



# Minutes of INTER-AGENCY MEETING

## Beirut, 5 December 2014

<b>Meeting Location</b>	UNHCR-Lea Bldg-1 <sup>st</sup> floor conference room	<b>Meeting Time</b>	10:00 A.M
<b>Chair person</b>	Kerstin Karlstrom Senior Inter-Agency Coordinator/ David Welin- Senior Protection Coordinator	<b>Meeting Duration</b>	2 h
<b>Minutes Prepared by</b>	Lara Techekirian – Inter-agency Coordination Associate		
<b>Purpose of Meeting</b>	<ol style="list-style-type: none"> <li>1. Registration Update</li> <li>2. Legal Status (NRC)</li> <li>3. Humanitarian Track Five (DAHLIA)</li> <li>4. Conflict Analysis and Mapping Project launched by Lebanon Support</li> <li>5. Findings from Communication Survey</li> <li>6. AOB</li> </ol>		

### Summary of discussions and action points

<b>1. Registration Update (UNHCR)</b>	
	<ul style="list-style-type: none"> <li>▪ Total registered of 2 Dec. 2014 : 1,143,493 with 13 days waiting period</li> <li>▪ November Registration: 11,877 individuals registered (33% decrease from October) due to restrictions at border since end September which continues to decrease request for appointments.</li> <li>▪ Renewal-Verification: 29,000 individuals verified in November. Since January 2014, approximately 446,000 individuals have been verified.</li> <li>▪ Appointments Requested: Approximately 14,000 requests for appointments vs. 16,000 in October due to restrictions at the border.</li> <li>▪ Inactivation: 4,630 individuals inactivated (Decrease from October (23,700) due to no receipt of GSO list for re-entry exercise and Data clean up continued in October</li> <li>▪ The five verification methodologies were recapped</li> <li>▪ October/ November Thematic Questionnaires were highlighted- more information can be accessed through the web portal</li> <li>▪ Partners were updated on protection recent developments re- restrictions at the borders being lifted out since the last 72 hours and earlier criterias are no longer being implemented at the borders</li> </ul>
<b>2. Legal Status (NRC)</b>	
	<ul style="list-style-type: none"> <li>▪ Overview on NRC/ Information, Counseling and Legal Assistance (ICLA)</li> <li>▪ Increasing number of restrictions in laws and in policies have been introduced by state authorities</li> <li>▪ The legal situation and situation in practice is confusing. Practice often differs in different areas of the country. Laws are unclear (circulars/decisions) and open to different interpretations.</li> <li>▪ The legal requirements for Palestinian refugees from Syria (PRS) and Syrian Refugees (SR) on how to enter Lebanon, to renew a residency visa and to regularize a stay was outlined</li> <li>▪ Challenges faced by individuals when entering Lebanon, renewing their stay or regularizing their stay were identified</li> <li>▪ Protection Concerns were raised with regard to Regularization Rules</li> </ul>



3.	<b>Humanitarian Track Five (DAHLIA)</b>
	<ul style="list-style-type: none"> <li>▪ Development and Humanitarian Learning in Action (DAHLIA) is an independent non-profit organization committed to improving humanitarian assistance</li> <li>▪ The Humanitarian Track Five (HT5) Project is a new initiative that seeks to communicate and follow up on the level of implementation of five key recommendations emerging from evaluations across countries affected by crises. The project aims to see whether recommendations are acted upon</li> <li>▪ A short video on HT5 was presented</li> <li>▪ To learn more about the project, visit the website and see the video at the following link <a href="http://dahlianet.org/projects/the-humanitarian-track-5-project">http://dahlianet.org/projects/the-humanitarian-track-5-project</a></li> <li>▪ A survey is being conducted on the level of implementation of the 5 main recommendations emerging from evaluations of the response to the Syria crisis</li> <li>▪ A request was made for agencies to participate to this survey.</li> </ul>
4.	<b>Conflict Analysis and Mapping Project ( Lebanon Support)</b>
	<ul style="list-style-type: none"> <li>▪ Lebanon Support in collaboration with the Peace Building Project at the UNDP with the support of DFID and LRF-Germany launched the Conflict Analysis and Mapping project</li> <li>▪ The project includes: A mapping system which provides different partners involved in peace-building, humanitarian and stabilization activities in the country with accurate data and relevant information on areas prone to conflict</li> <li>▪ The project is tracking incidents, protests and mobilization, and conflicts between individuals, groups, communities and maps their location throughout Lebanon, and is continuously updated</li> <li>▪ The project will also produce qualitative analysis of conflict dynamics and particular trends, with conflict analysis reports produced every four months focusing each time on a specific geographic location</li> <li>▪ Data collection methodology: Data collected in the mapping system is based primarily on media reports which are validated by cross-checking reports using different sources, and are then mapped, categorized and classified and published on the map. Data collection has started on June 27th, 2014</li> <li>▪ Partners and professionals are invited to visit the Conflict Mapping &amp; Analysis System which is available online on Lebanon Support's Civil Society Knowledge Center.</li> </ul>
5.	<b>Findings from Communication Survey (UNHCR)</b>
	<ul style="list-style-type: none"> <li>▪ 'Statistics Lebanon' conducted for UNHCR a phone survey with Syrian refugees in September 2014 to assess:               <ul style="list-style-type: none"> <li>○ Means of communication, and</li> <li>○ Level of information on available services and assistance in Lebanon</li> </ul> </li> <li>▪ Sample of 1,500 Syrian refugees - 10,000 contacts provided by UNHCR</li> <li>▪ Survey demonstrates where different sectors/WG should strengthen their information interventions.</li> <li>▪ Mobile technology and social media habits of refugees (SMS/Phone, TV, internet, etc.)</li> <li>▪ Strengthen and expand refugee mobilization: 8.9% wants information through refugee volunteers. 62.5% wants face to face visits</li> <li>▪ Establishment of Mass information tools/activities</li> <li>▪ Recommendations were made by respective WGs to outline the tool and incorporate info the intervention of the WG</li> </ul>



	<ul style="list-style-type: none"> <li>○ Contextualize the responses, some of the low response rates might actually be ok considering how many of the population should have the information</li> <li>○ Shelter/WASH sample: Ensure that questions are more global</li> <li>○ Emphasis on 2 way communication</li> <li>○ More gender sensitive approach to be conducted at HH Level not only individual basis</li> <li>○ Reflect on number of call centres and hotlines</li> <li>○ Ensure an effective feedback mechanism-</li> <li>○ Assessment WG should be more involved in developing surveys</li> <li>○ Put Mass info on all Sectoral Agendas</li> <li>○ Cost analysis on a harmonized approach would be highly recommended</li> <li>▪ Sector specific recommendations can be made at sectoral level</li> </ul>
6. AOB	
	<ul style="list-style-type: none"> <li>▪ <b>WFP Update:</b> Partners were recapped on WFP's earlier announcement to suspend food assistance for more than 1.7 million Syrian refugees because of a funding crisis.</li> <li>▪ If new funding arrives, WFP should immediately resume assistance for Syrian refugees through an electronic voucher system that enables them to buy food in local shops.</li> <li>▪ WFP is planning to embark on a communication campaign with all involved. Refugees were informed via SMS-local authorities to be informed through Mol. Concerns of misperception were raised and its impact on IPs</li> <li>▪ Security concerns re-distribution at field level were raised- monitoring meeting to take place with UNDSS on best practices</li> <li>▪ Linkage FS/cash – to raise this in next week's IS meeting</li> <li>▪ <b>Education Update:</b> Enrolment in First shift in public schools is now finished. MEHE issued on Nov. 27 a circular for the opening of second shift. The final list of schools where second shift will be opened will be shared in the coming days. Deadline for enrolment will be Dec. 20. 57,000 children will be targeted to access second shift.</li> <li>▪ Upon issuance of the list of schools, an SMS will be sent to refugee families and messages disseminated along with the Q&amp;A to facilitate outreach.</li> </ul>

## Attachments

Document	Location
IA Presentation	<a href="http://data.unhcr.org/syrianrefugees/admin/download.php?id=7633">http://data.unhcr.org/syrianrefugees/admin/download.php?id=7633</a>