



Minutes of National CCCM Cluster Meeting 9 May 2017

Co-Chaired by IOM, UNHCR, ACTED

Present: CCCM Cluster Coordinators (Kate Holland, Jane Kony); State Focal Points (Olwyn Goulding); IOM DTM (Lorelle Yuen); IOM (Safina Namyalo; Anthony Sequeira); DRC (Ari Weiss); ACTED (Elliot Ball; Chuol Beliew); Internews (Tewodros Negash)
Chair: Ali Hussein Abdi, CCCM Cluster Co-Coordinator

Agenda

1. Review of Previous Minutes
2. Update of Activities per site
3. Issues from the field
4. AOB

1. Review of action points

Action Points	Responsible Actor(s)	Status
Contingency Planning – Cluster to follow up with RRP on feedback	CCCM Cluster/UNMISS	Pending
Circulate CCCM Cluster Strategy draft for feedback, with discussion to be had with members on controversial issues	CCCM Cluster	Pending
Conduct a mapping exercise of agencies (including NNGOs) that can respond in camp and camp-like settings to conduct capacity building.	CCCM Cluster/IMU	Pending
Deincentivization: national Cluster to engage with Bentiu WASH on their plan, and follow up with a meeting between Clusters at national level	Cluster	Pending
Intentions & MTT: DRC to share their tools with REACH. ACTED & DRC to share flow monitoring tools with IOM. REACH to circulate core indicators	DRC, ACTED, REACH	Pending
GBV/CCCM Cluster Workshop tools to be followed up on & GBV REGA report to be shared + GBV training opportunities in sites	Cluster	Pending
Indicators: Internews to be share thoughts on measuring the CwC indicator. Training pre- post-test example to be shared. Clementine to ask if global Cluster has any tools.	Internews, Cluster, IOM	Pending
IOM to update Cluster on latest discussions, and agree best way to move CCCM to engage with Protection Cluster over Bentiu berm	Cluster	New
DRC Malakal to give some initial feedback on SMS CwC system in next national Cluster meeting to help inform other agencies' planning	DRC	New
Feedback from external partners on Cluster biweekly reports very welcome	Partners	New

1. Follow up of previous action points

- **Contingency planning:** Cluster made presentation to UNMISS Mission Planning Group on contingency plans for each site, requesting support to Mission for different sites. RRP tasked to work with relevant Mission sections to follow up. Issues not reconciled include: use of contingency space for Bentiu, and location of contingency space in Malakal.

- **Decincentivization:** Bentiu WASH on hold, Bentiu colleagues to provide feedback
- **Intentions & MTT standardization:** pending feedback from DTM & REACH on timelines
- **GBV follow-up:** pending
- **Indicators:** Internews will provide feedback on HRP CwC indicator

2. Updates from Chair

- **CwC & Common Based Complaint Mechanisms:** Cluster is working with OCHA on rollout of pilot in UN House on improving feedback to communities from CBCM. Some partner complaints mechanisms in POCs were not mapped – noted to Camp Managers to follow up when necessary

3. Update of activities from site

- **Bentiu:** Shelter repair is a challenge with the onset of rainy season. Struggling with engaging Protection partners, e.g. pushing forward trainings or Protection issues that are highlighted through community structures. Protection issues will be raised at State level, and national if not resolved.
- **Wau POCAA:** new arrivals >14,000 individuals. Most of GFD area has been repurposed for shelter. Surrounding land is owned by UNMISS or private land, other land is away from the current POC. IOM are looking at different options, then will discuss with UNMISS on feasibility and ICWG. NFI distribution has taken place to new arrivals. GFD will happen next week. C.500 individuals from ECS arrived to POCAA.
- **Wau Collective Centres:** Population from ECS evicted. CCCM Cluster continues to advocate with the Protection Cluster on enhanced presence of Protection partners on the ground.
- **UN House:** food for new arrivals is a major issue; plastic sheeting distribution is planned; drainage works are continuing, by hand in POC1; Camp Management have recorded over 4000 new arrivals since the last registration, with a large number leaving also – verification exercise is needed
- **Bor:** Unusually large numbers of new arrivals over the last two days, mostly from Urur/Yuai.
- **Kajo Keji:** NGO partners conducting water trucking are pulling out, Oxfam still constructing boreholes. No feedback from WASH on plan for water supply continuity. CCCM to follow up with WASH
- **Melut:** Feedback on DRC activities forthcoming. An assessment was planned to assess continued viability of Melut POC given low population (c.300 individuals), but cancelled last week. If Mission is making a decision on this, then CCCM notes that humanitarians should be involved in this.
- **Malakal:** advocacy for additional space is still on the table

4. Issues from the field: RRP coordination

- **Bentiu:** CM intend to clarify issues over support to governance structures between CM & RRP, with CM wishing to move to the usual structure of CM support to community leadership. Community governance structures feel they have their mandate from UNMISS, not from CM, so process moving to CM needs to be gradual. Registration: Bentiu CM team developing advocacy paper to present to Bentiu ICWG next week. Berm maintenance ongoing issue, safety and security infrastructure is not up to standard – illegal items being brought through the berm. Suggestion that Protection Cluster should be involved in pushing advocacy at national level – CCCM to engage on this. Money needed for this is substantial – berm is 2.5m should be 4m high.
- **UN House:** biometric verification may be about to be put on the table; issues are more around ensuring efficient coordination between CM,
- **Wau POCAA:** RRP are more hands-off in Bentiu, some incidents of Mission components coming into the POC unannounced
- **National POC meeting:** felt to be a good idea as a relationship-building forum, but with some content needed to be discussed.

6. AOB

- **Aburoc:** Janet & DRC team traveling to Aburoc today, for NFI distribution, CCCM team messaging to community with content discussed with OCHA/partners in Malakal on water supply, humanitarian intervention, UNMISS presence

- **Internews:** launching Kondial FM in Bentiu POC. Official hours will be run, including CCCM Hour, to broadcast messages.
- **BBC Media Action** are planning trainings on CwC; lists of suggested NGOs will be circulated to CMs for input
- **Cluster looking for external feedback on its biweekly reporting** – what is useful information for external readers
- DRC asked if it is able to provide some initial feedback on the rollout of its **SMS CwC mechanisms**, to help inform other ideas on this for IOM and ACTED, to confirm for next meeting

Next meeting will be on Wednesday 7 June 2017