

## WASH Sector Coordination

### Minutes of weekly Zaatari camp WASH sector coordination group

**Date:** Sunday, 2 November 2014

**Venue:** UNICEF Meeting Room 4, Zaatari Base Camp

**Time:** 11:00-12:30

**Duration:** 1.5 hours

**Participants:**

Abrassac Kamara – chair (UNICEF), Matthew Richard – minutes (UNHCR), Wajdi Abu Saif (ACTED), Anne Rapin (JEN), Tomas Lopez (UNHCR), Ahmad Al-Tarawnah (UNICEF), Philip Bato (REACH), Salaam (Open Hands), Caroline Avan (ACTED), Fadi Fakhoury (IRD), Amer Abudieh (UNICEF), Zaid Zahran (MC), Andy Boscoe (Oxfam), Jakob Pajak (ACTED), Mahmoud Hammouri (MC), Yanal Nasa (ACTED), Ashraf Al-Saber (JEN), Jafer Shraide (Bab El-Amood), Yousef Ibrahim (Open Hands).

- ❖ For WASH info, maps and documents, refer to the WASH Working group page on the UNHCR portal: [http://data.unhcr.org/syrianrefugees/working\\_group.php?Page=Country&LocationId=107&Id=18](http://data.unhcr.org/syrianrefugees/working_group.php?Page=Country&LocationId=107&Id=18)

Agency updates	
<b>Mercy Corps</b>	<ul style="list-style-type: none"> <li>• MC has received the tax exception for the borehole casing from UNICEF, and once processed with customs later today it can be delivered to the camp.</li> <li>• MC will have almost completed the construction of the concrete section of the security fence at borehole 3.</li> <li>• MC has concreted the road at borehole 2, improving safety and access for water trucks. If required, they will reinstall the asphalt upon completion of construction work.</li> <li>• UNICEF requests that MC research the option to rehabilitate borehole 1 with the aim to increase water quality and reliability.</li> </ul>
<b>ACTED</b>	<p><b>Repairs and Maintenance:</b></p> <ul style="list-style-type: none"> <li>• ACTED have finished disinfection of 260 water tanks in district 11 and are now working in district 12.</li> <li>• All WASH blocks in ACTED districts are within agreed minimum technical standards.</li> <li>• ACTED confirmed they are responsible for disinfecting camp bins once every two months. ACTED will start a bin disinfection campaign this month.</li> <li>• The bins are emptied by an ACTED contractor twice a day; once at 06:00-07:00am, and again in the late afternoon. It is advised that ACTED increase the number of bins available in districts 7 and 8 and replace the bins damaged by the emptying contractor (20 in total). Oxfam report that the contractor does not empty the bins twice a day and is damaging bins in a rush to get the job done. It is advised to include a clause in the contract that states the contractor is responsible for any damage to the bins. Oxfam will continue monitoring this issue. It was also confirmed that OXFAM is responsible for replacing the bins in their district if damaged other than by the emptying contractor.</li> <li>• ACTED to share plans for a simplified wastewater network. Advised that this should be compatible with the final design of the camp sewage network. A separate technical working group was proposed to discuss this idea further.</li> </ul> <p><b>Water supply:</b></p> <ul style="list-style-type: none"> <li>• ACTED report a decreasing demand for water in recent days with the arrival of cold weather but continues to distribute 3,800 M<sup>3</sup> per day.</li> <li>• There is a need to increase storage capacity at borehole 1 in efforts to use more internal resources.</li> <li>• Reported problems with mosquito larvae developing inside public water tanks. There have been 3 cases reported in districts 7 and 4. They are developing at the bottom of the tanks and in open wastewater channels.</li> </ul>

	<ul style="list-style-type: none"> <li>Concerns were raised regarding the risk of electricity wires that dangle over water tanks and WASH blocks.</li> <li>The tender for the water network closed last week and the internal committee will meet on Tuesday to formally open the submissions.</li> </ul>
<b>Oxfam</b>	<ul style="list-style-type: none"> <li>Oxfam are planning to backfill holes in Oxfam districts despite delays from the UNHCR/NRC project. Oxfam have procured back-fill and will start work this week.</li> <li>Water tank relocation in districts 7 and 8 is ongoing with the objective to make access fairer for households and ease access for water trucks.</li> <li>Oxfam plan to replace 22 WASH blocks in district 8; these are mainly old Dalals and prefabs that will be replaced with more permanent structures and others will be renovated.</li> <li>In district 6 it is reported that 80% of households have connected illegally to the water network. Oxfam are planning to remove these connections this week, an activity which is anticipated to take one month. Highlighted the problems with illegal connections into piped networks as experienced in district 6; lessons learnt should be incorporated in the final water network design. The installation of the camp water network is expected to alleviate this problem.</li> <li>Water network tendering for Oxfam is ongoing and will close later this month.</li> <li>Oxfam continue to prepare for the wet weather in efforts to avoid flooding as experienced last year in district 8.</li> <li>Solid waste management and hygiene awareness activities are on going in Oxfam districts.</li> <li>Oxfam will distribute 2,000 gumboots donated to UNHCR. Suggested targeted distributions to WASH committees, CfW workers, and community mobilisers. Oxfam to send email to follow-up.</li> </ul>
<b>UNICEF</b>	<ul style="list-style-type: none"> <li>Omar introduced to the group as a new Supervisor for the DFAs as the former supervisor has assumed a new post of Humanitarian Officer with UNICEF.</li> <li>The minutes of future Zaatari WASH meetings will be developed by all partners on weekly rotational basis, starting with UNICEF next week.</li> <li>One of the two components of the Zaatari wastewater treatment plant is ready, but management arrangements for the reuse of the treated are yet to be decided or finalized. UNICEF is working with the Government to develop a plan.</li> <li>Two weeks ago UNHCR, UNICEF, MoH, SRAD and ACTED met to discuss the water quality monitoring framework for Zaatari camp. A follow up meeting (attended by UNICEF, ACTED, UNHCR and MOH) took place last week. The minutes of this follow up meeting have been sent by ACTED have sent to the MoH for endorsement. The protocol involves daily water quality tests to be conducted at the truck level, fortnightly MoH missions to the camp to monitor protocol, and the development of monthly reports summarising water quality testing by ACTED. This will be a trial protocol to start with and may be amended later. The endorsed minutes, which will serve as protocol, will be shared with relevant partners once they are ready.</li> </ul>
<b>JEN</b>	<ul style="list-style-type: none"> <li>JEN repaired a septic tank in district 3 following an overflow from the ventilation valve.</li> <li>JEN reported problems with toilets in the Bahraini school, one of which remains closed despite no maintenance problems.</li> <li>The toilet block that was hit by a water tank at the Saudi school has now been returned to its stand Installation of the fittings to make the block functional will complete this week . Investigation of the incident is on-going.</li> <li>Reports of 2 vandalized WASH blocks in district 3.</li> <li>Water distribution monitoring with street level focal points is operating well in districts 4 and 5 but in districts 3 there are reports that water fillers are filling-out the reporting sheets. ACTED report there are similar issues in other districts but these will be addressed with continued training and internal review of the mechanism.</li> <li>Concerns were raised again regarding the risk of electrical wires at WASH facilities and across the camp. Yanal (UNHCR Electrical Engineer) is to be invited to the next coordination meeting to present an update</li> </ul>

	on actions being taken. <b>Action point.</b>
<b>REACH</b>	<ul style="list-style-type: none"> <li>Last week REACH conducted a monitoring round of WASH facilities and a factsheet will be developed soon.</li> <li>WASH partners are reminded again to remove inactive WASH blocks from the REACH assessment raw data circulated to the group. This action point has been pending for 2 weeks. REACH have received feedback from ACTED but waiting for JEN and Oxfam.</li> <li>REACH recommended including an assessment of electrical wires at WASH facilities; however the group requires a rapid camp-wide assessment. Instead it was recommended that each agency assess areas of electrical hazard and report to UNHCR by next week. <b>Action point.</b></li> <li>A REACH Zaatari headcount is scheduled for mid-November</li> </ul>
<b>UNHCR</b>	<ul style="list-style-type: none"> <li>The first steering committee meeting for discussions over the sewage network design was again postponed. The client group for the steering committee is comprised of the consultants, UNHCR, GIZ, MoWI, SDC, and UNICEF. The consultant will present the designs to the client group.</li> <li>UNHCR/IRD interim wastewater management project started yesterday on 1 November. IRD have designed and submitted a project proposal with a work plan and budget. UNHCR and IRD are now finalizing BOQs and PCAs.</li> <li>As mentioned earlier the filling of holes across the camp has been postponed. UNHCR and NRC had agreed on a workplan for filling large holes across the camp, scheduled to start this month. However they must identify a contractor to do the work, which will delay this activity by 3-4 weeks raising concerns that the holes will fill with rainwater.</li> <li>As reported last week UNHCR and NRC plan to launch the rodent campaign on 7 November for 14 days.</li> </ul>
<b>Open hands</b>	<ul style="list-style-type: none"> <li>Open hands to send the daily volume of wastewater de-sludged per district to UNICEF. <b>Action Point.</b></li> </ul>
<b>Bab Alamood</b>	<ul style="list-style-type: none"> <li>Borehole operation is on-going as normal.</li> <li>There is a need to increase the quantity of water from borehole 1 and this will be discussed further. Currently borehole 1 is only contributing around 750 M<sup>3</sup> (far below its planned capacity) to the daily water distribution and is serving 3 districts.</li> </ul>
<b>IRD</b>	<ul style="list-style-type: none"> <li>IRD are finishing their new compound in district 12 in anticipation for the interim wastewater project.</li> </ul>

<b>Action Points</b>		
<b>1</b>	UNICEF	Yanal (UNHCR Electrical Engineer) is to be invited to the next coordination meeting to present an update on actions being taken.
<b>2</b>	All WASH partners	WASH partners to inform REACH and UNICEF of any inactive WASH blocks in their respected districts using the Excel file circulated on Sunday (pending).
<b>3</b>	All WASH partners	WASH partners to assess areas of electrical hazard and report to UNHCR.
<b>4</b>	Open hands	Open hands to send the daily volume of wastewater de-sludged per district to UNICEF.
<b>Agenda Point</b>		UNICEF-REACH Multi-sectorial Child-focused Camp Census

**WASH Hotline Numbers:**

**De-sludging monitoring contractor number:**

- 079 926 2551 Mr. Salam Open Hands (English/Arabic speaker)

**WATER supply numbers: (8 AM to 5 PM)**

<b>Area Coverage</b>	<b>Cell Number</b>	<b>Name</b>	<b>Location of the Person</b>
Entire camp	0777 37 36 17	Mr. Bassam	ACTED Office
District # 5, 7, 8, 12	0777 48 14 60	Mr. Saeed	Unicef Borehole # 2
District # 3, 4, 9, 10	0777 83 98 44	Mr. Abu Khalid	Unicef Borehole # 1
Districts 1,2,6,11	0777 60 47 75	Mr. Abu Moanis	Eastern Gate of Za'atari Camp

**De-sludging numbers (06:30-21:00):**

- 079 542 2632 Mr. Mohammed (Open Hands)
- 079 914 8753 Mr. Khalil (Open Hands)
- 079 651 6618 Mr. Yousuf Ibrahim (English/ German speaker - Open Hands)

**Solid Waste number**

- 079 802 1475 Yanal Nasaa (ACTED)

**JEN storm water de-sludging number:**

- 079 569 4125 (Ashraf)