

## **MINUTES OF FIRST CWC MEETING – ATHENS GROUP – 10 DECEMBER 2015**

**Present: ACAPS, CARITAS, CRS, GCR, MDM, MSF, METADRASI, NETWORK FOR CHILDREN'S RIGHTS, NOSTOS, STC, SALVATION ARMY, SAMARITANS'S PURSE, SOLIDARITY NOW, UNHCR, WAHA.**

**Introductory remarks:** The increased number of actors dedicated to the protection of migrants and refugees along with the continuously changing conditions of migration flows poses a major challenge for efficiency and proper coordination. With a view to avoid double assignments and ensure the highest possible provision of services by the active NGOs on the field, the Communication with Communities meeting (CWC) team of UNHCR Greece has welcomed everyone to the first CWC coordination meeting.

The meeting was introductory and started by every agency indicating their CWC outreach in Athens.

### **MEDICIN DU MONDE**

1 on 1 interviews/information in Athens entry points and in medical tents

Survival guide in Farsi / Arabic / English with emphasis on medical.

Collaboration with Solidarity Now on audio video messaging for ferries coming to Athens.

Signs in medical areas about medical and legal issues (and other practical information).

### **NETWORK FOR CHILDREN'S RIGHTS**

Work out of Solidarity Now with child based protection information.

Working in communities to assess learning needs.

### **NOSTOS**

Asylum seeker protection information for families and unaccompanied minors.

Focusing on information in host communities / neighborhoods.

### **MEDICINS SANS FRONTIERES**

Looking at employing cultural mediators and information needs in Athens. Not yet working in Athens area but only provide these services where the MSF medical teams are based.

### **METADRASI**

Have groups of translators available.

In Eleonas have created a map/document (specific to location) for people to navigate their destinations. Includes hospitals/metros etc.

### **CARITAS/CRS**

Information interviews in their refugee center and in Victoria Square – one-to-one interviews about asylum etc.

Information kiosk at E1gate at port – Farsi/English/Arabic with information (people and handouts) that is constantly updated.

Wish to partner on audio messaging.

### **SALVATION ARMY**

Have concentrated all their outreach in Athens.

Strong networks with other church groups.

Volunteers in Vic Square.

### **SAVE THE CHILDREN**

Collaborating on video and audio with Internews for playing on ferry to Athens (from Lesvos)

Planning to put together information outreach in Port (with interest in unaccompanied children and children in general).

### **SOLIDARITY NOW**

Working on on vulnerable groups web platform

Have asylum service leaflet available on website

### **GREEK COUNCIL FOR REFUGEES**

Legal and social support

Collaborating with Greek Forum for Refugees on refugee and migrant communications (1on1, counselling)

Cultural mediators implemented by refugee communities.

(Lawyers/translators/social workers – outreach unaccompanied minors etc.

### **UNHCR**

Collaborating with IFRC on radio program to be played on ferry to Athens

Videos on relocations being made for showing in Athens sites

Billboards ordered for information display (3 sites on mainland / at Endomeni, possibly port)

Q&A leaflet just released in three languages on hotspots

New information brochure (Farsi, Arabic, English, French, Greek) about registration and asylum procedures

Working with GCR on community workers for all sites on information needs etc

**WAHA, SAMARITAN'S PURSE and ACAPS came as observers.**

- Drop box to be created for shared documents and information – please make sure that anything you share is current information and a public document that your organization does not mind sharing.
- Audio / visual ferry information people will meet and collaborate
- Victoria Square information coordination is already underway
- Collaboration meeting agreed to between those working on information at the port
- Interest / commitment to continued meetings.
- Contact list to be shared in Dropbox