

**UNHCR**

United Nations High Commissioner for Refugees  
Haut Commissariat des Nations Unies pour les réfugiés

## Minutes of the Protection Working Group

13 April 2016

Gaziantep

Agenda item	Summary of discussions	Action point / time frame
Welcome and overview of meeting agenda	<ul style="list-style-type: none"><li>• Follow up on last meeting's action points</li><li>• Update on the Provincial Coordination meetings</li><li>• Finalize the PWG work plan</li><li>• AoB</li></ul>	
<p>Follow up on last meeting's action points</p> <p>Briefing about Follow-up Registration</p>	<ul style="list-style-type: none"><li>• The last meeting minutes were endorsed by participants and last meeting's action points were followed up.</li></ul> <p>UNHCR briefed the participants about follow-up on registration:</p> <ul style="list-style-type: none"><li>• Upon UNHCR's advocacy, registration resumed in Hatay province with implementation of pre-registration process. Syrians are pre-registered with their fingerprints taken, they are issued a pre-registration form and asked to approach PDMM to obtain their TP Cards after a month</li><li>• Registration is on-going and immediately handled in Adana, Malatya and Mardin.</li><li>• In Kilis, Osmaniye, Kahramanmaraş and Adıyaman registration is on-going; upon appointment.</li></ul>	<p><i>In the coming meeting one DGMM Officer will be present in the working group meeting, if participants have questions related registration, they can prepare their questions and direct him during the meeting.</i></p>

<p><b>Briefing on Case Management Meeting by DRC</b></p>	<ul style="list-style-type: none"> <li>• In Sanliurfa, Interruptions due to changing of system is reported. This transition should take couple of weeks. Despite this, it was reported by PDMM that they continue to register 400 individuals on a daily basis.</li> <li>• Registration is upon appointment in Gaziantep but no new appointments are given. Currently, those who had been issued appointments and newborns of already registered families are being registered.</li> <li>• DRC briefed participants about the two meetings which took place in Gaziantep and were attended by different organizations funded by ECHO.</li> <li>• 10 I/NGOs joined the meeting and brainstormed about harmonizing the approach regarding SNF and case management . They also decided to frame SOP's, minimum standards and thought about organizing trainings.</li> <li>• The next meeting will be on 4<sup>th</sup> of May and the one who are interested or thinking about establishing SNF system can join this informal meeting.</li> </ul> <p><i>UNHCR and ASAM informed participants about establishing case managements meetings in Gaziantep like Sanliurfa and Hatay. ASAM will lead the establishment and UNHCR support them during this process. It has been discussed to benefit from the initiative of ECHO funded I/NGO's meetings and form them as case management sessions afterwards.</i></p>	<p><i>SOP's will be shared by DRC when they are finalized.</i></p> <p><i>Venue details will be shared when it is decided.</i></p>
<p><b>Provincial Level Coordination Meetings</b></p>	<p><b>1. <u>Kahramanmaraş Provincial Level Coordination Meeting</u></b></p> <ul style="list-style-type: none"> <li>• The meeting took place on 07 April 2016 with the participation of Provincial Directors of AFAD, PDMM, MoNE and MoFSP and chaired by the</li> </ul>	

	<p>Deputy Governor.</p> <ul style="list-style-type: none"> <li>• It was announced that Syrians have the right to apply to Employment Agency (ISKUR) to be registered in their database as an available workforce in case there is a company looking for candidates through ISKUR; and Syrians also can apply to open their own businesses.</li> <li>• PDoNE will organize an activity involving Turkish and Syrian children for celebrations of 23<sup>rd</sup> April Children's Day; at Mehmet Akif Cultural Center in Kahramanmaraş on 18<sup>th</sup> April.</li> <li>• FSP Director reported that currently 38 families of children who are ex-child beggars are receiving assistance through the Social Assistance Solidarity Foundation (SASF).</li> <li>• The Metropolitan Municipality as well as district SASFs are planning to distribute food packages during Ramadan period (June, 2016) to everyone in-need including Syrians.</li> <li>• The Metropolitan Municipality has a database of orphan children (all including locals and Syrians) as well as families with babies and expecting a donation of meat and clothing from municipalities in Istanbul to be distributed to these families. Deputy Governor reminded them to cooperate and coordinate with SASFs and FSP.</li> <li>• Deputy Governor also informed participants that a nationwide database system is under preparation by the Prime Ministry together with the MoFSP regarding assistance provided to Syrians; and a call center will be working in connection to this planned system.</li> <li>• Deputy Governor and the Provincial Directorates of each ministry held another meeting after the coordination meeting on identification of Syrian orphans.</li> </ul>	
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	<p>with other organizations in other cities than Sanliurfa related to this project.</p> <ul style="list-style-type: none"> <li>• <b>Mercy Corps/Malumat:</b> They started parenting courses for mothers in cooperation with Şehitkamil Public Education Center. Their reproductive health courses in cooperation with TAPV will start in May.</li> <li>• <b>UOSSM:</b> They are trying to create a phone application where Syrians can access information on topics such as legal, health etc. and which covers Gaziantep initially. They are waiting feedback from organizations for service mappings of their activities. Deadline is 15.04.2016.</li> <li>• <b>KAMER:</b> KAMER mentioned about their advocacy with FSP related to locate 10 Arabic-Turkish translators who received gender trainings to the women shelters in the region. They stated that most of Syrians are leaving shelters within two days because of language problem.</li> </ul> <p><b><i>UNHCR highlighted that this language barrier problem exists in hospitals too. Because of that with support of WHO UNHCR will do advocacy on this issue. Also organizations are also kindly asked to provide translator support in shelters and hospitals.</i></b></p>	
<b>Participants</b>	<ul style="list-style-type: none"> <li>• UNHCR, UNFPA, KAMER, WHO, Save The Children, IMPR, Global Communities, Civil Action Network, STL, Handicap International, COSV, WHH, IMC, Gaziantep Bar Association, Mercy Corps, ASAM, ABA-ROLI, AAR Japan, IOM, UOSSM, World Vision, Refugee Rights Turkey, IRC, DRC, CARE, GOAL.</li> </ul>	
	<b>Next meeting will take place on 11<sup>th</sup> of May 2016.</b>	