



Meeting Minutes 6th April 2016

Protection Working Group Jordan

Agencies present: ARDD-Legal aid, CARE, DFID, DRC, FSPC,IMC, Intersos, IOM, IRC, IRAP,IFH,NRC, , Questscope, TDH, UNICEF, UNOPS, UPP, IOCC, UNRWA, LWB and UNHCR

AGENDA:

- **Presentation of 1st Quarter Advocacy Messages**
- **PWG work plan 2016**
- **Briefing on bailout procedures and urban verification**
- **PSEA network: Inter-Agency Community-Based Complaint Referral Mechanism**
- **Updates:**
 - **Protection Taxonomy of services**
 - **Jordan Humanitarian Fund:**
- **AOB:**
 - **Care assessment**

1. Presentation of 1st Quarter Advocacy Messages:

The quarterly protection advocacy messages have been developed and finalized by the Protection working group, advocacy messages focus on four areas situation at the berm, refugees right to work, promote of birth registration and the issue of early marriage.

Issues pertinent to the border include the right to seek asylum and the right to enter the country promptly. If prompt entry cannot be guaranteed, the most vulnerable cases should be permitted and prioritised first. Therefore, the need for proper identification of vulnerability needs to be addressed among staff. A safe working environment for agencies in the berm needs to be ensured for all workers in order to continue lifesaving activities.

The need for a proper system to records births, deaths, marriages, etc. at the berm was acknowledged in order to avoid problems such as statelessness or penalties for non-registered marriages.

There has been a recent announcement by the Jordanian government may exempt Syrians from paying the application fees for work permits. The details of this program are unclear and have not been finalized. A clear message to be shared with refugees regarding this matter.

A concrete message regarding the steps to register births should be promoted to refugees.

Issues regarding persons with disabilities, including children with disabilities should be addressed and discussed further.

2. PWG work plan 2016

Members reviewed the PWG work plan for 2016 in 4 groups. Focal points were asked to send in comments on what should be added and/or amended in the plan. The plan will be consolidated and circulated to members before the next PWG meeting.

Action Point:

Groups focal points to send their group comments in order to consolidate them with the Work plan

3. Briefing on bailout procedures and urban verification

UNHCR Protection officer briefed members on the MOI card distribution and Syrian documents return in order to give Syrians legal status as refugees from the government, and the bailout procedure for refugees living under illegal conditions in Jordan. The distribution of documents is on hold at present, while UNHCR and the government cooperate in organizing the documents remaining in Rabaa Alsarhan. Following completion of the reorganization, distribution of documents is expected to resume.

4. PSEA network: Inter-Agency Community-Based Complaint Referral Mechanism:

PSEA members have completed a survey for humanitarian agencies in order to map the PSEA mechanisms in place. In total, 28 members have responded and 20 agencies reported that have complaint mechanisms in place.

Based on that survey, consultation with refugees in different locations took place in order to develop an inter-agency complaint mechanism protocol. The PSEA FP network currently is finalizing the protocol in order to start utilizing it as per the PSEA network work plan.

Action Point:

Organizations to contact Ana Belen to join the PSEA FP network – assign a focal point and alternate.

5. Protection taxonomy of Service Advisor

Protection taxonomy of services have been prepared for the protection sector in order to harmonise the activities on the Service Advisor, the tool is still under some tweaking in order to ready it for its go-live in the coming two weeks We'll inform you when it's about to happen. Training for partners per sectors and urban coordination settings will be held towards the end of April and will be announced to organization's focal point to start enter their services on the tool.

Action Point:

Taxonomy of services to be sent to members for review and comments, partners to reflect their comments to the sector coordinators.

6. Updates:

- **Jordan Humanitarian Fund (JHF):** A funding opportunity from the Jordanian Humanitarian fund will be available to the Protection Sector with a maximum budget of \$400,000 to be implemented in the next six months. Priorities for these projects include focus on person with disabilities, marginalized population, and also children in conflict with the law. Call for proposals will be sent by email. A reviewing committee from the PWG will be formed to review the proposals in order to approve it, committee members have to from organizations that will not make any project proposal for the JHF.
- **CARE Annual Urban Assessment:** CARE focal point gave a briefing on the Annual Urban Protection Assessment Study that measures trends among refugees living in urban settings. The primary purpose of this assessment is to better understand the current needs and capacities of Urban Syrian Refugees and Jordanian Host Communities, and the trends and changes over time “by comparison with data from previous CARE Urban assessments”; in order to identify gaps, and provide recommendations for future programming and informing CARE's advocacy efforts.

The themes to be studied in the assessment as the following: Basic needs, Livelihoods, Gender and Protection, Education and Health (the current situation, challenges, availability of/ and access to those services for Syrian refugee women, men, girls and boys,)

For further information on the CARE Annual Urban Assesment please contact Eng. Eman Ismail Eman.Ismail@care.org

Next PWG meeting will be on Wednesday 4th of May 2016