



Camp Management and Coordination (CMC) Meeting Minutes

UNHCR Base Camp,
Date 26/07/2016 – 13:00

Chair: Hovig Etyemezian, UNHCR



All new activities in the camp MUST be approved and coordinated with: (a) the government (b) camp management. Camp management will approve requests supported by the relevant sector and if they are cost effective, focused, constructive and have the greatest possible impact. All activities in the camp have an effect on overall security, so it is imperative to go through the correct procedures before commencing any activity in the camp. Any organisation that does not respect this condition will have their permission to operate in the camp revoked by camp management. Contact Hovig Etyemezian etyemezi@unhcr.org.

Ref.	Actions to be followed up	Who	By when	Done?
Security	To share Captain Mahmoud Qasqas contact details Liaisons Officer- SRAD 0777219087 mahmoudqasqas@yahoo.com	Security	Done	Done
Protection	To call for a meeting with protection, child protection TF, YTF and Education WG before next CMC meeting on 9 Aug. and report what agreed on in terms of back to school campaign.	Protection	On-going	On-going
WASH	To share the timetable for phase I implementation.	WASH	On-going	On-going
SRAD	To share summary for this year achievements with SRAD. JEN shared the achievements for 2016 first 6 months.	All agencies JEN	On-going Done	On-going Done
Camp Management				
	For all health.	Iyad Shtayiat, Assistant Public Health Officer SHTAYIAT@unhcr.org , 0796985725		
	For all protection related issues.	Sophie Etzold, Associate Protection Officer etzold@unhcr.org , 0798956785		
	For all community services related issues.	Irene Omondi, Community Services Officer omondii@unhcr.org , 0796324611		
	For all security related issues. Incident reports should be completed for all incidents and be shared with the Field Security Advisor.	Ala Almadani, Field Safety Advisor almadani@unhcr.org , 0795751076		
	For all site planning issues.	Ghada Barakat, Associate Site Planner barakatg@unhcr.org , 0796845092		
	For all registration issues.	Noor Khrino, Registration Associate, khrino@unhcr.org , 0790067563		
	For all issues related to the electricity network.	Yanal Madanat, Electrical Engineer Associate almadana@unhcr.org , 0797056990		
	For all NFI distribution activities. All agencies planning to distribute NFIs must secure joint prior approval from SRAD and UNHCR. All assessments need to be coordinated via the Needs Based Working Group.	Adem Shaqiri, Field Officer shaqiri@unhcr.org , 079 015 8114 Livia Das Neves, Associate Field Officer, dasneves@unhcr.org , 796083917		
	For all issues related to diplomatic missions, the media, private donations, research and new projects proposals.	Gavin David White, External Relations Officer whiteg@unhcr.org , 0798175813		

A. General Announcements

None

B. Security

The security situation in Za'atari Camp and Mafraq governorate remains calm, and quiet. Several refugees were detained by SRAD while attempting to smuggle items from and to the camp. In the same context several Syrian and Jordanian citizen were arrested for their attempts to illegally enter the camp.

Incidents/Accidents

- **13 July, Jaber Al Sarhan Border in Meghayeer Al Sarhan town**, afternoon Protesters blocked the international road with stones and burning tires near Meghayeer Al Sarhan town. The reason was death a person from the town inside the police station, the Protesters demanded the authorities to detect the real reasons behind the death of the person. Police were intervened and reopened the road.
- **14 July 2016, Zaatari camp**, at 11:30am Police Camp referred (3) juveniles refugees with their families to the security committee at RAS for possession a dangerous materials that could affect public safety (calcium carbide).
- **18 July 2016, Zaatari camp**, on 17th July 2016 a (15) year-old girl committed suicide by taking huge number of unknown pills inside her house in the camp. She was rescued to JHAS and referred to Qasir Shabeeb hospital in Zarqa. On 18th July 2016 at 01:00pm she was announced dead. Case was referred to forensic medical to identify the cause of death.
- **23 July 2016, Zaatari camp**, at 10:00pm Police Camp arrested a Syrian refugee for a suspicious relation with Nusra army in Syria. SRAD referred him to GID.
- **24 July 2016, Zaatari camp**, at 05:00pm a 15 year-old Syrian refugee exposed to run over incident and rescued to Mafraq hospital and his situation is stable. Case is under investigation.

C. Registration

- **Transfers to Zataari camp**: 18 individuals were transferred to Zaatari camp as follows: 2 individuals were transferred from RAS; 16 individuals were transferred from Azraq camp.
- **Travel to Third country**: A total of 117 individuals traveled to third country, among the 16 individuals were residing and registered in Zaatari camp, while 101 individuals were residing in urban areas. The main countries where refugees departed to were: 1.Germany (69 individuals) 2.Saudi Arabia (22 individuals). The main reason of the departure was for Reunification with family members in third country.
- **Spontaneous Departures to Syria**: A total of 482 Individuals were inactivated for spontaneous departure to Syria, among them 129 individuals were registered and living in Zaatari camp and 353 individuals were living in urban.Dara is the main city where refugees departed to.
- **Main Reasons of the departure to Syria were**: Zaatari camp residents: Reunification with family members in Syria. Living conditions in Jordan, including 1.Inappropriate shelter and 2.Lack of income generating activities
- **Urban residents**: Living conditions in Jordan, including 1.Living costs outside camp and Limited access to assistance. Reunification with family members in Syria.
- **Bail outs**: A total of 16 individuals were bailed out according to the information reported to UNHCR.

- Registration of new Birth: 120 babies were added to their parents cases, among them (53) Girls and (67) Boys (Birth notifications were presented). 1.6 Delivered Syrian Documents: 25 envelopes containing 25 Syrian documents were delivered.

D. WASH

Water supply:

- All internal boreholes are working well except BH2. UNICEF is doing replacement for the pump at BH2 and this is schedule on Wednesday 27th.
- ACTED commissioning for the flow meter has been cancelled. That was schedule tomorrow that 27th.

Waste Water:

- UNICEF is working with JEN, ACTED, and Oxfam to connect all NGOs and institutions to the WWN.
- 90% of WWN- Phase I has been completed.
- 1800 m3 of waste water / day is been dislodged from Za'atari camp now.

Networks:

- The deadline for the RFP for the International Consultant is August 1st.
- UNICEF has presented the networks plan and management structure to SRAD for their support and assistance.

E. Health

- Number of consultations: 15,462 consultations.
- Total deliveries: 102 deliveries.
- Number of mortalities: 6 cases.
- Number of outside camp referrals: 226
- Civil defence raised a challenge; that some refugees are abusing the civil defence system bay calling the emergency for non-Emergency cases
- Civil defense offered a training for community, on General reference Guide for what to do in certain emergency

F. Food

- Based on the number of households collecting their bread cards, WFP reduced the daily fresh bread supply in the camp from 16.400 to 16.150 mt.
- WFP is distributing welcome meals in Raba Al Sarhan through the International Organization for Migration (IOM) to beneficiaries entering or leaving Jordan. A total of 64 individuals received welcome meals in July.
- WFP also distributes welcome meals through NRC to cases in the Za'atri camp reception area. In July, 104 welcome meals were provided.
- WFP through Save the Children International (SCI) distributes general paper vouchers in the camp to special cases, such as new arrivals who have not yet received their e-cards. A total of 344 vouchers with a value of JOD 3,440 were distributed from 1 – 15 July. From 1 – 16 July, 60 new arrival vouchers (total value JOD 300) were distributed to 30 beneficiaries.
- On Sunday 31 July, WFP will host a Sharjah International Children's Film Festival in the camp, in cooperation with UNHCR, IRD and SCI. The event will be held at IRD Community Centres in D9 and D10, with four sessions taking place in each location, targeting children aged 5-7, 8-10, 11-13 and 14-18. Each session will be attended by around 100 children, with a total of 800 children benefitting from the event, where snacks will also be provided.

G. Protection

- Leave permits: it was confirmed by SRAD that leave permits are granted for one week with requests for two weeks transferred to SRAD HQ in Amman; medical concerns and other referrals for persons with particular needs are exempted from this new regulation;
- Presentation of FGD outcomes; 24 FGDs were undertaken with refugee women/men/youth, sheikhs and volunteers with the aim to understand their aspirations, plans and visions for the next three years and to identify gaps within the service provision by the agencies and potential ways to enhance community support.

H. Community Services

Number of community gathering conducted during this period: 7	Number of refugees attended the gatherings: 254
Number of PWDs attended the gatherings:15 (An Average of 1/gathering)	The most common topics raised and discussed during this period: Transportation, Small project funding, literacy courses
Sessions conducted: 1	Number of community based initiatives discussed during CGs: N/A

- The most common topics raised and discussed during this period:
-

Sector	Topic	Response
Protection D5 (July 13 th)	Expensive Fees for transportation inside the camp.	UNHCR Representative: conducted an extensive study for transportation fees in the camp and agrees that fees are expensive, and came up with a proposal to systemize the camp's transportation fees to be as the following: -Public transportation pricing to start with 25 piasters. -Adding 20 piasters to each district that is covered. -The distant from the inner gate to the main gate, is considered as a district, which means adding 20 piasters. Each vehicle will have a simple and large printed serial No.
BNLWG D1 (July 10 th)	Small project funding	UNHCR stated that it is impossible to build up centers in every district, moreover UNHCR said that there are the women oasis at D3 and D4 and the IRD communal centers. NRC Added that women between the ages of 16-32, are welcome to sign up for training courses at NRC centers in D8 and D10 UNHCR stated that there are no financial aid, however if any financial aid provider is interested in funding these projects they need to get the government agreement by providing a summon.
CS, Protection D12 (June 14 th)	Literacy courses for illiterate women.	UNHCR represent stated that STC offers courses for mathematics and Arabic. IRD represent stated that the activities team are going to give literacy courses for refugees of all ages in D6 and D2

- The CMWG has assisted in the implementation of the Za'atari strategic planning by arranging 24 FGDs that took place around the camp and mobilizing refugees for these discussions. AGD principle was followed when the

participant were mobilized as networks (Youth males/females (15-24), general volunteers, men, women and shaikhs).

- Water network Phase 2 messages is being coordinated with the WASH partners, the methodology and the outreach/CM tools that will be used during the messaging will be assigned as soon as the messages are delivered by the WASH partners and sector.
- Save the Children Jordan conducted a presentation on The Learning for All (L4A) campaign that will be conducted between Octobers until December, 2016 .Save the Children Jordan's team extracted the contact information of the uninterested beneficiaries from BASIS. A sample of 30% was selected to carry out the study in identifying their lack of interest and the reason behind it
- Save the Children Jordan's team conducted door to door survey through contacting a total of 480 children and 62 parents. Save the Children Jordan reached 480 out of the 1,599 children who cited they are not interested according to the Learning for All campaign through door to door survey (230 females and 250 males).

I. Education

- In the process of building 3 new schools in District 3, 7, 10. 7 schools will have new caravans for Kindergarten classes which will begin in the upcoming school year.
- Summer activities are ongoing in Makani centers along with preparations for the new cycle.
- Below is the list of Syrian students who passed the Tawjihi exams in Zaatari out of 196 students:

	Name	M/F	Stream	Score	Camp	School "Complex"
1	Asma' Mohammad Al-Salamat اسماء محمد السلاّمات	Female	Scientific	73.7 %	Zatari	Bahraini
2	Salma Mohammad Al-Masri سلمى محمد سعيد المصري	Female	Scientific	70 %	Zatari	Bahraini
3	Hadeel Abdel-Majid Al-Hariri هديل عبدالمجيد الحريري	Female	Literary	77.7%	Zatari	Bahraini
4	Mohammad Firas Al-Hamidi محمد فراس الحميدي	Male	Scientific	76.2 %	Zatari	Bahraini
5	Malek Mousa Theneh مالك موسى طحينه	Male	Literary	90.3 %	Zatari	Bahraini
6	Mohammad Na'im Al-Hamawi محمد نعيم الحمّاوي	Male	Literary	70.5 %	Zatari	Bahraini
7	Bushra Mohammad Kheir بشرى محمد خير	Female	Scientific	69	Zatari	2 (Saudi)
8	Mariam Omar Khaloush مريم عمر قالوش	Female	Scientific	75	Zatari	2 (Saudi)

J. Youth Taskforce

- Child labor TF, CLTF co-chair briefed the members on the CL arising matters and invited interested and important organization to attend the meeting.
- NRC youth program updated the YTF members on the new updates of the youth program in Zaatari camp, two new accredited programs we be added during August. One in Dis.10 youth center which will be 3 accredited courses (Electrical "M", Air conditioning "M" and Team leading "M/F") for 100 students delivered community teachers and NRC with accreditation from City and Guilds a UK technical skills organization though Al Quds college. the other one is taking place in Dis.8 youth center which will be an online blended course for 20 M/F the program is in collaboration with Jamiya project with accreditation from EU based universities.
- Peace and Sports presentation, in collaboration with UNHCR peace and sports are looking into the sports activities and facilities in Zaatari camp aiming to find the most beneficial ways of support and utilization of the current

facilities and how they might support training the coaches and service providers with an objective of highlighting the role of sports in building peace. A survey will be circulated to YTF members and sports activities providers to map the activities in Zaatari.

- International youth day, Discussed the activities that will be conducted by YTF members and agreed that the final list will be shared with camp management Authorities, and partners during the first week of August. Organizations will do some activities individually. The activity list will show the type of activity, time, location and the message behind the activity.

K. Basic Needs and Livelihoods

- Assessments: World Bank Qualitative Study with Syrian Refugees in Jordan; Academic Research – University of San Francisco “The Psychological Impacts of Integration into Non-Camp Communities on Children from Refugee Camps” / “Reducing the vulnerability of refugees through their reintegration: the case of the Syrian refugees in Jordan”
- CFW: CFW Fact Sheet for June 2016
- NFI Distribution Center: 1624 different CRIs (Blanket, Mattresses, G. Matt, Elderly & Children Diapers, kitchen sett) given out to 219 families including new-borns, ad-hoc distribution and special cases. 254 Hygiene Vouchers. Conclusion of Sanitary pads distribution covering two months, we served (11,228 Female with 44,912 packs).

L. Site planning

- Construction of 14 shading units (used as bus stops and waiting areas) is still on going. 6 shading units were already completed.
- Commencement of Art Gallery project in IRD community centre in District 2. Foundations works have begun and materials are expected to be delivered this week.
- Commencement of Fence Art project in base camp as a prototype, the project is about fixing art pieces and patterns on fencing in the camp using available recycled materials.

M. Energy inputs:

- Electricity project: On Thursday 14th July UNHCR hosted a ceremony to mark the conclusion of the Zaatari Electricity Network in partnership with the Mafraa Governor, SRAD, the Czech Embassy and IDECO.
- Camp’s Electricity Supply:
 - As of Wednesday 27th June electricity supply hours will be reduced to 8 hours instead of 9 hours, from 18:00 to 2:00, due to high levels of consumption during July.
 - An SMS will be send out to the refugees to inform them of the new electricity supply period.
 - Electricity will be cut off for the whole camp on Wednesday 27 Jul from 10am- 02:00pm, so please prepare your backup generators.
 - Street lights have been switched ON for the main roads between District 7&6, 8&9, 6&5 as part of the ongoing street lights repair and maintenance plan.
- Reporting methods for damaged electricity network equipment:

Due to continuous presence of heavy machinery operating in the camp (cranes, excavators, water truck, dislodging trucks... etc.) it is expected that accidents might happen where electrical poles or cables get damaged (recently several damages to the network were reported and resolved), in such cases the following procedures should be carried on:

 1. First and most important step, be calm, don’t panic & don’t run away but call the camp’s electricity hot line (0798821871) IDECO maintenance crew will report to the site and assess the damage level.
 2. For minor damage: the maintenance crew will fix it on site and submit a report.

3. For major damage:
- The contractor should call 911 and report the accident
 - Road traffic police will report to the site and write their accident report
 - The maintenance crew will proceed in preparing an official report with supporting documents form the police
 - The repair cost will be covered by the vehicle insurance
 - If the vehicle is not insured, the responsible person for the accident should go to the electricity company IDECO in Mafraq to pay for the repair costs.

N. External Relations

- Diplomatic Missions: 19th, US Congressional Staff Delegation – 20th, Manfred Weber, Member of the European Parliament – 24th, Australian Ministry of Foreign Affairs – 25-26th, Peace and Sport (Monaco)*

O. AOB

- The next CMC will be on **9th August 2016** in Zaatari Base Camp, Conference Room 1, at 13:00.