

# JORDAN INTER-SECTOR WORKING GROUP UPDATE

July 2016



This update is a coordination tool to improve communication between sectors and up to the Inter-Agency Task Force (IATF). It focuses on processes, rather than achievements. The latter are covered through separate monthly sector dashboards, available through the inter-agency portal and at <http://data.unhcr.org/jordan/sectors/>

## I. General / Inter-Sector Update



**Second Quarter Inter-Agency Financial Tracking (Refugee Component):** The Inter-Sector Working Group conducts the financial tracking of the funds received by refugee response partners in Jordan, covering the inter-agency appeal for the refugee pillar of the 3RP, in support of the Jordan Response Plan on a quarterly basis. During the reporting month, the inter-agency financial tracking for the second quarter of 2016 was completed. All of 55 appealing organizations provided breakdowns of funds received by sector. USD 339 million, 45 percent of the total inter-agency appeal of USD 750 million have been received under the refugee component. This figure (45%) is higher than the same period last year (i.e. USD 272 million, or 31 percent of the total requested funds received as of end June 2015). Out of the received funds, the Food Security Sector received the highest amount (20% of the total), followed by the Basic Needs Sector (19%) and the Protection Sector (15%). The Education Sector, the Health Sector and the WASH Sector have received more than half of the total requested funds for 2016 by mid-2016. See <http://data.unhcr.org/syrianrefugees/download.php?id=11569>

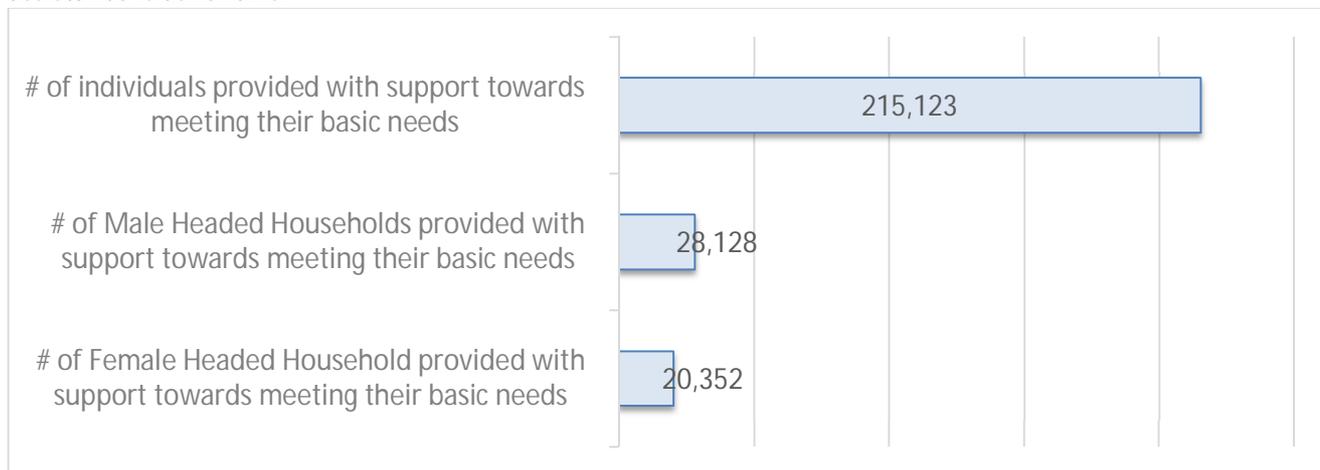
## II. Sector information

### **BASIC NEEDS**

In July, the Basic Needs Working Group provided around USD 7,786,538 worth of regular cash and non-food items (NFIs) to vulnerable beneficiaries from the refugee and host communities.

#### Urban:

The number of individuals and households provided with Basic Needs Support in the form of cash or NFI assistance is as follows:



### Azraq camp:

Distribution of NFIs in the form of replenishment / replacement kits and new arrival kits to Azraq camp population is as follows:

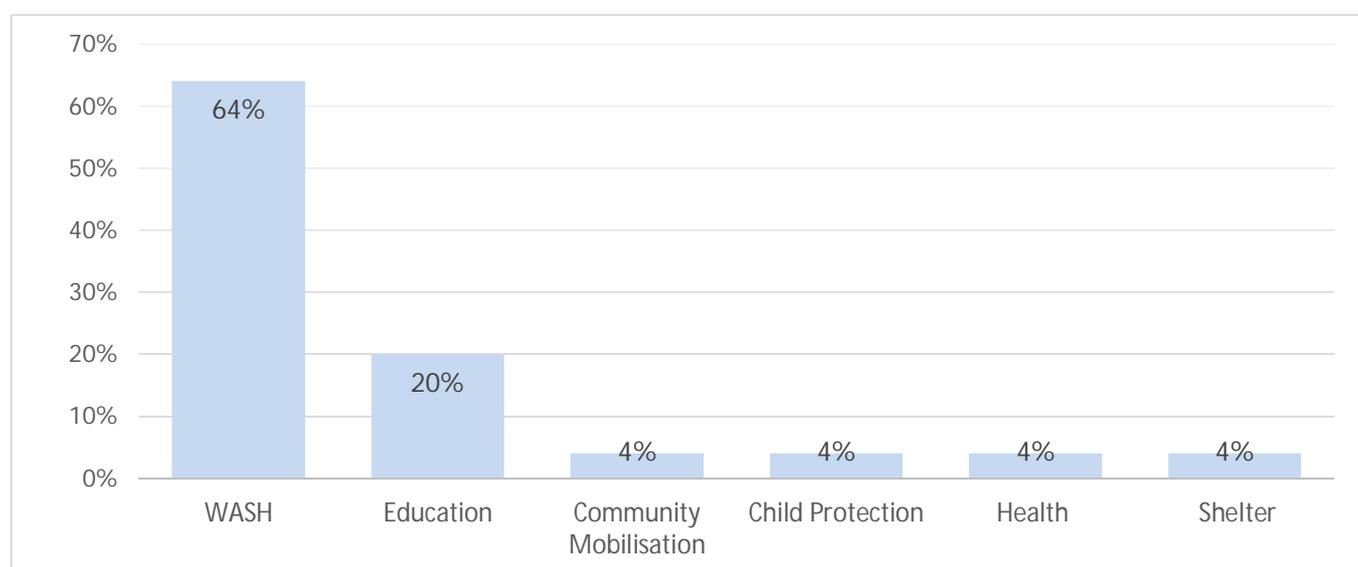
- 5,936 HHs received gas cylinders refills
- 9,916 packs of children diapers were distributed to 3,196 HHs
- 1,254 packs of sanitary napkins were distributed to 153 HH
- 10,466 items were distributed to the newly arriving refugees (6,390 HHs)
- distribution of adult diapers and infant milk to special cases

### Zaatari camp:

Distribution of NFIs in the form of replenishment/ replacement kits and new arrival kits to Zaatari camp population is as follows:

- 824 packs of children diapers were distributed to 373 HHs
- 45,680 packs of sanitary napkins were distributed to 7,339 HHs
- 5,232 items and 590 hygiene vouchers were distributed to special cases and newborns in the new arrival area

Cash for Work (CfW) is a key part of refugee participation in the delivery of humanitarian assistance in the camps. 4,676 individual were engaged in cash for work opportunities in Zaatari camp during July in the following sectors:



## EDUCATION

**Tawjihi Result:** According to the results of the General Secondary Education Certificate Examination (Tawjihi) summer session released in July, 21 Syrian students in camps passed the exams. Since January to July, UNICEF partners had intensified remedial classes to support Tawjihi candidates achieve better results. Amongst the Syrian students in camps, Malek Mousa Theneh of the literary stream obtained the highest score (90.3%).

**The Learning for All / Back to School** campaign started. More than 20 partners are rolling out of this campaign nationwide, targeting all children of different nationalities or status. The campaign consists of a mass media campaign supported by outreach at the community level, utilizing various communication channels and community mobilization efforts.

**Inclusive education:** During the vacations period when schools are closed, the children are benefiting from summer camp activities organized by Mercy Corps in MOE schools. Children in Zaatari and Azraq camps enjoy summer activities through games and crafts. Children with disabilities continue to receive individual academic support provided by the shadow teachers.

In July, the shadow teachers and parents of children with physical disabilities benefitted from a training on home programme exercise delivered by the Mercy Corps experts. Parents also received feedback from the Mercy Corps physical therapist on the progress of their children after they were re-assessed.

**Social Cohesion:** On 17 - 20 July, Madrasati held a Summer Camp in Dibeen Jarash. The camp was attended by about 100 students (females and males) of 12 – 17 years old, who had participated in Masahti Students Clubs during the last semester. The camp aimed to develop the students' leadership capacities, and included interactive sessions and physical team building activities.

During the camp roll out, the MoE music trainers continued working with Masahti students who were part of the schools' choirs. A performance was delivered at the camp's closure event.

About 30 teachers participated in Masahti feedback and planning sessions held by Madrasati staff during the camp work.

**Education Sector Working Group:** During the month of July, four coordination meetings took place. Sector members discussed gaps and achievements, expansion of education services, use of donated bicycles in Azraq camp and inter-sectoral linkages.



## FOOD SECURITY

On 13 July, WFP's Executive Director, Ertharin Cousin, visited Amman. The purpose of the visit was to show her solidarity and condolence to the Jordanian Government following the terrorist attack on 21 June. During her visit, the Executive Director and the Country Director, Mageed Yahia, paid a visit to the north-eastern border, met with donors, Prince El- Hassan and the Minister of Foreign Affairs to discuss WFP's current and future objectives in the Kingdom. The Executive Director also held an all-staff meeting.

On 27 July, a team from WFP Country Office travelled to the north-eastern border. During their mission, the team met with several community leaders to discuss WFP's one-month distribution.

On 31 July, WFP hosted a children's film festival in Zaatri, in cooperation with the Sharjah International Children's Film Festival (SICFF), who donated USD 13,613 to school feeding in the camp. The event was held concurrently in two different locations, IRD/UNHCR Community Centres in Districts 9 and 10, and four film sessions were held at each centre, targeting children aged 5-7, 8-10 and 11-13. Save the Children International brought attendees from their centres, with around 600 children benefiting from the event. In addition to popcorn and water, pastries from WFP's Productive Kitchen in Mafraq were distributed; the SICFF team also handed out notebooks and pencils to the children.

The Minister of Planning and International Cooperation, Mr. Imad Fakhoury, has expressed his interest in using WFP's OneCard platform as a means to enhance and/or replace Jordan's current unconditional cash assistance.

IRJ provided food assistance (food parcels, fruit vouchers) to 3,222 Syrian and 906 Jordanian families and individuals, as well as cash assistance (Zakat Al-Fitr) to 1,044 Syrian and 60 Jordanian families and individuals.

JHCO has supervised the distribution of food parcels that cost 20 JODs each through the following local and international organizations:

- The Saudi Relief and Committees Campaigns distributed 1,116 food parcels to 1,116 Syrian households in Mafraq
- The Helping Hand for Relief and Development distributed a total of 1,640 food parcels to 1,640 Syrian households in Mafraq, Zarqa, Irbid and Ajloun

In Amman, IOCC in partnership with JHCO, distributed 312 food voucher that cost 35 JODs each to 354 Syrian households.

Caritas in partnership with JHCO distributed 2,380 food vouchers that cost 60 JODs each to 1,190 Syrian households in Amman, Madaba, Al Balqaa, Irbid, AlZarqa, Al Karak and Mafraq.

World Vision Taiwan distributed 156 MT of Rice to 64,776 beneficiaries. Rice distribution will continue in August 2016.



## PROTECTION

**Protection Advocacy Messages:** The Protection Working Group identified advocacy priorities to include the need for procedures and services for new arrivals in Azraq Camp; documentation and access to services for refugees residing in host communities; assistance to and admission of Syrians at the Jordan-Syria border, and protection concerns related to livelihoods. These messages provided a basis for advocacy by the members of the Protection Working Group and other actors concerned about refugee and humanitarian issues in Jordan.

**Document Return And Urban Verification Exercise:** By end July, 179,287 Syrians documents have been returned, and some 382,645 Mol cards have been issued, helping to ensure protection and access to services including health care and education for Syrians residing in host communities in Jordan. The Protection Working Group continues monitor progress and challenges concerning MOI card issuance and other documentation concerns for Syrian refugees residing in host communities, as documentation is critical for protection, movement, and access to services.

**Family Protection Department (FPD) Outreach Sessions and Training:** In coordination with humanitarian actors, Jordan's Family Protection Department initiated a national campaign to familiarize refugees and host communities with FPD's mandate on issues of violence within the family, and referral mechanisms for domestic and sexual violence cases. Sessions were conducted in Irbid, Tafileh, Amman, Madaba and Aqaba, and will extend to all governorates of Jordan. Community Support Committees are an integral part of these sessions, which reached Jordanians from refugee-impacted communities as well as Syrian, Iraqi, Somali and Sudanese refugees. Further progress with FPD was achieved in July through training of 35 FPD officers on case management techniques, through partner Jordan River Foundation.

### Sexual and Gender Based Violence (SGBV) Sub-Working Group:

**2015 GBVIMS Annual Report Presented:** The GBVIMS Task Force shared the 2015 Annual Report on sexual and gender-based violence, including information on the operational context prevailing during the year, and analysis of SGBV-related data gather by the member agencies of the GBVIMS Task Force. The report analyses the prevalence of various types of SGBV in Jordan, and assesses changes in year-on-year data, concluding with recommendations. Key positive changes include increases in the availability of health services to SGBV survivors, attributed to stronger links between health service facilities and SGBV service providers. Also noted were increases in SGBV survivors referred to livelihoods services (such as cash-for-work programmes or skills training), particularly in Zaatari Camp. The continued persistence of domestic violence and early marriage as the most common forms of SGBV reported flagged the need for members of the SGBV Sub-Working Group to focus on these problems in 2016. The report has been made available on this portal.

### Child Protection Sub-Working Group:

**Strengthening Humanitarian Actors' Focus on Child Labour:** Members of the Child Protection Sub-Working Group and newly-created Child Labour Task Force strengthened their focus on refugee child labour with the assistance of a regional interagency Child Labour consultant supported by UNHCR, ILO and UNICEF, the engagement of a Ministry of Social Development consultant on the problem of child begging, and a new Save the Children project improving the psycho-social status of refugee children in host communities previously involved in child labour. New reports on child labour by InterSOS (focused on child labour in Informal Tented Settlement communities in Ramtha and the Jordan Valley) and the ILO (on challenges of youth marginalization and child labour in the region) were presented for discussion, building further understanding of child labour problems on regional and local levels.

**Youth Camp Training for Jordanian Syrian Refugee and Youth:** On 27 July, Child Protection Working Group members UNHCR and the Jordan River Foundation provided 28 young Jordanians and Syrian refugees with certificates to acknowledge their completion of community outreach and communication skills training during a ten-day youth camp in Jerash during the second half of July. Bringing together youth from both communities, this social cohesion and empowerment effort trained the youth, who will now in turn train an additional 224 children and youth in their own communities in the coming two months. The certificate recipients will now carry out 14 self-designed community engagement activities together with children and youth in their communities, building bridges between refugees and host communities.

## SHELTER

### Urban:

- 1,123 (284 women, 308 girls, 204 men and 327 boys) benefited from ICMC's Cash for Rent project in Irbid, Mafraq, Zarqa, Ajloun and Al-Balqa.
- 101 housing units (67 in Irbid, 20 in Ajloun and 14 in Jerash) have been completed in unfinished buildings by NRC.
- 55 beneficiaries have been accommodated in seven upgraded shelters in the Northern governorates (Irbid, Ajloun and Jerash) by NRC.

### Azraq:

- **Shelters repair and maintenance continued** through the Quick Fix Team in Villages 6 and 3, and in July resulted in fixing of 136 shelters (121 vacant and 15 allocated).
- **Shelter upgrade: Kitchen Project.** UNHCR Technical Unit and the Community Services, along with NRC engineering team, conducted multiple community consultations as to agree on a final design of the **Kitchen Project**. Three samples of 2x2m and 4x2m capacity were built in Villages 3 and 6. The project is currently on a procurement phase, construction is expected to begin shortly.
- **Shelter extension in Village 2:** A new extension of two new blocks of 456 shelters is planned to be implemented by NRC. The designed layout is endorsed. The surveying works for the area are completed. The construction is scheduled to begin in August and be completed in two months.
- **New Markets for Villages 2 and 5:** A new market layout for Villages 2 and 5 was designed and endorsed, including one area of 70 shops in Village 2, and two areas of 65 and 174 shops in Village 5. An initial proposal to build 25 shops in Village 2 and 50 shops in Village 5 was discussed, but is still on hold.

### Zaatari:

- Through the Ministry of Public Works and Housing (MPWH), the agreement has been reached between UNHCR and WVI to construct 6m width asphalt roads with total length of 6,111m, repair 4,147m<sup>2</sup> of damaged asphalt roads, and use 730m<sup>2</sup> of ready mix concrete to repair the eastern gate entrance area. The works will be expected to start in August.
- Inside IRD Community Centre in district 2, the 'Building Peace Foundation' (Italy) has started construction of the Art Gallery of Zaatari Camp. The implementation is expected to be finished by the end of August.
- There are over 40 organizations in the camp utilizing over 155 fenced service sites. Most of the sites are constricted with the same fence materials, including child friendly spaces and schools. In order to make appearance of the sites more attractive, the Syrian refugees are engaged in creating installations of the recycled materials, which will be used to decorate the fences. The fence art project has started with a pilot in the basecamp
- Construction of 14 shading units serving as bus stations and waiting areas is under way (IRD).
- Shelter Graffiti project is being launched. It aims to paint each district surrounding shelter elevation with assigned themes and colour codes for every district.



### Zaatari:

Over the month, an average of 3.2 million litres of water was distributed each day, in addition to an average of 1.36 million litres of wastewater collected and treated each day, and 735 m<sup>3</sup> of solid waste collected and transported to the municipal waste site. Water quality monitoring continued with a focus on storage tanks and households with monthly test reports shared with the sector and the Ministry of Health in Mafraq. Decommissioning of WASH blocks continued with a total of 322 blocks decommissioned to date (91%).

### Zaatari Networks:

To date, 1,844 interceptor tanks have been installed (98% of the target, with works of only one partner remaining for 37 additional tanks), 10,363 households have been connected to tanks (91% of the target), 525 latrines have been installed in identified vulnerable households (86% of the target) and 8,722 pits have been backfilled (93% of the target) as part of Phase 1 of the Zaatari Wastewater Network. Site visits for prospective contractors took place as part of the Request for Proposal (RFP) for the International Consultants (to supervise the water and wastewater networks construction) and the bid will close on 1 August.

The redesign of the water and wastewater network into one tender continued and will be completed by mid-August. UNICEF presented the concept of the four packages to SRAD and Water Authority of Jordan (WAJ).

The revised management structure to oversee the second phase of both networks was finalised in consultation with partners. Work has commenced on the development of an Operation and Maintenance strategy for Phase I of the wastewater network (tanks and household connections) and will address the provision of basic tools (at a cluster level) as well as the identification of supplies and materials.

### Azraq:

Over the month of July, an average of 1.56 million litres of water was delivered around the camp each day, with approximately 270m<sup>3</sup> of wastewater collected and treated. The internal camp borehole provided 81% of the required water supply, with the remaining amount supplemented by external sources. A number of initiatives were implemented in response to the increasing Hepatitis A and diarrhoeal cases, including the augmentation of the level of chlorine, increased water quality monitoring by multiple agencies, drainage and disinfection of channels, closing of illegal greywater channels and intensive social mobilisation.

Construction of the 30,000m<sup>3</sup> retention pond continued. Tender documents for upgrading of Azraq water network, the additional two boreholes and the pipeline are being finalised.

An MOU was signed between the Ministry of Water and Irrigation, SDC and UNICEF.

### King Abdulla Park (KAP) and Cyber City (Irbid Governorate):

The transfer of families from King Abdullah Park to Emirati Jordan Camp was completed and the camp was closed. Normal water supply, desludging and solid waste management operations continued in Cyber City, in addition to hygiene promotion and mobilisation activities.

### Host Community interventions:

**Water Infrastructure projects.** A Geophysical survey was conducted over the area of 14 km<sup>2</sup> in Rukban to assess the groundwater characteristics and to identify potential sites for drilling. In response to the concerns raised by the community on the condition of the existing water network in some areas of Ruwayshed, an assessment was carried out and the contractor was engaged to undertake the works. The first part of the technical assessment of three existing boreholes (one in Hadalat and two at KM36) was conducted. The second part is scheduled to start in mid-

August. The preliminary results for the Hadalat well were very positive. The conditions at two KM36 wells appear to be more challenging.

The contract for the Reverse Osmosis unit for Hadalat was issued. The system is expected to be operational by late November.

Construction of a 3.5km pipeline is underway in Maadi'a municipality in Balqa with 65% of the work completed to date. The works will benefit 15,000 people once completed.

### WASH in Schools:

Currently, various projects are underway to improve access to WASH facilities and services in schools:

- The work on the National WASH in Schools standards continues.
- The contracts for construction of three WASH blocks have been signed and works are expected to commence in mid-August. The works are expected to benefit 3,000 students at three schools with each toilet facility comprising six latrines and five taps per facility.
- After completing rehabilitation of 15 schools in late June, North East Badeya (Ruwayshed) Education Directorate, requested rehabilitation of an additional school. The works commenced in July.
- The final selection of eight remaining schools was completed. Work at three of these schools is underway.
- The database containing the information gathered during the nationwide WASH in Schools Assessment has been handed over to UNICEF. The data will be integrated into the EMIS in association with UNESCO and the Ministry of Education.
- The presentation on the results of the JEN-UNICEF WASH in Schools Assessment was made to sector partners at the WASH in Schools Sub-Working group.
- Hygiene promotion activities and events took place at 12 schools, engaging 9 school principals, 76 students and 22 teachers and parents.
- Modalities to implement the 'Three Star Approach', using a prize system, were discussed in association with the Queen Rania Center (QRC) for Excellence in Education. A simplified leaflet on the 'Three Star Approach' leaflet was drafted in Arabic.



### LIVELIHOODS

Work permit issuance to Syrians increased through July 2016, with a reported permits obtained through employer sponsorship as of 22,687. Syrians now represent 7% of the total recorded migrant workforce in Jordan, with the majority of new permits having been issued in open professions within the manufacturing, retail and wholesale and food services sectors.

MoMA approved the temporary deployment of Syrian Refugees for solid waste management in 20 municipalities as part of a GIZ funded project.

A deal was finalized between the EU and GoJ to relax "rules of origin" for companies in QIZs wanting to export to the EU, provided they employ at least 15 % Syrians, rising to 25 % after 3 years.

On 3 July 2016, the Cabinet granted the Ministry of Labour's request for a three months extension of the grace period offered to employers seeking to hire or regularize Syrian labour. The extension includes a waiver of the work permit fees associated with migrant labour and aims to incentivize employers to support the Government of Jordan's commitment to facilitating 50,000 job opportunities for Syrian refugees in 2016.

## III. Contact

For more information, please contact:

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Jordan Refugee Response portal page at <http://data.unhcr.org/syrianrefugees/country.php?id=107>;

ISWG page [http://data.unhcr.org/syrianrefugees/working\\_group.php?Page=Country&LocationId=107&Id=60](http://data.unhcr.org/syrianrefugees/working_group.php?Page=Country&LocationId=107&Id=60)