

SUMMARY MINUTES OF THE CAMP COORDINATION MEETING

AZRAQ REFUGEE CAMP

Participants:

SRAD, UNHCR, UNICEF, UNOPS, HI, WFP, DRC, ACF, IMC, CARE, NRC, ACTED, Mercy Corps, ICRC, Save the Children (Jordan)

Date: Wednesday 13th April, 2016

Venue: Azraq Refugee Camp (Main Conference Room – Azraq Base Camp)

Time: 11:30

General Updates

New arrivals in V5:

- Arrivals remain steady at 270 to 300 per day.
- New arrivals in V5:
- As of yesterday 4,975 individuals came as new arrivals.
- 551 shelters are all inhabited in phase 1 in blocks 4, 10 and 13.
- 4,660 refugees have been allocated as of the current time. Since end March, Aleppo replaced Dar'a in leading places of origin of in Azraq Camp (38%). By end of Feb, the two areas had less than 2 percent points difference in favour of Dar'a (approx. 22%).
- Yesterday 276 individuals arrived and will also be allocated today in V5.
- As part of phase 2, allocation of the new arrivals is taking place in blocks 1, 2, 3, 7, 8 & 9.
- By 18 April, 2016, all refugees will be allocated, which will provide 3 to 4 days where new arrivals will be allocated in reception and public areas.
- Damages to structures in the public area were reported in the last two days due to the heavy rain, all of which have been fixed and are confirmed to now be fully functional and can receive refugees.
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Sectorial updates

SECURITY

SRAD

- The figures for the population movement are as follows: 1,553 individuals for family reunifications, 5,507 spontaneous returns to Syria, 4,392 voluntary returns to the camp (1st January 2015 to date), 8,395 MOI service cards (1st January 2015 to date), 34,352 leave permissions, and 4,664 bailouts have been issued by SRAD Azraq.
- There has been an increase in police patrols in V5.
- The Community Police are now fully operational in V5.
- SRAD have been in contact with a charity organization to provide 1,000 food boxes for distribution to families in V5.

- SRAD highlighted that most organizations present in the camp did not attend the meeting that was held with Community Representatives on 12 April 2016, while those who did attend were not in a decision-making position. SRAD calls for heads of agencies to attend this meeting in order to be able to provide concrete responses to questions raised by the Community Representatives. Next meeting to be determined.

UNHCR

- Security situation at the camp remains stable during the last week.
- Since Monday evening when the storm started, there were only few reports of damages caused to structures in V6 and in the public area, with no injuries reported.
- Reports have been received of road traffic accidents on the main highway road of Azraq; all staff and drivers are advised to maintain caution while driving to and from the camp.
- Complaints are being received from refugees in V5 regarding Sameh Mall working hours claiming that they open late and close early.
 - UPDATE: Starting yesterday 12 April, Sameh Mall has increased the number of windows in order to cater for an increased number of people, has put a shaded area, and started work at 9 am.

SHELTER

- 363 shelters remain vacant in V5 as of yesterday
- Village 5 fencing update and capacity, as per the attached:
 - Phase 1 Capacity/ 540 Shelter – Completed
 - Phase 2 Capacity/ 1116 Shelter - Completed
 - Phase 3 Capacity/ 1680 Shelter - To be finalized by Sun. 24th (est.)
- All Shelters in phase 1 and 2 have been maintained by NRC prior to opening.
- All WASH blocks in phase 1 have been maintained, while WASH blocks in phase 2 were completed yesterday.
- CARE office has been relocated from the humanitarian service area (in block 4) to a more spacious location within block 2.
- A new caravan for ACTED has been added inside the humanitarian service area (in block 4) as to minimize crowding and provide service to the growing population.
- Public area fence that was damaged partially during the storm on Monday has been fixed and the area is again ready to receive refugees.

ELECTRICITY

- 780 low voltage poles have been installed, this represents 81% of the total number of poles; the contractor has been stopped for now, some tests will take place. As soon results of the testing are received that match the specifications and designs, pole installation will be completed.
- Yesterday there was the first shipment of cables to the camp (10 KM long). The camp will consume around 40 km in total.
- There have been observations that many refugees are trying to use the poles as extensions for their shelters by using them to tie clothes lines, and attaching shades /

plastic sheets/ blankets to them. Efforts are underway to try and address this in order to avoid future problems of connectivity when time comes to electrify the poles – also in consideration for the safety of the refugees.

- 12 solar lights were installed through ACTED in the public area, all are functioning properly.
- 3 solar lights have been installed in V3 market.
- The electricity project is composed of 2 parts: one of low voltage installation which brings electricity to the shelter level and is anticipated to be finished by August, and the medium voltage where there is currently no specific completion date as this installation brings electricity to camp from the main grid and negotiations are still ongoing with the company.

WASH

- ACF: J5 has 6 tanks and booster 1 – will be ready today
- Regarding V6: during last two weeks there has been 9 tap replacements and super structure: 257
- 8 tap stands have been installed in V5; all water reaches to tap stands.
- Block 1 (V5 phase 2) is ready since yesterday and block 7 will be completed today. The aim is to finish all phase 2 by today.
- Since Sunday the team started works in phase 3 of V5 in block 5 and nearly 25 days are needed to complete the 10 blocks.
- Total quantity of maintenance 553 in V5
- Water supply station: there is a lot of garbage so the day before yesterday 2 tanks have been disinfected and in three days all tanks will also be ready.
- Water tap in B13 was facing problems with water pressure, problem has been addressed.
- Yesterday a new tap stand in block 20 has been installed in V5
- Phase 2 of V5 is anticipated to be completed today, but this will also depend on the current weather conditions.
- Phase 3 of V5: 508 wash units (started in 12 Apr).
- PH test: during the last two weeks, 208 tests have been conducted showing an average reading of 08, tap stand average 70/ average .7, public and reception areas - .6

PROTECTION

- The Civil Registry continues to visit the camp on a weekly basis. 1,333 birth certificates have been issued as of end of March. The Government has approved an exemption on the fees of birth and death registrations exceeding 30 days for refugees living in camps. 20 birth cases and 4 death cases have benefited from this exemption in Azraq Camp and EJC.
- The Jordanian Government has announced a welcome waiver of fees for work permits for Syrian refugees living in urban areas (including associated processing fees), which is expected to remain in place for the next three months (until end of June), to give employers time to legalize their workers. UNHCR has sent SMS messages in this regard in Arabic to all Syrian refugees registered with UNHCR.

COMMUNITY SERVICES

- IBVs: to date, 7,465 refugees have registered. In the past week, 67 refugees have registered in V3 and V6, while 310 refugees have registered in V5. At the current time, 53 refugees in V5 are working since its opening, and 35 are working this week in V3 and V6.
- 108 information sessions have been provided in V3 and V6
- 703: outreach
- 205: mobile charging
- 1,755: received training
- CARE moved its caravan in V5 to another block due to need of space of other partners for distributions. Activities continue and are conducted as usual.
- There are information dissemination needs in V5 and CARE expressed its willingness and capacity to support in information dissemination and provision, and, in providing outreach in V5 to all agencies that need it.
- UNHCR announced that Clowns without Borders is arriving to Jordan to conduct a country wide tour. They will be at Azraq Camp on 20 April, 2016 to perform three shows for children in the camp. Two shows will take place in CARE community centers in V3 and V6, and the third show will take place at the NRC education center.
- Bike scheme has begun in V3 and V6. CARE has started renting out (free of charge) bikes and rickshaws to adult refugees. There are 100 bikes and 10 rickshaws available for rent from 9 am to 12 pm and from 12 am to 3 pm.

EDUCATION

- No documented complaints on violence in schools have been received in the past week.
- Storms and winds on Monday caused the Child friendly tents in V5/phase 1 some damages, Damages have been repaired.
- By the end of April, official data will be received from MoE and shared
- Site visits will take place today in order to assess the best location to start with for education in V5.
- Upcoming monitoring visits for April and May are planned with the MoE.
- MoE with support of UNICEF are working on projected numbers for next year and are working on operating school 2 in September.
- School is suspended today due to weather based on announcement by Directorate in Zarqa.

HEALTH

- During EPI Week 14 (April 2nd-April 7th) there were:3,343 total consultations (20% above average during March)
 - 26 new hospital admissions
 - 22 referrals outside of the camp, the majority of which were of refugees from V5
 - 17 total deliveries

- A total of 12,198 children were vaccinated during the vaccination campaign for measles that took place on the 5th, 6th, and 7th April. As determined by MOH, children between the ages of 6 months to 15 years were vaccinated. Also, children between 6 months and 5 years old received Vitamin A if they haven't received it in the past month as well.
- Work in the clinic of V5 is on-going – looking into possibility of increasing the working hours.
- The average number of consultations in V5 is 60 to 65, with 7 to 10 being about reproductive health.
- IMC is in need of community health workers, as are SCJ and IOM for health related work.
- There's stock rupture of baby and mother kits at IMC hospital – will be in touch with UNICEF
- Health in School program: SRAD updated that this is awaiting MOPIC approval to commence. UNHCR updates that MOH will begin to partially conduct the program in order not to lose the semester until approvals are received.

PERSONS WITH DISABILITIES

- HI received UNHCR and NRC lists of disability cases at the reception area and of those allocated in V5, and are currently working on two of the cases.
- HI is assessing to being at the reception area and is currently in discussions with NRC and HCR.
- Work with cases in V3 and V6 are on-going.
- HI is still waiting for donor confirmation but continue to operate.

FOOD

- WFP site is operating at full capacity.
- All refugees are still on vouchers.
- There will be a new point set up as a distribution site, anticipated to be ready in one or two weeks.
- By the end of the month there will be distribution of a mix of food rations and vouchers.
- Starting yesterday 12 April, Sameh Mall has increased the number of windows in order to cater for an increased number of people, agreed to put a shaded area, and started work at 9 am.
- A supermarket will be operational in mid-May in V5. This is a different supermarket to Sameh Mall, close to the distribution site.
- Acted added one more caravan to decrease crowding during bread distribution.

NON-FOOD ITEMS

- This week will complete the distribution of regular baby diapers.
- Next week the distribution of comprehensive hygiene kits will be completed.
- Regular distributions are ongoing as usual.
- For V5: ACF distributed hygiene kits, tomorrow NRC will distribute solar lights with mobile charger. Additional to the solar lights already being received by the refugees.

AOB

- Reminder to all agencies to inform drivers and contractors to slow down on the road and respect the speed limit to avoid road traffic accidents, especially in consideration of the new bicycle scheme being implemented in the camp.
- Health Unit highlights the importance of maintaining regular gas distribution to refugees of V5 specifically for cases where infant milk needs to be prepared frequently. NRC ensures that gas distribution in V5 is in place and is flexible to address these specific individual cases and their needs.
- Due to the heavy rain and bad weather conditions, refugees have moved their belongings out of the shelter in V5 block 2 as a result of flooding. The issue was addressed on the spot. Leveling and maintenance works are taking place.
- A meeting is scheduled to take place on **Sunday 17 April, 2016 @ 1pm** with Community Representatives at CARE, as part of an initiative to share regular sectorial updates with Community Representatives on a monthly basis. Sector representatives are encouraged to attend.

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