

# Lesbos Communications Meeting 8 December 2015

## Present

Oxfam, MSF, IFRC, Internews, Save the Children, IRC, UNHCR, Afghan Hill – Volunteers, Disaster Tech Lab, MercyCorps

## Updates

- MSF: big map for Kara Tepe at the entrance that was installed today. No magnets yet, but have contact of where they ordered if anyone else wants to buy as well. There is another one coming for Moria - waiting to know where allowed to put it.
- Mercy Corps: Mercy Corps working with Google on an app with (virtual) flash cards for their staff– with often-asked-questions. When you press the card itself you can choose to have it speak in Farsi/Urdu/Arabic. Still under construction - had a meeting 2 days ago about it. In process of decided what info needs to be added for this application. In many times need to ask “are you registered.” If you have any specific questions/info that would be useful for flash cards, please let them know. Right now it’s mostly related to medical concerns. Based on Google’s interest when they visited - Mercy Corps working with them.
  - Weaknesses: can’t interpret responses to the questions. If you need to add additional cards, need to send to Google engineers in order to add them to the app. They will be integrating more steps to include FAQ-type messages. Can add information
  - Internews: possibly helpful to compile useful answers/responses in a GoogleDoc
  - MercyCorps: Live GoogleDoc might be helpful - can refer Jeff (tech) to Nina from IFRC who have a list of frequently asked questions
  - We will ask Jeff to start GoogleDoc and share with the group for contributions
  - FAQ from IFRC are from beneficiaries
- Save the Children: Tobii animated charts, leaflets for unaccompanied minors - basic information if you need emergency support, medical aid, registration/asylum, etc. Includes contact numbers, children’s rights, tips re: how to be safe. Just translated, will be circulated soon. Another handout for families with traveling children - who can help you if you need any of these things, tips on how to stay safe with families. Will be giving children wristbands with information in case of separation. If you don’t want your photo to be taken okay to say no.
  - Information for working with children and family in Greece handouts: explanation of services: child friendly space, mother friendly spaces, child protection services - what they are, where they are, what parameters are
  - Working on piece of guidance - points to remember when working with children, want buy-in from other actors involved in CP (never separate child from family, issues about transport, in camps)
  - Will be compiling this into a leaflet, audio, website
- IFRC and Save the Children: working on a volunteer toolkit
- IRC - if you’d like to have anything added to the [refugeeinfo.eu](http://refugeeinfo.eu) - website, get in touch - with MercyCorps
- IFRC: walkie talkie information service produced program for OXy. Two 20 min programs have been played as of today. 20 minute program that we recorded w radio station, put on USB stick, played on static speaker. Have had issues in Kara Tepe with speakers. Moria issue bc there is no permission - cannot play program in the site. Spoke to Kiki a week ago,

to be played on Afghan hill. Registration has changed. Three speakers arriving Thursday with USB port.

- Issues in Moria, raised with UNHCR: no permission yet. Written and called every day, no luck so far.
- In Kara Tepe IFRC has container, will set up phone charging area. Following on UNHCR assessment, will create seating. Hope will be communal space for info sharing.
- Toolkit for volunteers: maps, FAQs. Hope to have trial/induction by next week. Hopefully already translated into Greek in a format accessible to volunteers. \
- Met with UNHCR in Athens talking about a collaboration with walkie-talkie info
- Kara Tepe/Moria update: will have to rerecord program, if people want to include information for the next one about services, whats going on in the site - preferably info that's not rapidly changing (ie how can communities protect their children). Want to record by Friday.
- UNHCR: no changes since last time, up against more boat arrivals in the South. 31 boats in last 24 hours. Arrange for transport services by bus. 24 hour presence by shores - coordinating with volunteers. Coordination meeting with volunteers re DNH, humanitarian principles, Asylum and registration processes (how to access services, etc) - unified dissemination plan re reg and asylum. V. Woolf - will discuss best way to go around: bus, leaflets, info sessions.
  - PA that will start tomorrow in the north. Training will launch thru the North. Will see if feasible.
  - Internews: Any update on number of arrivals and how its communicated on island?
- Internews: are rolling out Rumor tracking – based on feedback gathered by Internews & agencies who are willing to share feedback from their field staff with Internews , categorized/unwrapped/answered by Internews – distributed among agencies, local media, online (newsthatmoves.org) and other available channels on the island.
- Disaster tech: infrastructure — in order to disseminate info we need reliable infrastructure
  - networking communications - talking about expanding wifi to the north
  - plan to offer internet access in Moria, Kara Tepe, possibly a month from now to the north part of the Island. Having technical problems in KT with power - solar power now not adequate
  - access: want to provide access to humanitarian orgs, but only concern is equipment - if we can get it donated, we can get it.
  - Moria — Michael Bastunis (computer guy who works for the police) 693 251 9542
  - STC: wifi on the ferries? Not many ferries supposed to have wifi - don't know how reliable. There is phone reception/
  - **Can we do a joint appeal to put something together - some organizations can come together. “Would be a very good step.”** IFRC has contact with shipping companies.
  - Would you be interested in having services like voice services over IP? No cost. Yes.
  - Biggest concern at the moment: power problems facing in KT, making network very unreliable. a way to get power from an existing place to our posts? STC has power connected to our containers, WIFI as been good.
  - Extending network to the north - GSMA

- Are you going to be setting up on other islands? Not sure. Wifi service in Idomeni set up by volunteers but not reliable/formal. Crossing might close and be shifted along.