



Camp Management and Coordination (CMC) Meeting Minutes

UNHCR Base Camp,
Date: 21/10/2014 - 14:00

Chair: Kilian Kleinschmidt, UNHCR



Key messages:

All new activities in the camp **MUST** be approved and coordinated with: (a) the government (b) camp management. Camp management will approve requests supported by the relevant sector and if they are cost effective, focused, constructive and have the greatest possible impact. All activities in the camp have an effect on overall security, so it is imperative to go through the correct procedures before commencing any activity in the camp. Any organisation that does not respect this condition will have their permission to operate in the camp revoked by camp management. Contact Kilian Kleinschmidt kleinsch@unhcr.org

| Ref | Actions from previous meetings | Who | When | Done? |
|------------------------|--|---|---------|----------------|
| Emerging issue | | | | |
| Security | | | | |
| 02/7/13 | Incident reports should be completed for all incidents, and shared with UNHCR FSA | All | Ongoing | Ongoing |
| Camp Management | | | | |
| 06/08/13 | Any meetings with refugees should now take place in the shared meeting area in the buffer zone. Pedestrian gate is open. | All | Ongoing | Ongoing |
| 03/09/13 | Agencies planning to have a regular physical presence in the compounds should express their interest to UNHCR camp management | Mohamed Jertila jertila@unhcr.org | Ongoing | |
| 03/09/13 | Base Camp Management: Team Connect Contact details across Please fill RFO in advance of any issues. | Azmi Alhasany Team Connect azmi@team-connect.co 0798021719 | | |
| 29/10/13 | Public Information and Mass Communication Associate | Naserddine Touaibia touaibia@unhcr.org 0798611914 | | |
| 24/08/14 | All agencies planning to distribute any NFI item in the camp must get prior approval from camp management. All assessments need to be coordinated and require prior approvals. | Johnson Opoka opoka@unhcr.org 796769872 | | |
| 11/03/14 | Electricity | Yanal Madanat almadana@unhcr.org 0797056990 | | |
| 29/04/14 | External Relations | Gavin David White white@unhcr.org 0798175813 | | |
| 02/09/14 | UNHCR liaison officer with SRAD | Mohamed Altaher altaher@unhcr.org | | |
| 14/10/14 | General camp coordination support | Hester Clark clark@unhcr.org 0790224284 | | |

A. General announcements:

- A general reminder for all agencies to attend the CMC meeting every Tuesday at 14:00.
- The female toilets in the base camp have been refurbished and will open tomorrow.
- A general reminder to coordinate all visits to the camp with UNHCR security and SRAD.
- In anticipation of rains during the winter months, the wet weather contingency plans have been shared. UNHCR is undertaking checks to determine tent conditions and community coping capacity in collaboration with other organisations. Refugees have also been informed and JEN are developing advice to be shared in the monthly JEN magazine. Emergency spaces will be available in the SCI CFS in districts 5, 8 and 11. Additional spaces can be opened by SCI at short notice. For more information please contact Donna Corcoran, (corcoran@unhcr.org).
- UNHCR and NRC are planning to fill the large holes across the camp within the next few weeks.
- Heads of agencies in the camp have met today to discuss the Zaatari contingency plan. The aim of the contingency plan is to assess our capacity to respond to a sudden increase in camp arrivals. Changes in the population would most likely be triggered by increased returns to the camp from urban areas following WFP food distribution cuts, increase in police returns, increasing new arrivals, border closure, and/or absorption of non-registered individuals into the camp.

B. Security:

The general security situation in the camp is calm except for incident at the supermarket and a few minor incidents;

- 14 Oct: refugees stoned the Safeway supermarket in response to the crackdown on food vouchers sold on the blackmarket. Windows were broken on a parked truck.
- 19 Oct: 2 groups of refugees were throwing stones at the Safeway supermarket. A WFP car was damaged but not directly targeted.
- 20 Oct (evening): reports of an attempted kidnapping of a US citizen in Mafrq. This was cross checked with the local authorities who confirmed it was a false rumour. This incident has highlighted the difficulty to conduct a UNDSS headcount of NGO staff as numbers are unknown. It also highlights the importance of decentralised security management. It is recommended to update your staffing lists with Charles Forbes from NRC who is the Country Security Manager for NGOS (charles.forbes@nrc.no).
- All agencies are reminded to report security incidents immediately.

C. Site planning and Electricity:

- Electricity wires will be lifted from the ground with the installation of new poles across the camp.
- Last month the electricity bill for Zaatari camp reached US\$750,000, with an anticipated increase for the winter months. The benefits of a continued electricity supply to the camp were emphasised.

D. WASH:

- Drilling of borehole number 3 is complete to a depth of 500 metres. The washout pipe for turbid water is also complete with a length of 1,200 metres.
- Water tank disinfection is complete in districts 1-10. Disinfection in district 11 is on-going.
- Public water tanks are being re-labelled in accordance to the numbering system of the community water distribution mechanism.
- The strike of the water truck drivers', which started last Sunday, was resolved at 12:30pm on Tuesday 14 October. Water distribution is now on-going as normal.
- Before the Eid break Oxfam identified 50 illegal connections within their districts, some with electrical water pumps. This week Oxfam will start removing illegal connections with support from UNHCR, IRD, and possibly the community police.
- UNICEF have finalised the scope of WASH works for the City of Amsterdam, and are in the process of developing work for the City of Marseilles.
- The UNHCR/IRD interim wastewater management project will start on 1 November. IRD have designed and submitted a project proposal with a work plan and budget.
- Last week (15 Oct) WASH partners celebrated Global Handwashing Day.
- On-going distribution of WASH kits since 13 October; 10,100 WASH kits have been distributed so far, and there are 60,629 remaining.
- Distribution of 3,800M³ of water is on-going every day.
- De-sludging of 1,700M³ of wastewater is on-going every day.
- Collection of 750M³ of solid waste is on-going every day.

- The installation of the Zaatari wastewater treatment plant (WWTP) is almost complete. The trickling system is soon ready but the MBR units require a few more weeks as the parts are stuck in Aqaba following a strike at the port. The WWTP will have a daily capacity of 1,800 M³.
- The first steering committee meeting for discussions over the water network design was scheduled for 21 October, however this will be postponed as some information is still pending.
- There are 4 hotline numbers concerning water supply delivery that are widely circulated amongst agencies and refugees. It was reported that there are still certain areas that struggle with water supply; for example district 3, street 3.
- The contractor for the rodent control campaign has been identified and will start work in 10 days. NRC have signed a 2 year contract with the contractor who will conduct a campaign every 6 months.

E. Health:

- The seventh national polio campaign for children under 5 years will begin in the camp on the 2 November. This will be the sixth national campaign in Jordan. There will be a one week mobilisation campaign for health workers.
- False rumours were spread regarding 8 new cases of HIV in the camp. The MoH have confirmed that there are no HIV cases in the camp.
- All health facilities are running smoothly with no reported outbreaks.

F. Food:

- E-voucher roll-out is on-going and scheduled to finish in mid-November.
- WFP are not renewing the contracts of CBO supermarkets after September. Zaatari will now only operate two supermarkets that accept WFP vouchers; Tazweed and Safeway. This may lead to problems with overcrowding. Supermarkets are planning to expand and have doubled the number of tills from 5 to 10. It was highlighted that the e-voucher system will increase speed of shopping in the supermarkets.
- Problems also associated with the distance of these supermarkets from refugee households; WFP are organising shuttle services to the supermarkets around the ring road to alleviate this problem. The City of Amsterdam are working on private transportation system in the camp.
- The distribution of E-vouchers has led to a reduction in the trading of food vouchers on the black market. This triggered the attacks on Safeway last week. The street value of a food voucher has now reduced to 5JD.
- In November WFP will continue to provide full assistance to refugees but will halve assistance to refugees outside of camps with a reduction in the food voucher along with self-targeting.

G. Protection:

- During the reporting period (1-15 Oct), 182 refugees were registered with 90% of first-time arrival and 10% of re-entry. Among the registered caseload 74% are Male and 26% are female.
- The main cities of origin are Dar'a with 40%, and Aleppo with 30% while the main entry route is Hadallat with 68%.
- Among the arrivals 24% left Syria due to IS related events as one of the reasons of flight.
- 153 individuals were transferred to Azraq camp and 28 to Zaatari camp.
- From 2 to 9 October, there were no new arrivals from the borders to RAS.
- There were 130 new-born babies registered in the camp, among them (42%) Girls and (58%) Boys. The Civil Registry has issued 1,603 cumulative birth certificates for Zaatari since July 2013.
- A total of 72 individuals from Zaatari were bailed out according to the information reported to UNHCR. Zarqa is the main city where refugees were bailed out to (37%), followed by Mafrqa (22%) and Irbid (20%).
- A total of 858 Individuals spontaneously departed to Syria including (29%) residing in Zaatari and (71%) outside Zaatari. Main reasons for departures include joining family members in Syria (52%), lack of employment / income-generating opportunities (20%) and family member leaving due to request of family in Syria (15%).
- A total of 79,518 individuals are currently residing in Zaatari including 50.6% Females and 49.4% Males.
- A discussion was raised on the on-going cross-border activities. The last convey from Turkey targeted those who were recently displaced by the conflict. It was highlighted that the Syrian Air Force have intensified airstrikes in the last few days in targeted rebel-held areas in Quneitra, Dara'a, the Damascus countryside, Hama, Idlib and Aleppo. It was agreed that situation updates

from Syria would be a useful addition to future CMC meetings, to be provided with the Security briefing. These briefings may help inform anticipated arrivals.

H. Community mobilisation:

- The community mobilisation working group are planning activities for the 16 days of activism campaign for elimination of violence against women (25 Nov-5 Dec).
- Community gatherings are on-going.
- The distribution of mobility aids scheduled for the 26 October has been postponed until November due to high numbers.
- The age and disability taskforce have launched a campaign highlighting services in the camp for persons of concern, with briefings organised at the district level.
- The youth taskforce are working on projects for higher education along with a training module for youth participation. The taskforce is also supporting data collection for the safety audit with the intention to develop a safety audit for youth.

I. Education:

- UNICEF are planning to give a presentation on education activities at the CMC in early November.
- The Ministry of Education have approved a Relief International non-formal education programme scheduled to start Nov or Dec to be held in district 5, street 2.
- The headlice treatment campaign is ongoing in Zaatari schools led by JHAS and UNICEF.
- The road safety and traffic awareness campaign is on-going
- This year 315 students will sit the Tawjihi exams; last year there were only 45.
- UNICEF have recruited additional teachers and text books to meet high demands for schooling.
- The Kuwati School is scheduled to open in mid-November. UNICEF are building a new annex in School 1 near the remedial centre.
- Thanks expressed to KFHI for the on-going Taekwondo classes for refugees.
- Emphasis on the need to transfer responsibility of community centres to refugees who can then continue informal activities.

J. NFIs:

- WASH kit distribution with ACTED is on-going and expected to finish on Sunday.
- Sanitary and soap in-kind distributions have moved to a voucher based system.
- The Zaatari winterisation plan includes the distribution of plastic sheeting and clothing. JEN have a stockpile of 250,000 pieces of clothing with a focus on Azraq camp, distributing only to vulnerable cases in Zaatari.
- There is a shortage of clothing for children under 5. UNICEF have stockpile of 11,600 clothing kits and can issue them for Zaatari camp. Mohamed Alhamwan (UNICEF) to follow-up.

K. External Relations:

- No updates.

AOB:

- No further updates.