

WASH Sector Coordination

Minutes of Bi-weekly Zaatari camp WASH sector coordination group

Date: Sunday, 6th November 2016

Venue: UNICEF Meeting Room 4, Zaatari Base Camp

Time: 11:00 – 13:00

Duration: 2 hours

Participants:

Abrassac Kamara (UNICEF- chair), Tareq Al Saleh (ACTED), Wajdi Abu Saif (ACTED), Laurence West (ACTED), Osama Hamdouni (ACTED), Sonya Milonova (JEN), Rodolphe Brauner (JEN) Hisham Tuffaha (UNICEF/UNOPS), Ahmed Sawalha (OXFAM), Maxym MALYNOWSKY REACH), Jill Hass (UNHCR), Ayah LATTOUF (UNOPS/UNHCR), Omar AlQadhi (UNOPS/UNHCR), Paht Tanattanawin (ACTED), Chris RINGER (ACTED), Mohamad Abu Quty (XFAM), Isra'a Abu Jamous (SCJ), Anas Abukhalaf (UNHCR), Laila Mushahwar (OXFAM)

NOTE: Agency's updates are attached to the MoM.

• **General:**

- UNICEF have observed a number of visits for media and other outside teams organized by various organizations to WASH infrastructures (boreholes, water tanks and wastewater treatment plant). While the sector is happy to facilitate and provide briefings for such visit, they must be authorized in advance. Therefore, the contractors at the installations have been instructed not to let anyone in with prior authorization by UNICEF. ACTED and OXFAM are also requested to ensure the same access control procedures at the water tanks. Requests for such visits should be sent through UNHCR or directly to UNICEF. Please note that as these approvals are granted by UNICEF head of office or designate (especially for high level media visits), it will be much appreciated if we receive the request as soon as possible (preferable three days before the visit).
- As part of the contingency planning for winter, partners are once more reminded to ensure complete reinstatement (including compaction) of all their sites that were excavated during the various projects in the camp. Access by utility vehicles to undertake WASH and non-WASH services, particularly during winter must not be hindered as the result of poor reinstatement.
- WASH sector winter messages will be shared with all members for review and update. Please ensure that we receive your feedback by COB on 10th November for finalization.
- With the successful completion in at least 9 districts of private tanks disinfection, the WASH sector will in 2017 assess the impact of the exercise on water quality and refugees perception on the quality of water in the camp. The results of these assessment will dictate the need to undertake private tanks disinfection in the future. As such, there will be no private disinfection of tanks in 2017. Public tanks disinfection will go on as per the agreed SOP.
- For UNICEF funded partners and contractors: Kindly note that processing on all payments for 2016 will end on 5th December. All are therefore requested to ensure that they make necessary requests before

the end of November so that payments can be done by 5th December. Otherwise, pending payments will have to be put on hold until the system is relaunched sometime in mid to end of January 2017.

Bi-weekly Agency updates

<p>UNICEF</p>	<ul style="list-style-type: none"> • Water supply <ul style="list-style-type: none"> - All the three internal well are functioning and are meeting the daily camp water needs. - UNICEF is experiencing some turbidity problems with BH3 after deep installation of the pump, as the result of declining water level. The situation is being monitored and if it persists, the well will be put out of operation and redeveloped. • Wastewater management <ul style="list-style-type: none"> - There have been a significant progress made in the desludging operations, with significantly reduced complaints and number of overflowing cases. - UNICEF have however observed an increased in the number of desludging requests from institutions. A desludging truck has been put aside to deal with those hotline complaints and requests. • WASH networks construction contract <ul style="list-style-type: none"> - The procurement process for the networks contractor is being finalized, pending review of financial proposal and contract award. UNICEF will therefore need large spaces to accommodate the contractor, consultant and construction materials and equipment. <p>Therefore, as a camp procedure, UNICEF UNHCR for two locations (initially), each 70mX100m (7,000m²). One at the east end and the other at the west end of the camp. The specific location will be determined during a site visit with UNHCR. W</p> <p>With no objection from the WASH sector, we will proceed with the request process with UNHCR.</p>
<p>UNHCR</p>	<ul style="list-style-type: none"> • Reminder for partners to share names of focal points for refugee relocation cases in the camp. <p>The list was provided as follows:</p> <ul style="list-style-type: none"> OXFAM: Laila Mushahwar, email: LMushahwar@oxfam.org.uk Her phone number is 079 021 9688 - JEN: Ahmad Khrabsheh, email: Zaatari-eng-1@jen-npo.org His phone number is 079 619 3710 - ACTED: Islam Shdeifat, email: islam.shdeifat@acted.org - UNICEF: Ahmad Al Tarawnah, email: aaltarawnah@unicef.org His phone number is 079 649 3694 • Complaints received by UNHCR from refugees regarding the decommissioned WASH blocks. They have expressed concerns about sites not properly secured. It is therefore recommended

	<p>that blocks should be safe and site secured – no overhead hazards or underground holes/hazards should remain, and sites should be secured every night while decommissioning/demolishing occurs.</p> <ul style="list-style-type: none"> • SRAD complaints regarding site reinstatement conditions in camp and compaction. Works needs to be performed before winter rains arrive.
ACTED	<p>Please refer to the updates attached.</p> <p>Discussion points:</p> <ul style="list-style-type: none"> - Construction of mini WASH blocks in mosques: ACTED to ensure that they sign an MOU with the communities detailing; <ul style="list-style-type: none"> i. That there will be no additional water provided for the mosques. The community must organize among themselves to use part of their block level water share for the mosque ii. The community is responsible for operation and maintenance (particularly cleaning) of the WASH blocks iii. The WASH sector reserves the right to close or demolish the WASH block if it is found to be abandoned and seen as a potential public health risk iv. Any other important clauses. - Existing solar lights that were removed from decommissioned WASH blocks can be used for mosques if the communities agree and sign MOU to ensure their security, O&M
Oxfam	Please refer to the updates attached.
JEN	Please refer to the updates attached.
REACH	No specific updates.
Site Group	Not present.
IMDAD/	Not present.
UNOPS WASH Monitors	No specific updates.
AOB	
	<ul style="list-style-type: none"> • Next meeting Will be on 20th November 2016 11:00 -13:00 @ UNICEF Meeting Room 4, Zaatari Base Camp.

WASH Hotline Numbers:

- 1. Desludging monitoring hotline number: 079-755-5979**
- 2. Electricity Hotline Number: 0798821871: IDECO team in Za’atari camp**
- 3. Laurence’s (ACTED Zaatari Water Supply PM) 079-942-7126 (Only for agencies)
ACTED Zaatari Waste Water Network: 079-666-5207**

4. ACTED WASH services numbers (for refugees and agencies):

ACTED	07 96 90 28 76	8am - 4.30pm Sun to Thurs	D 1,2,6,11
	07 96 90 29 31	8am - 4.30pm Sun to Thurs	D 3,4,9,10
	07 96 90 34 81	8am - 4.30pm Sun to Thurs	D 5,7,8,12 plus camp wide female to female hotline
	07 98 02 09 58	8am - 4.30pm Sun to Thurs	All districts - other non-service or non-operational complaints
	07 96 90 28 76 07 90 17 40 04.	8am - 4.30pm Weekends 8am - 4.30pm Sun to Thurs	All districts Waste water Network complaints

5. Solid Waste number 079-802-1510 Abdel Hameed Al Noeimi (ACTED)

6. JEN Complaints: 079-569-4125

7. OXFAM: 079-810-1985 (For refugees and agencies)