


## HOW TO GET TO VICTORIA

### FROM PIRAEUS PORT:

By Metro: Take **Green Line** (9 stops) to Victoria 

By Bus: 049 to 'Omonia' square, transfer to bus number 3, 5 or 11 to 'OTE Pediou Areos' 

By Taxi: Estimated price of €9-12

## HOTLINES AND EMERGENCY NUMBERS

### EMERGENCY NUMBER

# 112



**166**



**199**



**100**

When to call	Who to call	Phone number
For general questions and help...	Hellenic Red Cross	Mon – Fri: 08:00 – 20:00 Viber/WhatsApp: +30 6934724893 Telephone: 210 514 0440
If you are a victim or you know a victim of Human trafficking...	Human Trafficking Resource Line	1109
If you are a woman experiencing domestic violence or you know someone who is ...	General Secretariat for Gender Equality	15900
For lost family members...	Hellenic Red Cross	210 52 300 43 Mon – Fri: 08:30 – 14:30
Psychological support For children and Teenagers ...	Smile of a Child	1056
If you, or if you know someone who you know is thinking of ending their life...	Klimaka	1018
Information on the European Union's relocation programme...	EASO	694 482 9138 Mon – Fri: 09:00 – 17:00
Information on Greek Asylum...	Greek Asylum Office	210 69 885 00

### USEFUL WEBSITES

Greek Asylum Service: [http://asylo.gov.gr/en/?page\\_id=99](http://asylo.gov.gr/en/?page_id=99)

Internews: <https://newsthatmoves.org/en/>

Refugee Info: <https://refugeeinfo.eu/>

Virtual Volunteer (Red Cross and Red Crescent) <http://www.virtualvolunteer.org/#/about>

Online Victoria Site Service Map: <http://tinyurl.com/VictoriaSiteMap>

# VICTORIA, ATHENS

## FREE SERVICES FOR REFUGEES AND MIGRANTS

	Baby Bathing		Medical		Rest Area
	Baby Changing		Dentist		Children's Space
	Infant Feeding		Social Pharmacy		Library
	Mother and Baby Services		Psychological Support		Translation
	Pregnancy Support		Psychosocial/Social Support		Language Lessons
	Toilets		Legal Support		Educational Activities
	Showers		Information		Vocational Training
	Hygiene Items		Internet		Employment Support
	Clothes		Computer		Cultural Activities
	Food		Charging		Cultural Mediation
	Snack		Lodging		Voluntary Returns

Version 2— 10th August 2016

Design, Layout and Translation by:



مرکز حماية الاطفال والاسرة  
مرکز حماية اطفال و خانواده ها  
د ماشومانو او کورانو د مرستې مرکز  
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Children and Family Protection Support Hub

All phone numbers are Greek. If you are using an international phone remember to add +30

### 1. AMURTEL MOTHER-BABY AREA FOR PREGNANCY AND INFANT FEEDING



**Hours:** 10.00—15.00

**Languages:** Arabic, English, Farsi, French, Greek, Spanish

**Contact:** 697 284 1221 (Chloe) amurtel.gr@amurtel.org

### 14. MELISSA NETWORK



**Hours:** 09.00— 19.00

**Languages:** Albanian, Arabic, Dari, English, Farsi, French, Igbo, Italian, Tagalog, Yoruba etc.

**Contact:** 210 821 8486 (Nadina/ Iva)

### 2. AFGHAN MIGRANT AND REFUGEE COMMUNITY IN GREECE



**Hours:** 10.00—13.00 (Tues, Thurs) ; 16.00—18.00 (Mon, Thurs)

**Languages:** English, Farsi, Greek, Pashtu

**Contact:** 210 88 14 900 (Rooish)

<http://www.afghangr.com/>

### 15. MEDECINS SAN FRONTIERES (MSF)



**Hours:** Medical services: 16.00—21.00 (Mon-Fri), Mental Health (Psychological) Services: 15.00—21.00 (Mon-Fri)

**Languages:** Arabic, Farsi

**Contact:** 693 137 0546

### 3. BABEL



**Hours:** 09.00—15.00 (Mon-Fri)

**Languages:** Arabic, English, Farsi, French and others

**Contact:** 210 861 6280/ 210 861 6266 babel@syn-eirmos.gr

### 16. PRAKSIS



**Hours:** 09.00—17.00 (Mon- Fri)

**Languages:** Arabic, Farsi

**Contact:** 210 821 3704 (Dina)

### 4. CARITAS HELLAS SOCIAL SERVICES CENTRE



**Hours:** 09.30—15.30 (Mon-Fri)

**Languages:** Arabic, English, Farsi, French

**Contact:** 210 520 2817 / 210 522 5659 (Aleksandros and Christos)

### 19. SALVATION ARMY DAY CENTRE



**Hours:** 10.00—16.00 (Mon-Fri)

**Languages:** Arabic, Farsi, French, English, Greek

**Contact:** 215 501 6985

### 5. CARITAS ATHENS FAMILY CENTRE



**Hours:** 09.00—15.00 (Mon-Fri)

**Languages:** Arabic, Farsi, Kurdish (Sorani), Turkish

**Contact:** 210 822 0943 (Veronica) caritasdaycenter@caritasathens.gr

### 20. SOLIDARITY NOW CENTRE



**Hours:** 09.00—21.00 (Mon-Fri)

**Languages:** Arabic, English, Farsi, Greek

**Contact:** 210 822 0883 (Valia)

athens@solidaritynow.org

## 10. GREEK FORUM OF REFUGEES



**Hours:** 09.00—18.00

**Languages:** Arabic, Dari, English, Farsi, French, Pashtu, Urdu

**Contact:** 213 028 2976 (Ismini / Alice) [refugeegr@gmail.com](mailto:refugeegr@gmail.com)

## 11. IOM ASSISTED VOLUNTARY RETURNS INCLUDING REINTEGRATION MEASURES

*co-funded :75% European Asylum, migration and Integration Fund, 25% National funds (Ministry of Interior and Administrative Reconstruction)*



\*Mobile Team around Victoria Site\*

**Hours:** 8.00—14.30 (Mon-Fri)

**Languages:** Various

**Contact:** 210 991 9040

[iomathens@iom.int](mailto:iomathens@iom.int)

## 12. IOM PSYCO-SOCIAL MOBILE TEAM



\*Mobile Team around Victoria Site

**Hours:** 12.00—16.00 (Mon, Tues)

**Languages:** Arabic, Farsi

**Contact:** 694 577 2557 (Marina)

[iom.mtca@gmail.com](mailto:iom.mtca@gmail.com)

## 13. JESUIT REFUGEE SERVICE SHELTER



**Hours:** 10.00—17.00 (Mon-Fri)

**Languages:** English, French, Greek

**Contact:** 210 822 3827 ext. 141 (Daphne)

## 14. KHORA COMMUNITY CENTRE



**Contact:** 698 853 0504

## 6. CARITAS ATHENS REFUGEE CENTRE



**Hours:** 09.00—15.00 (Mon-Fri), Clothes Distribution: 09.00-11.00 (Mon, Wed) Soup Kitchen: 10.30—13.00 (Mon-Fri), Legal Counselling (Farsi, Arabic) 10.00-11.30 (Wed, Fri)

**Languages:** Arabic, Farsi

**Contact:** 210 524 6637 (Agliaia)

[caritasref@caritasathens.gr](mailto:caritasref@caritasathens.gr)

## 7. EADAP



**Hours:** 10.00—13.00 (Mon-Fri)

**Languages:** English, French, Greek

**Contact:** 210 822 4487 (Vicky)

## 8. BLUE DOT HUB: FAROS FAMILY CENTRE FOR WOMEN AND CHILDREN



**Hours:** 10.00-19.00 (Mon-Fri)

**Languages:** Farsi

**Contact:** [kirk@faros.org.gr](mailto:kirk@faros.org.gr)

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## 9. FAROS CENTRE FOR UNACCOMPANIED CHILDREN AND TEENAGERS



**Hours:** 10.00-18.00 (Mon-Fri)

**Languages:** Arabic, Dari, Farsi

**Contact:** 210 381 8572 (Dan)

[biswas@faros.org.gr](mailto:biswas@faros.org.gr)

## 10. GREEK FORUM OF MIGRANTS



**Hours:** 11.00-16.00 (Mon-Fri)

**Languages:** Albanian, Arabic, Farsi, English, Georgian, Urdu

**Contact:** 210 883 1620



1. **Amurtel, Mother-Baby Area for Pregnancy and Infant Feeding**  
*Aristotelous 98*
2. **Afghan Migrant and Refugee Community in Greece**  
*Str. Chalkokondili, 35 (near Vatis Square)*
3. **BABEL**  
*I. Drosopoulou St, 72 (near Amerikis Square)*
4. **Caritas Hellas, Social Services Centre**  
*Tarella str, 3 (near Vathis Square)*
5. **Caritas Athens, Day Centre for Families**  
*Ainianos, 8*
6. **Caritas Athens, Refugee Centre**  
*Kapodistriou, 52, Athens 104 32*
7. **EADAP**  
*Diogenous Laertiou Street, 13, Athens, 104 46*
8. **Blue Dot Hub: Faros, Centre for Women and Children**  
*Filipidou, 1-3 & Elpidos, 7*
9. **Faros, Centre for Unaccompanied Children and Teenagers**  
*Ioulianou, 18*
10. **Greek Forum of Migrants**  
*Patision, 81, Athens 104 34 (1<sup>st</sup> floor)*
11. **Greek Forum of Refugees**  
*Gravias Street, 9-13, Athens, 106 78 (3<sup>rd</sup> Floor)*
12. **IOM, Assisted Voluntary Returns**  
*Mobile team (no fixed address at Victoria Site)*
13. **IOM, Psychosocial Mobile Team**  
*Aristotelous 99, Athens, 10434 (Salvation Army)*
14. **Jesuit Refugee Service (JRS)**  
*Smyrnis Street 27, Athens 10439*
15. **KHORA, Community Centre**  
*Asklipiou 80*
16. **Melissa Network**  
*Feron Street, 18, Athens, 104 34 (Victoria Square)*
17. **Medecins Sans Frontieres (MSF)**  
*Elpidos 7, Athina 10434 (Faros Family Centre)*
18. **PRAKSIS**  
*Paioniou Street, 5 and Aharnon*
19. **Salvation Army**  
*Aristotelous 99, Athens, 10434*
20. **Solidarity Now**  
*Domokou 2 (Junction of Domokou, Philadelphias and Samou streets— 2<sup>nd</sup> floor )*

Metro Stations:

