

## WASH Sector Coordination

### Minutes of weekly Zaatari camp WASH sector coordination group

**Date:** Sunday, 12<sup>th</sup> October 2014

**Venue:** UNICEF Meeting Room 4, Zaatari Base Camp

**Time:** 11:00-13:00

**Duration:** 2 hours

**Participants:**

Habib-ur-Rehman – chair (UNICEF), Matthew Richard – minutes (UNHCR), Flore Dazet (ACTED), Wajeh Abu Saif (ACTED), Jakub Pajak (ACTED), Tasuku Futamura (JEN), Anne Rapin (JEN), Yousef Ibrahim (Open Hands), Diana Elfawarir (UNHCR), Tomas Lopez (UNHCR), Andy Boscoe (Oxfam), Abrassac Kamara (UNICEF), Zaid Zahran (MC), Ahmad Al-Tarawnah (UNICEF), Yara Dababneh (UNICEF), Mohammed Hammour (MC), Rana Harbawi (UNICEF), Diana (UNHCR)

- ❖ For WASH info & documents, refer to the WASH Working group page on the UNHCR portal:  
[http://data.unhcr.org/syrianrefugees/working\\_group.php?Page=Country&LocationId=107&Id=18](http://data.unhcr.org/syrianrefugees/working_group.php?Page=Country&LocationId=107&Id=18)
- ❖ REACH's maps and weekly WASH reports can be found on the on-line "Drop Box" storage:  
<https://www.dropbox.com/sh/n9ngx1oy848q644/v6gd24hWRa>

Agency updates	
<b>Mercy Corps</b>	<ul style="list-style-type: none"> <li>• Construction of the Wash-out pipe has reached 1,100m, 150 metres remains. A curve in part of the wash-out pipe exists in order to avoid the Qatari school and benefit from the gradient in that area.</li> <li>• The borehole has been drilled to a depth of 500 metres.</li> <li>• UNICEF will approve the layout of the fence for the new borehole site if Unicef previous comments are incorporated.</li> </ul>
<b>ACTED</b>	<p><b>Repairs and Maintenance:</b></p> <ul style="list-style-type: none"> <li>• Water tank disinfection is on-going in district 11 with 80 tanks complete. Disinfection in districts 9 and 10 is complete.</li> <li>• Minimum standards (technical) have been achieved in all ACTED WASH facilities except for district 10 where some toilet doors missing.</li> <li>• Safety concerns regarding large holes in districts 1 and 2 on sites of former septic tanks. UNHCR confirmed they can provide the machinery to fill holes.</li> <li>• The anticipated seasonal rains in Jordan prompted a discussion on solutions for storm-water drainage and collection, later discussed in-depth at the end of the meeting.</li> </ul> <p><b>Water network:</b> Potential contactors (10 pre-qualified by ACTED) for the water network visited Zaatari in early October. The tender will close on 22 October 2014.</p> <p><b>Water supply:</b></p> <ul style="list-style-type: none"> <li>• As of this morning there is an on-going strike of water truck drivers. This is following a revision of the terms in the contract with the water supplier. As of 10:15am 40 trucks are on strike and only 440M<sup>3</sup> of water has been delivered across the camp (usually 900M<sup>3</sup> at 10:15am).</li> <li>• Anticipated delays in delivery until dispute is resolved.</li> <li>• Agencies are encouraged to share any information on water supply issues in the camp. ACTED delivers reports to UNICEF from their water monitors on a daily basis.</li> <li>• ACTED will provide an update on water delivery and the strike by the end of today. <b>Action point.</b></li> </ul> <p><b>Other:</b></p> <ul style="list-style-type: none"> <li>• Tomorrow distribution of WASH kits after delay in supply.</li> <li>• UNICEF reported that on Sunday a 3 year old girl was hit and injured by a water truck; discussion on the prevention of accidents and road safety in the camp. The water network and the removal of water truck</li> </ul>

	<p>delivery will ensure this not happen again, but there must be an interim solution. What measures are in place to train and reprimand bad drivers? ACTED has a programme for road safety for all water truck drivers. Drivers who do not observe the speed limit, and who drive recklessly are reprimanded and reported to SRAD. However the WASH sector needs a clearer policy on this to track incidents of reckless driving and associated sanctions. SRAD and UNHCR need to support this policy with involvement of the child protection team in Zaatari. It was agreed that ACTED, with support of water truck drivers, will identify problem areas and highlight with UNICEF security, UNHCR and SRAD. <b>Action point.</b></p>
<b>Oxfam</b>	<ul style="list-style-type: none"> <li>• Oxfam are preparing for activities for Global Handwashing Day on 15 October 2014.</li> <li>• Oxfam will start replacing prefabricated WASH blocks with concrete WASH in district 8 (17 in total).</li> <li>• Oxfam will start water tank relocation this week. Oxfam will ensure to update UNHCR, ACTED, and UNICEF on the new locations. Relocations will take place to reduce the distance of water tanks for some households.</li> </ul>
<b>UNICEF</b>	<ul style="list-style-type: none"> <li>• Ahmed Al-Tarawnah (<a href="mailto:aaltarawnah@unicef.org">aaltarawnah@unicef.org</a>), UNICEF National Wash Officer was introduced to the group, he will be based in Zaatari.</li> <li>• Last week a 3 year old girl was hit by a water delivery truck in district 1, street 16, and sent to Amman for treatment in hospital. Truck driver has reported to SRAD. It is also discussed that there should be a clear policy/penalties regarding the recklessness of drivers.</li> <li>• On 10 October 2014 Al-Jazeera reported on the problems of wastewater in Zaatari camp.</li> <li>• Rana Harbawi introduced 2 hygiene consultants to the meeting. Their role will be to support the hygiene promotion sector at the Amman level for the development of manuals and toolkits to be utilised at the regional level. They are planning a small needs assessment with members of the WASH sector.</li> </ul>
<b>JEN</b>	<ul style="list-style-type: none"> <li>• JEN submitted water delivery focal points before Eid.</li> <li>• JEN have received approval for the rehabilitation of showers in district 3, and toilets in district 5 and plan to start early next week.</li> <li>• JEN are preparing for activities for Global Handwashing Day on 15 October 2014.</li> </ul>
<b>REACH</b>	<ul style="list-style-type: none"> <li>• No updates</li> </ul>
<b>UNHCR</b>	<ul style="list-style-type: none"> <li>• The Zaatari WASH sector is in the process of developing new protocols for monitoring water quality and practices for non-compliance. Following the meeting which took place on 21 September 2014 the sector needs to move forward on the MoU for approval with the MoH. It was agreed that ACTED will draft the MoU and the Minutes to be finalized by UNHCR and signed by all parties; the deadline is next Sunday. <b>Action point.</b></li> <li>• On 21 October 2014 at midday there will be a steering committee meeting to discuss the final plans for the Zaatari camp sewage network. The meeting will involve UNICEF, MoWI, ACE consultants, and UNHCR. Other WASH agencies are invited to attend.</li> <li>• UNHCR and IRD are working together for the interim wastewater project. The final draft will be received this week. The project aims to target districts 1, 2, 12, 3, 4, and 11. When UNHCR receive the final draft they will share with the WASH coordination group for feedback and comments. <b>Action point.</b></li> <li>• Concerns raised by UNHCR Health sector that worms may continue to enter the camp water supply. More preventative measures are needed to avoid this as testing at the gate is not sufficient. It was suggested to install a filter/mesh on the water hose of water trucks which should be cleaned daily.</li> </ul>
<b>Open hands</b>	<ul style="list-style-type: none"> <li>• Open Hands report that refugees are calling the de-sludging hotlines to report overflow of the septic tanks. These reports are false and refugees want instead for trucks to de-sludge smaller household pits. It was suggested to send a staff member to the area before sending a truck, identify locations where this continues to occur.</li> <li>• Concerns raised regarding storm water management and de-sludging for the upcoming rains, as later discussed in the meeting.</li> </ul>

<b>IMDAD</b>	<ul style="list-style-type: none"> <li>No updates</li> </ul>

<b>AOB</b>	
<b>Storm water drainage in the camp</b>	It is anticipated that seasonal rains will arrive in Jordan over the next few months and so the camp should be prepared to deal with storm-water and drainage. UNHCR plan to assess the current capacity and status of the storm-water network; THW will provide UNHCR with the system designs; concerns that the perforated HDP pipes under the base course are blocked and no longer have the capacity to discharge water, especially as many households are also connected to the system. Last year there were problems with overflowing septic tanks and pools of storm-water. Storm-water trucks should be mobilised to alleviate this problem. Last year UNHCR distributed maps of drainage flow areas in the camps along with tools to dig trenches.
<b>Reuse of turbid water at borehole2</b>	UNICEF have received a proposal from JEN and Oxfam to reuse the turbid water at borehole 2. They propose to reuse the water for cleaning of the WASH blocks. If the borehole is fully functional it will discharge 40-50 M <sup>3</sup> of turbid water every day following the wash-out of sand filters (UNICEF to share quantities from the last few weeks). UNICEF propose to install 40-50M <sup>3</sup> of water storage tanks for the turbid water; agencies would then be responsible for collecting the water and using it for planned projects such as irrigation, WASH block cleaning, construction etc. Regarding the pool of turbid water currently at borehole 2, the plan is to back-fill this leaving a drainage channel for any further discharge into the wadi. Unicef will share the plan with sector for its comments.

<b>Action Points / Next Meeting Agenda Point</b>		
<b>1</b>	ACTED	ACTED to provide an update on water delivery and ongoing strike of the water truck drivers.
<b>2</b>	ACTED	ACTED, with support of water truck drivers, to identify problem areas where children risk injury from trucks, and report to UNICEF security, UNHCR and SRAD.
<b>3</b>	ACTED & UNHCR	ACTED to draft water quality MoU, Minutes to be finalized by UNHCR, by next Sunday and get endorsed by MoH.
<b>4</b>	UNHCR	UNHCR to share the final draft of the interim wastewater project with the WASH coordination group for feedback and comments.
<b>5</b>	Unicef	Prepare a concept note for re-use of turbid water at borehole#2.

**WASH Hotline Numbers:**

**De-sludging monitoring contractor number:**

- 079 926 2551 Mr. Salam Open Hands (English/Arabic speaker)

**WATER supply numbers: (8 AM to 5 PM)**

<b>Area Coverage</b>	<b>Cell Number</b>	<b>Name</b>	<b>Location of the Person</b>
Entire camp	0777 37 36 17	Mr. Bassam	ACTED Office
District # 5, 7, 8, 12	0777 48 14 60	Mr. Saeed	Unicef Borehole # 2
District # 3, 4, 9, 10	0777 83 98 44	Mr. Abu Khalid	Unicef Borehole # 1

Districts 1,2,6,11	0777 60 47 75	Mr. Abu Moanis	Eastern Gate of Za'atari Camp
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**De-sludging numbers (06:30-21:00):**

- 079 542 2632 Mr. Mohammed (Open Hands)
- 079 914 8753 Mr. Khalil (Open Hands)
- 079 651 6618 Mr. Yousuf Ibrahim (English/ German speaker - Open Hands)

**Solid Waste number**

- 079 802 1475 Yanal Nasaa (ACTED)

**JEN storm water de-sludging number:**

- 079 569 4125 (Ashraf)