



Photo: UNHCR

ZAATARI REFUGEE CAMP

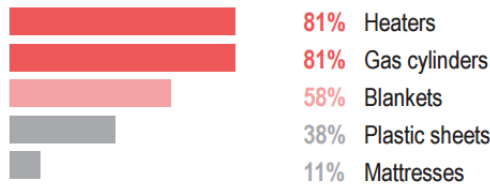
WINTER RESPONSE

NOVEMBER 2015 - FEBRUARY 2016

WINTER NEEDS & CHALLENGES

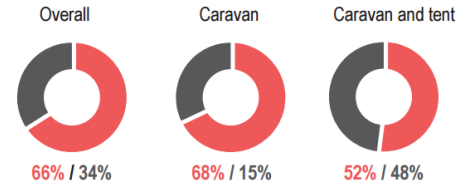
Primary non-food needs

Families reported their top three needs for winter:



Suitability of shelter for winter

Families reported suitability of their shelters for winter:



Not Suitable / Suitable

Adequacy of children's clothing

Families reported the condition of their children's clothing:



N.B. Children defined as persons between 0-17 years. There was no correlation between the number of children in the family and the rated level of adequacy.

Shelter flooding in winter 2014-2015

Families who reported shelter flooding last winter:



N.B. 70% of families whose shelter flooded in 2014-15 remained in their shelter; 19% stayed in a neighbour's shelter; 7% went to an NGO-provided emergency shelter.

WINTER RESPONSE

Basic needs core relief items, cash	Contingency plan for 100 individuals / 50 families	Health 24-hour support
<ul style="list-style-type: none"> Cash voucher assistance for gas distribution 20 JD/child aged 0-17 years, cash assistance for assorted clothes 20 JD cash assistance for shelter maintenance In-kind assorted non-food item provision: blankets, warmers 	<ul style="list-style-type: none"> Accommodation space for displaced families 100 blankets/mattresses on standby Provision of gas heaters/bottles Provision of dry-meals Transportation to emergency centres provided Water supply to emergency shelters 	<ul style="list-style-type: none"> 4 ambulances on standby Fixed emergency medical team with ambulance to respond to emergencies on a 24-hour basis. Moroccan Hospital provides 24 hour health services An additional standby team can be activated
Water, sanitation, roads & infrastructure	Mass information 24-hour support	Security 24-hour support
<ul style="list-style-type: none"> Dewatering of flooded areas, potholes filled Culvert and water trench cleanings Digging trenches around refugee households Normal water distribution and sanitation procedures remain in place. 	<ul style="list-style-type: none"> Daily weather forecasts, inclement weather tips, emergency shelter locations, distribution schedules Safety training with the Jordanian Civil Defense and UNHCR's implementing partners. UNHCR's hotline operates 24 hours a day, seven days a week. 	<ul style="list-style-type: none"> Security measures guidance on safe gas connection & usage Security measure guidance on safe use of electricity and energy-saving 2 fire trucks on standby Text message alerts Special coordination focal point list

PARTNER SUPPORT THIS WINTER

UNHCR is working with its partners to ensure a streamlined, efficient response to frigid temperatures and damage caused by inclement weather. All organizations offer 24-hour support from respective staff.

UNHCR appreciates the support of its partners working on winterization in Zaatari camp: ACTED, IDECO, IRD, JEN, JHAS, Moroccan Hospital, NRC, OXFAM, REACH, Save the Children Jordan, UNICEF, WFP. UNHCR also appreciates the generous cooperation and support of the Jordanian SRAD and Civil Defense.

DONOR SUPPORT THIS WINTER

UNHCR's Jordan operation received generous funding for its winterization programme from Agencia Andaluza de Cooperación para el Desarrollo (AACID), Canada, European Humanitarian Aid and Civil Protection (ECHO), Japan, Kuwait, Department for International Development UK (DfID), and USA.



Photo: Winterization voucher distribution. UNHCR/M. Hawari

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