



Camp Management and Coordination (CMC) Meeting Minutes

**UNHCR Base Camp,
Date 10/05/2016 – 13:00**

Chair: Gavin David White, UNHCR



All new activities in the camp MUST be approved and coordinated with: (a) the government (b) camp management. Camp management will approve requests supported by the relevant sector and if they are cost effective, focused, constructive and have the greatest possible impact. All activities in the camp have an effect on overall security, so it is imperative to go through the correct procedures before commencing any activity in the camp. Any organisation that does not respect this condition will have their permission to operate in the camp revoked by camp management. Contact Hovig Etyemezian etyemezi@unhcr.org.

Date	Actions to be followed up	Who	By when	Done?
Emerging issue				
11/08/15	All CfW opportunities provided by agencies in Za'atari camp to be recorded and updated in the UNHCR RAIS module. CfW lists to be shared with khino@unhcr.org	All agencies	On-going	On-going
02/02/16	Agencies are reminded of the importance of the CMC meeting in order to improve attendance.	All Agencies	On-going	On-going
Camp Management				
For all health care related issues.		Iyad Shtayiat, Assistant Public Health Officer SHTAYIAT@unhcr.org , 0796985725		
For all protection related issues.		Sophie Etzold, Associate Protection Officer etzold@unhcr.org , 0798956785		
For all community services related issues.		Irene Omondi, Community Services Officer omondii@unhcr.org , 0796324611		
For all security related issues. Incident reports should be completed for all incidents and be shared with the Field Security Advisor.		Ala Almadani, Field Safety Advisor almadani@unhcr.org , 0795751076		
For all site planning issues.		Ghada Barakat, Associate Site Planner, barakatg@unhcr.org 0796845092		
For all registration issues.		Noor Khrino, Senior Registration Assistant khino@unhcr.org , 0790067563		
For all issues related to the electricity network.		Yanal Madanat, Electrical Engineer Associate almadana@unhcr.org , 0797056990		
For all NFI distribution activities. All agencies planning to distribute NFIs must secure joint prior approval from SRAD and UNHCR. All assessments need to be coordinated via the Needs Based Working Group.		Adem Shagiri, Field Officer shagiri@unhcr.org , 079 015 8114 Livia Das Neves, Associate Field Officer, dasneves@unhcr.org , 796083917		
For all issues related to diplomatic missions, the media, private donations, research and new projects proposals.		Gavin David White, External Relations Officer whitegd@unhcr.org , 0798175813		

A. General Announcements

- UNHCR provided an overview of consultations on Zaatari Strategic Plan 2017-2019 that took place at the Inter-Sector Working Group Meeting in Amman on 8 May. The feedback was positive and all sectors were asked to coordinate with the sector chairs to ensure that Zaatari Strategic Plan is finalized in line with JRP planning for 2017.
- The forthcoming schedule for the national sector working group review was outlined as follows:

<i>Protection</i>	<i>June 1</i>
<i>BNLWG</i>	<i>June 6</i>
<i>Water and Sanitation</i>	<i>June 7</i>
<i>Health</i>	<i>May 26</i>
<i>Education</i>	<i>June 13</i>

B. Security

- 27 April, Zaatari Camp, at 08:30 am Police Camp referred a Jordanian citizen to the district governor for over-speeding in the camp. He was signed a financial undertaking and released accordingly.
- 27 April, Zaatari Camp, at 02:00pm following a clash over personal dispute, Police Camp referred two Syrian families to the district governor who decided to deport them to Syria.
- 27 Apr 2016, Zaatari camp, at 19:00pm police camp arrested two Syrian refugees for illegally smuggling items (five gasoline gallons and two bikes) through the berm.
- 29 Apr 2016 Zaatari camp, 11:00hrs, following a clash, a Syrian refugee was stabbed by three refugees who were arrested accordingly. The complainant was referred and treated at Moroccan Hospital. The case is under investigation
- 1 May 2016, Zaatari Camp, a 34 year-old Syrian refugee exposed to run over incident and rescued to Mafraq hospital. Case is under investigation.
- 4 May 2016, Zaatari camp, 07:30am A Jordanian citizen truck driver was arrested for hitting a (43) year-old Syrian female in the camp. The female didn't file complaint against him. The Police Camp released him after signing an undertaking to adhere to the road safety measures in the camp.
- 4 May 2016, Zaatari camp, 11:00am following a clash, Police Camp referred two Syrian families to the court.

C. Registration

- Population movement including arrivals and departures to/from Zaatari camp. A total of 100 individuals were transferred to Zaatari camp during the reported period, while 206 individuals left the camp for the following reasons, which brings the total number of refugees registered in Zaatari camp to 79,382.
- *Transfers to Zaatari camp:* 13 individuals were transferred to Zaatari camp as follows: 5 individual were transferred from RAS transit centre, 7 individuals were transferred from Azraq camp, 1 individual was transferred from EJC.
- *Travel to Third country:* A total of 69 individuals travelled to third country, among the 14 individuals were residing and registered in Zaatari camp, while 55 individuals were residing in urban areas. The main countries where

refugees departed to were: Saudi Arabia (2 individuals); Germany (11 individuals); Kuwait (4 individuals); United Arab Emirates (6 individuals).

- The main reason of the departure was for Reunification with family members in third country. No individuals departed to Turkey after implementing visa restrictions for Syrians entering the country.
- *Spontaneous Departures to Syria:* A total of 226 Individuals were inactivated for spontaneous departure to Syria, among them 106 individuals were registered and living in Zaatari camp and 120 individuals were living in urban. Dara is the main city where refugees departed to. Main Reasons of the departure to Syria were: Zaatari camp residents: Reunification with family members in Syria and completion of medical treatment; Urban residents: Lack of income generating activities and reunification with family members in Syria.
- *Bail outs:* A total of 6 individuals were bailed out according to the information reported to UNHCR.
- Registration of new Birth: 76 babies were added to their parents cases, among them (27) Girls and (49) Boys (Birth notifications were presented).

D. WASH

Water supply

- Water supply is ongoing and stable, delivering on average 3200m3 from the three internal boreholes
- Temporarily resolved the water delivery problem in D6, block 5. Now delivering through trucking
- Disinfection on private water storage tanks has commenced
- UNICEF recruited WASH networks coordinator is now on board, will lead the coordination of the WASH infrastructural projects
- Finalizing the planning to shift water trucks inspection from Eastern Gate to Borehole 3.

Sanitation

- Desludging is ongoing but still with some challenges, with reports of overflowing septic tanks
- Implementation of the sewage network is ongoing with key components expected to be completed by end of May
- Decommissioning of public WASH blocks is in progress
- Private toilets project is being scaled up to include the upgrade of existing private facilities
- UNHCR is leading the follow up on managing the UXOs in the camp. UNICEF has suspended works on the sewer system in D10, pending the clearance of the UXOs.
- Solid waste management is ongoing, with no issues

E. Health

Health information System (HIS) weeks 16 and 17:

- Number of consultations is: 22,438 consultations.
- Total deliveries: 107 deliveries.
- Number of mortalities: 6 cases.
- Number of outside camp referrals is 213

Others:

- Save the children Jordan started the first phase of the anemia project at RAF clinic for women at the reproductive age (15-49) years old from whom not pregnant. Women will be screened by a quick test (Diaspect device) then those who have low hemoglobin level will undergo another blood investigation. Women who finally diagnosed with Iron deficiency anemia will be followed up by SCJ by awareness and supplementary treatment; the project will serve about 1075 women in Zaatari.
- AMR comprehensive centre opened up a new 2 GP clinics, 2 dental clinics (the total number of the dental clinics at MAR facilities become 4 clinics), in addition to reinforce their staff by 2 pharmacists, 3 Registered Nurses.

F. Food

- WFP is supplying Za'atri camp with an average of 16.400 MT of fresh bread on a daily basis to meet the beneficiaries' needs.
- WFP is distributing welcome meals in Raba Al Sarhan through the International Organization for Migration (IOM) to beneficiaries entering or leaving Jordan. A total of 3,621 welcome meals were distributed to beneficiaries entering Jordan from the period of 26 April – 8 May 2016.
- WFP through Save the Children International (SCI) distributes general paper vouchers in the camp to cases who do not have e-cards (either did not receive one yet, or waiting for a replacement) and other special cases. A total of 340 vouchers with a value of JOD 3,400 were distributed from 1 – 9 May. From 26 April – 8 May, 30 new arrival vouchers (total value JOD 145) were distributed to 19 beneficiaries.
- WFP is providing bread from the daily bread surplus to special cases in the reception center based on daily requests from the Norwegian Refugee Council (NRC).
- WFP through NRC distributes welcome meals to new arrivals and special cases waiting in the registration area. From 23 April – 7 May, a total of 111 welcome meals were distributed.
- WFP has an ongoing school feeding program through SCI for the camp formal schools. From 26 April – 9 May, the highest recorded figure of students reached per day was 14,342.
- WFP's school feeding program also supports the informal school through NRC. From 15 – 30 April, the highest recorded figure of students reached per day was 794.

G. Protection

- UNHCR had a meeting with the community police last week, in move to tame the harassment in the areas around schools, and requested to start patrolling at the dedicated time in these areas. According to the counterpart (Captain Muash), these patrols started today, and we are expecting the situation to improve. We will appreciate any feedback from UNICEF and StC colleagues, to understand if the arrangement is working out;
- PWG had the discussion on Zaatari development plan presented during the last meeting, goals have been distributed between the smaller workings groups inside PWG, that will elaborate them in their further meetings, and provide the feedback to the PWG
- SGBV response and referrals training for the partner staff will be undertaken starting end of May. Training is conducted by NHF and UNHCR
- UNHCR completed regular protection monitoring in D7, report is under preparation, along with the protection issues, and several technical issues were identified that are being addressed with the respective colleagues. On protection side, one of the issues that refugees are concerned with are leave permits.
- UNHCR had a general meeting with the existing PTVs since the last week is conducting the interviews with the refugees who wish to become the part of the PTV network. One of the proposals from the PTVs – to have the procedure and rules of the issuing of the leave permits as the leaflet that should make the access to the procedure easier.

H. Community Services

CMWG updates:

- *UNESCO YOUTH programs at Zaatari camp*

UNESCO introduced their new programs for youth that will be implemented in Zaatari camp. 2 of those programs require the assistance of the CMWG.

- Facilitators of forty (40) will be selected according to a certain criteria. The candidates will receive a Certificate from Institute of Leadership and Management (ILM). This ILM endorsement will not only provide a guarantee of quality and fitness for purpose of the training but also international recognition of achievement for the facilitators.

- The Youth Facilitator training Program a bespoke training course on Mental Toughness (MTQ48) and Coaching Skills will include the following:
 - ✓ Mental Toughness and developing mental toughness
 - ✓ Giving Feedback
 - ✓ Coaching Skills
- Life skills and mentoring: 400 youth will be trained on Life Skills through the Passport to Success Training Program which is developed by the International Youth Foundation (IYF).
- The Beneficiaries will acquire: education, professional skills, employment readiness, confidence, responsibility and respect.
- The training is interactive, encouraging youth to work in teams to promote positive social bonds and deepen understanding among peers.
- They will also learn to integrate volunteering and community based projects in order to apply what they have learned in the training by developing and submitting a project concept and plan to reflect positive behavior and commitment at the community level.
- Community capacities and assets mapping phase 1 which involved the testing of tools to be used to collect data has finished (collecting information); 3 out of 4 tools have been used. The tool has been tested in 3 districts (2, 8 and 9).
- On Wednesday the 27th of April, a facilitation workshop for IRD community mobilisers and UNHCR focal point has been conducted, the workshop focused on how to facilitate sense of community, information sharing, and time management. The goal was to review the standard community gathering agenda model, highlight areas where facilitation could be targeted and work together on ways of becoming more effective. We were a large group, dealing with English/Arabic translation and the mobilizers are already the experts in working with the Syrians and leading the community gatherings.

I. Education

- School year is finishing, the final exams will start at the beginning of June and schools will be off on 11 June.
- The MoE has finalized the Class/formation for the new school year 2016-2017 including the two new Kuwaiti schools supporting grades 1-6.
- The class/formation plan 2016-2017 includes establishment of kindergarten in all primary school in the camp, this means UNICEF will support the needed additional learning spaces in those schools
- The preparation for the Zaatari strategic plan 2017-2020 is being discussed internally and with partners, once it is final it will be shared,
- UNICEF received two complaints, Saudi school filed by a student that was shared with the MoE.
- Another complaint was submitted to the MOE, they investigated and the principal was cleared of all the accusations presented in the complaints. She provided help to the students.

J. Youth Taskforce

- YPEER in the Camp: YPEER 2016 Plan and Trainings was presented by YPEER Focal Points. Action Plan will be shared by YPEERs so that YTF members can see if they wish to be involved in any initiatives throughout the year.
- YTF Newsletter: Newsletter on Youth and Technology is in its first draft. Three additional agencies have offered to provide stories as well. Deadline is Monday 16th May.
- Coordination with SGBV SWG: YTF Chair has been coordinating with SGBV SWG to strengthen ties between the two. SGBV SWG members will be attending a YTF meeting to raise awareness on early marriage.

- Youth Activities: YTF is putting together a Ramadan and School Holiday Activity List for youth which will be distributed to all centres through YTF members and CMWG support to ensure youth know what activities are on offer for them in the camp during the summer months.
- Youth Services Mapping: Youth Mapping is almost complete to be shared with PSWG and ESWG for feedback soon.

K. Basic Needs and Livelihood Working Group

- Reviewed objectives and activities of Zaatari development Plan. A follow up meeting of the task force is planned to work on timeframe, tasks and responsibilities of partners concerning the Basic Needs component.
- Endorsed the summary of CfW SOPs for community messaging. The Arabic version will be shared with the refugees starting Wednesday.

Distributions:

- Food: 2211 families (size 4) received 4kg of dates each; the donation is from the Emirati government. 441 vulnerable families received food packages donated by Kuwaiti Embassy.
- NFI Center : 1,153 different CRIs (Blanket , Mattresses , G. Matt, Hygiene vouchers , kitchen sett and diapers) given out to 142 families including 82 newborns, 1,745 pack of Adult Diapers given out to 389 case
- CHDC (Common Humanitarian Distribution Centre)
- Finished the Sanitary pad distribution last week (92,502 pack given out to 15,417 female)
- Baby Diapers Distribution covering 2 months children needs ,started 5th of May and still ongoing till 16th of May (9,008 Pack given out to 2,252 children)

L. Site planning

- A presentation on the “Camp Restructure Project” has been shared with the present partners.
- In order to improve the camp infrastructure and upgrade refugee shelters, UNHCR has maintained the grid system of Zaatari on the master plan, creating blocks and streets to clarify the skeleton and land use within the camp, and facilitate communication with the community, creating a community structure.
- Site planning unit has implemented a settlement restructuring plan, which includes relocation of households to ensure accessibility and preparation for the on-going infrastructure projects such as waste water, water supply, road and electricity networks.
- The result of the project includes the implementation of an address system for every household, and mapping their boundaries on the master plan.

M. Energy:

No new updates business as usual

N. External Relations

27 April, Japanese Ministry of Foreign Affairs – 2 May, US Congressional Delegation, Conaway – 3 May, Italian Parliamentarians – 3 May, Minister of Social Affairs and Health of Finland – 3 May, US Staff Delegation McCarry – 4 May, US Congressional Staff Delegation – 4 May, Swedish Minister for the Elderly, Children and Gender Equality – 5 May, Bavarian Minister of State for European Affairs and Regional Relations – 10 May, Minister of Upper Austria.

O. AOB

Humanitarian partners in Zaatari Camp were invited to take part in the Third Korean Ambassador's Cup - Zaatari Football Match, at 10am on Wednesday 18 May 2016 in District 11.

The next CMC will be on **24th May 2016** in Zaatari Base Camp, Conference Room 1, at 13:00.