

## JORDAN INTER-SECTOR WORKING GROUP UPDATE

August 2014



This update is a coordination tool to improve communication between sectors and up to the Inter-Agency Task Force (IATF). It focuses on processes, rather than achievements. The latter are covered through separate monthly sector dashboards, available on the portal <http://data.unhcr.org/syrianrefugees/country.php?id=107>

### I. General / Inter-Sector Update



**3RP and JRP Processes:** In August, the 3RP (Refugee and Resilience Response Plan) was launched at the regional level. Co-led by UNDP and UNHCR, the 3RP is the main regional strategic and appeal process for 2015. A technical committee has been developing guidelines and templates to structure the appeal during August. A regional workshop took is planned for 3-4 September, bringing together sector chairs from five countries in the region.

For more information see:

<http://data.unhcr.org/syrianrefugees/documents.php?page=1&view=grid&Language%5B%5D=1&Type%5B%5D=13>

The Jordan Response Plan (JRP) is the nationally-led planning process, also bringing together the two pillars of refugee/humanitarian and resilience programming. The JRP is led by the Minister of Planning and International Cooperation. Efforts are underway to ensure that the 3RP and JRP processes are compatible.

**2015 Needs Assessment Process:** For the Refugee pillar of the JRP/3RP, the Secondary Data Review (SDR) is well under way. Available assessments have been reviewed and the results will be shared with sector chairs by mid-September.

**Gender Focal Point training:** On 25–27 August, a Gender in Humanitarian Action training was held by Merrin Waterhouse, Senior Gender Capacity Advisor to the IATF and HCT, for newly nominated Sector Gender Focal Points (SGFP). The training covered topics such as Gender Legal Framework, the IASC Gender Marker, Gender in Communication, and Gender in Coordination, among others, and also provided an opportunity for SGFPs to meet each other and start working together. Each working group and sub-working group now has at least one SGFP, who will attend their regular sector meetings as well as monthly SGFP Network meetings. The SGFP will be expected to assist their sector to identify the distinct needs of women, girls, boys and men, tailor sector strategies to meet these needs and to measure the difference it makes for women, girls, boys and men.

**Gender Dashboards:** Based on RRP6 partner data in ActivityInfo, which disaggregates indicators by men, women, girls and boys, the Snr Gender Capacity Advisor has developed the first 'Gender Dashboards'. Intended as a practical tool to help sectors understand how they are performing on both reporting and addressing gender in their programming, they are available at:

Gender 'Traffic Lights': <http://data.unhcr.org/syrianrefugees/download.php?id=6964>;

Gender Dashboards: <http://data.unhcr.org/syrianrefugees/download.php?id=6966>

## II. Sector information



### CASH

**Winterization/costing:** The Cash WG works in close coordination with the NFI WG to finalise the outline of the winterization efforts for November 2014 to March 2015. The document provides the basic framework of humanitarian agencies' winterization interventions and gives agencies the flexibility to provide different types of assistance for refugees to mitigate harsh weather conditions. Based on lessons learnt and experiences from last year, the standardized package has been modified while shelter interventions will have to be defined more concretely by the Shelter WG. The CWG will move to a costing exercise in order to for the cash WG members to be able to proceed with monetized assistance and targeting criteria will be further developed in a joint TF with the NFI WG.

**Creative Thinking and Advocacy:** The Creative Thinking TF organised a workshop on resilience and alternative programming. The workshop attempts to bring together NGOs, stakeholders, and legal experts while in a second phase government and donor will be invited to attend the discussions. This task force came out of a need to move away from cash assistance to more sustainable approaches. The purpose of the workshop is for attendees to brainstorm on creative ways of providing support which encourages long-term positive outcomes for refugees and host communities in Jordan. The outcome of the workshop will be shared and might be used as an advocacy tool.

**Joint Market survey:** The Task Force has defined the scope of market survey and has already collected market information including prices. A baseline from secondary data is needed before work can be completed on data analysis and presented. Data collection will be done at a district level. The TF is keen to link with WFP since they are working on market monitoring, as well as with other sectors (NFI) for additional support.



### EDUCATION

#### For country level

**Back to school campaign:** The Back to School campaign was launched on 5 August, and volunteers will travel throughout the country until end September. The campaign has the message "Education is My Future" and volunteers will raise awareness of enrolment through a door-to-door campaign, information materials, the support of religious and street leaders, and peer-to-peer educators.

**Joint Education Needs Assessment (JENA) Review:** JENA report for Zaatari and host community is in its final stage. All the ESWG members provided intensive feedback on the draft report and REACH confirmed to incorporate the feedback in the final report. The final report will be ready at the end of September 2014

#### For camps level

**Data sharing-analysis and feedback from partners:** Participants and partners agreed on the importance of data sharing. The finding of this exercise was shared with all sector members which will later on helped the partner to improve their performance and quality of services. It was also suggested to see the overlapping for services and actual numbers of the children who are going to complete one cohort in this programme.

**Education Referral Pathways:** The orientation workshop on the Referral Pathways was conducted on 18<sup>th</sup> August and approximately 24 ESWG members participated which will further roll out at district level.

In Azraq Remedial classes and informal education for children and youth was initiated.



## FOOD SECURITY

**'Self-targeting':** WFP and partners began a 'self-targeting' initiative in August, encouraging food-secure Syrian households in communities to voluntarily remove themselves from WFP's voucher programme. The initiative includes a messaging campaign (posters and leaflets) at UNHCR registration sites, WFP distributions and partner shops. In preparation for the transition from blanket to targeted assistance, the initiative is also meant to introduce the idea that humanitarian assistance is primarily intended for the most vulnerable families.

**Date distribution:** The National Alliance against Hunger and Malnutrition (NAJMAH) began the distribution of 98 mt of dates on behalf of WFP, reaching 7,480 households in host communities.

**E-cards:** In August, WFP completed the rollout of e-vouchers in communities in Jordan; every registered Syrian refugee household had the opportunity to attend an e-voucher distribution to collect their e-card. WFP, through partners, reached 79% of the planned caseload with e-cards. Catch-up days for households that were not able to attend their schedule distribution date will be held in September in every governorate. However, it is expected that many have returned to Syria and thus will not come to pick up their e-cards. In August, WFP loaded e-voucher entitlements for 323,671 individuals — a total of USD 10.98 million.



## HEALTH

**Health Sector Strategy:** The Health Sector Strategic Advisory Group finalized the Health Sector Humanitarian Response Strategy for 2014-2015. The document, which will be periodically updated, outlines the context of the humanitarian response in Jordan, particularly highlighting the Syrian refugee crisis and its implications on the national health system, expanding upon the existing response strategy and objectives present in the RRP6.

To download, click here: <http://data.unhcr.org/syrianrefugees/download.php?id=6800>

**War Wounded (WW):** At their August meeting, the WW task force completed the mapping of services, which includes 17 different programmes ranging from evacuation to rehabilitation. Better networking is taking place and inter-agency referrals have improved; there has also been improvement in protection services in that hospitals are liaising with UNHCR regarding specific protection issues such as unaccompanied children.

**Integrating GBV into health services:** A two-day workshop was held on 19–20 August for health sector actors to field test the *Guidelines for Integrating Gender-based Violence Interventions in Humanitarian Action*. Over 30 participants from the health sector attended and looked at how to integrate the GBV component into health programming, providing feedback to the SGBV sub-working group, who hosted the workshop.

**Routine immunization in camps:** On 17 August, IOM started supporting routine immunizations in three primary health care clinics in Zaatari camp, by deploying three nurses to Qatari clinic, Saudi clinic, and Syrian clinic. Ten community health workers started to provide awareness campaigns regarding the importance of the routine immunization and the locations of the provided service in the camp in order to raise awareness and increase the routine immunization coverage.

### Nutrition

**IYCF at the border:** The Nutrition sub-Working Group (NWG) group drafted a position paper regarding infant and young child feeding (IYCF) at the border; recognizing that breastfeeding is the best way of

providing complete hygienic nourishment for the healthy growth and development of infants and young children, the NWG strongly discourages the uncontrolled distribution and use of breast-milk substitutes (BMS) and other powdered or liquid milk and milk products at the entry points/ borders. The recommendation is rather to fast-track caregivers with infants under one year of age and pregnant women to Raba Sarhan Transit Centre, where they can be properly assessed by skilled female staff to determine whether they need to be provided with BMS.

**Age-appropriate food product:** WFP conducted focus group discussions in Zaatari camp in order to determine a suitable product to distribute as an age-appropriate food in camps.

**SuperCereal Plus distribution:** In August, WFP implementing partner Save the Children Jordan distributed SuperCereal Plus in Zaatari camp to families of 7+ members.

### **Reproductive Health (RH)**

**Performance checklists:** UNFPA coordinated through Reproductive Health sub working group the development of comprehensive reproductive health supervisory services checklist. Development led through a task force composed of UNFPA, MoH, MdM , SCJ , IMC and JHAS and piloted by MdM and IRC.

The checklist, which aims to improve quality of care and follow-up of services, can be downloaded here: <http://data.unhcr.org/syrianrefugees/download.php?id=6824>

**UNFPA/JHAS clinics:** Due to funding constraints, UNFPA will have to close a number of their urban JHAS clinics. Other facilities should share their contact information with JHAS, so patients can be referred to ensure continuity of services.

**Family planning logbook:** The family planning logbook, based on the Ministry of Health one, has been reviewed and was introduced to RH clinics at the end of the month, with the recommendation for monthly reporting.

### **Mental Health and Psychosocial Services (MHPSS)**

**Draft guidelines:** The MHPSS WG endorsed and disseminated the Guidelines on MHPSS Projects, outlining fundamental components in designing, implementing and evaluating MHPSS projects and activities. The document aims to provide a common understanding of the MHPSS approach according to global recommendations, support the standardization of common terminology, outline interventions and principles of good programming, and serve as a reference for reviewing/appraising projects submitted for technical evaluation or funding appeals.

**4Ws:** The WG also finalized data collection and analysis for the 4Ws mapping exercise. A workshop is planned in September to disseminate the preliminary findings.

### **NON- FOOD ITEMS (NFIs)**

**Winterization:** A document outlining the interagency winterization efforts was shared with the group. The NFI WG endorsed the basic framework however based on analysis of data collected by different organisations last year the NFI WG members decided develop a targeting system to provide winterization assistance to the most in need. Members of the NFI WG volunteered to work on a scoring system to address beneficiaries' needs for winterization. A task force including Cash WG members was created to design a winterization vulnerability scoring system based on the VAF approach, using data already available (home visits, CFSME, etc).

**NRC PDM in Zaatari camp:** In August, NRC published the results of the PDM conducting in July in Zaatari. The basic findings show that refugees are satisfied with the in kind assistance they receive in the camp both in terms of quality and quantity. It is also worth saying that refugees' perception about security situation at the distribution sites is also high. Along with the PDM findings the Beneficiaries preference reports indicates that beneficiaries prefer to receive their goods from the shops (65% of women, prefer shops) instead of the distribution sites and both women and men in focus group discussion said that they would prefer to have more control on their resources.

**Gender and age mainstreaming:** The NFI WG appointed new gender focal points who were trained on gender mainstreaming in humanitarian interventions. In addition to that, the NFI sector leads have discussed how gender and age can be better reflected on the NFI strategy and work plan by the end of the year. Some of the main points and suggestions include review of the assessment and monitoring tools so to address different needs of WGBM, review of the indicators in order to reflect more accurate data, trainings to NGO staff on equal access to resources.



## PROTECTION

**Safe Spaces:** Both the CP SWG and the SGBV SWGs completed work on safe spaces in August 2014, with (i) the CP SWG completing the mapping of all CFS in Jordan and (ii) the SGBV SWG completing a policy paper on Safe Spaces for Women and Girls, which elaborates a common definition, as well as guiding principles and other basic standards that should be considered in setting up and managing safe spaces for women and girls. Both documents are available on the Inter-Agency Information Sharing Portal.

**Unaccompanied and Separated Children Trend Analysis:** UNICEF presented an analysis of UASC cases managed by two partners showing that there had been an increase in UASC entering Jordan in the first six months of 2014 as compared to 2013. The analysis also showed a strong increase in reunification rates, from 63% in 2013 to 89% in 2014.

**MHPSS:** The MHPSS SWG endorsed and disseminated the Guidelines on MHPSS Projects, which aims to provide a common understanding of MHPSS projects and activities in line with global guidance, and to support the standardization of common terminology, outline interventions and principles of good programming, and serve as a reference for reviewing projects submitted for technical evaluation and/or funding appeals.

**IASC GBV Guidelines Mission to Jordan:** The SGBV SWG hosted a mission from the GBV Area of Responsibility in order to field test the revised *Guidelines for Integrating Gender-based Violence Interventions in Humanitarian Action*. The Guidelines are an important tool in assisting humanitarian actors to meet their responsibilities for prevention and mitigation of GBV.

**GBVIMS:** In August 2014, information compilation and data sharing through the Inter-Agency GBV Information Management System (GBVIMS) resulted in the first inter-agency reports compiled for the period covering May-July 2014.

**Amani Campaign:** The Protection working group in Azraq camp organized activities for the implementation of the Amani campaign to disseminate the messages on Early Marriage in August, including through the Community Centers in Azraq.



## SHELTER

**Arrival of new Shelter Working Group chair:** Mohamed Abdel-AI has joined UNHCR as Senior Shelter and Settlement Officer and chair of the Shelter Working Group. Mohamed had replaced Werner Schellenberg, and interim chair of the Shelter WG Nagendra Adhikari, who have both finished their missions in Jordan.

Mohamed can be contacted at [abdelal@unhcr.org](mailto:abdelal@unhcr.org)

**Gender mainstreaming for the Shelter sector:** The Shelter WG has two new gender focal points; Saname Oftadeh (LWF) and Matthew Richard (UNHCR). They attended the 'Gender in Humanitarian Action Training' on 25-27 August 2014 organised by Merrin Waterhouse the Gen-Cap Advisor for the IATF and HTC.

**Reviewing and updating the Shelter strategy for Jordan:** The Shelter WG is in the final stages of reviewing and updating the objectives and principles of Jordan's Shelter Sector Strategy with consideration of activities under RRP6. The taskforce aims to harmonise the guidelines with those reflected in UNHCR's draft version for a global shelter strategy. This process will contribute to the specifics of short-term emergency response interventions and a transition to development-focused response interventions, in addition to linking with the NRP, Shelter sector guidelines, and inter-sector coordination. The taskforce will meet again on 16 September to finalise the strategy.

#### **Azraq camp Shelter construction update:**

**Village II:** 1,398 completed, 600 t-shelters under construction

**Village III:** Complete with 2,619 t-shelters.

**Village V:** 2,528 t-shelters under construction.

**Village VI:** Complete with 2,284 t-shelters.



#### **WASH**

**WASH information management thematic working group:** The WASH sector have now established a thematic working group composed of WASH partners for coordinated information management. The WASH TWG will focus on the following tasks: 1) the role, use and scope of Activity Info; 2) develop WASH sector goals, outcomes and output monitoring indicators in line with current appeals; 3) understand the needs for IM training on the agreed tools and processes. The output of all these activities will be the development of a IM WASH Sector Strategy. For more information contact Umar Daraz ([udaraz@unicef.org](mailto:udaraz@unicef.org)).

**Gender mainstreaming for the WASH sector:** The WASH WG has two new gender focal points; Emily Prior (Oxfam) and Reem Al-Amin (JEN). They attended the 'Gender in Humanitarian Action Training' on 25-27 August 2014 organised by Merrin Waterhouse the Gen-Cap Advisor for the IATF and HTC.

**WASH in Zaatari camp:** The Technical Services Bureau (TSB) presented an update on the construction of the trickling filter and MBR wastewater treatment plants in Zaatari camp at the Zaatari WASH Coordination meetings. The plants are located by the airstrip close to district 12. Both systems have the capacity to treat 3,600M<sup>3</sup> of wastewater at a rate of 75M<sup>3</sup> per hour when fully operational. The treated wastewater will then be used for irrigation. This is the first time that MBR technology has been introduced in Jordan.

- Interim wastewater management project: UNHCR have received US\$ 2million from the UAE to implement an interim wastewater management project in Zaatari camp. This project aims to deal with the immediate problem of stagnant water and uncontrolled discharge of grey and black water which threatens the underground aquifer. This project is a temporary solution until the installation of the planned wastewater collection network.
- ACTED, Oxfam and JEN are in the final stages of the disinfecting public water tanks across all districts in Zaatari camp.
- Distribution of 3,800M<sup>3</sup> of water is on-going every day (06:00-18:00).
- De-sludging of 1,700M<sup>3</sup> of wastewater is on-going every day with a fleet of 30 trucks.

#### **WASH in Azraq camp:**

- THW have started upgrading tap stands to improve drainage and avoid the accumulation of standing water.

- THW have designed a privacy wall for WASH facilities in Azraq. This is being piloted in district 2.
- Mercy Corps and UNICEF have started work on the second borehole in Azraq camp, with the Civil Military Support Element.
- On the 24 August WASH partners conducted a routine community cleanup day in village 3.

#### IV. Contact

For more information, please contact:

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Jordan Refugee Response portal page at <http://data.unhcr.org/syrianrefugees/country.php?id=107>;

ISWG page [http://data.unhcr.org/syrianrefugees/working\\_group.php?Page=Country&LocationId=107&Id=60](http://data.unhcr.org/syrianrefugees/working_group.php?Page=Country&LocationId=107&Id=60)