

WASH Sector Coordination

Minutes of Bi-weekly Zaatari camp WASH sector coordination group

Date: Sunday, 8th May 2016

Venue: UNICEF Meeting Room 4, Zaatari Base Camp

Time: 11:00 AM – 01:00 PM

Duration: 2 hours

Participants:

Habib ur Rehman (UNICEF – chair), Abrassac Kamara (UNICEF), Frans Louwers (ACTED), Jakub Pajak (ACTED), Wajdi Abu Saif (ACTED), Vivek Singh (ACTED), Ehabiddin Jayyousi (IRD), Anne Rapin (JEN), Mohammed Hammouri (Mercy Corps), Andy Boscoe (Oxfam), Pierre Dassoille (Oxfam), Patrick Sayer (REACH), Ghabbiessh Amr (Site Group), Omar Al Qadhi (UNICEF/UNOPS), Hisham Tuffaha (UNICEF/UNOPS), Shavkat Imino (ACTED), Ahmad Suliman (Site Group), Lamis Hamarneh (UNHCR), Islam Abu Adas (UNHCR), Maysa Saeidi (UNHCR).

UNICEF

Zaatari Strategic Plan 2017-2020 Discussion for WASH sector

- Camp management has shared the working doc for Zaatari strategic plan for all sectors for 2017-2020.
- WASH sector Strategic Plan proposed timeline:

Description	TimeLine
Zaatari camp WASH sector WG Inception discussion meeting	8 May
Camp management presentation	7 June
Presentation to CMC	21 June
Presentation to IATF	3 July

- The working doc shared, is a guidance doc to lead the inception meeting discussion for final draft, its subject to be modified and amended accordingly.
- UNICEF has a five-year-country programme document (2013-2017), therefore, until the new country program which will begin in for 2018 is approved, UNICEF can't make any official commitment beyond the Zaatari strategic plan 2017-2020.
- WASH sector strategic plan should be compiled and aligned with the overall WASH strategy in different agencies and with the continuing professional development CPD.
- This is document will be an advocacy tool for camp management and different sectors to be used for fund raising and to see the future of different sectors.
- Work plan activities components should include (1) WASH beyond infrastructure (2) resource efficient interventions for long time WASH.
- During the National WASH strategy meetings, many points from the WASH Strategic Plan were discussed.
- WASH security should be included at the strategic plan in terms of objectives and activities.

- We might have a half or one day session/workshop to finalize the strategic plan, to be decided later.

Bi-weekly Agency updates

UNICEF	<ul style="list-style-type: none"> • UNHCR is leading the follow up on managing the UXOs in the camp. UNICEF has suspended works on the sewer system in D10, pending the clearance of the UXOs. If it doesn't finish properly, the work will be stopped and contracts will be ended, and have other arrangement. UNICEF is having logistic discussions with ACTED for safety reasons. Government has been contacted through one letter and two reminders to frame how to lead this issue, the ideal arrangement for the government is to do an assessment for the relevant bodies and advise accordingly. UNICEF is following up closely with UNHCR on this matter • Solid waste management is ongoing, with no issues • Work at Saudi District is still ongoing, feedback will be taken accordingly. • Community/social mobilization working group meetings are conducting on rotation bases, D1, D2, D7 ...etc. to raise/discuss a specific WASH issues. Oxfam needs to coordinate with ACTED, JEN needs to coordinate with ACTED. One person should be responsible. • The new WASH networks coordinator name is Benjamin Smith, he starts working and will be attending tomorrow Trask Force meeting. Will be responsible to coordinate water and waste water network.
ACTED	<ul style="list-style-type: none"> • The updated Azraq & Zaatari Camps maps have been shared at the meeting. • The map is becoming one of the monthly donors update. • Water Supply is going well. • Challenges in D6, about delivery, since the tracks couldn't inter block. • D8, we had some problem with the additional public tanks in place, but it's solved now. • Blue tracks are being used for drinkable water, while it's for construction water. • Construction MC3: almost finished (this week). • Waste water connection completed for 4300 households.
JEN	<ul style="list-style-type: none"> • Waste Water Network (WWN) <ul style="list-style-type: none"> - D3, 4 household connections will be finished soon. - D3, 4, 5 we have only 18 wash blocks remaining. - Total number of wash blocks 50 - 49 private toilets 49 were provided in phase I. - Water tanks will be provided to vulnerable families (who has disability, need a toilet but has no clean tanks). • An announcement is needed for the community gathering about the private toilets; how to get it, why it's important, what does it means... etc. • The public tanks disinfection has been done. In D4 found 23 tanks pure public, no complaints. They have enough private tanks. • This week, the disinfection will be started for organizations and the public health facilities for 3 weeks. To disinfect 150 tanks. • Complaints were received about the waste dislodging (construction wastes water).

	<ul style="list-style-type: none"> • Treatment plan is too full.
Oxfam	<ul style="list-style-type: none"> • Last week, the hot line started to be using. • Waste Water Network (WWN) <ul style="list-style-type: none"> - 20 Interceptor tanks remaining - D7 15% completed - D8 95% completed - D6 not yet started • Community mobilization is ongoing. • Hygiene promotion is ongoing. • Solid waste is ongoing. • 70 Water tanks were provided to the household. • Oxfam will share latest updates with ACTED about water supply issue in D6B5.
UNHCR	<ul style="list-style-type: none"> • Fly control is implemented for Rabah Sarhan and Mafraq sub office, but no budget allocation for Zaatari camp. • Any safety and technical issues, it should be referred to UNICEF.
IRD	<ul style="list-style-type: none"> • n/a.
REACH	<ul style="list-style-type: none"> • Information on water network and waste water network are received on time. • Latest maps are distributed by REACH.
Site Group	<ul style="list-style-type: none"> • Frogs have been seen, need to find a solution to deal with them, because if their number increases that will attract snakes. • For coordinating a site group, please contact Abrassac Kamara (abkamara@unicef.org), Ahmad Suliman (ahmad.sulimam@sitegroupco.com). • 120 complaints have been received; 50% was about the progress on the house hold connection to the PRC tanks.
AOB	<ul style="list-style-type: none"> • Hygiene promotion specialist recruitment process update: Recruitment process has been done, no further info is available about the starting date for him/her. • Operation and Maintenance Contacts validation: Contracts are valid till end of June 2016. UNICEF re-advertised the ToRs which also have been shared previously along with the last MoM, to be shared with the colleagues, suppliers, and who fulfill the minimum requirement can apply for the open bedding. • Our respected colleagues Ann Rapin (JEN) is leaving and this is her last week. On behalf of WASH sector we thank Ann for her contributions to the Zaatari WASH. A new staff member; Brad will be joining at the mid of June, meantime Sonia will take place till Brad join.

Action Points		
1	All partners	<p>Strategic Plan 2017-2020:</p> <ul style="list-style-type: none"> • Feedback and comments to be shared from the WG till 19 May. • Habib and Abrassac will be working on draft version to be shared with the WG before next meeting. • First hour from next WASH Coordination Meeting on 22 May, each small working group will put their inputs and recommendations together. • To assign a focal point to compile the inputs from the small working groups and to have it in final shape to be presented to the Camp management on 6 June. Focal point will be for (1) Focal point for Hygiene promotion/community mobilization (2) Focal point for waste water/sanitation (3) Focal point for water supply (4) Focal point for establishing environmentally friendly solid waste management system, and (5) Storm water management. <p>Others:</p> <ul style="list-style-type: none"> • We agreed that every agency should submit update before the next meeting latest by Thursday afternoon CoB. UNICEF will compile the updates and share accordingly so there will be more time to discuss the operational issues. • Assign focal person from JEN, ACTED and Oxfam to attend compulsory the community mobilization meetings to update, give answer or question to the two groups; the WASH Coordination Sector group and the community mobilization group. It is optional for other agencies to attend or not.
2	Oxfam	<ul style="list-style-type: none"> • To share the hotline no. next meeting.
3	UNICEF	<ul style="list-style-type: none"> • To monitor the water tracks; the matter of having the blue tracks using for drinkable water is something should be raised to the high level in cooperation with ACTED and engage SRAD for the sake of water safety.
4	Agenda Point	<ul style="list-style-type: none"> • Zaatari Strategic Plan 2017-2020 feedback and draft/ WASH sector.

AOB		
<ul style="list-style-type: none"> • Next meeting will be on 22 May 2016 11:00am -1:00pm 		
1	Oxfam	<ul style="list-style-type: none"> • D6B5, Oxfam needs to update ACTED about the water supply issue in aforementioned block.
2	UNHCR/UNICEF	<ul style="list-style-type: none"> • To monitor the water trucks; the matter of having the blue trucks using for drinkable water is something should be raised to the high level in cooperation with ACTED and engage SRAD for the sake of water safety.
3	WASH Sector	<ul style="list-style-type: none"> • Zaatari WASH minimum standards needs to be reviewed. UNICEF will organize a meeting in next couple of days to review minimum standards.
4	WASH Sector	<ul style="list-style-type: none"> • All WASH partners are requested to attend the community gathering meetings in their districts and provide necessary information to the community. The lead WASH agency of respective district will make sure to invite the relevant IP to attend the meeting and provide needed information during the agency.

	Agenda Point	<ul style="list-style-type: none"> Zaatari Strategic Plan 2017-2020 feedback & discussion on draft of WASH sector plans.
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WASH Hotline Numbers:

- 1. Desludging monitoring hotline number: 079-755-5979**
- 2. Electricity Hotline Number: 0798821871: IDECO team in Za'atari camp**
- 3. Laurence's (ACTED Zaatari Water Supply PM) 079-942-7126 (Only for agencies)
ACTED Zaatari Waste Water Network: 079-666-5207**

4. ACTED WASH services numbers (for refugees and agencies):

ACTED	07 96 90 28 76	8am - 4.30pm Sun to Thurs	D 1,2,6,11
	07 96 90 29 31	8am - 4.30pm Sun to Thurs	D 3,4,9,10
	07 96 90 34 81	8am - 4.30pm Sun to Thurs	D 5,7,8,12 plus camp wide female to female hotline
	07 98 02 09 58	8am - 4.30pm Sun to Thurs	All districts - other non-service or non-operational complaints
	07 96 90 28 76	8am - 4.30pm Weekends	All districts
	07 90 17 40 04.	8am - 4.30pm Sun to Thurs	Waste water Network complaints

- 5. Solid Waste number 079-802-1510 Abdel Hameed Al Noeimi (ACTED)**
- 6. JEN Complaints: 079-569-4125**
- 7. OXFAM : 079-810-1985 (For refugees and agencies)**