Works have started on the installation of borehole number 3 in district 6. This will be completed by the end of September.
- ACTED, JEN and Oxfam are in the process of **disinfecting public water tanks** across all districts in the camp.
- Installation of onsite trickling system and MBR wastewater treatment units is on-going by the airstrip at the edge of district 12.

PROTECTION:

- UNHCR launched a dissemination campaign on the **new bail-out procedures for refugees**.
- UNHCR Protection now have a **24/7 hotline for refugees** in Zaatari. The hotline number is 0791420242.
- In coordination with the Mafrqa Civil Registry **1,336 babies have been registered** since July 2013.
- ARDD-Legal Aid are now providing **free legal services for refugees** in the camp. This will be provided through a series of phone lines, referral mechanisms, and direct contact with refugees.

NON-FOOD ITEMS (NFIs):

- The following items were distributed in August: **diapers** (children under 2) along with **soap and sanitary napkins** targetting the entire camp population.
- The following items will be distributed in September: **WASH kits, soap, sanitary napkins and diapers**. **Water bottles** will also be distributed by WFP.

HEALTH:

- All health facilities are **operational with no outbreaks of disease** reported.
- The sixth round of the oral **polio vaccination** campaign was completed on 21 August. **1,700 children under the age of 5** were vaccinated (98.1% coverage).

EDUCATION:

- Zaatari schools resumed on 24 August with **15,000 children registred** (25% of the camp population). High registration rates are attributed to the success of the **back-to-school campaign** led by Education sector partners across the camp in August.
- UNICEF have announced the construction of a **new school in district 7**.
- In August **text books were distributed** for grades 4-8 and stationary was distributed to taught and administrative staff.

FOOD:

- The second distribution cycle of July reached **80,000 beneficiaries**.
- WFP and Save the Children have finished monthly in-kind food distribution cycles and have shifted to food vouchers only. Vouchers are distributed twice a month in **8-day cycles** with a value of 10JD. Super-cereal has been distributed during the second cycle, each family received 1.5KG.
- WFP distributed **re-useable shopping bags**.
- WFP are in consultation with SRAD regarding the **roll-out of the e-vouchers** pilot project in Zaatari. The plan is to have a pilot of 300 randomly selected families who will receive the e-vouchers before camp-wide implementation.
- Daily bread distribution (**17.3 MT**) is on-going covering 72,083 beneficiaries.

Sector meetings in September



1. WASH: **When?** Every Sunday @ 11:00. **Where?** UNICEF meeting room 4. **Chair:** UNICEF. **Contact:** Habib Ur-Rahman, hrehman@unicef.org,

2. Hygiene: **When?** Every second week on Sunday @ 13:00. **Where?** UNICEF meeting room 4. **Chair:** UNICEF. **Contact:** Rana Harbawi, rharbawi@unicef.org



1. Child protection: **When?** Every second week on Thursday @ 12:00. **Where?** Meeting room 2. **Chair:** Save the Children/UNHCR/UNICEF. **Contact:** Hamida Jahamah, hamida.jahamah@savethechildren.org

2. SGBV: **When?** Every second week on Thursday @ 12:00. **Where?** Meeting room 2. **Chair:** IRC/UNFPA. **Contact:** Elena de Fabbro, elena.delfabbro@rescue.org

3. Protection: **When?** Every second week on Thursday @ 13:00. **Where?** Buffer zone, Caravan F1A. **Chair:** UNHCR, **Contact:** Sandrine Peillon, peillon@unhcr.org

4. Youth taskforce: **When?** Every Tuesday @ 10:30. **Where?** Buffer zone, Caravan F5. **Chair:** UNFPA/NRC. **Contact:** Emma Bonar, emma.bonar@nrc.no



1. NFI-Shelter: **When?** Every second week on Tuesday @ 10:30. **Where?** Meeting room 3. **Chair:** UNHCR. **Contact:** Jonson Opoka, opoka@unhcr.org.

2. Cash for work: **When?** On request @ 14:00. **Where?** Meeting room 4. **Chair:** UNHCR. **Contact:** Irene Omondi, omondii@unhcr.org



1. Camp Management and Coordination: **When?** Every Tuesday @ 14:00. **Where?** Meeting room 4. **Chair:** UNHCR. **Contact:** Killian Klienschmidt, kleinsch@unhcr.org

2. Community mobilization: **When?** Every Tuesday @ 12:30. **Where?** Buffer zone, Caravan F5. **Chair:** IRD. **Contact:** Faiza Alaraji, f.alaraji@ird-jo.org

3. Security: **When?** Every Tuesday @ 11:00. **Where?** Meeting room 2. **Chair:** UNHCR. **Contact:** Petra Finianos, finianos@unhcr.org

4. District team meetings:

- Districts 1&2:** Every Thursday @ 10:00, ACTED Cedar tent (D2)
- District 3:** Every Monday @ 11:15, IRC Oasis centre (D3)
- District 4:** Every Wednesday @ 11:30, JEN communal tent (D4)
- District 5:** Every Monday @ 13:00, IRC/UNFPA centre (D5)
- District 6:** Every Sunday @ 14:00, IRD compound
- District 7:** Every Monday @ 14:00, Base camp buffer zone F1
- District 8:** Every Wednesday @ 12:30, UNFPA/FCA centre (D8)
- District 9:** Every Sunday @ 10:00, IRD community centre (D9)
- District 10:** Every second Sunday @ 12:30, IRD community centre (D10)
- District 11:** Every Wednesday @ 13:00, ACTED lemon centre (D11)
- District 12:** Every Sunday @ 11:30, Base camp buffer zone F1



1. Health: **When?** Every Monday @ 10:30. **Where?** MoH caravan. **Chair:** MoH/UNHCR. **Contact:** Brendan Dineen, dineen@unhcr.org

2. Reproductive health: **When?** Every second week on Wednesday @ 12:30. **Chair:** UNFPA. **Contact:** Maysa Al-Khateeb, mal-khateeb@unfpa.org

3. Mental health: **When?** Every second week on Tuesday @ 13:00. **Chair:** IMC/WHO, **Contact:** Ahmad Jaran, ajarah@InternationalMedicalCorps.org



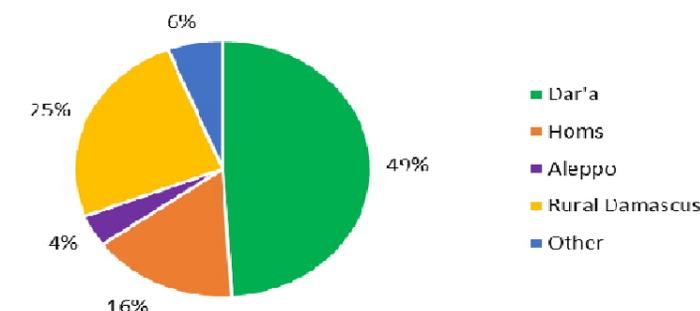
1. Education: **When?** Every second week on Tuesday @ 11:30. **Where?** Buffer zone, Caravan F5. **Chair:** UNICEF. **Contact:** Maria Paradies, mparadies@unicef.org

Summary of Zaatari registration activities

Registration statistics from 23-30 August 2014

- 1,227 refugees were registered at Raba Sarhan** (47 are second time arrivals). 48% males and 52% female arrivals. 88% of the refugees were transported to Azraq, and 12% refugees to Zaatari.
- Dar'a is the main city of origin (49%) – see chart below.

Refugee area of origin - 10-16 August 2014



- Family reunification to Zaatari approved:** 105 from Azraq, 4 from EJC, (26% women at risk; 23% single parents; 17% serious medical condition; 14% specific protection needs; 8% children at risk; 6% elderly at risk.).
- 163 new born babies were registered with UNHCR**, among them (41%) girls and (59%) boys.
- A total of **1,668 individuals spontaneously departed** to Syria including 36% living in Zaatari and 64% outside Zaatari. Dara is the main city where refugees departed to (89%), followed by Rural Damascus (3%), Quneitra and Damascus (1%).

Population of Zaatari camp (8 September): **79,496**

-50.9% Females and 49.1% Males

Population of Azraq camp (8 September): **13,043**

Photo of the month



Photos taken by 15-year-old Mohammad, one of 12 young people taking part in a photography workshop in Zaatari camp in August. The class was given a list of 75 things and challenged to photograph as many as possible.