

ANGOLA REFUGEE RESPONSE
EXPRESSION OF INTEREST – I/NGOS
INFORMATION NOTE

PURPOSE: This information note is to provide I/NGO details about the refugee crisis in Dundo, Lunda Norte Province and the protection and assistance needs of the refugees. Currently the number of I/NGOs present in Dundo are limited and with this Expression of Interest, UNHCR invites I/NGOs to join the refugee response. Further modalities are presented below.

Deadline for completed Concept Notes: 1 June, 2017

This document is only for information purposes and does not bind UNHCR to any contractual obligation towards any I/NGO.

1. BACKGROUND:

A complex emergency is unfolding in the Kasai Central Province in Democratic Republic of Congo (DRC) due to intercommunity tensions and clashes between militia groups, the Congolese armed forces and self-defense groups.

Alarming protection concerns and human rights violations have been increasingly reported, entailing a high risk of transformation of the conflict into a large-scale inter-community conflict. Most civilians in areas affected by the conflict are at risk of serious human rights violations, including physical mutilation and death, sexual violence, arbitrary arrests and detention in inhumane conditions. This has resulted in the internal displacement of 1.27 million civilians and about 24,500 refugees fleeing across the border of Angola.

Refugees are crossing the border into Dundo, Lunda Norte in Angola at an average rate of 300-500 refugees per day. The Government of Angola has established 2 reception centres at Cacanda and Moussunge. These sites have reached maximum capacity, hosting 15,000 refugees at Cacanda, 2400 refugees at Moussunge with 5,000 refugees living with host communities. A new site has recently been allocated by the government to UNHCR by the local government of Lunda Norte so that refugees can be relocated and provided with stable services.

Currently, the Government of Angola, Ministry of Welfare and Social Reintegration (MINARS), UNHCR, UNICEF, UNFPA, WFP, IOM, UNDSS, Médecins Sans Frontières (MSF), Jesuit Refugee Service (JRS) and Angola Red Cross are providing urgently needed protection, water and sanitation facilities, health, food, shelter, core relief items, security and medical assistance to the refugees arrivals.

2. What are the key gaps and needs?

The profile of refugee includes 52% under 18 years old; 76% women and children; 22% adult men with the following urgent sectoral needs:

- Protection (prevention and response to SGBV, child protection including UASC, registration, community-based protection, provision of specialised assistance, including psychosocial support and counselling, legal counselling, family reunification, community mobilisation)
- WASH (water facilities, prevention of diseases, safe sanitation facilities)
- Infrastructure: (site development, educational facilities, community centres, health clinics, reception centres)
- Camp Management
- Health: (medical supplies, information campaigns, referrals)
- Shelter: (emergency and transitional shelters, distribution of shelter kits, site planning)

3. When will the new refugee site be developed and how?

Technical plans for the new site in Louvua are being worked out. Once finalized, partners can have the following:

- Site development and layout
- Parameters of basic infrastructures such educational and communal facilities, health clinics and registration and reception areas, protection desks

4. Which I/NGOs are eligible to apply?

All I/NGOs are invited to apply.

5. How long will the projects last?

The project activities will last from June till 31 December 2017 with a possibility of extension depending on the life cycle of the current refugee response in Angola.

6. What should be included in the submission of the concept note?

Please use the concept note template to make your submission.

- Primary responsibilities and area of focus should be mentioned. Along with the costs of the proposed activities, salaries of staff engaged in the implementation of the projects and minimal support costs can be included.
- Support costs can be included. However this costs needs to be minimal and reasonable with an appropriate balance between programme costs and support costs.
- Salary costs should be clearly indicated in the submitted concept note. No increase in salary costs will be permitted beyond what was included in the concept note.

7. Is there a budget ceiling/ threshold for the concept note?

No, partners can submit concept notes with the anticipated costs. However, the proposal is assessed and evaluated based on sector expertise, project management, local experience and presence, cost efficiency, quality of workplan and past performance.

8. Do I need to submit a detailed budget?

Not at this stage. The submission of the concept note is a first step. You will be informed if your concept note is selected and a detailed budget is required. However please include all costs related to programme activities, support costs, staff salaries and any other high cost items including purchase of equipment, setting up offices that you anticipate.

9. What is the deadline for submitting the concept note?

I/NGOs need to submit their completed concept note by **1 June, 2017.**

10. What if I want to do a needs assessment?

A number of documents available at: <https://data2.unhcr.org/en/country/ago> already provide an overview of the current needs and gaps. If you wish to conduct an assessment, you can visit the two reception centres in Dundo. However no extension will be allowed for submission of the concept note.

For more information on needs and gaps you can also get in touch with UNHCR Staff member based in Dundo: Mr: Leonardo Guerrero guerrerl@unhcr.org

11. Can I submit a concept note in Portuguese?

Yes, but please note that all binding agreements and relevant official documents will be in English.

12. Can I partner with another UN or I/NGO involved in the response?

Yes, I/NGOs are free to partner with other UN agencies and I/NGOs involved in the refugee response and receive funding from them. However, the submitted concept note must clearly include the details of the activities and funding received/anticipated from the other agencies or donors.

13. Can I use staff from other projects?

Yes, but the share of costs of staff time spent on refugee response activities will need to be specified.

14. Can I recruit staff from other agencies present on the ground?

All staff must be recruited through standardised recruitment process.

15. What happens to the equipment/ infrastructure provided/ purchased?

Equipment such as generators/ office furniture that have been procured under the submitted concept note will be responsibly maintained and handed back to UNHCR a the end of the operational phase.

Please submit your proposals by 1 June to:

- **Mr Armando Castro Figueredo** castrofi@unhcr.org
- **Ms Casilda Gil de Santivanés Finat** FINAT@unhcr.org

In case of questions regarding Dundo operations (logistics, needs and gaps) contact:

Mr Leonardo Guerrero guerrerl@unhcr.org Telephone: 926 811 520