

Key messages:

All new activities in the camp **MUST** be approved and coordinated with: (a) the government (b) camp management. Camp management will approve requests supported by the relevant sector and if they are cost effective, focused, constructive and have the greatest possible impact. All activities in the camp have an effect on overall security, so it is imperative to go through the correct procedures before commencing any activity in the camp. Any organisation that does not respect this condition will have their permission to operate in the camp revoked by camp management. Contact Kilian Kleinschmidt kleinsch@unhcr.org

Actions:

Ref	Actions from previous meetings	Who	When	Done?
Emerging issue				
Security				
02/7/13	Incident reports should be completed for all incidents, and shared with UNHCR FSA	All	Ongoing	Ongoing
Camp Management				
06/08/13	Any meetings with refugees should now take place in the shared meeting area in the buffer zone. Pedestrian gate is open.	All	Ongoing	Ongoing
03/09/13	Agencies planning to have a regular physical presence in the compounds should express their interest to UNHCR camp management	Mohamed Jertila jertila@unhcr.org	Ongoing	
03/09/13	Base Camp Management: Team Connect Contact details across Please fill RFO in advance of any issues.	Azmi Alhasany Team Connect azmi@team-connect.co 0798021719		
29/10/13	Public Information and Mass Communication Associate	Naserddine Touaibia touaibia@unhcr.org 0798611914		
24/08/14	All agencies planning to distribute any NFI item in the camp must get prior approval from camp management. All assessments need to be coordinated and require prior approvals.	Johnson Opoka opoka@unhcr.org 796769872		
11/03/14	Electricity	Yanal Madanat almadana@unhcr.org 0797056990		
29/04/14	External Relations	Gavin David White white@unhcr.org 0798175813		

General announcements:

- All organisations are urged to appear to the CMC meetings so to achieve better coordination of activities in the camp.
- All activities should be coordinated with SRAD and camp management. All projects have to be approved by the authorities, the sector coordinators and the camp management.
- Mohamed Altaher (altaher@unhcr.org) is the UNHCR liaison officer with SRAD and the authorities. Matthew Richard (richard@unhcr.org) will cover the secretariat and Marije Mellegers (melleger@unhcr.org) will cover day to day coordination issues.

Security:

Five incidents were reported from

- 26 Aug: fire erupted at district 5 because of leaking gas, civil defence intervened, no injuries reported.
- 27 Aug: Syrian water filler was bitten up, police intervened immediately.
- 28 Aug: fire in a tent at district 10, no injuries reported.
- 30 Aug: at district 10 tank driver found with no licence, the case is under investigation.
- 1 Sept: unknown refugee damaged the wash block and stole the bricks, the police was informed and responded immediately, the refugee escaped.
- NRC reduced the number of the guards by 30 guards. No reaction by the refugees.
- Important to continue to report every single security incident to the security focal point and the police.
- MDM reports that electric cables block the main entrance of the clinic, action needs to be taken.

Site planning:

- The maintenance of the 200 meters asphalt road at the Eastern gate used for water truck delivery has been completed.
- The new entrance for service vehicles will be soon delivered.

WASH:

- The WASH WG is working on the WASH minimum standards they will be finalised and shared with the group.
- Water supply. 3,800 cubic meters is delivered on daily basis. Water monitoring mechanisms are in place. Water quantities are distributed according to the REACH population count.
- 1,700 cubic meters is dislodged on a daily basis.
- 750 cubic meters of solid waste is collected and disposed off on a daily basis.
- The borehole 3 in district 7 has been delivered. The water drilling will start next week.
- Security incident: kids threw stones in the borehole in district 2.
- A 15 years old refugee brought a sample of water with worms. UNICEF staff investigated the case. The water was not condemned. It seems that the worms were placed by the young boy. All water tanks are checked at the entrance, condemned water does not arrive into the camp.
- Wash experts from the city of Marseille will be visiting the camp next week in addition to the visitors from Amsterdam. Both experts provide capacity in areas where water systems need to be developed. UNICEF works with UNHCR to benefit from the experts visits as much as possible.
- Waste water treatment plant: progress of more than 70% within 3 weeks. One out of two units will be operational. Presentation at the next meeting.
- All water related projects in the camp should be coordinated by the WASH sector.

Health:

- Polio vaccination has been completed as of 21st of august. 21st of august completed. 17000 kids below the age of 5 were vaccinated, 98,1 % coverage of the camp.
- Challenges identified; No routine immunization for many kids – the Ministry will send a team to catch up with routine vaccination.
- Problem with the health information system - delay on generating the report.
- Following the episode of food poisoning health sector want to provide training to all health partners on the referral process in such cases as well as on which food can cause food poisoning.
- RNS Italian hospital faces a shortage of medication since last November. Actions have been taken to the Italian embassy without any result.

Food:

- WFP started distribution welcoming vouchers instead of new arrival packages as of 1st of September.
- Official day of piloting vouchers distribution the 10th of September. WFP will start with 300 beneficiaries through UNHCR registration site. The total population of the camp will be covered by 1st of January.
- WFP one time distribution of food parcels might take place 17th of September.
- Water bottle distribution to the students in partnership with UNICEF starts on Tuesday.
- The 2nd cycle of august ended on the 25th reaching 76832 beneficiaries.
- 1st cycle of September started on the 1st reaching 78125 beneficiaries.
- Distribution of 17.3 MT bread in a daily basis covering 72083 beneficiaries.
- WFP continues distribution welcoming meals through IOM in Rabal Sarhan and for special cases through NRC in Zaatari.
- School feeding program started on the 26th of August, however due to registration WFP was not able to distribute in a daily basis.
- Food is sold inside and outside the camp. Little can be done to prevent this. SRAD works in order to prevent car accidents involving kids selling food at the main street outside the camp.

Protection:

- UNHCR registered 1,227 refugees in Rabaa Sarhan, out of which 47 are second time arrivals.
- 48% males and 52% female arrivals; 3,8% second time arrivals which is less than half of those entering for the second time last week (9%); Out of those, 88% of the refugees were transported to Azraq and 12% refugees to Zaatari which is little less than the regular number.
- Total number of registered population in Zaatari as of 16 August: 79,708 refugees (females: 40,467 and 39,241 males; (last week: 79,787 refugees total); slight decrease of numbers.
- New arrivals in Zaatari: 878 individuals were transferred to Zaatari most of them come from urban and some are family reunification cases coming from Rabar Sarhan.
- Departures: 119 individuals were bailed out (39% to Irbid, 29% to Amman, 25% to Mafraq and 7% to Zarqa).
- Spontaneous Departures: A total of 1.668 Individuals spontaneously departed to Syria including (35%) residing in Zaatari and (65%) outside Zaatari.
- Daraa is the main city where refugees departed to (89%), followed by Rural Damascus (3%), Quneitra and Damascus (1%); Main reasons of departures were for Joining family members in Syria (63.6%), Lack of employment / income-generating opportunities (15.6%), lack of access to assistance
- Other protection activities: Birth registration (UNHCR): 163 babies were registered with UNHCR among them (41%) Girls and (59%) Boys.
- Civil registration: Birth certificates received from the civil registry this week: 111; Cumulative Total: 1,463.
- Family reunification to Zaatari approved: 105 from Azraq, 4 from EJC (26% women at risk; 23% single parents; 17% serious medical condition; 14% specific protection needs; 8% children at risk; 6% elderly at risk, etc.)
- Returning the documents to the refugees in Zaatari: A total of 424 individuals in Zaatari were able to receive their Syrian documents back.
- Legal Aid: ARDD started the briefing sessions; next week, community based networks and committees will be addressed; agencies to send their community members to the protection colleagues;
- Protection Hotline: the protection hotline will be functioning 24/7 on rotational basis between protection staff members; the hotline number is **0791420242**.
- **Camp management and Camp Coordination Training:** Dates for the three-day training: the correct date is 23-25 September; Camp management and coordination training strives to advise humanitarian staff on how to be involved in improving living conditions during displacement; to facilitate the provision of protection, basic needs and essential services to refugees in camps and to promote co-existence among and between refugees and host communities, to seek durable solutions to the plight of refugees and to end camp life and organize the closure and the phase out of camps.
- Legal aid/ARDD gives training on legal services and referral mechanisms in Zaatari, first session was on Monday, next session on Wednesday and Thursday, from 9:00-10:30. Started with briefing sessions on services and referral mechanism Mon 1st session wed and thu 9-10:30 room1. Leaflet to be

distributed in the camp in coordination with UNHCR and SRAD. Posters are available for agencies to use in their spaces.

Community Services:

- The Community Mobilization work plan has been drafted. The Arabic gathering will be piloted in October. The Arabic gathering aims to engage the community in various discussions and put refugees in the centre of decision making. The subject of the discussion will be selected in advance, the meetings will be weekly with the objective of having a two ways communication with the refugees. The feedback will be shared with the sectors.
- District meetings will be used to identify vulnerable cases.
- Next week shortlisted candidates for the DAFI scholarship will be interviewed.

Youth taskforce:

- UNESCO announced a call for proposals related to youth projects in Mafraq governorate. The deadline is on the 5th of September; further information to be circulated by email.
- UNFPA is planning a retreat for the members of the youth TF aiming to discuss strategy issues and ways to reinforce the Youth TF role in the camp.
- The exhibition in the art gallery in Amman has finished. IRD sold 21 paintings, 1.040 JD were collected, and all money goes back to the refugees.
- IRD continues having a stand at Jara Souq to sell handicraft made by Syrian refugees in the camp.
- Football program for girls at district 8 is on-going.

Education:

- School started at the 24th of August. UNICEF continues with the registration of students in the camp. So far, 15000 children have been registered. This is 25% of the total population of the camp. Total number of children eligible for education in Zaatari camp: 24.000 children.
- Last year we had 19.000 students registered however, there was duplication in registration; the problem in the database has been solved.
- Kuwait School hasn't been functional yet; this delay creates additional problem on the overcrowded schools. This needs to be brought in the higher level, ambassadors etc. Ministry can provide teachers from the roster.
- Tented schools with 8 classrooms will be ready next month to cover the needs for 2 months.
- School bags distribution starts on Thursday.
- UNICEF will start constructing a new school at district 7, to be ready by December.
- Back to school campaign is on-going, all districts are covered.
- SRAD: will try to push the Kuwait ambassador for the school to open. SRAD objective is to have two schools per district.

Electricity:

- Correspondence with the agencies operating in Zaatari to arrange payment of electricity retroactively from the 1st of August. UNHCR examines ways to arrange payment of electricity from the big consumers in the market.

NFIs:

- Regular distribution to new arrivals.
- Diapers distribution with ACTED, coverage for three months.
- Wash kit and soap distribution will take place in September.

Mass information:

- Agencies are encouraged to inform their staff to answer questions they don't know because inaccurate information creates serious problems.
- Protection hot line is open 24/7, details to be shared by email.
- UNHCR info line based in Amman 16 operators answering calls - reliable source of information for Zaatari camp, dissemination of details through email.
- Funny rumour has been spread out. Refugees heard that UNHCR will distribute "VISA" card. In order to avoid further dissemination of this rumour please don't use the word "visa".
- FAQ document has been circulated to agencies for feedback and comments.

- Syrian refugee volunteer with WFP was arrested by Syrian authorities when she went for a visit to Syria. Her family claims that her arrest was the result of an interview misused by a journalist in Zaatari camp. This case will be investigated. All agencies are encouraged to address to camp management for basic briefings for their journalists. In addition, staff of NGO is encouraged to be trained on ethics and code of conduct when it comes to communication with refugees. Return and new arrival are very sensitive areas.

AOB:

- Q: related to vaccination of NGO staff working in the camp. Organizations might have vaccination policies however, vaccination for meningitis, typhus and hepatitis are not mandatory. No incident has been reported so far.
- Q: related to water experts' visit. Agencies interested in being involved or want to meet the wash experts to contact WASH sector. Habib Herman (hrehman@unicef.org) is the focal point.

Next meeting will be on Tuesday 9 September, 2014, at Za'atari Base Camp meeting room 4, at 14:00.